End of Sale Notice

Notification Date: October 25, 2010
Effective Date: January 1, 2011
Subject: Avaya WLAN Handset 22xx Series Accessories EoS
Theatre/Region: Global

Summary

Effective January 1st, 2011 Avaya will no longer sell (make commercially available) the WLAN Handset 22xx Series Accessories listed in the table below.

Discontinued Order Codes and Migration Strategy

Discontinued Codes

PEC	Description
NTTQ4050	WLAN 2210 Handset battery pack
NTTQ4060E6	2210 Desktop Charger (RoHS)
NTTQ4061E6	2210 Dual Slot Charger(RoHS)
NTTQ5050	WLAN 2211 Handset battery pack
NTTQ5060E6	2211 Desktop Charger (RoHS)
NTTQ5061E6	2211 Dual Slot Charger(RoHS)
NTTQ5070E6	2211 Handset Quad Charger(RoHS
NTTQ69BA	WLAN 2212 Battery Pack
NTTQ69DAE6	2212 VPN Dual Slot Charger(RoH
NTTQ69EAE6	2212 VPN Quad Slot Charger(RoH

Post-End of Sale Offering

The WLAN Handset 22xx Series core offering was retired in August 2009, however, new sales of the 22xx related accessory products (e.g. 22xx chargers and batteries) were extended for sale a minimum period of twelve months to support existing customers. Chargers and Battery Packs that are similar to the 22xx Series offering in some cases might be able to be sourced directly from Polycom after the Avaya EoS date with the following model equivalents[1]:

- Avaya WLAN Handset 2210 Charger/Battery
  - Polycom e340 Battery (BPE100)
  - Polycom e340 Desktop Charger (DCE101)
  - Polycom e340 Dual Slot Charger (DCE201)
- Avaya WLAN Handset 2211 Charger/Battery
  - Polycom i640 Battery (BPX100)
  - Polycom i640 Desktop Charger (DCX101)
  - Polycom i640 Dual Slot Charger (DCX201)
  - Polycom i640 Quad Slot Charger (GCX101)

[1] Polycom equivalent models numbers are provided for reference only and are subject to change without notice. Note that the Polycom-branded product material color and finish for certain items may differ from the 22xx Series offering.

- Avaya WLAN Handset 2212 Charger/Battery
  - Polycom h340 Battery (BPN100)
  - Polycom h340 Dual Slot Charger (DCN201)
  - Polycom h340 Quad Slot Charger (GCN101)

Migration Strategy
Avaya now offers the 6120 or 6140 IP Wireless Handset models as an alternative solution for Avaya UNIStim in-building WLAN deployments. The 6120/6140 IP Wireless Handset models offer:

- Support the 802.11b/g and 802.11a WLAN standards for increased deployment options
- A more robust industrial design (IP53 certified for resistance to dust and liquid resistance and MIL 810F Proc IV 516.5 for shock resistance)
- Longer battery life (talk/standby times with up eight hours talk time, 160 hours standby time with the Ultra-Extended Battery)
- Greater number of accessory options (cases, carry options, battery, chargers, etc)
- Integrated and expanded Push-to-Talk for instant communication with co-workers (6140 model only)
- Latest software enhancements improve the security capabilities (WPA2-PSK, or WPA2-Enterprise (802.1X) with EAP-FAST and PEAP/MSCHAPv2)
- Support the 802.11e WMM industry standard[2] for QoS/Power Save, and Admissions Control (6120/6140 deployment prior to 2009 required the 2245 server for this capability).

Further details on the 6100 Series IP Wireless Handset can be found at:
http://www.avaya.com/usa/product/ip-wireless-phones

Schedule

End of Sale Date (last day to order)	31-DEC-2010
End of Manufacturer Support for SOFTWARE *	N/A
End of Manufacturer Support for HARDWARE *	31-DEC-2013
Last day to purchase system expansions	31-DEC-2010
Last day to purchase a new Avaya services contract *	N/A
Targeted End of Services Support**	N/A

** Per Avaya Product Lifecycle Policy*
***Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.*

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers.

[2] The Avaya 61xx IP Wireless Handset models under SVP/2245 or WMM are supported with Avaya or third-party WLAN infrastructure this is certified under the Voice Interoperability for Enterprise Wireless (VIEW) tested configurations. When deploying the 6120/6140 IP Wireless Handset solution it is the responsibility of the business partner/customer to ensure that the WLAN infrastructure and site configuration is "VIEW" certified to ensure compatibility and to receive technical support.

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Additional Information

Avaya website:
http://www.avaya.com

Avaya End-of-Sale Notices:
http://support.avaya.com

Avaya Product Lifecycle Policy:
https://support.avaya.com/css/P8/documents/100081098

or

http://support.avaya.com >> More Resources >> More >> Avaya Product Lifecycle Policy

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