



>TECHNICAL SUPPORT PRODUCT LIFECYCLE BULLETIN



Manufacture Discontinue of Nortel Switched Firewall Products

Notice:

This bulletin replaces bulletin 2009009632.1. This update has been issued to communicate some new information regarding the issue.

BULLETIN ID: 2009009632, Rev 2
PUBLISHED: 2010-07-06
STATUS: Active
REGION: APAC
CALA
EMEA
GC
NA
PRIORITY: Major
TYPE: Alert

Reissue Reason:

Standard extension to continue through product EoL.

Background:

This notice announces the manufacture discontinuation of the Nortel Switched Firewall and Standalone Firewall families of hardware and software products.

Analysis:

Manufacture Discontinue (MD) - This notice serves as formal communication of Nortel intent to MD the products noted. No further orders will be accepted after the Last Time Order Date shown below. The MD of these products is not the discontinuance of support for existing field population of devices. Services to the installed base will continue to be provided until the End of Life (EOL) date shown below.

Last order date for Nortel Switched Firewall products is September 30, 2009.

Hardware MD: September 30, 2009

Software MD: March 31, 2011

Product EOL (hardware and software): September 30, 2012

Product Support Milestone Dates:

Hardware maintenance: Until September 30, 2012

Software maintenance: Until March 31, 2011

Software support services (technical assistance and troubleshooting, best effort basis): Until September 30, 2012

Full product EOL will be Sept 30, 2012. No support available after that date.

Recommendations:

Nortel will not be offering a replacement product for the Nortel Switched and Standalone Firewall products. Customers should plan to replace these products with an equivalent product from Checkpoint. Checkpoint will assist customers in determining the best replacement product and may offer trade in allowances. Customers should work directly with Check Point or a Check Point reseller on this migration.

To obtain information regarding current software support status for Switched and Standalone Firewall products, see Lifecycle Bulletin No. 2008009163 Rev3. Support will be on Checkpoint Firewall Version R65 only. Note that all product support services will discontinue as of September 30, 2012

Required Actions:

None

Attachments:

There are no attachments for this bulletin

Products and Releases:

The information in this bulletin is intended to be used with the following products and associated releases:

PRODUCT	RELEASE
Switched Firewall-Switched Firewall-SF-5016	
Switched Firewall-Switched Firewall-SF-5026	
Switched Firewall-Switched Firewall-SF-5111-NE1	
Switched Firewall-Switched Firewall-SF-5114	
Switched Firewall-Switched Firewall-SF/VPN 5124	
Switched Firewall-Switched Firewall-SF/VPN 5124-NE1	
Switched Firewall-Switched Firewall-SFA-6400	
Switched Firewall-Switched Firewall-SFA-6600	

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REFERENCE:
PRE-REQUIRED PATCH:
PATCH ID:

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Nortel recommends any maintenance activities, such as those outlined in this bulletin, be completed during a local maintenance window.

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