



**Title: End of Sales for IBM Websphere Voice Server (WSVS 5)**

**Notification Date: 26-May-2010**

**Effective August 10, 2010 Avaya will no longer resell (make commercially available) IBM Websphere Voice Server 5 (WSVS 5) for Voice Portal and Interactive Response.**

Avaya has no plans to introduce Websphere Voice Server 6 (WSVS 6), as IBM has no plans to introduce any further releases and will be exiting the speech market.

Customers are advised to consider Loquendo and Nuance.

**Effective August 10, 2010 Avaya will no longer provide the following codes for ordering:**

|        | <b>IBM WSVS 5 license codes</b>      | <b>End of Sale Date</b> |
|--------|--------------------------------------|-------------------------|
| 191671 | AVAYA IR WSVS 1 LANG PT MIN 24 PT    | 10-Aug-2010             |
| 191672 | AVAYA IR WSVS 2 LANG PT MIN 24 PT    | 10-Aug-2010             |
| 191673 | AVAYA IR WSVS 3 LANG PT MIN 24 PT    | 10-Aug-2010             |
| 191674 | AVAYA IR WSVS 1 LANG 1PT             | 10-Aug-2010             |
| 191675 | AVAYA IR WSVS 2 LANG 1PT             | 10-Aug-2010             |
| 191686 | AVAYA IR WSVS 3 LANG 1PT             | 10-Aug-2010             |
| 195111 | AVAYA WSVS ADD 2ND LANG MIN 24 PT    | 10-Aug-2010             |
| 195112 | AVAYA WSVS ADD 3rd LANG MIN 24 PT    | 10-Aug-2010             |
| 195113 | AVAYA WSVS ADD 2ND LANG 1 PT         | 10-Aug-2010             |
| 195114 | AVAYA WSVS ADD 3rd LANG to PKG 1 PT  | 10-Aug-2010             |
| 195115 | AVAYA WSVS TTS 1 PT                  | 10-Aug-2010             |
| 212516 | SLF SRVC WSVS 1 LANG PKG             | 10-Aug-2010             |
| 214103 | SLF SRVC WSVS 1 LANG MIGRATION PKG   | 10-Aug-2010             |
|        | <b>IBM WSVS 5 media codes</b>        |                         |
| 194264 | IBM WSVS SRV SW PKG WIN              | 10-Aug-2010             |
| 194265 | IBM WSVS SRV SW PKG LINUX            | 10-Aug-2010             |
| 194496 | IBM WSVC LANG MEDIA PK US ENG WIN    | 10-Aug-2010             |
| 194497 | IBM WSVC LANG MEDIA PK US ENG LINUX  | 10-Aug-2010             |
| 194498 | IBM WSVC LANG MEDIA PK CA FR WIN     | 10-Aug-2010             |
| 194499 | IBM WSVC LANG MEDIA PK CA FR LINUX   | 10-Aug-2010             |
| 194500 | IBM WSVC LANG MEDIA PK LA SP WIN     | 10-Aug-2010             |
| 194501 | IBM WSVC LANG MEDIA PK LA SP LINUX   | 10-Aug-2010             |
| 194502 | IBM WSVC LANG MEDIA PK SIMP CH WIN   | 10-Aug-2010             |
| 194503 | IBM WSVC LANG MEDIA PK SIMP CH LINUX | 10-Aug-2010             |
| 194504 | IBM WSVC LANG MEDIA PK AU EN WIN     | 10-Aug-2010             |
| 194505 | IBM WSVC LANG MEDIA PK AU EN LINUX   | 10-Aug-2010             |
| 194506 | IBM WSVC LANG MEDIA PK JP WIN        | 10-Aug-2010             |
| 194507 | IBM WSVC LANG MEDIA PK JP LINUX      | 10-Aug-2010             |
| 194508 | IBM WSVC LANG MEDIA PK UK ENG WIN    | 10-Aug-2010             |
| 194509 | IBM WSVC LANG MEDIA PK UK ENG LINUX  | 10-Aug-2010             |
| 194510 | IBM WSVC LANG MEDIA PK DE WIN        | 10-Aug-2010             |
| 194511 | IBM WSVC LANG MEDIA PK DE LINUX      | 10-Aug-2010             |



**Note that the support date applies only if the customer has purchased IBM maintenance. It is not covered by VP or IR SS+U!).**

#### **Schedule**

|                                      |                |
|--------------------------------------|----------------|
| End of Sale (EoS) – New Systems      | 10-August-2010 |
| End of Sale (EoS) – System Additions | 10-August-2011 |
| End of Manufacturer's Support (IBM)  | 10-August-2011 |

#### **End of Manufacturer's Support**

The End of Manufacturer's Support availability represents the final date that Avaya will provide manufacturer's support for the product per the Avaya Manufacturer Support Policy. Support may be extended past that period at the discretion of Avaya Services, BusinessPartners or other service providers. For additional information concerning long term support please contact your Service Provider.

#### **Service and Warranty**

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by BusinessPartners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.