



Title: Summary of End of Sales / End of Support schedule of Sun/NMS platform for Interactive Response

Notification Date: 24-March-2010

This notification summarizes the dates for end of sales / end of manufacturer support for IR Sun servers and some of the Dialogic/NMS boards used for Interactive Response.

SAP Code	Description	End of Sale	End of Avaya Support
	Sun Blade 150		
176916	SunBlade 150	01-June-2006	30-June-2011 (*)
700281967	SunBlade 150	01-June-2006	30-June-2011 (*)
700326374	SunBlade 150	01-June-2006	30-June-2011 (*)
178176	SunBlade 150 International Maintenance	31-December-2007	
	Sun Fire 280R		
700281272	SunFire 280R	01-July-2004	30-April-2010 (*)
182286	SunFire 280R International Maintenance	31-December-2007	
	Sun V240 (single/dual CPU)		
700326366	Sun v240 dual CPU	30-June-2007	29-June-2012
700356975	AVAYA IR SUNFIRE V240 R1.3	30-June-2007	29-June-2012
700396948	AVAYA IR SUNFIRE SINGLE CPU V240 R2.0 RHS	30-June-2007	29-June-2012
700396955	AVAYA IR SUNFIRE DUAL CPU V240 R2.0 RHS	30-June-2007	29-June-2012
183350	SunFire V240 International Maintenance	31-December-2007	
	Sun Fire V245 for IR 4.0		
700459852	IR 4.X SUNFIRE SINGLE CPU V245	09-November-2009	02-May-2013
700459860	IR 4.X SUNFIRE DUAL CPU V245	09-November-2009	02-May-2013
	Sun Fire V245 for IR 3.0		
700438138	IR 3.0 SUNFIRE SINGLE CPU V245 RHS	02-February-2009	02-May-2013
700438187	IR 3.0 SUNFIRE DUAL CPU V245 RHS	02-February-2009	02-May-2013
212411	SunFire V245 International Maintenance	N/A	
	Sun Netra T2000 for IR 4.0		
700459878	IR 4.X SUN NETRA T2000 WITH POWER CABLES	07-August-2010	07-August-2013
700459886	IR 4.X SUN NETRA T2000 W/O POWER CABLES	07-August-2010	07-August-2013
	Sun Netra T2000 for IR 3.0		
700453947	IR SUN NETRA T2000 WITH POWER CABLES	02-February-2009	07-August-2013
700453954	IR SUN NETRA T2000 W/O POWER CABLES	02-February-2009	07-August-2013
217870	ENH WARR INTL IR SUN NETRA T2000	N/A	
	NMS AG 4000 / 4040		
700326366	NMS AG4000	28-September-2007	29-June-2012 (**)
700356975	NMS AG4040	28-September-2007	29-June-2012 (**)

(*): The SB150 was not RoHS so shipping stopped in June 2006. The Sun Fire 280R was EOL April 2005 at Sun but Avaya IR moved off the 280R to the V240 in Jul 2004.

(**) dates aligned with Sun Servers



Support and Maintenance

The associated enhanced maintenance/warranty codes are

SAP Code	Description
212411	ENH WARR INTL SUNFIRE V245 (DIEN)
217870	ENH WARR INTL IR SUN NETRA T2000
225573	IR SUN NETRA T2000 ENH WARR TRK CODE (always to be put on order manually with 217870!)

The codes are formerly known as “international maintenance”.
They will continue to be available.

The Sun hardware maintenance SAP material codes have been moved from Avaya Solution Designer (ASD) to the Services section.

For Sun Fire 240, Sun Fire 280R and Sun Blade 150 these types of codes are already deactivated. For renewal the local Sun Services sales team can be contacted directly.

End of Manufacturer's Support

The End of Manufacturer's Support availability represents the final date that Avaya will provide manufacturer's support for the product per the Avaya Manufacturer Support Policy. Support may be extended past that period at the discretion of Avaya Services, Business Partners or other service providers. For additional information concerning long term support please contact your Service Provider.

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by BusinessPartners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.