End of Sale Notice

Notification Date: October 24, 2011
Effective Date: December 24, 2011
Subject: End of Sale – Polycom Soundpoint Phones and Accessories for SCS
Region: Global

Summary

Avaya is announcing the End of Sale (EoS) for the Avaya product codes that allow the ordering of Polycom Soundpoint phones and accessories. These product codes were introduced to make it possible for Avaya distributors and resellers to order Polycom Soundpoint phones and accessories through the Avaya supply chain. Once this End of Sales is effective, resellers who want to purchase these phones will need to do it by using Polycom product codes and through their Polycom distributor.

- Effective October 24th, 2011 the codes listed below will be in MRSD status – which means that orders will only be taken until stock is depleted.
- Once the stock is depleted for a given product code is depleted, the status of that product codes will change to EoS (End of Sales) – this will happen at different point in time for each product code depending on demand and stock available.
- This announcement does not impact the validity of the warranty. Avaya will continue to honor the warranty for the items identified below.
- Avaya will continue to support interworking of the identified Polycom phones with SCS deployments of supported SCS software releases. Avaya also intends to continue to support the interworking on these phones with future SCS software release – any change to this would be announced with appropriate advance notice through SCS product update bulletin.

Discontinued Order Codes and Migration Strategy

PEC	CPC	Description
NTTQ90AAE6	N0185238	Polycom SoundPoint IP 330 SIP 2 line Ethernet IP desktop phone.
NTTQ91AAE6	N0185239	Polycom SoundPoint IP 430 SIP 2 line Ethernet IP desktop phone.
NTTQ92AAE6	N0185240	Polycom SoundPoint IP 550 SIP 4 line Ethernet IP desktop phone with HD voice.
NTTQ93AAE6	N0185241	Polycom SoundPoint IP 560 SIP 4 line Gigabit Ethernet IP desktop phone with HD voice.
NTTQ94AAE6	N0185242	Polycom SoundPoint IP 650 SIP 6 line Ethernet IP desktop phone with HD voice.

PEC	CPC	Description
NTTQ84AAE6	N0193558	Polycom SoundPoint IP 670 SIP 6 line Ethernet IP color desktop phone with HDvoice.
NTTQ97AAE6	N0185253	Polycom Backlit Expansion Module. Compatible with SoundPoint IP 650.
NTTQ85AAE6	N0193559	Polycom Color Expansion Module. Compatible with SoundPoint IP 670.
NTTQ95AAE6	N0185243	Polycom Soundpoint Universal Power Supply for SPIP 330, SPIP 430, SPIP 550 and SPIP 650. 5-pack, 24V, 0.5A, NA power plug.
NTTQ95CAE6	N0185245	Polycom Soundpoint Universal Power Supply for SPIP 330, SPIP 430, SPIP 550 and SPIP 650. 5-pack, 24V, 0.5A, Australian power plug.
NTTQ95DAE6	N0185246	Polycom Soundpoint Universal Power Supply for SPIP 330, SPIP 430, SPIP 550 and SPIP 650. 5
NTTQ95FAE6	N0185248	Polycom Soundpoint Universal Power Supply for SPIP 330, SPIP 430, SPIP 550 and SPIP 650. 5
NTTQ96AAE6	N0185249	Polycom Soundpoint Universal Power Supply for SP IP 560. 5
NTTQ96CAE6	N0185252	Universal Power Supply for SP IP 560. 5
NTTQ96DAE6	N0193560	Universal Power Supply for SP IP 560. 5
NTTQ96EAE6	N0193561	Universal Power Supply for SP IP 560. 5
NTTQ86AAE6	N0193562	Polycom Soundpoint Universal Power Supply for SPIP 670. 5
NTTQ86CAE6	N0193564	Polycom Soundpoint Universal Power Supply for SP IP 670. 5
NTTQ86DAE6	N0193565	Polycom Soundpint Universal Power Supply for SP IP 670. 5
NTTQ86EAE6	N0193566	Universal Power Supply for SP IP 670. 5
NTTQ87AAE6	N0193567	Polycom SoundStation IP6000 (SIP) conference phone. 802.3af Power over Ethernet. Expandable.
NTTQ87BAE6	N0193568	Polycom SoundStation IP6000 (SIP) conference phone Extension Microphones (Includes two microphones and 7ft cables).
NTTQ88AAE6	N0193569	Polycom SoundStation IP 7000 (SIP) conference phone. 802.3af Power over Ethernet. Expandable.
NTTQ88BAE6	N0193570	Polycom SoundStation IP 7000 (SIP) conference phone Extension Microphone (Includes two microphones and 7ft cables).
NTTQ98AAE6	N0193571	Polycom Universal Power Kit for the SSIP6000
NTTQ98CAE6	N0193575	Polycom Universal Power Kit for the SSIP6000
NTTQ98DAE6	N0193576	Polycom Universal Power Kit for the SSIP6000
NTTQ98FAE6	N0193578	Polycom Universal Power Kit for the SSIP6000
NTTQ98GAE6	N0193579	Polycom Universal Power Kit for the SSIP6000
NTTQ99AAE6	N0193580	Polycom Universal Power Kit for the SoundStation IP7000
NTTQ99CAE6	N0193582	Polycom Universal Power Kit for the SoundStation IP7000
NTTQ99DAE6	N0193583	Polycom Universal Power Kit for the SoundStation IP7000
NTTQ99FAE6	N0193585	Polycom Universal Power Kit for the SoundStation IP7000
NTTQ99GAE6	N0193586	Polycom Universal Power Kit for the SoundStation IP7000

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PEC	CPC	Description
NTBU1254	N0195840	Bundle includes Twelve (12) Polycom SoundPoint IP 560 SIP 4 line GigE IP desktop phone with HD voice (Ships without power supply)
NTBU1255	N0195841	Bundle includes Twelve (12) Polycom SoundPoint IP 670 SIP 6 line Ethernet IP color desktop phone with HDvoice (Ships without power supply)

- Avaya expects to fulfill all orders for the affected products which are currently open. Stock has been reserved for service and warranty purposes

Schedule

End of Sale Date (last day to order new systems)	24-December-2011
End of Manufacturer Support for SOFTWARE *	Not applicable
End of Manufacturer Support for HARDWARE *	Not applicable
Last day to purchase system expansions	24-December-2011
Last day to purchase a new Avaya services contract *	Not applicable
Targeted End of Services Support**	Not applicable

** Per Avaya Product Lifecycle Policy*
***Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.*

Service and Warranty

Other than the Avaya warranty which continues to apply, Avaya does not provide manufacturer support for the Polycom phones and accessories affected by this announcement.

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements.

Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers.

Additional Information

Avaya website:
http://www.avaya.com

Avaya End-of-Sale Notices:
http://support.avaya.com

Avaya Product Lifecycle Policy:
https://support.avaya.com/css/P8/documents/100081098

or

http://support.avaya.com >> More Resources >> More >> Avaya Product Lifecycle Policy

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