



# End of Sale Notice

**Notification Date:** March 3, 2010

**Effective Date:** May 10, 2010

**Subject:** Meeting Exchange Enterprise 5.1

**Region:** All Channels and All Regions

## Summary

With the introduction of Meeting Exchange Enterprise version 5.2 on November 16<sup>th</sup>, 2009, Avaya now offers an updated release of Meeting Exchange which includes several new features and capabilities beyond that which existed in Meeting Exchange 5.1. Enhancements found in Meeting Exchange 5.2 include, but are not limited to the following:

- Enhanced Recording & Playback
- Support for G.722, G726, G.729AB
- Improved security with TLS and optional three level authentication
- Co-chair capabilities
- More granular scheduling controls

Hence, effective **May 10, 2010**, Avaya will no longer **sell (make commercially available) Meeting Exchange Enterprise version 5.1**. Software expansions (adding ports to existing Meeting Exchange 5.1 systems) are still available until end of Manufacturer's Support. Per Avaya's support policy, in most circumstances and at Avaya's sole discretion, upgrades to Meeting Exchange 5.2 (latest Minor Release or Update version of the Licensed Software) will be required before application of the applicable Patch or Service Pack in order to address a Non-Critical or Critical Problem. Since Meeting Exchange 5.2 has 'Extended Manufacturer's Software Support', it will be sold until Nov 2011 and will have Manufacturer's support until Nov 2012 with extended support beyond that date.

## Discontinued Order Codes and Migration Strategy

### Discontinued Codes

Material Code	Description
700467368	MX AUDIO CONF SFTW S6200 R5.1 CD
700467376	MX R5.1 CRS CD

### Migration Strategy

Avaya now offers Meeting Exchange version 5.2. Here is a list of the most pertinent codes:

Material Code	Description
700476468	MX S6200 R5.2 CD
700476476	MX CRS R5.2 CD

## Schedule

End of Sale	10-May-2010
End of Manufacturer's Support	10-May-2010
End of Services Support	TBD



### **Minimum Period of Support Availability**

The End of Manufacturer's Support availability represents the final date that Avaya will provide manufacturer's support for the product per the [Avaya Manufacturer Support Policy](#). Support may be extended past that period at the discretion of Avaya Services, Business Partners or other service providers. For additional information concerning long term support please contact your Service Provider.

### **Service and Warranty**

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on <http://support.avaya.com>.

### **Additional Information**

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>