Date of Issuance:	August 7, 2009
Revised	September 23, 2009

Title: End of Sale and Support Notification for Intuity AUDIX LX (IALX) R2.0

To better meet the needs of our customers and the market, Avaya is simplifying the Messaging portfolio to consist of the following four (4) applications:

1. Modular Messaging: targeting medium to large enterprise needing advanced messaging functionality.
2. Single server Modular Messaging is targeted for availability in late Q4 2009: targeting small to medium enterprises needing advance messaging functionality on one server.
3. Communication Manager Messaging (CM Messaging) embedded with Communication Manager R5.2: targeting small to medium enterprises needing basic messaging capabilities.
4. Communication Manager Messaging -Federal Markets (CM Messaging -FM): targeting the federal sector in NAR needing a JITC certified messaging solution.

Hence, Avaya will End of Sale software media, licenses, and hardware for all new system sales and upgrades to Intuity AUDIX LX (IALX).

Effective **January 31, 2010** Avaya will no longer allow IALX quotations, orders, or quotations to convert to orders for new systems or upgrades to IALX.

REVISED: Effective September 23, 2009 Avaya will allow seat license additions to existing IALX R2.0 systems provided additional Avaya hardware is not required to support the addition. Refer to the SAP Codes Available for Aftermarket Expansions/Additions section of this document for details.

Effective **January 31, 2011** Avaya will no longer provide support IALX under Avaya's Manufacture Support Policy. Refer to the Schedule section of later in the document for specific details.

Discontinued SAP Codes –New and Upgrade

The following SAP codes are discontinued beginning January 31, 2010 for new IALX system sales and upgrades to IALX. The next major section identifies those codes that are available for aftermarket additions.

SAP Code	Description
182760	IALX CLIENT 1 ST SNGL SITE VM LIC:NU
182761	IALX CLIENT 1 ST MULTISITE VM LIC:NU
185139	INT LX MODEL
185140	INT LX ADD MODEL
185686	IALX FACTORY ASSY
185687	IALX FAC ASSY OPT

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202460	IALX R2 APPLICATION LICENSE
202461	IALX R2 APPLICATION LIC R1 UPG
202462	IALX R2 LIC 1ST VC MBX NEW 1-5
202463	IALX R2 LIC 1ST VC MBX NEW 6-10
202464	IALX R2 LIC 1ST VC MBX NEW 11-25
202465	IALX R2 LIC 1ST VC MBX NEW 26-50
202466	IALX R2 LIC 1ST VC MBX NEW 51-100
202467	IALX R2 LIC 1ST VC MBX NEW 101-251
202468	IALX R2 LIC 1ST VC MBX NEW 251-500
202469	IALX R2 LIC 1ST VC MBX NEW 501-1000
202470	IALX R2 LIC 1ST VC MBX NEW 1001+
202471	IALX R2 LIC 1ST VC MBX ADD 1-5
202472	IALX R2 LIC 1ST VC MBX ADD 6-10
202473	IALX R2 LIC 1ST VC MBX ADD 11-25
202474	IALX R2 LIC 1ST VC MBX ADD 26-50
202475	IALX R2 LIC 1ST VC MBX ADD 51-100
202476	IALX R2 LIC 1ST VC MBX ADD 101-250
202477	IALX R2 LIC 1ST VC MBX ADD 251-500
202478	IALX R2 LIC 1ST VC MBX ADD 501-1000
202479	IALX R2 LIC 1ST VC MBX ADD 1001+
202480	IALX R2 LIC 1ST VCMBX UPG R1 1-5
202481	IALX R2 LIC 1ST VCMBX UPG R1 6-10
202482	IALX R2 LIC 1ST VCMBX UPG R1 11-25
202483	IALX R2 LIC 1ST VCMBX UPG R1 26-50
202484	IALX R2 LIC 1ST VCMBX UPG R1 51-100
202485	IALX R2 LIC 1ST VCMBX UPG R1 101-250
202486	IALX R2 LIC 1ST VCMBX UPG R1 251-500
202520	IALX R2 LIC 1ST VCMBXUPG R1 501-1000
202521	IALX R2 LIC 1ST VCMBX UPG R1 1001+
700211451	AM KEYBOARD WITH MOUSE
700211477	INT AUD MONITOR WITH PWR CORD
700284540	IALX SFTW MNTC R1.1
700306558	AM S3210 PWR SUPP
700306616	AM IALX1000 & S3210 CD RW DRIVE
700306624	AM S3210 SERVER HARD DISK DRIVE 40GB
700395882	AM RACK MOUNT RAILS S3210R SRVR
700402787	AM MONITOR FLT PNL US W/PWR CRD RHS
700403496	AM 4PT ANLG CARD TYPE A US KIT RHS
700403504	AM 4PT ANLG CARD TYPE B NONUS KIT RHS
700403520	AM KEYBOARD US TYPE WITH MOUSE RHS
700405541	AM H100 BUS CBL 3 CONNECTOR RHS
700427420	AM 6-POSITION RIBBON CABLE S3210R
700427529	AM S3210R SERVER
700427545	AM S3210R MISC CMPTS KIT US/CAN
700427552	AM S3210R MISC CMPTS KIT INTRNTL
700427560	IALX APPLICATION MEDIA R2.0
700427578	IALX DOCUMENTATION KIT R2.0
700464241	IALX APPLICATION MEDIA R2.0 SP2

SAP Codes Available for Aftermarket Additions through End of Extended Support

The following SAP code will be available to support aftermarket additions only.

SAP Code	Description
226877	IALX R2 NEW/ADD LIC

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Migration Strategy
In continuing to extend value to Avaya's Messaging customers, Avaya will offer Messaging Migration Incentive Program (MMIP) credits for IALX customers moving to Modular Messaging; including the single server solution. Migration pricing is also place for IALX customers moving to Communication Manager Messaging-Federal Market (FM) for the NAR federal market. When purchasing Communication Manager R5.2, the first 500 seats of Communication Manager Messaging embedded are included as an entitlement at no charge.

For additional information regarding Modular Messaging, Communication Manager Messaging embedded with Communication Manager R5.2, and Communication Manager Messaging-FM, contact your Avaya Representative or Authorized Business Partner.

Schedule

End of Sale (EoS) for New Systems	01/31/2010
End of Sale (EoS) for Additions of seat licenses	Available until End of Extended Support
Minimum Period of Software Support Availability after EoS	1 year (01/31/2011)
Minimum Period of Hardware Support Availability after EoS	3 years (01/31/2013)

Minimum Period of Support Availability
The Minimum Period of Support availability represents the minimum period of time after the product end of sale date, during which Avaya will make available support for the product per the Avaya Manufacturer Support commitment. The Avaya Manufacturer Support Policy can be found at the following link:
http://support.avaya.com/elmodocs2/prodtran/Avaya_Manufacturer_Support_Policy_09302007.pdf
Support may be extended past that period at the discretion of Avaya Services, Business Partners or other service providers. For additional information concerning long term support please contact your Service Provider.

Service and Warranty
Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the Services Offer Information Web site.

Avaya Services reserves the right to support this product at its discretion, as it is deemed appropriate.

For additional Information about Avaya Solutions please visit the Solutions area on the Enterprise Portal.

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