



End of Sale Notice

Notification Date: October 25, 2010
Revision Date: November 4, 2010 Rev1
Effective Date: June 6, 2011
Subject: S8800 Server End of Sale Notice
Theatre/Region: Global

Summary

In a year of unprecedented product innovation, Avaya is continuing to bring new “Fit for Purpose” solutions to our partners and customers with a new selection of application servers to replace the existing S8800 series. We are accelerating our commitment to open solutions by moving to the use of industry standard server platforms for all our real time communications applications.

The S8800 server uses Intel®’s Xeon E5500 series processor and the hardware platform components that support this processor will shortly be going end of life. Avaya is leveraging this life cycle event to move away from proprietary hardware designs and towards the use of Commercial Off-The-Shelf (COTS) server platforms. The introduction of this strategy will allow our customers to take advantage of the benefits of next generation servers based on the Intel® Xeon E5600 processors. Beginning in November 2010, Avaya will introduce support for the HP® ProLiant DL360 G7 as well as the Dell® PowerEdge R610. Avaya applications will begin to utilize these servers on new shipments. Note that not all applications are available on both platforms. Details of the applicable server and application pairings will be made available as new application releases are introduced to market.

This change will be introduced over several months to ensure a smooth transition for customers. Applications shipping on these next generation servers will also be certified to run on deployed S8800 servers supporting upgrade paths. Hardware support for S8800 servers will be provided for three years after the S8800 End of Sale date, effectively until June 6, 2014. Avaya S8800 servers will continue to be available for a period of time to support customers in the midst of roll outs or to allow the time required to qualify these new servers in customer networks.

Individual applications will be introduced on an HP® or a Dell® server in the launches starting November 2010 and extending through June 2011.

Effective June 6, 2011 at the latest, Avaya will no longer sell (make commercially available) the S8800 servers as part of the Avaya application products. Should any of the following server codes stock out prior to June 6, 2011, appropriate notices will be provided as soon as possible. It is recommended that customers place orders for S8800 application products earlier in this transition period to meet their needs.



Discontinued Order Codes and Migration Strategy

Discontinued Codes

Material Code	Description
228560	S8800 Server one-X Mobile R5.2
228640	S8800 Server AES
228668	S8800 IQ Srvr R5.0/5.0.1 Appl
228669	S8800 IQ Srvr R5.0/5.0.1 DB
228990	S8800 Server CM 5.2.1
228991	S8800 Server SES
228992	S8800 Server MBT/CM 6.0/SBC
228993	S8800 Srvr Session Mgr 5.2
229260	MM S8800 1U MSS Srvr
229261	MM S8800 1U MAS Srvr AVSTR
229262	MM S8800 2U one-X Speech Srvr DualPt
229263	MM S8800 1U MAS Srvr AVSTR SUP/OLA
229264	MM S8800 2U MSG Networking Srvr FAC
229290	MM S8800 1U MAS Srvr EXC/DOMSTR
229291	MM S8800 2U one-X Speech Srvr QuadPt
229292	MM S8800 1U MAS Srvr EXDOM SUP/OLA/WC/WSO
229293	MM S8800 1U MMSP AIO MAS/MSS
229294	MM S8800 1U MMSP AIO MAS/MSS/WC/WSO
229565	S8800 Conf 1U Stnd Srvr
229566	S8800 Conf 1U Entprs Srvr
229567	S8800 Conf 1U Entprs CRS Srvr
229568	S8800 Conf 1U Entprs Web Prtl Srvr
229569	S8800 1U CONF MSFT OCS INTEG SRVR
231790	MM S8800 2U one-X Speech Srvr Cluster
232190	S8800 Conf 2U Entprs Web Rcdg Srvr
232310	S8800 Srvr AIM Linux
232311	S8800 Srvr AIM Windows
242411	S8800 1U Srvr IQ R5.1 Host
242412	S8800 1U Srvr IQ R5.1 Host w/Raid Interface
244937	MSG S8800 LO CPU/RAM/HDD Srvr
244938	MSG S8800 LO CPU/RAM HI HDD Srvr
244945	CMM-FM S8800 1U SRVR MM
248270	S8800 Server SES
258350	Avaya Aura PS R6.0 Server Bundle
260151	S8800 1U CONF WEB PRTL SRVR
262641	S8800 Srvr 1U - Collaboration
700476880	S8800 MX 1U SRVR EXP SRVR
700476898	S8800 MX 1U SRVR ENTPRS
700476906	S8800 MX 1U SRVR CRS SRVR
700476914	S8800 MX 1U SRVR INTG WEB PRTL APPS
700476922	S8800 MX 1U SRVR WEB CONF SRVR



700476930	S8800 MX 2U SRVR RCDG SRVR
700477888	S8800 1U SRVR ONE-X MBL/SBC
700478084	S8800 2U SERVER AVAYA PROACTIVE CONTACT
700478266	S8800 1U SRVR VOICE PORTAL
700478589	S8800 SRVR SMGR
700478613	S8800 1U SRVR MM MAS
700478621	S8800 1U SRVR MM MSS
700478647	S8800 1U SRVR MM SP MAS/MSS WC/WSO
700478652	S8800 2U SRVR MN
700478662	S8800 2U SRVR ONE-X SPEECH
700500023	S8800 Svr Session Mrg 6.0

Migration Strategy

Avaya offers the following alternative solution(s) in the transition over the next few months as the S8800 is phased out. Individual applications will be introduced on an HP® or a Dell® server starting November 2010 and extending through June 2011. Ordering information on the appropriate server for each application will be provided in release information and in the Avaya Solution Designer tool in conjunction with the application launches.

New Order Codes

Material Code	Description
	HP® Servers
229264	MM Msg Networking Svr FAC
263127	Avaya Aura™ DL360G7 PS R6.1 Svr Bl
263762	DL360G7 Svr 2CPU HI1 MES
263763	DL360G7 Svr 2CPU MID3 SES
263764	DL360G7 Svr CM5.2.1+ S/D/MBT/SBC
263765	DL360G7 Svr 1CPUHI1 CM6.0.1 Duplx
263820	CMM-FM HP DL360 Svr MM
264180	AAM DL360G7 Svr 1 CPU-LO HI-RAID 10K HDD
264182	AAM DL360G7 Svr 1 CPU-LO HI-RAID 15K HDD
264184	MM DL360 MAS Svr Avstr
264185	MM DL360 MAS Svr Exc / Domstr
264186	MM DL360 MSS Svr
264187	MM DL360 MAS Avstr Sup/Ola
264188	MM DL360 MAS Exdom Sup/Ola/Wc/Wso
264189	MM DL360 One_x Speech Svr DualPt
264190	MM DL360 One_x Speech Svr QuadPt
264191	MM DL360 One_x Speech Svr Cluster
264192	MM DL360 MMSP AIO MAS/MSS
264193	MM DL360 MMSP AIO MAS/MSS/WC/WSO
700500091	DL360G7 SRVR 2CPU MID2 (VP)
700501092	DL360G7 Svr 2CPU MID3 SM
700501093	DL360G7 Svr 2CPU MID4 (Sys Mngr)
700501094	DL360G7 SRVR 2CPU MID5 MM SP
700501097	DL380G7 SRVR 1CPU MID1 (Message Networking)

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700501098	DL360G7 SRVR 1CPU MID3 MM MSS
700501099	DL360G7 SRVR 1CPU MID4 AAM
700501100	DL360G7 SRVR 1CPU MID5 MM MAS
700501102	DL360G7 SRVR 1CPU MID7 AAM
700501103	DL360G7 SRVR 1CPU MID8 (MX Recording build to order)
700501104	DL360G7 SRVR 1CPU MID9 PC
	Dell® Servers
263760	R610 Server 1CPU MID3 CM6.0.1+ S/D/SBC
263761	R610 Server 1CPU HI3 CM6.0.1+ Duplex
263766	R610 Server 1CPU MID1 AIM Linux Bndl
263767	R610 Server 1CPU MID1 AIM Wndws Bndl
263802	R610 MX SRVR 2CPU HI1 MSFT OCS INTG (Build to order)
263810	R610 1X Pres Svcs R6.X Srvr
263856	Avaya Aura™ R610 PS R6.1 Srvr Bndl
264181	AAM R610 Srvr 1 CPU-LO HI-RAID 10K HDD
264183	AAM R610 Srvr 1 CPU-LO HI-RAID 15K HDD
264216	IQ5.2 R610 Srvr Appl
264217	IQ5.2 R610 Srvr DB
700501080	R610 SRVR 2CPU HI3 IQ
700501082	R610 Srvr 2CPU MID1 (SM)
700501083	R610 Srvr 2CPU MID1 (Sys Mngr)
700501084	R610 SRVR 1CPU MID1 AES

Schedule

End of Sale Date (last day to order new systems)	6-June-2011
End of Manufacturer Support for SOFTWARE *	N/A
End of Manufacturer Support for HARDWARE *	6-June-2014
Last day to purchase system expansions	6-June-2014
Last day to purchase a new Avaya services contract *	TBD
Targeted End of Services Support**	6-June-2017

* Per Avaya Product Lifecycle Policy

**Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be allowed until further notice.



Supply Availability

Avaya will make every effort to supply the S8800 products for all orders, but cannot guarantee product availability through the End of Sale date. Avaya reserves the right to manage and/or limit order quantities, or to cancel orders if supply is no longer available. Customer orders will be fulfilled on a first-come, first-served basis. If supply is exhausted prior to the targeted End of Sale date in this notice Avaya will accelerate removal of the applicable product codes from price lists and associated order entry systems. If S8800 supply is no longer available requiring order cancellation, customers will be notified to re-order with the appropriate alternate server order code.

Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>

or

<http://support.avaya.com> >> More Resources >> More >> Avaya Product Lifecycle Policy

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