



End of Sale Notice

Notification Date: December 4, 2010

Effective Date: February 7, 2011

Revision Date: July 19, 2017

**Subject: End of Sale for Call Management System SUN T5220
Hardware Platform**

Region: ALL

Summary

The end of sale of the SUN T5220 hardware platform is due to supplier constraints. Customers seeking designs of the 'high-end' T5220 platform are encouraged to place orders before February 7, 2011. Beyond this end of sale date, a T5120 8-Core platform will be offered that supports the same capacities, redundancy and pricing in a 1U unit.

Effective February 7, 2011, Avaya will no longer support new Avaya Solution Designer (ASD) designs or SAP quotations for the SUN T5220 hardware platform. Existing quotes as of February 7, 2011 can be converted into orders for a period of 60 days after end of sale (until April 8, 2011).

Discontinued Order Codes and Migration Strategy

Discontinued Codes

Material Code	Description
263491	CMS R16.2 HDWR PLTFRM T5220
263701	ENH WARR INTL CMS SUN SPARC T5220 R16.2
263704	CMS SUNSPARC T5220 16.2 INTL WAR TRKCODE
700501020	CMS R16.2 SFTW SUPV CD
700501021	CMS R16.2 NTWK RPTG CD
700501022	CMS R16.2 SFTW PKG
700501023	CMS R16.2 SFTW PKG LAB
700501024	CMS R16.2 CUE SFTW MEDIA

Migration Strategy

Avaya now offers the following alternative solution(s).

Material Code	Description
264940	CMS R16.2 HDWR PLTFRM T5120 8 CORE
264913	ENH WARR INTL CMS T5120 8 CORE R16.2
264914	CMS T5120 8CORE 16.2 INTL ENHWARRTRKCODE
700501449	CMS R16.2 SFTW SUPV CD R2
700501450	CMS R16.2 NTWK RPTG CD R2
700501451	CMS R16.2 SFTW PKG R2



700501454	CMS R16.2 SFTW PKG LAB R2
700501455	CMS R16.2 CUE SFTW MEDIA R2

Schedule

End of Sale Date (last day to order new systems)	4-FEB-2011
End of Manufacturer Support for SOFTWARE *	N/A
End of Manufacturer Support for HARDWARE *	19-AUG-2016
Last day to purchase system expansions	TBD
Targeted End of Services Support**	19-AUG-2019

* Per Avaya Product Lifecycle Policy

**Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be allowed until further notice.

Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>

or

<http://support.avaya.com> >> More Resources >> More >> Avaya Product Lifecycle Policy