



End of Sale Notice

Notification Date: April 25, 2011
Effective Date: November 7, 2011
Subject: DECT R4 AIWS Server
Theatre/Region: All regions

Summary

Effective November 7, 2011 Avaya will no longer sell (make commercially available) the first generation of AIWS servers for the DECT R4 system. Customers should instead move to the second generation AIWS2 servers which will be introduced in May 2011 and offers identical functionality plus improved mount ability in 19' racks.

Discontinued Order Codes and Migration Strategy

Discontinued Codes

Material Code	Description
700466493	DECT AIWS BASIC
700477466	DECT AIWS BASIC+
700471527	DECT AIWS STD
700471535	DECT AIWS OAP
700471543	DECT AIWS ENTPRS MGMT
700500006	DECT AIWS BASIC BR/MX
700500007	DECT AIWS BASIC AR
700500008	DECT AIWS STD BR/MX
700500009	DECT AIWS STD AR
700471550	DECT AIWS SPR PSU (UNI)
700500010	DECT AIWS SPR PSU (BR/MX/AR)

System Expansion post-End of Sale

Expanding existing DECT R4 installations with the new AIWS2 servers is possible without any restriction. Old AIWS servers and new AIWS2 servers can be installed in parallel. The rules for parallel installations that were already in place with the old AIWS servers continue to be valid.

Migration Strategy

Customers should move to the second generation AIWS2 servers which will be introduced in May 2011 especially as DECT R4 Edition 3 will be the last firmware update that supports the old AIWS servers. The replacement codes are as follows:

Old Material Code	Old Description	New Material Code	New Description
700466493	DECT AIWS BASIC	700501480	DECT AIWS2 BASIC
700477466	DECT AIWS BASIC+	700501481	DECT AIWS2 BASIC+
700471527	DECT AIWS STD	700501482	DECT AIWS2 STD
700471535	DECT AIWS OAP	700501483	DECT AIWS2 OAP



700471543	DECT AIWS ENTPRS MGMT	700501484	DECT AIWS2 ENTPRS MGMT
700500006	DECT AIWS BASIC BR/MX	700501480	DECT AIWS2 BASIC
700500007	DECT AIWS BASIC AR	700501487	DECT AIWS2 BASIC AR
700500008	DECT AIWS STD BR/MX	700501482	DECT AIWS2 STD
700500009	DECT AIWS STD AR	700501489	DECT AIWS2 STD AR
700471550	DECT AIWS SPR PSU (UNI)	No longer needed, PSU integrated in Server	
700500010	DECT AIWS SPR PSU (BR/MX/AR)	No longer needed, PSU integrated in Server	

Note that no longer special material codes for Brazil and Mexico are needed.

Schedule

End of Sale Date (last day to order new systems)	07-Nov-2011
End of Manufacturer Support - HARDWARE	07-Nov-2014
Last day to purchase system	07-Nov-2014
Last day to purchase a new Avaya services contract *	07-Nov-2014
Targeted End of Services Support**	07-Nov-2017

* Per Avaya Product Lifecycle Policy

**Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the Services Offer Information Web site.

Renewals of existing Avaya service contracts covering this product will be allowed until further notice.

Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

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<https://support.avaya.com/css/P8/documents/100081098>

or

<http://support.avaya.com> >> More Resources >> More >> Avaya Product Lifecycle Policy