

Integrated Management 5.2

Site Administration Release Notes
Service Pack 7

Service Pack 7
August 2011

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Problems fixed in Integrated Management Site Administration 5.2 SP 7

Site Administration 5.2 Service Pack 7

Integrated Management service packs are cumulative. Service Pack 7 includes modifications and enhancements specific to this service pack and from earlier service packs, if any. Modifications are grouped by applications as listed in the tables in this document. Site Administration 5.2 Service Pack (SP) 7 includes:

- Table 1: Changes in Site Administration 5.2 Service Pack 7 on page 2.

To install Site Administration Release 5.2 SP 7, refer to:

- Installation of Site Administartion Service Pack 7 on page 4

For a list of software line-up for release 5.2 SP 7, refer to Integrated Management Software Lineup: Release 5.2 Service Pack 7 on page 5.

For enhancements and changes delivered in SP 6 and earlier, refer to

- Table 7: Enhancements delivered in Site Administration 5.2 Service Pack 6 on page 10.

Product Support Notices

Some problems are also documented as Product Support Notices (PSN). The PSN number defines the related document and appears in the Problem column in the tables./

To read the PSN description online:

1. Go to the Avaya Support site at http://support.avaya.com.
2. Click **Products**. A pop-up window appears. Enter the name of the product in the window, in this case Integrated Management (all offers). You can even select the product from the **A-Z** list in the bottom right corner of the pop-up window.
3. On the Products page, click **Product Notices** > **Product Support Notices**.

The Product Support Notices page lists the .pdf document with the PSN number in the table under **Title**.

4. Click the PSN title link to open the PSN.

Fixes in Integrated Management Site Adminstration 5.2 SP 7

Note:

The work items are for internal reference by the Avaya engineers only, and do not in anyway impact the end users of this document.

Table 1: Changes in Site Administration 5.2 Service Pack 7

Work items	Problems	Solutions
wi00873732	You did not receive the password change prompt when you used SSH connection with manual login.	The issue has been fixed in this release.
wi00873733	When you ran **List Val Source** in Site Administration, the audio group did not display all the boards.	The issue has been fixed in this release.
wi00859599	When you installed Site Administration 5.2 SP 6, Voice Announcement Manager SP 5 became SP 3.	The issue has been fixed in this release.
wi00845462	You could not copy a command from an Excel spreadsheet and paste the command into the Emulator.	The issue has been fixed in this release.
wi00843784	Certain entries went missing when you imported the ARS analysis table.	The issue has been fixed in this release.
wi00884238	If you clicked the **Help** button for **Broadcast**, the system opened the **Moving Announcement** properties page which was not the correct context sensitive help page.	The issue has been fixed in this release.
wi00852380	While adding an announcement, if you uploaded a wave file first, and then browsed for an extension, the wave file name disappeared.	The issue has been fixed in this release.
		1 of 2

Work items	Problems	Solutions
wi00400745	If you created an agentLoginID template by using GEDI and gave a valid value in the **RL** field, the system was not displaying the value in the fields of template. Also if you added agentloginID using this template, RL value was not getting added.	The issue has been fixed in this release.
wi00845466	When you tried to use the unused extensions wizard, the system displayed the message as SERIOUS ERROR.	The issue has been fixed in this release.
		2 of 2

Installation of Site Administartion Service Pack 7

Read the procedure before you download service pack 7

1. Verify that Site Administration Release 5.2 is already installed on your computer.
2. Before you click the download link, you must be logged in as `Administrator` on the windows PC where the product resides. If you are not logged in as `Administrator`, then close this file and log in again as `Administrator`. Open a Windows browser and point to this page.
3. Close all applications (including Site Administration and Voice Announcement Manager)
4. To download the service pack, click: **Site Administration 5.2 SP 7**.
5. Run **SiteAdmin_5_2_SP7_02.exe**.
6. Follow instructions on each screen.

Note:
If you are using Wiindows 7, you must install SiteAdmin_5.2(GA release) and then install SP 7.02. Site Administration works fine on Windows 7 (for 32 bit and also for 64 bit).

Note:
If you want to use the SCP server for file transfer in the Announcement feature on Windows 7, then you need to install COPssh_3.0.01 on your machine. This is because COPssh_1.0 which comes bundled with SA installer, is not supported on Windows 7

Integrated Management Software Lineup: Release 5.2 Service Pack 7

The following tables list the software line up for Release 5.2 SP 7. This includes the operating system, third party applications and packages, and the virtual machine support.

Site Administration Release 5.2 SP 7

Table 2: Site Administration Release 5.2 SP 7

Operating System	Third Party Applications & Packages	Virtual Machine Support	Additional Notes
• Windows 7 Professional (32-bit and 64-bit) • Windows XP Professional with SP 3 • Windows Vista (32-bit and 64-bit) • Windows 2003 Server with SP2 (Standard and Enterprise) • Microsoft Windows 2000 Server with Service Pack 4 • Microsoft Windows 2000 Professional with Service Pack 4	n/a	n/a	--------
			1 of 1

Network Management Release 5.2 SP 7

Table 3: Network Managerment 5.2 SP 7 - Network Management Server

Operating System	Third Party Applications & Packages	Virtual Machine Support	Additional Notes
• Windows XP Professional with SP 3 • Windows Vista (32-bit and 64-bit) • Windows 2003 Server with SP2 (Standard and Enterprise) • Microsoft Windows 2000 Server with Service Pack 4	• JRE Version - 1.6.0_11 • Apache Server Version - 2.2.11 • Tomcat Server 5.5	• VMWare ESX 3.0 • VMWare ESX 3.5	----------
			1 of 1

Table 4: Network Management 5.2 SP 7 - Network Management Client

Operating System	Third Party Applications & Packages	Virtual Machine Support	Additional Notes
• Windows 7 Professional (32-bit and 64-bit) • Windows XP Professional with SP 3 • Windows Vista (32-bit and 64-bit) • Windows 2003 Server with SP2 (Standard and Enterprise) • Microsoft Windows 2000 Server with Service Pack 4 • Microsoft Windows 2000 Professional with Service Pack 4	• JRE Version 1.6.0_16 • Browsers - IE6, IE7, Firefox 3.0, Firefox 3.5, and Firefox 3.6	• VMWare ESX 3.0 • VMWare ESX 3.5	There is only support for IE8 on Windows 7 Professional
			1 of 1

Performance and Administration Release 5.2 SP 7

Table 5: Performance and Administration 5.2 SP 7 - P & A Server

Operating System	Third Party Applications & Packages	Virtual Machine Support	Additional Notes
• RHEL Linux 5.5 and earlier versions (x86 and x64) • RHEL Linux ES R4.8 and earlier (x86 and x64) • RHEL Linux AS R4.8 and earlier (x86 and x64)	• JRE Version - 1.6.0_23 • Apache Version - 2.2.3 • Tomcat Version - 4-4.1.24	• VMWare ESX 3.0 • VMWare ESX 3.5	There is support for RHEL R4.x only in case of upgrade to Performance and Adminstration 5.2. There is no support for RHEL R4.x if the installation of Performance and Administration is a fresh one.
			1 of 1

Table 6: Performance and Administration 5.2 SP 7 - P & A Client

Operating System	Third Party Applications & Packages	Virtual Machine Support	Additional Notes
• Windows 7 Professional (32-bit and 64-bit) • Windows XP Professional with SP 3 • Windows Vista (32-bit and 64-bit) • Windows 2003 Server with SP2 (Standard and Enterprise) • Microsoft Windows 2000 Server with Service Pack 4 • Microsoft Windows 2000 Professional with Service Pack 4	• JRE Version - 1.6.0_23 • Browsers - IE6, IE7, Firefox 3.0, Firefox 3.5, and Firefox 3.6	• VMWare ESX 3.0 • VMWare ESX 3.5	• There is only support for IE8 on Windows 7 Professional • For P&A Client, ensure that the JRE minor version is equal to or greater than the server's minor version
			1 of 1

Enhancements in Site Administration 5.2 Service Pack 6

Table 7: Enhancements delivered in Site Administration 5.2 Service Pack 6

1.	Site Administration supports templates for **Announcements**
	1 of 1

Fixes in Integrated Management Site Administration 5.2 Service Pack 6

Table 8: Changes in Site Administration 5.2 Service Pack 6

Problems	Solutions
Site Administration displayed the message `SERIOUS ERROR` when you tried to use the **Unused Extensions** wizard.	The issue has been fixed in this release.
When you used Windows 2000 operating system, Site Administration did not launch.	The issue has been fixed in this release.
The **List node** – names all did not display the IP address information on the **GEDI** interface.	The issue has been fixed in this release.
When you used the **Find used extensions** wizard, incorrect and duplicate entries appeared.	The issue has been fixed in this release.
The **Find unused extensions** wizard was taking a considerable amount of time to complete. It gave you the impression that Site Administration had stopped functioning.	The issue has been fixed in this release.
	1 of 2

Table 8: Changes in Site Administration 5.2 Service Pack 6

Problems	Solutions
You could not connect to a remote system through a modem using auto login. Site Administration gave the message `communications error: unexpected response`.	The issue has been fixed in this release.
While using GEDI, when you used the command **display events**, chose **denial**, and then ran the command, you saw the **denial events** in the list. After that when you clicked **Print Preview**, you saw the **vector events**, and not the **denial events**. Therefore you could not print the **denial events** list.	The issue has been fixed in this release.
	2 of 2

Installation of Site Administration 5.2 Service Pack 6

Read the procedure before you download service pack 6.

1. Verify that Site Administration Release 5.2 is already installed on your computer
2. Before you click the download link, you need to be logged in as "administrator" on the windows PC where the product resides. If you are not logged in as "administrator," then close this file and log in again as "administrator." Open a Windows browser and point to this page.
3. Close all applications (including Site Administration, Voice Announcement Manager)
4. To download the service pack, click: Site Administration 5.2 SP6.
5. Run SiteAdmin_5_2_SP6_01.exe.
6. Follow Instructions on each screen.

Note:
If you are using Wiindows 7, you must install SiteAdmin_5.2(GA release) and then install SP6.01. Site Administration works fine on Windows 7 (for 32 bit and also for 64 bit).

Note:
If you want to use the SCP server for file transfer in the Announcement feature on Windows 7, then you need to install COPssh_3.0.01 on your machine. This is because COPssh_1.0 which comes bundled with SA installer, is not supported on Windows 7

Fixes in Integrated Management Site Administration 5.2 Service Pack 5

Table 9: Changes in Integrated Management Site Administration 5.2 Service Pack 5.

Problems	Solution
For set type 2500, field XOIP was missing in Station Object.	A new field for set type 2500 has been supported in Station Object.
Print button labels wizard was not listing extensions for some set types in the first attempt.	Print button labels wizard now lists the extensions correctly.
If a task was running in Modular Messaging, and if user wanted to quit, the task could not be aborted.	In this version, user can abort a task running in Modular Messaging.
There was no Support announcement administration for CM 3.1.	Announcement administration support has been added for Communication Manager 3.1..
Changing COR's entries through GEDI from y to n, locked the keyboard and closed the GEDI window.	The problem persists but an alternative has been proposed.Users can use MS-Excel like feature to complete the entries in bulk. This is done in import wizard GRID instead of the GEDI window.
Deleting announcements was cumbersome as there was no bulk delete feature for announcement .	Bulk delete feature for announcement has been added.
User could not login into CM through Site Administration after choosing 'Force password/key change' on next login. The system was unable to handle the password change after expiry which was resulting in login failure.	The system is handling the password change after expiry correctly.
Site Administration exports some fields for Agent login-id with incorrect values.	Site Administration now exports the Agent login-id fields correctly for different CM versions.
Backup restore was not supported for VAL sources in Communication Manager 3.1.	Backup restore is now supported for VAL sources in Communication Manager 3.1.
	1 of 2

Table 9: Changes in Integrated Management Site Administration 5.2 Service Pack 5.

Problems	Solution
A large number of MM subscribers could not be exported.	Large number of MM subscribers can be exported in this release.
In certain non-English operating systems, reports were not being sent through e-mails.	In this release, reports are being sent through e-mails in all language version operating systems.
	2 of 2

Installation of Site Administration 5.2 Service Pack 5

Read the procedure below before you download the Service Pack 5.

1. Verify that Site Administration Release 5.2 is already installed on your computer.
2. Before you click the download link, you need to be logged in as "administrator" on the windows PC where the product resides. If you are not logged in as "administrator," then close this file and log in again as "administrator." Open a Windows browser and point to this page.
3. Close all applications (including Site Administration, Voice Announcement Manager)
4. To download the service pack, click: Site Administration 5.2 SP5.
5. **Run SiteAdmin_5_2_SP5_02.exe**.
6. Follow the instructions on each screen.

Note:
If you are using Wiindows 7, you must install SiteAdmin_5.2(GA release) and then install SP5.01. Site Administration works fine on Windows 7 (for 32 bit and also for 64 bit).

Note:
If you want to use the SCP server for file transfer in the Announcement feature on Windows 7, then you need to install COPssh_3.0.01 on your machine. This is because COPssh_1.0 which comes bundled with SA installer, is not supported on Windows 7.

Uninstalling Service Pack 5.

1. Open Add/Remove programs from the control panel.
2. There is an entry present for “Avaya Integrated Management Administration Tools 5.2 SP5”.

3. Select the ‘Remove’ option and follow the instructions on each screen

Fixes in Integrated Management Site Administration Service Pack 4

Table 10: Changes in Integrated Management Site Administration 5.2 Service Pack4

Problems in Site Administration	Solution
Support for Site Administration on Windows 7.	Site Administration is now supported on Windows 7.
In the previous release, on the English operating system, if the Name1 value was non-English, then Site Administration did not show the value correctly in the Change User wizard. Also, if you entered a non English value for Name1, Site Administration was not able to handle the non English value. It worked well only if the operating system locale was same as the input locale.	This has been fixed in this release.
In the previous release, in GEDI, the List Route command closed the application when you clicked a listed route..	This has been fixed in this release.
In the previous release, when you attempted to schedule reports, a list of valid commands under Report Options did not show the entire report list. The system listed only the last one or the few that had been scheduled.	This has been fixed in this release.
In the previous release, when on a Telnet connection,Site Administration hanged when the Report, Export or Find and Replace wizards were aborted.	This has been fixed in this release.
In the previous release, import of VDNs, with labels longer than 27 characters caused Site dministration to crash.	Site Administration no longer crashes with the import of VDNs with labels longer than 27 characters..

Installation of Site Administration 5.2 Service Pack 4

Please read the procedure below before you download the Service Pack 4.

1. Verify that Site Administration Release 5.2 has already been installed on your computer.
2. Before you click the download link, you must be logged in as `Administrator` on the windows PC where the product resides. If you are not logged in as `Administrator`, then close this file and log in again as `Administrator`. Open a Windows browser and point to this page.
3. Close all applications (including Site Administration and Voice Announcement Manager)
4. To download the service pack, click: **Site Administration 5.2 SP4**.
5. **Run SiteAdmin_5_2_SP4_01.exe**.
6. Follow the instructions on each screen.

Note:
If you are using Wiindows 7, you must install SiteAdmin_5.2(GA release) and then install SP4.01. Site Administration works fine on Windows 7 (for 32 bit and also for 64 bit).

Note:
If you want to use the SCP server for file transfer in the Announcement feature on Windows 7, then you need to install COPssh_3.0.01 on your machine. This is because COPssh_1.0 which comes bundled with SA installer, is not supported on Windows 7.

Uninstalling Service Pack 4

1. Open Add/Remove programs from the control panel.
2. There is an entry present for “Avaya Integrated Management Administration Tools 5.2 SP4”.
3. Select the ‘Remove’ option and follow the instructions on each screen.

Fixes in Integrated Management Site Administration 5.2 Service Pack 3

Table 11: Changes in Integrated Management Site Administration 5.2 Service Pack 3

Problems in Site Administration	Solution
Avaya Communication Manager has been renamed as **Avaya Aura™ Communication Manager** and Avaya Site Administration as **Site Administration**.	
This release supports Avaya Aura™ Communication Manager running on Next Gen S8800 server platform in simplex and duplex modes. • Support for the new platform Next Gen S85xx server • Support for the new platform Next Gen S87xx server	
The system crashes if you try to run the Unused Extensions wizard.	The CPU utilization has been optimized in this service pack.
In previous releases, you were not able to connect to the switch (with automatic login using modem connection) using business partner logins (For example: craft, dadmin)..	This has been fixed in this release.
With older CMs (release 3.1 or older), in the GEDI interface, when you run List Integrated Announcement the Announcement number appears on the right of the screen. Also, the announcements and their numbers do not match.	This has been fixed in this release.
In the previous releases, the password expiry warning was not handled correctly for Audix devices. Site Administration failed to connect to the device with Automatic Login when it received a password expiry warning	This has been fixed in this release.
	1 of 3

Table 11: Changes in Integrated Management Site Administration 5.2 Service Pack 3

Problems in Site Administration	Solution
When you use the Site Administration Import wizard to add new records, Site Administration does not perform any validations for the native name and script tag values you entered.	Site Administration now checks for the validity of the native name and the script tag. If Native Name is blank then Site Administration sets the script tag value to 0. If you enter a script tag 0 and Native name is not blank, Site Administration warns you of the inconsistency and asks you to correct it. However, if neither Native Name and Script Tag are empty, Site Administration does not check for the validity of the script tag
The new set type 4612CL is supported in Add/ Change user wizards and in Import/Export templates..	
In the GEDI interface, the "list ip-interface medpro" command lists only one from each MedPro pair and does not show the "virtual address" column like in the SAT interface."	This has been fixed in this release.
When you try to export station data a field "IP Phone Group ID" is available on page 3 for IP stations. However, this field is not available when you set up the Export Data.	The field "IP Phone Group ID" has been added to Export Data.
In the GEDI interface, after you run the List Route command, if you select "change" from the right click menu, the application closes.	This has been fixed in this release.
Site Administration sends e-mail notification when announcement-related tasks like Backup, Restore and Move are completed	
Site Administration now supports the field "Personal Operator" in Modular Messaging.	
With Site Administration, you can broadcast wave files to multiple VAL sources.	
In the previous release, 9620 set type was not correctly supported for button administration..	This has been fixed in this release.
	2 of 3

Table 11: Changes in Integrated Management Site Administration 5.2 Service Pack 3

Problems in Site Administration	Solution
In the previous release, you could not delete wave files with a space in the name.	This has been fixed in this release.
In the VDN Administration screen the field "VDN Override for ISDN Trunk ASAI Messages?" has been shortened to "VDN Override for ASAI Messages." Additionally, two new options "ISDN trunk" and "All" have been added to this field. However older Communication Managers will continue to have just the options Y and N This is also supported in Import/Export and Templates.	
When you search for all available extensions from a specified extension, the system still listed all the extensions lower than the one specified.	Now Site Administration only lists the available extensions starting from the extensions you specified.
Avaya Communication Manager has been renamed as **Avaya Aura™ Communication Manager**	
Voice Announcement Manager now supports the Next Gen Servers S85xx and S87xx	
In the previous release, you could not edit VAL board properties for VAL boards with certain names	This has been fixed in this release.
During a back-up, If the first attempt to FTP a VAL source fails, and the task completes successfully in the second attempt, VAM still gives an incorrect status message "Back-up completed with error"	This has been fixed in this release.
	3 of 3

Table 12: Known Issues in Integrated Management Site Administration 5.2 Service Pack 3

Problems in Site Administration	Solution
When you use the broadcast wizard for Announcements, you can broadcast only one announcement by extension. Further, you cannot broadcast both local files and "by extension" simultaneously.	
	1 of 1

5.2 Service Pack 3.

Installation of Site Administration 5.2 Service Pack 3

Please read the procedure below before you download the service pack 3.

1. Verify that Site Administration Release 5.2. has already been installed on your computer.
2. Before you click the download link, you must be logged in as `Administrator` on the windows PC where the product resides. If you are not logged in as `Administrator`, then close this file and log in again as `Administrator`. Open a Windows browser and point to this page.
3. Close all applications (including Site Administration and Voice Announcement Manager)
4. To download the service pack, click: **Site Administration 5.2 SP3.**
5. Run **SiteAdmin_5_2_SP3_03.exe**.
6. Follow the instructions on each screen.

Uninstalling the service pack

1. Open **Add/Remove Programs** from the Control Panel. You will find an entry present for “Avaya Integrated Management Site Administration 5.2 SP3”.
2. Select the **Remove** option and follow the instructions on each screen.

Fixes in Integrated Management Site Administration 5.2 Service Pack 2

Table 13: Changes in Integrated Management Site Administration 5.2 Service Pack 2

Problems in Site Administration	Solution
In GEDI you could change the column order when you ran a command but could not save this order. When you ran the same command again, GEDI used the default coulumn order.	Now, ASA saves this column order in GEDI and uses this column order when the same command is run again.
In ASA 5.0 SP5, the export of "agent-loginId" took a long time.	This has been optimized in this service pack.
With this release Site Administration supports "GRIP: SA9094 Support RLT on NI-1."	The Trunk Group Object now has a new field "Network Call Redirection." This field is applicable only for ISDN type of trunks.
Sometimes when your login times out from CM, the voice system entries are removed from ASA's tree view, and you are not able to access or delete the voice system entry through ASA.	This has been fixed in this release.
In previous releases, you could rename an audio file only if an announcement was associated to it.	Now, you can rename an audio file even if it is not associated with an announcement.
Generally, the "Queue?" field for the Announcement object has values "y(es)," "n(o)," and "b(argein)." However, the "b(argein)" value was not supported in the Import, Export Filter and Find and Replace wizards. .	The new option "b(argein)" is now available in the Find and Replace and Import/Export wizards.
If the persist.dat file had data related to monitor alarms, then the upgrade from 5.0 to 5.2 failed.	This has been fixed in this release
The unused Extensions wizzard does not list the results correctly for dial ranges that start with with 0.	The wizard now lists all available extensions correctly.

Table 14: Changes in Integrated Management Voice Announcement Manager 5.2 Service Pack 2

Problems in Voice Announcement Manager	Solution
During a back-up, if the first attempt to transfer a VAL source using FTP fails and the transfer completes sucessfully in the second attempt, you still receive an incorrect error message "Back-up completed with error"	This has been fixed in this release.
When you save announcment files on CM 3.01 or 3.x you receive a message that says it was saved with errors.	This has been fixed in this release.

Fixes in Integrated Management Site Administration 5.2 Service Pack 1

Table 15: Changes in Integrated Management Site Administration 5.2 Service Pack 1

Problems in Site Administration	Solution
In previous releases, when a backup or restore function completed unsuccessfully, the error message was not clear. Also, you could not see the errors during file transfer.	This has been fixed in this release. Now Site Administration displays an error message in the History tab clearly outlining the problem.
In the previous release, Site Administration did not launch the correct version of the Communication Manager Administration guide from the Help menu.	This has been fixed in this release. The system now launches the Communication Manager Administration guide 5.2.
In previous releases, the "list integrated-annc-boards xxxx" command in GEDI did not display the Audio Group information.	This has been fixed in this release.
In previous releases, the **Port Usage** dialog n the Hardware Manager did not display the extension for stations.	Site Administration now displays the station extension as "information" in the **Port Usage** dialog for a board.
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Table 15: Changes in Integrated Management Site Administration 5.2 Service Pack 1

Problems in Site Administration	Solution
In previous releases, using the Hardware Monitor's Layout tab, you could only print the first page of gateway listing.	Site Administration now allows you to print all the pages of Media Gateway listing.
In previous releases, you could not select the Backup folder for Backing up or Restoring Announcements to and from an individual VAL source.	This has been fixed in this release.
In previous releases, you could not select multiple files for Backup or Restore transactions.	This has been fixed in this release.
In previous releases, when you ran the "list node-names" command, and then double clicked a specific node, the system did not automatically brings up the "change node" for the selected node	This has been fixed in this release.
In previous releases, you could not select a disk file to be uploaded to the VAL source while adding an announcement.	This has been fixed in this release.
In previous releases, when adding a new Announcement, you could not select the Announcement name from the list of unused .wave files.	This has been fixed in this release.
In this release, you can Add, Edit, Delete Audio Groups and also Backup and Restore Announcements for an Audio Group.	
In previous releases, when you configured a file transfer using SCP, if the SCP user information was incorrect, the system still appeared to be running. When you aborted the transaction, the system hung	This has been fixed in this release. Now, Site Administration completes the transaction with an appropriate error message.
In previous releases, when you configured a file transfer using SCP, if the SNMP user information was incorrect or if the SNMP user was a non secure user, then the Backup or Restore task still appeared to be running. When you aborted the task, Site Administration stopped responding for some time..	This has been fixed in this release.
In previous releases, the Unused Extensions wizard took a lot of time to complete if a large number of UDP entries had been configured. And you could not cancel the wizard till the transaction was complete.	This has been fixed in this release. Site Administration also does not label the UPD ranges multiple times with the label (UDP).
	2 of 3

Table 15: Changes in Integrated Management Site Administration 5.2 Service Pack 1

Problems in Site Administration	Solution
In this release, support for SA9086 Mask CLI on PSTN Calls has been provided. In the Import/Export wizards, you can see the new fields **Replacement Name** and **Replacement Number** on the Trunk Group object.	
In this release, support for SA9089 Support MCT on H.248 Gateway has been provided. In the Import/ Export wizards, you can see the new field **MCT Signalling Station** on the Station object..	
After the dial plan was changed from 4 to include 11 digits the "Find unused extension" feature did not work. The Site Administration did not label the ranges of available extensions correctly and repeated some extension ranges more than once.	This has been fixed in this release.
When multiple connections were used for one Voice System, the Connection IDs for all the connection were changed to "1"	This has been fixed in this release.
In this release, you can enable or disable compact flash for G450 and G430 media gateways.	
IIn the previous release, you could not delete only the audio files which were associated with an announcement property.	This has been fixed in this release.
Context-sensitive help did not work in some systems	This has been fixed in this release.
On Windows Vista when you ran “Report” or “Export Data,” you could not change the file name or location. Also, when you ran “Import Data” and pressed the folder icon, nothing happened.	This has been fixed in this release.
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Table 16: Changes in Integrated Management Voice Announcement Manager 5.2 Service Pack 1

Problems in Voice Announcement Manager	Solution
If the media gateway number registered to a voice system was 100 or greater, and you ran the"Get VAL Board Info" task, then all the menu items in the were stacked one over the other, and the GUI became garbled. When you clicked the Default folder, you could not expand the tree to display the detected VAL boards. After a while the whole Voice Announcement Manager application hung..	This has been fixed in this release.
When you used long file names for announcements the Print Preview display was incorrect. This is because the Name column had a predetermined, fixed width. .	This has been fixed in this release.