



End of Sale Notice

Notification Date: September 8, 2010

Effective Date: November 22, 2010

Subject: End of Sale support for Avaya Call Management System Sun V890 Additional Ethernet Port-Expansion Cards

Theatre/Region: ALL

Summary

The end of sale of the V890 Additional Ethernet Port-Expansion Cards is due to supplier constraints. Customers needing additional Ethernet port capacities may order additional expansion cards before **November 22, 2010**. Beyond this end of sale date, customers can reach the maximum levels of CMS capacities by upgrading to CMS R16.1 and the new SUN T5120 or T5220 platform.

Effective **October 11, 2010**, Avaya will no longer support new Avaya Solution Designer (ASD) designs or SAP quotations for the V890 Additional Ethernet Port-Expansion Cards

Discontinued Order Codes and Migration Strategy

Discontinued Codes

Material Code	Description
700397599	CMS SUN PORT QUAD NIC RHS
700397615	CMS SUN SNGL ETH INTR CARD RHS

Migration Strategy

Existing customers on V890s are eligible for upgrade pricing to CMS R16.1 on the T5120 or T5220 hardware platforms.

Schedule

End of Sale Date (last day to order new systems)	N/A
End of Manufacturer Support for SOFTWARE *	N/A
End of Manufacturer Support for HARDWARE *	30-APR-2014
Last day to purchase system expansions	22-NOV-2010
Last day to purchase a new Avaya services contract *	22-NOV-2011
Targeted End of Services Support**	30-APR-2014

** Per Avaya Product Lifecycle Policy*

***Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.*



Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be allowed until further notice.

Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>

or

<http://support.avaya.com> >> More Resources >> More >> Avaya Product Lifecycle Policy