

Avaya VPN Client

Software Release 10.04_108

1. Release Summary

Release Date: Jan 17th, 2011

Purpose: Software maintenance release to address customer requests and software issues.

2. Important Notes before Upgrading to This Release

None

3. Platforms Supported

Microsoft Windows 7 (32-bit and 64-bit)

Microsoft Windows Vista (32-bit and 64-bit)

Microsoft Windows XP (32-bit and 64-bit)

4. Version of Previous Release

NVC (Nortel VPN Client) v10.04_016

5. Compatibility

N/A

6. Changes in This Release

What's New

"Nortel VPN Client" is being rebranded as "Avaya VPN Client" (wi00842218)

With the transition from Nortel to Avaya, the product "Nortel VPN Client" is renamed as "Avaya VPN Client". Some preliminary rebranding has been done in this release, including dialog pictures, logo, icons, splash screen, Help and etc. Remaining components will be rebranded in next release.

Support of Complete Silent Install. (wi00565683)

Previously, when users install the client, they need to acknowledge UAC prompts before the installation can continue. If they do not want the UAC prompts to show up, they would have to manually install Avaya certificate to the Trusted Publisher store, or check on the "Always trust software from Avaya Inc." during earlier installation NVC. In this release, a new option is introduced that the procedure can be automated. To use it, users will need to pass in "TrustAvaya=TRUE" (the "TRUE" must be in uppercase) to the installer at command line (in administrative context). For example,

```
C:\NVC32-10.04.108.exe /S /v"/qn TrustAvaya=TRUE"
```

or,

```
C:\msiexec /i "Nortel VPN Client.msi" /qn TrustAvaya=TRUE
```

Added support of RTF-formatted QOTD banner. (wi00825477)

The support for RTF-format was removed from earlier releases. Per customer request, the feature is added back.

Old Features Removed

N/A

Problems Resolved in This Release

WI Number	Description
wi00568576	Wireless users are disconnected intermittently IPSec users which are behind a wireless cable modem are disconnected intermittently. Users are able to authenticate successfully, but after some time they get disconnected and the client pops up the message "VPN tunnel is disconnected due to routing table change". This is because the operating system changes the metric of wireless interface according to various parameters when Automatic Metric option is enabled. This is the default configuration for network interfaces in Windows. This causes the client to consider that the routing table has been hacked and disconnects the tunnel.
wi00595275	Screen Saver policy enforced at user level only. End user machine's screen saver settings can be enabled at user level or group level (via Active Directory group policy). When the VPN client enforces the screen saver policy (pushed from server), it only checks the user level setting.
wi00595280	Unable to ping the local interface after a tunnel is disconnected The issue occurs on Windows Vista/7 with mandatory tunneling only.
wi00666178	Inaccurate message when the QOTD banner message is not received. If the quote-of-the-day banner message gets lost (due to networking issue), the tunneling attempt failed with error message of "User did not acknowledge the banner", which may confuse users. The message has been reworded as "The banner message from the VPN Router was not received, or the user didn't acknowledge the banner. Please contact your Network Administrator or Helpdesk for assistance."
wi00823633	On Windows XP the client fails to start if only Microsoft .NET 4.0 is available. On machines that have only .NET Framework v4.0 but no v3.5 or earlier versions available, the client fails to start.
wi00840078	Local IP address is unreachable on Windows 7 On Windows 7/Vista, when a tunnel is up (in mandatory tunneling mode), the local host IP address is not accessible.
wi00595473	Preconfigured profiles were not displayed in some cases.
wi00841234	NVC GUI takes very long time to launch up when using IPSec profiles having saved passwords.
wi00827126	Certificate based SSL tunneling fails when EACA (NHA/TG) is enabled. When Avaya EAC Agent (formerly Nortel Health Agent or TunnelGuard) is enabled, certificate-based SSL tunneling attempt will fail with error of "Banner fetching failed."

7. New Outstanding Issues

None.

8. New Known Limitations

WI Number	Description
wi00830401	On Windows 7/Vista the DNS settings for the VPN connection is not used if the connection is through a mobile broadband card connection It's an issue with the operating system's DNS resolution. Please use Microsoft's workaround described here: http://support.microsoft.com/default.aspx?scid=kb;en-us;311218
wi00841109	Occasionally tunneling attempts may fail with error of "Activating VPN adapter failed" error is displayed.
wi00841089	Sometimes the log clear function doesn't work. The log shows there are query errors.

For other known issues, please refer to the product release notes and technical documentation available from the Avaya Technical Support web site at: <http://www.avaya.com/support>

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