



>TECHNICAL SUPPORT
SECURITY ADVISORY BULLETIN

Avaya Enterprise (Formerly Nortel Enterprise) Communication Server 1000 Telephony Manager Support of Microsoft Updates

Source:

This is an Avaya (formerly Nortel Enterprise) initiated document providing responses to many Microsoft potential vulnerabilities.

The Microsoft bulletins may be found at:

<http://www.microsoft.com/technet/security/current.aspx>

BULLETIN ID: 2007008101, Rev 18

PUBLISHED: 2010-02-18

STATUS: Active

REGION: APAC

CALA

EMEA

GC

NA

PRIORITY: Critical

TYPE: Security Advisory

Overview:

Microsoft Security Updates are updates for the Microsoft Windows operating system and/or other Microsoft applications. This document lists the Security Updates tested with and supported by Avaya Enterprise (formerly Nortel Enterprise) Communication Server 1000 (CS 1000) Telephony Manager (TM). Please note that Avaya Enterprise (formerly Nortel Enterprise) does not distribute or install any Microsoft Security Updates as part of the Telephony Manager (formerly known as Optivity Telephony Manager) product.

The following Avaya Enterprise (formerly Nortel Enterprise) Telephony Manager (TM) software releases may be affected :

- . Communication Server 1000 Telephony Manager (TM) 4.0 (with Service Update 1)
- . Communication Server 1000 Telephony Manager (TM) 3.2 (with Service Update 3)
- . Communication Server 1000 Telephony Manager (TM) 3.1 (with Service Updates 1, 2, 3, and 4)
- . Communication Server 1000 Telephony Manager (TM) 3.0 (with Service Updates 1, 2, 3, 4, and 5)
- . Optivity Telephony Manager 2.20.78 (with Service Updates 3, 4, and 5)

Avaya Enterprise (formerly Nortel Enterprise) will endeavor to review all the released Critical Microsoft Security Updates with its applicability for all current and sustained Telephony Manager releases within two business days, immediately after Microsoft has made the public notification. Subsequently, the results of the review are currently published as a bulletin for that particular Security Update on the Nortel Technical Support website. Applicability of non-critical security updates (Important, Moderate and Low) are published only if they are deemed to have compatibility issues with Telephony Manager.

Avaya Enterprise (formerly Nortel Enterprise) will update the attached Appendix A of this document with the review & recommendations, and make the document available on the Avaya Enterprise (formerly Nortel Enterprise) Technical Support Web site on a recurring basis. It is the customer's responsibility to obtain and install all applicable Microsoft Security Updates as recommended and described in this document.

For more information please contact your next level of support or visit <http://www.nortel.com/contact> for support numbers within your region.

Nortel security advisories: <http://nortel.com/securityadvisories>

Nortel Partner Information Center (PIC) website: <http://www.nortel.com/pic>

Before taking any action please ensure that you are viewing the latest official version of this security advisory by referencing <http://www.nortel.com/securityadvisories>

Symptoms:

See individual Microsoft security updates for full information.

Prevention:

Due to the urgent nature of Microsoft Security Updates, Avaya (formerly Nortel Enterprise) recommends that customers follow Microsoft guidelines as they are issued, including any Microsoft installation procedures and security update rollback processes that may be in place. If a rollback is not possible for a Security Update, Avaya (formerly Nortel Enterprise) will provide recommendations via appropriate bulletins. Finally, you must take a full TM backup before patching the system to ensure rollback is possible, if required.

Note that the Service Pack for respective supported operating systems must be the one(s) indicated in the NTP or a subsequent bulletin while applying Microsoft Security Updates.

Mitigation:

Refer to comments under prevention.

Risk:

Refer to individual Microsoft security updates for full information.

Resolution:

The attachment section below provides a URL where you can access "Appendix A - Avaya Enterprise (formerly Nortel Enterprise) CS 1000 Telephony Manager support of Microsoft updates" for a list of the MS bulletins and the accompanying update IDs, as well as the potential impact of each to the Telephony Manager releases identified and the corresponding Avaya Enterprise (formerly Nortel Enterprise) bulletin number.

Reissue Reason:

v2 - Up issued the bulletin with updated MS hot fix support information.
v3 - 24 Jan 2008 - attached an updated version of Appendix A.
v4 - 19 Mar 2008 - attached an updated version of Appendix A.
v5 - 17 Jul 2008 - attached an updated version of Appendix A.
v6 - 20 Aug 2008 - attached an updated version of Appendix A, included TM 3.2 information.
v7 - 15 Sep 2008 - attached an updated version of Appendix A.
v8 - 20 Oct 2008 - attached an updated version of Appendix A.
v9 - 28 Oct 2008 - updated Appendix A in response to MS08-067.
v10 - 18 Nov 2008 - updated Appendix A in response to Microsoft Nov updates.
v11 - 06 Jan 2009 - updated Appendix A in response to Microsoft Dec updates, including out-of-cycle MS08-078.
v12 - 27 Jan 2009 - updated Appendix A in response to Microsoft Jan update MS09-001.
v13 - 17 Apr 2009 - updated Appendix A in response to Microsoft in-cycle updates through April 2009.
v14 - 18 May 2009 - updated Appendix A in response to Microsoft in-cycle updates through May 2009.
v15 - 18 June 2009 - updated Appendix A in response to Microsoft in-cycle updates through June 2009.
v16 - 20 July 2009 - updated Appendix A in response to Microsoft in-cycle updates through July 2009. Also added TM 4.0 to affected releases.
v17 - 14 Aug 2009 - updated Appendix A in response to Microsoft in-cycle updates through August 2009.
v18 - 12 Feb 2010 - updated Appendix A in response to Microsoft in-cycle updates through February 2010

Attachments:

[Click here to access attachments \(1 attachments\)](#)

Products and Releases:

The information in this bulletin is intended to be used with the following products and associated releases:

PRODUCT	RELEASE
Enterprise VoIP-Applications-TM-CS1000	2.20.78
Enterprise VoIP-Applications-TM-CS1000	3.00.888

Enterprise VoIP-Applications-TM-CS1000	3.10.28.41
Enterprise VoIP-Applications-TM-CS1000	3.20.01.94
Enterprise VoIP-Applications-TM-CS1000	4.00.01.21

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REFERENCE:
PRE-REQUIRED PATCH:
PATCH ID:

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