



End of Sale and Support Notification for Avaya Selected Polycom Video Products

As of February 2, 2009, Avaya will no longer sell the 178 Polycom Video products and services listed below. During the last 12-18 months most of these products and services have not be ordered or invoiced. These products fall into the following categories:

- VSX 3000 & 7000 Series (Video endpoints). The Avaya Video portfolio still includes the VSX products that have been selling.
- V700 Series (Video endpoints). The Avaya Video portfolio still includes the 700 products that have been selling.
- MGC 25 Implementation and Maintenance Services. The Avaya Video portfolio still includes the MGC 25 products and services that have been selling.

Hardware & Services: Discontinued SAP Codes

SAP Code	Description	End of Sale	Minimum Period of Support
186995	V500, POLYCOM SVC, STD MAINT 3YRS	2/2/2009	3 Years
187101	V500, POLYCOM SVC,STD MAINT,ANN RNWL	2/2/2009	3 Years
187102	V500, POLYCOM SVC, MAINT 1YR	2/2/2009	3 Years
187103	V500, POLYCOM SVC, MAINT 3YRS	2/2/2009	3 Years
187104	V500, POLYCOM SVC, MAINT, ANN RNWL	2/2/2009	3 Years
187105	V500, POLYCOM SVC + MAINT,1YR UPG	2/2/2009	3 Years
187106	V500, POLYCOM SVC,PLUS MAINT, 3YRS	2/2/2009	3 Years
187107	V500,POLYCOM SVC,PLUS MAINT,ANN RNWL	2/2/2009	3 Years
187108	VSX3000, POLYCOM SVC, INSTL	2/2/2009	3 Years
187109	VSX3000, POLYCOM SVC, MAINT, 3YR	2/2/2009	3 Years
187110	VSX3000,POLYCOM SVC,STD MTC,ANN RNWL	2/2/2009	3 Years
187111	VSX3000, POLYCOM SVC, MAINT 1YR	2/2/2009	3 Years
187112	VSX3000, POLYCOM SVC, MAINT 3YRS	2/2/2009	3 Years
187113	VSX3000,POLYCOM SVC,MAINT,ANN RNWL	2/2/2009	3 Years
187114	VSX3000,POLYCOM SVC,+MAINT,1YR UPG	2/2/2009	3 Years
187115	VSX3000, POLYCOM SVC, PLUS MAINT 3YR	2/2/2009	3 Years
187116	VSX3000, POLYCOM SVC, +MAINT, AN RNW	2/2/2009	3 Years
187117	VSX7000, POLYCOM SVC, INSTL	2/2/2009	3 Years
187118	VSX7000,POLYCOM SVC,STD MAINT,3YRS	2/2/2009	3 Years
187119	VSX7000,POLYCOM SVC,STD MAIN,ANN RNWL	2/2/2009	3 Years
187120	VSX7000, POLYCOM SVC, MAINT 1YR	2/2/2009	3 Years
187121	VSX7000, POLYCOM SVC, MAINT 3YRS	2/2/2009	3 Years

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187122	VSX7000, POLYCOM SVC, MAINT, ANN RNWL	2/2/2009	3 Years
187123	VSX7000,POLYCOM SVC,+MAINT,1YR UPG	2/2/2009	3 Years
187124	VSX7000, POLYCOM SVC,+ MAINT, 3YRS	2/2/2009	3 Years
187125	VSX7000,POLYCOM SVCS,+MAINT,ANN RNWL	2/2/2009	3 Years
187126	MGC25, POLYCOM SVC, ON-SITE INSTL	2/2/2009	3 Years
187127	MGC25, POLYCOM SVC,ON-SITE INSTL+TRNG	2/2/2009	3 Years
187128	MGC25, POLYCOM SVC, STD MAINT 1YR	2/2/2009	3 Years
187129	MGC25, POLYCOM SVC, STD MAINT 3YRS	2/2/2009	3 Years
187130	MGC25, POLYCOM SVC, MAINT 1YR	2/2/2009	3 Years
187131	MGC25, POLYCOM SVC, MAINT 3YRS	2/2/2009	3 Years
187132	MGC25, POLYCOM SVC, PLUS MAINT 1YR	2/2/2009	3 Years
187133	MGC25, POLYCOM SVC, PLUS MAINT 3YRS	2/2/2009	3 Years
187176	V500, POLYCOM SVC, INSTL	2/2/2009	3 Years
187344	VSX7000 POLYCOM ON-SITE INSTL	2/2/2009	3 Years
187345	VSX7000 POLYCOM SVC ANN RNWL 1YR	2/2/2009	3 Years
187366	VSX7000 POLYCOM SVC STD, 3YR	2/2/2009	3 Years
187367	VSX7000 POLYCOM SVC PRMR,1ST YR UPG	2/2/2009	3 Years
187368	VSX7000 POLYCOM SVC PRMR, ANN RN 1YR	2/2/2009	3 Years
187369	VSX7000 POLYCOM SVC PREMIER, 3YR	2/2/2009	3 Years
187370	VSX7000 POLYCOM SVC PRMR+, 1YR UPG	2/2/2009	3 Years
187371	VSX7000 POLYCOM SVC PRMR+ ANN RN 1YR	2/2/2009	3 Years
187372	VSX7000 POLYCOM SVC PRMR+, 3YR	2/2/2009	3 Years
191642	POLY MEDIA CNTR CART W/SPK/SUB FLAT	2/2/2009	3 Years
700312333	VSX 7000 SERIAL NTKW MOD	2/2/2009	3 Years
700347735	VSX3000, IP ONLY ENG REM,UK PWR CORD	2/2/2009	3 Years
700347743	VSX3000, IP ONLY ENG REM,EU PWR CORD	2/2/2009	3 Years
700347768	VSX3000, IP ONLY FR REM, EU PWR COR	2/2/2009	3 Years
700347776	VSX3000, IP ONLY ITI REM, EU PWR CORD	2/2/2009	3 Years
700347784	VSX3000, IP ONLY PT REM, EU PWR COR	2/2/2009	3 Years
700347792	VSX3000, IP ONLY ES REM, EU PWR CORD	2/2/2009	3 Years
700347800	VSX3000,IP/QBRI ENG REM,UK PWR CORD	2/2/2009	3 Years
700347818	VSX3000, IP/QBRI ENG REM, EU PWR CORD	2/2/2009	3 Years
700347826	VSX3000, IP/QBRI DE REM, EU PWR CORD	2/2/2009	3 Years
700347834	VSX3000, IP/QBRI FR REM, EU PWR CORD	2/2/2009	3 Years
700347842	VSX3000, IP/QBRI ITI REM, EU PWR CORD	2/2/2009	3 Years
700347859	VSX3000, IP/QBRI PT REM, EU PWR CORD	2/2/2009	3 Years
700347867	VSX3000, IP/QBRI ES REM, EU PWR CORD	2/2/2009	3 Years
700347966	VSX7000,IP ONLY,ENG REM,UK PWR CORD	2/2/2009	3 Years
700347974	VSX7000,IP ONLY,ENG REM,EU PWR CORD	2/2/2009	3 Years
700347982	VSX3000, IP ONLY DE REM, EU PWR CORD	2/2/2009	3 Years
700347990	VSX7000, IP ONLY, FR REM,EU PWR CORD	2/2/2009	3 Years
700348006	VSX7000, IP ONLY, ITI REM, EU PWR CORD	2/2/2009	3 Years
700348014	VSX7000, IP ONLY,PT REM, EU PWR CORD	2/2/2009	3 Years
700348022	VSX7000, IP ONLY,ES REM, EU PWR CORD	2/2/2009	3 Years
700348030	VSX7000, OPTIONS, QUADBRI MOD	2/2/2009	3 Years
700350200	VSX7000, IP ONLY,DE REM, EU PWR CORD	2/2/2009	3 Years
700352115	VSX 3000 IP NTSC:PT REM,NAM/EUR PWR	2/2/2009	3 Years
700352123	VSX 3000 IP NTSC:ES REM, NAM/EU PWR	2/2/2009	3 Years
700352131	VSX 3000 QBRI NTSC:PT REM,NAM/EU PWR	2/2/2009	3 Years
700352149	VSX 3000 QBRI NTSC:ES REM,NAM/ER PWR	2/2/2009	3 Years
700362312	VIDEO VSX 7400 IP (NTSC) GRP 41	2/2/2009	3 Years
700362320	VIDEO VSX 7400 IP (NTSC) GRP 55	2/2/2009	3 Years

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700368038	VIDEO VSX7000 PWR CAM AUX	2/2/2009	3 Years
700371230	VIDEO VSX 7400 IP (PAL) GRP 20	2/2/2009	3 Years
700371248	VIDEO VSX 7400 IP (PAL) GRP 23	2/2/2009	3 Years
700371255	VIDEO VSX 7400 IP (PAL) GRP 25	2/2/2009	3 Years
700371263	VIDEO VSX 7400 IP (PAL) GRP 26	2/2/2009	3 Years
700371271	VIDEO VSX 7400 IP (PAL) GRP 27	2/2/2009	3 Years
700371289	VIDEO VSX 7400 IP (PAL) GRP 24	2/2/2009	3 Years
700371297	VIDEO VSX 7400 IP (PAL) GRP 43	2/2/2009	3 Years
700371347	VIDEO VSX 7800 IP (PAL,240V) GRP 20	2/2/2009	3 Years
700371354	VIDEO VSX 7800 IP (PAL,240V) GRP 23	2/2/2009	3 Years
700371362	VIDEO VSX 7800 IP (PAL,240V) GRP 25	2/2/2009	3 Years
700371370	VIDEO VSX 7800 IP (PAL,240V) GRP 26	2/2/2009	3 Years
700371388	VIDEO VSX 7800 IP (PAL,240V) GRP 25	2/2/2009	3 Years
700371396	VIDEO VSX 7800 IP (PAL,240V) GRP 24	2/2/2009	3 Years
700371404	VIDEO VSX 7800 IP (PAL,240V) GRP 43	2/2/2009	3 Years
700371412	VIDEO VSX 7800 IP (PAL,120V) GRP 58	2/2/2009	3 Years
700371446	VIDEO VSX 7400 IP (NTSC) GRP 41	2/2/2009	3 Years
700371453	VIDEO VSX 7400 IP (NTSC) GRP 55	2/2/2009	3 Years
700371461	VIDEO VSX 7800 IP (NTSC,120V) GRP 57	2/2/2009	3 Years
700371479	VIDEO VSX 7800 IP (NTSC,240V) GRP 56	2/2/2009	3 Years
700373103	VIDEO VSX7000 IP (NTSC) ENG REM GRP2	2/2/2009	3 Years
700373111	VIDEO VSX 7000 (PAL) CHINESE GRP 5	2/2/2009	3 Years
700398571	VSX 7000e CTRY CODE 54 (ASIA ONLY)	2/2/2009	3 Years
700398662	VSX 7000e: CTRY CODE 20 (ASIA ONLY)	2/2/2009	3 Years
700398753	VSX 7000e: CTRY CODE 23 (ASIA ONLY)	2/2/2009	3 Years
700398803	VSX 7800e PRESENTER MP: CTRY CODE 54	2/2/2009	3 Years
700398977	VSX 7800e PRESENTER MP:CTRY CODE 23	2/2/2009	3 Years
700399066	VSX 7000e VTX: SOUTH KOREA	2/2/2009	3 Years
700399157	VSX 7000e VTX: SINGAPORE/HK	2/2/2009	3 Years
700399249	VSX 7000e VTX: AUSTRALIA	2/2/2009	3 Years
700399264	VSX 7400s PRESENTER WITH MEDIA CART	2/2/2009	3 Years
700399330	VSX 7800e PRESENTER MP VTX: SK	2/2/2009	3 Years
700399389	VSX 7800e PRESENTER MP VTX: SG/HK	2/2/2009	3 Years
700399470	VSX 7800e PRESENTER MP VTX: AU	2/2/2009	3 Years
700399553	VSX 7400e PRESENTER VTX: SK	2/2/2009	3 Years
700399645	VSX 7400e PRESENTER VTX: SG/HK	2/2/2009	3 Years
700399736	VSX 7400e PRESENTER VTX: AUSTRALIA	2/2/2009	3 Years
700399827	VSX 7400e PRESENTER: CTRY CODE 54	2/2/2009	3 Years
700399918	VSX 7400e PRESENTER: CTRY CODE 20	2/2/2009	3 Years
700399967	VSX 7400e PRESENTER: CTRY CODE 23	2/2/2009	3 Years
700400054	VSX 7000s: CTRY CODE 54 (ASIA ONLY)	2/2/2009	3 Years
700400229	VSX 7000s: CTRY CODE 23 (ASIA ONLY)	2/2/2009	3 Years
700400310	VSX 7400s PRESENTER: CTRY CODE 54	2/2/2009	3 Years
700400401	VSX 7400s PRESENTER: COUNTRY CODE 20	2/2/2009	3 Years
700400492	VSX 7400s PRESENTER: COUNTRY CODE 23	2/2/2009	3 Years
700400542	VSX 7000s VTX:SOUTH KOREA	2/2/2009	3 Years
700400633	VSX 7000s VTX: SINGAPORE/ HONG KONG	2/2/2009	3 Years
700400716	VSX 7000s VTX: AUSTRALIA	2/2/2009	3 Years
700400807	VSX 7800s PRESENTER MP: CTRY CODE 54	2/2/2009	3 Years
700400898	VSX 7800s PRESENTER MP:CTRY CODE 20	2/2/2009	3 Years
700400989	VSX 7800s PRESENTER MP:CTRY CODE 23	2/2/2009	3 Years
700401078	VSX 7400s PRESENTER VTX: SOUTH KOREA	2/2/2009	3 Years

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700401128	VSX 7400s PRESENTER VTX: SING, HK, PAL	2/2/2009	3 Years
700401219	VSX 7400s PRESENTER VTX:AUSTRALIA	2/2/2009	3 Years
700401292	VSX 7800s PRESENTER MP VTX :SK	2/2/2009	3 Years
700401383	VSX 7800s PRESENTER MP VTX: SING HK	2/2/2009	3 Years
700401474	VSX 7800s PRESENTER MP VTX-AUSTRALIA	2/2/2009	3 Years
700401631	QUAD BRI MOD FOR VSX 8000 & 7000E-JP	2/2/2009	3 Years
700401680	VSX 7000e - JP	2/2/2009	3 Years
700401698	VSX 7800e PRESENTER MP - JP	2/2/2009	3 Years
700401706	VSX 7000e VTX - JP	2/2/2009	3 Years
700401714	VSX 7800e PRESENTER MP VTX - JP	2/2/2009	3 Years
700401722	VSX 7400e PRESENTER VTX - JP	2/2/2009	3 Years
700401730	VSX 7400e PRESENTER - JP	2/2/2009	3 Years
700401789	VSX 7000s - JP	2/2/2009	3 Years
700401797	VSX 7400s PRESENTER - JP	2/2/2009	3 Years
700401805	VSX 7000s VTX - JP	2/2/2009	3 Years
700401813	VSX 7800s Presenter MP - JP	2/2/2009	3 Years
700401839	VSX 7400s PRESENTER VTX - JP	2/2/2009	3 Years
700401847	VSX 7800s PRESENTER MP VTX - JP	2/2/2009	3 Years
700424674	POLYCOM VSX7000VTX 71 APAC NO JPNCHN	2/2/2009	3 Years
700424690	POLYCOM VSX7800E 71 APAC NO JPNCHN	2/2/2009	3 Years
700424708	POLYCOM VSX7400E 71 APAC NO JPNCHN	2/2/2009	3 Years
700439912	POLYCOM V700 CC 54 APAC NO JPN CHN	2/2/2009	3 Years
700439920	POLYCOM V700 CC 20 APAC NO JPN CHN	2/2/2009	3 Years
700439938	POLYCOM V700 CC 23 APAC NO JPN CHN	2/2/2009	3 Years
700439946	POLYCOM V700 CC 5 CHINA	2/2/2009	3 Years
700439953	POLYCOM V700 CC 2 JAPAN	2/2/2009	3 Years
700439979	POLYCOM V700 IP CC 41 CC 6 CALA	2/2/2009	3 Years

Software: Discontinued SAP Codes

SAP Code	Description	End of Sale	Minimum Period of Support
193274	VGA ENCODER KEY LIC	2/2/2009	3 Years
193275	VSX PEOPLE+CONTENT WITH VGA	2/2/2009	3 Years
700348048	VSX7000, OPTIONS, PPL PLUS CONTENT	2/2/2009	3 Years
700348055	VSX7000, OPTIONS, MLTPT SW LIC KEY	2/2/2009	3 Years
700348063	VSX7000, OPTIONS, ADDL DISP ADPTR	2/2/2009	3 Years
700422850	POLYCOM PEOPLE +CONTENT FOR V500	2/2/2009	3 Years

Offer Strategy

Avaya continues to offer:

- VSX Series products and service that have been selling.
- V700 Series products and services that have been selling.
- MGC Series products and services that have been selling.

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Next Steps:

Avaya values all of our customers and wants to address any questions or concerns you have. If you have questions or would like more information about these products, you can send questions to either icoakeyrequest@avaya.com or the Product Manager who is listed above)

Minimum Period of Support

The Minimum Period of Support represents the minimum period of time after the product end of sale date, during which Avaya will make available support for the product per the Avaya's Manufacturer Support Policy. Support may be extended past that period at the discretion of Avaya Services, Business Partners or other service providers. For additional information concerning long term support please contact your Service Provider.

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on Services Offer Information web site <http://support.avaya.com/japple/css/japple?PAGE=Home> and on the Avaya internal portal under Services.

For additional Information about Avaya solutions, please visit the Avaya business Solutions web site (www.avaya.com).