Hardware Lifecycle Support Update for ERS 1600 and 1400 Series Products: Pre-Notification of Manufacture Discontinue

BULLETIN ID:	2010009967, Rev 1
PUBLISHED:	2010-01-14
STATUS:	Active
REGION:	APAC
	CALA
	EMEA
	GC
	NA
PRIORITY:	Information
TYPE:	Bulletin

Background:

Background:
The Nortel Ethernet Routing Switch 1600 Series (1648T, 1612G, and 1624G) and the 1424T are to be declared Manufacturing Discontinued effective Apr 30, 2010.

Nortel has an established process for managing the support of products over their complete life cycle; from concept, through release, and their eventual retirement. Accordingly the Life Cycle Management Practice for Enterprise Data products defines specific degrees of product status which align to the life cycle design phases.

General Availability (GA) applies to products, releases, and associated design documentation that have undergone full process validation and meet all criteria for design quality and volume production. A full suite of product support and services, is available for GA products.

Manufacture Discontinued (MD) applies to products, releases, and associated design documentation that are no longer supported by production related processes. After the transition to MD the product is no longer orderable. In the period leading up to this date the product's entry in Price Lists will denote the pending discontinuation (utilizing the 'D' for Discontinuation flag). Note that a limited set of support services are available during the MD lifecycle phase.

End of Life (EoL) applies to products, releases, and associated design documentation that are no longer supported by design and manufacturing processes. Emergency recovery is available subject to spares availability. Technical support may be available to a commercially reasonable extent or as stipulated in contracts. Note that EoL products are generally considered as unsupported, and any decision to provide incremental support at this status is at the sole discretion of Nortel.

Please reference the Enterprise Lifecycle management practice for further information regarding lifecycle change information at: http://www.nortel.com/support/programs/lifecycle

Analysis:

This bulletin seeks to articulate the LCM dates for the ERS 1600 Series products (1648T, 1612G and 1624G) and 1424T as follows:

Model #	Order #	End of New Sales Date	Manufacture Discontinue Date	EOL Date
1424T	DJ1412*05[1,2]	Mar 31, 2010	Apr 30, 2010	Apr 30, 2015
1648T	DJ1412*02[1,2]	Mar 31, 2010	Apr 30, 2010	Apr 30, 2015
1612G	DJ1412*03[1,2]	Mar 31, 2010	Apr 30, 2010	Apr 30, 2015
1624G	DJ1412*04[1,2]	Mar 31, 2010	Apr 30, 2010	Apr 30, 2015

[1] Includes all variants like –E5/ or –E6 and all GS versions as well.
[2] Includes all variants of the '*" field.

Software LCM Dates for ERS 1600 Series are noted below. A future 1600 Series Software Release (2.1.8.0 - Q2/2010) will be the last scheduled SW Release for the 1600 Series.

Software Release	Current Status	Life Cycle Status Transition Schedule
v2.1 Released 29 Jun 2006	GA	Transitioned to GA: 29 Jun 2006 Transitions to EoS: 31 Mar 2010 Transitions to MD: 30 Apr 2010 Transitions to EoL: 30 Apr 2015
v2.0	n/a	Controlled Release only
v1.2 Released 02 Nov 2004	EoL	Transitioned to EoS: 22 Apr 2006 Transitioned to MD: 23 Dec 2006 Transitioned to EoL: 23 Dec 2008
v1.1 Released 27 Mar 2004	EoL	Transitioned to EoS: 2 Mar 2005 Transitioned to MD: 2 Nov 2005 Transitioned to EoL: 2 Nov 2007
v1.0 Released 15 Aug 2003	EoL	Transitioned to EoS: 25 Jul 2004 Transitioned to MD: 27 Mar 2005 Transitioned to EoL: 27 Mar 2007

1424T Software Release 2.1.6.4 (August, 2009) was the last scheduled SW Release for the 1424T product. The 1424T SW LCM is as follows:

Software Release	Current Status	Life Cycle Status Transition Schedule
v2.1 Released 13 May 2003	GA	Transitioned to GA: 13 May 2003 Transitions to EoS: 31 Mar 2010 Transitions to MD: 30 Apr 2010 Transitions to EoL: 30 Apr 2015
v2.0 Released 13 Nov 2002	EoL	Transitioned to EoS: 13 Nov 2003 Transitioned to MD: 13 May 2004 Transitioned to EoL: 13 May 2006

Recommendations:

It is recommended that customers carefully review their current purchasing against their future requirements and make necessary plans for transitioning to the appropriate replacement product. Nortel recommends the following modules as recommended replacement for the impacted modules.

For 1424T replacement, look at products within the 4500 Series portfolio.
http://products.nortel.com/go/product_content.jsp?segId=0&catId=null&parId=0&prod_id=60960&locale=en-US

For any 1600 Series replacement, look at products within the 5500 Series portfolio
http://products.nortel.com/go/product_content.jsp?segId=0&catId=null&parId=0&prod_id=42141&locale=en-US

Required Actions:

The MD Date is a crucial milestone in terms of proactive support and customers must prepare for the End of Sales that comes with this LCM transition. Nortel will not accept new orders after the End of New Sales Date mentioned above.

Nortel recommends that customers plan an expedited and seamless migration to the appropriate replacement equivalent as described in this bulletin. If the customer does not see an immediate need to purchase replacement equivalent, then they are highly advised to purchase spare modules before Mar 31, 2010.

Attachments:

Click here to access attachments (1 attachments)

Products and Releases:

The information in this bulletin is intended to be used with the following products and associated releases:

PRODUCT	RELEASE
Ethernet Rtng Switch-Ethrnt Rtng Swt 1000-Ethernet Routing Switch1424	
Ethernet Rtng Switch-Ethrnt Rtng Swt 1000-Ethernet Routing Switch1600	
Ethernet Rtng Switch-Ethrnt Rtng Swt 1000-Ethernet Routing Switch1612	
Ethernet Rtng Switch-Ethrnt Rtng Swt 1000-Ethernet Routing Switch1624	
Ethernet Rtng Switch-Ethrnt Rtng Swt 1000-Ethernet Routing Switch1648	

To view the most recent version of this bulletin, access technical documentation, search our knowledge base, or to contact a Technical Support Representative, please visit Nortel Technical Support on the web at: http://support.nortel.com/. You may also sign up to receive automatic email alerts when new bulletins are published.

REFERENCE:
PRE-REQUIRED PATCH:
PATCH ID:

Nortel recommends any maintenance activities, such as those outlined in this bulletin, be completed during a local maintenance window.