



**Title: End of Sale and Support Notification for Avaya CT 1.3, CVLAN R8.2.1, CVLAN R9 and DLG 2.x, CO-Resident DLG 2.x and CMAPI 2.x
End of Support Notification for Avaya CT 1.2 and CVLAN R6.x**

Notification Date: August 17, 2006

As of April 30, 2007, Avaya will no longer sell Avaya CT 1.3, CVLAN R8.x, CVLAN R9.x, DLG 2.x, CO-Resident DLG 2.x and CMAPI 2.x. As of April 30, 2008, Avaya will no longer provide Manufacturer Support for Avaya CT 1.2, Avaya CT 1.3, CVLAN R6.x, CVLAN R8.x, CVLAN R9.x, DLG 2.x, CO-Resident DLG 2.x and CMAPI 2.x. These products have been replaced with Application Enablement Services which provides TSAPI, JTAPI, CVLAN, DLG and Device Media and Call Control API (formerly known as CMAPI) in a single product. In addition, Web Services are all also available in Application Enablement Services.

Software: Discontinued SAP/PEC Codes

SAP Code	Description	End of Sale	Minimum Period of Support
103390	AVAYA CT FOR G3SI AND S8300	4/30/2007	1 year
103392	Avaya CT for G3R and S8700	4/30/2007	1 year
114156	AVAYA CT FOR PROLOGIX AND S8100	4/30/2007	1 year
119976	AVAYA CT FOR DEF ONE AND IP600	4/30/2007	1 year
169137	Avaya CT for Multi-site	4/30/2007	1 year
174986	Avaya CT for UCC	4/30/2007	1 year
178386	Avaya CT Class B for Definity One and IP600/S8100/S8300	4/30/2007	1 year
178387	Avaya CT Class B for ProLogix	4/30/2007	1 year
178388	Avaya CT Class B for G3si	4/30/2007	1 year
178389	Avaya CT Class B for G3r and S8700	4/30/2007	1 year
181532	Avaya CT Class A for Definity One and IP600/S8100/S8300	4/30/2007	1 year
181533	Avaya CT Class A for ProLogix	4/30/2007	1 year
181534	Avaya CT Class A for G3si and S8500	4/30/2007	1 year
103390	Avaya CT Class A for G3r and S8700	4/30/2007	1 year
103393	Avaya CT upgrade to current release from PW	4/30/2007	1 year
158224	Avaya CT upgrade to current release from CT	4/30/2007	1 year
181512	Avaya CT Upgrade to Class B License for S8100/S8300/Definity One/IP600	4/30/2007	1 year
181513	Avaya CT Upgrade to Class B License for ProLogix	4/30/2007	1 year
181514	Avaya CT Upgrade to Class B License for G3si and S8500	4/30/2007	1 year
181515	Avaya CT Upgrade to Class B License for G3r and S8700	4/30/2007	1 year

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700213754	Avaya CT SDK	4/30/2007	1 year
700215049	G3 Driver for Avaya CT	4/30/2007	1 year
175598	2500 User License Diskette	4/30/2007	1 year
185068	AVAYA CT CLASS B NON AVAYA SW JAP ONLY	4/30/2007	1 year
107814	MAPD – CVLAN Software License Release 8 Mode 6	4/30/2007	1 year
187716	Avaya CT and CCE Bundle (CT + Co-Res DLG)	4/30/2007	1 year
108917	MAPD – DEFINITY LAN (DLG) Software License	4/30/2007	1 year
173727	MAPD –Software Upgrade License to CVLAN server to 8.2.1 (Field Upgrade only)	4/30/2007	1 year
173728	MAPD – CVLAN Field License Upgrade to Mode 8 from Mode 6 (Remote only)	4/30/2007	1 year
175206	MAPD – CVLAN Software License Release 8 Mode 8 (Factory only)	4/30/2007	1 year
151285	Co-resident DLG Software License for Small Server (IP600, Prologix, S8100 and S8300)	4/30/2007	1 year
182494	Co-resident DLG Software License for Large Server (G3Si, G3R, S8500 and S8700)	4/30/2007	1 year
182762	Co-Res DLG Tracking Code	4/30/2007	1 year
182877	CVLAN Server R9 MultiConnect for Linux	4/30/2007	1 year
700316722	CVLAN Server R9 for Linux	4/30/2007	1 year
180871	CM API BASIC SFTW LIC 1PT	4/30/2007	1 year
190836	CM API BASIC PT MIGRATION CM2	4/30/2007	1 year
190837	CM API BASIC PT MIGRATION CM3	4/30/2007	1 year
190888	CM API CALL REC SFTW LIC 1PT CM2	4/30/2007	1 year
193016	NICE REC PORT CONN LIC CM2	4/30/2007	1 year
193017	VERI REC PORT CONN LIC CM2	4/30/2007	1 year
193018	WITNESS REC PORT CONN LIC CM2	4/30/2007	1 year
193019	VOICE PRTL REC PORT CONN LIC CM2	4/30/2007	1 year

Migration Strategy

Avaya now offers Application Enablement Services 3.1 for new sales. Application Enablement Services 3.x requires Communication Manager 3.0 and later. Application Enablement Services does not support releases of CM prior to CM 3.0. Avaya CT customers can upgrade to Application Enablement Services 3.1 using the following codes:

SAP Code	Description
194555	APPL ENBLMNT 3.1 BSC TSAPI CT MIGRATION
194565	APPL ENBLMNT ADV TSAPI CT UPG SMALL
194566	APPL ENBLMNT ADV TSAPI CT UPG MEDIUM
194577	APPL ENBLMNT ADV TSAPI CT UPG LARGE

CVLAN R8.2.1 on MAPD and CVLAN R9 customers can upgrade to Application Enablement Services 3.1 using the following code:

SAP Code	Description
186967	APPL ENBLMNT CVLAN R9 UPG RTU

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Please also consider the following regarding additional number of connections required:

Users who purchased the **CVLAN R9 'Multi-Connect'** option in R9 standalone will be entitled to 14 additional connections. As part of the implementation process, the RFA helpdesk will run script that will convert the number of connections (16) per server at no charge.

Users who purchased '**CVLAN R9 Single-Connect**' in R9 standalone and require additional connections may add additional connections using (186965), to allow up to 14 additional connections (for a total of 16). The RFA helpdesk will run script that will convert the number of connections (2) per server at no charge.

SAP Code	Description
186965	APPL ENBLMNT SW CONN

Customers who purchased Co-Resident DLG on CM 2.x can upgrade to DLG on Application Enablement Services 3.1 using the following code:

SAP Code	Description
187006	APPL ENBLMNT DLG UPG RTU

Customers who currently use DLG on the MAPD can purchase DLG on Application Enablement Services using the following code. Note DLG is not required for TSAPI on Application Enablement Services:

SAP Code	Description
186969	APPL ENBLMNT DLG RTU

The migration path for CMAPI 2.x customers is to purchase to the Device Media and Call Control API (formerly known as CMAPI) on Application Enablement Services using the following codes:

SAP Code	Description
194574	CMAPI SFTW LIC CM3 1-5
194575	CMAPI SFTW LIC CM3 6-10
194576	CMAPI SFTW LIC CM3 11-25
194577	CMAPI SFTW LIC CM3 26-50
194578	CMAPI SFTW LIC CM3 51-100
194579	CMAPI SFTW LIC CM3 101-250
194580	CMAPI SFTW LIC CM3 251-500
194581	CMAPI SFTW LIC CM3 501-1000
194582	CMAPI SFTW LIC CM3 1000+
194583	CMAPI BASIC LIC CM3 1-5
194584	CMAPI BASIC LIC CM3 6-10
194585	CMAPI BASIC LIC CM3 11-25
194586	CMAPI BASIC LIC CM3 26-50
194587	CMAPI BASIC LIC CM3 51-100
194588	CMAPI BASIC LIC CM3 101-250

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194589	CMAPI BASIC LIC CM3 251-500
194590	CMAPI BASIC LIC CM3 501-1000
194591	CMAPI BASIC LIC CM3 1000+

Migration Strategy – AE Services 4.0

AE Services 4.0 is scheduled for GA in April, 2007 at which time migration credits for CVLAN and DLG will be eliminated. At that time, the only migration credits offered will be for Avaya CT users migrating to AE Services 4.0. Therefore, if your customer is considering a migration to AE Services, it is advisable to act now to take advantage of current migration pricing opportunities.

Minimal Support Term

The Minimal Support Term represents the minimum period of time after the product end of sale date, during which Avaya will make available support for the product per the Avaya Manufacturer Support Policy. Support may be extended past that period at the discretion of Avaya Global Services, BusinessPartners or other service providers. For additional information concerning long term support please contact your Service Provider.

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by BusinessPartners or other service providers. Additional information concerning Avaya Global Services can be found on the [Services Offer Information](#) Web site.

For additional Information about Avaya solutions, please visit the Avaya Business Solutions Web site (www.avaya.com).

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