End of Sale Notice

Notification Date: October 25, 2010
Revision Date: January 31, 2012*
Effective Date: January 1, 2011
Subject: Avaya 3631 IP Wireless Handset EoS
Theatre/Region: Global

Revision History

Revision Date	Reason for change
*31-January-2012	Update availability for 3631 Accessory Part Codes.

Summary

Effective January 1st, 2011 Avaya will no longer sell (make commercially available) the 3631 IP Wireless Handset comcodes listed in the table below.

Discontinued Order Codes and Migration Strategy

Discontinued 3631 WRLS PHONE Codes (1 Jan 2011)

Material Code	Description
700427917	3631 WRLS PHONE COMPLETE SET US
700427925	3631 WRLS PHONE COMPLETE SET UK
700427933	3631 WRLS PHONE COMPLETE SET EUR

Post-End of Sale Offering

The 3631 IP Wireless Handset sales will end on the date indicated, however, new sales of the 3631 related accessory products (e.g. 3631 chargers, batteries, and power supplies) will continue until March 5, 2012 or while quantities last to support existing customers.

The 3631 related accessory comcodes include the following:

Discontinued 3631 Accessory Part Codes (5 March 2012)

Material Code	Description
700431455	3631 WRLS PHONE BELT CLIP
700431463	3631 WRLS PHONE 2 SLOT CHARGER US
700431471	3631 WRLS PHONE 2 SLOT CHARGER EU/UK
700431489	3631 WRLS PHONE BATTERY PACK US
700431497	3631 WRLS PHONE BATTERY PACK EU/UK
700431505	3631 WRLS PHONE 1 SLOT CHARGER US
700431513	3631 WRLS PHONE 1 SLOT CHARGER EU/UK
700431521	3631 WRLS PHONE PWR SUPP US
700431539	3631 WRLS PHONE PWR SUPP UK
700431547	3631 WRLS PHONE PWR SUPP CONT EU

700445471	**3631 WRLS PHONE USB CBL**
700446545	**3631 WRLS PHONE SIM CARD**

Migration Strategy
Avaya now offers the 3641 or 3645 IP Wireless Handset models as an alternative solution for Avaya Communication Manager H.323 in-building WLAN deployments. The 3641 or 3645 IP Wireless Handset models offer:

- Support the 802.11b/g and 802.11a WLAN standards for increased deployment options
- A more robust industrial design (IP53 certified for resistance to dust and liquid resistance and MIL 810F Proc IV 516.5 for shock resistance)
- Longer battery life (talk/standby times with up eight hours talk time, 160 hours standby time with the Ultra-Extended Battery)
- Greater number of accessory options (cases, carry options, battery, chargers, etc)
- Integrated Push-to-Talk for instant communication with co-workers (3645 model only)
- Latest software enhancements improve the security capabilities (WPA2-PSK, or WPA2-Enterprise (802.1X) with EAP-FAST and PEAP/MSCHAPv2)
- Support the 802.11e WMM industry standard[1] for QoS/Power Save, and Admissions Control (3641/3545 deployment prior to 2009 required an AVPP server for this capability).

Further details on the 3641/3645 IP Wireless Handset can be found at:
http://www.avaya.com/usa/product/ip-wireless-phones

Schedule

End of Sale Date (last day to order) 3631 WRLS PHONE	31-DEC-2010
End of Manufacturer Support for 3631 WRLS PHONE SOFTWARE *	31-DEC-2011
End of Manufacturer Support for 3631 WLRS PHONE HARDWARE *	31-DEC-2013
Last day to purchase system expansions	31-DEC-2010
Last day to purchase a new Avaya services contract *	31-DEC-2011
End of Sale Date (last day to order) 3631 Accessories	5-MAR-2012
End of Manufacturer Support for 3631 Accessories	5-MAR-2012
Targeted End of Services Support**	31-DEC-2015

** Per Avaya Product Lifecycle Policy*
***Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.*

[1] The Avaya 3641/3645 IP Wireless Handset models under AVPP or WMM are supported with Avaya or third-party WLAN infrastructure this is certified under the Voice Interoperability for Enterprise Wireless (VIEW) tested configurations. When deploying the 3641/3645 IP Wireless Handset solution it is the responsibility of the business partner/customer to ensure that the WLAN infrastructure and site configuration is "VIEW" certified to ensure compatibility and to receive technical support.

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Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the Services Offer Information Web site.

Renewals of existing Avaya service contracts covering this product will be allowed until December 31, 2011.

Additional Information

Avaya website:
http://www.avaya.com

Avaya End-of-Sale Notices:
http://support.avaya.com

Avaya Product Lifecycle Policy:
https://support.avaya.com/css/P8/documents/100081098

or

http://support.avaya.com >> More Resources >> More >> Avaya Product Lifecycle Policy

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