



**Integrated Management 6.0**  
Site Administration Release Notes  
Service Pack 8

Service Pack 8  
Issue 1  
December 2012



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## Contents

|   |    |
|---|----|
| Site Administration Release 6.0 SP 8. . . . .                                     | 7  |
| PSN . . . . .   | 7  |
| Installation of Site Administration 6.0 SP 8 . . . . .                            | 11 |
| Integrated Management software line-up for Release 6.0 SP 8. . . . .              | 12 |
| Requirements/Enhancements delivered in Site Administration 6.0 SP 7 . . . . .     | 16 |
| Fixes in Integrated Management Site Administration 6.0 Service Pack 7 . . . . .   | 17 |
| Enhancements delivered in Site Administration 6.0 SP 6. . . . .                   | 19 |
| Fixes in Integrated Management Site Administration 6.0 Service Pack 6 . . . . .   | 21 |
| Installation of Site Administration 6.0 SP6. . . . .                              | 22 |
| Integrated Management software line-up for Release 6.0 SP 6. . . . .              | 23 |
| Performance and Adminstration 6.0 SP 6 . . . . .                                  | 26 |
| Enhancements delivered in Site Administration 6.0 SP 5. . . . .                   | 27 |
| Fixes in Site Administration Release 6.0 SP 5. . . . .                            | 28 |
| Installation of Site Administration 6.0 SP 5 . . . . .                            | 30 |
| Fixes in Site Administration Release 6.0 SP 4. . . . .                            | 31 |
| Enhancements in Integrated Management Site Administration 6.0 Service Pack 3. . . | 32 |
| Fixes in Integrated Management Site Administration 6.0 Service Pack 3 . . . . .   | 33 |
| Fixes in Integrated Management Site Administration 6.0 Service Pack 2 . . . . .   | 34 |
| Fixes in Integrated Management Site Administration 6.0 Service Pack 1 . . . . .   | 37 |
| Known issues in Site Administration 6.0 SP1 . . . . .                             | 39 |



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## Site Administration Release 6.0 SP 8

Integrated Management Site Administration service packs are cumulative. Integrated Management Site Administration Release 6.0 Service Pack 8 (SP8) includes modifications and enhancements specific to this service pack and earlier service packs, if any. This Release Notes document contains the following:

- [Table 1: Enhancements delivered in Site Administration 6.0 SP 8](#)
- [Table 2: Fixes in Site Administration 6.0 SP 8](#)

To learn about the installation steps for Site Administration 6.0 SP 8, read the following topic:

[Installation of Site Administration 6.0 SP 8](#)

For the software line up, which includes the various operating systems, third-party packages, and the virtual machines that the various Integrated Management applications support for Release 6.0 SP 8, read the following topic:

- [Integrated Management software line-up for Release 6.0 SP 8](#)

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## PSN

Some problems are also documented as Product Support Notices (PSN). The PSN number defines the related document and appears in the Problem column in the tables.

To read the PSN description online:

1. Go to the Avaya support site at <http://support.avaya.com>.
2. Click **Products**. A pop-up window appears. Enter the name of the product in the window, for example, Avaya Aura® System Manager. You can even select the product from the A-Z list in the bottom right corner of the pop-up window.
3. On the Products page, click **Product Notices > Product Support Notices**. The Product Support Notices page lists the .pdf document with the PSN number in the table under Title. Click the PSN title link to open the PSN:  
<https://downloads.avaya.com/css/P8/documents/100168050>.

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## Enhancements delivered in Site Administration 6.0 SP 8

**Note:**

The work item numbers are only for internal reference, to be used by Avaya engineers and do not in any way impact the end users of this document.

**Table 1: Enhancements delivered in Site Administration 6.0 SP 8**

| Work item  | Enhancement   |
|------------|---|
| wi01041655 | Site Administration now supports the Enhanced Callr-Info display for 1-line phones field on the Station object. |
| wi01016140 | Site Administration now supports the Block Exclusion Notification field on the COR Object.                      |
| wi01004656 | Site Administration now supports the Mute in Shared Control field for 96x1, SIP, and H.323 set types.           |
| wi00869150 | Site Administration now supports sorting of announcements.  |



## Fixes delivered in Site Administration 6.0 SP 8

**Note:**

The work item numbers are only for internal reference, to be used by Avaya engineers and do not in any way impact the end users of this document.

**Table 2: Fixes in Site Administration 6.0 SP 8**

| Work item  | Problem   | Solution  |
|------------|---|---|
| wi01036007 | Sorting function did not work if the list station command had digit length greater than 10.   | Sorting function works even if the list station command contains extensions with length greater than 10 digits. |
| wi01036181 | When you exported abbreviated-dialing personal list, the output contained only members of personal list 1.  | You can now export all the personal lists of an abbreviated-dialing personal list.                              |
| wi01044836 | When you exported all the hunt groups, the task was completed successfully, but the system displayed error messages several hunt groups.                      | This issue is resolved in the current release.  |
| wi01035996 | When you entered the SHIFT-TAB key combination, the latest parameter of a Communication Manager command in 513 terminal emulation mode in ASA is not deleted. | Now use the SHIFT-TAB key with the SSH connection in the terminal emulation mode.                               |
| wi01040125 | When you exported a scheduled export job in Site Administration, the values in fields displayed unknown.  | This issue is resolved in the current release.  |
| wi00971503 | You could not select or clear languages in the Native Name field.   | This issue is resolved in the current release.  |
| wi00936721 | Password was not validated while connecting to Communication Manager or Modular Messaging through manual login.   | The system displays an error message if you enter a password without numeric or alphanumeric characters.        |

|            |  |   |
|------------|--|---|
| wi00884221 | When you created an audio group task in Announcements, the default name was displayed.   | The user defined name is now displayed for the audio groups.  |
| wi00697293 | After you removed an audio group using find and replace wizard, the audio groups list was not refreshed.   | The audio groups list is now automatically refreshed after you remove an audio group using the find and replace wizard. |
| wi00972292 | After you swapped stations successfully, the : character appeared in the display message.  | This issue has been resolved in the current release.  |
| wi00971082 | When you tried adding a station with the aut-msg-button, and did not enter any value in the extension field, the system displayed a message Extension invalid. Please check the dial plan. | The system displays the message Field cannot be blank if you did not enter any value in the extension field.            |
| wi00971172 | If you edited the button labels in Site Administration, the text is not saved.   | Now button labels are read-only.  |
| wi00697297 | Audio group filter did not have audio group name as a filter parameter.  | This issue has been resolved in the current release.  |
| wi00884141 | When you added, deleted, or changed announcements, or scheduled any of these jobs, the task name was not updated in the scheduler page.  | The task name is now updated in the scheduler page.   |
| wi01053658 | The print preview report in Site Administration displayed incorrect data.  | This issue has been resolved in the current release.  |
| wi01053665 | Call -accounting did not open the document when you selected Open Document from the History tab.   | This issue has been resolved in the current release.  |

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## Installation of Site Administration 6.0 SP 8

Read the procedure before you download service pack 8.

1. Verify that Site Administration Release 6.0 is already installed on your computer.
2. Before you click the download link, you must be logged in as `Administrator` on the Windows PC where the product resides. If you are not logged in as `Administrator`, then close this file and log in again as `Administrator`. Open a Windows browser and point to this page.
3. Close all applications (including Site Administration and Voice Announcement Manager).
4. To download the service pack, click: **Site Administration 6.0 SP8**.
5. Run **Site\_Admin\_6\_00\_007\_SP8.02.exe**.
6. Follow the instructions on each screen.

**Note:**

If you want to use the SCP server for file transfer in the Announcement feature on Windows 7, then you need to install COPssh\_3.0.01 on your machine. This is because COPssh\_1.0 which comes bundled with SA installer, has no support on Windows 7.

**Note:**

Before you run the Import task for the first time after you install SP 8, click **Restore Column Order** to get the appropriate columns for stations, hunt-groups, trunk-groups, and VDN.

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## Integrated Management software line-up for Release 6.0 SP 8

The following tables list the software line up which includes the various operating systems, third-party packages, and the virtual machines that the various Integrated Management applications support for Release 6.0 SP 8:

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### Site Administration 6.0 SP 8

**Table 3: Site Administration 6.0 SP 8**

| Operating systems  | Third party applications and packages | Virtual machine support   | Additional notes |
|--|---------------------------------------|---|------------------|
| <ul style="list-style-type: none"><li>• Windows 7 Professional SP1 (32-bit and 64-bit)</li><li>• Windows XP Professional with SP 3</li><li>• Windows Vista (32-bit and 64-bit)</li><li>• Windows 2003 Server with SP2 (Standard and Enterprise)</li><li>• Windows 2008 R2 server</li></ul> |                                       | <ul style="list-style-type: none"><li>• VMWare ESX 3.0</li><li>• VMWare ESX 3.5</li><li>• VMWare ESX 4.0</li><li>• VMWare ESX 4.1</li><li>• VMware ESXi 5.0</li></ul> |                  |

## Network Management 6.0 SP 8

**Table 4: Network Management 6.0 SP 8 server**

| Operating systems  | Third party applications and packages  | Virtual machine support   | Additional notes  |
|--|--|---|---|
| <ul style="list-style-type: none"> <li>Windows 7 Professional SP1 (32-bit and 64-bit)</li> <li>Windows XP Professional with SP 3</li> <li>Windows 2003 Server with SP2 (Standard and Enterprise)</li> <li>Windows 2008 Server R2 with SP1(Standard and Enterprise)</li> <li>Windows 2008 Server with SP2 (Business and Enterprise; without Hyper-V; 32-bit and 64-bit)</li> <li>Windows 7 SP1</li> </ul> | <ul style="list-style-type: none"> <li>JRE Version - 1.6.0_24</li> <li>Apache Server Version - 2.2.21</li> <li>PostgreSQL Version - 8.3</li> </ul> | <ul style="list-style-type: none"> <li>VMWare ESX 3.0</li> <li>VMWare ESX 3.5</li> <li>VMWare ESX 4.0</li> <li>VMWare ESX 4.1</li> <li>VMware ESXi 5.0</li> </ul> | <ul style="list-style-type: none"> <li>NM Server on Windows 2008 Server R2 (Standard and Enterprise) &amp; Windows 7 Professional 64-bit is only supported on Intel 64-bit processors. AMD 64-bit processors are not supported for these Operating Systems</li> </ul> |

**Table 5: Network Management 6.0 SP 8 client**

| <b>Operating systems</b>   | <b>Third party applications and packages</b>  | <b>Virtual machine support</b>  | <b>Additional notes</b>  |
|--|---|---|--|
| <ul style="list-style-type: none"><li>● Windows 7 Professional SP1 (32-bit and 64-bit)</li><li>● Windows XP Professional with SP3</li><li>● Windows 2003 Server with SP2 (Standard and Enterprise)</li><li>● Windows 2008 Server R2 with SP1(Standard and Enterprise)</li><li>● Windows 2008 Server with SP2 (Business and Enterprise; without Hyper-V; 32-bit and 64-bit)</li><li>● Windows 7 SP1</li></ul> | <ul style="list-style-type: none"><li>● JRE Version - 1.6.0_24</li><li>● Browsers - IE6, IE7, IE8, IE9, Firefox 3.5, Firefox 3.6 (higher versions of FF will also work, but have not been tested extensively)</li></ul> | <ul style="list-style-type: none"><li>● VMWare ESX 3.0</li><li>● VMWare ESX 3.5</li><li>● VMWare ESX 4.0</li><li>● VMWare ESX 4.1</li><li>● VMware ESXi 5.0</li></ul> | <ul style="list-style-type: none"><li>● There is only support for IE8 on Windows professional</li><li>● Ensure that the JRE minor version is equal to or greater than the minor version of the server</li><li>● It is recommended that the JRE minor version be equal to or greater than the servers minor version</li></ul> |

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## Performance and Administration 6.0 SP 8

**Table 6: Performance & Administration 6.0 SP8 P&A server**

| Operating systems   | Third party applications and packages   | Virtual machine support   | Additional notes |
|---|---|---|------------------|
| <ul style="list-style-type: none"><li>● RHEL 5.8, RHEL 5.5 and earlier versions (x86 and x64)</li></ul> | <ul style="list-style-type: none"><li>● JRE Version - 1.6.0_32</li><li>● Apache ServerVersion - 2.2.3</li><li>● Tomcat Version- 6-6.0.35-1</li><li>● PostgreSQL Version - 8.1.11)</li></ul> | <ul style="list-style-type: none"><li>● VMWare ESX 3.0</li><li>● VMWare ESX 3.5</li><li>● VMWare ESX 4.0</li><li>● VMWare ESX 4.1</li><li>● VMware ESXi 5.0</li></ul> |                  |

**Table 7: Performance & Administration 6.0 SP8 P&A client**

| <b>Operating systems</b>  | <b>Third party applications and packages</b>  | <b>Virtual machine support</b>  | <b>Additional notes</b>  |
|---|---|---|--|
| <ul style="list-style-type: none"><li>● Windows 7 Professional (32-bit and 64-bit)</li><li>● Windows XP Professional with SP 3</li><li>● Windows Vista (32-bit and 64-bit)</li><li>● Windows 2003 Serverwith SP2 (Standard and Enterprise)</li><li>● Windows 2008 Server R2 with SP1 (Standard and Enterprise)</li><li>● Windows 2008 Server with SP2 (Business and Enterprise; withoutHyper-V ; 32-bit and 64-bit)</li></ul> | <ul style="list-style-type: none"><li>● JRE Version - 1.6.0_32</li><li>● Browsers - IE6, IE7, IE8, FF 3.5, FF 3.6 (later versions of FF will also work, but have not been tested extensively)</li></ul> | <ul style="list-style-type: none"><li>● VMWare ESX 3.0</li><li>● VMWare ESX 3.5</li><li>● VMWare ESX 4.0</li><li>● VMWare ESX 4.1</li><li>● VMware ESXi 5.0</li></ul> | <ul style="list-style-type: none"><li>● Only IE8 is supported on Windows 7 Professional</li><li>● It is recommended that the JRE minor version be equal to or greater than the minor version of the server</li></ul> |

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## **Requirements/Enhancements delivered in Site Administration 6.0 SP 7**

**Note:**

The work item numbers are for internal reference, only to be used by Avaya engineers and do not in anyway impact the end users of this document.



**Table 8: Requirements/Enhancements delivered in Site Administration 6.0 SP7**

| Work items               | Requirements/Enhancements   |
|--------------------------|---|
| wi01008043<br>wi01006637 | Column titles are now available for "list bcms the summary agent xxxx", "list bcms summary vdn xxxx" and "list bcms split" reports in output report file. |
| wi01004661               | Site Administration now supports the Avaya Aura® Messaging – Time Zone field..  |
| wi01016164               | Site Administration now supports the Avaya Aura® Messaging – Personal Operator/Attendant field.   |
| wi01016153               | Site Administration now supports the Modular Messaging – TUI Message Order.   |

**Note:**

Ignore the following two features available in online help, as CommunicationManager will support them in future service packs.

1. Block Exclusion Notification field on COR object
2. Mute in Shared Control field for 96x1 SIP and H.323 sets

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## Fixes in Integrated Management Site Administration 6.0 Service Pack 7

**Table 9: Changes delivered in Site Administration 6.0 Service Pack 7**

| Work Item Number | Problems in Site Administration  | Solutions   |
|------------------|--|---|
| wi01004651       | LDAP port could not be changed which led to errors while exporting data to LDAP directory. | Now it allows to change LDAP port while exporting data to LDAP directory. |
| wi00975999       | Run-time error occurred while importing new ARS entries.                                   | No error message is displayed while importing new ARS entries.            |

**Table 9: Changes delivered in Site Administration 6.0 Service Pack 7**

| <b>Work Item Number</b> | <b>Problems in Site Administration</b>  | <b>Solutions</b>   |
|-------------------------|---|--|
| wi00969527              | When a backup function of all the announcements was performed from the VAL boards, Site Administration executed a "list directory board /annc" command which led to a run-time error. | The issue has been fixed in the current release.   |
| wi00884238              | "Broadcasting Announcements" help page opened when "Moving Announcements" help page was selected.   | The "Broadcasting Announcements" help page opens, if you click on the "Broadcasting Announcements" link in context-sensitive help. " |
| wi01006075              | The default name of a report used to populate, even after you changed its name.   | Now you can change the report name.  |
| wi00984007              | Site Administration event log showed inconsistent results when data was exported to off-pbx stations.   | The issue has been fixed in the current release.   |

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## Enhancements delivered in Site Administration 6.0 SP 6

**Note:**

The work items numbers are for internal reference, only to be used by Avaya engineers and do not in anyway impact the end users of this document.

**Table 10: Enhancements delivered in Site Administration 6.0 SP6**

| Work items | Enhancements   |
|------------|--|
| wi00841087 | Site Administration supports the following set types:<br>1.9608<br>2.9611<br>3.9621<br>4.9641<br>SIP station types:<br>1.9608SIP<br>2.9611SIP<br>3.9621SIP<br>4.9641SIP<br>5.9404 DCP<br>6.9408 DCP<br>SIP Call center phones:<br>1.9608SIPCC<br>2.9611SIPCC<br>3.9621SIPCC<br>4.9641SIPCC |

|  |   |
|--|---|
| 1.wi00862790<br>2.wi00862776:<br>3.wi00862774<br>4.wi00862773:<br>5.wi00862770:<br>6.wi00862769:<br>7.wi00862768:<br>8.wi00862767:<br>9.wi00862765:<br>10.wi00862763<br>11.wi00862755<br>12.wi00862350:<br>13.wi00862349<br>14. wi00841091 | Support for new buttons<br>1.Aut-Msg-Wt Button<br>2.After-Call Button<br>3.Auto-In Button<br>4.Aux-Work Button<br>5.Manual-In Button<br>6.Agnt-Login Button<br>7.Stroke-Cnt Button<br>8.Work-Code Button<br>9.Vu-Display Button<br>10.Q-Calls Button<br>11.UUI-Info Button<br>12.MOC Control on COS Object<br>13.VDN Form Changes<br>14.:Button assignments for the SIP related features (team button).<br>and ( Enhanced Call Forward Button). |
| 1. wi00940198  | Using the import tool in Uniform Diaplan, Site Administration now refers to an object identifier for every change that is made, thus keeping a track of the "change" commands given as input to the system.   |
| 2. wi00940812  | Script Tag in the Station Import Wizard, has been removed. So the user does not need to enter any string in the Script Tag.   |
| 3. wi00951127  | Site Administration 6.0 now supports AES encryption for SNMPv3.   |
| 4. wi00965697  | Site Administration 6.0 now supports the "Type of 3PCC Enabled" field which enables a new feature called the 'query station status'.  |
| 5. wi00841084  | Site Administration supports Communication Manager 6.2  |

## Fixes in Integrated Management Site Administration 6.0 Service Pack 6

Table 11: Changes delivered in Site Administration 6.0 Service Pack 6

| Work Item Number | Problems in Site Administration  | Solutions  |
|------------------|--|--|
| wi00959155       | When you click the <b>View</b> button, the system inconsistently displayed a menu with the following fields: <b>Rate</b> , <b>Size</b> , <b>Length(sec)</b> and <b>Time Stamp</b> values of an announcement. | The display is now consistent                              |
| wi00951126       | In the export wizard you could not enter any values in the expansion module field of the 8434D set type, except for 4620 and 4621.   | You can now enter values in the expansion module field.    |
| wi00937084       | When you clicked Find Unused Extension, you received an incorrect output.  | The issue has been fixed in this release                   |
| wi00906563       | Site Administration 6.0 crashed on Windows Vista when you clicked on any of the Help links.  | The issue has been fixed in this release.                  |
| wi00935262       | When you searched for announcements, in Site Administration 6.0, the output window did not display objects for the audio file, but instead showed the number of objects found                                | The output window now displays objects for the audio file. |

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## Installation of Site Administration 6.0 SP6

Read the procedure before you download service pack 6.

1. Verify that Site Administration Release 6.0 is already installed on your computer.
2. Before you click the download link, you must be logged in as `Administrator` on the Windows PC where the product resides. If you are not logged in as `Administrator`, then close this file and log in again as `Administrator`. Open a Windows browser and point to this page.
3. Close all applications (including Site Administration and Voice Announcement Manager).
4. To download the service pack, click: **Site Administration 6.0 SP6**.
5. Run **Site\_Admin\_6\_00\_007\_SP6.01.exe**.
6. Follow the instructions on each screen.

**Note:**

If you want to use the SCP server for file transfer in the Announcement feature on Windows 7, then you need to install COPssh\_3.0.01 on your machine. This is because COPssh\_1.0 which comes bundled with SA installer, has no support on Windows 7.

**Note:**

Before you run the Import task for the first time after you install SP 6, click **Restore Column Order** to get the appropriate columns for stations, hunt-groups, trunk-groups and VDN..

## Integrated Management software line-up for Release 6.0 SP 6

The following tables list the software line up which includes the various operating systems, third-party packages, and the virtual machines that the various Integrated Management applications support for Release 6.0 SP 5:

### Site Administration 6.0 SP 6

**Table 12: Site Administration 6.0 SP 6**

| Operating systems  | Third party applications and packages | Virtual machine support  | Additional notes |
|--|---------------------------------------|--|------------------|
| <ul style="list-style-type: none"> <li>Windows 7 Professional SP1 (32-bit and 64-bit)</li> <li>Windows XP Professional with SP 3</li> <li>Windows Vista (32-bit and 64-bit)</li> <li>Windows 2003 Server with SP2 (Standard and Enterprise)</li> </ul> | NA                                    | <ul style="list-style-type: none"> <li>VMWare ESX 3.0</li> <li>VMWare ESX 3.5</li> <li>VMWare ESX 4.0</li> <li>VMWare ESX 4.1</li> </ul> | -----            |

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## Network Management 6.0 SP 6

**Table 13: Network Management 6.0 SP 6 - Network Management Server**

| Operating systems   | Third party applications and packages  | Virtual machine support   | Additional notes  |
|---|--|---|---|
| <ul style="list-style-type: none"><li>● Windows 7 Professional (32-bit and 64-bit)</li><li>● Windows XP Professional with SP 3</li><li>● Windows 2003 Server with SP2 (Standard and Enterprise)</li><li>● Windows 2008 Server R2 (Standard and Enterprise)</li><li>● Windows 2008 Server with SP2 (Business and Enterprise; without Hyper-V; 32-bit and 64-bit)</li></ul> | <ul style="list-style-type: none"><li>● JRE Version - 1.6.0_24</li><li>● Apache Server Version - 2.2.21</li><li>● PostgreSQL Version - 8.3</li></ul> | <ul style="list-style-type: none"><li>● VMWare ESX 3.0</li><li>● VMWare ESX 3.5</li><li>● VMWare ESX 4.0</li><li>● VMWare ESX 4.1</li></ul> | NM Server on Windows 2008 Server R2 (Standard and Enterprise) & Windows 7 Professional 64-bit is only supported on Intel 64-bit processors. AMD 64-bit processors are not supported for these Operating Systems |
| 1 of 1  |  |   |   |



**Table 14: Network Management 6.0 SP 6- Network Management Client**

| Operating systems   | Third party applications and packages   | Virtual Machine Support  | Additional notes   |
|---|---|--|--|
| <ul style="list-style-type: none"> <li>• Windows 7 Professional (32-bit and 64-bit)</li> <li>• Windows XP Professional with SP 3</li> <li>• Windows Vista SP 2 (32-bit and 64-bit)</li> <li>• Windows 2003 Server with SP2 (Standard and Enterprise)</li> <li>• Windows 2008 Server R2 (Standard and Enterprise)</li> <li>• Windows 2008 Server with SP2 (Business and Enterprise; without Hyper-V; 32-bit and 64-bit)</li> </ul> | <ul style="list-style-type: none"> <li>• JRE Version - 1.6.0_24</li> <li>• Browsers - IE6, IE7, IE8,</li> <li>• Firefox 3.5, Firefox 3.6</li> </ul> | <ul style="list-style-type: none"> <li>• VMWare ESX 3.0</li> <li>• VMWare ESX 3.5</li> <li>• VMWare ESX 4.0</li> <li>• VMWare ESX 4.1</li> </ul> | <ul style="list-style-type: none"> <li>• There is only support for IE8 i on Windows 7 Professional.</li> <li>• Ensure that the JRE minor version is equal to or greater than the server's minor version</li> <li>• Read the topic <i>User guidelines for JRE 1.6.0_19 and later versions</i> in the Network Management Release Notes.</li> </ul> |
| <b>1 of 1</b>   |   |  |  |

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## Performance and Administration 6.0 SP 6

Table 15: Performance and Administration 6.0 SP 6 - Performance & Admin Server

| Operating systems                                 | Third party applications and packages   | Virtual machine support   | Additional notes |
|---|---|---|------------------|
| RHEL Linux 5.5 and earlier versions (x86 and x64) | <ul style="list-style-type: none"><li>● JRE Version - 1.6.0_23</li><li>● Apache Version - 2.2.3</li><li>● Tomcat Version - 4-4.1.24</li><li>● PostgreSQL Version - 8.1.11</li></ul> | <ul style="list-style-type: none"><li>● VMWare ESX 3.0</li><li>● VMWare ESX 3.5</li><li>● VMWare ESX 4.0</li><li>● VMWare ESX 4.1</li></ul> | -----            |
|   |   |   | <b>1 of 1</b>    |

**Table 16: Performance and Administration 6.0 SP 6- Performance & Admin Client**

| Operating systems  | Third party applications and packages   | Virtual machine support  | Additional notes   |
|--|---|--|--|
| <ul style="list-style-type: none"> <li>Windows 7 Professional (32-bit and 64-bit)</li> <li>Windows XP Professional with SP 3</li> <li>Windows Vista (32-bit and 64-bit)</li> <li>Windows 2003 Server with SP2 (Standard and Enterprise)</li> <li>Windows 2008 Server R2 (Standard and Enterprise)</li> <li>Windows 2008 Server with SP2 (Business and Enterprise; without Hyper-V; 32-bit and 64-bit)</li> </ul> | <ul style="list-style-type: none"> <li>JRE Version - 1.6.0_23</li> <li>Browsers - IE6, IE7, IE8,</li> <li>Firefox 3.5, Firefox 3.6</li> </ul> | <ul style="list-style-type: none"> <li>VMWare ESX 3.0</li> <li>VMWare ESX 3.5</li> <li>VMWare ESX 4.0</li> <li>VMWare ESX 4.1</li> </ul> | <ul style="list-style-type: none"> <li>Only IE8 is supported on Windows 7 Professional</li> <li>Ensure that the JRE minor version is equal to or greater than the servers minor version</li> <li>Read the topic <i>User guidelines for JRE 1.6.0_19 and later versions</i> in the Performance and Administration Release Notes.</li> </ul> |
| <b>1 of 1</b>  |   |  |  |

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## Enhancements delivered in Site Administration 6.0 SP 5

**Note:**

The work items are for reference by the Avaya engineers only and do not in anyway impact the end users of this document.

**Table 17: Enhancements delivered in Site Administration 6.0 SP 5**

| Work items    | Enhancements                            |
|---------------|---|
| 1. wi00930745 | The system now supports Windows 7 SP 1. |

|               |  |
|---------------|--|
| 2. wi00894013 | You can add a subscriber to Avaya Aura <sup>®</sup> Communication Manager Messaging 6.2. |
|               | <b>1 of 1</b>  |

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## Fixes in Site Administration Release 6.0 SP 5

### Note:

The work items are for reference by the Avaya engineers only and do not in anyway impact the end users of the doc.

**Table 18: Changes delivered in Site Administration 6.0 SP 5**

| Work items    | Problems   | Solutions                                 |
|---------------|--|---|
| 1. wi00896427 | Site Administration could not connect to Modular Messaging using SSL.  | The issue been fixed in this release.     |
| 2. wi00890605 | If you tried to move the <code>persist.dat</code> file from Windows XP to Windows 7, the system generated a configuration error message.                                       | The issue has been fixed in this release. |
| 3. wi00886675 | When you used the manual login to change the password on Avaya Aura <sup>®</sup> Communication Manager, Site Administration threw up a challenge dialog box on the next login. | The issue has been fixed in this release. |
| 4. wi00903430 | When you tried to import the ARS analysis table in Site Administration, quite a few entries were missing.  | The issue has been fixed in this release. |
| 5. wi00906988 | The <code>list media-gateway</code> command output in GEDI, did not show fields that were shown in the previous Site Administration releases.                                  | The issue has been fixed in this release. |
| 6. wi00906993 | In the application, the UI <b>Restore Column order</b> is misspelled as Colum.   | The spelling has been corrected.          |
| 7. wi00884140 | When you deleted an announcement from the delete wizard, the list of announcements did not refresh.  | The issue has been fixed in this release. |
|               |  | <b>1 of 1</b>                             |

| Work items     | Problems  | Solutions                                 |
|----------------|---|---|
| 8. wi00852380  | While adding an announcement, if you uploaded a .wav file and then browsed for the extension, the .wav file name disappeared.                         | The issue has been fixed in this release. |
| 9. wi00908935  | GEDi enhancement: There is support for duplicate entries in the <code>list registered-ip-stations</code> commands.                                    | -----                                     |
| 10. wi00921337 | When you tried to export <b>agent-loginID</b> using a filter, and if the extension contained a punctuation mark, Site Administration failed to do so. | The issue has been fixed in this release. |
|                |   | <b>1 of 1</b>                             |

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## Installation of Site Administration 6.0 SP 5

Read the procedure before you download service pack 5.

1. Verify that Site Administration Release 6.0 is already installed on your computer.
2. Before you click the download link, you must be logged in as `Administrator` on the Windows PC where the product resides. If you are not logged in as `Administrator`, then close this file and log in again as `Administrator`. Open a Windows browser and point to this page.
3. Close all applications (including Site Administration and Voice Announcement Manager).
4. To download the service pack, click: **Site Administration 6.0 SP 5**.
5. Run **Site\_Admin\_6\_00\_007\_SP5.01.exe**.
6. Follow the instructions on each screen.

**Note:**

If you want to use the SCP server for file transfer in the Announcement feature on Windows 7, then you need to install COPssh\_3.0.01 on your machine. This is because COPssh\_1.0 which comes bundled with SA installer, has no support on Windows 7.

## Fixes in Site Administration Release 6.0 SP 4

**Table 19: Changes delivered in Site Administration Release 6.0 SP 4**

| Problems  | Solutions                                 |
|---|---|
| Site Administration crashed when you added voice system through the Access Security Gateway (ASG).  | The issue has been fixed in this release. |
| Site Administration displayed Serious Error message when you tried to export subscribers on Modular Messaging or Avaya Aura® Communication Manager Messaging. | The issue has been fixed in this release. |
| The <b>Help</b> tab did not work for the <b>Find and Replace</b> page.  | The issue has been fixed in this release. |
| The text for button-assignments was not reflected in the label text box.  | The issue has been fixed in this release. |
| The name given to a task did not show when you ran the multi lingual wizard.  | The issue has been fixed in this release. |
| Some column titles in the <b>list VDN</b> in Site Administration were missing.  | The issue has been fixed in this release. |
| You did not get the password change prompt when you used Secure Shell (SSH) connection with a manual login.   | The issue has been fixed in this release. |
| In the <b>List val source</b> in Site Administration, all the boards in the <b>Audio group</b> did not display.   | The issue has been fixed in this release. |
| Site Administration did not sort list command output in GEDI, based on the extension numbers if they are with dashes.   | The issue has been fixed in this release. |
| 1 of 1  |   |

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## Enhancements in Integrated Management Site Administration 6.0 Service Pack 3

**Table 20: Enhancements delivered in Site Administration 6.0 Service Pack 3**

| Enhancements delivered in Site Administration |   |
|---|---|
| 1.  | Site Administration supports the following set types: <ul style="list-style-type: none"><li>● 9608SIP</li><li>● 9608SIPCC</li><li>● 9611SIP</li><li>● 9611SIPCC</li><li>● 9621SIP</li><li>● 9621SIPCC</li><li>● 9641SIP</li><li>● 9641SIPCC</li></ul> |
| 2.  | The VALSource backup task can backup any newly added announcements for the next scheduled run if you select all files and/or properties of that VALSource. You do not need to return to the scheduled backup to add the wav files for backup.         |
| 1 of 1  |   |



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## Fixes in Integrated Management Site Administration 6.0 Service Pack 3

Table 21: Changes delivered in Site Administration 6.0 Service Pack 3

| Problems in Site Administration   | Solutions                                 |
|---|---|
| You could not copy a command from an excel sheet and paste it into Emulator.                              | The issue has been fixed in this release. |
| You got the message <code>SERIOUS ERROR</code> when you tried to use the <b>unused extensions</b> wizard. | The issue has been fixed in this release. |
|   | <i>1 of 1</i>                             |

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## Fixes in Integrated Management Site Administration 6.0 Service Pack 2

**Table 22: Changes delivered in Integrated Management Site Administration Release 6.0 Service Pack 2**

| Problems in Site Administration  | Solutions   |
|--|---|
| Site Administration did not assure you of authenticity when the user attempted to connect to a new server.   | Site Administration stores trusted server fingerprints / certificates and when you attempt to connect to a new server, the system prompts you to either trust or to not trust the server based on the fingerprint / certificates.                     |
| The previous release did not have SSL FIPS certification.  | From this release, the FIPS certification for Site Administration assures you that the algorithms have been tested and they implement the standards correctly, and that the keys are secure.  |
| The Secondary Extension field for CMM subscriber had no support.   | The issue has been fixed in this release..  |
| There was no Find and Replace for Val Sources in Audio Groups.   | From the current release, <b>Audio Group</b> includes the Advanced search option.   |
| You could not view IPDECT System Capacity in the <b>Fault &amp; Performance &gt; System Capacity</b> wizard of Site Administration.  | You can view IPDECT System Capacity in the <b>Fault &amp; Performance &gt; System Capacity</b> wizard of Site Administration. The "IPDECT" entry is new to CM 6.0 under the <b>Total Subscribed Ports Group</b> of the <b>System Capacity</b> wizard. |
| You could not configure an Xmobile set type with the following X-Mobile types in the import grid of Site Administration: <ul style="list-style-type: none"><li>• DECT</li><li>• EC500</li><li>• PHS</li><li>• IPDECT</li></ul> | You can configure an Xmobile set type with the following X-Mobile Types in the import grid of Site Administration. <ul style="list-style-type: none"><li>• DECT</li><li>• EC500</li><li>• PHS</li><li>• IPDECT (IPDECT is new in CM 6.0)</li></ul>    |
| You could not administer the <b>Timed ACW After Held Call Drops?</b> on the Hunt-Group object using Site Administration  | The issue has been fixed in this release.   |
|  | <b>1 of 3</b>   |

**Table 22: Changes delivered in Integrated Management Site Administration Release 6.0 Service Pack 2**

| <b>Problems in Site Administration</b>   | <b>Solutions</b>   |
|--|--|
| You could not administer the <b>Timed ACW After Held Call Drops?</b> on the VDN object using Site Administration.  | From this release, you are able to administer the <b>Timed ACW After Held Call Drops?</b> field on the VDN object Site Administration.   |
| When you created an agentLoginID template by using GEDI and gave a proper value of RL field, it was not showing in the fields of template. Also if you created add agentloginID using this template, RL value was not getting added. | A fix has been made so that you can see the agentLogin ID template in the template field after creating it. Also the RL value now gets added when you create agentloginID.   |
| You could not administer the <b>XOIP Treatment</b> for the Trunk Group Object.   | You can administer the <b>XOIP Treatment</b> field for the Trunk Group Object. From the Import/Export Wizards in ASA, the field <b>XOIP Treatment</b> is supported. It accepts values of "auto", "fax", "modem", "tty" and 4-255. The default is "auto".   |
| You could not administer the <b>Identity for Calling Party Display</b> field for the Trunk Group Object.   | You are able to administer the <b>Identify for Calling Party Display</b> field for the Trunk Group Object. From the Import/Export Wizards in ASA, the field <b>Identify for Calling Party Display</b> is supported. It accepts values of "from" and "p-asserted-identity". The default is "p-asserted-identity". |
| <b>List node-names all</b> did not display IP address information on GEDI interface.   | The issue has been fixed in this release.  |
| You could not print denial events from GEDI.   | The issue has been fixed in this release.  |
| Site Administration was showing incorrect / duplicate entries when running <b>Find unused extensnion</b> wizard.   | Site Administration shows correct entries when running <b>Find unused extension</b> wizard.  |
| <b>Find Unused Extensions</b> wizard was taking a lot of time to complete. The user got the impression that Site Administration had stopped responding.  | <b>Find Unused Extensions</b> does not take a long time to complete.   |
|  | <b>2 of 3</b>  |

**Table 22: Changes delivered in Integrated Management Site Administration Release 6.0 Service Pack 2**

| <b>Problems in Site Administration</b>  | <b>Solutions</b>  |
|---|---|
| <b>Find and replace</b> wizard was not working for SIP trunk.                         | The issue has been fixed in this release..  |
| The system did not support for Advanced search of Announcements properties and files. | There is support for advanced search of Announcements properties and files on CM 3.1. |
|   | <b>3 of 3</b>   |

# Fixes in Integrated Management Site Administration 6.0 Service Pack 1

**Table 23: Changes delivered in Integrated Management Site Administration Release 6.0 SP1 1 of 2**

| Problems in Avaya Site Administration   | Solution  |
|---|---|
| <b>Multilingual Name</b> wizard did not display the native name properly if the extension contained punctuation marks.        | A fix allows the display of native name properly even if the extension contains punctuation marks.  |
| There was no support for Avaya Aura Messaging 6.1 - Simplex Midsize Enterprise Template running on S8800.                     | From the current release, there is support for Avaya Aura Messaging 6.1 - Simplex Midsize Enterprise Template running on S8800.   |
| Site Administration displayed " <b>SERIOUS ERROR</b> " when the user tried to use the <b>Find Unused Extension(s)</b> wizard. | Site Administration no longer displays " <b>SERIOUS ERROR</b> " when users try to use the <b>Find Unused Extension(s)</b> wizard.   |
| There was no support for bulk delete for Announcements in the earlier release.  | Current release supports bulk delete for Announcements.   |
| The system did not allow to send various reports through email on non English OS.   | A fix has been made, so that reports are now sent properly through email on non English OS.   |
| If you changed the cor's entries from "y" to "n" through GEDI, it locked the keyboard and closed the GEDI window.             | To fix the problem, user can use the Import wizard to change the values for cor object, and can use the mouse drag option, similar to MS Excel, to copy the field value, "y" or "n" across multiple rows. |
| You could not login into CM through Site Administration after choosing <b>Force password / key change on next login</b> .     | User can login into CM through Site Administration after choosing <b>Force password / key change on next login</b> .  |
| There was no template support for Announcements.  | Template support for Announcements is enforced from this release.   |
| In the CMM over LDAP, there was no support for add subscriber using <b>Add User</b> wizard.                                   | Current release supports add subscriber using <b>Add User</b> wizard in the CMM over LDAP.  |
| 1 of 2  |   |

**Table 23: Changes delivered in Integrated Management Site Administration Release 6.0 SP1 2 of 2**

| Problems in Avaya Site Administration  | Solution  |
|--|---|
| There was no option to open the files generated by Site Administration using Report or Export wizards directly from Site Administration's History tab. | Open Document support is added to the History tab. This allows an option to open the files generated by Site Administration using Report or Export wizards directly from Site Administration's History tab. |
| There was no support for new field <b>Short / Prefixed Registration Allowed</b> .  | From the current release, there is support for new field <b>Short / Prefixed Registration Allowed</b> .   |
| There was no support for G4X0 Media Gateway Access over IPv6 to transfer announcements using File Transfer Protocol.                                   | The support for G4X0 Media Gateway Access over IPv6 is added in this release to transfer announcements using File Transfer Protocol.  |
| There was no advanced search feature for Announcements properties and files.   | From this release, advanced search for Announcements properties and files is supported.   |
| <b>2 of 2</b>  |   |

## Known issues in Site Administration 6.0 SP1

Table below lists the known issues in Site Administration Release 6.0 Service Pack 1.

**Table 24: Known issues in Site Administration Release 6.0 SP1**

| Known issues   | Workaround  |
|--|---|
| While specifying filters in <b>Find and Replace</b> wizard or <b>Export Data</b> wizard, Site Administration closes if user types in the filter or deletes the filter. | Select filters from the list. While clearing filter do not use the backspace key or the delete button. Instead, either select some other field or close the wizard and run it again.  |
| While exporting Subscribers for Modular Messaging system, Site Administration displays " <b>Administrative Limits Exceeded.</b> "                                      | <p>To solve this problem, user can change the connection timeout value. To Change the connection timeout value do the following:</p> <ol style="list-style-type: none"> <li>1. Go to the <b>System   Properties</b> menu and select the <b>Connections</b> tab.</li> <li>2. Select the connection and click on the <b>Properties</b> button.</li> <li>3. On the <b>Advanced</b> tab, change <b>Timeout (ms)</b> value to a smaller value e.g. 30000.</li> </ol> |
| <b>1 of 1</b>  |   |

