End of Sale Notice

Notification Date: April 4th, 2012
Effective Date: April 4th, 2012
Subject: NT0966DAE5 Integrated Recorded Announcement (MIRAN)
Theatre/Region: Global

Summary

Avaya is announcing the immediate end of sale of the NT0966DAE5 Integrated Recorded announcement circuit pack (MIRAN). This pack is used on the Communication Server 1000 (CS1000E & CS1000M) systems to provide recorded announcement and music broadcast functions. The end of sale is immediate as Avaya is no longer able to manufacture the pack due to exhaustion of supply of key processor components.

Discontinued Order Codes and Migration Strategy

Discontinued Codes

Material Code	Description
NT0961DAE5	Media Card with MIRAN III App. loadware with Compact Flash
NT0961DA	Media Card with MIRAN III App. loadware with Compact Flash
NT0966DAE5	Media Card for MIRAN III
NT0966DA	Media Card for MIRAN III
NTHN96AA	MIRAN III Option Starter (kit)
NTAG86BD	MIRAN III Option Medium (kit)
NTAG86CD	MIRAN III Option Large (kit)

System Expansion post-End of Sale

Please note that although the MIRAN hardware codes are being discontinued, customers will still be able to purchase MIRAN port size software license expansions.

Avaya will continue to support like-for-like pack repair until end of manufacturing support.

Migration Strategy

Avaya offers the following alternative solutions for music and RAN:

1) Avaya can offer a similar functionality for CS1000E systems by using the Avaya Media Server to provide IP Media Services. The IP Media Services capability is available today on CS1000E Rls 7.5 systems. It offers similar functions to MIRAN platform in IP format (as opposed to TDM), such as:

   - IP Music Broadcast
   - IP Recorded Announcements
   - IP Ad Hoc Conference
   - IP Tone Generation
   - IP Attendant Console (3260)

Overview information can be found in the IP Media Services section of the CS 1000 Signaling Server IP Line Applications Fundamentals document NN43001-125 (Chapter 17)

https://support.avaya.com/css/P8/documents/100119828

2) Alternatively, all CS1000M and CS1000E systems also support recorded announcement using the Universal analog trunk pack such as NT8D14DAE5. Overview and configuration can be found in the CS1000 circuit card document NN43001-311 (Chapter 22).

https://support.avaya.com/css/P8/documents/100120657

Schedule

End of Sale Date (last day to order new MIRAN packs)	04-Apr-2012
End of Manufacturer Support for SOFTWARE* (firmware on MIRAN pack)	04-Apr-2013
End of Manufacturer Support for HARDWARE* (Repair)	04-Apr-2015
Last day to purchase system expansions (software port licenses only)	04-Apr-2015
Last day to purchase a new Avaya services contract *	N/A
Targeted End of Services Support**	04-Apr-2018

** Per Avaya Product Lifecycle Policy*

***Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.*

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the Services Offer Information Web site. **Avaya will offer repair services on the hardware pack on a like-for-like basis.**

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Additional Information

Avaya website:
http://www.avaya.com

Avaya End-of-Sale Notices:
http://support.avaya.com

Avaya Product Lifecycle Policy:
https://support.avaya.com/css/P8/documents/100081098

or

http://support.avaya.com >> More Resources >> More >> Avaya Product Lifecycle Policy

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