

Avaya Product Lifecycle Summary Matrix

This Product Lifecycle Matrix should be read in conjunction with the Avaya Product Lifecycle Policy Document that can be found at: <https://downloads.avaya.com/css/P8/documents/100081098>.

All future dates are subject to change, so Avaya recommends that you re-visit this document regularly.

In the case of any discrepancy, the dates in the End of Sales (EoS) notifications override any EoS and End of Manufacturer Support dates below and SSNs would override End of Parts Support information.

Material codes are listed in order to allow users to search by material code and find the row that applies.

Please note, all dates specify when the phase begins except for End of Support Sales where the date specifies the last day when Support Services contracts can be purchased.

Effective May 2023, when a Product / Product release is announced to be Generally Available (GA), it will be added to this Lifecycle Matrix with the General Availability and End of Manufacturing Support (EoMS) dates.

Dark Green cells indicate -changed in last 30 days (from date of report)
 Light Green cells indicate -changed in last 90 days (from date of report)

Product/Component	Document	General Availability	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	End of Support Sales	End of Life	Order Codes
10 Port 3G Enterprise Gateway (by Scopia/Radvision)			01-Jul-10			02-Jul-13	TBD		54882-00611, 54882-00614
1000Base-SX Small Form Factor Pluggable GBIC (mini-GBIC, connector type: MT-RJ)	https://support.avaya.com/css/P8/documents/100124541		31-Jan-11	N/A	31-Jan-14	N/A	31-Jan-17		AA1419014-E5
1100 Series IP Deskphones	https://support.avaya.com/css/P8/documents/101055611		10-Jun-19	10-Jun-21	10-Jun-21		10-Jun-23		NTYS15DAE6, NTYS01LAE6, NTYS11BB70E6, NTYS09AA70E6, NTYS17PMP5, N0074886, N0212463, N0212464, NTYS01EAE6, NTYS11CBE6, NTEX14MD0E6, NTEX14MEE6, NTYS03AFE6, NTYS03BFE6, NTYS05AFE6, NTYS05BFE6, NTYS06ABE6, NTYS07BBE6, NTYS12AA, NTYS12AAE6, NTYS13ABE6, NTYS17DAE6, NTYS17PMPQ, NTYS32CAE6, NTYS03SAG5, NTYS03SPG5
1100 Series IP Deskphones SIP 4.4			10-Jun-19	10-Jun-21	10-Jun-23		10-Jun-25		NTYS03AFE6IP 1120E Icon KCaps, NTYS03BFE6IP 20E - Eng keys, no ps, NTYS05AFE6IP 1140E Icon KCaps, NTYS05BFE6IP 1140E Eng Text K, NTYS07BBE61165E - Eng keys, no ps
1145B Midspan Power Units	https://support.avaya.com/css/P8/documents/003885954		06-Nov-06	N/A	06-Nov-09	N/A	30-Nov-15		101323, 107229155, 111880, 111881, 111882, 111883, 111884, 407182500, 407182518, 700019458, 700019466, 846786309, 847272481
1150E IP Deskphone	https://support.avaya.com/css/P8/documents/100172765		31-Mar-14	31-Mar-15	31-Mar-17	N/A	TBD		NTYS06ACE6*, NTYS06BCE6*, NTYS15AAE6, NTYS15HAE6
1151C1 DCP Phone Power Adapter	https://support.avaya.com/css/P8/documents/101035201		28-Aug-17	N/A	N/A	N/A	TBD		700356447
1151C2 and 1151D2 Power Supplies	https://support.avaya.com/css/P8/documents/100166929		03-Dec-12	N/A	30-Nov-15	N/A	30-Nov-18		700356454, 700434905
1165E IP Deskphone	https://support.avaya.com/css/P8/documents/100178276		31-Dec-14	31-Dec-15	31-Dec-17	31-Dec-20	TBD		NTQ424AA, NTQ424BA, NTQ424CA, NTQ424CB, NTYS07AAE6, NTYS07ABE6, NTYS07BAE6, NTYS07BBE6, NTYS07CAE6, NTYS07DAE6, NTYS16AAE6, NTYS16BAE6
1200 Series IP Deskphones and Associated Accessories	https://support.avaya.com/css/P8/documents/101046679		11-Mar-19	11-Mar-22	11-Mar-22	N/A	11-Mar-25		NTYS18AD70E6, NTYS18BD70E6, NTYS19AD70E6, NTYS19BD70E6, NTYS20AD70E6, NTYS20BD70E6, NTYS22AB70E6, NTYS23AB70E6, NTYS25AB70E6, NTYS29AAE6, NTYS29BAE6, NTYS26AB70E6
1400 Series Digital Deskphones 1.0	https://support.avaya.com/css/P8/documents/100183117		08-Dec-14	08-Dec-17	08-Dec-17	08-Dec-20	TBD		700469851, 700469869, 700469927, NTE803QZ, NTE803RA, NTE803RB
1403 and 1416 Digital Deskphone	https://support.avaya.com/css/P8/documents/101074476		14-Jun-21	14-Jun-24	14-Jun-24	N/A	14-Jun-27		700508193, 700508194, 700415631, 700469968
1408 Digital Phones	https://support.avaya.com/css/P8/documents/101092228		03-Mar-25	03-Mar-25	03-Mar-25	N/A	TBD		700504841, 700415623, 700415649
1600 Series IP Deskphones 1.0	https://support.avaya.com/css/P8/documents/100183116		08-Dec-14	08-Dec-17	08-Dec-17	08-Dec-20	TBD		700458524, 700458532, 700458540, 700476849, NTE803RF, NTE803RG, NTE803RH, NTE803RI
1692 IP Conference Phone 1.0	https://support.avaya.com/css/P8/documents/100177384		07-Jul-14	07-Jul-17	07-Jul-17	07-Jul-20	TBD		
1692 IP Conference Phone 1.4	https://support.avaya.com/css/P8/documents/100177384		02-Jun-14	07-Jul-16	07-Jul-16	07-Jul-20	TBD		700473689, 700289846, 700473697, 700473705
2000 Series IP Deskphones 5.0			27-Nov-09	31-Dec-09	31-Dec-09		TBD		N0089575, N0114992, NTDU0001E6, NTDU0003E6, NTDU0005E6, NTDU0007E6, NTDU0010E6, NTDU0011E6, NTDU04AAE6, NTDU04BAE6, NTDU09AA16, NTDU09AA70, NTDU09AB70, NTDU09AC70E6, NTDU09BA16, NTDU09BA70, NTDU09BB70, NTDU09BBGS, NTDU09BC70E6, NTDU09BA16, NTDU09AA70, NTDU09AB70, NTDU09AC70E6, NTDU09AE70E6, NTDU09BA16, NTDU09BA70, NTDU09BB70, NTDU09BBGS, NTDU09BC70E6, NTDU09BCGS, NTDU09BD70E6, NTDU09AA16, NTDU09AA70, NTDU09AB70, NTDU09AC70E6, NTDU09AD70E6, NTDU09AE70E6, NTDU09BA16, NTDU09BA70, NTDU09BB70, NTDU09BBGS, NTDU09BC70E6, NTDU09BCGS, NTDU09BD70E6, NTEX00DA16, NTEX00DA70, NTEX00DA70E6
2033 IP Conference Phone 2.0	https://support.avaya.com/css/P8/documents/100170608		01-Dec-13	01-Dec-14	01-Dec-14		TBD		NTSY21AA, NTSY21BA, NTSY21CA, NTSY21DA, NTEX11AA70E6, NTEX11BA70E6, NTEX11CAE6, NTEX11DA70E6, NTEX11EA70E6, NTEX11FA70E6, NTEX11GAE6
221x WLAN Handset Single/Dual Desktop Charger Power Supply - North America	https://support.avaya.com/css/P8/documents/100145134		07-Nov-11			07-Nov-12	N/A	07-Nov-12	NTTQ4122E6
22xx WLAN Handset Series Accessories	https://support.avaya.com/css/P8/documents/100113779		31-Dec-10	N/A	31-Dec-13	N/A	TBD		NTTQ4050, NTTQ4060E6, NTTQ4061E6, NTTQ5050, NTTQ5060E6, NTTQ5061E6, NTTQ5070E6, NTTQ698A, NTTQ69DAE6, NTTQ69EAE6
2400 Series Digital Telephones 1.0	https://support.avaya.com/css/P8/documents/101018984		29-Aug-16		29-Aug-19	29-Aug-22	TBD		108004359, 108004367, 405839309, 407662618, 407962570, 408181741, 700209265, 700229727, 700229735, 700229743, 700332596, 700379399, 700381585, 700381817, 700381973, 700381999, 700383045, 700409972, 700410004, 700428899, 700465750
2402, 2410, 4601, 4602, 4690, 200A, 201A, 302D1, 26C1, Call Master IV, Call Master V, 2420, 4610, 4621, 4622, 4625 IP and DCP Terminal Product Transition	https://support.avaya.com/css/P8/documents/100190781		06-Aug-06	07-Aug-09	07-Aug-09	N/A	01-Apr-15		108716150, 108716168, 108716176, 108829581, 108829599, 108829607, 175706, 175707, 177086, 177087, 700203672, 700206063, 700206378, 700227242, 700237019, 700257934, 700274590, 700274673, 700275647, 700275654, 700275670, 700275704, 700289820, 700289838, 700304926, 700306483, 700344526, 700345192, 700345200, 700345275
2500/2554/1140 Analog Phones	https://support.avaya.com/css/P8/documents/101070567		08-Mar-21	N/A	08-Mar-24	N/A	08-Mar-27		108209016, 108209032, 108209057, 108209073, 107481582
302A, 302B, and 302C Attendant Consoles				N/A	15-Jan-07	N/A	01-Apr-15		102065, 102066, 107112518, 107205560, 107797581, 107797599, 107797615, 107797623, 107812117, 107812125, 107812133, 107812141, 107812158, 107812166, 107812174, 107812182, 107812190, 107812208, 107812216, 107812224, 107812232, 107812240, 107812257, 107812265, 107812273, 107812281, 107812299, 107812307, 108672486, 119447, 119448, 167276, 167277, 167278, 167279, 167280, 167281, 167282, 700073687, 700381767, 700381791
302D/26C Attendant Console	https://support.avaya.com/css/P8/documents/101015016		31-Aug-15	N/A	31-Oct-18	31-Aug-21	TBD		700381759, 700381775, 700381783, 700381809
3100 Mobile Communicator	https://support.avaya.com/css/P8/documents/100125013		14-Mar-11	14-Mar-12	N/A	14-Mar-17	TBD		NTDW13AA, NTDW13BA, NTDW14AA, NTDW14BA, NTDW20AA, NTDW20BA, NTDW95AA, NTDW95BA, NTDW95CA, NTDW97BA
3600 Series IP Wireless Handsets 3.0	https://support.avaya.com/css/P8/documents/101004375		31-Aug-15	08-Jun-18	08-Jun-18	31-Mar-20	TBD		
3641 IP Wireless Handset 1.0	https://support.avaya.com/css/P8/documents/100113780		31-Dec-10	31-Dec-11	31-Dec-13		31-Dec-15		700427917, 700427925, 700427933
364x/612x WLAN Handsets and associated portfolio (also announced via AOK ID 101004375)	https://support.avaya.com/css/P8/documents/101006015 https://support.avaya.com/css/P8/documents/101074316		09-Mar-15	09-Mar-18	09-Mar-18	N/A	31-Mar-21		700413073, 700413107, 700413164, 700413172, 700430408, 700430416, 700430457, 700430465, 700430549, 700480965, NTL700508060, NTTQ4020E6, NTTQ4021E6, NTTQ4025, NTTQ4026, NTTQ4036E6, NTTQ4038E6, NTTQ60AAE5, NTTQ60BAE5, NTTQ60CAE5, NTTQ60DAE5, NTTQ60EAE5, NTTQ65BAE5, NTTQ65CAE5, NTTQ65DAE5, NTTQ65EAE5, NTTQ65FAE5

3700 Series DECT Handsets 4.0	https://support.avaya.com/css/P8/documents/100074764		02-Aug-10		02-Aug-10			TBD	700346802, 700346828, 700346851, 700346869, 700346885, 700346935, 700346943, 700346950, 700347032, 700347073, 700347115, 700347149, 700347156, 700347172, 700378284, 700378292, 700378300, 700378334, 700378995, 700379027, 700379035, 700379043, 700379050, 700379068, 700379076, 700379084, 700379092, 700379100, 700379118, 700379126, 700379134, 700379142, 700379159, 700379167, 700379688, 700420789, 700420797, 700430267, 700430275, 700430283, 700430309, 700436512, 700436538, 700436551, 700436579, 700436587, 700436595, 700436603, 700436611, 700436629, 700436637, 700470628, 700470636, 700470644	
3720 & 3725 DECT Handsets	https://support.avaya.com/css/P8/documents/101043009		10-Dec-17		10-Dec-18			N/A	TBD	700466105, 700466139
3740 DECT Handset	https://support.avaya.com/css/P8/documents/101021449		13-Jun-16		13-Jun-18			13-Jun-22	TBD	700479454
3910 Wireless Telephone for PARTNER Advanced Communications (ACS)	https://support.avaya.com/css/P8/documents/100069999		07-Dec-09		01-Feb-12			N/A	30-Apr-16	700305113
4000 Series DECT Handsets (EMEA and APAC)	https://support.avaya.com/css/P8/documents/100182429		08-Dec-14		08-Dec-15			08-Dec-17	31-Aug-15	NT4Y19AA, NT4Y54AA, NT4Y55AA, NT4Y56AA, NT7B65KRE6, NT7B65KSE6, NT7B65LAE6, NT7B65LBE6, NT7B65LDE6, NT7B65LFE6, NT7B65LI6, NT7B65LU6, NT7B80BME6, NT7B80BNE6, NT7B80BRE6, NT7B80BTE6, NT7B80BWE6, NT7B80BXE6, NT7B80CEE6, NT7B80Q7A, NT7B80Q7AE6, NT7B80Q7AG6, NT7B80Q7AH6, NT7B80Q7AI6, NT7B80Q7AJ6, NT7B80Q7AK6, NT7B80Q7AL6, NT7B80Q7AM6, NT7B80Q7AN6, NT7B80Q7AO6, NT7B80Q7AP6, NT7B80Q7AQ6, NT7B80Q7AR6, NT7B80Q7AS6, NT7B80Q7AT6, NT7B80Q7AU6, NT7B80Q7AV6, NT7B80Q7AW6, NT7B80Q7AX6, NT7B80Q7AY6, NT7B80Q7AZ6, NT7B80Q7BA6, NT7B80Q7BB6, NT7B80Q7BC6, NT7B80Q7BD6, NT7B80Q7BE6, NT7B80Q7BF6, NT7B80Q7BG6, NT7B80Q7BH6, NT7B80Q7BI6, NT7B80Q7BJ6, NT7B80Q7BK6, NT7B80Q7BL6, NT7B80Q7BM6, NT7B80Q7BN6, NT7B80Q7BO6, NT7B80Q7BP6, NT7B80Q7BQ6, NT7B80Q7BR6, NT7B80Q7BS6, NT7B80Q7BT6, NT7B80Q7BU6, NT7B80Q7BV6, NT7B80Q7BW6, NT7B80Q7BX6, NT7B80Q7BY6, NT7B80Q7BZ6, NT7B80Q7CA6, 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NT7B80Q7ZT6, NT7B80Q7ZU6, NT7B80Q7ZV6, NT7B80Q7ZW6, NT7B80Q7ZX6, NT7B80Q7ZY6, NT7B80Q7ZZ6
4400 Digital Phones, 5602SW phone, WIFI starter Package, & IP DECT bundles	https://support.avaya.com/css/P8/documents/100059992		03-Aug-09		03-Aug-12			N/A	N/A	108199027, 108199050, 108199084, 108199696, 108541194, 108541269, 108596412, 700378987, 700379001, 700379019, 700410368
4600 Series Gigabit Ethernet Adaptor	https://support.avaya.com/css/P8/documents/100074552		14-Jun-10		N/A			11-Feb-13	11-Feb-16	TBD
4600 Series IP Deskphone: 4601+, 4602SW+(NAR), 4622SW IP Deskphone, 4625SW (& custom)	https://support.avaya.com/css/P8/documents/100040957 https://support.avaya.com/css/P8/documents/101012621		04-May-09		N/A			03-May-12	N/A	01-Aug-16
4600 Series IP Deskphone: VPNRemote firmware	https://support.avaya.com/css/P8/documents/100018261 https://support.avaya.com/css/P8/documents/101012621		06-Nov-06		06-Nov-07			N/A	N/A	01-Aug-16
4600 Series IP Telephones 1.0	https://support.avaya.com/css/P8/documents/100040957		02-Nov-09		02-Nov-12					01-Aug-16
4606 and 4624 IP Deskphones	https://support.avaya.com/css/P8/documents/100019677 https://support.avaya.com/css/P8/documents/101012621		12-Sep-05		N/A			12-Sep-08	N/A	01-Aug-16
4620 IP Deskphone	https://support.avaya.com/css/P8/documents/100018079 https://support.avaya.com/css/P8/documents/101012621		05-Dec-05		N/A			05-Dec-08	N/A	01-Aug-16
4621/22/25 IP Phones	https://support.avaya.com/css/P8/documents/100040957		07-Feb-11		07-Feb-14					01-Aug-16
4630SW IP Telephone	https://support.avaya.com/css/P8/documents/100018384 https://support.avaya.com/css/P8/documents/101012621		04-Jun-07		04-Jun-10			04-Jun-10	N/A	01-Aug-16
4690 R2.0	https://support.avaya.com/css/P8/documents/100064518		30-Nov-09		30-Nov-12			30-Nov-12		09-Nov-14
5400 Series Digital Telephones 1.0	https://support.avaya.com/css/P8/documents/100134045		01-Aug-11		01-Aug-14					TBD
5601, 5602, 5620 Series IP Deskphones	https://support.avaya.com/css/P8/documents/101012623				N/A			N/A	N/A	01-Mar-15
61xx WLAN Handset Single/Dual Desktop Charger Power Supply - North America	https://support.avaya.com/css/P8/documents/100145134		07-Nov-11		N/A			07-Nov-12	N/A	07-Nov-12
64xx DCP Phones	https://support.avaya.com/css/P8/documents/003945718		02-Jul-07		02-Jul-10			10-Sep-10		30-Sep-16
64xx Series DCP Terminals	https://support.avaya.com/css/P8/documents/101012633		02-Jul-07		02-Jul-10			10-Sep-10	N/A	30-Sep-16
7400 Series Digital Telephones					01-Dec-03			01-Dec-03	N/A	TBD
7402, 7410, & 7444 Digital Telephones			31-Dec-90		01-Dec-03			01-Dec-03	N/A	TBD
7403 & 7405 Digital Telephone			31-Dec-87		01-Dec-03			01-Dec-03	N/A	TBD
7404 Digital Telephone			31-Dec-88		01-Dec-03			01-Dec-03	N/A	TBD

7406 Digital Telephone			31-Dec-88	01-Dec-03	01-Dec-03	N/A	TBD		101915, 101916, 101917, 101918, 101919, 101920, 101921, 101922, 101924, 101925, 101926, 101927, 101928, 101929, 101930, 103976536, 103976601, 103976692, 105206585, 105206593, 105354229, 105675425, 105675433, 105675441, 105703441, 105703458, 105703466, 105703474, 105765417, 105976, 106202443, 106202450, 106202468, 106202476, 106226475, 106683519, 106683527, 106683600, 106683618, 106686, 106887, 106976962, 107540, 107541, 107542, 107718660, 107718686, 107719007, 113175, 114561, 153765, 153766, 153767, 153768, 153769, 153770, 160193, 160194, 160195, 165874, 167870, 847171469, 847171501
7406E 2.4 GHz Digital Cordless Telephone with Base Station and Accessories	https://support.avaya.com/css/P8/documents/101020705		13-Jun-16	13-Jun-19	13-Jun-19	13-Jun-19	TBD		NT8845A00, NT8845AAAQ, NT8845AAAU, NT8845AAAV, NT8845AAAW, NT8845AAK, NT8845AL, NT8845AM, NT8845AN
7407 Digital Telephone				01-Dec-03	01-Dec-03		TBD		101908, 101909, 101910, 101911, 101912, 101913, 103961892, 103961918, 103961942, 103965869, 103983904, 103983938, 103986246, 105733521, 105733539, 106281520, 106281538, 106683741, 106885, 106977002, 107717803, 107717829, 107719171, 153759, 153760, 153761, 153762
7434 Digital Telephone			31-Dec-95	01-Dec-03	01-Dec-03	N/A	TBD		101941, 101942, 105425144, 105425185, 107719601, 107719627, 113255, 153774, 153775
8400 Series Digital Telephone	https://support.avaya.com/css/P8/documents/101012637			N/A		N/A	31-Mar-19		102020, 102021, 102023, 102024, 102025, 102026, 102027, 102028, 102029, 102030, 102031, 102033, 102034, 102035, 102036, 102037, 102038, 102039, 102040, 102041, 102042, 102043, 102044, 102045, 102046, 102047, 102048, 102049, 102050, 102051, 102052, 102053, 105113, 105114, 105115, 105116, 106705106, 106705114, 106705122, 106705130, 106790439, 106790447, 106790454, 106790462, 106912, 107239436, 107239444, 107526501, 107526519, 107526535, 107526543, 107592263, 107655, 107656, 107657, 107660, 107661, 107702144, 107702177, 107702920, 107703696, 107703738, 107707896, 107707986, 107707994, 107715393, 107715401, 107813651, 107813677, 107813958, 107813966, 107817785, 107817793, 107821902, 107821910, 107821928, 107821936, 107821944, 107821951, 107821969, 107821977, 107824785, 107824773, 107824796, 107834996, 107835001, 107835007, 107837841, 107837866, 107837874, 107837882, 107837888, 107837890, 107858110, 107858128, 107858359, 107858367, 107858374, 107858382, 107858847, 107858854, 107973570, 107973588, 108017138, 108017146, 108017153, 108017161, 108028937, 108028945, 108028952, 108028960, 108028978, 108028986, 108028994, 108029000, 108029018, 108029026, 108029034, 108029042, 108029059, 108029067, 108029075, 108029083, 108059262, 108059270, 113254, 153792, 153793, 153794, 153795, 153796, 153797, 153798, 160196, 164718, 169483, 169484, 102020, 102021, 102023, 102024, 102025, 102026, 102027, 102028, 102029, 102030, 102031, 102033, 102034, 102035, 102036, 102037, 102038, 102039, 102040, 102041, 102042, 102043, 102044, 102045, 102046, 102047, 102048, 102049, 102050, 102051, 102052, 102053, 105113, 105114, 105115, 105116, 106912, 107655, 107656, 107657, 107660, 107661, 107702144, 113254, 153792, 153793, 153794, 153795, 153796, 153797, 153798, 160196, 164718, 169483, 169484, 106705106, 106705114, 106705122, 106705130, 106790439, 106790447, 106790454, 106790462, 107239436, 107239444, 107526501, 107526519, 107526535, 107526543, 107592263, 107702144, 107702177, 107702870, 107702920, 107703696, 107703738, 107707896, 107707986, 107707994, 107715393, 107715401, 107813651, 107813677, 107813958, 107813966, 107817785, 107817793, 107821902, 107821910, 107821928, 107821936, 107821944, 107821951, 107821969, 107821977, 107824785, 107824773, 107824796, 107834996, 107835001, 107835007, 107837841, 107837866, 107837874, 107837882, 107837888, 107837890, 107858110, 107858128, 107858359, 107858367, 107858374, 107858382, 107858847, 107858854, 107973570, 107973588, 108017138, 108017146, 108017153, 108017161, 108028937, 108028945, 108028952, 108028960, 108028978, 108028986, 108028994, 108029000, 108029018, 108029026, 108029034, 108029042, 108029059, 108029067, 108029075, 108029083, 108059262, 108059270, 107207953, 107207961, 107207979, 107207987, 107207995
8600 Web Switching Module				N/A	N/A	N/A	08-Aug-15		DS1404045, DS1404045-E5
9100 Series Analog Telephone	https://support.avaya.com/css/P8/documents/100017162		01-Jan-04	01-Jan-07	01-Jan-07	N/A	05-Jan-10		107487654, 107487670, 107487704, 107487712, 107487720, 107487738, 107487753, 107487761, 107487779, 107487787, 107487795, 107487803, 107487811, 107487829, 107487837, 107487845, 107487852, 107487860, 107541450, 107541468, 107541492, 107541534, 107541542, 107730952, 107745143, 107745150, 107745168, 107745184, 107745234, 107745242, 107745333, 107745341, 107745366, 107745374, 107745408, 107745416, 107745473, 107745481, 107745499, 107745507, 107745515, 107745549, 107745556
911 Inform Location Discovery Solution		14-Nov-23		N/A					
9400 Series Digital Deskphones 1.0.9 (SP)	https://support.avaya.com/css/P8/documents/101005999		09-Mar-15	09-Mar-18	09-Mar-18	09-Dec-21	TBD		700500204, 700500205, 700504680
9404, 9504 digital phones	https://support.avaya.com/css/P8/documents/101073180		08-Mar-21	08-Mar-24	08-Mar-24	N/A	08-Mar-27		700508195, 700508256, 700508197
9500 Series Digital Deskphones 1.0	https://support.avaya.com/css/P8/documents/100183115		08-Dec-14	08-Dec-17	08-Dec-17	08-Dec-20	TBD		700500206, 700500207, 700501978, 700501979, NTE803QX, NTE803QY
9600 Series IP Deskphones - 96x0 H323 3.2			10-Nov-15	14-Dec-17	14-Dec-17	14-Dec-20	TBD		
9600 Series IP Deskphones - 96x0 SIP 2.6	https://support.avaya.com/css/P8/documents/101014564		10-Nov-15	14-Dec-17	14-Dec-17	14-Dec-20	TBD		
9600 Series IP Deskphones 9601 SIP 6.1	https://support.avaya.com/css/P8/documents/100178243		10-Feb-14	10-Feb-17	10-Feb-17	N/A	TBD		700500254
9601 SIP Deskphone and Associated Accessories	https://support.avaya.com/css/P8/documents/1001035203		13-Jun-17	13-Jan-20	13-Jan-20	13-Jan-23	TBD		700506783, 700500869, 700500907
9608 IP Deskphone (non-Global models)	https://support.avaya.com/css/P8/documents/100177386		08-Dec-14	08-Dec-17	08-Dec-17	N/A	14-Mar-22		700480585, 700501428
9608 IP Deskphones Material Code Transition to 9608G	https://support.avaya.com/css/P8/documents/101014566		14-Mar-16	14-Mar-19	14-Mar-19	N/A	14-Mar-22		700503222, 700504844, 700507947
9608G IP Deskphone	https://support.avaya.com/css/P8/documents/101050147		09-Mar-20	09-Mar-23	09-Mar-23	N/A	09-Mar-26		770510905, 770509996, 770505424, 770507946
9611G (non-Global models)	https://support.avaya.com/css/P8/documents/100179842		06-Oct-14	06-Oct-17	06-Oct-17	06-Oct-20	TBD		700480953, 700501429
9611G IP Deskphone	https://support.avaya.com/css/P8/documents/101050147		09-Mar-20	09-Mar-23	09-Mar-23	N/A	09-Mar-26		770510904, 770503223, 770504845, 770507948
9620 PDB IP Deskphone	https://support.avaya.com/css/P8/documents/101004667		05-Dec-14	05-Dec-17	05-Dec-17	05-Sep-19	TBD		700478472
9620L and 9620C IP Deskphone	https://support.avaya.com/css/P8/documents/100174717		03-Mar-14	03-Mar-17	03-Mar-17	03-Mar-20	TBD		700383870, 700416555, 700430838, 700430879, 700431018, 700431067, 700431117, 700431315, 700431364, 700452113, 700461197, 700461205, 700461239, 700461247
9621G and 9641G IP Deskphones (older models)	https://support.avaya.com/css/P8/documents/100179842		06-Oct-14	06-Oct-17	06-Oct-17	14-Oct-22	TBD		700480601, 700480619, 700480627, 700501431
9621G and 9641G IP Deskphones Material Code Transition to 9641GS	https://support.avaya.com/css/P8/documents/101014568		14-Mar-16	14-Mar-19	14-Mar-19	N/A	TBD		700480635, 700501430, 700506514, 700506516, 700506517, 700506519
9630 IP Deskphone	https://support.avaya.com/css/P8/documents/100059966		03-Aug-09	03-Aug-12	03-Aug-12	N/A	TBD		700480594, 700426729

Application Assurance Networking (AAN) Software	https://support.avaya.com/css/P8/documents/100020174		30-May-06	02-Nov-10	N/A	31-Aug-15	31-Aug-15		700359417, 700359425, 700359433, 700359441, 700359458, 700359466, 700359474, 700359482, 700359490, 700359508, 700359516, 700359524, 700359532, 700359540, 700359557, 700359565, 700359573, 700359581, 700359599, 700359607, 700359615, 700359623, 700359631, 700359649, 700359656, 700359664, 700359672
Application Assurance Networking (AAN) x306 and x336 Server	https://support.avaya.com/css/P8/documents/100019108		10-May-07	N/A	10-May-07	31-Aug-15	31-Aug-15		
Application Enablement Services (AES) 3.1	https://support.avaya.com/css/P8/documents/100018239		05-Mar-07	05-Mar-08	N/A	N/A	TBD		187006, 187716, 190867, 190869, 190871, 190873, 190875, 190877, 190879, 190881, 191658, 191677, 194547, 194548, 194550, 198098
Application Enablement Services (AES) 3.x TSAPI, DMCC, CMAPI	https://support.avaya.com/css/P8/documents/100018805		04-Mar-07	04-Mar-08	N/A	N/A	TBD		190866, 190868, 190870, 190872, 190874, 190876, 190878, 190880, 191676, 193016, 193018
Application Enablement Services (AES) 4.0 Software Only	https://support.avaya.com/css/P8/documents/100020080		03-Dec-07	10-May-11	N/A	30-Oct-18	TBD		700428048
Application Enablement Services (AES) 4.2 Bundled	https://support.avaya.com/css/P8/documents/100061039		01-Sep-09	N/A	01-Sep-12	30-Oct-18	TBD		700448558, 700446738
Application Enablement Services (AES) Miscellaneous CVLAN, ASAI, Documentation Media, and AES materials	https://support.avaya.com/css/P8/documents/100020215		08-Dec-08	08-Dec-09	N/A	30-Oct-18	TBD		186968, 201973
Application Enablement Services (AES) Miscellaneous Materials (Inc. Avaya CT & MAPD)	https://support.avaya.com/css/P8/documents/100018775		06-Aug-07	N/A	N/A	30-Oct-18	TBD		115406, 160597, 160598, 170556, 175761, 181535, 186949, 186950, 186951, 186952, 601875693, 700162878, 358890TL1L2
Application Enablement Services (AES) User Service	https://support.avaya.com/css/P8/documents/100018837		04-Nov-07	N/A	N/A	30-Oct-18	TBD		
Application Enablement Services 3.0	https://support.avaya.com/css/P8/documents/100018780		20-Feb-06	20-Nov-09	N/A	30-Oct-18	TBD		180870, 186953, 186954, 186955, 186956, 186957, 186958, 186959, 186960, 186961, 186962, 186963, 186964, 188046, 190888, 700346513, 700346521, 700349004, 700349012, 700362205
Application Enablement Services 3.1	https://support.avaya.com/css/P8/documents/100065336		09-Nov-09	09-Nov-10	N/A	30-Oct-18	TBD		182989, 186965, 186966, 186967, 186969, 194552, 194553, 194554, 194555, 194566, 194567, 194568, 194569, 194570, 194571, 194572, 194573, 198099, 201911, 201912, 201913, 227926, 227929
Application Enablement Services 4.0	https://support.avaya.com/css/P8/documents/100020080		03-Mar-08	10-May-11	N/A	30-Oct-18	TBD		700428030
Application Enablement Services 4.1	https://support.avaya.com/css/P8/documents/100020144		05-May-08	10-May-11	N/A	30-Oct-18	TBD		194546, 194549, 700448574
Application Enablement Services 4.2	https://support.avaya.com/css/P8/documents/100074749		10-May-10	10-May-11	N/A	30-Oct-18	TBD		201755, 201756, 201758, 201759, 201870, 201873, 201972, 207173, 227930, 700457682, 700457690, 700476237, 700476245, 700476252, 700478332
AS-20 (by Scopia/Radvision)			31-May-10			02-Aug-13	TBD		
ASBCE Core Dell R210-II	https://support.avaya.com/css/P8/documents/101053761		26-Aug-17	N/A	25-Aug-20	TBD	TBD		271021
ASBCE Core Dell R210-II for IPO	https://support.avaya.com/css/P8/documents/101053761		26-Aug-17	N/A	25-Aug-20	TBD	TBD		307175
ASBCE Core Portwell CAD-0208	https://support.avaya.com/css/P8/documents/101053761		26-Aug-17	N/A	25-Aug-20	TBD	TBD		271023
ASBCE Core Portwell CAD-0230	https://support.avaya.com/css/P8/documents/101078734		16-Nov-21	N/A	16-Nov-23	TBD	TBD		388052, 388053
ASBCE Core Portwell CAD-208 IPO	https://support.avaya.com/css/P8/documents/101053761		30-Jun-17	N/A	30-Jun-20	TBD	TBD		273793
ASBCE Core Portwell CAF-0251	https://support.avaya.com/css/P8/documents/101081204		05-Apr-22	N/A	05-Apr-25	TBD	TBD		700515001, 700514948
ASBCE Dell 3240 Server	https://support.avaya.com/css/P8/documents/101087059		24-Oct-23		24-Oct-25		TBD		700517267, 700517268
ASBCE DL360PG8 SRVR	https://support.avaya.com/css/P8/documents/101053761		01-Jan-18	N/A	01-Jan-21	TBD	TBD		308597
ASBCE DL360PG8 SRVR (NTL)	https://support.avaya.com/css/P8/documents/101053761		09-Jul-16	N/A	09-Jul-19	TBD	TBD		NL308597
ASBCE EMS Dell R210-II	https://support.avaya.com/css/P8/documents/101053761		30-Jun-16	N/A	30-Jun-19	TBD	TBD		271022
ASBCE EMS Dell R210-II For IPO	https://support.avaya.com/css/P8/documents/101053761		30-Mar-17	N/A	30-Mar-20	TBD	TBD		307176
ASBCE Migration Kit	https://support.avaya.com/css/P8/documents/101053761		01-Sep-16	N/A	01-Sep-19	TBD	TBD		272415
ASBCE R320 350WAC PWR SUPP	https://support.avaya.com/css/P8/documents/101053761		26-Aug-17	N/A	25-Aug-20	TBD	TBD		700511170
ASBCE R320 Chassis Fan	https://support.avaya.com/css/P8/documents/101053761		26-Aug-17	N/A	25-Aug-20	TBD	TBD		700511171
ASBCE R320 MID Range SRVR	https://support.avaya.com/css/P8/documents/101053761		31-Aug-16	N/A	31-Aug-19	TBD	TBD		381669
ASBCE R320 Mid Range SRVR IPO	https://support.avaya.com/css/P8/documents/101053761		31-Dec-16	N/A	31-Dec-19	TBD	TBD		381670
ASBCE R6.2 Core Dell R210-II (NTL)	https://support.avaya.com/css/P8/documents/101053761		04-May-13	N/A	03-May-16	TBD	TBD		NL271021
ASBCE R6.2 EMS AMAX	https://support.avaya.com/css/P8/documents/101053761		03-Nov-12	N/A	03-Nov-15	TBD	TBD		272410
ASBCE R6.2 EMS AMAX (NTL)	https://support.avaya.com/css/P8/documents/101053761		09-Jul-16	N/A	09-Jul-19	TBD	TBD		NL272410
ASBCE R6.2 EMS Dell (NTL)	https://support.avaya.com/css/P8/documents/101053761		04-May-13	N/A	03-May-16	TBD	TBD		NL271022
ASBCE R620 SRVR	https://support.avaya.com/css/P8/documents/101053761		29-Aug-15	N/A	28-Aug-18	TBD	TBD		308596
ASBCE R620 SRVR (NTL)	https://support.avaya.com/css/P8/documents/101053761		23-Aug-14	N/A	22-Aug-17	TBD	TBD		NL308596
ASBCE/AER6.2 Core Micro Portwell (NTL)	https://support.avaya.com/css/P8/documents/101053761		04-May-13	N/A	03-May-16	TBD	TBD		NL271023
Ascom VoWiFi		13-Aug-24		TBD					
Ascom VoWiFi Myco 3	https://support.avaya.com/css/P8/documents/101088855		03-Jun-24	N/A	N/A	TBD	N/A		700517223, 700517224, 700517231, 700517232, 700517227, 700517229, 700517230
ASG Guard II - Four Ports Globally and All types for EMEA	https://support.avaya.com/css/P8/documents/100019778		05-Jun-06	05-Jun-07	05-Jun-07	01-Jul-16	TBD		700249162, 700277403, 700277411, 700278526
ASG Guard Two-Port Unit	https://support.avaya.com/css/P8/documents/100016671		06-Jun-05	06-Jun-06	06-Jun-06	01-Jul-16	TBD		700261449, 700261456
ASP 120/AVP media	https://support.avaya.com/css/P8/documents/101081599		18-Jul-22	06-Mar-23	TBD	N/A	TBD		700514094, 700514095, 700514194, 700514096, 384940, 700513985, 700510424, 700512294, 700513676, 700513741, 700513946, 700513989, 700514463, 700514507, 700514610, 700514696, 700514752, 700514753, 700514754, 700514910, 700514978, 700515028, 700515138, 700515207, 700515323, 700515359, 700515478
Aura Branch Edition	https://support.avaya.com/css/P8/documents/100076995		10-May-10	31-Dec-11	31-Dec-11	N/A	11-May-13		226481, 226482, 226483, 226484, 226485, 226486, 226487, 226488, 226489, 226490, 700460512, 700460579, 700460587, 700470826, 700470834, 700470842, 191678, 228760, 229406, 264859, 264861, 264863, 264865, 264867
Aura Experience Portal (AAEP) H.323 Port Connect Licenses	https://support.avaya.com/css/P8/documents/100168701		04-Mar-13	04-Mar-14	N/A	04-Mar-19	TBD		
Aura WFO Release 10.x codes in Aura Contact Center (AAC) 5.x	https://support.avaya.com/css/P8/documents/100160198		04-Jun-12	03-Jun-13	N/A	31-Jul-15	30-Jun-18		263943, 263945, 263946, 263947, 263948, 263949, NT9Y47AA, NT9Y47BA
Aura Workforce Optimization (WFO) R10.0	https://support.avaya.com/css/P8/documents/100113820		06-Jun-11	11-Jun-12	N/A	01-Aug-18	01-Oct-23		700500493, 700500495, 700500496, 700500497, 700500498, 700500499, 700500500
Aura Workforce Optimization (WFO) R10.x Mid-Market Codes in AAC & CCE Offers	https://support.avaya.com/css/P8/documents/100182797		04-Jun-12	03-Jun-13	N/A	31-Jul-15	30-Jun-18		
Automatic Paging System (APS) On-Site Wireless Paging Solution	https://support.avaya.com/css/P8/documents/100018771		02-Oct-06	01-Oct-08	01-Oct-08	01-Aug-15	TBD		408129054, 408129161, 408129179, 408272904, 408272912
Avaya 1603-I, 1603SW-I & 1608-I TP Deskphone	https://support.avaya.com/css/P8/documents/101072839		08-Mar-21	08-Mar-24	08-Mar-24	N/A	08-Mar-27		700508260, 700508259, 700508258, 700415607
Avaya 1616-I and 1603SW-I France Telecom IP Deskphones and Associated Accessories	https://support.avaya.com/css/P8/documents/101052857		11-Jun-19	11-Jun-21	11-Jun-21	N/A	11-Jun-24		700504843, 700415573, 700503224, 700415581, 700504356, 700436710
Avaya 6211/6219/6221 Analog Phone	https://support.avaya.com/css/P8/documents/101066528		31-Aug-20	N/A	31-Aug-23	N/A	31-Aug-26		700058662, 700287642, 700287667, 700287717, 700287758

Avaya 9620L PDB Phone	https://support.avaya.com/css/P8/documents/101004667		05-Dec-14	05-Dec-17	05-Dec-17	05-Sep-19	TBD	
Avaya Agent for Desktop 1.x	https://support.avaya.com/css/P8/documents/101063501		06-Apr-20	05-Apr-21	N/A	N/A	TBD	307482, 307483, 307408, 307872, 307873, 307874
Avaya Agile Communication Environment (ACE) Release 3.x and 6.x	https://support.avaya.com/css/P8/documents/101043249		01-Dec-17	01-Dec-18	01-Dec-20	N/A	14-Feb-22	700501838, 700504352, 268229, 268517, 268492, 268498, 271540, 271541, 271543, 271544, 271545, 271803, 271804, 271806, 272037, 271805, 272038, 271806, 271807, 271808, 271809, 272782, 272783, 272784, 272785, 272786, 272790, 272787, 272789, 272789, 272773, 272744, 272775, 272776, 272777, 272780, 272778, 272779, 272781, 272744, 272745, 272746, 272747, 272748, 272772, 272749, 272770, 272771, 272658, 272659, 272680, 272681, 272682, 272683, 272684, 272685, 272686, 272687, 272688, 272689, 272690, 272691, 272692, 272693, 272694, 272695, 272696, 272697, 272698, 272699, 272700, 272701, 272702, 272703, 272704, 272705, 272706, 272707, 272708, 272709, 272710, 272797, 272798, 272711, 272712, 272713, 272714, 272799, 272715, NTBT61BB, NTBT61DB, NTBT57BB, NTBT74BB, NTBT55DA, NTBT55FA, NTBT55OA, NTBT55MA, NTBT55LA, NTBT56AC, NTBT75AA, NTBT75BA, NTBT55XA, NTBT76AA, NTBT78CA, NTBT78DA, NTBT55DA, NTBT55DA, NTBT55MA, NTBT78EA, NTBT55FA, NTBT55OA, NTBT76EA, NTBT55FA, NTBT55OA, NTBT59AA, NTBT77AA, NTBT58AA, NTBT59CA, NTBT59DA, NTBT76AA, NTBT77AA, NTBT58AA, NTBT78FA, NTBT61BB, NTBT57BB, NTBT61DB, NTBT80BA, NTBT80CA, NTBT80DA, NTBT80EA, NTBT80FA, NTBT80GA, NTBT78GA, NTBT78HA, NTBT78JA, NTBT78KA, NTBT78LA, NTBT78MA, NTBT78NA, NTBT78PA, NTBT78QA, NTBT78RA, NTBT78SA, NTBT78TA, NTBT78BA, 700502841, 700502843, 269636, 269700, 269701, 269702, 269652, 269720, 269654, 269655, 269656, 269657, 269658, 269659, 269660, 269662, 269701, 269652, 269720, 269663, 269702, 269652, 269664, 269702, 269652, 269664, 269702, 269652, 269665, 269703, 700502845, 269704, 269659, 269667, 269703, 700502845, 269667, 269703, 700502845, 700502843, 269672, 269673, 269674, 269675, 269676, 269677, 269678, 269679, 269680, 269705, 269706, 269683, 269684, 269685, 269686, 269687, 269688, 269689, 269707, 269691, 269692, 700501838, NTL700501093, 700501838, NTL700501093, NTK15AA
Avaya Agile Communication Environment 6.2.1 (FP)	https://support.avaya.com/css/P8/documents/101078138					N/A	14-Feb-22	
Avaya Agile Communication Environment 6.2.2 (FP)	https://support.avaya.com/css/P8/documents/101078138					N/A	14-Feb-22	
Avaya Agile Communication Environment™ 2.3	https://support.avaya.com/css/P8/documents/101078138					N/A	14-Feb-22	
Avaya Agile Communication Environment™ 3.0	https://support.avaya.com/css/P8/documents/101078138					N/A	14-Feb-22	
Avaya Agile Communication Environment™ 6.2	https://support.avaya.com/css/P8/documents/101078138					N/A	14-Feb-22	
Avaya AI Virtual Agent (Google – Custom Voice and Translate)+		23-Oct-23						
Avaya Aaligner 7+	https://support.avaya.com/css/P8/documents/101009298		24-Jul-15	24-Jul-16	24-Jul-16	24-Jul-16		
Avaya Analytics 3.7 (Oracle Based)	https://support.avaya.com/css/P8/documents/101065003		31-Dec-19	31-Mar-20	N/A			390492, 390513, 390514, 393112, 397324
Avaya Analytics 3.7.0.2	https://support.avaya.com/css/P8/documents/101065003			31-Mar-21	N/A	N/A	31-Oct-23	390492, 390513, 390514, 393112, 397324
Avaya Aura Appliance Virtualization Platform 8.x	https://support.avaya.com/css/P8/documents/101084980		18-Jul-22	06-Mar-23	TBD	N/A	TBD	
Avaya Aura Application Enablement Services (AES) R5 Add/Expansion User licenses	https://support.avaya.com/css/P8/documents/101032863		12-Jun-17	N/A	N/A	N/A	TBD	227571, 227572, 227573, 227574, 227575, 227576, 227593, 227592, 227591, 227597, 227598, 227599, 227603, 227604, 227605, 227578, 227581, 227621, 227582, 227585, 227606, 227608, 227611, 227587, 227588, 227589, 227613, 227615
Avaya Aura Application Enablement Services 10.1	https://support.avaya.com/css/P8/documents/101090414		N/A	31-Dec-25	N/A	N/A	TBD	
Avaya Aura Application Enablement Services 10.1.2 (FP)	https://support.avaya.com/css/P8/documents/101090414			31-Dec-25	N/A	N/A	TBD	
Avaya Aura Application Enablement Services 10.1.3 (FP)	https://support.avaya.com/css/P8/documents/101090414			31-Dec-25	N/A	N/A	TBD	
Avaya Aura Application Enablement Services 10.2		29-Feb-24		31-Dec-26				
Avaya Aura Application Enablement Services 5.2	https://support.avaya.com/css/P8/documents/100145128		03-Jun-13	31-Aug-14	07-Jan-16	03-Jun-19	TBD	227570, 227571, 227572, 227573, 227574, 227575, 227576, 227577, 227578, 227579, 227580, 227581, 227582, 227583, 227584, 227585, 227587, 227588, 227589, 227591, 227592, 227593, 227594, 227595, 227596, 227597, 227598, 227599, 227600, 227601, 227602, 227603, 227604, 227605, 227606, 227608, 227611, 227613, 227614, 227615, 227616, 227617, 227618, 227621, 227622, 229050, 229051, 229052, 229053, 229054, 229055, 229360, 230780, 258341, 700501084, 700501469, 700501470, 700501471
Avaya Aura Application Enablement Services 6.1	https://support.avaya.com/css/P8/documents/100179298		02-Jun-14	02-Jun-14	N/A	01-Jun-20	TBD	700500046, 700500047, 700500048, 700500049, 700501914, 700501915, 700501916, 700501917, 700502555, 700502562, 700502569, 700502570
Avaya Aura Application Enablement Services 6.2	https://support.avaya.com/css/P8/documents/100179298		02-Jun-14	02-Jun-14	N/A	01-Jun-20	TBD	700503206, 700503207, 700503208, 700503209
Avaya Aura Application Enablement Services 6.3	https://support.avaya.com/css/P8/documents/101044370		02-Jul-18	02-Jul-19	02-Jul-20	03-Jul-23	TBD	269618, 269619, 229671, 229678, 229654, 229662, 229663, 229664, 229669, 229661, 229665, 229666, 229667, 229670, 229672, 229674, 229676, 229677, 229679, 229680, 229685, 229686, 229687, 229710, 229711, 229712, 229713, 229714, 229715, 229716, 229717, 229718, 229719, 229720, 229721, 229722, 229723, 229724, 229725, 229726, 229727, 229728, 229729, 700504570, 700504571, 700504572, 700504573, 700506718, 700506719, 700506720, 700506721, 700508342, 700508344, 700508345, 700508346
Avaya Aura Application Enablement Services 6.3.3 (AA 6.2 FP4) (FP)			09-Jul-18	09-Jul-19	N/A	N/A	TBD	
Avaya Aura Application Enablement Services 7.0			14-Oct-19	12-Oct-20	N/A	N/A	TBD	
Avaya Aura Application Enablement Services 7.x (New & Upgrades)	https://support.avaya.com/css/P8/documents/101053051		14-Oct-19	14-Dec-20	N/A	N/A	TBD	380268, 380270, 380271, 380273, 380274, 380276, 380277, 380278, 380279, 380280, 380231, 380232, 380234, 380235, 380237, 380238, 380240, 380241, 380243, 380244, 380246, 380247, 380248, 380249, 380250, 380255, 380256, 380259, 380260, 380264, 380265, 380267, 380281, 380282, 380283, 380284, 380285, 380286, 380287, 380288, 380289, 380290, 380291, 380292, 380295, 380296, 380297, 380299, 380302, 381322, 381323, 700510415, 700510416, 700510417, 700511327, 700511328, 700512295, 700512296, 700512297, 700513683, 700513684, 700513685
Avaya Aura Application Enablement Services 8.x (New & Upgrades)	https://support.avaya.com/css/P8/documents/101078088		13-Dec-21	06-Mar-23	N/A	N/A	TBD	397515, 397516, 397517, 397521, 397522, 397523, 397524, 397525, 397526, 397528, 397529, 397530, 397531, 397532, 397540, 397541, 397542, 397543, 397544, 397545, 397546, 397547, 397548, 397549, 397550, 397551, 397552, 397553, 397554, 397555, 397556, 397557, 397558, 397559, 397560, 397561, 397562, 397575, 397576, 397577, 397578, 397580, 397581, 397585, 397586, 397587, 397588, 403361, 397579
Avaya Aura Application Server 5300 1.0	https://support.avaya.com/css/P8/documents/101078136		17-Jul-17	17-Jul-18	17-Jul-17	14-Feb-22	03-Jun-24	

Avaya Aura Application Server 5300 2.0	https://support.avaya.com/css/P8/documents/101078136		17-Jul-17	17-Jul-18	17-Jul-17	14-Feb-22	03-Jun-24		N0165020, NTVW00GH, NTVW00JA, NTVW00JQ, NTVW00JS, NTVW00JU, NTVW00JX, NTVW00JY, NTVW00KC, NTVW00KO, NTVW00LA, NTVW00LB, NTVW00LC, NTVW00LD, NTVW00LE, NTVW00LF, NTVW00LG, NTVW00LH, NTVW00LI, NTVW00LJ, NTVW00LK, NTVW00LL, NTVW00LM, NTVW00LN, NTVW00LP, NTVW00LQ, NTVW00LR, NTVW00LU, NTVW00LV, NTVW00LX, NTVW00MA, NTVW00MB, NTVW00MC, NTVW00MD, NTVW00ME, NTVW00MF, NTVW00MG, NTVW00MH, NTVW00MT, NTVW00MU, NTVW00MV, NTVW00PA, NTVW00ZAK, NTVW00ZAL, NTVW00ZEI, NTVW00ZEK, NTVW00ZEL, NTVW00ZFH, NTVW00ZFO, NTVW00ZFI
Avaya Aura Application Server 5300 3.0	https://support.avaya.com/css/P8/documents/101085930		05-Jun-23	13-May-24	N/A	03-Jun-24	03-Jun-24		NTVW00MZ, NTVW00MW, NTVW00NB, NTVW00ND, NTVW00NG, NTVW00NI, NTVW00NJ, NTVW00NK, NTVW00OV, NTVW00FN, NTVW00FP, NTVW00FQ, NTVW00FR, NTVW00FZ, NTVW00GD, NTVW00GF, NTVW00GW, NTVW00ZAD, NTVW00ZAE, NTVW00ZAK, NTVW00ZAL, NTVW00ZAM, NTVW00ZAN, NTVW00ZAO, NTVW00ZAP, NTVW00ZAQ, NTVW00ZAR, NTVW00ZAS, NTVW00ZAT, NTVW00ZAU, NTVW00ZAV, NTVW00ZAW, NTVW00ZAX, NTVW00ZAY, NTVW00ZAZ
Avaya Aura Call Center Elite 10.1	https://support.avaya.com/css/P8/documents/101090414		N/A	31-Dec-25	N/A	N/A	TBD		
Avaya Aura Call Center Elite 10.1.2 (FP)	https://support.avaya.com/css/P8/documents/101090414		N/A	31-Dec-25	N/A	N/A	TBD		
Avaya Aura Call Center Elite 10.1.3 (FP)	https://support.avaya.com/css/P8/documents/101090414		N/A	31-Dec-25	N/A	N/A	TBD		
Avaya Aura Call Center Elite 10.2		29-Feb-24		31-Dec-26					
Avaya Aura Call Center Elite 4.0	https://support.avaya.com/css/P8/documents/100164016		27-Aug-12	27-Aug-13	27-Aug-15	27-Aug-18	TBD		700452550, 700462732, 700479371
Avaya Aura Call Center Elite 5.2	https://support.avaya.com/css/P8/documents/100145128		03-Jun-13	31-Aug-14		03-Jun-19	TBD		226860, 2268862, 227960, 227961, 227978, 227979, 227983, 227984, 229079, 229080, 229081, 229555, 229558, 229561, 229750, 245881
Avaya Aura Call Center Elite 6.0			12-Jun-17	09-Jul-18			TBD		
Avaya Aura Call Center Elite 6.3	https://support.avaya.com/css/P8/documents/101033017		12-Jun-17	09-Jul-18			TBD		225925, 226000, 226013, 226014, 226015, 226016, 228012, 228013, 228014, 228291, 228292, 229550, 229553, 302560, 304043, 304044, 302546, 302547, 302548, 302549, 270361, 270362, 270366, 270367, 270372, 270373, 280780, 380781, 380784
Avaya Aura Call Center Elite 7.x (New & Upgrades)	https://support.avaya.com/css/P8/documents/101053051		14-Oct-19	14-Dec-20	N/A	N/A			
Avaya Aura Call Center Elite Multichannel 6.6	https://support.avaya.com/css/P8/documents/101084073		15-Nov-22	14-Nov-23	N/A	N/A			273562, 273563, 273564, 273565, 307690, 273566, 273567, 273568, 273569, 307692, 305486, 273633, 273636, 387449, 387492, 387493
Avaya Aura Communication Manager 10.1	https://support.avaya.com/css/P8/documents/101090414		N/A	31-Dec-25	N/A	N/A	TBD		
Avaya Aura Communication Manager 10.1.2 (FP)	https://support.avaya.com/css/P8/documents/101090414		N/A	31-Dec-25	N/A	N/A	TBD		
Avaya Aura Communication Manager 10.1.3 (FP)	https://support.avaya.com/css/P8/documents/101090414		N/A	31-Dec-25	N/A	N/A	TBD		
Avaya Aura Communication Manager 10.2		29-Feb-24		31-Dec-26					
Avaya Aura Communication Manager 2.0			05-Dec-05	10-Oct-07	N/A	N/A	TBD		
Avaya Aura Communication Manager 3.1	https://support.avaya.com/css/P8/documents/100019520		31-Dec-07	31-Dec-08	31-Dec-08	N/A	TBD		189830, 192618, 192620, 192622, 192624, 192626, 192628, 192630, 192632, 192634, 192636, 192638, 192640, 192642, 192644, 192646, 192648, 192650, 192652, 195376, 195378, 195380, 195382, 195384, 195487
Avaya Aura Communication Manager 4.0	https://support.avaya.com/css/P8/documents/100164016		27-Aug-12	27-Aug-13	27-Aug-15	N/A	TBD		700462724, 700479389
Avaya Aura Communication Manager 5.2.1	https://support.avaya.com/css/P8/documents/100145128		03-Jun-13	31-Aug-14	N/A	N/A	TBD		207650, 207920, 207921, 207941, 207942, 207943, 207944, 207945, 207946, 207947, 207948, 207949, 207950, 208009, 208010, 208011, 208012, 208013, 208014, 208015, 208016, 208093, 208094, 217543, 223235, 225194, 225195, 225196, 225197, 225198, 225199, 225200, 225201, 225202, 225203, 225204, 225205, 225206, 225207, 225208, 225209, 225210, 225211, 225212, 225213, 225214, 225215, 225216, 225217, 225230, 225231, 225232, 225233, 225234, 225236, 225237, 226035, 226665, 229594, 229595, 229598, 229599, 245446, 245447, 245448, 245449, 245450, 245462, 245463, 245464, 245465, 700476344, 700476351
Avaya Aura Communication Manager 6 New Site/LSP, Adds ESS and Duplex	https://support.avaya.com/css/P8/documents/101033017 https://support.avaya.com/css/P8/documents/101026404		08-Jan-18	09-Jul-18	N/A	N/A	TBD		
Avaya Aura Communication Manager 6 New System and Upgrades	https://support.avaya.com/css/P8/documents/101033017 https://support.avaya.com/css/P8/documents/101026404		12-Jun-17	09-Jul-18	N/A	N/A	TBD		
Avaya Aura Communication Manager 6 New Systems and Upgrades	https://support.avaya.com/css/P8/documents/101033017 https://support.avaya.com/css/P8/documents/101026404		12-Jun-17	09-Jul-18	N/A	N/A	TBD		
Avaya Aura Communication Manager 6.0.1	https://support.avaya.com/css/P8/documents/101033017 https://support.avaya.com/css/P8/documents/101026404		12-Jun-17	09-Jul-18		N/A	TBD		
Avaya Aura Communication Manager 6.2	https://support.avaya.com/css/P8/documents/101033017 https://support.avaya.com/css/P8/documents/101026404		12-Jun-18	09-Jul-18	N/A	N/A	TBD		
Avaya Aura Communication Manager 6.3	https://support.avaya.com/css/P8/documents/101033017 https://support.avaya.com/css/P8/documents/101026404		12-Jun-17	09-Jul-18	N/A	N/A	TBD		225186, 245461, 225187, 304056, 304057, 268685, 268686, 268841, 268889, 339400, 339406, 339407, 339408, 339409, 339410, 339411, 339412, 339413, 339414, 339415, 339416, 339417, 339418, 339419, 339420, 339421, 339422, 339423, 339424, 339425, 339426, 339427, 339428, 339429, 339430, 339431, 339432, 339433, 339434, 388003, 339437, 339439, 339440, 339441, 339442, 339443, 339444, 339479, 339421, 339422, 339423, 339424, 392474, 381760, 339469, 339474, 339475, 339476, 339477, 339478, 339479, 339480, 339481, 339482, 339483, 388004, 339486, 339488, 339489, 339490, 339491, 339492, 339493, 339531, 339494, 339470, 339471, 339472, 339473, 392476, 381761, 269422, 269360, 269405, 270052, 270053, 269426, 271180, 271181, 269390, 272783, 272785, 269393, 381744, 269742, 269420, 269421, 388002, 304133, 304136, 304137, 263133, 229191, 269904, 269364, 269407, 269901, 269902, 270054, 269906
Avaya Aura Communication Manager 6.3.100	https://support.avaya.com/css/P8/documents/101033017 https://support.avaya.com/css/P8/documents/101026404		12-Jun-17	09-Jul-18	N/A	N/A	TBD		
Avaya Aura Communication Manager 6.3.2 (AA 6.2 FP3)	https://support.avaya.com/css/P8/documents/101033017 https://support.avaya.com/css/P8/documents/101026404		12-Jun-17	09-Jul-18	N/A	N/A	TBD		
Avaya Aura Communication Manager 6.3.6 (AA 6.2 FP4)	https://support.avaya.com/css/P8/documents/101033017 https://support.avaya.com/css/P8/documents/101026404		12-Jun-17	09-Jul-18	N/A	N/A	TBD		
Avaya Aura Communication Manager 6.3.8	https://support.avaya.com/css/P8/documents/101033017 https://support.avaya.com/css/P8/documents/101026404		12-Jun-17	09-Jul-18	N/A	N/A	TBD		

Avaya Aura Communication Manager 7.x Avaya Aura Suites 7.x (New & Upgrades)	https://support.avaya.com/css/P8/documents/101053051		14-Oct-19	14-Dec-20	N/A	N/A	TBD	380365, 380366, 380367, 380675, 380677, 380678, 380679, 380680, 380682, 380684, 380685, 380686, 380687, 380369, 380374, 380370, 380398, 380400, 380401, 380402, 380411, 380412, 380403, 380404, 380405, 380612, 380614, 380602, 380615, 380616, 380661, 380626, 380627, 380617, 380603, 380618, 380619, 380665, 380375, 380379, 380380, 380382, 380383, 380384, 380385, 380386, 380387, 380391, 380707, 380708, 380709, 380710, 380446, 380454, 380248, 380711, 380712, 380713, 380714, 380437, 380441, 392849, 380715, 380716, 380717, 380718, 380659, 380663, 380671, 392478, 380719, 380720, 380721, 380722, 380653, 380654, 380657, 380658, 392479, 384515, 384567, 384621, 384711, 384712, 384622, 384713, 384623, 384714, 384715, 384624, 384716, 384717, 384625, 384718, 384626, 384719, 384720, 384517, 384518, 384569, 383627, 384628, 384629, 384630, 384631, 384634, 382978, 384635, 384636, 384637, 384638, 384639, 384642, 382979, 384712, 384722, 384723, 384724, 384726, 384729, 392980, 384730, 384731
Avaya Aura Communication Manager 8.x Avaya Aura Suites 8.x (New & Upgrades)	https://support.avaya.com/css/P8/documents/101078088		13-Dec-21	06-Mar-23	N/A	N/A	TBD	397159, 397160, 397161, 397168, 397171, 397163, 397165, 397166, 397170, 397173, 397162, 397164, 397167, 397169, 397172, 396792, 396793, 396794, 396795, 397075, 397071, 397072, 397073, 397074, 397110, 397095, 397096, 397097, 397098, 397099, 397100, 397101, 397102, 397109, 397090, 397091, 397092, 397093, 397094, 397112, 397105, 397106, 397107, 397108, 397103, 397104, 397142, 397141, 397137, 397138, 397139, 397140, 397143, 397144
Avaya Aura Communication Manager Messaging 5.2.1	https://support.avaya.com/css/P8/documents/100170901		01-Jun-13	01-Jun-14	01-Jun-14	N/A	TBD	
Avaya Aura Communication Manager Messaging 6.0.1	https://support.avaya.com/css/P8/documents/100170901		01-Jul-12	01-Aug-13	01-Aug-13	N/A	TBD	
Avaya Aura Communication Manager Messaging 7.0	https://support.avaya.com/css/P8/documents/101049571		27-Aug-18	27-Aug-19	N/A	N/A	TBD	380923, 380924, 380926, 380927, 380928, 380929, 381053
Avaya Aura Communication Manager R2, R3, R4, R5.2.1 LSP and ESS	https://support.avaya.com/css/P8/documents/101007701		08-Jun-15	31-Aug-14	N/A	N/A	TBD	180106, 180107, 185632, 185633, 187727, 187728, 191626, 191627, 191628, 192235, 192266, 195556, 195557, 195558, 195559, 196619, 196620, 196623, 196624, 196627, 196628, 196632, 196633, 196634, 196635, 196649, 196650, 198017, 198018, 198019, 198528, 198529, 200660, 200661, 200860, 200861, 201270, 201271, 203338, 207651, 207652, 207923, 207924, 207925, 207927, 207928, 207929, 207931, 207932, 207933, 207934, 207935, 207936, 207937, 207951, 207952, 207953, 207954, 208025, 208027, 208028, 208029, 208030, 208031, 208032, 208222, 208223, 211384, 211385, 211386, 212550, 224530, 224540, 226036, 226037, 226038, 226039, 245454, 245943, 245944, 245945, 245946, 245947, 245948, 245949
Avaya Aura Communication Manager R5.2.1 Additions	https://support.avaya.com/css/P8/documents/101032863		12-Jun-17	31-Aug-14	N/A	N/A	TBD	225212, 225213, 225214, 225215, 225216, 225217, 229005, 229006, 229007, 229008, 229009, 229010, 229011, 229012, 229013, 229014, 229015, 229016, 225234, 226881, 245452, 245453, 229370, 229371, 229372, 229373, 229374
Avaya Aura Conferencing 6.0	https://support.avaya.com/css/P8/documents/100174718		09-Dec-13	09-Dec-14	09-Dec-16	N/A	TBD	
Avaya Aura Conferencing 7.2.2 (FP)	https://support.avaya.com/css/P8/documents/101006001		02-Mar-15	02-Mar-16	02-Mar-18	N/A	TBD	267530, 267763, 267790, 270725, 271196, 272645
Avaya Aura Conferencing 8.0.6 (FP)	https://support.avaya.com/css/P8/documents/101046549		01-Jun-18	30-Nov-20	01-Jun-21	N/A	TBD	
Avaya Aura Contact Center (AACC) Predictive Outbound Dialer	https://support.avaya.com/css/P8/documents/100134039		01-Feb-11	N/A	01-May-12	13-Jun-22	TBD	N0188130, N0206509, N0206510, N0206511, N0220473, N0220481, N0220482, N0220483, N0220484, N0221427, N0221428, N0221429, N0221430, N0221461, N0221477, N0221534, N0226433, NTS569KA, NTS940NA, NTS945HA, NTS945JA, NTS945KA, NTS945LA, NTS958KA, NTS966DA, NTS966EA, NTS966FA, NTS966GA, NTS968PA, NTS972GA, NTRH51AAE6, NTRH520IE6, NTRH520E6
Avaya Aura Contact Center 6.4.2 (FP)	https://support.avaya.com/css/P8/documents/101020047		13-Jun-16	13-Jun-17	13-Jun-17	13-Jun-22	TBD	NT9Y40AA, NT9Y40BA, NT9Y40CA, NT9Y40DA, NT9Y40DB, NT9Y40GA, NT9Y40HA, NT9Y40IA, NT9Y40JA, NT9Y40KA, NT9Y40LA, NT9Y40MA, NT9Y40NA, NT9Y40OA, NT9Y40PA, NT9Y40QA, NT9Y40RA, NT9Y40SA, NT9Y40TA, NT9Y40UA, NT9Y40VA, NT9Y40WA, NT9Y40XA, NT9Y40YA, NT9Y40ZA, NT9Y40AA, NT9Y40BA, NT9Y40CA, NT9Y40DA, NT9Y40EA, NT9Y40FA, NT9Y40GA, NT9Y40HA, NT9Y40IA, NT9Y40JA, NT9Y40KA, NT9Y40LA, NT9Y40MA, NT9Y40NA, NT9Y40OA, NT9Y40PA, NT9Y40QA, NT9Y40RA, NT9Y40SA, NT9Y40TA, NT9Y40UA, NT9Y40VA, NT9Y40WA, NT9Y40XA, NT9Y40YA, NT9Y40ZA, NT9Y40AA, NT9Y40BA, NT9Y40CA, NT9Y40DA, NT9Y40EA, NT9Y40FA, NT9Y40GA, NT9Y40HA, NT9Y40IA, NT9Y40JA, NT9Y40KA, NT9Y40LA, NT9Y40MA, NT9Y40NA, NT9Y40OA, NT9Y40PA, NT9Y40QA, NT9Y40RA, NT9Y40SA, NT9Y40TA, NT9Y40UA, NT9Y40VA, NT9Y40WA, NT9Y40XA, NT9Y40YA, NT9Y40ZA, NT9Y40AA, NT9Y40BA, NT9Y40CA, NT9Y40DA, NT9Y40EA, NT9Y40FA, NT9Y40GA, NT9Y40HA, NT9Y40IA, NT9Y40JA, NT9Y40KA, NT9Y40LA, NT9Y40MA, NT9Y40NA, NT9Y40OA, NT9Y40PA, NT9Y40QA, NT9Y40RA, NT9Y40SA, NT9Y40TA, NT9Y40UA, NT9Y40VA, NT9Y40WA, NT9Y40XA, NT9Y40YA, NT9Y40ZA
Avaya Aura Contact Center 7.0 (with Avaya Contact Center Select 7.0)	https://support.avaya.com/css/P8/documents/101083299		19-Dec-16	19-Mar-17	N/A	N/A	TBD	
Avaya Aura Contact Center 7.0.1 (FP) (with Avaya Contact Center Select 7.0.1)	https://support.avaya.com/css/P8/documents/101083299		20-Nov-17	16-Feb-18	N/A	N/A	TBD	
Avaya Aura Contact Center 7.0.2 (FP) (with Avaya Contact Center Select 7.0.2)	https://support.avaya.com/css/P8/documents/101083299		31-Jul-18	31-Dec-18	N/A	N/A	TBD	
Avaya Aura Contact Center 7.0.3 (FP) (with Avaya Contact Center Select 7.0.3)	https://support.avaya.com/css/P8/documents/101083299		02-Jul-19	15-Mar-20	N/A	N/A	TBD	
Avaya Aura Contact Center 7.1 (with Avaya Contact Center Select 7.1)	https://support.avaya.com/css/P8/documents/101083299		20-Oct-20	19-Apr-21	N/A	N/A	TBD	
Avaya Aura Contact Center 7.1.1 (FP) (with Avaya Contact Center Select 7.1.1)	https://support.avaya.com/css/P8/documents/101083299		28-Sep-21	28-Feb-22	N/A	N/A	TBD	
Avaya Aura Contact Center Elite 8.x (New & Upgrades)	https://support.avaya.com/css/P8/documents/101078088		13-Dec-21	06-Mar-23	N/A	N/A	TBD	396838, 396839, 397502, 397503, 397504, 397505, 397506, 397507, 397508, 397509
Avaya Aura Device Adapter 8.x (New & Upgrades)	https://support.avaya.com/css/P8/documents/101078088		13-Dec-21	06-Mar-23	N/A	N/A	TBD	398139, 398140, 398141
Avaya Aura Device Services (AADS) 8.x (New & Upgrades)	https://support.avaya.com/css/P8/documents/101078088		13-Dec-21	06-Mar-23	N/A	N/A	TBD	397937, 397938, 397939, 397940
Avaya Aura Device Services 10.1	https://support.avaya.com/css/P8/documents/101090414		N/A	31-Dec-25	N/A	N/A	TBD	
Avaya Aura Device Services 10.1.1 (FP)	https://support.avaya.com/css/P8/documents/101090414		N/A	31-Dec-25	N/A	N/A	TBD	
Avaya Aura Device Services 10.2		18-Dec-23		31-Dec-26			TBD	
Avaya Aura Elite Multi Channel (EMC)	https://support.avaya.com/css/P8/documents/101008551		05-Jan-15	04-Jan-16	N/A	05-Jan-18	TBD	
Avaya Aura Elite Multichannel (EMC) 6.5 with CC Elite R4.x and R5.x	https://support.avaya.com/css/P8/documents/101026679		11-Jul-16	10-Jul-17	N/A	10-Jul-19	TBD	273631, 273634, 305484, 273632, 273635, 305485
Avaya Aura Experience Portal 6.0	https://support.avaya.com/css/P8/documents/100177390		03-Mar-14	30-Jun-16		30-Jun-21	TBD	264800, 264801, 264802, 264803, 264804, 264805, 264806, 264807, 264808, 264809, 264810, 264811, 264812, 264813, 264814, 264815, 264816, 264817, 264818, 264819, 264820, 264821, 264822, 264823, 264824, 264825, 264826, 264827, 264828, 264829, 264830, 264831, 264832, 264833, 264834, 264835, 264836, 264837, 264838, 264839, 264840, 264841, 264842, 264843, 264844, 264845, 264846, 264847, 264848, 264849, 264850, 264851, 264852, 264853, 264854, 264855, 264856, 264857, 264858, 264859, 264960, 264980, 265910, 266204, 266205, 266233, 700501714, 700501715

Avaya Aura Media Server 10.1	https://support.avaya.com/css/P8/documents/101090414		N/A	31-Dec-25	N/A	N/A	TBD	
Avaya Aura Media Server 6.x / 7.x	https://support.avaya.com/css/P8/documents/101057413		05-Jul-19	05-Oct-20	05-Jul-21		TBD	700510411, 700510410, 700512733, 700512734, 700512735, 700512736, 700512737, 225146, 382075, 380935, 381574, 380933, 380934, 392039, 395694, 387550, 387551, 389688, 389689, 384824
Avaya Aura Media Server 8.x (New & Upgrades)	https://support.avaya.com/css/P8/documents/101078088		18-Apr-22	06-Mar-23	N/A	N/A	TBD	398011, 398012, 398016, 398017, 398025, 398026, 398027, 398028, 401239, 401240
Avaya Aura Messaging 6.0	https://support.avaya.com/css/P8/documents/100170901		01-Oct-11	01-Jan-12	N/A	N/A	TBD	
Avaya Aura Messaging 6.1	https://support.avaya.com/css/P8/documents/100169523		23-Sep-12	23-Dec-12	23-Dec-15	N/A	TBD	244937, 244938, 700502109, 700502110
Avaya Aura Messaging 6.2	https://support.avaya.com/css/P8/documents/100179301		17-Mar-14	17-Jun-14	17-Jun-15	N/A	TBD	700503265, 700503267
Avaya Aura Messaging 6.3	https://support.avaya.com/css/P8/documents/101043490		02-Oct-17	02-Oct-18	02-Oct-20	N/A	TBD	302849, 303601, 302848, 303600, 262600, 266020, 266021, 266022, 700509541, 700509542, 700509543, 244929, 244933, 267761, 244934, 244935, 270892, 270893, 264710, 264713, 264700, 264701, 269750
Avaya Aura Messaging 6.3.1 (FP)			15-Dec-14	15-Mar-15	15-Mar-16	N/A	TBD	
Avaya Aura Messaging 6.3.2 (FP)			24-Aug-15	24-Nov-15	24-Nov-16	N/A	TBD	
Avaya Aura Messaging 6.3.3 (FP)			10-Apr-17	10-Apr-20		N/A	TBD	
Avaya Aura Messaging 7.x	https://support.avaya.com/css/P8/documents/101056907		14-Dec-20	14-Jun-22	14-Jun-24	N/A	TBD	700512619, 700512620, 700512621, 244925, 390040, 390041, 390042, 390043, 390044, 390045, 390046, 390047, 390048, 390049, 390050, 390051, 390052, 390053, 390054, 390055, 390056, 390057, 390058, 390059, 390062, 390063, 390065, 390066, 390067, 390068, 390070, 390072, 390073, 390074, 390075, 392220, 392221, 396168
Avaya Aura Orchestration Designer 6.0	https://support.avaya.com/css/P8/documents/100177391		03-Mar-14	30-Jun-16		03-Mar-20		264870, 264871, 266110
Avaya Aura Performance Center 7.1	https://support.avaya.com/css/P8/documents/101010591		12-Jul-15	12-Jul-16	12-Jul-18	12-Jul-20		268726, 270511, 270515, 305412, 306201, 700510048
Avaya Aura Platform 10.1.x	https://support.avaya.com/css/P8/documents/101090414		N/A	31-Dec-25	N/A	N/A	TBD	
Avaya Aura Platform 10.2		29-Feb-24	TBD	31-Dec-26				
Avaya Aura Presence Services 5.2	https://support.avaya.com/css/P8/documents/100134046		18-Jul-11	18-Jul-12		18-Jul-17		227236
Avaya Aura Presence Services 6.0	https://support.avaya.com/css/P8/documents/101033017		12-Jun-17	09-Jul-18				
Avaya Aura Presence Services 6.1	https://support.avaya.com/css/P8/documents/101033017		12-Jun-17	09-Jul-18				
Avaya Aura Presence Services 6.1.5 (FP)	https://support.avaya.com/css/P8/documents/101033017		12-Jun-17	09-Jul-18				
Avaya Aura Presence Services 6.2	https://support.avaya.com/css/P8/documents/101035872		01-Jun-17	01-Jun-17		24-Sep-17		700500778, 700501332, 700501479, 700504628, 700505965, 700507125, 700507472, 700508295
Avaya Aura Presence Services 6.2.2 (FP) (AA 6.2 FP3)	https://support.avaya.com/css/P8/documents/101033017		12-Jun-17	09-Jul-18				
Avaya Aura Presence Services 6.2.4 (FP)	https://support.avaya.com/css/P8/documents/101033017		12-Jun-17	09-Jul-18				
Avaya Aura Presence Services 7.x (New & Upgrades)	https://support.avaya.com/css/P8/documents/101053051		14-Oct-19	14-Dec-20	N/A	N/A	TBD	380697, 380699, 380701, 380703, 380378, 380390, 380452, 380440, 380669, 384633, 384641, 384728
Avaya Aura Presence Services 8.x (New & Upgrades)	https://support.avaya.com/css/P8/documents/101078088		13-Dec-21	06-Mar-23	N/A	N/A	TBD	398135, 398151, 398152, 398153
Avaya Aura R6 Suites, Analog, IPT and Session Manager New and Upgrade User Licenses	https://support.avaya.com/css/P8/documents/101033017		12-Jun-17	09-Jul-18	N/A	N/A	TBD	264679, 264680, 229416
Avaya Aura Session Border Controller 6.0	https://support.avaya.com/css/P8/documents/100168696		06-May-13		N/A	31-Dec-20	TBD	258372, 258373, 258374, 700500439, 700500960, 700502033
Avaya Aura Session Border Controller Enterprise 8.x (New & Upgrades)	https://support.avaya.com/css/P8/documents/101078088		13-Dec-21	06-Mar-23	N/A	N/A	TBD	397188, 397193, 397194, 397195, 397200, 397201, 397202, 397207, 397208, 397209, 397214, 397215, 397216, 397217, 397218, 397219, 397220, 397221, 397222, 397223, 397224, 397225, 397226, 397227, 397263, 397264, 397265, 397266, 397267, 397268, 397270, 398042, 398047, 398196, 398200, 398201, 398202, 398203, 398204, 398205, 398206, 398208, 398212, 402453, 402454, 406671, 406672, 406673, 414470, 414471
Avaya Aura Session Manager 10.1	https://support.avaya.com/css/P8/documents/101090414		N/A	31-Dec-25	N/A	N/A	TBD	
Avaya Aura Session Manager 10.1.2 (FP)	https://support.avaya.com/css/P8/documents/101090414		N/A	31-Dec-25	N/A	N/A	TBD	
Avaya Aura Session Manager 10.1.3 (FP)	https://support.avaya.com/css/P8/documents/101090414		N/A	31-Dec-25	N/A	N/A	TBD	
Avaya Aura Session Manager 10.2				31-Dec-26				
Avaya Aura Session Manager 6.1	https://support.avaya.com/css/P8/documents/101033017		12-Jun-17	09-Jul-18	N/A		TBD	269367, 304132
Avaya Aura Session Manager 6.2	https://support.avaya.com/css/P8/documents/101033017		12-Jun-17	09-Jul-18	N/A		TBD	
Avaya Aura Session Manager 6.3	https://support.avaya.com/css/P8/documents/101033017		12-Jun-17	09-Jul-18	N/A		TBD	
Avaya Aura Session Manager 6.3.2	https://support.avaya.com/css/P8/documents/101033017		12-Jun-17	09-Jul-18	N/A		TBD	
Avaya Aura Session Manager 6.3.4 (AA 6.2 FP3)	https://support.avaya.com/css/P8/documents/101033017		12-Jun-17	09-Jul-18	N/A		TBD	
Avaya Aura Session Manager 6.3.8 (AA 6.2 FP4)	https://support.avaya.com/css/P8/documents/101033017		12-Jun-17	09-Jul-18	N/A		TBD	
Avaya Aura Session Manager 6.3.9	https://support.avaya.com/css/P8/documents/101033017		12-Jun-17	09-Jul-18	N/A		TBD	269363, 339485, 339436, 264231, 264148, 264232, 229412, 229414, 231829, 231830, 264740, 264741, 271552, 271553
Avaya Aura Session Manager 7.x (New & Upgrades)	https://support.avaya.com/css/P8/documents/101053051		14-Oct-19	14-Dec-20	N/A	N/A	TBD	380791, 382464, 380465, 389902, 380002, 392033, 395688, 380003, 395698, 395512, 380004, 380005, 380006, 380007, 380009, 380790, 389903
Avaya Aura Session Manager 8.x (New & Upgrades)	https://support.avaya.com/css/P8/documents/101078088		13-Dec-21	06-Mar-23	N/A	N/A	TBD	397941, 397942, 397943, 397944, 397946, 397948, 397951, 397952, 397945, 397953, 397949, 397950
Avaya Aura SIP Enablement Services 5.0	https://support.avaya.com/css/P8/documents/100145128 https://support.avaya.com/css/P8/documents/101076653		07-Jan-13	07-Jan-14	07-Jan-16	07-Jan-19	01-Nov-21	181304, 181305, 181406, 181416, 198816, 208220, 208221, 263763, 700410566
Avaya Aura Solution for Midsize Enterprise 6.1	https://support.avaya.com/css/P8/documents/101029103		12-Dec-16	12-Dec-17	N/A		TBD	
Avaya Aura Solution for Midsize Enterprise 6.2	https://support.avaya.com/css/P8/documents/101029103		12-Dec-16	12-Dec-17	N/A		TBD	
Avaya Aura Solution for Midsize Enterprise 6.2.1 (FP)	https://support.avaya.com/css/P8/documents/101029103		12-Dec-16	12-Dec-17	N/A		TBD	303560
Avaya Aura System Manager 1.0	https://support.avaya.com/css/P8/documents/100113861		18-Jul-11	18-Jul-12	N/A	N/A	TBD	224786
Avaya Aura System Manager 10.1	https://support.avaya.com/css/P8/documents/101090414		N/A	31-Dec-25	N/A	N/A	TBD	
Avaya Aura System Manager 10.1.2 (FP)	https://support.avaya.com/css/P8/documents/101090414		N/A	31-Dec-25	N/A	N/A	TBD	
Avaya Aura System Manager 10.1.3 (FP)	https://support.avaya.com/css/P8/documents/101090414		N/A	31-Dec-25	N/A	N/A	TBD	
Avaya Aura System Manager 10.2		18-Dec-23		31-Dec-26				
Avaya Aura System Manager 5.2	https://support.avaya.com/css/P8/documents/100113573		18-Dec-10	18-Dec-11	N/A	N/A	TBD	
Avaya Aura System Manager 6.1	https://support.avaya.com/css/P8/documents/101029103		12-Dec-16	09-Jul-18	N/A	N/A	TBD	216899, NTL216899, 271784, 272801, 389639, 389173, 339435, 339484, 269362, 304131, 304135
Avaya Aura System Manager 6.2	https://support.avaya.com/css/P8/documents/101029103		12-Dec-16	09-Jul-18	N/A	N/A	TBD	
Avaya Aura System Manager 6.3	https://support.avaya.com/css/P8/documents/101029103		12-Dec-16	09-Jul-18	N/A	N/A	TBD	
Avaya Aura System Manager 6.3.10	https://support.avaya.com/css/P8/documents/101029103		12-Dec-16	09-Jul-18	N/A	N/A	TBD	
Avaya Aura System Manager 6.3.14 (Service Pack w/CM 6.3.100 Support)	https://support.avaya.com/css/P8/documents/101029103		12-Dec-16	09-Jul-18	N/A	N/A	TBD	
Avaya Aura System Manager 6.3.2 (AA 6.2 FP2)	https://support.avaya.com/css/P8/documents/101029103		12-Dec-16	09-Jul-18	N/A	N/A	TBD	

Avaya Aura System Manager 6.3.4 (AA 6.2 FP3)	https://support.avaya.com/css/P8/documents/101029103		12-Dec-16	09-Jul-18	N/A	N/A	TBD	
Avaya Aura System Manager 6.3.8 (AA 6.2 FP4)	https://support.avaya.com/css/P8/documents/101029103		12-Dec-16	09-Jul-18	N/A	N/A	TBD	
Avaya Aura System Manager 6.3.9	https://support.avaya.com/css/P8/documents/101029103		12-Dec-16	09-Jul-18	N/A	N/A	TBD	
Avaya Aura System Manager 8.x (New & Upgrades)	https://support.avaya.com/css/P8/documents/101078088		13-Dec-21	06-Mar-23	N/A	N/A	TBD	397278, 397279, 397280, 397281, 397285, 397286, 397287, 397288, 397289, 397290
Avaya Aura Web Gateway 10.1	https://support.avaya.com/css/P8/documents/101090414		N/A	31-Dec-25	N/A	N/A	TBD	
Avaya Aura Web Gateway 10.1.1 (FP)	https://support.avaya.com/css/P8/documents/101090414		N/A	31-Dec-25	N/A	N/A	TBD	
Avaya Aura Web Gateway 8.x (New & Upgrades)	https://support.avaya.com/css/P8/documents/101078088		18-Apr-22	06-Mar-23	N/A	N/A	TBD	389785, 389786, 389787, 390686, 392257, 392258
Avaya Aura Workforce Optimization - Avaya Contact Recorder	https://support.avaya.com/css/P8/documents/101063074		01-Apr-20	01-Apr-21	N/A	31-Dec-27	TBD	402861, 385916, 402863, 385917, 402865, 385918, 385914, 402860, 385915, 402866, 385934, 402879, 385935, 385936, 385937, 385938, 385939, 399054, 399055, 385992, 402896, 385993, 385994, 385995, 385996, 385997, 399063, 399064, 386026, 386027, 386028, 386029, 386031, 386032, 386033, 386034, 386035, 386040, 386041, 386043, 386045, 386046, 386047, 402918, 264920, 264921
Avaya Aura Workforce Optimization 10.0	https://support.avaya.com/css/P8/documents/100160197		04-Jun-12	03-Jun-13	N/A	01-Oct-20	01-Oct-23	229571, 245387, 245388, 259671, 259672
Avaya Aura Workforce Optimization 10.1	https://support.avaya.com/css/P8/documents/100160254		06-Aug-12	05-Aug-13	N/A	01-Aug-20	01-Oct-23	248061, 248062, 248064, 248065, 248067, 248068, 248070, 248071, 248073, 248074, 248076, 248077, 248079, 248080, 248088, 248089, 248091, 248092, 248094, 248095, 248097, 248098, 248100, 248101, 248102, 248105, 248108, 248110, 248112, 248113, 248115, 248116, 248118, 248119, 248124, 248125, 248127, 248128, 248130, 248131, 248133, 248134, 248136, 248137, 248142, 248143, 248148, 248149, 248151, 248152, 248154, 248155, 248157, 248158, 248159, 248163, 248164, 248166, 248167, 248169, 248170, 248172, 248173, 248175, 248176, 248178, 248179, 248180, 248182, 248184, 248185, 248187, 248188, 248189, 248192, 248195, 258649, 258650, 262573, 262574, 262575, 262576, 262577, 262578, 262579, 263924, 263925, 263927, 263928, 263930, 263931, 263933, 263934, 263935, 263936, 263937, 263938, 263940, 263941, 263942, 266030, 268921, 284085, 284086, 700501047, 700501764, 700501771, NT9Y47KA
Avaya Aura Workforce Optimization 11.0	https://support.avaya.com/css/P8/documents/100174721		02-Dec-13	31-Mar-16	N/A	31-Mar-23	TBD	258647, 267600, 267604, 267605, 267607, 267608, 267610, 267611, 267612, 267619, 267620, 267625, 267626, 267628, 267629, 267631, 267632, 267635, 267636, 267638, 267639, 267644, 267645, 267647, 267648, 267650, 267651, 267653, 267654, 267656, 267657, 267659, 267660, 267662, 267663, 267665, 267666, 267668, 267669, 267671, 267672, 267680, 267681, 267683, 267684, 267686, 267687, 267689, 267690, 267693, 267694, 267696, 267697, 267699, 267700, 267702, 267703, 267706, 267707, 267722, 267723, 267725, 267726, 267728, 267729, 267746, 267747, 267748, 267749, 267750, 269193, 269194, 269195, 269197, 270263, 270264, 270266, 270267, 270270, 270271, 270377, 270378, 270811, 270812, 270815, 270816, 270818, 270819, 270820, 270821, 272525, 272526, 273648, 273649, 700501928, 700501930, 700501931, 700501932
Avaya Aura Workforce Optimization 12.1	https://support.avaya.com/css/P8/documents/101015918		31-Dec-15	31-Dec-17	N/A	31-Dec-21	TBD	264920, 264921, 272941, 272942, 272944, 272945, 272947, 272948, 272950, 272951, 272960, 272961, 272963, 272964, 272966, 272967, 272969, 272970, 272975, 272976, 272981, 272982, 272983, 272985, 272986, 272988, 272989, 272991, 272992, 272994, 272995, 272997, 272998, 273000, 273001, 273006, 273007, 273012, 273013, 273015, 273016, 273019, 273020, 273022, 273023, 273025, 273026, 273028, 273029, 273031, 273032, 273034, 273035, 273037, 273038, 273043, 273044, 273049, 273050, 273052, 273053, 273055, 273056, 273059, 273060, 273061, 273063, 273064, 273066, 273067, 273069, 273070, 273072, 273073, 273074, 273075, 273076, 273077, 273085, 273086, 273087, 273088, 273089, 273090, 273091, 273092, 273093, 273101, 273102, 273625, 273650, 273651, 273652, 273653, 273654, 273655, 273656, 273657, 273658, 273659, 302512, 306454, 306601, 306603, 306605, 382788, 382789, 383164, 383165, 383166, 383167
Avaya Aura Workforce Optimization 12.x with CCAas - new and upgrade	https://support.avaya.com/css/P8/documents/101016559		31-Dec-15	31-Dec-16	N/A	31-Dec-21	TBD	
Avaya Aura Workforce Optimization 15.1	https://support.avaya.com/css/P8/documents/101063074		31-Dec-19	31-Oct-21	N/A	31-Dec-27		192156, 385911, 385912, 385913, 385914, 385915, 385916, 385919, 385920, 385921, 385917, 385918, 385922, 385923, 385924, 385925, 385926, 385927, 385928, 385929, 385930, 385931, 385932, 385933, 385940, 385941, 385943, 385935, 385936, 385937, 385938, 385939, 385959, 385960, 385961, 385962, 385963, 385964, 385965, 385966, 385967, 385968, 385969, 385970, 385972, 385973, 385974, 385975, 385976, 385977, 385978, 385979, 385980, 385981, 385982, 385983, 385984, 385985, 385989, 385990, 385991, 385992, 385993, 385994, 385995, 385996, 385997, 385998, 385999, 386000, 386001, 386002, 386003, 386004, 386005, 386006, 385942, 386007, 386008, 386009, 385947, 385948, 385949, 386011, 386012, 386016, 386013, 386014, 386015, 386017, 386018, 386019, 386020, 386021, 386022, 386076, 385943, 385944, 385945, 399070, 386023, 386024, 386025, 386026, 386027, 386028, 386029, 386030, 386031, 386032, 386033, 386034, 386035, 386036, 386037, 386038, 386039, 386040, 386041, 386042, 386043, 386044, 386045, 386046, 386047, 386048, 385946, 385953, 386051, 386052, 386053, 386049, 385954, 385955
Avaya Aura Workforce Optimization 15.2 (ACR)	https://support.avaya.com/css/P8/documents/101063074		31-Dec-19	30-Apr-22	N/A	30-Apr-28		402860, 402861, 402863, 402865, 402866, 402879, 399054, 399055, , 402896, 399063, 399064
Avaya Aura Workforce Optimization Speech Essentials	https://support.avaya.com/css/P8/documents/101006005		09-Mar-15	01-Feb-18	N/A	01-Feb-19	TBD	
Avaya Ava	https://support.avaya.com/css/P8/documents/101072918		11-Dec-20	N/A	N/A	N/A	15-Feb-21	401245, 401246, 401247, 401316, 401317, 392056
Avaya Breeze 3.3.1 (FP)	https://support.avaya.com/css/P8/documents/101063499		12-Dec-17	12-Dec-17	N/A		TBD	
Avaya Breeze™ 3.2	https://support.avaya.com/css/P8/documents/101063499		08-May-17	08-May-17	N/A	N/A	TBD	288665, 288668, 288671, 294013, 307414, 307415, 381897, 381899, 387960, 387961, 393088, 700510676, 700512943, 700510825
Avaya Breeze™ Platform 3.3	https://support.avaya.com/css/P8/documents/101063499		07-Jul-17	07-Jul-17	N/A		TBD	700513236, 700513331
Avaya Breeze™ Platform 3.4	https://support.avaya.com/css/P8/documents/101063499		10-Jul-18	10-Jul-18	N/A		TBD	395852, 395853, 395854, 700512738, 700513648
Avaya Breeze™ Platform 3.5	https://support.avaya.com/css/P8/documents/101063499		11-Dec-18	11-Dec-18	N/A		TBD	307416, 307417, 307418, 339085, 339086, 339087, 389560, 389561, 334032, 336594, 397445, 397446, 700514005
Avaya Breeze™ Platform 3.6	https://support.avaya.com/css/P8/documents/101073005		15-Feb-21	10-Sep-21	N/A		TBD	700514510
Avaya Breeze™ Platform 3.7	https://support.avaya.com/css/P8/documents/101080755		15-May-22	15-Nov-22	N/A	N/A	TBD	700514697

Avaya Breeze™ Platform 3.8.x	https://support.avaya.com/css/P8/documents/101084077		15-Nov-22	31-Dec-26	N/A	N/A	TBD	307286, 384414, 388061, 307410, 307413, 390717, 389563, 388950, 389560, 384422, 384423, 384424, 384425, 384426, 384427, 384428, 384429, 384430, 415551, 415552, 415553, 415554, 415555, 415556, 415557, 415558, 415559, 384816, 384817, 384818, 384819, 384820, 385125, 390313, 390314, 402434, 402435, 370477, 370478, 370479, 370480, 370481, 370482, 370369, 370380, 370381, 370382, 370383, 370384, 370367, 370368, 370462, 380844, 380845, 380846, 370385, 370386, 370474, 370387, 370388, 370475, 370464, 370463, 370468, 370467, 370476, 370465, 370469, 370470, 370471, 370472, 370473, 370389, 370390, 370391, 370392, 370393, 370394, 370395, 370396, 370397, 370398, 370399, 370400, 370401, 370402, 370403, 370404, 370405, 370406, 370407, 370408, 370409, 370410, 370411, 370412, 370413, 370414, 370415, 370416, 370417, 370418, 370419, 370420, 370421, 370422, 370423, 370424, 370425, 370426, 370427, 370428, 370429, 370430, 370431, 370432, 370433, 370434, 370435, 370436, 370437, 370438, 370439, 370440, 370441, 370442, 370443, 370444, 370445, 370446, 370447, 370448, 370449, 370450, 370451, 370452, 370453, 370454, 370455, 370456, 370457, 370458, 370459, 370460, 370461, 390674, 390676, 396306, 390318, 390319, 390962, 406669, 305220, 305221, 307379, 307390, 307465, 307466, 307467, 307468, 380821, 381022, 381023, 381024, 381025, 385461, 385462, 385463, 390315, 390316, 390317, 381071, 308442, 308443, 308444, 308445, 392523, 392524, 392525, 381550, 381551, 381552, 381553, 398136, 398137, 398138, 398139, 398140, 398141, 398142, 400034, 400035, 400036, 413444, 413445, 413446, 413447, 413448, 413449, 413450, 413451, 413452, 413453, 399640, 399641, 387433, 388943, 308496, 388686, 388687, 388941, 388942
Avaya Breeze™ Platform 3.9		27-Dec-23		31-Dec-26				
Avaya Breeze™ Suite	https://support.avaya.com/css/P8/documents/101051218		30-Oct-18	30-Oct-19	N/A	N/A	30-Oct-21	384191, 384197, 384192, 384193, 384194, 384195, 384196, 391032, 391033, 391357, 391358, 391034, 391035, 391359, 391360, 391037, 384415, 384416, 384417, 384418, 384419, 384420, 384421
Avaya Call Center Elite Digital 1.0	https://support.avaya.com/css/P8/documents/101083460		05-Dec-22		N/A	N/A		404102, 404103, 404105, 404104, 404290, 404291, 404294, 404295, 404300, 404301, 404304, 404305, 404320, 404321, 404324, 404325, 404310, 404311, 404314, 404315
Avaya CallPilot 5.0	https://support.avaya.com/css/P8/documents/100170901		01-Dec-12	01-Mar-13	N/A	03-Jun-24	TBD	
Avaya CallPilot 5.1	https://support.avaya.com/css/P8/documents/100182795		30-Jun-15	30-Jun-16	30-Jun-18	03-Jun-24	TBD	NTZE4001, NTZE4003, NTZE4004, NTZE64AA, NTHY47AA, NTZE80DAE5, NTHY71FA, NTZE84CAE5, NTHY53CA, NTZE84DAE5, NTHY53DA, NTZE46CAE5, NTHY92CAE5, NTZE73AAE5, NTHY73AAE5, NTZE73BAE5, NTHY73BAE5, NTZE73CAE5, NTHY73CAE5, NTZE73FAE5, NTHY73FAE5, NTZE73GAE5, NTHY73GAE5, NTZE73HAE5, NTHY73HAE5, NTZE74AAE5, NTHY74AAE5, NTZE74BAE5, NTHY74BAE5, NTZE74CAE5, NTHY74CAE5, NTZE74FAE5, NTHY74FAE5, NTZE74GAE5, NTHY74GAE5, NTZE74HAE5, NTHY74HAE5, NTZE74KAE5, NTHY74KAE5, NTZE82EA, NTZE83EA, NTZE88CA, NTZE89CA
Avaya Client Applications 6.2	https://support.avaya.com/css/P8/documents/101004273		19-Dec-14	19-Dec-14		02-Dec-19		269652, 269659, 271796, 272698, 272704
Avaya Client Applications 6.3	https://support.avaya.com/css/P8/documents/101013395		02-Nov-15	07-Nov-16		01-Nov-21		269663, 269664, 269676, 269679, 269680, 269691, 269702, 269705, 272700, 272706, 272712, 272714, 272715, 272747, 272776
Avaya Client SDK - Native 4.31		27-Jun-23						
Avaya Client SDK - Native 4.32		24-Oct-23						
Avaya Collaboration Unit CU360 10.0	https://support.avaya.com/css/P8/documents/101088002		04-Mar-24	04-Mar-24	04-Mar-25	N/A	TBD	700513892, 700513893, 700513894, 700513898, 700514852, 700514853, 700514935, 700515658, 700515851, 700515853, 700455488, 348771, 348772, 401709, 401710, 40171, 407690, 407691, 407692, 410666, 412803, 412804, 412805, 412806, 415016
Avaya Collaboration Unit CU360 10.1	https://support.avaya.com/css/P8/documents/101088002		04-Mar-24	04-Mar-24	04-Mar-25	N/A	TBD	700513892, 700513893, 700513894, 700513898, 700514852, 700514853, 700514935, 700515658, 700515851, 700515853, 700455488, 348771, 348772, 401709, 401710, 40171, 407690, 407691, 407692, 410666, 412803, 412804, 412805, 412806, 415016
Avaya Collaboration Unit CU360 10.2	https://support.avaya.com/css/P8/documents/101088002		04-Mar-24	04-Mar-24	04-Mar-25	N/A	TBD	700513892, 700513893, 700513894, 700513898, 700514852, 700514853, 700514935, 700515658, 700515851, 700515853, 700455488, 348771, 348772, 401709, 401710, 40171, 407690, 407691, 407692, 410666, 412803, 412804, 412805, 412806, 415016
Avaya Collaboration Unit CU360 11.0	https://support.avaya.com/css/P8/documents/101088002		04-Mar-24	04-Mar-24	04-Mar-25	N/A	TBD	700513892, 700513893, 700513894, 700513898, 700514852, 700514853, 700514935, 700515658, 700515851, 700515853, 700455488, 348771, 348772, 401709, 401710, 40171, 407690, 407691, 407692, 410666, 412803, 412804, 412805, 412806, 415016
Avaya Collaboration Unit CU360 11.1	https://support.avaya.com/css/P8/documents/101088002		04-Mar-24	04-Mar-24	04-Mar-25	N/A	TBD	700513892, 700513893, 700513894, 700513898, 700514852, 700514853, 700514935, 700515658, 700515851, 700515853, 700455488, 348771, 348772, 401709, 401710, 40171, 407690, 407691, 407692, 410666, 412803, 412804, 412805, 412806, 415016
Avaya Collaboration Unit CU360 11.2	https://support.avaya.com/css/P8/documents/101088002		04-Mar-24	04-Mar-24	04-Mar-25	N/A	TBD	700513892, 700513893, 700513894, 700513898, 700514852, 700514853, 700514935, 700515658, 700515851, 700515853, 700455488, 348771, 348772, 401709, 401710, 40171, 407690, 407691, 407692, 410666, 412803, 412804, 412805, 412806, 415016
Avaya Collaboration Unit CU360 11.3	https://support.avaya.com/css/P8/documents/101088002		04-Mar-24	04-Mar-24	04-Mar-25	N/A	TBD	700513892, 700513893, 700513894, 700513898, 700514852, 700514853, 700514935, 700515658, 700515851, 700515853, 700455488, 348771, 348772, 401709, 401710, 40171, 407690, 407691, 407692, 410666, 412803, 412804, 412805, 412806, 415016
Avaya Collaboration Unit CU360 11.4	https://support.avaya.com/css/P8/documents/101088002		04-Mar-24	04-Mar-24	04-Mar-25	N/A	TBD	700513892, 700513893, 700513894, 700513898, 700514852, 700514853, 700514935, 700515658, 700515851, 700515853, 700455488, 348771, 348772, 401709, 401710, 40171, 407690, 407691, 407692, 410666, 412803, 412804, 412805, 412806, 415016
Avaya Common Servers Dell R220 - certain models	https://support.avaya.com/css/P8/documents/101040075		11-Sep-17	N/A	11-Sep-20	TBD	TBD	380223, 380224, 380225, 380226
Avaya Common Servers R620 "Alternates"	https://support.avaya.com/css/P8/documents/101011625		31-Aug-15	N/A	31-Aug-18	TBD	TBD	302849, 303516, 303590, 303601, 304211, 308596, NTL308596, 303517, 303562, 303580, 303563, NTL303563, 303565, NTL303565, 306661, 339525, 381265, 306191, 306180, 305327, 305440
Avaya Common Servers Release 3	https://support.avaya.com/css/P8/documents/101055414		11-Mar-19	N/A	11-Mar-22	TBD	TBD	383549, 383516, 383528, 383544, 383545, 383546, 383536, 383515, 383565, 383532, 383548, , 383531, 383552, 383529, 303564, 390084, 390085, 383555, 383556, 383517, 383564, 383518, 389690, 383522, 383537, 383538, 383554, 391600, 391601, 383512, 383513, 383534, 383535, 383439, 383523, 383524, 388050, 388051, 388046, 388047, 389799, 381846, 381847, 381848, 383438, 389798, 383542, 394221, 383530, 383551, 383553, 382929, 388048, 388049, 389797, 383540, 383521
Avaya Communications APIs (CPaaS)	https://support.avaya.com/css/P8/documents/101092099		04-Feb-25	N/A	N/A	N/A	N/A	28-Apr-25
Avaya Communicator for Microsoft Lync 6.4	https://support.avaya.com/css/P8/documents/101088583 https://support.avaya.com/css/P8/documents/101088585	11-May-15	22-Apr-24	22-Apr-25	N/A	N/A	22-Apr-25	308604, 308605, 308606, 381702, 381760, 381761, 381744, 381701, 380385, 397132, 412953
Avaya Communicator for Web 1.0	https://support.avaya.com/css/P8/documents/101088414		22-Apr-24	22-Apr-25	N/A	N/A		383441, 383454
Avaya Contact Analyzer	https://support.avaya.com/css/P8/documents/101085317		21-Apr-23	31-Dec-23	N/A	N/A	TBD	265980
Avaya Contact Center - Extended Capacity	https://support.avaya.com/css/P8/documents/101084149		22-Nov-22		N/A	N/A	TBD	408025, 414902, 414886, 414860, 414861, 414862, 414863, 414864, 414865, 414920, 408024, 414882, 414883, 414884, 410665, 415855, 415856, 415857, 415750
Avaya Contact Center Select 6.4.2 (FP)	https://support.avaya.com/css/P8/documents/101021445		13-Jun-16	13-Jun-17	13-Jun-17	N/A	TBD	370230, 700509036, 380825, 380826, 339115, 339116, 339117, 339118, 380827, 306737
Avaya Control Manager 8.x	https://support.avaya.com/css/P8/documents/101064991		29-May-20	29-May-21	N/A	N/A	29-May-26	387773, 387774, 387775, 387885, 387886, 387887, 387888, 387889, 387890, 387891, 387892, 387893, 387897, 387898, 387899, 387901, 387902, 387903, 387904, 387905, 387906, 387907, 387908, 387921, 387922, 387923, 387927, 387928, 387929

Avaya Meetings (entitlement in Power Suite)	https://support.avaya.com/css/P8/documents/101088485		01-Feb-24	01-Feb-25	N/A	N/A	TBD		402453, 402454, 394284, 387381, 397122, 390759, 387381, 397122, 387383, 391613, 394285, 387382, 397123, 391612, 387382, 397123, 387361, 387357, 387358, 392214, 389953, 389954, 387375, 387377, 387383, 387376, 387378, 387383, 387426, 392291, 387428, 392293, 390577, 390779, 390579, 390781, 390775, 387388, 390777, 389945, 390578, 390780, 390770, 390782, 390776, 387389, 389943, 390787, 390918, 391580, 390788, 391581, 387353, 411283, 387359, 387354, 412984, 390914, 392289, 390915, 392290, 397220, 397270, 397228, 397222, 387374, 387366, 387367
Avaya Meetings Recording Gateway Server	https://support.avaya.com/css/P8/documents/101087345		21-Nov-23	01-Nov-24	N/A	N/A	TBD		389962, 393165, 393166, 393167, 393168, 393169, 393300, 393313, 393314, 393311, 393312, 393305, 393308, 393306, 393307, 393309, 393310, 389963, 389964, 390792, 390793, 393090, 393091, 393092, 393093
Avaya Meetings Server (OTT and Team Engagement)	https://support.avaya.com/css/P8/documents/101092255		03-Mar-25	31-Dec-28	N/A	N/A	31-Dec-28	31-Dec-29	386986, 386987, 387350, 387351, 387353, 387354, 387359, 387361, 387366, 387367, 387374, 387375, 387376, 387377, 387378, 387383, 387426, 387428, 389943, 390759, 390779, 390780, 390781, 390782, 390918, 391580, 391581, 391612, 391613, 392289, 392290, 392291, 392293, 392863, 392864, 393090, 393092, 393165, 393166, 393167, 393168, 393169, 393300, 398563, 412658, 412659, 412820, 412983, 412984, 383564M, 88678-0002
Avaya Meetings Server releases 9.1.12 and older	https://support.avaya.com/css/P8/documents/101080757		15-May-22	15-May-23	15-May-25	N/A	TBD		
Avaya Meetings Streaming and Recording 9.1.x	https://support.avaya.com/css/P8/documents/101087345 https://support.avaya.com/css/P8/documents/101088819		21-Nov-23	01-Nov-24	N/A	N/A	02-Dec-24		389962, 393165, 393166, 393167, 393168, 393169, 393300, 393313, 393314, 393311, 393312, 393305, 393308, 393306, 393307, 393309, 393310, 389963, 389964, 390792, 390793, 393090, 393091, 393092, 393093
Avaya Messaging 10.x	https://support.avaya.com/css/P8/documents/101086496		08-Aug-23	08-Oct-23	N/A	N/A	TBD		399041, 399043, 399046, 402440, 402441, 399042, 392761, 399044, 392762, 388700, 399297, 398771, 398772, 392760, 392764, 384646, 384647, 384648, 384649, 398651, 401938, 402141, 399047, 384644, 384645, 389782, 389942, 386915, 386917, 393347, 387750, 386918, 399280, 399281, 399283, 401939, 399282, 399045
Avaya Messaging 11.0 - Nuance Transcription Service	https://support.avaya.com/css/P8/documents/101088471 https://support.avaya.com/css/P8/documents/101088469		30-Jan-24	30-Jan-24	N/A	N/A	30-Jan-24		399255, 399256, 399259, 399300, 406423, 396601
Avaya Messaging Service 1.0	https://support.avaya.com/css/P8/documents/101023841		09-May-16	TBD	N/A	03-Oct-16	TBD		305183, 305184, 305186
Avaya Mobile Experience	https://support.avaya.com/css/P8/documents/101083999		01-Nov-22	01-Nov-23	N/A	N/A	01-Nov-23		
Avaya Mobile Video Snap-in	https://support.avaya.com/css/P8/documents/101071222		31-Oct-20	05-Oct-21	N/A	N/A	05-Dec-23		370318, 370360, 382640, 382078, 370362, 370319
Avaya Multimedia Messaging 3.x	https://support.avaya.com/css/P8/documents/101056097		30-May-19	30-May-20	N/A	N/A	TBD		389350, 389351, 389352, 389353, 389354, 389355, 389356, 389357
Avaya Notification Solution 2.x	https://support.avaya.com/css/P8/documents/101071598 https://support.avaya.com/css/P8/documents/101087953		08-Dec-20	08-Dec-21	N/A	N/A	04-Sep-24	30-May-29	263049, 263048, 263166, 263210, 263212, 266393
Avaya Notification Solution 3.0	https://support.avaya.com/css/P8/documents/101085928 https://support.avaya.com/css/P8/documents/101087953		04-Sep-23	04-Sep-24	N/A	N/A	04-Sep-24	30-May-29	405965, 406387, 405968, 406381, 406384, 406385, 406386, 405966, 405967, 406388, 406389, 405969, 406380
Avaya Oceana Solution 3.10 with Avaya Analytics 4.3	https://support.avaya.com/css/P8/documents/101065003		19-Nov-24	TBD	N/A	N/A	TBD	TBD	
Avaya Oceana Solution 3.2.x with Avaya Analytics 3.2.x	https://support.avaya.com/css/P8/documents/101065003		17-Jul-17	07-Jul-18	N/A	N/A	31-Oct-18		390492, 390513, 390514, 393112, 397324
Avaya Oceana Solution 3.3.x with Avaya Analytics 3.3.x	https://support.avaya.com/css/P8/documents/101065003		19-Dec-17	19-Dec-18	N/A	N/A	07-Jul-21		390492, 390513, 390514, 393112, 397324
Avaya Oceana Solution 3.4.x with Avaya Analytics 3.4.x	https://support.avaya.com/css/P8/documents/101065003		14-Aug-18	14-Aug-19	N/A	N/A	10-Jul-21		390492, 390513, 390514, 393112, 397324
Avaya Oceana Solution 3.5.x with Avaya Analytics 3.5.x	https://support.avaya.com/css/P8/documents/101065003		02-Apr-19	02-Apr-19	N/A	N/A	21-Dec-21		390492, 390513, 390514, 393112, 397324
Avaya Oceana Solution 3.6.x with Avaya Analytics 3.6.x	https://support.avaya.com/css/P8/documents/101065003		23-Dec-19	31-Oct-20	N/A	N/A	31-Dec-23		390492, 390513, 390514, 393112, 397324
Avaya Oceana Solution 3.7.x with Avaya Analytics 3.7.x	https://support.avaya.com/css/P8/documents/101065003		31-Dec-19	31-Mar-20	N/A	N/A	31-Oct-23		390492, 390513, 390514, 393112, 397324
Avaya Oceana Solution 3.7.x with Avaya Analytics 4.0.x	https://support.avaya.com/css/P8/documents/101073832		29-Sep-20	31-Jan-22	N/A	N/A	31-Oct-23		
Avaya Oceana Solution 3.8.x with Avaya Analytics 4.1.x	https://support.avaya.com/css/P8/documents/101065003		29-Jul-22	31-Dec-25	N/A	N/A	TBD	TBD	
Avaya Oceana Solution 3.9.x with Avaya Analytics 4.2.x	https://support.avaya.com/css/P8/documents/101081401		17-Jan-23	31-Dec-25	N/A	N/A	TBD	TBD	
Avaya OneCloud IX Workplace	https://support.avaya.com/css/P8/documents/101063217		11-May-20	15-Sep-23	N/A	N/A	15-Sep-23		407966, 410105, 410106, 410107, 410117, 410118, 410119, 410120
Avaya one-X Agent 1.1	https://support.avaya.com/css/P8/documents/100082824		19-Jul-10	19-Jul-11	N/A	N/A	TBD		225913, 225916, 225919, 228482, 229084, 229085, 229086, 229087, 229088
Avaya one-X Attendant 3.0	https://support.avaya.com/css/P8/documents/100178859		02-Jun-14	02-Jun-15	N/A	02-Jun-19	TBD		228500, 228501, 228502, 228503, 228504, 228505, 228506, 228507, 228508, 229000, 4999132658, 4999132659, 4999132660, 4999132661, 4999132662, 4999132667, 4999132668, 700477839
Avaya one-X Attendant 4.0	https://support.avaya.com/css/P8/documents/101047595		27-Aug-18	30-Nov-19	N/A	31-Mar-23	TBD		266340, 266341, 266342, 266343, 266344, 266345, 266346, 266520, 266521, 266654, 266655, 266656, 266657, 270867, 270868, 270869, 303809, 308200, 308201, 308202, 308203, 383437
Avaya one-X Attendant 4.0.10 (FP)	https://support.avaya.com/css/P8/documents/101047595		27-Aug-18	30-Nov-19	N/A	31-Mar-23	TBD		See Avaya one-X Attendant 4.0
Avaya one-X Attendant 4.0.4 (FP)	https://support.avaya.com/css/P8/documents/101047595		27-Aug-18	30-Nov-19	N/A	31-Mar-23	TBD		
Avaya one-X Attendant 4.0.6 (FP)	https://support.avaya.com/css/P8/documents/101047595		27-Aug-18	30-Nov-19	N/A	31-Mar-23	TBD		
Avaya one-X Communicator 1.0	https://support.avaya.com/css/P8/documents/100138594		01-Jan-11	01-Jul-11	N/A	01-Jan-16	TBD		211434, 216318, 223629, 227815, 227941
Avaya one-X Communicator 5.2	https://support.avaya.com/css/P8/documents/100150452		05-May-12	05-May-13	05-May-13	05-May-18	TBD		227816, 227817, 227945, 227946
Avaya one-X Communicator 6.1	https://support.avaya.com/css/P8/documents/100168700		04-Mar-13	04-Mar-14	N/A	04-Mar-16	TBD		NTSV59AA, NTE919AA
Avaya one-X Communicator 6.1.6				31-Dec-14	N/A		TBD		
Avaya one-X Mobile 1.0	https://support.avaya.com/css/P8/documents/100040892		01-Mar-09	01-Mar-10	N/A	14-Mar-17	TBD		207500, 207501, 207502, 207503, 207504, 207505, 207506, 207507, 207508, 207509, 207532, 212655, 212656, 212657, 213150, 213151, 213152, 213153, 213154, 213155
Avaya one-X Mobile 1.1	https://support.avaya.com/css/P8/documents/100125011		14-Mar-11	14-Mar-12	N/A	14-Mar-17	TBD		227942
Avaya one-X Mobile 5.2	https://support.avaya.com/css/P8/documents/100168694		04-Mar-13	04-Mar-14	N/A	04-Mar-16	TBD		228363, 228365, 228366, 228367, 228368, 228369, 228560
Avaya one-X Mobile SIP for iOS 1.0.2	https://support.avaya.com/css/P8/documents/100175280		31-Jan-13	31-Jan-13	N/A	04-Mar-17	TBD		260101
Avaya one-X Portal 1.0	https://support.avaya.com/css/P8/documents/100019702		08-Dec-08	14-Mar-12			N/A		700431430
Avaya one-X Portal 1.1	https://support.avaya.com/css/P8/documents/100125012		14-Mar-11	14-Mar-12		14-Mar-17			227943, 227944
Avaya one-X Portal 5.2	https://support.avaya.com/css/P8/documents/100170619		03-Jun-13	03-Jun-14		03-Jun-16			228360, 228361, 228362, 228746, 230564
Avaya one-X Speech 4.0	https://support.avaya.com/css/P8/documents/100170901		01-Sep-09	01-Sep-10	01-Sep-10	01-Nov-15			
Avaya one-X Speech 5.2	https://support.avaya.com/css/P8/documents/100177389		16-Feb-14	16-Feb-15	16-Feb-17	16-Feb-20			223963, 223964, 223965, 223967, 700452444, 700452477, 700457328, 700457633, 700458144, 700458151, 700458169, 700471170, 700471188, 700471196
Avaya one-X Speech 6.x	https://support.avaya.com/css/P8/documents/101074815		12-Jul-21	30-Mar-22		N/A	30-Mar-25		215912, 215913, 215915, 217170, 217171, 217590, 223962, 223964, 223965, 223966, 223967, 223970, 223971, 226601, 226602, 228173, 700347230, 700458144, 700458151, 700458169, 700471170, 700471188, 700471196, 700472726, 700477284, 700477318, 700478845, 700501761, 700507404, 700507405, 700509496

Avaya Paging	https://support.avaya.com/css/P8/documents/101076244		15-Jun-21	15-Jun-21	15-Jun-22	N/A	15-Jun-23		408186013, 408186039, 408186088, 408186096, 408466548, 408466555, 408466563, 700215932, 700427503, 700501237
Avaya Room System C100 Series 1.0		24-Sep-24							
Avaya Room System C100 Series 1.1		07-Nov-24							
Avaya Session Border Controller for Enterprise 6.2.005 (FP)	https://support.avaya.com/css/P8/documents/101047705 https://support.avaya.com/css/P8/documents/101047705		01-Jul-18	01-Jul-19	01-Jul-21	N/A	TBD		
Avaya Session Border Controller for Enterprise 6.2.100 (FP)	https://support.avaya.com/css/P8/documents/101047705 https://support.avaya.com/css/P8/documents/101047705		01-Jul-18	01-Jul-19	01-Jul-21	N/A	TBD		
Avaya Session Border Controller for Enterprise 7.x	https://support.avaya.com/css/P8/documents/101070496		01-Nov-20	01-Nov-21	01-Nov-23	N/A	TBD		2005, 382006, 382007, 382008, 382009, 382260, 382261, 382262, 382263, 382264, 382265, 382266, 382267, 382268, 382269, 382270, 382271, 382272, 382273, 382274, 382275, 382276, 382277, 382278, 382279, 382280, 382281, 382282, 382283, 382284, 382285, 382286, 382287, 382288, 382331, 382332, 393329, 382289, 382290, 382291, 382292, 382293, 382294, 388041, 388042, 396680, 396681, 396682, 396683, 396684, 393001, 382334, 382335, 382295, 382296, 382298, 382299, 392036, 395691, 382300, 382301, 382302, 382303, 382304, 382305, 382306, 382307, 382308, 382309, 382310, 382311, 382312, 382313, 382314, 382315, 382316, 382317, 382318, 382319, 382320, 382321, 382322, 382323, 382324, 382325, 382326, 382327, 382328, 382329, 382330, 394220, 700514911, 700514912, 700510889, 700510888
Avaya Session Border Controller for Enterprise 8.x	https://support.avaya.com/css/P8/documents/101078221		13-Dec-21	12-Dec-22	N/A	N/A	TBD		397188, 397193, 397194, 397195, 397200, 397201, 397202, 397207, 397208, 397209, 397214, 397215, 397216, 397217, 397218, 397219, 397220, 397221, 397222, 397223, 397224, 397225, 397226, 397227, 397263, 397264, 397265, 397266, 397267, 397268, 397270, 398042, 398047, 398196, 398200, 398201, 398202, 398203, 398204, 398205, 398206, 398208, 398212, 402453, 402454, 406671, 406672, 406673, 414470, 414471
Avaya SIP Trunking (Carrier Services)	https://support.avaya.com/css/P8/documents/101092097		04-Feb-25	N/A	N/A	N/A	N/A	28-Apr-25	407965, 407966, 407967, 407968, 407954, 407970, 410545, 410267, 407971, 407972, 407974, 410546, 407976, 407979
Avaya Solutions Platform 110		02-May-24							
Avaya Solutions Platform 130 5.1 and ASP 110	https://support.avaya.com/css/P8/documents/101091657		08-Oct-24	02-Oct-25	TBD	TBD	TBD	TBD	700515842, 412787, 413031, 412786, 413030, , 413032 700514265 700514272 700514273 700515840 700515841
Avaya Solutions Platform 130 6.0		25-Feb-25							
Avaya Solutions Platform 130 R4.0	https://support.avaya.com/css/P8/documents/101081599		18-Jul-22	15-Oct-22	TBD	N/A	TBD		700514097, 700514098, 700514099, 700514100, 700514579
Avaya Solutions Platform 4200	https://support.avaya.com/css/P8/documents/101082194		07-Jun-22	31-Oct-24	31-Oct-24	N/A	28-Oct-24		700504903, 700505157, 700505170, 700505171, 700505173, 700505174, 700505177, 700505178, 700506004, 700506005, 700508876, 700508877, 700508878, 700509807, 700509808, 700510086, 700510095, 700510096, 700510097, 700510566, 700510568, 700510569, 700510573, 700510574, 700510576, 700510576, 700512933, 700512934, 700513602, 700513660, 700513661, 700513662, 700513663, 700513664, 700513665, 700513666, 700513667, 700513668, 700514107, 700514109, 700514110, 700514111, 700514112, 700510578, 700510579, 700510089, 700510090
Avaya Spaces Web Client and APIs	https://support.avaya.com/css/P8/documents/101091836		20-Jan-25	N/A	N/A	N/A	N/A	TBD	400652, 400653, 400654, 403104, 403105, 403106, 403244, 403245, 403330, 403331, 403336, 403337, 349595, 403242, 403243, 403248, 403249, 403334, 403335, 403246, 403247, 403332, 403333, 403338, 403339, 401722, 401723, 401724, 403216, 403217, 199471, 199519, 400655, 400656, 400657, 400658, 406473, 406474, 409320, 409321, 409322, 413870, 413871, 415265, 415820, 415821, 404639, 406590, 406591
Avaya Speech Analytics 2.0	https://support.avaya.com/css/P8/documents/101009301		24-Jul-15	24-Jul-16	24-Jul-16	24-Jul-16			268851, 270713, 270715
Avaya Vantage 2.x K155/K165/K175 v2	https://support.avaya.com/css/P8/documents/101075924		13-Dec-21	31-Jan-23	31-Jan-23	N/A	31-Jan-26		700513905, 700513907, 700514424, 700513906, 700512399, 700512710, 700514426, 700510850, 700514425, 700513908, 700514082, 700514387, 700514388, 700514330, 400781, 400782, 400783, 400784, 400785, 400786, 400787, 400788, 400789, 400793, 400794, 400795, 407657, 407658, 407659, 407660, 407661, 407662, 407663, 407664, 407665, 407666, 407670, 407671, 347182, 347183, 347458, 347459, 348260, 348262, 348264, 348265, 348267, 348269, 400799, 400800, 400801, 401905, 401906, 401907, 401908, 401909, 402370, 402371, 402372, 402373, 407675, 407676, 407677, 407699, 407700, 407701, 407702, 407703, 407704, 407708, 407709, 407710, 409466, 409467
Avaya Vantage 3.2		02-Aug-24							
Avaya Vantage K155/K175 v3		01-Dec-20							
Avaya Vantage K175 v1 (Single Ethernet Port)	https://support.avaya.com/css/P8/documents/101052848		18-Dec-18	18-Dec-19	18-Dec-21	N/A	18-Dec-24		700512709
Avaya Video Conferencing XT Series and Accessories	https://support.avaya.com/css/P8/documents/101084946		31-Mar-23	31-Mar-24	31-Mar-24	N/A	TBD		55111-00004, 55111-00804, 55111-00404, 55211-00004, 55211-00804, 55211-00404, 55211-00006, 55211-00824, 55211-00424, 55211-00014, 55211-00814, 55211-00414, 54111-00006, 55211-00005, 55211-00003, 55111-00057, 700521292, 55211-00023, 55111-00056, 55111-00060, 700515002, 700514938, 55111-00007, 55211-00008, 55111-00034, 55111-00023, 55111-00951, 55111-00952, 55111-00941, 55111-00942, 55111-00953, 55111-00954, 55111-00955, 55111-00913, 39000-00034, 39000-00007, 39000-00032, 39000-00008, 39000-00031, 407790591, 39000-00003, 39000-00028, 39000-00012, 39000-00029, 39000-00030, 39000-00033, 39000-00006, 55211-00010
Avaya Virtual Application Manager 6.2	https://support.avaya.com/css/P8/documents/101021461		13-Jun-16	13-Jun-17		30-Jun-17			274557
Avaya Wifi Starter	https://support.avaya.com/css/P8/documents/100059922 https://support.avaya.com/css/P8/documents/101012639		03-Aug-09	03-Aug-12	03-Aug-12	30-Nov-15	30-Nov-15		
Avaya Wireless Handset 3700 Series 4.7.4 (FP)		23-Aug-22							
Avaya Wireless Handset 3700 Series 4.7.6 (FP)		18-Jan-24		N/A					
Avaya Wireless Handset D100 Series	https://support.avaya.com/css/P8/documents/101073166		08-Mar-21	N/A	08-Mar-21	N/A	10-Jun-24		700503100, 700504737, 700503104, 700503101, 700503110, 700504738, 700503108, 700503106, 700503109, 700503111

Avaya Workforce Engagement Select 5.3	https://support.avaya.com/css/P8/documents/101068080		31-Aug-20	31-Dec-23	N/A	N/A	31-Dec-24		386093, 386094, 386095, 386096, 386097, 386098, 386099, 386200, 386201, 386202, 386203, 386204, 386205, 386206, 386207, 386208, 386209, 386210, 386211, 386212, 386213, 386214, 386215, 386216, 386217, 386218, 386219, 386220, 386221, 386222, 386679, 386690, 386951, 386952, 386953, 386954, 386955, 386956, 386957, 386958, 387054, 387057, 387058, 387059, 387470, 387471, 387472, 397351, 397352, 397353, 397354, 397359, 397910, 397911, 397912, 397913, 397914, 397915, 397916, 388249, 398250, 398251, 398252, 398634, 398635, 401121, 401122, 401123, 401124, 401125, 385090, 385093, 385094, 385097, 385098, 385099, 385100, 385101, 393789, 393790, 393791, 393792, 393793, 393794, 393795, 393796, 393797, 393798, 393799, 393800, 402142, 402143, 391514, 394222, 394223, 397925, 384331, 384332, 384333, 384334, 384335, 384336, 384337, 384338, 384339, 384340, 384341, 384342, 384343, 384344, 384345, 384346, 384347, 384348, 384349, 384350, 384351, 384352, 384353, 384354, 384355, 384356, 384357, 384358, 384359, 384360, 384361, 384362, 384363, 384364, 384365, 384366, 384367, 384368, 384369, 384370, 385022, 385023, 385024, 385025, 393337, 393338, 393339, 393820, 393821, 393822, 393823, 393824, 393825, 393826, 393827, 393828, 393829, 393830, 393831, 393832, 393833, 393834, 393835, 393836, 393837, 393838, 393839, 393840, 393841, 393842, 393843, 393844, 393845, 393846, 393847, 393848, 393849, 393850, 393851, 393852, 393853, 393854, 393855, 393856, 393857, 393858, 393859, 393860, 393861, 393862, 393863, 393864, 393865, 393866, 393867, 393868, 393869, 393870, 393871, 393872, 393873, 393874, 393875, 393876, 393877, 393878, 393879, 393880, 393881, 393882, 393883, 393884, 393885, 393886, 393887, 393888, 393889, 393890, 393891, 393892, 393893, 393894, 393895, 393896, 393897, 393898, 393899, 393900, 393901, 393902, 393903, 393904, 393905, 393906, 393907, 393908, 393909, 393910, 393911, 393912, 393913, 393914, 393915, 393916, 393917, 393918, 393919, 393920, 393921, 393922, 393923, 393924, 393925, 393926, 393927, 393928, 393929, 393930, 393931, 393932, 393933, 393934, 393935, 393936, 393937, 393938, 393939, 393940, 393941, 393942, 393943, 393944, 393945, 393946, 393947, 393948, 393949, 393950, 393951, 393952, 393953, 393954, 393955, 393956, 393957, 393958, 393959, 393960, 393961, 393962, 393963, 393964, 393965, 393966
Avaya Workforce Optimization Select 5.0	https://support.avaya.com/css/P8/documents/101068080		31-Aug-20	31-Dec-21	N/A	N/A	31-Dec-21		
Avaya Workforce Optimization Select 5.0.1 (FP)	https://support.avaya.com/css/P8/documents/101068080		31-Aug-20	31-Dec-21	N/A	N/A	31-Dec-21		
Avaya Workforce Optimization Select 5.0.2 (FP)	https://support.avaya.com/css/P8/documents/101068080		31-Aug-20	31-Dec-21	N/A	N/A	31-Dec-21		
Avaya Workforce Optimization Select 5.1	https://support.avaya.com/css/P8/documents/101068080		31-Aug-20	31-Dec-21	N/A	N/A	31-Dec-21		
Avaya Workforce Optimization Select 5.2	https://support.avaya.com/css/P8/documents/101068080		31-Aug-20	30-Jun-22	N/A	N/A	30-Jun-22		
Avaya Workforce Optimization Select 5.2.1 (FP)	https://support.avaya.com/css/P8/documents/101068080		31-Aug-20	30-Jun-22	N/A	N/A	30-Jun-22		
Avaya Workforce Optimization Select 5.2.2 (FP)	https://support.avaya.com/css/P8/documents/101068080		31-Aug-20	30-Jun-22	N/A	N/A	30-Jun-22		
Avaya Workforce Optimization Select 5.2.3 (FP)	https://support.avaya.com/css/P8/documents/101068080		30-Aug-20	30-Jun-22	N/A	N/A	30-Jun-22		
Avaya Workplace Client 3.34		27-Jun-23							
Avaya Workplace Client 3.35		24-Oct-23							
Avaya Workplace Client 3.36		27-Feb-24							
Avaya Workspaces for Call Center Elite 3.8	https://support.avaya.com/css/P8/documents/101078056	07-Sep-23	13-Apr-21	13-Apr-22		N/A	13-Apr-27		
Avaya Workspaces for Call Center Elite 3.8.3 (FP)		16-Jan-24		20-Jan-25					
Avaya Workspaces for Elite 3.5.x	https://support.avaya.com/css/P8/documents/101078056		02-Apr-19	02-Apr-20	N/A	N/A	02-Apr-25		
Avaya Workspaces for Elite 3.6.x	https://support.avaya.com/css/P8/documents/101078056		28-Feb-20	28-Feb-21	N/A	N/A	28-Feb-26		
Avaya Workspaces for Elite 3.7.x	https://support.avaya.com/css/P8/documents/101078056		30-Sep-20	20-Oct-21	N/A	N/A	20-Oct-26		
Avaya XT Advanced Camera II	https://support.avaya.com/css/P8/documents/101079745		08-Mar-22	08-Mar-23	08-Mar-25	N/A	TBD		700514585
Avaya XT Executive 240	https://support.avaya.com/css/P8/documents/101078323		08-Mar-22	08-Mar-23	08-Mar-25	N/A	08-Mar-28		55411-10001, 55411-10801, 55411-10401, 55411-00025, 55411-00014, 55411-00023, 55411-00015, 55411-00022, 55411-00017, 55411-00011, 55411-00019, 55411-00018, 55411-00020, 55411-00021, 55411-00024, 55411-00013, 55411-00010, 55411-00016, 55411-00012
Avaya XT Flex and Deluxe Cameras	https://support.avaya.com/css/P8/documents/101078060		13-Dec-21	13-Dec-22	13-Dec-24	N/A	13-Dec-27		700512191, 700512580, 55211-00013, 55211-00016
Avaya XT Video Solution for IP Office	https://support.avaya.com/css/P8/documents/101067301		03-Aug-20	03-Aug-23	03-Aug-23	N/A	03-Aug-26		55211-00021, 55211-00821, 55211-00421
Avaya CT 1.3, CVLAN R8.2.1, CVLAN R9, DLG 2.x, Co-Resident DLGS 2.x, CMAPI 2.x, Avaya CT 1.2, & CVLAN R6.x	https://support.avaya.com/css/P8/documents/100019875		30-Apr-07	30-Apr-08	N/A	01-Jul-16			103390, 103392, 103393, 107814, 108917, 114156, 119976, 151285, 158224, 169137, 173727, 173728, 174986, 175206, 175598, 178386, 178387, 178388, 178389, 180871, 181512, 181513, 181514, 181515, 181532, 181533, 181534, 182494, 182762, 182877, 185068, 190836, 190837, 193017, 193019, 700213754, 700215049, 700316722
AvayaLive™ Engage 3.0	https://support.avaya.com/css/P8/documents/101022512		15-Apr-16				N/A		269621, 265881, 269620, 269483, 269484, 269038, 222919, 222901
AWTS 36xx Single/Dual Slot Desktop Charger Power Supply, NAR	https://support.avaya.com/css/P8/documents/100145133		07-Nov-11	N/A	07-Nov-12	N/A	N/A		700480932
AXP Expansion – Australia		10-Nov-23							
AXP Expansion – Canada		30-Jan-24							
Azure Marketplace Transactability with AEC		23-Oct-23		N/A					
B100 Series Memory Card 2GB	https://support.avaya.com/css/P8/documents/101017913		08-Feb-16	N/A	N/A	N/A	08-Feb-17		700501538
B100-Series Mobile Phone Cables	https://support.avaya.com/css/P8/documents/100172677		30-Sep-13	N/A	30-Sep-14	N/A	30-Sep-14		700501545, 700501546, 700501547, 700501548, 700501549
B149 Analog Conference Phone	https://support.avaya.com/css/P8/documents/101086107		04-Sep-23	04-Sep-24	04-Sep-26	N/A	TBD		700501533, 700501541, 700504093, 700501534, 700501551
B159 Conference Phone	https://support.avaya.com/css/P8/documents/101070036		31-Aug-20	N/A	31-Aug-23	N/A	31-Aug-26		700501530
B169 DECT Conference Phone	https://support.avaya.com/css/P8/documents/101086107		04-Sep-23	04-Sep-24	04-Sep-26	N/A	TBD		700501551, 700501534, 700501553, 700508892, 700508893, 700509622, 700509698, 700509699, 700514331, 700514332, 700514482, 700514483, 400556, 400557, 400558, 400559, 400740, 400741, 400751, 400752, 400753, 400754, 400755, 400756, 407612, 407613, 407614, 407615, 407616, 407617, 407627, 407628, 407629, 407630, 407631, 407632, 415011, 415012, 351794, 351795, 351799, 351800, 351811, 351812, 351816, 351817, 414989, 415010
B179 3PCC	https://support.avaya.com/css/P8/documents/101081120		14-Jun-22	14-Jun-25	14-Jun-25	N/A	TBD		700513322, 400742, 400743, 400744, 407618, 407619, 407620, 351797, 351814, 399104

Business Communications Manager (BCM) Release 5.0 including: BCM50 & BCM450 5.0, NCM 5.0, SRG50 5.0, and BCM50/be hardware versions	https://support.avaya.com/css/P8/documents/100110534		06-Dec-10	N/A	06-Dec-13	01-Oct-18			NT9T4006E5, NT9T4009E5, NT9T4124E5, NT9T4144E6, NT9T6105BBNA, NT9T6105E5, NT9T6505BBNA, NT9T6505E5, NT9T6531E5, NT9T6535E5, NTAT0150, NTAT0151, NTAT0152, NTAT0153, NTAT0156, NTAT0158, NTBU3174, NTBU3175, NTBU3179, NTBU3184, NTBU3185, NTC01104KC, NTC01105KC, NTC02035KC, NTC02036KC, NTC03100SX6E, NTC03100TX6E, NTC03120SX6E, NTC03120SY6E, NTC040012SX, NTC040045SX, NTC040085X, NTC040105X, NTC040115X, NTC040165X, NTC040305X, NTC065018UE6, NTC065028UE5, NTC065038UE5, NTC065048UE5, NTC065068UE5, NTC065098UE, NTC065118UE6, NTC065128UE5, NTC065138UE5, NTC065148UE5, NTC065168UE5, NTC06521KTE6, NTC06522KTE6, NTC06524KTE6, NTC06525KTE6, NTDW92EA, NTDW93EA, NTDW94EA, NTE801SB03, NTE801SD03, NTE801SE02, NTE801SG02, NTE801SH02, NTE801SK02, NTE801SM03, NTE801SQ02, NTE801SS02, NTE801ST02, NTE801SV02, NTE802BA01, NTE802BB01, NTE802BC01, NTE802BF01, NTE802BG01, NTE802BH01, NTE802BQ01, NTE803JA03, NTE803JC03, NTE803JD02, NTE803JF02, NTE803JG02, NTE803JH02, NTE803JK03, NTE803JM03, NTE803JN02, NTE803JQ02, NTE803JR02, NTE803JT02, NTE803JU03, NTE803JV03, NTE803JW03, NTE803JX02, NTE803JY02, NTE803KA02, NTE803KB02, NTE803KC02, NTE803KD03, NTE803KE02, NTE803KF02, NTE803KG02, NTE803KH02, NTE803KI02, NTE803KJ02, NTE803KK02, NTE803KL02, NTE803KM02, NTE803KN02, NTE803KO03, NTE803KP02, NTE803KQ02, NTE803KR02, NTE803KT02, NTE803KU02, NTE803KW02, NTE803KX03, NTE803KY03, NTE803LA02, NTE803LB02, NTE803LC02, NTE803LD02, NTE803LE02, NTE803LF02, NTE803LG03, NTE803LH03, NTE803LI02, NTE803LJ02, NTE803LK02, NTE803LM02, NTE803LN02, NTE803LO2, NTE803LP03, NTE803LQ03, NTE803LU02, NTE803LW02, NTE803LX02, NTE803LY02, NTKC0968, NTKC0969, NTKC0970, NTKC1200, NTKC1207, NTKC1208, NTKC1209, NTKC1209DA, NTKC1209FA, NTKC1209GA, NTKC1209HA, NTKC1209IA, NTKC1209JA, NTKC1209KA, NTKC1209LA, NTKC1209MA, NTKC1209NA, NTKC1209OA, NTKC1209PA, NTKC1209QA, NTKC1209RA, NTKC1209SA, NTKC1209TA, NTKC1209UA, NTKC1209VA, NTKC1209WA, NTKC1209XA, NTKC1209YA, NTKC1209ZA
Business Rules Engine 3.0 - 3.6	https://support.avaya.com/css/P8/documents/101079835		11-Mar-22	11-Mar-23	N/A	N/A			
Business Rules Engine 3.10		19-Mar-24	TBD	TBD	N/A	N/A	TBD		
Business Rules Engine 3.7	https://support.avaya.com/css/P8/documents/101085617		11-Jul-23	11-Jul-24	11-Jul-24	N/A	TBD		
Business Rules Engine 3.8	https://support.avaya.com/css/P8/documents/101085617		11-Apr-23	11-Jul-24	11-Jul-24	N/A	TBD		
C3000 R3 OCR 10000 Pages LIC	https://support.avaya.com/css/P8/documents/101044525		13-Feb-17	13-Feb-18					307353
C3000 Release 2	https://support.avaya.com/css/P8/documents/101044522		31-Aug-14	31-Aug-15		31-Aug-20			4,999.132.460, 4,999.132.461, 4,999.139.040, 4,999.132.455, 4,999.132.456, 4,999.132.457, 4,999.132.458, 4,999.132.459, 4,999.110.631, 4,999.132.463, 4,999.132.464, 4,999.132.462, 4,999.132.462
C3000 Release 3	https://support.avaya.com/css/P8/documents/101065887 https://support.avaya.com/css/P8/documents/101088779		22-Jun-20	22-Sep-21			02-Dec-24		307431, 307434, 307433, 307438, 307439, 307444, 307432, 307445, 307440, 307446, 307441, 307443, 307448, 307436, 307437, 398657, 307439, 307352, 307432, 398658, 307442, 307447, 307356, 307357, 307358, 307430, 398811, 398812, 398813, 398814, 307354, 307355, 398659
Cajun EoS	https://support.avaya.com/css/P8/documents/100040876		09-Feb-09		09-Feb-12	31-Dec-17			218-0018-000, 219-0025-000, 219-0026-000
Call Announcement Snap-in	https://support.avaya.com/css/P8/documents/101084077		15-Feb-23	15-Feb-24	N/A				399640
Call Center ECS R10			01-Jul-02	07-Mar-05	07-Mar-05	07-Mar-17			
Call Center ECS R5	https://support.avaya.com/css/P8/documents/100019695		01-Jun-00	07-Mar-05	07-Mar-05	07-Mar-17			
Call Center ECS R6	https://support.avaya.com/css/P8/documents/100019695		01-May-01	07-Mar-05	07-Mar-05	07-Mar-17			
Call Center ECS R8	https://support.avaya.com/css/P8/documents/100019695		01-May-01	07-Mar-05	07-Mar-05	07-Mar-17			
Call Center ECS R9	https://support.avaya.com/css/P8/documents/100019695		01-Dec-03	07-Mar-05	07-Mar-05	07-Mar-17			
Call Center Elite Midsize (CC Elite-M) and Avaya Aura Contact Center Midsize (AACC-M) Packages	https://support.avaya.com/css/P8/documents/1001016225		31-Dec-15		N/A	N/A	N/A		268630, 268631, 268632, 268633, 268634, 268635, 268636, 269780, 269797, 270687, 280697, 280698, 280699, 300700, 300701, 300702, 300703, 300704, 300705, 300706, 300707, 300708, 300709, 300710, 300711, 300712, 300713, 300714, 300715, 301729, 302511, 302513, 306910, 306911, 306912, 338952, NT9Y44UA, NT9Y44UB, NT9Y44UC, NT9Y44UD, NT9Y44UE, NT9Y44WA, NT9Y44WB, NT9Y44WC, NT9Y44XA
Call Center Elite R4 and earlier Additions and Consolidations	https://support.avaya.com/css/P8/documents/101034646		13-Mar-17		N/A	N/A	N/A		192690, 192866, 227090, 226863, 227985, 227986, 229076, 229077, 229078, 227244, 227242, 229082, 227243, 229210, 180917, 180919, 229212, 229213, 229214
Call Center G3V2	https://support.avaya.com/css/P8/documents/100019695		01-Jun-10	07-Jun-04	07-Jun-04	07-Jun-17			
Call Center G3V3	https://support.avaya.com/css/P8/documents/100019695		01-Mar-95	07-Jun-04	07-Jun-04	07-Jun-17			
Call Center G3V4	https://support.avaya.com/css/P8/documents/100019695		01-Jun-00	07-Jun-04	07-Jun-04	07-Jun-17			
Call Center Management (NES)			10-Jan-11	19-Dec-11	N/A	N/A			
Call Center R11.x / 1.x			13-Jun-05	15-Jan-06	05-Nov-07	N/A			
Call Center R12.x / 2.x			05-Dec-05	10-Oct-07	10-Oct-07	N/A			
Call Center R13.x / 3.x	https://support.avaya.com/css/P8/documents/100019519		31-Dec-07	31-Dec-08	31-Dec-08	N/A			189829, 192619, 192621, 192623, 192625, 192627, 192629, 192631, 192633, 192635, 192637, 192639, 192641, 192643, 192645, 192647, 192649, 192651, 192653, 192657, 192659, 195381, 195383, 195486, 195488
Call Center R14.x / 4.x	https://support.avaya.com/css/P8/documents/100019098		02-Feb-09	02-Feb-10	02-Feb-10	N/A			197811, 197812, 197813, 197814, 197815, 197816, 197817, 197818, 197819, 197829, 197830, 197831, 197832, 197833, 197834, 197835, 197836, 197837, 197838, 197839, 197840, 197841, 197842, 197843, 197844, 197845, 197846, 197865, 197866, 197867, 197868, 197869, 197870, 197871, 197872, 197873, 197937, 197938, 197939, 197940, 197941, 197942, 197943, 197944, 197945, 197946, 197947, 197948, 212750, 212751, 212752, 212753, 212754, 212755, 212756, 212757, 212758, 212759, 212760, 212761, 212762, 212763, 212764, 212765, 212766, 212767, 212768, 212769, 212770, 212771, 212772, 212773, 212774, 212775, 212776, 212777, 212778, 212779, 212780, 212781, 212782, 212783, 212784, 212785, 212786, 212787, 212788, 212789, 212790, 212791, 212792, 212793, 212794
Call Management System (CMS) LT04 SAS Tape Drive Bundles	https://support.avaya.com/css/P8/documents/100160005		04-Jun-12	N/A	19-Aug-16	19-Aug-16			263702, 263705, 270155, 270156, 700500184, 700501034, 700502134
Call Management System (CMS) Modem	https://support.avaya.com/css/P8/documents/100110147		22-Nov-10	N/A	22-Nov-11	22-Nov-15			178797
Call Management System (CMS) ORACLE T5120 4-CORE Hardware	https://support.avaya.com/css/P8/documents/100150451		31-Dec-11	N/A	19-Aug-16	N/A			263492, 263700, 263703
Call Management System (CMS) ORACLE T5120 8-CORE Hardware	https://support.avaya.com/css/P8/documents/100160007		04-Jun-12	N/A	19-Aug-16	N/A			267854, 267864, 267865
Call Management System (CMS) ORACLE T5220 / T5120 Memory Expansion Kits	https://support.avaya.com/css/P8/documents/100166878		03-Dec-12	N/A	19-Aug-16	N/A			223503
Call Management System (CMS) R15 and earlier Additions and Consolidations	https://support.avaya.com/css/P8/documents/101034650		13-Mar-17			N/A	N/A		106497852
Call Management System (CMS) R16.3 Backup Devices			25-Aug-14	31-Oct-15	N/A	19-Aug-18			267856, 700501036, 700502803
Call Management System (CMS) R17 and R18 Solaris Operating System - EoS	https://support.avaya.com/css/P8/documents/101037776			01-Nov-17	N/A	N/A			
Call Management System (CMS) R8 and earlier Upgrades	https://support.avaya.com/css/P8/documents/101034648		08-May-17	N/A	N/A	N/A	31-Oct-08		
Call Management System (CMS) Sun Netra 210 and Sun Netra 210 Mirrored platforms	https://support.avaya.com/css/P8/documents/100042196		04-May-09	N/A	04-May-09	30-Oct-17			
Call Management System (CMS) SUN T5220 Hardware Platform	https://support.avaya.com/css/P8/documents/100121638		04-Feb-11	N/A	19-Aug-16	N/A	09-Aug-16		263491, 263701, 263704, 700501020, 700501021, 700501022, 700501023, 700501024

Call Management System (CMS) Sun V890 Additional Ethernet Port-Expansion Cards	https://support.avaya.com/css/P8/documents/100110141		22-Nov-10	N/A	30-Apr-14	N/A	31-Dec-15		700397599, 700397615
Call Management System (CMS) Sun V890 CPU/MEMORY BOARD 1.8G	https://support.avaya.com/css/P8/documents/100072406		08-Feb-10	N/A	31-Dec-13	N/A	31-Dec-15		213681, 700397581
Call Management System (CMS) Sun V890 Platform	https://support.avaya.com/css/P8/documents/100040826		12-Jan-09	N/A	12-Jan-12	N/A	31-Dec-15		178798, 187501, 190010, 193113, 195206, 197951, 198321, 202849, 213680, 217542, 260137, 700352925, 700356041, 700395817
Call Management System 11.0	https://support.avaya.com/css/P8/documents/100019714		30-Nov-06	30-Nov-06	30-Nov-06		01-Feb-11		192516, 192517, 192518, 192519, 192520, 192521, 192522, 192523, 192524, 192525, 192526, 192527, 192528, 192529, 192530, 192531, 192532, 192533, 192534, 192535, 192536, 192537, 192538, 192539, 192540, 192541, 192542, 192543, 192544, 192545, 192546, 192547, 192548, 192549, 192550, 192551, 192552, 192553, 192554, 192555, 192556, 192557, 192558, 192559, 192560, 192562, 192563, 192564, 192565, 192566, 192567, 192568, 192569, 192570, 192738, 192739, 192740, 192741, 192742, 192743, 192744, 192745, 192906, 193027, 193028, 193029, 193030, 193031, 193032, 193033, 193034, 193035, 193111, 193112
Call Management System 12.0			12-Sep-05	31-Dec-07	31-Dec-07		01-Feb-11		
Call Management System 13.0			06-Feb-06	04-May-09	04-May-09		01-Feb-11		181301, 181302, 181586, 181587, 700342330
Call Management System 13.1			07-Apr-07	04-May-09	04-May-09		01-Feb-11		700416803, 700416811
Call Management System 14.0			30-Jun-08	31-Dec-11	31-Dec-11		01-Feb-11		
Call Management System 14.1	https://support.avaya.com/css/P8/documents/100040825		12-Jan-09	31-Dec-11	31-Dec-11		01-Feb-11		
Call Management System 15.0	https://support.avaya.com/css/P8/documents/101015393 https://support.avaya.com/css/P8/documents/101057654		14-Jun-10	30-Sep-13	14-Jun-13		30-Jul-14		223450, 223453, 223455, 223456, 223458, 223461, 223462, 223500, 226681, 228061, 228062, 228063, 228064, 228065, 228066, 228067, 228068, 228069, 228180, 228181, 228182, 228183, 228184, 228185, 228186, 228187, 228188, 700464571, 269909, 270060, 270061, 270062, 270063, 270064, 270065
Call Management System 16.0	https://support.avaya.com/css/P8/documents/100081218		14-Jun-10	14-Jun-11	14-Jun-11	04-Jun-18	04-Jun-16		228702, 228722, 228723, 228724, 228725, 228726, 228727, 228729, 228730, 228731, 228732, 228733, 228734, 228735, 228736, 700479995, 700479231, 700500039, 700500040, 700500041
Call Management System 16.1	https://support.avaya.com/css/P8/documents/100113235		07-Nov-10	08-Nov-11	08-Nov-11	19-Aug-18	04-Jun-16		247879, 247880, 700500174, 700500177, 700500178, 700500179, 700500181, 700500182
Call Management System 16.2	https://support.avaya.com/css/P8/documents/100147811		02-Dec-11	28-Nov-12	19-Aug-16	19-Aug-18	04-Jun-16		195291, 263486, 263488, 263489, 263490, 264913, 264914, 264940, 700501037, 700501449, 700501450, 700501451, 700501454, 700501455, 700501845, 700501846, 700501847, 700501890
Call Management System 16.3	https://support.avaya.com/css/P8/documents/100170919		03-Jun-13	14-Dec-15	03-Jun-16		16-Dec-16		228706, 228707, 228708, 228709, 228720, 228721, 245367, 245368, 245369, 245370, 245371, 245372, 267850, 267851, 267852, 267853, 267855, 269540, 700501724, 700502992, 7005044640, 700504638, 700504639
Call Management System 17.0	https://support.avaya.com/css/P8/documents/101013436		13-Mar-16	04-Jun-19	04-Jun-19	13-Mar-22	TBD		272013, 272014, 272015, 272016, 272017, 272018, 272019, 272020, 272021, 272022, 272023, 272024, 272025, 272026, 272030, 272031, 272032, 272033, 272034, 272036, 272711, 274002, 274003, 274357, 305222, 306705, 306706, 306707, 700510061, 700510066
Call Management System 18.0	https://support.avaya.com/css/P8/documents/101057646		15-Jul-19	15-Jul-20	15-Jul-22	N/A	TBD		381691, 381692, 381693, 381694, 381695, 381696, 381823, 381824, 381825, 381826, 381827, 381828, 381829, 381831, 381832, 381834, 381835, 381836, 382021, 382022, 382023, 382024, 382025, 382026, 381851, 381852, 381853, 381854, 700513677, 700513678, 700513680, 700513682, 700514307, 700514308
Call Management System 18.0.x Servers (Dell R630, R730 and HP DL20 G9 and DL380 G9)	https://support.avaya.com/css/P8/documents/101051885		31-Oct-18	N/A	31-Oct-21	N/A	31-Oct-24		389690, 381846, 381847, 381848
Call Management System 19.x	https://support.avaya.com/css/P8/documents/101086103	04-Jun-19	06-Aug-23	06-Aug-24	N/A	N/A	TBD		392708, 392709, 392712, 392714, 392765, 392713, 392715, 392716, 392717, 392718, 392719, 194466, 392720, 392722, 392723, 392724, 392725, 392726, 392741, 392742, 392743, 392744, 392745, 392757, 392726, 392727, 392730, 392732, 392731, 392733, 392734, 392736, 392737, 392740, 392767, 392735, 392755, 392739, 392756, 407146, 407147, 401473, 401474, 401475, 401476, 401477, 401478, 401479, 401950, 401951, 401952, 402450, 402451, 402452, 292747, 392748, 392749, 392750, 392758, 392759, 392751, 392752, 392768, 392754, 193110, 184846, 184856, 192572, 192573, 197396, 184826, 392487, 392488, 392489, 401572, 392535, 392536, 392537, 401582, 392568, 392569, 392570, 401589, 392591, 392592, 392594, 401594, 392586, 392587, 392589, 401593, 392596, 392597, 393150, 401595, 392599, 392600, 393152, 401596, 392500, 392501, 392503, 401575, 392495, 392496, 392498, 401574, 392543, 392544, 392546, 401584, 392538, 392539, 392541, 401583, 392576, 392577, 392579, 401591, 392571, 392572, 392574, 401590, 392510, 392511, 392513, 401577, 392514, 392505, 392506, 392508, 401576, 392509, 392558, 392559, 392561, 401587, 392562, 392553, 392554, 392556, 401586, 392525, 392526, 392528, 401580, 392057, 392058, 392480, 401570, 392481, 392530, 392531, 392533, 401581, 392520, 392521, 392523, 401579, 392482, 392483, 392485, 401571, 401597, 392846, 392563, 392564, 392566, 401588, 392548, 392549, 392551, 401585, 392581, 392582, 392584, 401592, 392490, 392491, 392493, 401573, 393154, 393155, 393156
Call Management System 20.0	https://support.avaya.com/css/P8/documents/101090398	06-Jun-23	03-Jun-24	03-Jun-25	N/A	N/A	TBD		
Call Management System 21.0		20-Jun-24							
Call Management System(CMS) SUN Netra 210 2GB Additional Memory and Disk Mirroring with additional hard drive	https://support.avaya.com/css/P8/documents/100110140		22-Nov-10	N/A	31-Dec-14	30-Oct-17			179578, 198332, 700388226
Call Park and Page Snap-in	https://support.avaya.com/css/P8/documents/101084077		15-Feb-23	15-Feb-24	N/A	N/A			381550, 381551, 381552, 381553
Call Processing R10	https://support.avaya.com/css/P8/documents/100019695		01-Jul-02	07-Mar-05	07-Mar-05	07-Jun-16			
Call Reconnect Snap-in	https://support.avaya.com/css/P8/documents/101084077		15-Feb-23	15-Feb-24	N/A	N/A			399641
Call Redirection Manager Snap-in	https://support.avaya.com/css/P8/documents/101084077		15-Feb-23	15-Feb-24	N/A	N/A			387433, 388943
Callback Assist 4.1	https://support.avaya.com/css/P8/documents/100182872		30-Sep-14	30-Sep-14	30-Sep-14		N/A		208173, 266150, 266151, 266152
Callback Assist 4.x	https://support.avaya.com/css/P8/documents/101070203		08-Dec-20	08-Dec-21	N/A	N/A	08-Dec-25		268213, 268215, 382807, 382808, 382809, 386631, 386632, 386633, 385524, 385525, 385526
CallMaster II, IV, and Analog Telephones (6220, 6218)	https://support.avaya.com/css/P8/documents/100017167		26-Jul-04	N/A	26-Jul-07	N/A	26-Jul-07		101904, 101905, 101906, 101907, 101948, 105212, 112330, 160332, 160333, 160334
Callmaster IV	https://support.avaya.com/css/P8/documents/100017808		04-Aug-08		04-Aug-11				700206386, 700275662, 700381668, 700381676, 700381692, 700381700, 700381726, 700449002, 700449010
Callmaster VI	https://support.avaya.com/css/P8/documents/100018989		30-Jun-07		30-Jun-10				700381742
CallPilot 1005r Rackmount Server	https://support.avaya.com/css/P8/documents/100091566		01-Jul-10	N/A	01-Jul-13	03-Jun-24	TBD		N0119907, N0119910, N0119913, N0119915, N0119918, N0119920, N0119923, N0119925, N0119927, N0119929, N0119997, N0181935, N0181936, N0181937, N0181938, N0181939, N0181940, N0181941, N0181942, N0181943, N0181945, N0181946, NTHY77QAE5, NTHY77RAE5, NTHY77SAE5, NTHY77TAE5, NTHY77UAE5, NTHY77VAE5, NTHY77WAE5, NTHY77XAE5, NTHY77YAE5, NTHY77ZAE5, NTHY78DAE5, NTHY78EAE5, NTHY78FAE5, NTHY78GAE5, NTHY78HAE5, NTHY78IAE5, NTHY78JAE5, NTHY78KAE5, NTHY78LAE5, NTHY78MAE5, NTHY78NAE5, NTHY78PAE5, NTHY78QAE5, NTHY78RAE5, NTHY78SAE5, NTHY78TAE5, NTHY78UAE5, NTHY78VAE5, NTHY78WAE5, NTHY78XAE5, NTHY78YAE5, NTHY78ZAE5
CallPilot 1006r Rackmount Server			30-Jan-15	N/A	N/A	03-Jun-24	TBD		
CallPilot 600r Rackmount Server	https://support.avaya.com/css/P8/documents/100126803		07-Feb-11	N/A	07-Feb-14	03-Jun-24	TBD		N0119897, N0119899, NTHY49AAE5, NTHY49ABAE5, NTHY49CAE5, NTHY49DAE5, NTHY49EAE5, NTHY49FAE5, NTHY49GAE5, NTHY49HAE5, NTHY49IAE5, NTHY49JAE5, NTHY49KAE5, NTHY49LAE5, NTHY49MAE5, NTHY49NAE5, NTHY49PAE5, NTHY49QAE5, NTHY49RAE5, NTHY49SAE5, NTHY49TAE5, NTHY49UAE5, NTHY49VAE5, NTHY49WAE5, NTHY49XAE5, NTHY49YAE5, NTHY49ZAE5
CallPilot Mini 1.6a	https://support.avaya.com/css/P8/documents/100170901		01-Jun-10	N/A	01-Jun-13	N/A	TBD		

CallPilot R1.0	https://support.avaya.com/css/P8/documents/101046650			01-Nov-03	N/A	31-Dec-16	TBD	
CallPilot R2.0	https://support.avaya.com/css/P8/documents/101046650			01-Nov-05	N/A	31-Dec-16	TBD	
CallPilot R3.0	https://support.avaya.com/css/P8/documents/101046650			01-Jul-06	N/A	31-Dec-16	TBD	
CallPilot R4.0	https://support.avaya.com/css/P8/documents/101046650		01-Apr-09	01-Apr-10	N/A	31-Dec-16	TBD	
CallAdvisor ASAI G3 R6	https://support.avaya.com/css/P8/documents/100019695		01-Feb-99	07-Mar-05	07-Mar-05	07-Jun-16		
CallAdvisor ASAI G3 R7	https://support.avaya.com/css/P8/documents/100019695		01-Jun-00	07-Mar-05	07-Mar-05	07-Jun-16		
CallAdvisor ASAI G3 R8	https://support.avaya.com/css/P8/documents/100019695		01-Mar-01	07-Mar-05	07-Mar-05	07-Jun-16		
CallAdvisor ASAI G3 R9	https://support.avaya.com/css/P8/documents/100019695		01-Mar-02	07-Mar-05	07-Mar-05	07-Jun-16		
CCD DevConnect Products	https://support.avaya.com/css/P8/documents/100019651 https://support.avaya.com/css/P8/documents/101011505		05-May-08	N/A	05-May-11	31-Dec-16		200752, 200753, 200754, 200755, 200756, 200757, 200758, 200759, 200790, 200791, 200792, 200793, 200794, 200795, 200796, 200797, 200798, 200799, 200801, 200802, 200803, 200804, 200805, 200806, 200807, 200808, 200809, 200810, 200811, 200812, 200813, 200814, 200815, 200816, 200817, 200818, 200819, 200820, 200821, 200822, 200823, 200824, 200825, 200826, 200827, 205556, 205557, 205558, 205559, 205780, 700262843, 700262868, 700262884, 700262900, 700276728, 700276736, 700276744, 700276751, 700276785, 700285091, 700285109, 700285117, 700285125, 700285158, 700285166, 700285174, 700285182, 700285190, 700305956, 700305964, 700305972, 700305980, 700333685, 700333701, 700333719, 700333727, 700333735, 700333743, 700333750, 700341688, 700341696, 700341704, 700341712, 700341720, 700341738, 700341746, 700341753, 700346166, 700346174, 700350754, 700350770, 700350812, 700350838, 700350861, 700350879, 700350895, 700350903, 700350986, 700351315, 700351547, 700351703, 700363120, 700363138, 700363146, 700372048, 700372055, 700373491, 700373509, 700373517, 700373525, 700382302, 700382310, 700382328, 700382336, 700382401, 700382419, 700383250, 700405269, 700418346, 700418577, 700418635, 700428873
Center Stage Switch	https://support.avaya.com/css/P8/documents/100018834 https://support.avaya.com/css/P8/documents/101011499		05-Jun-06	08-Jun-09	08-Jun-09	31-Dec-16	TBD	
Centillion (System 5000 & 3000)				N/A	N/A	N/A	08-Aug-15	3000N, 5000N, 5055N, AD1402001, AD1402002
CH 611 analog cordless telephone	https://support.avaya.com/css/P8/documents/101006607		06-Feb-15	06-Feb-15	06-Feb-15	06-Feb-15		230.005.805, 230.005.806, 4.999.134.942, 4.999.134.943
Clarent				01-May-06	01-May-06	N/A	01-Sep-15	
Click to Meet products (Click to Meet, Click to Meet for Microsoft Office, Click to Meet for IBM Lotus Sametime)			31-Mar-09	N/A	N/A	31-Mar-11		
Cloud Enablement for Video (VaaS) 2.0	https://support.avaya.com/css/P8/documents/101057777		26-Aug-19	26-Aug-20		26-Aug-20		387355, 387356, 387379, 387380, 389955, 389956, 386988, 386989, 390789, 390790, 390791, 390573, 392295, 390771, 390783, 390772, 390784
Co-browse for Avaya Interaction Center	https://support.avaya.com/css/P8/documents/101060189		01-Aug-19	31-Jul-20	N/A	N/A	31-Jul-22	
Co-browsing Snap-in	https://support.avaya.com/css/P8/documents/101084077		15-Feb-23	15-Feb-24	N/A	N/A		381071
Collaboration Environment 2.0	https://support.avaya.com/css/P8/documents/101051721		03-Dec-14	02-Mar-15	N/A	N/A	07-Sep-15	307286, 307410, 307413
Collaboration Environment 3.0	https://support.avaya.com/css/P8/documents/101063499		24-Aug-15	24-Aug-15	N/A	N/A	24-Aug-18	
Commercial Off the Shelf (COTS) Dell R300	https://support.avaya.com/css/P8/documents/100121148 https://support.avaya.com/css/P8/documents/101078223		31-Dec-10	N/A	31-Dec-13	31-Dec-17	14-Feb-22	
Commercial Off the Shelf (COTS) HP DL320G4 Commercial	https://support.avaya.com/css/P8/documents/100121148 https://support.avaya.com/css/P8/documents/101078223			N/A	31-Dec-11	31-Dec-14	14-Feb-22	
Commercial Off the Shelf (COTS) HP DL320G4 DSN	https://support.avaya.com/css/P8/documents/100121148 https://support.avaya.com/css/P8/documents/101078223			N/A	31-Dec-11	31-Dec-14	14-Feb-22	
Commercial Off the Shelf (COTS) IBM x306M Commercial	https://support.avaya.com/css/P8/documents/100121148 https://support.avaya.com/css/P8/documents/101078223			N/A	31-Dec-11	31-Dec-14	14-Feb-22	
Commercial Off the Shelf (COTS) IBM x306M DSN	https://support.avaya.com/css/P8/documents/100121148 https://support.avaya.com/css/P8/documents/101078223			N/A	31-Dec-11	31-Dec-14	14-Feb-22	
Commercial Off the Shelf (COTS) IBM x3350	https://support.avaya.com/css/P8/documents/100121148 https://support.avaya.com/css/P8/documents/101078223		31-Dec-12	N/A	31-Dec-15	31-Dec-18	14-Feb-22	
Common Servers 2.0	https://support.avaya.com/css/P8/documents/101008944		08-Jun-15		08-Jun-18	08-Jun-21		269810*, 270391*, 270395*, 306626**
Common Servers Eight Specific R610 Servers	https://support.avaya.com/css/P8/documents/100166358		03-Dec-12		03-Dec-15	03-Dec-18		263760, 263761, 263810, 263856, 264181, 264183, 700501082, 700501083
Common Servers R1 DL360G7_R610	https://support.avaya.com/css/P8/documents/100178936		08-Dec-14	N/A	08-Dec-17	TBD	TBD	263127, 263762, 263764, 263765, 263766, 263767, 263801, 263802, 263820, 264180, 264182, 264184, 264185, 264186, 264187, 264188, 264189, 264190, 264191, 264192, 264193, 265836, 265837, 265900, 265902, 265903, 265904, 266691, 266692, 266694, 267272, 269373, 269430, 269431, 269432, 269433, 269473, 269475, 269754, 269755, 269756, 269757, 269758, 269759, 269760, 269761, 269762, 269763, 269764, 269765, 270393, 270804, 272360, 272733, 299698, 700501091, 700501092, 700501093, 700501094, 700501095, 700501097, 700501098, 700501100, 700501104, 700501181, 700501838, 700504352, 700505182, 700505211, NTL263127, NTL263764, NTL263801, NTL263802, NTL269431, NTL269433, NTL272733, NTL700501092, NTL700501093
Common Servers R1 for AES (Dell™ PowerEdge R610)	https://support.avaya.com/css/P8/documents/100170617		02-Sep-13	N/A	02-Sep-16	TBD	TBD	700502596
Common Servers R2 DL360PG8	https://support.avaya.com/css/P8/documents/101027173		13-Jun-16	N/A	13-Jun-19	TBD	TBD	305395, 338954, 305396, 338955, 305398, 338957, 305397, 338956, 306202, 338958, 307119, 305363, 307117, 303560, 380762, 380763, 380765, 338842, 304210, 303600, 307170, 303566, 305413, 338953, 307118, 303519, NTL303566, 303561, 307116, 303591, 307171, , 380840, 381075, 303518, 307115, 380764, 302848, 306969, 303974, 305190, 305191, 305192, 305193, 303971, 303972, 303973, 307115, 307171
Communication Control Toolkit (CCT 5.0)	https://support.avaya.com/css/P8/documents/100129247		01-Mar-10	31-Oct-10	31-Oct-10	TBD	TBD	
Communication Manager (CM) 1.x	https://support.avaya.com/css/P8/documents/101026404 https://support.avaya.com/css/P8/documents/101026404		13-Jun-05	15-Jan-06	05-Nov-07	N/A	TBD	

Communication Server 1000 (CS1K) R5.0 DSN	https://support.avaya.com/css/P8/documents/100151321 https://support.avaya.com/css/P8/documents/101032403		01-Jan-12	01-Jan-13	N/A	31-Jul-17	TBD		
Communication Server 1000 5.0	https://support.avaya.com/css/P8/documents/100151321 https://support.avaya.com/css/P8/documents/101032403			31-Dec-10		31-Jul-17	TBD		
Communication Server 1000 5.5	https://support.avaya.com/css/P8/documents/100151321 https://support.avaya.com/css/P8/documents/101032403			31-Dec-10		31-Jul-17	TBD		
Communication Server 1000 6.0	https://support.avaya.com/css/P8/documents/100151321 https://support.avaya.com/css/P8/documents/101032403		31-Dec-10	31-Dec-11		31-Dec-17	TBD		
Communication Server 1000 7.0	https://support.avaya.com/css/P8/documents/100151321		22-Feb-11	01-Apr-12	N/A	03-Jun-24	TBD		
Communication Server 1000 7.5	https://support.avaya.com/css/P8/documents/100151321		25-May-13	25-Sep-13	N/A	03-Jun-24	TBD		
Communication Server 1000 7.6	https://support.avaya.com/css/P8/documents/101046049		09-Apr-18	09-Apr-19	N/A	03-Jun-24	TBD		NT8R80AE, NT8R80BE, NT1R20BAE5, NT5D13AAE6, NT5D14ADE5, NT5D16DAE6, NT5D26BA, NT5D31BAE5, NT5D32GAE5, NT5D34ACE5, NT5D35AAE5, NT5D36AAE5, NT5D51BCE5, NT5D52ACE5, NT5D52BCE5, NT5D60AAE5, NT5D62GAE5, NT5D67CBE5, NT5D69CBE5, NT5D80BAE5, NT5D81BAE5, NT5D85AAE6, NT5D86AA, NT5D86AAE6, NT5D87AAE6, NT5G01AB, NT5G03AB, NT5G04AAE5, NT5G11AAE5, NT5G25AAE5, NT5G31AB, NT5G53BAE5, NT5K02KBE5, NT5K21BBE5, NT5K48ADE5, NT5K82ABE5, NT5K83ABE5, NT5K83FAE5, NT6D70BAE5, NT6D71ACE5, NT7K20ABE6, NT7K20ABG5, NT7R76ACE5, NT8D02HAE5, NT8D02HAE6, NT8D02HAG5, NT8D14DAE5, NT8D14DAG5, NT8D15AKE5, NT8D31ABE6, NT8D31ABG5, NTAG81AAE6, NTAG81BAE6, NTAG81CAE6, NTAG81DAE6, NTAK0420E6, NTAK111BE6, NTAK11BDE5, NTAK120AE6, NTAK19CE6, NTAK28ABE5, NTAK7506E6, NTAK75ACE5, NTBK05CAE6, NTBK05DAE6, NTBK48AAE6, NTBK51CAE5, NTBK51CAG5, NTBK65AAE5, NTBK80BAE5, NTC310ABE6, NTC310ABG5, NTC312AAE6, NTC314BAE6, NTC320AAE6, NTC325AAE6, NTC325BAE6, NTC325BAE6, NTC325BAE6, NTDK48KAE6, NTDK49KAE6, NTDK70BBE5, NTDK72ABE5, NTDK89AAE6, NTDK95BBE5, NTDU0606E6, NTDU14DAE5, NTDU15DAE5, NTDU80CAE5, NTDU99AAE5, NTDW05AAE5, NTDW08AAE6, NTDW12AAE5, NTDW5309E6, NTDW53BAE6, NTDW53BAG5, NTDW54BAE6, NTDW5506E6, NTDW5604E6, NTDW5606E6, NTDW56BBE6, NTDW59BBE6, NTDW59BBG5, NTDW6102E5, NTDW62AAE5, NTDW62AAG5, NTDW63BAE5, NTDW64AAE5, NTDW64AAG5, NTDW65AAE6, NTDW65AAG5, NTDW66CAE5, NTDW67AAE6, NTDW69AAE5, NTDW70AAE5, NTDW72AAE5, NTDW75AAE5, NTDW77AAE5, NTDW79ACE5, NTDW99ABG5, NTDW99CAE6, NTEZ55AAE6, NTJG09AAE6, NTRC17CAE6, NTRX26NPE6, NTRK09AAE5, NTRK14ABE6, NTRK15AAE6, NTRK16ABE6, NTRK17ABE6, NTRK17ACE6, NTRK18ABE6, NTRK22ABE6, NTRX25CAE5, NTRX26AAE6, NTRK27AAE6, NTRVQ0120E5, NTRVQ0120E5, QUAAE5, 700502320, A0355200, A0367916, A0620100, A0814961, A0891744, N0005129, N0112994, N0121357, N0121360, N0140428, N0154213, N0170014, N0198586, N0220961, NTE906EC, NTE906FC, NTE906GC, NTE907EC, NTE907FC, NTE907GC, NTE906AC, NTE906AE, NTE907AC, NTE907AE, NTE906KC, NTE907DE, NTE906HC, NTE907HC, NTE980AB, NTE980BB, NTE980HB, NTE980JB, NTE980MB, NTE980PB, NTE980RB, NTE980SB, NTE980TB, NTE980V, NTE980XB, NTE980LB, NTE907JB, NTE906NB, NTE906PB, NTE907LB, NTE907MB, NTE980UB, NTE901KA, NTE906TA, NTE906VA, NTE907SA, NTE907VA, NTE909AA, NTE909AB, NTE909BA, NTE909BB, NTE909CA, NTE909CB, NTE909DA, NTE909EA, NTE909EB, NTE909FA, NTE909FB, NTE909GA, NTE909GB, NTE909HA, NTE909HB, NTE909IA, NTE909IB, NTE909JA, NTE909JB,
Communication Server 2100 (CS2100 / SL100) Enhanced Intelligent Peripheral Controller Card for North America	https://support.avaya.com/css/P8/documents/100128099		01-May-11	01-May-14	01-May-14	01-May-17	14-Feb-22		NT7D07BA
Communication Server 2100 (CS2100 / SL100) IPE Extended Message Waiting Line Card for North America	https://support.avaya.com/css/P8/documents/100128102		01-May-11	N/A	01-May-14	01-May-17	14-Feb-22		NT8D09AM
Communication Server 2100 (CS2100 / SL100) Media Gateway 3500 (MG3500) non-R0HS, Power Distribution Center (PDC) and some Spectrum Peripheral Module (SPM) components for North America	https://support.avaya.com/css/P8/documents/100144283		29-Jun-11	31-Dec-12	31-Dec-12	31-Dec-16	14-Feb-22		NT0X40UA, NT0X40UB, NT0X42AD, NT0X42AH, NT0X42AJ, NT0X42AK, NT0X42AN, NT0X42AS, NT0X42AW, NT0X42UA, NT0X42UB, NT0X42UC, NT0X42UH, NT9X26FA, NTLX52AS, NTLX55BA, NTLX71AA, NTLX72BA, NTLX82AA, NTLX85AA, NTLX99BA, NTLX220CA, NTR630AA, NTRX02CA, NTRX02CD, NTRX31CA, NTRX31CQ, NTRX31CW, NTRX31DH, NTRX51XA, NTRX51XB, NTRX51XC, NTRX51XD, NTRX51XE, NTRX51XF, NTRX51XG, NTRX51XH, NTRX51XJ, NTRX51XK, NTRX51XL, NTRX51XM, NTRX51XN, NTRX51XP, NTRX51XQ, NTRX51XR, NTRX51XT, NTRX51XV, NTRX53CA
Communication Server 2100 (CS2100 / SL100) Software releases SD09 and SD09.1 for North America	https://support.avaya.com/css/P8/documents/100166249		01-Oct-12	31-Dec-12	N/A	31-Dec-16	14-Feb-22		9KEM0090, CBM00090, CICM0090, CS2M0090, GWCC0090, IEMS0090, MG320090, MG350090, MG3E0090, MG9K0090, MS200090, MUC00022, SAM210090, SD000009, SDC00009, SIWI0100, SPFS0090, SPM00210, STRM00060
Communication Server 2100 (CS2100) Service Application Manager 21 & eXtended Architecture Core (XA-Core)	https://support.avaya.com/css/P8/documents/100166238		13-Sep-12	N/A	31-Dec-14	31-Dec-16	14-Feb-22		N0036797, N0066842, N0066844, N0111732, NT0X24BD, NT9X9032, NT9X9586, NT9X9587, NTLX0101, NTLX0104, NTLX0105, NTLX02DA, NTLX03AB, NTLX03BB, NTLX04CA, NTLX05AB, NTLX06AC, NTLX07CA, NTLX08AB, NTLX10AA, NTLX10AB, NTLX1107, NTLX1108, NTLX1145, NTLX11AA, NTLX14CA, NTLX17AA, NTLX20AA, NTLX20BA, NTR65104, NTR65116, NTR65117, NTR65118, NTR65119, NTR65120, NTR65167E6, NTR651BD, NTR651BF, NTR651FB, NTR651FW, NTR651RT, NTR651RV, NTR651TD, NTR661BC, NTR661BS, NTR661RH, NTR661RK, NTRX5131E6, NTRX5279E6, NTRX5294E6

Conversant v8 UCS 1000	https://support.avaya.com/css/P8/documents/100018845			30-Jun-06	30-Jun-06	31-Jul-16	31-Jul-17		
Conversant V8R9 Map 40				30-Jun-07	30-Jun-07	31-Jul-16	31-Jul-17		
Conversant V8R9 UCS 1000				04-Oct-08	04-Oct-08	31-Jul-16	31-Jul-17		
Conversant v9	https://support.avaya.com/css/P8/documents/100019262	04-Oct-04	30-Jun-07	04-Oct-08		31-Jul-16	31-Jul-17		100675, 100739, 100744, 100745, 105550, 113997, 113998, 117564, 117569, 117583, 117618, 117619, 117622, 117623, 117624, 117626, 117629, 117634, 117705, 117861, 117862, 117863, 117866, 117867, 117868, 117869, 117994, 117995, 117996, 117997, 117998, 117999, 118000, 118001, 119677, 150904, 150906, 150908, 150909, 150910, 150911, 150912, 155208, 155210, 155211, 155212, 155213, 155215, 155216, 155217, 155218, 155219, 155223, 155225, 155230, 155232, 155234, 155236, 155238, 159492, 160748, 160916, 160917, 167388, 167390, 167391, 167392, 167395, 167637, 167639, 167640, 177738, 177740, 11P391TCL12
Conversant v9 MAP40P	https://support.avaya.com/css/P8/documents/100017437	30-Jun-03	N/A	N/A		31-Jul-16	31-Jul-17		117574, 117713, 115209, 155231, 155233, 155235, 155237, 155241, 155243, 155245, 155247, 155249, 155250, 158223, 159626
CPaaS Avaya Virtual Agent	https://support.avaya.com/css/P8/documents/101084001		01-Nov-22	31-Dec-22	N/A	N/A	31-Dec-23		415046, 415047, 415048
CRI - Enterprise Application Center		17-Jul-23							
CRQM / WFM / WFO 7.0	https://support.avaya.com/css/P8/documents/100113580		19-Dec-10	03-Sep-12	19-Dec-13	31-Mar-16	02-Sep-16		N0056088, N0056089, N0107316, N0107318, N0107319, N0107320, N0108398, N0108399, N0108400, N0108404, N0160885, N0160886, N0160905, N0160906, N0106112, N0106113, N0105117, N0106118, N0106119, N0106120, N0198954, N0198955, N0198956, N0198957, N0198958, N0198961, N0198962, N0198963, N0198964, N0198965, N0198966, N0198967, N0198968, N0198969, N0198970, N0198971, N0198972, N0198973, N0198974, N0198975, N0198976, N0198977, N0198979, N0198980, N0198981, N0198982, N0198983, N0198984, N0198985, N0198986, N0198987, N0198988, N0198989, N0198990, N0198991, N0198992, N0198993, N0198994, N0198995, N0198996, N0198997, N0207466, N0207467, N0217865, N0217866, N0217867, N0217868, NT2Y62AA, NT2Y69AA, NT2Y72BA, NT2Y72DA, NT2Y72EA, NT2Y72LA, NT2Y72MA, NT2Y73AA, NT2Y73BA, NT6W28AB, NT6W28AC, NT6W28BB, NT6W28BC, NT6W28CC, NT6W28DB, NT6W28DC, NT6W28FB, NT6W28FC, NT6W28GB, NT6W28HC, NT6W28HD, NT6W28IB, NT6W28IC, NT6W28JB, NT6W28JC, NT6W28KB, NT6W28KC, NT6W28MB, NT6W28MC, NT6W35RA, NT6W80TA, NT6W80UA, NT6W80VA, NT6W80WA, NT6W96CA, NT6W96DA, NT9S28AB, n9S28AC, NT9S28BB, NT9S28BC, NT9S28CB, NT9S28CC, NT9S28DC, NT9S28FB, NT9S28FC, NT9S28GB, NT9S28GC, NT9S28HB, NT9S28HC, NT9S28JB, NT9S28JC, NT9S28KB, NT9S28KC, NT9S28MB, NT9S28MC, NT9S35RA, NT9S80TAE6, NT9S80UAE6, NT9S80VAE6, NT9S80WAE6, NT9S96CA, NT9S96DA, NTCL62AA, NTCL69AA, NTCL72BA, NTCL72DA, NTCL72EA, NTCL72LA, NTCL72MA, NTCL73AA, NTCL73BA
CS1000M Hardware (large TDM systems) - Refer to CS1K Release Entries	https://support.avaya.com/css/P8/documents/101004468		19-Nov-15	N/A	01-Jun-18	N/A	TBD		A0205202, A0205203, A0205205, A0205206, A0205207, A0205209, A0545236, A0555098, A0555307, A0555308, A0555376, A0634492, A0634493, A0634494, A0634495, A0634496, A0722715, A0722727, A0757981, A0757982, A0761993, A0762506, A0766331, A0773054, A0773055, A0773056, A0773059, A0793168, A0841413, A0885525, A0885527, A0885529, A0885530, A0885531, N0009726, N0023776, N0026096, N0034189, N0034190, N0101364, N0113523, N0113537, N0115180, NT1P5201, NT1P5201E, NT1P61CAE5, NT1P62CAE5, NT1P63CAE5, NT1P6501E6, NT1P6601E6, NT1P70CAE5, NT1P75AA, NT1P75AAE6, NT1P75BA, NT1P75BAE6, NT1P78AAE5, NT1P78AAE6, NT1P79AAE6, NT1P79BA, NT1P79BAE6, NT1P86AA, NT1P86AAE5, NT1P87AAE6, NT1R89AA, NT1R89BBE5, NT4N29AA, NT4N29AAE6, NT4N39BAE5, NT4N40AAE5, NT4N40AB, NT4N40ACE5, NT4N41ABE5, NT4N41AC, NT4N41ACE5, NT4N41DDE5, NT4N48BAE5, NT4N49AAE5, NT4N57AAE5, NT4N65AC, NT4N65ACE5, NT4N72AA, NT4N72AAE6, NT4N88AAE6, NT4N88BBE6, NT4N89AAE6, NT4N92BA, NT4N92BAE6, NT4N93BA, NT4N93BAE6, NT4N95BA, NT4N95BAE6, NT4N96AA, NT4N96AAE6, NT4N97AA, NT4N97BAE5, NT5D11AE5, NT5D12AAE5, NT5D19AA, NT5D19AAE6, NT5D33ACE5, NT5D50AA, NT5D50AAE6, NT5D53AAE6, NT5D64CBE5, NT5D65CBE5, NT5D97ADE5, NT6C39DA, NT6C39EA, NT6C39FA, NT6D40BAE5, NT6D41CAE5, NT6D42CDE5, NT7D0008, NT7D0009, NT7D00AD, NT7D00ADE5, NT7D00BBE5, NT7D05AAE5, NT7D09CA, NT7D09CAE5, NT7D11AGE6, NT7D11BE66, NT7D11BF6E, NT7D89CA, NT7D89CAE6, NT7D90DAE6, NT7R51AE5, NT7R52AD, NT7R52AE5, NT7R66AAE6, NT7R66BBE6, NT7R67BAE5, NT7R67CAE6, NT7R67DAE6, NT7R67EA, NT7R67EAE5, NT7R68AAE5, NT7R68BAE5, NT7R69AA, NT7R69AAE6, NT7R69BA, NT7R69BAE6, NT7R86AAE6, NT7R87AAE6, NT7R87BAE6, NT7R94AAE5, NT8D01BC5E, NT8D04BAE5, NT8D04BBE5, NT8D06AB, NT8D1107, NT8D1107E6, NT8D1108, NT8D16ABE5, NT8D16ACE5, NT8D17GCE5, NT8D17HC, NT8D17HCE5, NT8D21AB, NT8D29BA, NT8D3507, NT8D35BAE5, NT8D35EA5, NT8D3703E5, NT8D37BA, NT8D37BBE5, NT8D37CE5, NT8D37DE5, NT8D40AA, NT8D40AM, NT8D40AME6, NT8D40AU, NT8D41BBE5, NT8D46AC, NT8D46AD, NT8D46ADE6, NT8D46AGE6, NT8D46AJ, NT8D46AM, NT8D46ASE6, NT8D46AX, NT8D46DC, NT8D46DCE6, NT8D49AAE6, NT8D49BA, NT8D5204, NT8D52ACE5, NT8D52DEE5, NT8D56AA, NT8D57AAE5, NT8D63AA, NT8D63AAE6, NT8D6401, NT8D64BD, NT8D64BF, NT8D64CAE6, NT8D64CBE6, NT8D64CC6E, NT8D64CDE6, NT8D64CE6, NT8D7206, NT8D7208E6, NT8D7217E6, NT8D74BD, NT8D74BDE6, NT8D74BE, NT8D74BEE6, NT8D74BF, NT8D74BFE6, NT8D75DA, NT8D75DAE6, NT8D76BC, NT8D76BCE6, NT8D76BDE6, NT8D76BEE6, NT8D76BF6E, NT8D76BGE6, NT8D76H, NT8D76HBE6, NT8D76LBE6, NT8D76PB, NT8D76RFE6, NT8D76RE6, NT8D76SBE6, NT8D79AB, NT8D79ABE6, NT8D79AC, NT8D79ACE6, NT8D79ADE6, NT8D79AE, NT8D79AE6, NT8D79AFE6, NT8D80BB, NT8D80BBE6, NT8D80BC, NT8D80BCE6, NT8D80BD, NT8D80BDE6, NT8D80BE, NT8D80BEE6, NT8D80BF, NT8D80BFE6, NT8D80BGE6, NT8D80BB, NT8D80BJE6, NT8D80RFE6, NT8D80ZF, NT8D80ZFE6, NT8D82AC, NT8D82ADE6, NT8D83AD
Customer Interaction Express (CIE) R2.1 connected to Integral Enterprise and Avaya AURA for Germany and EMEA	https://support.avaya.com/css/P8/documents/101004894		31-Aug-12	30-Jun-15	N/A	01-Sep-14			#.230.005.743, #.230.005.744, #.230.005.745, #.230.005.746, #.230.005.747, #.230.005.748, #.230.005.749, #.230.005.750, #.230.005.751, #.230.005.752, #.230.005.753, #.230.005.754, #.230.005.755, #.230.005.756, #.230.005.757, #.230.005.758, #.230.005.759, #.230.005.760, #.230.005.761, #.230.005.762, #.230.005.763, #.230.005.764, #.230.005.765, 4.999.134.390, 4.999.134.391, 4.999.134.392, 4.999.134.393, 4.999.134.394, 4.999.134.395, 4.999.134.397, 4.999.134.398, 4.999.134.399, 4.999.134.400, 4.999.134.401, 4.999.134.402, 4.999.134.403, 4.999.134.404, 4.999.134.405, 4.999.134.406, 4.999.134.407, 4.999.134.408, 4.999.134.409, 4.999.134.410, 4.999.134.411, 4.999.134.412, 4.999.134.413
Customer Interaction Express 1.0	https://support.avaya.com/css/P8/documents/100040917		05-Apr-09	05-Apr-09			N/A		

Customer Interaction Express 1.1	https://support.avaya.com/css/P8/documents/101004892		31-Dec-10	31-Aug-12			01-Sep-14			#.230.003.853, #.230.003.854, #.230.003.858, #.230.003.861, #.230.003.865, #.230.003.868, #.230.003.872, #.230.003.875, #.230.003.879, #.230.003.885, #.230.003.891, #.230.003.897, #.230.003.900, #.230.003.901, #.230.003.902, #.230.003.906, #.230.003.912, #.230.003.915, #.230.003.919, #.230.003.922, #.230.003.923, 4.999.117.100, 4.999.117.104, 4.999.117.110, 4.999.117.116, 4.999.117.119, 4.999.117.123, 4.999.117.129, 4.999.117.135, 4.999.117.141, 4.999.117.144, 4.999.117.145, 4.999.117.149, 4.999.117.155, 4.999.117.158, 4.999.117.162, 4.999.117.165, 4.999.117.166, 4.999.117.171, 4.999.117.172, 4.999.117.173, 4.999.117.174
Customer Interaction Express 3.x	https://support.avaya.com/css/P8/documents/101084287		31-Mar-23	31-Dec-24	N/A	N/A				303975, 303977, 303979, 304000, 304001, 304006, 304007, 305404, 385528, 388060, 291696, 291697, 291698, 291699, 291700, 291701, 291714, 291715, 291716, 291717, 291718, 291719, 296416, 296417, 296418, 296419, 296420, 296421, 303976, 303978, 304002, 304003, 304004, 304005, 304008, 304009, 304010, 304011, 304012, 304013, 304014, 304015, 304016, 304017, 304018, 304019, 304020, 304021, 385527, 305405, 305406, 396679
Customer Service Editions 1.0	https://support.avaya.com/css/P8/documents/100040774		02-Feb-09				N/A			206124, 206125, 206126, 206127, 206128, 206129, 206130, 206131, 206132, 218496, 218497, 218498, 218499, 218500, 218501, 218502, 218503, 218504, 218505, 218506, 218507, 218508, 218509, 218510, 218511, 218512, 218513
Customer Service Editions R2	https://support.avaya.com/css/P8/documents/100134047		30-Jun-11				N/A	N/A		206138, 211410, 211411, 223361, 228032, 228033, 228034, 228035, 228036, 228037, 228038, 228039, 228040, 228041, 228042, 228043, 228044, 228045, 228046, 228049, 228050, 228230, 228231, 228232, 228233, 228234, 228235, 228236, 228237, 228238
D100 IP DECT Kit	https://support.avaya.com/css/P8/documents/100179843		02-Jun-14	02-Jun-15	02-Jun-17	02-Jun-20		TBD		700503098, 700503099
D100 IP DECT Repeater - EU countries only	https://support.avaya.com/css/P8/documents/101043007		10-Dec-17	N/A	10-Dec-20	10-Dec-22		TBD		700503105,
DECT IP RBS V3 Series	https://support.avaya.com/css/P8/documents/101074472		14-Jun-21		31-Aug-24	N/A		TBD		700511088, 700511087, 700511086
DECT RBS V2	https://support.avaya.com/css/P8/documents/101029489		10-Dec-16	10-Dec-17	10-Dec-19	10-Dec-22		TBD		700502015, 700502016, 700502034, 700503191, 700503192, 700466451
DEFINITY AUDIX Voice Messaging System	https://support.avaya.com/css/P8/documents/100020233			31-Mar-08	31-Mar-08	31-Mar-16		TBD		
DEFINITY Call Center Software ECS R5	https://support.avaya.com/css/P8/documents/100019695		01-Jun-00	07-Mar-05	N/A	30-Jun-17		TBD		
DEFINITY Call Center Software ECS R6	https://support.avaya.com/css/P8/documents/100019695		01-May-01	07-Mar-05	N/A	30-Jun-17		TBD		
DEFINITY Call Center Software ECS R8	https://support.avaya.com/css/P8/documents/100019695		01-May-02	07-Mar-05	N/A	30-Jun-17		TBD		
DEFINITY Call Center Software ECS R9	https://support.avaya.com/css/P8/documents/100019695		01-Dec-03	07-Mar-05	N/A	30-Jun-17		TBD		
DEFINITY Call Center Software G3V2	https://support.avaya.com/css/P8/documents/100019695		01-Jun-00	07-Jun-04	N/A	30-Jun-17		TBD		
DEFINITY Call Center Software G3V3	https://support.avaya.com/css/P8/documents/100019695		01-Mar-95	07-Jun-04	N/A	30-Jun-17		TBD		
DEFINITY Call Center Software G3V4	https://support.avaya.com/css/P8/documents/100019695		01-Jun-00	07-Jun-04	N/A	30-Jun-17		TBD		
DEFINITY Call Processing Software ECS R10	https://support.avaya.com/css/P8/documents/100019695		01-Jul-02	07-Mar-05	N/A	07-Jun-16		TBD		
DEFINITY Call Processing Software ECS R5	https://support.avaya.com/css/P8/documents/100019695		01-Nov-97	07-Mar-05	N/A	07-Jun-16		TBD		
DEFINITY Call Processing Software ECS R6	https://support.avaya.com/css/P8/documents/100019695		01-Feb-99	07-Mar-05		07-Jun-16		TBD		
DEFINITY Call Processing Software ECS R7	https://support.avaya.com/css/P8/documents/100019695		01-Jun-00	07-Mar-05	N/A	07-Jun-16		TBD		
DEFINITY Call Processing Software ECS R8	https://support.avaya.com/css/P8/documents/100019695		01-Mar-01	07-Mar-05	N/A	07-Jun-16		TBD		
DEFINITY Call Processing Software ECS R9	https://support.avaya.com/css/P8/documents/100019695		01-Mar-02	07-Mar-05	N/A	07-Jun-16		TBD		
DEFINITY Call Processing Software G3V2	https://support.avaya.com/css/P8/documents/100019695		01-Jan-94	07-Jun-04	N/A	07-Jun-16		TBD		
DEFINITY Call Processing Software G3V3	https://support.avaya.com/css/P8/documents/100019695		01-Jun-00	07-Jun-04	N/A	07-Jun-16		TBD		
DEFINITY Call Processing Software G3V4	https://support.avaya.com/css/P8/documents/100019695		01-Jun-97	07-Jun-04	N/A	07-Jun-16		TBD		
DEFINITY Server 2MG & 4MG Linear Flash Cards	https://support.avaya.com/css/P8/documents/100018977		07-Feb-07	15-Dec-08	N/A	01-Jan-17		TBD		
DEFINITY Server CSI Rack Mount	https://support.avaya.com/css/P8/documents/100018977		01-Oct-07	07-Feb-10	N/A	01-Jan-17		TBD		190237
DEFINITY Server CSI, CMC MG	https://support.avaya.com/css/P8/documents/100018977		07-Feb-07	07-Feb-10	N/A	01-Jan-17		TBD		183538, 187316, 192176, 192177, 700059637, 847987187
DEFINITY Server CSI/ProLogix, TN2402 Processor, CMC1 Media Gateway, & TN2182 Tone/Clock	https://support.avaya.com/css/P8/documents/100018977		01-Oct-07	07-Feb-10	N/A	07-Jun-16		TBD		
DEFINITY Server CSI/TN2402, CMC1 Media Gateway Platform (ProLogix)	https://support.avaya.com/css/P8/documents/100018795		01-May-06	N/A	N/A	07-Jun-16		TBD		185698
DEFINITY Server SI Processor Complex TN2404/TN2401, TN2400/TN2401, TN792, TN790, and TN786, Survivable Remote Processor (SRP) and software	https://support.avaya.com/css/P8/documents/100018793		15-Jun-05	15-Dec-08	15-Dec-08	15-Jun-16		TBD		108724915, 109047, 109485, 112061, 112062, 112063, 112070, 112071, 112072, 112075, 112116, 150934, 150945, 150946, 150950, 150951, 150960, 150961, 151019, 151060, 151061, 151064, 151067, 151080, 151081, 165447, 165448, 170839, 171157, 172513, 172514, 172515, 172517, 172522, 172593, 172594, 172600, 172601, 179562, 179563, 180474, 180475, 180476, 180477, 180479, 180480, 180879, 182002, 182003, 183541, 183542, 183543, 185586, 185587, 185588, 185589, 185590, 185591, 185592, 185593, 185967, 185968, 185969, 185970, 185975, 185976, 185977, 185978, 185980, 185981, 185982, 185983, 185984, 185985, 185986, 185987, 185988, 185991, 185992, 185993, 185994, 185996, 185997, 185998, 185999, 186000, 186007, 186015, 186026, 186798, 186799, 186800, 186801, 186802, 186803, 700241318, 700275415
Dell R220 (CMS R18.x)	https://support.avaya.com/css/P8/documents/101020897		11-Jul-16	N/A	11-Jul-19	11-Jul-22		TBD		381845
Dell R620 Low- to Mid-Sized Hardware Upgrade Kits (CMS R18.x)	https://support.avaya.com/css/P8/documents/101027888		11-Dec-16	N/A	12-Dec-19	12-Dec-22		TBD		338696
Dell R720 (CMS Release 17)	https://support.avaya.com/css/P8/documents/101015669		08-Feb-16	N/A	08-Feb-19	08-Feb-22		TBD		305371
Dialog Designer 3.0	https://support.avaya.com/css/P8/documents/100064950		04-Dec-06					N/A		700381874
Dialog Designer 3.1	https://support.avaya.com/css/P8/documents/100040785		17-Jul-07	01-Sep-08				N/A		700428857
Dialog Designer 4.0	https://support.avaya.com/css/P8/documents/100019695		07-Jan-08	01-Sep-11				N/A		700439797
Dialog Designer 4.1	https://support.avaya.com/css/P8/documents/100022431		04-May-09	01-Sep-11				N/A		212570, 212571, 700450950
Dialog Designer 5.0	https://support.avaya.com/css/P8/documents/100077558		09-Aug-10	07-May-12				N/A		700459993
Dialog Designer 5.1	https://support.avaya.com/css/P8/documents/100150454		06-Feb-12	03-Feb-14		03-Feb-19				218260, 218261, 700480213
Digital HotDesk R2.5	https://support.avaya.com/css/P8/documents/100018808		30-Sep-02	N/A	30-Sep-04	N/A		N/A		408383941, 408383982, 408383990
Digital Mobility	https://support.avaya.com/css/P8/documents/100177552		03-Mar-14	N/A	03-Mar-17	03-Mar-17				NT7B65KJES, NT7B65KKEs, NT7B65KTE6, NT7B65KUE6, NT7B65KWE5, NT7B65KWE6, NT7B65LCL, NT7B65LI, NT7B65LKE6, NT7B65LSE5, NT7B65LTE6, NT7B80AAE5, NT7B80ABE5, NT7B80AHE6, NT7B80AKE6, NT7B80BCJ, NT7B80CKE6, NT7B80CLE6, NT7B80CME6, NT7B80CNE6, NT7B80CRE6, NT7B80CUE6, NT7B80DCE5, NT7B80DE, NT7B80DGE5, NT7B80DHE5, NT7B80DJE5, NT7B80DKE5, NT7B80DLE5, NTBU1248, NTBU1249, NTBU1250, NTBU1251
DPNSS Converter	https://support.avaya.com/css/P8/documents/100173283		30-Sep-13	N/A	30-Sep-13	30-Sep-15				700469752
DS1404076-E5 83935F Switch Fabric/CPU Module	https://support.avaya.com/css/P8/documents/100107444		31-Aug-09	N/A	30-Sep-09	30-Sep-17				
E129 SIP Deskphone 1.0	https://support.avaya.com/css/P8/documents/101033015		13-Mar-17	13-Sep-18	13-Sep-18	13-Jun-21		TBD		700507151, 700507153, 700507152, 700508000, 700508001, 700508002, 700508003, 700508004, 700508005, 700508007, 700508008, 700510361

E159 & E169 Media Station and Accessories	https://support.avaya.com/css/P8/documents/101036014 https://support.avaya.com/css/P8/documents/101063485		13-Mar-17	25-Aug-19	25-Aug-19	N/A	25-Aug-19		700508084, 700508086, 700508092, 700508095, 700508096, 700508097, 700508104, 700508109, 700508211
Emergency power supply PB1 used with Integral 5	https://support.avaya.com/css/P8/documents/100152584		28-Nov-11	N/A	31-Dec-17	31-Dec-17			215708394
Engagement Assistant Snap-in	https://support.avaya.com/css/P8/documents/101070687		15-Nov-20	15-Nov-21	N/A	N/A	15-Nov-23		291634, 291637, 380772, 380773, 380774, 380776, 380777
Engagement Designer	https://support.avaya.com/css/P8/documents/101084077		15-Nov-22	15-Feb-24	N/A	N/A	TBD		390674, 390676, 396306, 390318, 390319, 390962, 406669
Engagement Development Platform 3.1	https://support.avaya.com/css/P8/documents/101063499		21-Dec-15	21-Dec-15	N/A	N/A	21-Dec-18		
Engagement Development Platform 3.1.1	https://support.avaya.com/css/P8/documents/101063499		10-Oct-16	10-Oct-16	N/A	N/A	10-Oct-19		
Equinox™ Attendant 5.0	https://support.avaya.com/css/P8/documents/101064855		30-Apr-20	31-Dec-20	N/A	N/A	TBD		
Equinox™ Attendant 5.2	https://support.avaya.com/css/P8/documents/01075637		04-Jul-21	31-Aug-21	N/A	N/A	TBD		
Equinox™ Conferencing 9.1.2				01-Jan-25	N/A	N/A	01-Jan-26		394284, 387381, 397122, 390759, 387381, 397122, 387383, 391613, 394285, 387382, 397123, 391612, 387382, 397123, 387361, 387357, 387358, 392214, 389953, 389954, 387375, 387377, 387383, 387376, 387378, 387383, 387426, 392291, 387428, 392293, 390577, 390779, 390579, 390781, 390775, 387388, 390777, 389945, 390578, 390780, 390770, 390782, 390776, 387389, 389943, 390787, 390918, 391580, 390788, 391581, 387353, 412983, 387359, 387354, 412984, 390914, 392289, 390915, 392290, 402453, 402454, 397220, 397270, 397228, 397222, 387374, 387366, 387367
Equinox™ for Web 1.0	https://support.avaya.com/css/P8/documents/101088416		22-Apr-24	22-Apr-25	N/A	N/A			391423, 391424, 412954, 337971, 337972, 337973, 337974, 337975, 337976, 337977, 337978, 337979, 337980, 337981, 337982, 397133, 391421, 391422, 391423, 391424
Equinox™ Streaming & Recording 8.3	https://support.avaya.com/css/P8/documents/101087345		21-Nov-23	01-Nov-24	N/A	N/A	TBD		389962, 393165, 393166, 393167, 393168, 393169, 393300, 393313, 393314, 393311, 393312, 393305, 393308, 393306, 393307, 393309, 393310, 389963, 389964, 390792, 390793, 393090, 393091, 393092, 393093
Equinox™ Streaming & Recording 9.0	https://support.avaya.com/css/P8/documents/101087345		21-Nov-23	01-Nov-24	N/A	N/A	TBD		389962, 393165, 393166, 393167, 393168, 393169, 393300, 393313, 393314, 393311, 393312, 393305, 393308, 393306, 393307, 393309, 393310, 389963, 389964, 390792, 390793, 393090, 393091, 393092, 393093
Equinox™ Streaming & Recording 9.1	https://support.avaya.com/css/P8/documents/101087345		21-Nov-23	01-Nov-24	N/A	N/A	TBD		389962, 393165, 393166, 393167, 393168, 393169, 393300, 393313, 393314, 393311, 393312, 393305, 393308, 393306, 393307, 393309, 393310, 389963, 389964, 390792, 390793, 393090, 393091, 393092, 393093
Equinox™ Streaming & Recording 9.1.10	https://support.avaya.com/css/P8/documents/101087345		21-Nov-23	01-Nov-24	N/A	N/A	TBD		389962, 393165, 393166, 393167, 393168, 393169, 393300, 393313, 393314, 393311, 393312, 393305, 393308, 393306, 393307, 393309, 393310, 389963, 389964, 390792, 390793, 393090, 393091, 393092, 393093
Equinox™ Streaming & Recording 9.1.11 (FP)	https://support.avaya.com/css/P8/documents/101087345		21-Nov-23	01-Nov-24	N/A	N/A	TBD		389962, 393165, 393166, 393167, 393168, 393169, 393300, 393313, 393314, 393311, 393312, 393305, 393308, 393306, 393307, 393309, 393310, 389963, 389964, 390792, 390793, 393090, 393091, 393092, 393093
Event Processor 2.0	https://support.avaya.com/css/P8/documents/100040942		02-Mar-09	N/A	N/A	02-Mar-16			207894, 207896, 207897, 213770
Expanded Meet-Me Conferencing (EMMC)	https://support.avaya.com/css/P8/documents/100072518		15-Jan-10	15-Jan-11			15-Jan-12		700341860
Extended Peripheral Module (XPM), BladeCenter-T architecture (MAS & BCP), and Media Gateway 9000	https://support.avaya.com/css/P8/documents/100150449		24-Oct-11	N/A	N/A	31-Dec-17			N0183123, NT0X10AA, NT2X06AB, NT2X09AA, NT2X10BB, NT2X11BA, NT2X57AA, NT2X59AA, NT2X70AF, NT2X77AA, NT2X90AD, NT3X04AA, NT3X09BA, NT6X02EV, NT6X02PM, NT6X02RQ, NT6X02RH, NT6X02RJ, NT6X02VA, NT6X02WH, NT6X02WJ, NT6X02WK, NT6X03AA, NT6X04AD, NT6X04ZY, NT6X05AA, NT6X17BA, NT6X21AC, NT6X30CA, NT6X35AA, NT6X40AD, NT6X40FB, NT6X40FC, NT6X41AC, NT6X44AA, NT6X44CA, NT6X50AB, NT6X50EC, NT6X51AC, NT6X52AA, NT6X53AA, NT6X55AB, NT6X62EA, NT6X69AC, NT6X69AD, NT6X69LB, NT6X69QA, NT6X70AA, NT6X74AB, NT6X78AB, NT6X80BB, NT6X85AC, NT6X86AB, NT6X92EA, NT7X03AA, NT7X05AA, NT7X07AA, NT8X18BB, NTAX74AA, NTAX78AA, NTAX78AB, NTAX78BA, NTBX01BA, NTBX02BA, NTMX71AA, NTMX72AA, NTMX73AB, NTMX75BA, NTMX76AB, NTMX77AA, NTMX79AA, NTMX81AA, NTMX82BA, NTMX83AA, NTMX83BA, NTMX8501, NTMX8601, NTMX87AA, NTMX87BA, NTMX9004, NTMX9005, NTNX33CB, NTSX05AA, NTSX06AA, NTSX06BA, NTVW00BL6, NTVW00BOE6, NTVW00CS, NTVW00CT, NTVW00CU, NTVW00CV, NTVW00CW, NTVW00CX, NTVW00ET, NTVW00EU, NTVW00FB, NTVW00FE, NTVW00GF, NTVW00GG, NTVW00KE, NTVW00KG, NTVW00KH, NTVW00TA, NTVW00TB, NTVW00TC, NTVW00TD, NTVW00UE, NTVW00UF, NTVW01DI, NTVW01DM, NTVW01DN, NTVW01DS, NTVW01DT, NTVW01DU, NTVW01DV, NTVW01DW, NTVW01DX, NTVW01DY, NTVW01DZ, NTVW01GC, NTVW01GD, T6X18BA, TWW00KF

Extreme Networking Solutions Germany	https://support.avaya.com/css/P8/documents/101092226		17-Dec-24	N/A	N/A	N/A	17-Dec-24	TBD	700517660, 700517710, 700517711, 700517712, 700517715, 700517716, 700517838, 700517628, 700517629, 700517632, 700517633, 700517634, 700517635, 700517717, 700517718, 700517830, 700517833, 700517834, 700517835, 700517658, 700517659, 700517676, 700517837, 700517626, 700517627, 700517831, 700517832, 700517600, 700517601, 700517602, 700517603, 700517604, 700517605, 700517758, 700517849, 700517892, 700517650, 700517651, 700517685, 700517697, 700517698, 700517699, 700517700, 700517701, 700517702, 700517703, 700517704, 700517706, 700517757, 700517759, 700517760, 700517668, 700517648, 700517649, 700517674, 700517675, 700517681, 700517682, 700517683, 700517684, 700517694, 700517695, 700517696, 700517705, 700517722, 700517728, 700517729, 700517732, 700517733, 700517737, 700517738, 700517669, 700517840, 700517537, 700517539, 700517654, 700517666, 700517679, 700517680, 700517723, 700517727, 700517730, 700517731, 700517734, 700517735, 700517736, 700517747, 700517748, 700517749, 700517751, 700517752, 700517756, 700517891, 700517761, 700517614, 700517538, 700517606, 700517607, 700517608, 700517609, 700517616, 700517617, 700517618, 700517619, 700517620, 700517652, 700517653, 700517655, 700517656, 700517657, 700517686, 700517687, 700517688, 700517689, 700517690, 700517739, 700517740, 700517741, 700517742, 700517743, 700517750, 700517765, 700517767, 700517776, 700517886, 700517887, 700517888, 700517890, 700517610, 700517611, 700517691, 700517889, 700517528, 700517529, 700517530, 700517531, 700517532, 700517533, 700517534, 700517535, 700517536, 700517540, 700517541, 700517542, 700517543, 700517544, 700517545, 700517546, 700517547, 700517548, 700517549, 700517550, 700517551, 700517552, 700517553, 700517554, 700517555, 700517556, 700517557, 700517558, 700517559, 700517560, 700517561, 700517562, 700517563, 700517564, 700517565, 700517566, 700517567, 700517568, 700517569, 700517570, 700517571, 700517572, 700517573, 700517574, 700517575, 700517576, 700517577, 700517578, 700517579, 700517580, 700517581, 700517582, 700517583, 700517584, 700517585, 700517586, 700517587, 700517588, Ibox Mat No, 700517589, 700517590, 700517591, 700517592, 700517593, 700517594, 700517595, 700517596, 700517597, 700517598, 700517599, 700517612, 700517613, 700517615, 700517621, 700517622, 700517623, 700517624, 700517625, 700517630, 700517631, 700517636, 700517637, 700517638, 700517639, 700517640, 700517641, 700517642, 700517643, 700517644, 700517645, 700517646, 700517647, 700517661, 700517662, 700517663, 700517664, 700517665, 700517667, 700517670, 700517671, 700517672, 700517673, 700517677, 700517678, 700517692, 700517693, 700517707, 700517708, 700517709, 700517713, 700517714, 700517719, 700517720, 700517721, 700517724, 700517725, 700517726, 700517744, 700517745, 700517746, 700517753, 700517754, 700517755, 700517762, 700517763, 700517764, 700517766, 700517768, 700517769, 700517770, 700517771, 700517772, 700517773, 700517774, 700517775, 700517777, 700517778, 700517779, 700517780, 700517781, 700517782, 700517783, 700517784, 700517785, 700517786, 700517787, 700517788, 700517789, 700517790, 700517791, 700517792, 700517793, 700517794, 700517795, 700517796, 700280092, 700281694, 700281702, 700281728, 700342231, 700350887, 700356223, 700356229, 700363039, 700363047, 700363054, 700383144, 700384878, 700394414, 700397029, 700397037, 700397052, 700397060, 700397078, 700419187, 700419542
G250 Media Gateway 1.0	https://support.avaya.com/css/P8/documents/100067521 https://support.avaya.com/css/P8/documents/101046670		01-Feb-10			01-Feb-13	01-May-18	TBD	
G350 Media Gateway 1.0	https://support.avaya.com/css/P8/documents/101046670		01-Feb-10	N/A		01-Feb-13	01-May-18	TBD	
G430 Media Gateway 10.1	https://support.avaya.com/css/P8/documents/101090414		N/A	31-Dec-25	N/A	N/A		TBD	
G430 Media Gateway 10.1.2 (FP)	https://support.avaya.com/css/P8/documents/101090414		N/A	31-Dec-25	N/A	N/A		TBD	
G430 Media Gateway 10.1.3 (FP)	https://support.avaya.com/css/P8/documents/101090414		N/A	31-Dec-25	N/A	N/A		TBD	
G430 Media Gateway 10.2		29-Feb-24		31-Dec-26					
G430 MP120 Gateways and MP80 DB	https://support.avaya.com/css/P8/documents/101054127		11-Mar-19	11-Mar-22	11-Mar-22		TBD	TBD	700506958, 700506957, 700459472
G430 MP20 and MM 722	https://support.avaya.com/css/P8/documents/101046535		10-Mar-18	N/A	12-Mar-21		TBD	TBD	700476393, 700469273, 700395239, 700394745
G450 Media Gateway 10.1	https://support.avaya.com/css/P8/documents/101090414		N/A	31-Dec-25	N/A	N/A		TBD	
G450 Media Gateway 10.1.2 (FP)	https://support.avaya.com/css/P8/documents/101090414		N/A	31-Dec-25	N/A	N/A		TBD	
G450 Media Gateway 10.1.3 (FP)	https://support.avaya.com/css/P8/documents/101090414		N/A	31-Dec-25	N/A	N/A		TBD	
G450 Media Gateway 10.2		29-Feb-24		31-Dec-26					
G450 MP20 Daughter board GSA	https://support.avaya.com/css/P8/documents/100067543		01-Feb-10	N/A	31-Aug-14		TBD	TBD	700432487
G450 MP80 Configuration			06-Oct-14	06-Oct-20	06-Oct-20		TBD	TBD	700407802, 700459456
G600 Media Cabinet	https://support.avaya.com/css/P8/documents/100019676 https://support.avaya.com/css/P8/documents/101026404		15-Dec-05	N/A	15-Dec-08	15-Dec-17		TBD	174280, 175086, 175499
G650 Media Gateway	https://support.avaya.com/css/P8/documents/101046576		10-Jun-18	N/A	10-Jun-21	N/A		TBD	700472343, 777394950
G650 TN Cards	https://support.avaya.com/css/P8/documents/101068062		21-Sep-20	21-Sep-21	21-Sep-23			TBD	195250, 195251, 203027, 203071, 224271, 224272, 224273, 224274, 102689569, 107152969, 407803568, 700170004, 700170012, 700178056, 700178064, 700178072, 700178122, 700393408, 700393523, 700394497, 700394554, 700394646, 700394794, 700394802, 700394992, 700406101, 700406333, 700406341, 700406358, 700415730, 700427503, 700437924, 700463482, 700463490, 700463508, 700463516, 700466014, 700470396, 700479637, 103895504, 700168727, 700168735, 700393812, 700406366, 846902484, 700397284
G700 Media Gateway 1.0	https://support.avaya.com/css/P8/documents/100019642 https://support.avaya.com/css/P8/documents/101026404		04-May-09		04-May-12	01-May-18		TBD	170896, 170901, 700018534, 700236680, 700259898, 700284607, 700315609, 700316326, 700381619, 700394984, 700397433, 700397466, 700397482
G860 Media Gateway 3.0	https://support.avaya.com/css/P8/documents/100113824		31-Mar-11		31-Mar-11	08-Apr-18		TBD	216479, 216610, 216611, 700415854, 700415870, 700415888, 700427263, 700427271, 700427289, 700427297, 700433790, 700433808, 700433816, 700433840, 700433857, 700433873, 700433881, 700433889, 700433923, 700433931, 700433972, 700434194, 700450992, 700452410, 700452428, 700477755, 700477763, 700477771, 700477789, 700477797, 700502274
Generation 1 IP Terminals & Power Adaptor	https://support.avaya.com/css/P8/documents/100020229		05-May-03	N/A	05-May-06	N/A	04-Apr-10		108576802, 108576828, 108576836, 108576894, 108627696, 108627704, 108661273, 108661281, 108690447, 108690454, 108690462, 108690470, 158788, 158789, 158790, 158791, 158798, 158799, 700180763
Gigabit Interface Converter (GBIC) and 10M Cable	https://support.avaya.com/css/P8/documents/101011766		01-Jul-15	N/A	30-Jun-18	30-Jun-20			AA1403028-E6, AA1419075-E6

Global Multi Carrier Cabinet (G/MCC)	https://support.avaya.com/css/P8/documents/100018834		05-Jun-06	N/A	07-Feb-11	08-Jun-16	TBD		103281804, 103730321, 103730339, 103730347, 103895645, 103895652, 107671208, 107671224, 107671240, 107671265, 107671273, 107671281, 107737934, 108424391, 108469446, 108586538, 108586546, 109042, 109048, 109060, 109439, 110248, 111685, 179536, 179537, 179538, 179543, 179549, 179552, 179891, 179892, 179893, 179894, 179895, 183539, 185794, 185979, 186009, 186010, 186011, 186126, 186127, 188066, 188809, 189714, 189715, 190328, 190329, 190626, 406153122, 406153148, 407439975, 407441435, 407441450, 407441468, 407441476, 407441484, 407598325, 407598358, 700217052, 847245750, 847245768, 848029278
Global Multi Carrier Cabinet (G/MCC) Hardware (CP TN775D)	https://support.avaya.com/css/P8/documents/100064977		01-Jun-09	N/A	01-Jun-10	01-Jun-16	TBD		
Graphical Real Time Displays (GRTD)	https://support.avaya.com/css/P8/documents/100129247		01-Mar-10	31-Oct-10	31-Oct-10	31-Oct-12			
Guest Media Hub (Hospitality In-room Endpoint)	https://support.avaya.com/css/P8/documents/100160026		04-Jun-12	04-Jun-13	04-Jun-13	01-Apr-17			700478431, 700479579, 700480551, 700480734, 700480742, 700480759, 700480767, 700480775, 700480783, 700480791, 700480809
H175 Series IP Phone	https://support.avaya.com/css/P8/documents/101072686		14-Dec-20	14-Dec-21	14-Dec-23	N/A	14-Dec-26		700508246, 700509929, 700508269, 700507187, 700508273, 700509908, 700510192, 700509907, 700509906, 700508537
Harmony upto 4.x (with Survey/Speech)	https://support.avaya.com/css/P8/documents/101068080		30-Aug-20	31-Dec-21	N/A	N/A	31-Dec-23		
Harmony upto 4.x (without Survey/Speech)	https://support.avaya.com/css/P8/documents/101068080		30-Aug-20	30-Jun-21	N/A	N/A	31-Dec-23		
HCS Conversational AI (powered by Cognigy)		16-Jun-23							
Hi Capacity hardware appliance with Accelerator (aka Mellanox card) that are or have been sold with the Avaya Session Border Controller for Enterprise software.	https://support.avaya.com/css/P8/documents/101055469		17-Apr-19	N/A	16-Apr-22	N/A	16-Apr-26		388046, 388047
Hospitality Messaging Server (HMS) 400 1.0	https://support.avaya.com/css/P8/documents/100170901		01-Nov-09	01-Nov-10	01-Nov-10	14-Jun-21	13-Mar-23		
Hospitality Messaging Server (HMS) 400 R2.0	https://support.avaya.com/css/P8/documents/100170901		01-Apr-12	01-Apr-13	01-Apr-13	14-Jun-21	13-Mar-23		
Hospitality Messaging Server (HMS) 400 R3	https://support.avaya.com/css/P8/documents/101074813		30-Mar-21	30-Mar-21	N/A	13-Mar-23			NTUB30BA, NTZE6301, NTZE63AA, NTZE63FA, NTHY24GA, NTHY90CA, NTR91300, NTR91302, NTR98001, NTUB30AA, NTUB56BA, NTZE63GA, P100293A, P1013573, 383438, 700502180, 700502181, 700502182, 700502184, 700502185, 700502190, 700502191, 700502201, 700502241, 700512783, 700513257, A0557311, N0175411, N0175415, N0175416, N0175417, N0175418, N0175419, N0175420, N0175421, N0175439, N0230137, NTUB30HA, NTUB30MA, NTUB30NA, NTUB30QA, NTZE6307, NTZE63BC, NTZE63BD, NTZE63DB, NTZE63EB, NTZE63NA, NTZE63PA, NTZE63RA, NTZE63SA, NTZE63TA, NTZE63UA
Hospitality Messaging Server (HMS) 400 R3.0	https://support.avaya.com/css/P8/documents/101074813		30-Mar-21	30-Mar-21	30-Mar-21	14-Jun-21	13-Mar-23		
Hospitality Call Accounting and eCAS Connectivity Kits	https://support.avaya.com/css/P8/documents/100019850		05-May-08	05-May-09	05-May-11	01-May-16			700177926, 700177934, 700261720, 700261738, 700261746, 700261753, 700261761, 700261779, 700262371, 700262389, 700262397, 700262405, 700338874, 700338882, 700338890, 700338908
HotCom Property Management System (PMS) BCA POS	https://support.avaya.com/css/P8/documents/100177345		31-Dec-13	31-Dec-16	13-Dec-16	31-Dec-18			4999088160, 4999088161, 4999088162, 4999088163, 4999088164, 4999088165, 4999088166, 4999088167, 4999088169, 4999088170, 4999088171, 4999088172, 4999088173, 4999088174, 4999088176, 4999088177, 4999088178, 4999088179, 4999088180, 4999088181, 4999088182, 4999088184, 4999088185, 4999088187, 4999088188, 4999095782, 4999095783, 4999095784, 4999095785, 4999095787, 4999095788, 4999095789, 4999095790, 4999095791, 4999095792, 4999101850, 4999120554, 4999120557, 4999120559, 4999120560, 4999120561, 4999120563, 4999120564, 4999120565, 4999120566, 4999122841, 4999122843, 4999122844, 4999122845, 4999122848, 4999122849, 4999127105, 4999127371, 4999127372, 4999127373, 4999127374, 4999127376, 4999127377, 4999127378, 4999127379, 4999127380, 4999128113, 4999133975, 499999737, 499999756, 499999757, 499999758, 499999759, 499999761, 499999763, 499999764, 499999773, 499999780, 499999781, 499999782, 499999783, 499999784, 499999785, 499999786, 499999787, 499999788, 499999789, 499999790, 499999792, 499999793, 499999794, 499999795, 499999796, 499999797, 499999798, 499999799, 499999800, 499999801, 499999802, 499999809, 499999833, 499999968, 499999970, 499999972, 499999973, 499999976
HP DL380 Gen 8 Hardware (CMS)	https://support.avaya.com/css/P8/documents/101013438		31-Aug-15	N/A	31-Aug-18	31-Aug-21	TBD		339132
H-series (H2x9 models)	https://support.avaya.com/css/P8/documents/101073168		08-Mar-21	08-Mar-24	08-Mar-24	N/A	08-Mar-27		700513932, 700513933, 700513934, 700513935, 700513936, 700513982, 700514044, 700514045, 700514046, 700514048, 700514049, 700514315, 700514316, 700514317, 700515006
IA770 R4.x	https://support.avaya.com/css/P8/documents/100018963		02-Feb-09	02-Feb-10	02-Feb-10	01-Aug-16	01-Aug-16		
IA770 R1 and R2	https://support.avaya.com/css/P8/documents/100018830		19-Dec-05			01-Aug-16	01-Aug-16		108228719, 175676, 175677, 175678, 175679, 180274, 180276, 180277, 180278, 182598, 184860, 186296, 186297, 186298, 188636, 700193840, 700307218, 700331408, 700358575
Integral 5 2.6	https://support.avaya.com/css/P8/documents/100140225		31-Dec-11	31-Dec-17	31-Dec-17	31-Dec-17			4998061514, 4998063643, 4998063691, 4998070186, 4998070372, 4999001963, 4999001967, 4999004734, 4999004735, 4999017623, 4999017831, 4999017832, 4999020564, 4999034690, 4999035078, 4999046650, 4999058119, 4999058122, 4999058127, 4999058438, 4999065621, 4999065640, 4999068983, 4999068986, 4999074446, 4999074447, 4999077907, 4999078290, 4999087129, 4999108477, 4999108479, 4999108481, 4999108483, 4999108485, 4999108487, 4999108489, 4999108491, 4999108494, 4999108497, 4999108499, 4999108501, 4999108503, 4999108505, 4999108507, 4999108510, 4999108512, 4999108514, 4999108518, 4999108520, 4999108529, 4999108532, 4999108534, 4999108537, 4999108539, 4999108541, 4999108545, 4999108546, 4999108547, 4999108550, 4999108552, 4999108550, 4999108564, 4999108566, 4999108567, 4999108568, 4999108570, 4999108572, 4999109026, 4999109027, 4999109028, 4999109030, 4999109032, 4999109034, 4999109036, 4999109038, 4999112067, 4999112070, 4999112300

Integral 55 / Integral Enterprise (excluding German direct sales and Russia)	https://support.avaya.com/css/P8/documents/100140228		31-Dec-11	31-Dec-17	31-Dec-17	31-Dec-17			4999128334, 4999129175, 4999131566, 4999131700, 4999132892, 4999134107, 4999134550, 4999134551, 4999134552, 2754040146, 2756300561, 2756300564, 2756300565, 2756300582, 2756300595, 2756300602, 2756300603, 2776400201, 2797890101, 2856304102, 2876403273, 2876403441, 2876403451, 2876403541, 2876403551, 2876403571, 2876403591, 2876403662, 2876403741, 2876403751, 2876404071, 2876404161, 2876404411, 2876404611, 2876405032, 2876405071, 2876405081, 2876405311, 2876406011, 2876406011, 2876406051, 2876406061, 2876406071, 2876406201, 2876406301, 2876406311, 2876406321, 2876406331, 2876406942, 2876406962, 2876406971, 2890300253, 2890300349, 2947525521, 2956308011, 2956308042, 2956308061, 2956308071, 2956308081, 2956308091, 2956308111, 2956308301, 2956308311, 2959832742, 2990300234, 2990300291, 2990301000, 2990305110, 2990305115, 2990305303, 2990305305, 2990305310, 2990305315, 2990305320, 2990305330, 2990305340, 2990305350, 2990305371, 2990305380, 2990305503, 2990305505, 2990305510, 2990305515, 2990305520, 2990305605, 2990305610, 2990305615, 2990305620, 2990305630, 2990305971, 2990306103, 2990306105, 2990306110, 2990306120, 2990306203, 2990306205, 2990306210, 2990306220, 2990306230, 2990306301, 4499107753, 4998001000, 4998001001, 4998011205, 4998013759, 4998013760, 4998013761, 4998013762, 4998013764, 4998025214, 4998040475, 4998055426, 4998055622, 4998055692, 4998061621, 4998072140, 4998073950, 4998073951, 4998073952, 4998073953, 4998075959, 4998079113, 4998079114, 4998079115, 4998082735, 4998082736, 4998082738, 4998082741, 4998082742, 4999019774, 4999020750, 4999020752, 4999020755, 4999020757, 4999020758, 4999020760, 4999020767, 4999020770, 4999020771, 4999020772, 4999020773, 4999028247, 4999031809, 4999034965, 4999034966, 4999034985, 4999035552, 4999035567, 4999042214, 4999046813, 4999046814, 4999048477, 4999048490, 4999048491, 4999048863, 4999049913, 4999054708, 4999059146, 4999059147, 4999059148, 4999059149, 4999059171, 4999062856, 4999064522, 4999068069, 4999068070, 4999068074, 4999068075, 4999068076, 4999068077, 4999068080, 4999068081, 4999068417, 4999068660, 4999069107, 4999069108, 4999074821, 4999076490, 4999076528, 4999076621, 4999077416, 4999077417, 4999077419, 4999077935, 4999077939, 4999078083, 4999078137, 4999078138, 4999079453, 4999079967, 4999080192, 4999080193, 4999080194, 4999080196, 4999080198, 4999080334, 4999081535, 4999082349, 4999082928, 4999084415, 4999085884, 4999086485, 4999087157, 4999089804, 4999089971, 4999092922, 4999093106, 4999093185, 4999096791, 4999096855, 4999096856, 4999099339, 4999099340, 4999099921, 4999101814, 4999101915, 4999101916, 4999103071, 4999103929, 4999104816, 4999106565, 4999106899, 4999107182, 4999107752, 4999107758, 4999107759, 4999107760, 4999107761, 4999107762, 4999107763, 4999107764, 4999107765, 4999107766, 4999107767, 4999107769, 4999107770, 4999107771, 4999107772, 4999107773, 4999107774, 4999107777, 4999107778, 4999107779, 4999107781, 4999107785, 4999107787, 4999107777, 4999107778, 4999107779, 4999107781, 4999107785, 4999107787
Integral 55 / Integral Enterprise for German direct sales	https://support.avaya.com/css/P8/documents/100140228		31-May-11	31-May-17	31-May-17	31-May-17			
Integral 55 / Integral Enterprise for Russia	https://support.avaya.com/css/P8/documents/100140228		30-Sep-08	31-Dec-11	31-Dec-11	N/A	31-Dec-11		
Integral DECT handsets (IH4, FC4 Ex) for EMEA and CALA	https://support.avaya.com/css/P8/documents/100159352		31-Oct-12	N/A	31-Dec-16	31-Dec-16			
Integral Messenger R5 in EMEA	https://support.avaya.com/css/P8/documents/100169849		28-Feb-13	31-Mar-14	N/A	31-Dec-17			215700184, 4999079036
Integral OS33	https://support.avaya.com/css/P8/documents/100140227		31-Dec-14	31-Dec-17	31-Dec-17	31-Dec-17			4999107459, 4999107460, 4999107461, 4999107462, 4999107463, 4999107465, 4999107466
Integral Portfolio: Integral 5 (including Integral 3, 13C, cable and components/devices)			31-Dec-14	31-Dec-17	31-Dec-17	31-Dec-17			1787611597, 2044000201, 2044001202, 2044002101, 2744000077, 2744000091, 2744001091, 2744009101, 2744021051, 2744021052, 2747521002, 2844002003, 2844002201, 2844003003, 2844005042, 2844005301, 2844006002, 2844010811, 2844010822, 2844010851, 2844017001, 2944001041, 2944001102, 2944009101, 2944009111, 2944009151, 2944009821, 2944009828, 2944009886, 2944010021, 2944010024, 2944010302, 2944010901, 2944019891, 2944020302, 2944029701, 2944029810, 2944029813, 2990301050, 3790370102, 3790370103, 3790372821, 4998014247, 4998033548, 4998036875, 4998045412, 4998055603, 4998061252, 4998061255, 4998061513, 4998062279, 4998063657, 4998063694, 4998066667, 4998067319, 4998067321, 4998067527, 4998067567, 4998067787, 4998070005, 4998070182, 4998070360, 4998076236, 4998082437, 4998082458, 4998082509, 4998082526, 4999001966, 4999001968, 4999016020, 4999016023, 4999016031, 4999016035, 4999016041, 4999016180, 4999016182, 4999016185, 4999016190, 4999016191, 4999017617, 4999019035, 4999020562, 4999030243, 4999037850, 4999037925, 4999037926, 4999037928, 4999037935, 4999042351, 4999042446, 4999042453, 4999042456, 4999042475, 4999042535, 4999042536, 4999042538, 4999042539, 4999042541, 4999042542, 4999042544, 4999042546, 4999042547, 4999042549, 4999042550, 4999042551, 4999042553, 4999042554, 4999042555, 4999042560, 4999042561, 4999042562, 4999042635, 4999042731, 4999044902, 4999047151, 4999047569, 4999048783, 4999055346, 4999055353, 4999055366, 4999055374, 4999057782, 4999057829, 4999057854, 4999058074, 4999058118, 4999058121, 4999058125, 4999058437, 4999061799, 4999063191, 4999064547, 4999065103, 4999065624, 4999067375, 4999068984, 4999068987, 4999070480, 4999074313, 4999074453, 4999074935, 4999077906, 4999086328, 4999095698, 4999108476, 4999108478, 4999108480, 4999108482, 4999108484, 4999108486, 4999108488, 4999108490, 4999108492, 4999108496, 4999108498, 4999108500, 4999108502, 4999108504, 4999108506, 4999108508, 4999108515, 4999108519, 4999108522, 4999108524, 4999108528, 4999108530, 4999108533, 4999108536, 4999108538, 4999108540, 4999108542, 4999108543, 4999108544, 4999108559, 4999108563, 4999108569, 4999109029, 4999109031, 4999109033, 4999109035, 4999109037, 4999109425, 4999110405, 4999110406, 4999112063, 4999112071, 4999112581, 4999112583, 4999114833, 4999114834, 4999114835, 4999114836, 4999114837, 4999126282, 4999131287, 4999132575, 4999133196, 4999134997, 4999134998, 4999134999, 4999135346, 4999138128, 6028301272, 700500202, 700500203, 700500208

Integral Portfolio: Integral Enterprise, 155, 133, devices, tools, and related accessories			31-Dec-14	31-Dec-17	31-Dec-17	31-Dec-17			1341260133, 1741180220, 2359440350, 2759830356, 2759830357, 2776398002, 2799502343, 2856301321, 2856301413, 2856302011, 2856303021, 2856303071, 2856303151, 2876403401, 2876403405, 2876403411, 2876403413, 2876403414, 2876403423, 2876403424, 2876403761, 2876403811, 2876403891, 2876405021, 2876405022, 2876406951, 2876406953, 2956307051, 2956307111, 2956308151, 2956308171, 2959443211, 4998032695, 4998032700, 4998034232, 4998040743, 4998058848, 4998062299, 4998064137, 4998071841, 4998083338, 4998083997, 4998085517, 4998093897, 4998094436, 4998094707, 4998095820, 4999000057, 4999000058, 4999014767, 4999017637, 4999020610, 4999025138, 4999025232, 4999031812, 4999032207, 4999035274, 4999035550, 4999042300, 4999042933, 4999044732, 4999044791, 4999048475, 4999051607, 4999054705, 4999061805, 4999061996, 4999065748, 4999067374, 4999067461, 4999068068, 4999069106, 4999070860, 4999070861, 4999071898, 4999073931, 4999073932, 4999073933, 4999073935, 4999073937, 4999073938, 4999077439, 4999079121, 4999079215, 4999079488, 4999080117, 4999080191, 4999080926, 4999082593, 4999082594, 4999082778, 4999082784, 4999085883, 4999086373, 4999086448, 4999086800, 4999087969, 4999087970, 4999088201, 4999088202, 4999088203, 4999088204, 4999089634, 4999089635, 4999089690, 4999096619, 4999096624, 4999106577, 4999106578, 4999106579, 4999106580, 4999107310, 4999107311, 4999107312, 4999107313, 4999107452, 4999107515, 4999107516, 4999107517, 4999107518, 4999107525, 4999107526, 4999107528, 4999107551, 4999107753, 4999107757, 4999107782, 4999107783, 4999108027, 4999108028, 4999108029, 4999108030, 4999108385, 4999109227, 4999109428, 4999109594, 4999109847, 4999109848, 4999110401, 4999110409, 4999110411, 4999110764, 4999112331, 4999112371, 4999112604, 4999112988, 4999113045, 4999113046, 4999113047, 4999113432, 4999113823, 4999113935, 4999114040, 4999114493, 4999114507, 4999116869, 4999117663, 4999118860, 4999119309, 4999119310, 4999119311, 4999120022, 4999120023, 4999120025, 4999120026, 4999120028, 4999120030, 4999120073, 4999120074, 4999120075, 4999120076, 4999120081, 4999120082, 4999120083, 4999120084, 4999120167, 4999120469, 4999120634, 4999121270, 4999127433, 4999127434, 4999127435, 4999127436, 4999127437, 4999127438, 4999127439, 4999127440, 4999129704, 4999129705, 4999129706, 4999129952, 4999130735, 4999130736, 4999130737, 4999130738, 4999130739, 4999130740, 4999130741, 4999130742, 4999130743, 4999130746, 4999130747, 4999130748, 4999130749, 4999130750, 4999130751, 4999130752, 4999130753, 4999130754, 4999130755, 4999130756, 4999130757, 4999130758, 4999130759, 4999130760, 4999130761, 4999130762, 4999130763, 4999130765, 4999130766, 4999130767, 4999130768, 4999130771, 4999130773, 4999131139, 4999131140, 4999131142, 4999131144, 4999131145, 4999131146, 4999131147, 4999131148, 4999131149, 4999131150, 4999131151, 4999131152, 4999131153, 4999131154, 4999131155, 4999131156, 4999136031, 4999136032, 4999136423, 4999136428, 4999136430, 1701920398, 4999030202, 4999035284, 4999067600, 4999067601, 4999067602, 4999068745, 4999068746, 4999076671, 4999085682, 4999103855, 4999107377, 4999107378, 4999107379, 4999107380, 4999107381, 4999107382, 4999107383, 4999107385, 4999107387, 4999107388, 4999107390, 4999107392, 4999107396, 4999107399, 4999107423, 4999107424, 4999107426, 4999107427, 4999107428, 4999107429, 4999107430, 4999107431, 4999107432, 4999107433, 4999107434, 4999107435, 4999107436, 4999107438, 4999107439, 4999107440, 4999107441, 4999107442, 4999107443, 4999107445, 4999107446, 4999107447, 4999107448, 4999107454, 4999107455, 4999107456, 4999107457, 4999107458, 4999107485, 4999107486, 4999107487, 4999107488, 4999108414, 4999108415, 4999108416, 4999108781, 4999109274, 4999109275, 4999109276, 4999113044
Integral T3 ISDN, E3 digital/analog, T3 ISDN accessories	https://support.avaya.com/css/P8/documents/100140227		30-Sep-11	30-Sep-14	30-Sep-14	31-Dec-16			1701920398, 4999030202, 4999035284, 4999067600, 4999067601, 4999067602, 4999068745, 4999068746, 4999076671, 4999085682, 4999103855, 4999107377, 4999107378, 4999107379, 4999107380, 4999107381, 4999107382, 4999107383, 4999107385, 4999107387, 4999107388, 4999107390, 4999107392, 4999107396, 4999107399, 4999107423, 4999107424, 4999107426, 4999107427, 4999107428, 4999107429, 4999107430, 4999107431, 4999107432, 4999107433, 4999107434, 4999107435, 4999107436, 4999107438, 4999107439, 4999107440, 4999107441, 4999107442, 4999107443, 4999107445, 4999107446, 4999107447, 4999107448, 4999107454, 4999107455, 4999107456, 4999107457, 4999107458, 4999107485, 4999107486, 4999107487, 4999107488, 4999108414, 4999108415, 4999108416, 4999108781, 4999109274, 4999109275, 4999109276, 4999113044
Integrated Management - Performance and Administration (P&A) 6.0	https://support.avaya.com/css/P8/documents/101005726		09-Mar-15	09-Mar-16	N/A	09-Mar-21			
Integrated Management (AIM) R2.x	https://support.avaya.com/css/P8/documents/003796529		10-Jul-05	31-Dec-05	N/A	31-Dec-16			183511, 183512, 183513, 183514, 183515, 183526, 183527, 183528, 183529, 183530, 183531, 183532, 183533, 183534, 183535, 183536, 184507
Intelligent Customer Routing 6.0	https://support.avaya.com/css/P8/documents/200117996 https://support.avaya.com/css/P8/documents/200249202		03-Mar-14	03-Mar-15	N/A	N/A	01-Oct-25	31-Jul-27	264823, 264824, 264825, 264826, 264827, 264828, 264829, 264830
Intelligent Customer Routing 7.x	https://support.avaya.com/css/P8/documents/010072076		30-Oct-21	30-Oct-22	N/A	N/A	01-Oct-25	31-Jul-27	
Intelligent Customer Routing 8.x	https://support.avaya.com/css/P8/documents/010023021 https://support.avaya.com/css/P8/documents/010023022		02-Jun-25	01-Oct-25	N/A	N/A	01-Oct-25	29-Feb-28	
Interaction Center (IC) 5.6 (formerly eContact Release 5.6)	https://support.avaya.com/css/P8/documents/100016675		31-Dec-03	30-Jun-05	N/A	N/A	N/A		170283, 170284, 170285, 170286, 170287, 170288, 170289, 170292, 170295, 170297, 170298, 170299, 170306, 170307, 170308, 170311, 170312, 170313, 170314, 170315, 170316, 170317, 170318, 170321, 170324, 170325, 170389, 170390, 170890, 172496, 172497
Interaction Center (IC) CallCenterQ, CallCenterQ-CR, CustomerQ, HRQ Business Applications	https://support.avaya.com/css/P8/documents/100018794		01-May-05	01-May-06	N/A	N/A	N/A		181842, 181843, 181844
Interaction Center (IC) support for 3rd-party switches	https://support.avaya.com/css/P8/documents/100166179		03-Dec-12	03-Dec-13	N/A	N/A	N/A		202334, 202335, 227471
Interaction Center (IC) Voice Quick Start 6.1	https://support.avaya.com/css/P8/documents/100019688		30-Aug-05	01-Jan-09	N/A	N/A	N/A		181757, 181758, 181759, 181760, 181761, 181762
Interaction Center 6.0	https://support.avaya.com/css/P8/documents/100019687		04-Apr-04	30-Jun-05			N/A		176110, 176111, 176115, 176132, 176133, 176134, 176135, 176136, 176137, 176138, 176154, 176166, 176216, 179406, 179407, 179408, 179409, 179410, 179411, 179412, 179413, 179414, 179415, 179416, 179417, 179418, 179419, 179420, 179421, 179422, 179423, 179424, 179425, 179426, 179427, 179428, 179429, 179430, 179431, 179434, 179435, 179436, 179437, 179438, 179439
Interaction Center 7.0	https://support.avaya.com/css/P8/documents/100040781		30-Sep-05	01-Nov-09			N/A		
Interaction Center 7.1	https://support.avaya.com/css/P8/documents/100135361		04-May-09	01-May-12			N/A		202450, 202451, 202452, 203090
Interaction Center 7.2	https://support.avaya.com/css/P8/documents/100157663		02-Apr-12	31-Jul-14		31-Mar-18			227491, 227493, 227495

Interactive Communications Portal	https://support.avaya.com/css/P8/documents/100125016		18-Mar-11	18-Mar-12	18-Mar-14	18-Mar-17			N0176305, N0176307, N0176308, N0176310, N0176311, N0176312, N0176318, N0176320, N0176321, N0176322, N0176323, N0176324, N0176324, N0176346, N0176347, N0176348, N0176349, N0176350, N0176351, N0176352, N0176357, N0176358, N0176360, N0176363, N0176364, N0176365, N0176366, N0176367, N0176368, N0176369, N0176370, N0176385, N0176386, N0176387, N0176389, N0176390, N0176391, N0176392, N0176393, N0176394, N0176395, N0176396, N0176397, N0176398, N0176399, N0176400, N0176401, N0176402, N0176554, N0181423, N0192577, N0192578, N0192579, N0192597, N0192958, N0192959, N0194059, N0195605, N0195944, N0204871, N0211083, N0211084, N0212170, N0213112, N0213113, N0219722, N0219724, N0219725, N0219727, N0219728, N0219729, N02202AAE5, N02205AAE5, N02205BAE5, N02205BBE5, N02205BCE6, N02205CAE5, N02205CBE5, N02210AAE5, N02210ABE5, N02210ACE5, N02210ADE5, N02210CAE5, N02210CBE5, N02210CCE5, N02220AAE5, N02220ABE5, N02220ACE5, N02220CAE5, N02220CBE5, N02221AAE6, N02221BAE6, N02221CAE6, N02221CBE6, N02221DAE6, N02221DBE6, N02260AAE5, N02260CAE5, N02260DAE5, N02260EAE5, N02261AAE5, N02261CAE5, N02262AAE5, N02262CAE5, N02262DAE5, N02270AAE5, N02300AA, N02300AB, N02300AC, N02300AD, N02300AE, N02300AF, N02300AH, N02300AAH, N02300AAK, N02300AL, N02300AM, N02301AB, N02310AA, N02310AC, N02310BA, N02310CA, N02311AA, N02314AA, N02340CA, N02340CB, N02340CC, N02340DD, N02340DB, N02340DC, N02360AA, N02361AA, N02362AA, N02363AA, N02364AA, N02364AB, N02380AA, N02390AA, N02390AB, N02390AC, N02390AD, N02390CA, N02390WA, N02390WB, N02390WC, T2261EAE5, T2310AB
Interactive Response (IR) 1.1	https://support.avaya.com/css/P8/documents/100018792		01-Dec-03	01-Dec-04	01-Dec-04	01-Dec-09			176888, 176906, 176909, 176911, 180077, 700248438, 700248453
Interactive Response (IR) 3.0 Sun Fire V245	https://support.avaya.com/css/P8/documents/100019072		02-Feb-09	N/A	02-May-13	N/A	N/A		700438138, 700438187
Interactive Response (IR) 3.0 Sun Netra T2000	https://support.avaya.com/css/P8/documents/100019072		02-Feb-09	N/A	07-Aug-13	N/A	N/A		700453947, 700453954
Interactive Response (IR) 4.0 Sun Fire V245	https://support.avaya.com/css/P8/documents/100019072		09-Nov-09	N/A	02-May-13	N/A	02-May-13		700459852, 700459860
Interactive Response (IR) 4.0 Sun Netra T2000	https://support.avaya.com/css/P8/documents/100019072		07-Aug-10	N/A	02-May-13	09-Aug-16			
Interactive Response (IR) miscellaneous codes	https://support.avaya.com/css/P8/documents/100018882		01-Dec-08			N/A	N/A		108170416, 108609660, 188026, 192035, 211907, 217119, 217130, 217131, 700169030, 700293525
Interactive Response (IR) NMS AG 4000 / 4040	https://support.avaya.com/css/P8/documents/100019072		28-Sep-07	N/A	29-Jun-12	N/A	N/A		700326366, 700356975
Interactive Response (IR) Sun Netra T2000 and NMS Gateways	https://support.avaya.com/css/P8/documents/100073236		07-Aug-10	N/A	07-Aug-13	N/A	N/A		
Interactive Response 1.0	https://support.avaya.com/css/P8/documents/100019218		01-Dec-03	01-Dec-04	01-Dec-04	01-Dec-09			176887, 176895, 176908, 176910, 176916, 180076, 700248420, 700248446
Interactive Response 1.2	https://support.avaya.com/css/P8/documents/100018846		07-Jun-04	07-Jun-05	07-Jun-05	07-Jun-10			180489, 180529, 700281256, 700281264, 700281272, 700281967, 700281983
Interactive Response 1.2.1	https://support.avaya.com/css/P8/documents/100017193		04-Apr-05	04-Apr-06	04-Apr-06	04-Apr-11			176803, 176804, 176886, 180486, 180487, 180488, 183510, 184681, 700326374, 700327539, 700327547, 700327554
Interactive Response 1.3	https://support.avaya.com/css/P8/documents/100018932		03-Apr-06	31-Dec-07	31-Dec-07	03-Apr-12			189006, 700356942, 700356967, 700357122
Interactive Response 2.0	https://support.avaya.com/css/P8/documents/100019531		30-Jun-07	28-Feb-09	28-Feb-09	30-Jun-13			189894, 700396948, 700396955, 700396989, 700396997, 700397003, 700397011
Interactive Response 3.0	https://support.avaya.com/css/P8/documents/100017641		02-Feb-09	04-Oct-10	04-Oct-10	02-Feb-15			211900, 211901, 211902, 211903, 211904, 211905, 211906, 211907, 211908, 211909, 211910, 211911, 211912, 211913, 211914, 211915, 215400, 700438195, 700438203, 700438229, 700438237
Interactive Response 4.0	https://support.avaya.com/css/P8/documents/100073236		07-Aug-10	03-Feb-14		09-Aug-16			178936, 178937, 212411, 217870, 217934, 217935, 217936, 217937, 217939, 217941, 217942, 217943, 217944, 217945, 217946, 217947, 217948, 217949, 217950, 217951, 217952, 217953, 217954, 217955, 217956, 218420, 218421, 225573, 226458, 226459, 700253560, 700438146, 700438153, 700438161, 700444912, 700444920, 700446164, 700459878, 700459886, 700459894, 700459902, 700470651, 700479140
Interchange 5.x	https://support.avaya.com/css/P8/documents/100019769		01-Dec-04		01-Dec-07	01-Dec-16			107902, 108351, 108352, 108355, 108356, 108357, 108358, 108359, 108361, 109170, 109175, 110196, 110197, 110205, 110208, 110209, 110210, 110211, 110212, 110213, 110214, 110215, 110216, 110217, 110218, 110219, 110221, 110225, 110230, 110233, 110240, 112039, 112041, 113873, 113883, 113884, 113885, 113886, 113887, 113888, 113889, 113890, 113891, 113892, 113978, 114992, 114994, 115184, 115185, 115186, 115187, 115188, 115189, 115190, 115191, 115192, 115193, 115194, 115195, 115196, 115197, 115198, 115199, 115200, 115201, 115202, 115203, 115204, 115205, 115288, 118286, 118287, 157819, 157820, 157821, 157822, 700131212, 700252554, 700281439, 700282452
INTUITY AUDIX GP Synch Card	https://support.avaya.com/css/P8/documents/100019767		07-Nov-04			01-Aug-16	01-Aug-16		115278
INTUITY AUDIX LX (IALX) Basic Offer on the S3210 Server	https://support.avaya.com/css/P8/documents/100019791		05-Jun-06	03-Jun-09	03-Jun-09	01-Aug-16	01-Aug-16		105193668, 700328230, 700328594, 847106945
INTUITY AUDIX LX (IALX) R1 and LX 1000 Server	https://support.avaya.com/css/P8/documents/100018847		08-Aug-07	08-Aug-09	30-Jun-06	01-Aug-16	01-Aug-16		174642, 174643, 174644, 175726, 176338, 176339, 176340, 176341, 176342, 176343, 176356, 176357, 176358, 176359, 176783, 176784, 182759, 186027, 186028, 186029, 700211444, 700231079, 700337108, 700337116, 700402779
INTUITY AUDIX LX (IALX) R2	https://support.avaya.com/css/P8/documents/100060590		31-Jan-10	31-Jan-13	31-Jan-13	01-Aug-16	01-Aug-16		182760, 182761, 185139, 185140, 185686, 185687, 202460, 202461, 202462, 202463, 202464, 202465, 202466, 202467, 202468, 202469, 202470, 202471, 202472, 202473, 202474, 202475, 202476, 202477, 202478, 202479, 202480, 202481, 202482, 202483, 202484, 202485, 202486, 202520, 202521, 700211451, 700211477, 700284540, 700306558, 700306616, 700306624, 700395882, 700402787, 700403496, 700403504, 700403520, 700427420, 700427545, 700427552, 700427560, 700427578, 700464241
INTUITY AUDIX MAP 5, 40, and 100	https://support.avaya.com/css/P8/documents/100019561		30-Jun-06	30-Jun-11	30-Jun-11	01-Aug-16	01-Aug-16		100625, 112902, 112907, 112910, 112927, 112928, 112929, 113427, 113496, 113497, 113501, 113505, 113509, 113609, 113611, 113612, 114197, 114198, 114199, 114998, 115283, 117153, 120019, 120033, 120038, 120045, 120131, 120132, 120139, 120144, 120165, 158094, 158095, 158097, 158098, 158099, 158100, 158102, 158103, 158104, 158105, 158106, 158107, 158108, 158109, 158110, 158111, 158112, 158113, 158114, 158115, 158116, 158117, 158118, 158119, 158120, 158121, 158122, 158123, 158124, 158125, 158127, 158129, 158141, 158159, 158161, 158162, 158163, 158164, 158165, 158166, 158167, 158168, 158169, 158171, 158172, 158173, 158174, 158175, 158177, 158178, 158179, 158180, 158181, 158182, 158183, 158184, 158185, 158187, 158188, 158189, 158204, 159196, 186217, 408082196, 700169261, 700334444, 700334451, 700334469, 700334477, 700334485, 700334493, 700334501, 700334519, 700334527, 700334535, 700334543, 700334550, 700334568, 700334576, 700334584, 700334592, 700334600, 700334649, 700334956, 700334964
IOLAN Four Port Server (non-ROHS)	https://support.avaya.com/css/P8/documents/100018812		05-Jun-06	N/A	05-Jun-07	N/A	N/A		700015084
IP Agent 5.0			30-Jun-07	30-Jun-08		30-Jun-13			
IP Agent 6.0	https://support.avaya.com/css/P8/documents/100060070		30-Jun-08	31-Dec-09		31-Dec-15			192846, 192847, 192848, 192849, 192850, 192851, 192852, 192853, 192854, 194126, 194127, 194128, 194129, 194130, 194131, 194132, 194133, 194134, 194135, 194136, 194137, 194138, 194139, 194140, 194141, 194142, 194143
IP Agent 7.0	https://support.avaya.com/css/P8/documents/100082823		19-Jul-10		19-Jul-11	30-Jun-15			226872, 226965
IP Agent R1 - R3				30-Jun-06	N/A	30-Jun-10			
IP Agent R4	https://support.avaya.com/css/P8/documents/100019861		30-Jun-05	30-Jun-06	N/A	30-Jun-10			179097, 179098, 179716, 179717, 182567
IP DECT Base Stations	https://support.avaya.com/css/P8/documents/100145132		05-Mar-12	N/A	05-Mar-15	N/A			700466394, 700466402, 700480080
IP DECT IPO Bundle (EMEA Only) Wireless			03-Aug-09	03-Aug-12	03-Aug-12	03-Aug-15			

IP Softphone R4	https://support.avaya.com/css/P8/documents/100040875		02-Feb-09	02-Aug-09	N/A	02-Aug-09			700245293, 176578, 176580
IP Office (IPO) Miscellaneous Material Codes	https://support.avaya.com/css/P8/documents/100110235		08-Nov-10	08-Nov-13	08-Nov-13	08-Nov-16	TBD		700185234, 700210800, 700213465, 700241680, 700261506, 700261977, 700293095, 700359870, 700433238, 700433246, 700449457, 700449465, 700459332, 700459340, 700472863
IQ 4.0	https://support.avaya.com/css/P8/documents/101019083 https://support.avaya.com/css/P8/documents/101088079		22-Jan-10	22-Jan-11	22-Jan-13	N/A			197707, 197708, 197709, 197710, 197711, 197712, 197713, 197714, 197715, 197716, 197717, 197718, 197719, 197720, 197721, 197722, 197723, 197724, 197725, 197726, 197727, 197728, 197729, 197730, 197731, 197732, 197733, 197734, 197735, 197736, 197737, 197738, 197739, 197740, 197741, 197742, 197779, 197780, 197781, 197782, 197783, 197784, 197785, 197786, 197787, 197799, 197802, 200770, 200771, 200772, 197800, 215300, 215301, 215302, 215303, 215304, 215305, 215306, 216030, 216031, 197801, 200777, 197810, 200778, 200780, 200781, 182381, 213162, 200775, 197806, 197797, 212032, 215492, 212031, 213130, 700457120, 700457138, 700457146, 700457179, 700457187, 197805, 197807, 200776, 700463144
IQ 4.1	https://support.avaya.com/css/P8/documents/101019083 https://support.avaya.com/css/P8/documents/101088079		22-Jan-10	22-Jan-11	22-Jan-13	N/A			197707, 197708, 197709, 197710, 197711, 197712, 197713, 197714, 197715, 197716, 197717, 197718, 197719, 197720, 197721, 197722, 197723, 197724, 197725, 197726, 197727, 197728, 197729, 197730, 197731, 197732, 197733, 197734, 197735, 197736, 197737, 197738, 197739, 197740, 197741, 197742, 197779, 197780, 197781, 197782, 197783, 197784, 197785, 197786, 197787, 197799, 197802, 200770, 200771, 200772, 197800, 215300, 215301, 215302, 215303, 215304, 215305, 215306, 216030, 216031, 197801, 200777, 197810, 200778, 200780, 200781, 182381, 213162, 200775, 197806, 197797, 212032, 215492, 212031, 213130, 700457120, 700457138, 700457146, 700457179, 700457187, 197805, 197807, 200776, 700463144
IQ 4.2	https://support.avaya.com/css/P8/documents/101019083 https://support.avaya.com/css/P8/documents/101088079		22-Jan-10	22-Jan-11	22-Jan-13	N/A	22-May-24		197707, 197708, 197709, 197710, 197711, 197712, 197713, 197714, 197715, 197716, 197717, 197718, 197719, 197720, 197721, 197722, 197723, 197724, 197725, 197726, 197727, 197728, 197729, 197730, 197731, 197732, 197733, 197734, 197735, 197736, 197737, 197738, 197739, 197740, 197741, 197742, 197779, 197780, 197781, 197782, 197783, 197784, 197785, 197786, 197787, 197799, 197802, 200770, 200771, 200772, 197800, 215300, 215301, 215302, 215303, 215304, 215305, 215306, 216030, 216031, 197801, 200777, 197810, 200778, 200780, 200781, 182381, 213162, 200775, 197806, 197797, 212032, 215492, 212031, 213130, 700457120, 700457138, 700457146, 700457179, 700457187, 197805, 197807, 200776, 700463144
IQ 5.0	https://support.avaya.com/css/P8/documents/100093735 https://support.avaya.com/css/P8/documents/101088079		14-Jul-10	15-Nov-11	15-May-12	N/A	22-May-24		228668, 228669
IQ 5.1	https://support.avaya.com/css/P8/documents/100138237 https://support.avaya.com/css/P8/documents/101088079		18-Jul-11	20-Jun-12	20-Jun-14	N/A	22-May-24		242411, 242412, 700500171, 700500172, 700500411, 700500638, 700500639
IQ 5.2	https://support.avaya.com/css/P8/documents/101037083 https://support.avaya.com/css/P8/documents/101088079		22-May-17	01-Jul-19	22-May-20	N/A	22-May-24		226976, 227016, 227018, 227070, 227071, 264216, 264217, 264218, 264934, 304200, 304201, 304202, 387800, 387801, 700501519, 700501520, 700501521, 700501522, 700507023, 700507024, 700507025, 700510613, 700510614, 700510615, 700512716
IQ 5.3	https://support.avaya.com/css/P8/documents/101037083 https://support.avaya.com/css/P8/documents/101088079		22-May-17	01-Jul-21	22-May-20	N/A	22-May-24		226976, 227016, 227018, 227070, 227071, 264216, 264217, 264218, 264934, 304200, 304201, 304202, 387800, 387801, 700501519, 700501520, 700501521, 700501522, 700507023, 700507024, 700507025, 700510613, 700510614, 700510615, 700512716
ISDN 8503T, 8510T, 8520T, 8528T Voice/Data Terminals			N/A	07-Jun-07	07-Jun-10				
Iview 9.1.13 (FP)	https://support.avaya.com/css/P8/documents/101088485		01-Feb-24	01-Feb-25	N/A	N/A	TBD		394284, 387381, 397122, 390759, 387381, 397122, 387383, 391613, 394285, 387382, 397123, 391612, 387382, 397123, 387361, 387357, 387358, 392214, 389953, 389954, 387375, 387377, 387383, 387376, 387378, 387383, 387426, 392291, 387428, 392293, 390577, 390779, 390579, 390781, 390775, 387388, 390777, 389945, 390578, 390780, 390770, 390782, 390776, 387389, 389943, 390787, 390918, 391580, 390788, 391581, 387353, 412983, 387359, 387354, 412984, 390914, 392289, 390915, 392290, 402453, 402454, 397220, 397270, 397228, 397222, 387374, 387366, 387367
Iview 9.1.14 (FP)	https://support.avaya.com/css/P8/documents/101088485		01-Feb-24	01-Feb-25	N/A	N/A	TBD		394284, 387381, 397122, 390759, 387381, 397122, 387383, 391613, 394285, 387382, 397123, 391612, 387382, 397123, 387361, 387357, 387358, 392214, 389953, 389954, 387375, 387377, 387383, 387376, 387378, 387383, 387426, 392291, 387428, 392293, 390577, 390779, 390579, 390781, 390775, 387388, 390777, 389945, 390578, 390780, 390770, 390782, 390776, 387389, 389943, 390787, 390918, 391580, 390788, 391581, 387353, 412983, 387359, 387354, 412984, 390914, 392289, 390915, 392290, 402453, 402454, 397220, 397270, 397228, 397222, 387374, 387366, 387367
IVP, 3G Gateway and SS7 Product Lines			N/A	N/A	15-Dec-14				51890-00001, 51890-00003, 51890-00030, 52890-00001, 52890-00002, 52890-00003, 52890-00030, 54597-00019, 54880-00651, 54880-00652, 54882-00601, 54882-00602, 54882-00603, 54882-00604, 54882-00605, 54882-00612, 54882-00613, 54882-00615, 54882-00616, 54890-00001, 54890-00002, 54890-00005, 54890-00601, 54890-00605, 54890-00606, 54890-00607, 54890-00610, 54890-00615, 54890-00616, 54890-00617, 54890-00630, 55577-00082, 55582-00207, 55582-00210, 55582-00211, 55582-00213, 55582-00214, 55582-00607, 55582-00610, 55582-00611, 55582-00613, 55582-00614, 55582-00615, 55582-00616, 55582-00617, 55582-00621, 55582-00622, 55582-00623, 55582-00624, 55582-00625, 55582-00626, 55582-00627, 55582-00628, 55582-00629, 55582-00630, 55582-00631, 55582-00632, 55582-00633, 55582-00634, 55582-00635, 55582-00636, 55582-00637, 55582-00639, 55582-00640, 55582-00643, 55597-00010, 55597-00019, 55598-00010, 55830-00602, 55830-00612, 55830-00615, 55882-00604, 55888-00602, 55890-00001, 55890-00002, 55890-00003, 55890-00004, 55890-00005, 55890-00006, 55890-00007, 55890-00008, 55890-00009, 55890-00010, 55890-00011, 55890-00012, 55890-00013, 55890-00015, 55890-00016, 55890-00030, 55892-00004, 88882-00021, 88890-00003, 88890-00013, 88890-00017, 88890-00030, 88890-00031
I100 - SIP 4.1.2 (FP)		17-Oct-23		N/A					
I100 - SIP 4.1.3 (FP)		26-Jan-24		N/A					
I100 - SIP 4.1.4 (FP)		02-Apr-24		N/A	N/A				
I100 - SIP 4.1.5 (FP)		04-Apr-24							
I100 - SIP 4.1.6 (FP)		#####							
I100 3PCC	https://support.avaya.com/css/P8/documents/101081120		14-Jun-22	14-Jun-25	14-Jun-25	N/A	TBD		700513917, 400766, 400767, 400768, 407642, 407643, 407644, 407645, 351748, 351749, 399105, 700512970, 404623, 404624, 404625, 407723, 407724, 407725, 351750, 351751, 700513630, 400778, 400779, 400780, 407654, 407655, 407656, 351752, 351753, 399111, 400275, 401480, 401481, 401482, 700512971, 351754, 351755

Merlin 73xx Telephones	https://support.avaya.com/css/P8/documents/101014943		N/A	N/A	N/A	01-Sep-16	<p>100379852, 101796, 101828, 101845, 101846, 101847, 101848, 101849, 101850, 101851, 101852, 101857, 101859, 101893, 103747168, 103751558, 103841987, 103842027, 103842050, 103842068, 103842076, 103842084, 103842092, 103842100, 103842118, 103843553, 103943585, 103952792, 103952867, 103960548, 103960571, 103960613, 103960688, 103960753, 103960878, 103960944, 103974200, 103974234, 103974242, 103981958R, 103981981, 103981981R, 103982005, 104214192, 104214192D, 104214192R, 105161061, 105161079, 105161079R, 105185, 105186, 105188809, 105203, 105204, 105217426, 105217426R, 105217509, 105217509R, 105217616R, 105217715, 105217715R, 105217723, 105217798, 105229744, 105238208, 105371942, 105371942R, 105515332, 105630420, 105630529, 105691877, 105691893, 105691901, 105691919, 105691927, 105731, 105732, 105733, 105734, 105735, 105736, 105974, 106014, 106035116, 106035132, 106036221, 106037922, 106202492, 106202518, 106446040, 106446065, 106446073, 106446081, 106446099, 106460454, 106608532, 106620958, 106641046, 106641053, 106641061, 106641079, 106641079R, 106641087, 106641095, 106658735, 106658750, 106673437, 106673452, 106673460, 106673478, 106696180, 106696206, 106700719, 106700750, 106700776, 106739089, 106813587, 106813587R, 106813637R, 106813777, 106813777R, 106813793, 106813793R, 106822737, 106832033, 106832041, 106832058, 106832074, 106832082, 106832082R, 106832108, 106833874, 106833874R, 106844277, 107021248, 107021255, 107021263, 107021271, 107021289, 107021297, 107053860, 107053860R, 107054744, 107054751, 107054769, 107054777, 107092116, 107092124, 107092132, 107092165, 107092181, 107092207, 107092215, 107101420, 107137671, 107137671R, 107137689, 107137697, 107304990, 107305005, 107305013, 107305021, 107305039, 107305047, 107320731, 107623449, 107635476, 107709313R, 107726440, 107734055, 107734063, 107734071, 107734089, 107734097, 107734105, 107734139, 107734147, 107831794, 107854788, 107854796, 107854804, 107854812, 107854820, 107854838, 107854846, 107854853, 107854861, 107854853, 107884561, 107884579, 107983389, 107983389R, 108023268, 108031220, 108031238, 108031246, 108031253, 108031261, 108031279, 108033937R, 108166059, 108170036, 108170044, 108170051, 108183039, 108183047, 108183054, 108234170, 108234204, 108234220, 108236639, 108236670, 108236712, 108236720, 108239138, 108239161, 108262817, 108262825, 108883018, 108883034, 108883059, 108883141, 108883166, 108883174, 108883182, 108883257, 108883265, 108883273, 114540, 114541, 115804, 115805, 115806, 153754, 153755, 153756, 160192, 848266201</p>
Merlin II (206, 410, 820, 1030, 3070)			11-Sep-08	11-Sep-08	01-Jul-18	TBD	<p>102427M, 102428M, 102547M, 102548M, 102592M, 102596M, 102598M, 102600M, 102601M, 102602M, 102610M, 102613M, 102614M, 102623, 102623M, 102623M, 102640, 102640M, 102641M, 102642, 102642M, 102643, 102643M, 102644, 102644M, 102645M, 102649, 102649M, 102650, 102650M, 102651M, 102661, 102662, 102662M, 102663, 102663M, 102664, 102664M, 102667, 102667M, 102668M, 102669M, 102670M, 102671M, 102672M, 102673, 102673M, 102674M, 102675M, 102676, 102676M, 102677, 102677M, 102678, 102678M, 102679, 102679M, 102711, 102711M, 102714, 102805, 102805M, 102806, 102806M, 102809, 102809M, 102820, 103336M, 103841904, 103941738, 103967089, 103973855, 103978144, 103983557, 103983557M, 103983664, 103983953, 103984159, 103985222, 104286, 104287, 105029805, 105299754, 105408850, 105435887M, 105486252, 105486575, 105690762, 105727937, 105898, 105898M, 105906, 106024M, 106170, 106308836, 106813447, 106813561M, 106813579R, 106813595M, 106813611R, 106813629R, 106813785M, 106813835M, 106813850R, 106813868M, 106813876R, 106813892M, 106813892R, 106817489, 106817489M, 106817489R, 106820590, 106822034R, 107097040, 107108698R, 107489189R, 107599912, 107599946R, 107599953R, 107600298, 107600314, 107600314R, 107600405, 107962987M, 109022, 114547, 169098, 199682, 405234980, 406221499, 406293720, 406891556, 406891721, 407400142</p>
Merlin Legend			30-Dec-08	30-Dec-08	01-Jul-18	TBD	<p>106046M, 101193, 101193M, 101194, 101194, 101195, 101195M, 101196, 101196M, 101197, 101197M, 101198, 101198M, 101199, 101199M, 101200, 101200M, 102394, 102394M, 102620, 102680, 102680M, 102681, 102681M, 102682, 102682M, 102683, 102683M, 102684, 102684, 102685, 102685M, 102686, 102687, 102688, 102688M, 102689, 102689M, 102690, 102690M, 102691, 102692, 102692M, 102693, 102693M, 102694, 102694M, 102695, 102695M, 102696, 102696M, 102697, 102697M, 102698, 102698M, 102699, 102699M, 102700, 102700M, 102701, 102701M, 102702, 102702M, 102703, 102703M, 102704, 102704M, 102705, 102705M, 102706, 102706M, 102707, 102707M, 102709, 102709M, 102716, 102716M, 102717, 102717M, 102718, 102718, 102718M, 102719, 102719M, 102720, 102720M, 102721, 102722, 102722M, 102723, 102723M, 102724, 102724M, 102725, 102725M, 102726, 102726M, 102727, 102728, 102728M, 102729, 102729M, 102730, 102730M, 102731, 102731M, 102732, 102732M, 102733, 102733M, 102734, 102734M, 102735, 102735M, 102736, 102736, 102737, 102737M, 102738, 102738M, 102739, 102739M, 102740, 102740M, 102741, 102741M, 102742, 102742M, 102743, 102743M, 102744, 102744M, 102746, 102746M, 102747, 102747M, 102748, 102748M, 102749, 102749M, 102750, 102750M, 102754, 102754M, 102755, 102755M, 102756, 102756M, 102757, 102757M, 102758, 102758M, 102759, 102759M, 102760, 102760M, 102761, 102761M, 102762, 102762M, 102763, 102763M, 102764, 102765, 102765M, 102766, 102766M, 102767, 102767M, 102768, 102768M, 102769, 102769M, 102773, 102773M, 102774, 102774M, 102775, 102775M, 102776, 102776M, 102779, 102779M, 102799, 102799M, 102800, 102800M, 102801, 102801M, 102802, 102802M, 102803, 102803M, 102804, 102804, 102807, 102807M, 102808, 102808M, 102810, 102811, 102811M, 102812, 102813, 102814, 103332, 103332M, 103984167, 104218, 104437611, 104795, 104796, 104800, 104801, 104815, 105126, 105127, 105129, 105130, 105131, 105132, 105156, 105156M, 105157, 105157M, 105158, 105158M, 105159, 105159M, 105162, 105162M, 105163, 105163M, 105165, 105165M, 105166, 105166M, 105167, 105167M, 105168, 105168M, 105209001, 105232, 105233, 105235, 105244, 105245, 105311401M, 105351084M, 105351092, 105351092M, 105457469, 105457469M, 105486492, 105486526, 105486583, 105496798, 105512495, 105512495M, 105512495R, 105627954, 105627996, 105627996M, 105628010, 105628010M, 105656, 105657, 105698, 105699, 105700, 105701, 105702, 105703, 105705, 105705M, 105707, 105708, 105709, 105710, 105711, 105712, 105713, 105736474M, 105823, 105823M, 105843, 105843M, 105844, 105844M, 105845, 105845M, 105846, 105846M, 105905, 106028, 106028M, 106030, 106030M, 106046, 106046M, 106047, 106047M, 106048, 106048M, 106064645, 106064678, 106169, 106175, 106215155, 106215155M, 106264, 106351, 106351M, 106352, 106352M, 106397516, 106397516M, 106540, 106540M, 106541, 106541M, 106542, 106542M, 106553779, 106553779M, 106553779R, 106710, 106710M, 106711, 106711M,</p>

Merlin Legend Mail				30-Dec-08	30-Dec-08	01-Jul-18	TBD		102555, 102555M, 102556, 102556M, 102586, 102586M, 103293, 103293M, 103295, 103295M, 104880, 104880M, 104946, 104946M, 104980, 105026M, 105027, 105027M, 105782, 105782M, 105784, 105784M, 105785, 105785M, 107542912, 107747, 107748, 107749, 107831901, 107831919, 107831919R, 107831927, 107831927R, 108108010, 108108028, 108108036, 108108036R, 108108044R, 108233164, 108233172, 108233172M, 108233180, 108233180M, 108299611, 108299625, 108299629, 111800, 111800, 111802, 111803, 111804, 111804M, 112180, 112180M, 407041912, 407041912M, 407041938, 407041938M, 407041946, 407041946M, 407162866, 407162866M, 407162916, 407162916M, 407162924, 407162924M, 407228881, 407228881M, 407240514, 408076388, 408076388M, 408076396, 408076396M, 408076404, 408076404M, 408078681M, 408078707M, 408214690, 408214690M, 848391256
Merlin Magix				03-Apr-09	03-Apr-09	01-Jul-18	TBD		684942659, 700156326, 700182025, 700182025M, 700182033, 700182033M, 700227358, 700227358M, 700228562, 700228562M, 700228596, 700228596M, 700228604, 700228604M, 700253461, 700253461M, 848171310, 103983987, 105700629, 106491616M, 106767361, 108258053, 108258053M, 108268053, 108268053M, 108268061, 108268061M, 108268061R, 108306036, 108306036M, 108318460, 108318460M, 108318502, 108318502M, 108333667M, 108333691, 108333709, 108333709M, 108333725R, 108333741, 108333741M, 108333741R, 108357617R, 108359589, 108359589M, 108492919, 108492919M, 108514159, 108514159M, 108514589, 108514589M, 108515099, 108515099M, 108515099R, 108515107, 108515107M, 108588559, 108588559M, 108588559R, 108647421, 108647421R, 108650367, 108650375, 108668310, 108719113, 108719113M, 108719147, 108719147M, 108719170, 108719170M, 108719196, 108719196M, 108719204, 108719204M, 108725458, 108725458M, 108731654, 108731654M, 108737065, 108737065M, 108737065R, 108829375, 108829375M, 108871005, 108871005M, 108871005R, 108871021, 108871021M, 108923517M, 108923517R, 108934167, 108934167M, 176006, 176007, 198562828, 199690, 199691, 408124303, 408124303M, 408332153, 408332153M, 408333128, 408333128M, 408333235, 408333235M
Merlin Magix IMA Board				07-Feb-05	07-Feb-08	07-Feb-08	07-Feb-11	TBD	
Merlin Magix Integrated System	https://support.avaya.com/css/P8/documents/100019584			02-Oct-06	03-Apr-09	03-Apr-09	01-May-10	TBD	103336, 105026, 105213201, 105311401, 105736474, 10621515, 106227093, 106496573, 106520331, 106555451, 106619220, 106876287, 107007122, 107793275, 107831851, 107831893, 107831935, 107886624, 107910093, 108001108, 108029489, 108108044, 108303264, 108333634, 108333642, 108333667, 108333725, 108382615, 108404484, 108404641, 108491358, 108491366, 108491374, 108491382, 108508938, 108513649, 108513953, 108514092, 108514183, 108514258, 108514423, 108514498, 108514522, 108541343, 108562851, 108574377, 108574427, 108588468, 108588518, 108588542, 108588567, 108638388, 108650383, 108650391, 108666633, 108668658, 108679531, 108679549, 108679770, 108727439, 108731670, 108816729, 108816737, 108816778, 108829383, 108850454, 115628, 120380, 159426, 167356, 167357, 167358, 167359, 167360, 167361, 167396, 167398, 182447, 403693252, 405729955, 406143925, 407170927, 407241926, 407470764, 407581933, 407799808, 407799816, 408078681, 408078707, 408214625, 408214633, 700156516, 700181878, 700181886, 700181902, 700181902M, 700210909, 700210917, 700212491, 700212491M, 700212491R, 700228489, 700229073, 700230659, 700230667, 700235345, 700253628, 700253628M, 700262207, 700306665, 700306673, 700306681, 700306699, 700306723, 700313612, 700316128, 700329303, 848556148, 900732488
Merlin Messaging				01-Jan-07	30-Dec-08	30-Dec-08	01-Jul-18	TBD	102560, 102560M, 102561, 102561M, 102562, 102562M, 102563, 102563M, 102564, 102564M, 102565, 102567, 102567M, 102568, 102568M, 102569, 102569M, 102583, 102583M, 102584, 102584M, 102585, 102585M, 103292, 103292M, 103294, 104290, 104293, 104296, 105181, 105181M, 106018, 106018M, 106257199, 106756380M, 106842958M, 106936, 106936M, 106937, 106937M, 106968746M, 108233156, 108233156M, 108253683, 108253683M, 108491358M, 108491366M, 108491366R, 108491382M, 108501065, 108501115, 108501552, 108501552M, 108501560, 108501560M, 108501578, 108501578M, 108501586, 108501594, 108501594M, 108501602, 108501602M, 108501610, 108514316, 108514316M, 108514332, 108514332M, 108514667, 10851467M, 10851475, 108541475M, 108541483, 108541483M, 108572066, 108572066M, 108572074, 108572074M, 108572082, 108572082M, 108638388M, 108679531M, 108679549M, 108711185, 108716481, 108716499, 108716507, 108850454M, 111805, 111806, 111807, 111807M, 169347, 169348, 199767, 199768, 406222133, 406239533, 406464750, 406466193, 406467910, 406529818, 406701052, 406725945, 406728964, 406824524, 406824532, 406824540, 406841759, 406904458, 406912527, 406912543, 407065234, 407072065, 407072073, 407072115, 407072115M, 407108521, 407108521M, 407108521R, 407161355, 407170935, 407186352, 407210343, 407210350, 407210350M, 407241934, 407241934M, 407241934R, 407241942, 407241942M, 407241942R, 407242031, 407242031M, 407458074, 407458074M, 407470632, 40747064R, 407536713, 407536713M, 407536721, 407536721M, 407536739, 407536739R, 407581941, 407581941M, 407912799, 407912799M
Merlin Plus				11-Sep-08	11-Sep-08	01-Jul-18	TBD		102426, 102427, 102428, 102547, 102548, 102589, 102592, 102596, 102598, 102600, 102601, 102602, 102603, 102603M, 102604, 102604M, 102605, 102605M, 102606, 102606M, 102607, 102607M, 102608, 102608M, 102610, 102611, 102612, 102613, 102614, 102615, 102616, 102616M, 102617, 102618, 102618M, 102638, 102639, 102641, 102651, 102652, 102652M, 102668, 102669, 102670, 102671, 102672, 102674, 102675, 102712, 103964896R, 103967089M, 103978144M, 103982542, 103982542M, 103983664M, 103986170, 104289, 104762, 105407092, 105407092M, 105408850M, 105582829, 105907, 106021, 106022, 106023, 106023M, 106024, 106308836R, 106799059, 106799059M, 106799059R, 106799067M, 106799067R, 106799075R, 106813439, 106813446M, 106813827M, 106813843M, 106820608, 107097040M, 107108699, 107599896, 107599896M, 107599953M, 107600231, 107600298R, 107600314M, 107600330R, 107600405M, 199683, 406221499M, 407007772

Modular Messaging (MM) R2.0 w/ the Avaya Message Store (MSS)	https://support.avaya.com/css/P8/documents/100019524		30-Jul-06	30-Sep-08	30-Jul-09	01-Aug-16	01-Aug-16		180816, 180817, 180818, 181928, 181929, 182986, 182987, 182988, 184857, 184858, 186870, 187256, 187257, 187258, 187259, 187676, 187677, 187678, 187679, 187680, 187681, 187682, 187684, 187706, 187802, 187804, 187846, 187847, 187848, 187849, 187850, 187851, 187852, 187853, 187856, 187857, 700322290, 700322308, 700322332, 700331499, 700347297, 700347305, 700347313, 700347321, 700347339, 700349509, 700349517, 700349525, 700370497, 700370505
MP10 Daughter Board			06-Oct-14	06-Oct-17	06-Oct-17	TBD	TBD		700460660
Multi Carrier Cabinet (G/MCC) Hardware	https://support.avaya.com/css/P8/documents/100064977		01-Jun-09	01-Jun-10	01-Jun-10	01-Aug-16	TBD		108865775, 198776
Multimedia Communications Server (MCS 5100)	https://support.avaya.com/css/P8/documents/100169854			N/A	N/A	N/A	01-Feb-14		
Multimedia Messaging 3.0	https://support.avaya.com/css/P8/documents/101056097		30-May-19	30-May-20	N/A	N/A	TBD		
Multimedia Messaging 3.2	https://support.avaya.com/css/P8/documents/101056097		30-May-19	30-May-20	N/A	N/A	TBD		
Multimedia Messaging 3.3	https://support.avaya.com/css/P8/documents/101056097		30-May-19	30-May-20	N/A	N/A	TBD		
Multimedia Messaging 3.4	https://support.avaya.com/css/P8/documents/101056097		30-May-19	30-May-20	N/A	N/A	TBD		
Multimedia Messaging 3.5	https://support.avaya.com/css/P8/documents/101056097		30-May-19	30-May-20	N/A	N/A	TBD		
Multimedia Messaging 3.5.1	https://support.avaya.com/css/P8/documents/101056097		30-May-19	30-May-20	N/A	N/A	TBD		389350, 389351, 389352, 389353, 389354, 389355, 389356, 389357
Multimedia Messaging Pkg 2.0			22-Dec-14	22-Dec-14	N/A	N/A	TBD		
Multimedia Messaging Pkg 2.1	https://support.avaya.com/css/P8/documents/101033487		06-Feb-17	06-Feb-18	N/A	N/A	TBD		307080, 370240, 382004, 382502
Multiservice Access Switch 4400 (fka Passport)	https://support.avaya.com/css/P8/documents/100127842		31-May-08	30-Jun-13	30-Jun-13	N/A	N/A		AA0005A05, CV0011045, CV0011046, CV0011050, CV0011053, CV0011054, PA4202009, PA4202010, PA4202011, PA4204001, PA4204002, PA4204004, PA4204005, PA4204006, PA4204007, PA4204008, PA4204014, PA4204017, PA4204036, PA4204044, PA4204045, PA4210001-4.3, PA4210005-5.2, PA4210009-5.2, PA4211002-4.3, PA4211004, PA4211005, PA4218001, PA4218002, PA4218003, PA4218004, PA4218005, PA4218006, PA4218007, PA4218008, PA4218009, PA4218010, PA4218011, PA4218012, PA4218015, PA4218016, PA4218019, PA4218024
Multivantage Express 2.0	https://support.avaya.com/css/P8/documents/100060042		03-Aug-09	03-Aug-10	03-Aug-10	N/A	TBD		198150, 198246, 198247, 198248, 198249, 198250, 198251, 198252, 198253, 198254, 198255, 198256, 198257, 198258, 198259, 198260, 700394240, 700394257, 700432685, 700447451, 700463136, 700463425
NES Call Center Management Information System (CCMIS) 6.1	https://support.avaya.com/css/P8/documents/100120536		10-Jan-11	19-Dec-11	N/A	30-Jun-18			MIS10340, MIS10343, MIS10344, N0036445, N0036448, N0036449
NES Contact Center Express (CCE) 7.1	https://support.avaya.com/css/P8/documents/100113185 https://support.avaya.com/css/P8/documents/101009686		06-Dec-10	06-Dec-11	N/A	31-Dec-17			
NES Contact Center Manager (CCM) 7.x	https://support.avaya.com/css/P8/documents/100113185 https://support.avaya.com/css/P8/documents/101009686		06-Dec-10	06-Dec-11	N/A	31-Dec-17			
NetIQ AppManager and Vivinet	https://support.avaya.com/css/P8/documents/100155124		01-Apr-12	N/A	N/A	N/A	N/A		AM3313005, AM3313006, AM3313007, AM3313008, AM3313009, AM3313010, AM3313011, AM3313012, AM3313013, AM3313014, AM3313015, AM3313016, AM3313017, AM3313018, AM3313019, AM3313020, AM3313021, AM3313022, AM3313023, AM3313026, AM3313036, AM3313037, AM3313038, AM3313039, AM3313040, AM3313041, AM3313042, AM3313043, AM3313044, AM3313045, AM3313046, AM3313047, AM3313048, AM3313049, AM3313050, AM3313051, AM3313052, AM3313053, AM3313054, AM3313055, AM3313056, AM3313057, AM3313058, AM3313059, AM3313060, AM3313062, AM3313064, AM3313065, AM3313066, AM3313067, AM3313068, AM3313069, AM3313070, AM3313071
NICE Call Recording and Quality Monitoring 3.0	https://support.avaya.com/css/P8/documents/100160199		04-Jun-12	01-Nov-11		01-Nov-14	01-Nov-14		
NICE Call Recording and Quality Monitoring 3.1	https://support.avaya.com/css/P8/documents/100160199		04-Jun-12	04-Jun-12	04-Jun-12	03-May-15	03-May-15		88543, 94361
NICE Call Recording and Quality Monitoring 3.5	https://support.avaya.com/css/P8/documents/100160199		04-Jun-12	03-Jun-13	03-Jun-13	03-Jun-17	03-Jun-17		188336, 188339, 188340, 188342, 188343, 188345, 188346, 188347, 188348, 188349, 188350, 188393, 188396, 188401, 188408, 188479, 188480, 188481, 188482, 188483, 188486, 188487, 188488, 188492, 188495, 188496, 188497, 188504, 188507, 188521, 188538, 188539, 188540, 188541, 188542, 188543, 188544, 188545, 188546, 188548, 188550, 188551, 188552, 188553, 188554, 188555, 188556, 188557, 188563, 188582, 188583, 188584, 188585, 188587, 189375, 189382, 189383, 189384, 189385, 189386, 189387, 189388, 189389, 189390, 189392, 189393, 189394, 189395, 189397, 189398, 189400, 189823, 189824, 189825, 189916, 190177, 190180, 193498, 193499, 193501, 193502, 193503, 193504, 193505, 193516, 193517, 193518, 193519, 193530, 194090, 194356, 194359, 194360, 194361, 194362, 194363, 194365, 194366, 194432, 194437, 194441, 194445, 194447, 195065, 195066, 195067, 195068, 195069, 195070, 195071, 195072, 195073, 195075, 195076, 195156, 195157, 195158, 196093, 196116, 196162, 196172, 196176, 196189, 196192, 196240, 196266, 196267, 196269, 196270, 196271, 196272, 196274, 196275, 196498, 196499, 196525, 196529, 196537, 197557, 197582, 197583, 197584, 197617, 197618, 197620, 197622, 197623, 197624, 197625, 197626, 197667, 197674, 197679, 197682, 198128, 198129, 201305, 201306, 201315, 201318, 201319, 201320, 201321, 201322, 201323, 201327, 201328, 206074, 206075, 206076, 206282, 206283, 206286, 206288, 206289, 206291, 206292, 206294, 206298, 206308, 206310, 206311, 206318, 206319, 206321, 206322, 206323, 206334, 206336, 206337, 206338, 206339, 206340, 206341, 206343, 206354, 206377, 206378, 206379, 206380, 206381, 206382, 206383, 206385, 206396, 206398, 206399, 206400, 206401, 206403, 206410, 206411, 206428, 206436, 206437, 206466, 208166, 208181, 208182, 208183, 208184, 208185, 208186, 208188, 208190, 208191, 208192, 211233, 211234, 211235, 211236, 211237, 211238, 211239, 211240, 211241, 211242, 211243, 211244, 211245, 211246, 211247, 211248, 211249, 211250, 211251, 211252, 211253, 211254, 211255, 211256, 211257, 211258, 211259, 211260, 211261, 211262, 211263, 211264, 211268, 211269, 211270, 211271, 211272, 211273, 211274, 211275, 211276, 211277, 211278, 211279, 211281, 211282, 211283, 211284, 211285, 211286, 211287, 211288, 211289, 211290, 211291, 211292, 211293, 211294, 211295, 211296, 211297, 211298, 211299, 214706, 214707, 214943, 214944, 214945, 214946, 214947, 214951, 214952, 214953, 214954, 214955, 214956, 214957, 214958, 214959, 214960, 214961, 214962, 214963, 214964, 214965, 214966, 214967, 214968, 214971, 214972
Nortel Multimedia Conference (NMC)	https://support.avaya.com/css/P8/documents/100091570		01-Sep-10	01-Sep-11	01-Sep-13		16-Aug-16		NTSV0005, NTSV0007, NTSV0009, NTSV0010, NTSV0011, NTSV0013, NTSV0046, NTSV0047, NTSV00AB, NTSV00AC, NTSV00ADES, NTSV00AE, NTSV00AF, NTSV00AG, NTSV00AH, NTSV00AJ, NTSV00AK, NTSV00AL, NTSV00AM, NTSV00AN, NTSV00AO, NTSV00AP, NTSV00AQ, NTSV00AAU, NTSV00AAV, NTSV00OAX, NTSV01AB, NTSV01AK, NTSV01AL, NTSV01AP, NTSV01AQ, NTSV01AU, NTSV01AV, NTSV01AW, NTSV01AX, NTSV01BB, NTSV01BC, NTSV01BF, NTSV01BG, NTSV01BH, NTSV01BI, NTSV01BJ, NTSV01BK, NTSV01BP, NTSV01CP, NTSV01DP, NTSV02AN, NTSY44EA, NTC10046, NTC10047, NTC1004A, NTC100AA, NTC100AF, NTC100AG, NTC100AH, NTC100AK, NTC100AL, NTC100AM, NTC100AN, NTC100AP, NTC100AQ, NTC100AR, NTC100AS, NTC100AZ, NTC101AB, NTC101AE, NTC101AF, NTC101AK, NTC101AL, NTC101AQ, NTC101BB, NTC101BC, NTC101BF, NTC101BG, NTC101BK, NTC101BI, NTC101BJ, NTC102AN
Nuance NLSR	https://support.avaya.com/css/P8/documents/100040805		04-May-09	30-Sep-11	N/A	N/A	N/A		176957, 176958, 176959, 176960, 176961, 176962, 180506
Nuance RealSpeak 4.5	https://support.avaya.com/css/P8/documents/100160242		04-Jun-12	31-Mar-14	N/A	31-Mar-14	31-Dec-20		

Nuance RealSpeak 4.5 for Media Processing Server (MPS) 3.0 and 3.5	https://support.avaya.com/css/P8/documents/100135367		30-Dec-11	30-Dec-12	N/A	31-Mar-14	31-Dec-20	NTVU01JDAA, NTVU01JDAB, NTVU01PDJA, NTVU01SDJA, NTVU21JEBI, NTVU22JAAA, NTVU22JAAAB, NTVU22JAAE, NTVU22JAAF, NTVU22JAAG, NTVU22JAAI, NTVU22JAAJ, NTVU22JAAK, NTVU22JAAL, NTVU22JAAM, NTVU22JAAO, NTVU22JAAP, NTVU22JAAQ, NTVU22JAAR, NTVU22JAAT, NTVU22JAAV, NTVU22JAAW, NTVU22JAAZ, NTVU22JABD, NTVU22JABF, NTVU22JABG, NTVU22JABH
Nuance Recognizer 8.5 for Media Processing Server (MPS) 2.1, 3.0, and 3.5	https://support.avaya.com/css/P8/documents/100107254			31-Dec-09	31-Dec-09	31-Dec-11	31-Dec-20	NTVU21AAAG, NTVU21AAAR, NTVU21AAAV, NTVU21AAAW, NTVU21AAAX, NTVU21AABC, NTVU21AABD, NTVU21AABE, NTVU21AABF, NTVU21AABH, NTVU21AABJ, NTVU21AABK, NTVU21AABL, NTVU21AABM, NTVU21AABN, NTVU21AABO, NTVU21AABP
Nuance Scansoft Realspeak, OSR	https://support.avaya.com/css/P8/documents/100069992		10-May-10	31-Dec-11	N/A	N/A	N/A	184518, 184573, 184575, 184576, 184577, 184578, 184579, 184641, 184643, 184651, 184653, 184655, 184657, 184704, 185455, 185506, 185507, 185508, 185509, 185510, 185511, 185512, 185513, 185514, 185515, 185516
Nuance Scansoft Speech Secure	https://support.avaya.com/css/P8/documents/100069992		10-May-10	31-Dec-10	N/A	N/A	N/A	184686, 184687, 184688
Nuance Scansoft Speechify and Speakfreely	https://support.avaya.com/css/P8/documents/100040805		04-May-09	31-Mar-12	N/A	N/A	N/A	184085, 184546, 184547, 184548, 184549, 184550, 185449, 185450, 185451, 185452, 185453, 185454, 185517, 185518, 186578, 186579, 186580, 186581, 186582, 186583, 186584, 186585, 186586, 186587, 186588, 186589, 186590, 186591, 186592, 186593, 186594, 186595, 186596, 186597, 186598, 186599, 186600, 186601, 189106, 189107, 189108
Nuance Security Suite	https://support.avaya.com/css/P8/documents/101086636		30-Sep-23	30-Sep-24	N/A	N/A	N/A	403446, 403449, 403450, 403451, 403452, 403453, 403454, 403455, 403456, 403457, 403458, 403459, 403460, 403461, 403462, 403463, 403464, 403465, 403466, 403467, 403468, 403469, 403470, 403471, 403472, 403473, 403474, 403475, 403476, 403477, 403478, 403479, 403480, 403481, 403482, 403483, 403357, 403358, 403359, 403430, 403431, 403432, 403433, 403434, 403435, 403436, 403437, 403438, 403439, 403440, 403442, 403443, 403444, 403445, 403446, 403447
Nuance Speech Suite 3 year Subscription Licenses, all versions	https://support.avaya.com/css/P8/documents/101086630		30-Jun-24	30-Jun-27	N/A	N/A	30-Jun-27	412197, 412198, 412203, 412204, 412209, 412210, 412215, 412216, 412221, 412222, 412227, 412228, 412233, 412234, 412239, 412240, 412245, 412246, 412251, 412252, 412257, 412258, 412263, 412264, 412269, 412270, 412275, 412276, 412281, 412282, 412287, 412288, 412293, 412294, 412299, 412300, 412305, 412306, 412311, 412312, 412317, 412318, 412323, 412324, 412329, 412330, 412335, 412336, 412341, 412342, 412347, 412348, 412353, 412354, 412359, 412360, 412365, 412366, 413839, 414382, 414385, 414388, 414391, 414394, 414397, 414400, 414403, 414406
Nuance Speech Suite 5 year Subscription Licenses, all versions	https://support.avaya.com/css/P8/documents/101086632		11-Jul-23	30-Jun-26	N/A	N/A	30-Jun-26	412199, 412200, 412205, 412206, 412211, 412212, 412217, 412218, 412223, 412224, 412229, 412230, 412235, 412236, 412241, 412242, 412247, 412248, 412253, 412254, 412259, 412260, 412265, 412266, 412271, 412272, 412277, 412278, 412283, 412284, 412289, 412290, 412295, 412296, 412301, 412302, 412307, 412308, 412313, 412314, 412319, 412320, 412325, 412326, 412331, 412332, 412337, 412338, 412343, 412344, 412349, 412350, 412355, 412356, 412361, 412362, 412367, 412368, 412369, 412370, 412371, 412376, 412381, 412382, 412387, 412392, 412393, 412398, 414401, 414402, 414407
Nuance Speech Suite Perpetual Licenses R10/ Voc 6	https://support.avaya.com/css/P8/documents/101083462		15-Aug-22	15-Aug-22	N/A	N/A	31-Dec-23	394151, 394152, 271883, 271897, 271884, 271898, 271885, 271899, 271886, 271900, 271887, 271901, 271888, 271902, 271889, 271890, 271891, 271905, 271893, 271894, 271895, 271906, 271896, 271907, 340006, 340007, 345210, 345211, 345212, 345213, 345218, 345219, 345220, 345221, 345222, 345223, 345214, 345215, 345216, 345217, 345224, 345225, 400414, 400415, 400416, 400417, 400418, 400419, 399780, 399781, 399782, 399783, 399784, 399785, 399800, 399801, 399802, 399803, 399804, 399805, 399786, 399787, 399788, 399789, 399790, 399791, 399806, 399807, 399808, 399809, 399810, 399811, 399792, 399793, 399794, 399795, 399796, 399797, 399798, 399799, 399818, 399819, 399820, 399821, 399822, 399823, 399824, 399825, 399826, 399827, 399828, 399829, 399830, 399831, 399832, 399833, 399834, 399835, 399836, 399837, 399838, 399839, 399840, 399841, 399842, 399843, 340000, 340001, 340002, 340003, 340004, 340005, 399812, 399813, 399814, 399815, 399816, 399817, 345192, 345193, 380898, 380899, 399844, 397320, 397321, 380356, 380357, 380358, 380359, 380850, 380851, 380852, 380853, 380854, 380855, 380856, 380857, 380860, 380861, 380864, 380865, 380866, 380869, 380872, 380873, 380876, 380877, 380880, 380881, 380882, 380883, 380884, 380885, 380886, 380887, 380888, 380889, 380890, 380891, 380892, 380893, 380894, 380895, 380896, 380897, 380898, 380899, 380912, 380913, 380914, 380915, 380609, 380970, 380971, 380972, 381031, 381032, 400517, 400518, 400519, 400530, 400531, 400532, 400533, 400534, 00535, 400536, 400537, 400538, 400539, 400540, 400541, 400542, 400543, 400544, 400545, 400546, 400547, 400548, 400549, 400550, 400551, 400552, 404346, 404347, 404348, 404349, 404420, 404421, 404422, 404423, 404424, 404425, 404426, 404427, 404428, 404429, 404430, 404431, 403049, 403110, 403111, 403112, 403113, 403114, 403115, 403116, 403117, 403118, 403119, 403120, 403121, 403122, 403123, 403124, 403125, 403126, 402530, 402531, 402532, 402533, 402534, 402535, 402536, 402537, 402538, 402539, 402540, 402541, 402542, 402543, 402544, 402545, 402546, 402547, 402548, 402549, 403030, 403031, 403032, 403033, 268901, 268902, 268903, 268904, 268905, 340144, 340145, 340146, 340147, 340148, 340149, 345190, 345191, 345196, 345197, 345198, 345199, 345200, 345201, 345202, 345203, 345204, 345205, 345206, 345207, 345208, 345209, 345228, 345229, 386930

Nuance Speech Suite Perpetual Licenses R11/ Voc 7	https://support.avaya.com/css/P8/documents/101083462		31-Dec-22	31-Dec-23	N/A	N/A	30-Jun-26	394151, 394152, 271883, 271897, 271884, 271898, 271885, 271899, 271886, 271900, 271887, 271901, 271888, 271902, 271889, 271903, 271890, 271891, 271905, 271893, 271894, 271895, 271906, 271896, 271907, 340007, 345210, 345211, 345212, 345213, 345218, 345219, 345220, 345221, 345222, 345223, 345214, 345215, 345216, 345217, 345224, 345225, 400415, 400416, 400417, 400418, 400419, 399780, 399781, 399782, 399783, 399784, 399785, 399800, 399801, 399802, 399803, 399804, 399805, 399786, 399787, 399788, 399789, 399790, 399791, 399806, 399807, 399808, 399809, 399810, 399811, 399792, 399793, 399794, 399795, 399796, 399797, 399798, 399799, 399818, 399819, 399820, 399821, 399822, 399823, 399824, 399825, 399826, 399827, 399828, 399829, 399830, 399831, 399832, 399833, 399834, 399835, 399836, 399837, 399838, 399839, 399840, 399841, 399842, 399843, 340000, 340001, 340002, 340003, 340004, 340005, 399812, 399813, 399814, 399815, 399816, 399817, 345192, 345193, 380898, 380899, 399844, 3997320, 397321, 380356, 380357, 380358, 380359, 380850, 380851, 380852, 380853, 380854, 380855, 380856, 380857, 380858, 380859, 380860, 380861, 380862, 380863, 380864, 380865, 380866, 380867, 380868, 380869, 380870, 380871, 380872, 380873, 380874, 380875, 380876, 380877, 380878, 380879, 380880, 380881, 380882, 380883, 380884, 380885, 380886, 380887, 380888, 380889, 380890, 380891, 380892, 380893, 380894, 380895, 380896, 380897, 380898, 380899, 380912, 380913, 380914, 380915, 380609, 380970, 380971, 380972, 381031, 381032, 400517, 400518, 400519, 400530, 400531, 400532, 400533, 400534, 00535, 400536, 400537, 400538, 400539, 400540, 400541, 400542, 400543, 400544, 400545, 400546, 400547, 400548, 400549, 400550, 400551, 400552, 404346, 404347, 404348, 404349, 404420, 404421, 404422, 404423, 404424, 404425, 404426, 404427, 404428, 404429, 404430, 404431, 403049, 403110, 403111, 403112, 403113, 403114, 403115, 403116, 403117, 403118, 403119, 403120, 403121, 403122, 403123, 403124, 403125, 403126, 402530, 402531, 402532, 402533, 402534, 402535, 402536, 402537, 402538, 402539, 402540, 402541, 402542, 402543, 402544, 402545, 402546, 402547, 402548, 402549, 403030, 403031, 403032, 403033, 268901, 268902, 268903, 268904, 268905, 340144, 340145, 340146, 340147, 340148, 340149, 345190, 345191, 345196, 345197, 345198, 345199, 345200, 345201, 345202, 345203, 345204, 345205, 345206, 345207, 345208, 345209, 345228, 345229, 386930
Nuance Verifier 2.x, 3.0	https://support.avaya.com/css/P8/documents/100040805		04-May-09	31-Mar-12	N/A	N/A	N/A	183266, 183267, 183268, 186745, 186746, 186747, 700326119
Nuance Verifier 4.1	https://support.avaya.com/css/P8/documents/100160242		04-Jun-12	30-Jun-14	N/A	N/A	31-Mar-14	212503, 212507, 215202
Nuance Vocalizer 4.0	https://support.avaya.com/css/P8/documents/100040805		04-May-09	30-Sep-11	N/A	N/A	N/A	183269, 189816, 700326127, 700326135, 700326143, 700326150, 700326168, 700326184, 700361897, 700361898, 700361899, 700361835, 700361843, 700361850, 700361868, 115399, 170471, 170488, 170541, 171166, 171167, 171168, 171169, 171170, 171171, 171172, 171174, 171175, 171176, 171177, 171178, 171179, 171181, 171257, 171260, 171261, 172100, 172104, 172128, 172132, 172133, 172134, 172140, 172141, 172142, 172143, 172144, 172145, 172146, 172147, 173265, 173277, 173279, 408143444, 408192920, 408192938, 408221646, 408221653, 408241081, 408243079, 408400000, 408410991, 700184351
Octel 200 (Serenade)	https://support.avaya.com/css/P8/documents/100019560		30-Jun-06	30-Jun-11	30-Jun-11	01-Aug-16	01-Aug-16	171256, 171258, 171259, 171262, 171263, 171264, 171265
Octel 300 Message Server	https://support.avaya.com/css/P8/documents/100019792		06-Oct-03	06-Oct-08	06-Oct-08	01-Aug-16	01-Oct-16	225914, 225915, 227210, 227212, 227213, 227214, 227215, 227216, 227217, 228027, 228029, 228120, 228121, 228122, 228123, 228124, 228130, 228484, 228486, 228487, 228488, 228489, 228490, 228491, 228492, 228493, 228494, 228495, 228496, 229089, 305293, 307420, 307421, 307422, 307423, 307427, 307493, 307494, 307495, 307496
One-X Agent 2.x	https://support.avaya.com/css/P8/documents/101085676		23-Oct-23	23-Oct-28	N/A	N/A	TBD	305292
one-X Agent R2 Licenses DISCOUNTED codes for Elite Multichannel 6.x	https://support.avaya.com/css/P8/documents/101027305		29-Aug-16	28-Aug-17	N/A	N/A	TBD	
one-X Mobile (1XM) Cisco Integration	https://support.avaya.com/css/P8/documents/100040891		01-Mar-09	01-Mar-10			14-Mar-17	TBD
one-X Speech 5.0	https://support.avaya.com/css/P8/documents/100170901		01-Jun-09	01-Sep-09	01-Sep-09	01-Nov-15	TBD	
one-X Speech 5.1	https://support.avaya.com/css/P8/documents/100170901		01-Dec-09	01-Mar-10	01-Mar-10	01-Nov-15	TBD	
Operational Analyst 6.0	https://support.avaya.com/css/P8/documents/100019693		30-Jun-05	31-Oct-04		30-Jun-05		175949, 175950, 175952, 175953, 175954, 175955, 175956, 175966, 175967, 175968, 175969, 175970, 175971, 175972, 175973, 175974, 175975, 175976, 175977, 175978, 175979, 175980, 175981, 175982, 175983, 175984, 175985, 175986, 175987, 175988, 175989, 175990, 175991
Operational Analyst 7.0	https://support.avaya.com/css/P8/documents/100040781		30-Sep-05	01-Nov-09			N/A	
Operational Analyst 7.1	https://support.avaya.com/css/P8/documents/100135361		04-May-09	01-May-12			N/A	202453, 202454, 202455, 202456
Operational Analyst 7.2	https://support.avaya.com/css/P8/documents/100157663		02-Apr-12	31-Jul-14			31-Mar-18	227492, 227494, 227496
Optivity & Enterprise Switch Manager				N/A	N/A	N/A	30-Jul-16	AH3214016, AH3214019, AH3214020, AH3313033-10.3, AH3313033-10.4, AH3313033-10.5, AH3313035, AH3313039-1.1.1, AH3313065-10.3, AH3313075, AH3313075-1.0.0, AH3313075-2.0, AH3313075-4.0, AH3313075-4.1, AH3313075-4.2, AH3313075-4.3, AH3313078, AH3313078-1.0.0, AH3313079, AH3313080-10.5, AH3313081, AH3313081-3.1, AH3313081-4.2, DS1410005-3.0, DS1410005-4.0, DS1410005-4.1, DS1410005-5.0, DS1410005-5.1, DS1410005-6.0, DS1410005-6.2
Oracle 8GB Memory Expansion Kit (CMS)	https://support.avaya.com/css/P8/documents/101013605		13-Mar-16	13-Mar-17	13-Mar-19	13-Mar-22		
Oracle Software Upgrade Disks (CMS R18.x)	https://support.avaya.com/css/P8/documents/101020899		13-Jun-16	N/A	13-Jun-19	13-Jun-22		381849, 381850, 381705, 381706, 700510756, 700512143
Oracle T4 Server and 64GB Memory Upgrade Kit for the Oracle T4 (CMS)	https://support.avaya.com/css/P8/documents/101013599		31-Aug-15	N/A	31-Aug-18	31-Aug-21		272029, 700504527, 700510056
Orinoco Branded Avaya Wireless LAN products	https://support.avaya.com/css/P8/documents/100017164		07-Apr-03	07-Jul-04	07-Jul-04	N/A	N/A	700015886, 700015944, 700016041, 700016207, 700016330, 700022288, 700058845, 700160476, 700205305, 700217748, 700217755, 700217771, 700217847, 700217854, 700217862, 700217870, 700217888, 700217896, 700217904, 700217912, 700217920, 848072559, 848101473, 848274197, 848333449, 848441481, 848441499, 848441556, 848443990, 848444055, 848515698, 848546354, 848558243, 848558268, 848558284, 848587846, 848591160, 848611208, 848623864
OSPC V 2.5x	https://support.avaya.com/css/P8/documents/100081967		12-Jul-10	12-Jul-11			N/A	214372, 214373, 214374, 214375, 214376, 214377, 214378, 214379, 214621, 214623, 700451156
Outbound Contact Express 1.0	https://support.avaya.com/css/P8/documents/101015677		13-Oct-15	05-Dec-16	05-Dec-18	06-Dec-21		256174, 256199, 256200, 256201, 256202, 273740, 273741, 273742, 273744, 273745, 273746, 273747, 273748, 273770, 273771, 273772, 273773, 273774, 273776, 273777, 273778, 273779, 273781, 273782, 274532, 274533, 274534, 274535, 274536, 274537, 274538, 274539, 274540, 274541, 274542, 274544, 304068, 304069, 304140, 304141, 304142, 304143, 304170, 304171, 304323, 304862, 304863, 304864, 304865, 305243, 305450, 306627, 700505119, 700505120, 700505121, 700505122, 700505123, 700505124, 700508853, 700508854
Outbound Contact Management (OCM) R6.1 & R7.0	https://support.avaya.com/css/P8/documents/100018817		01-Oct-05	01-Mar-07	01-Mar-07	01-Oct-11		181787, 181788, 181789, 181790, 181791, 181792, 181793, 181795, 181796, 181797, 181798, 181799, 181800, 181851, 181852, 181853, 181854, 181855, 181856, 181857

PacketStar (PSAX) Product Family	https://support.avaya.com/css/P8/documents/100018781		05-Aug-06	N/A	24-Oct-07	N/A	01-Sep-15	108354697, 108356353, 108356361, 108360389, 108366642, 108386186, 108386202, 108424904, 108451360, 108485194, 108485202, 108608951, 108608977, 157260, 300074309, 300074341, 300074408, 300074416, 300074440, 300074671, 300074689, 300074697, 300074705, 300074796, 300074804, 300074812, 300074838, 300074846, 300074853, 300074861, 300154283, 300154325, 300161411, 300161429, 300161437, 300162526, 300265980, 300265998, 300265004, 300269842, 300269891, 300269909, 300277290, 300277308, 300277316, 300277324, 300277332, 300277355, 300277423, 300277464, 300281342, 300281359, 300281367, 300281375, 300281383, 300281391, 300281730, 300287356, 300293529, 300293537, 300293560, 300293578, 300293586, 300298528, 300298536, 300298544, 300298551, 300298569, 300298593, 300298619, 300298650, 407850569, 407850676, 407852813, 407852870, 407880657, 407880665, 407880699, 407880707, 407880715, 407880723, 407880731, 407880764, 407880772, 407880806, 407880814, 407880822, 407942804, 407942929, 407942937, 407942945, 407970730, 407970755, 407970771, 407970847, 408008134, 408008142, 700025471, 700025489, 700025497, 700025505, 700026081, 700026131, 700026156, 700026206, 700026347, 700026354, 700026396, 700026404, 700026420, 700026453, 700026461, 700026495, 700026610, 700027436, 700027774, 700027782, 700027790, 700027816, 700027824, 700027840, 700027865, 700027881, 700027899, 700027907, 700027915, 700027998, 700028012, 700028038, 700028046, 700028079, 700028087, 700028095, 700028145, 700028202, 700028236, 700028285, 700028293, 700028319, 700028434, 700028442, 700028475, 700028525, 700028558, 700028590, 700028632, 700028657, 700028665, 700028715, 700028731, 700028756, 700028780, 700028806, 700028814, 700028830, 700028863, 700028897, 700028921, 700028988, 700028996, 700029010, 700029184, 700029192, 700029200, 700029218, 700029226, 700029234, 700029242, 700029259, 700029267, 700029275, 700029291, 700029309, 700029382, 700029390, 700029408, 700029424, 700029432, 700029440, 700030174, 700030182, 700030216, 700030224, 700030240, 700030257, 700030265, 700030281, 700030299, 700030307, 700030315, 700030323, 700030331, 700030349, 700030398, 700030406, 700030414, 700030422, 700055726, 700184476, 700186612, 700186620, 700186638, 700186646, 700186653, 700186786, 700186794, 700186844, 700186863, 700186891, 700186833, 700188741, 700188758, 700188766, 700188774, 700188782, 700188790, 700188808, 700188816, 700188972, 700188980, 700188998, 700189012, 700189020, 700189475, 700189590, 700189608, 700204274, 700204282, 700204308, 700204316, 700204324, 700217607, 700219512, 700219520, 700219538, 700219546, 700219553, 700219561, 700219579, 700219587, 700219603, 700219629, 700219645, 700219652, 700219660, 700219678, 700219686, 700219694, 700219702, 700219710, 700219728, 700235377, 700235385, 700235393, 700236631, 700236649, 700236656, 700236664, 700236698, 700236706, 700236714, 700236722, 700236730, 700236755, 700236763, 700236771, 700236789, 700236797, 700236805, 700236813, 700236821, 700242423, 700242431, 700242506, 700242514, 700242522, 700242530, 700242548, 700242555, 700242563, 700242571, 700242589, 700242597, 700242605, 700242613, 700242621, 700242639.
PagePac Products				N/A	16-Nov-06	N/A	01-Jul-16	
Paging Equipment	https://support.avaya.com/css/P8/documents/100040777		09-Feb-09	N/A	09-Feb-12	N/A	01-Jul-16	408186021, 408186062, 700215916, 700286198, 700286206, 700334022, 700428980, 700428998, 700429004, 700429012, 700429020, 700429038, 700429046, 700429053, 700429061, 700429079, 700429087, 700434368
Paradyne Products	https://support.avaya.com/css/P8/documents/100040778		09-Feb-09	N/A	09-Feb-12	N/A	03-Dec-16	107369274, 107369340, 107369803, 107560534, 407633999
Paradyne/Zhone products and US Robotics Sportster Modems	https://support.avaya.com/css/P8/documents/100019652		05-May-08	N/A	05-May-11	N/A	03-Dec-16	101095, 101108, 107103558, 107369282, 107369324, 107595043, 406012609, 407635929, 408406767, 408407492, 700135841, 700144645, 700373376, 700373384, 700373392, 700373400, 700373418, 700373426, 700373459, 700373467, 700373475, 700373483, 700375082, 700375090, 700375108, 700375116, 700375124, 700375132, 700375140, 700375157, 700375165, 700375173, 700375181, 700375199, 700375207, 700375215, 700375223, 700375231, 700375256, 700375264, 700375272, 700375280
Paradyne/Zhone products, including, cables, adapters, wall mount kits, older version DSU/CSUs	https://support.avaya.com/css/P8/documents/100019802		05-Jun-06	N/A	05-Jun-09	N/A	03-Dec-16	105757447, 107368862, 107369241, 107369258, 107369266, 107369316, 107369324, 107369357, 107428419, 107428864, 107428872, 107428906, 107428914, 107428922, 107428930, 107428963, 107428971, 107429235, 107429243, 107429250, 107429268, 107429284, 107429318, 107429326, 107429474, 107429631, 107429698, 107429805, 107429821, 107430191, 107432502, 107432536, 107551145, 107551160, 107551368, 107551392, 107551509, 107551699, 107561342, 107561433, 107561565, 107561573, 107561615, 107565319, 107565343, 107583643, 107588436, 107611352, 107654063, 107729832, 107729873, 107730087, 107730103, 107730467, 107805087, 107831257, 408340370, 408407484, 408450492, 408450500, 408453876, 700015019, 700015027, 700015035, 700195506, 700212731, 700223225, 700223233, 700233067, 700233075, 700233141, 700233190, 700236995, 700246770, 700246788, 700246812, 700252489, 700252497, 700252513, 700252521, 700252539, 700373434, 700373442

Partner 206 and Partner Plus	https://support.avaya.com/css/P8/documents/100017203		11-Sep-08	11-Sep-08	11-Sep-08	11-Sep-18	TBD	102471, 102471M, 102472, 102472M, 102475, 102475M, 102476, 102476M, 102483, 102483M, 102484, 102484M, 102489, 102489M, 102490, 102490M, 102491, 102491M, 102492, 102492M, 102493, 102493M, 102494, 102494M, 102495, 102495M, 102496, 102496M, 102497, 102498, 102499, 102500, 102501, 102501M, 102502, 102502M, 102503, 102503M, 102504, 102504M, 102505, 102505M, 102506, 102506M, 102507, 102507M, 102508, 102508M, 102509, 102509M, 102510, 102510M, 102511, 102511M, 102512, 102512M, 102513, 102513M, 102514, 102514M, 102515, 102515M, 102517, 102517M, 102518, 102518M, 102519, 102519M, 102522, 102522M, 102523, 103348, 103348M, 103349, 103349M, 103350, 103350M, 104787, 104791, 104793, 104803, 105442594, 105442594M, 105512453, 105512453M, 105571160, 105571160M, 105739, 105739M, 105740, 105740M, 105741, 105895, 105896, 106016, 106016M, 106017, 106017M, 106154, 106158, 106171, 106312507, 106312507M, 106413172, 106413172M, 106413172R, 106413180, 106413180M, 106416340, 106416340M, 106437155, 106440217, 106440217M, 106440225R, 106440233, 106440233M, 106440233R, 106441140, 106441140M, 106441181, 106441181M, 106442346, 106500846, 106567548, 106567548M, 106567555, 106567555M, 106567605, 106654437, 106654437M, 106670177, 106670177M, 106682651, 106682651M, 106697147, 106697147M, 106697154, 106697154M, 106697162, 106697162M, 106697170, 106697170M, 106697188, 106697188M, 106697196, 106700719M, 106700750M, 106700776M, 106700792, 106700792M, 106733645, 106733686, 106733686M, 106832579, 106832579M, 106832595, 106832595M, 106832603, 106832603M, 106894058, 106894058M, 106917925, 106917925M, 106917925R, 106917933, 106917933R, 106922255, 106922255M, 106934, 106935, 107036998, 107036998M, 107039737, 107041386, 107041386M, 107041402, 107041402M, 107045072, 107045072M, 107045155, 107045155M, 107045163, 107045163M, 107046681, 107046681M, 107046689, 107046689M, 107063000, 107063000M, 107076770, 107076796, 107076796M, 107076804, 107076804M, 107076846, 107076846M, 107076861, 107076861M, 107076887, 107076887M, 107088452, 107089302, 107089302M, 107109142, 10711219, 107311409, 107317539, 107317539M, 107325482, 107325490, 107325490M, 107372369, 107372369M, 107525545, 107525545M, 107525545R, 107525552, 107525552M, 107525560, 107525560M, 107525594, 107525610, 107525610M, 107525610R, 107526592, 107526592M, 10759054, 10759054M, 10759054R, 10759062, 10759062M, 10759070, 10759070M, 107826455, 107826455M, 107826471, 107826471M, 107876765, 107876765M, 107881385, 107881393, 107881393M, 107881401, 107881401M, 107928699, 107928699M, 108002750, 108002750M, 108098054, 108098054M, 108098070, 108098070M, 108098070R, 108172222, 108172222M, 108172230, 108172230M, 108172263, 108172263M, 108184482, 108184482M, 108336058, 108336058M, 108371303, 108371303M, 108371360, 108371360M, 108371378, 108371378M, 108465626, 108465626M, 108489014, 107881435, 107932071, 108773896, 700241813, 700374275, 700419989, 700420029
Partner Advanced Communications System (ACS) R6 & R7	https://support.avaya.com/css/P8/documents/100035924		07-May-10	07-May-13	07-May-13	11-Sep-18	TBD	700216054, 700252455, 700316474, 700353618, 700369986, 700429236, 700429301, 700429319
Partner Advanced Communications System (ACS) Trade Agreements Act	https://support.avaya.com/css/P8/documents/100066486		01-Nov-09	01-Nov-12	01-Nov-12	11-Sep-18	TBD	700368608, 700368624, 700419997, 700420037, 700420078
Partner Advanced Communications System (ACS) Various Components	https://support.avaya.com/css/P8/documents/100066487		01-Nov-09	N/A	01-Nov-12	11-Sep-18	TBD	107801243, 108586553, 700262470, 700329295, 700429277
Partner Cloud Powered by Avaya xCaaS 3.0	https://support.avaya.com/css/P8/documents/101067197		10-Aug-20	10-Aug-23		31-Dec-24		4001122, 390364, 390352, 303674, 400190, 400191, 398960, 398962, 398964, 398966, 398932, 398394, 398396, 398398, 398400, 398402, 398404, 398406, 398408, 398410, 390364, 398970, 400575, 400819, 400821, 400822, 393170, 393192, 393196, 393198, 393200, 393202, 393206, 393208, 393210, 398708, 398710, 398712, 398706, 398704, 398714, 394155, 394257, 394261, 394263, 394265, 394267, 394271, 394273, 394275, 400123, 400124, 400125, 400126, 400127, 400128, 400129, 400170, 400171, 400172, 400173, 400174, 400175, 400176, 400177, 400178, 400179, 400180, 400181, 400182, 400183, 400184, 400185, 399418, 399440, 399442, 399444, 399446, 399448, 399470, 399474, 399480, 399484, 399486, 399488, 399494, 399496, 399498, 399500, 399502, 391018, 390336, 390342, 390338, 390354, 390340, 390356, 392688, 392684, 392704, 392706, 392680, 392682, 392694, 392696, 392698, 392700, 392702, 398888
Partner ETR 18D Telephone	https://support.avaya.com/css/P8/documents/100144690		01-Aug-11	N/A	01-Aug-14	N/A		700420011
Partner Headset Adapter	https://support.avaya.com/css/P8/documents/100053533		03-Aug-09	N/A		N/A		407153253
Partner II				30-Dec-08	30-Dec-08	11-Sep-18	TBD	102450, 102450M, 102451, 102451M, 102452, 102452M, 102453, 102453M, 102454, 102454M, 102455, 102455M, 102456, 102456M, 102457, 102458, 102458M, 102459, 102460, 102460M, 102461, 102461M, 102462, 102462M, 102463, 102463M, 102464, 102464M, 102465, 102465M, 102466, 102466M, 102469, 102469M, 102470, 102470M, 102473, 102473M, 102474, 102474M, 102477, 102477M, 102478, 102478M, 102479, 102479M, 102480, 102480M, 102481, 102481M, 102482, 102482M, 102485, 102485M, 102486, 102486M, 102516, 102516M, 102619, 102619M, 104792, 105327662, 105327662M, 106013, 106013M, 106015, 106015M, 106155, 106440993, 106440993M, 106441033, 106441033M, 106441074M, 106441215, 106441215M, 106442304, 106627839, 106627839M, 106627847, 106627847M, 106627870R, 106931, 106931M, 106932, 106932M, 106933, 106933M, 107085821, 107085821M, 107085839, 107085839M, 107085854, 107085854M, 107085862, 107085862M, 107085862R, 107085870, 107085870M, 107525602, 107525602M, 107525602R, 107525651, 107525651M, 107659062R, 108092768, 108092768M, 109021, 111211, 114567, 114567M, 114568, 114568M, 177596, 177596M, 199717, 199718, 199841, 199842, 406725994, 406725994M
PARTNER Messaging 2-port License Card			02-Jun-08	02-Jun-11	02-Jun-11	11-Sep-18	TBD	
PARTNER Messaging 4-port and 6-port License Cards	https://support.avaya.com/css/P8/documents/100060767		11-Sep-09	N/A	11-Sep-12	11-Sep-18	TBD	700262462, 700429368
Patient Contact Solutions 1.0			12-Dec-11	12-Dec-12			N/A	NTZX99AA, NTZX99AM, NTZX99AN
Policy Manager and CajunRules applications	https://support.avaya.com/css/P8/documents/100019696		08-Sep-03	08-Sep-04	N/A	11-Sep-18		1776-010, 1776-015, 1776-025, 1776-115, 1776-125, 700019334, 700177306, 700177322, 700219447, 700219454

Polycm	https://support.avaya.com/css/P8/documents/100017899		04-Sep-06	30-Mar-06	30-Mar-06			N/A		153896, 188176, 188177, 188178, 192458, 192459, 192460, 192461, 192465, 192466, 192473, 192474, 192475, 192477, 192478, 192479, 192480, 192481, 192482, 192483, 192484, 192485, 193300, 193301, 193302, 193303, 193308, 193309, 193310, 193311, 193312, 193313, 193314, 193315, 193316, 193317, 193318, 193319, 194016, 194018, 194024, 194025, 194198, 194199, 194200, 194201, 408468122, 700052640, 700052673, 700274384, 700274467, 700278252, 700278260, 700278286, 700278302, 700278328, 700278344, 700329451, 700354665, 70035474, 70035482, 70035490, 70035524, 700355607, 700355615, 700355623, 700356306, 700356314, 700356322, 700356330, 700356348, 700356355, 700356363, 700356371, 70035676, 700357684, 700357692, 700357783, 700357791, 700357809, 700357817, 700357825, 700357833, 700357841, 700357858, 700370612, 700370620, 700370638, 700370646, 700370653, 700370661, 700370679, 700370687, 700370695, 700370703, 700370711, 700370729, 700370984, 700370992, 700371008, 700371016
Polycm ECS 100, 200, & Group Video			01-May-06	01-May-09	01-May-09			01-May-12	01-May-12	
Polycm HDX Series (Video Endpoints)			01-Jun-09	01-Jun-12	01-Jun-12			01-Jun-12	01-Jun-12	
Polycm SoundStation2 EX Conference Phone (Analog)	https://support.avaya.com/css/P8/documents/100145137		06-Feb-12	N/A	06-Feb-13			06-Feb-16	TBD	700373541, 700373558, 700373566, 700373582, 700373681
Polycm ViaVideo II, Viewstation, iPower, and Group Video products	https://support.avaya.com/css/P8/documents/100018284		01-May-06	01-May-09	01-May-09			N/A	N/A	407015593, 407931534, 407937622, 407937747, 407937853, 407938059, 408004885, 408023075, 408109163, 408133213, 408389823, 408389856, 408389872, 408389880, 408435469, 408467991, 408468015, 700017197, 700017239, 700051873, 700052624, 700052632, 700052665, 700219462, 700219470, 700225832, 700225840, 700225865, 700226020, 700226145, 700226152, 700226160, 700226186, 700279300, 700279508, 700279516, 700279524, 700285059, 700347362, 700347370, 700347388, 700347396, 700347404, 700348725, 700348733, 700362338, 700362346, 700362353, 700362361, 700362379, 700362387, 700362395, 700371198, 700371206, 700371214, 700371222
Polycm Video (VSX 3000, VSX 7000, V700, MGC 25)	https://support.avaya.com/css/P8/documents/100040982		02-Feb-09	02-Feb-12	02-Feb-12			N/A	N/A	186995, 187101, 187102, 187103, 187104, 187105, 187106, 187107, 187108, 187109, 187110, 187111, 187112, 187113, 187114, 187115, 187116, 187117, 187118, 187119, 187120, 187121, 187122, 187123, 187124, 187125, 187126, 187127, 187128, 187129, 187130, 187131, 187132, 187133, 187176, 187179, 18719, 1873, 187344, 187345, 187366, 187367, 187368, 187369, 187370, 187371, 187372, 191642, 193274, 193275, 700312333, 700347735, 700347743, 700347768, 700347776, 700347784, 700347792, 700347800, 700347818, 700347826, 700347834, 700347842, 700347859, 700347867, 700347966, 700347974, 700347982, 700347990, 700348006, 700348014, 700348022, 700348030, 700348048, 700348055, 700348063, 700350200, 700352115, 700352123, 700352131, 700352149, 700362312, 700362320, 700368038, 700371230, 700371248, 700371255, 700371263, 700371271, 700371289, 700371297, 700371347, 700371354, 700371362, 700371370, 700371388, 700371396, 700371404, 700371412, 700371446, 700371453, 700371461, 700371479, 700373103, 700373111, 700398571, 700398662, 700398753, 700398803, 700398977, 700399066, 700399157, 700399249, 700399254, 700399330, 700399389, 700399470, 700399553, 700399645, 700399736, 700399827, 700399918, 700399967, 700400054, 700400229, 700400310, 700400401, 700400492, 700400542, 700400633, 700400716, 700400807, 700400898, 700400989, 700401078, 700401128, 700401219, 700401292, 700401383, 700401474, 700401631, 700401680, 700401698, 700401706, 700401714, 700401722, 700401730, 700401797, 700401805, 700401813, 700401839, 700401847, 700422850, 700424674, 700424690, 700424708, 700439912, 700439920, 700439938, 700439946, 700439953, 700439979
Polycm Video 245 (MGC, V700, VSX, HDX, SE200)	https://support.avaya.com/css/P8/documents/100064978		01-Jun-09	01-Jun-12	01-Jun-12			N/A	N/A	191640, 192446, 192447, 192448, 192449, 192450, 192451, 192451, 193258, 193264, 193266, 193268, 193277, 193279, 193280, 193299, 193304, 193305, 193306, 193307, 1940621, 194111, 194112, 194113, 194114, 194115, 194116, 194117, 194118, 194119, 194121, 194122, 408468023, 408468031, 408468049, 408468056, 408468064, 700052590, 700272552, 700272560, 700272578, 700272594, 700272602, 700272668, 700272776, 700272784, 700272792, 700272800, 700272917, 700272958, 700273089, 700273097, 700273105, 700273113, 700273121, 700273139, 700273147, 700273154, 700273162, 700273170, 700273188, 700273196, 700273204, 700273212, 700273253, 700273261, 700273279, 700273329, 700273337, 700273394, 700273402, 700273436, 700273444, 700273451, 700273469, 700273477, 700273485, 700273493, 700273501, 700273519, 700273527, 700273535, 700273543, 700273766, 700273873, 700273881, 700273907, 700284987, 700312283, 700312291, 700312309, 700312325, 700312358, 700312366, 700312382, 700312390, 700341845, 700348287, 700348295, 700348329, 700348337, 700348345, 700348352, 700348360, 700348378, 700348386, 700348394, 700348402, 700348410, 700348428, 700348436, 700348444, 700348451, 700351836, 700351885, 700357726, 700358047, 700397722, 700397920, 700398100, 700398306, 700398894, 700399082, 700400146, 700400955, 700400963, 700400971, 700401359, 700401573, 700401821, 700401904, 700401912, 700401920, 700401938, 700401946, 700401961, 700401979, 700401995, 700402001, 700402019, 700402027, 700402035, 700402043, 700402050, 700402134, 700402142, 700402167, 700402175, 700402191, 700402209, 700402217, 700402225, 700402233, 700402258, 700402266, 700402274, 700402282, 700402290, 700402308, 700402316, 700402332, 700402340, 700402357, 700402365, 700402373, 700402381, 700402399, 700402407, 700402423, 700402431, 700422488, 700422496, 700422504, 700422876, 700422884, 700423098, 700423106, 700423114, 700423122, 700423130, 700423148, 700423155, 700423510, 700423528, 700423536, 700423544, 700423551, 700423569, 700423577, 700423585, 700423593, 700423619, 700423627, 700423643, 700423650, 700423664, 700423692, 700423700, 700423742, 700423916, 700423924, 700423932, 700423940, 700423957, 700423965, 700423973, 700423981, 700423999, 700424005, 700424013, 700424021, 700424039, 700424047, 700424062, 700424070, 700424088, 700424096, 700424104, 700424112, 700424120, 700424138, 700424153, 700424161, 700424179, 700424187, 700424195, 700424245, 700424252, 700424260, 700424278, 700424286, 700424302, 700424310, 700424328, 700424369, 700424377, 700424385, 700424716, 700424740, 700424757, 700424765, 700424906, 700424955, 700424963, 700425697, 700439895

Polycorn Video 484 (VSX, V500, MGC, Path Navigator, & Picturetel)	https://support.avaya.com/css/P8/documents/100018372		08-Dec-08	08-Dec-11	08-Dec-11	N/A	N/A		107526493, 107526493X, 108459, 172727, 172728, 172729, 172730, 172731, 172732, 172733, 186990, 186991, 186992, 186993, 186994, 191636, 191637, 191638, 191639, 191641, 191643, 191644, 191645, 191646, 191647, 191648, 191649, 191650, 192452, 192453, 192454, 192455, 192456, 192457, 192462, 192463, 192464, 192467, 192468, 192469, 192470, 192476, 192486, 192487, 192488, 192489, 192490, 192491, 192492, 192493, 192494, 193217, 193256, 193257, 193259, 193260, 193261, 193262, 193267, 193281, 193289, 193296, 193297, 193298, 194061, 194063, 194064, 194065, 194106, 194107, 194108, 194109, 194110, 194196, 194197, 407937606, 407937754, 408065514, 408133221, 408133254, 408133262, 408133270, 408134914, 408334373, 408396083, 408412849, 408412856, 408412864, 408468080, 408468098, 700017205, 700051865, 700052616, 700061153, 700061161, 700074503, 700138134, 700156102, 700173487, 700184856, 700184864, 700272669, 700272677, 700272685, 700272693, 700272701, 700272719, 700272727, 700272735, 700272743, 700272750, 700272818, 700272826, 700272834, 700272842, 700272859, 700272867, 700272875, 700272883, 700272891, 700272909, 700272925, 700272933, 700272941, 700272966, 700272974, 700272982, 700272990, 700273006, 700273014, 700273022, 700273030, 700273048, 700273055, 700273063, 700273071, 700273087, 700273095, 700273303, 700273311, 700273550, 700273568, 700273576, 700273584, 700273592, 700273600, 700273618, 700273626, 700273634, 700273642, 700273659, 700273667, 700273675, 700273683, 700273691, 700273709, 700273717, 700273725, 700273733, 700273741, 700273758, 700273774, 700273782, 700273790, 700273857, 700273865, 700273915, 700278351, 700278369, 700278377, 700278385, 700278393, 700278401, 700278419, 700278427, 700278435, 700278443, 700278450, 700278468, 700278476, 700278484, 700278492, 700278500, 700279532, 700279540, 700279557, 700279565, 700284995, 700285000, 700285018, 700285042, 700301682, 700312341, 700312374, 700313026, 700328982, 700329196, 700329204, 700335755, 700335763, 700335771, 700335789, 700339575, 700339583, 700347461, 700347479, 700347487, 700347495, 700347503, 700347511, 700347529, 700347537, 700347545, 700347552, 700347560, 700347578, 700347586, 700347594, 700347602, 700347610, 700347628, 700347636, 700348162, 700348170, 700348188, 700348196, 700348204, 700348212, 700348220, 700348238, 700348246, 700348253, 700348261, 700348279, 700348303, 700348311, 700348741, 700348758, 700348766, 700348774, 700348782, 700348790, 700351810, 700351828, 700351844, 700351851, 700351869, 700351877, 700351893, 700351919, 700351943, 700351950, 700351968, 700351976, 700351984, 700351992, 700352057, 700352065, 700352073, 700352081, 700352099, 700352107, 700352156, 700352164, 700352172, 700352180, 700352198, 700352206, 700352214, 700352222, 700357643, 700357650, 700357668, 700357700, 700357718, 700357734, 700357742, 700357759, 700357767, 700357775, 700357866, 700357874, 700357882, 700357890, 700357908, 700357916, 700357924, 700357932, 700357940, 700357957, 700357965, 700357973, 700357981, 700357989, 700358005, 700358013, 700358021, 700358039, 700358054, 700358062, 700358070, 700358088, 700358104, 700358112, 700358138, 700371305, 700371313, 700371321, 385853, 399018, 399019, 399423, 399424, 401103, 399982, 399984
Powered By Avaya IP Office (Containerized)	https://support.avaya.com/css/P8/documents/101062679		31-Mar-20	31-Oct-24				24-Aug-22	385853, 390350, 385854, 390351, 389275, 389276, 385850, 385851, 385852, 390378, 394108, 393094, 393095, 394167, 394210, 402489, 394211, 393764, 402490, 393765, 402491, 393766, 393767, 393768, 395820, 399982, 399983, 399984, 399985
Powered By Avaya IP Office (Virtualized)	https://support.avaya.com/css/P8/documents/101062679		31-Mar-20	31-Mar-25	N/A	N/A		24-Aug-22	385853, 390350, 385854, 390351, 389275, 389276, 385850, 385851, 385852, 390378, 394108, 393094, 393095, 394167, 394210, 402489, 394211, 393764, 402490, 393765, 402491, 393766, 393767, 393768, 395820, 399982, 399983, 399984, 399985
Predictive Dialer (PDS) B2600 Memory				N/A	07-Apr-09	N/A		N/A	700222979, 700261217
Predictive Dialer System (PDS) R12 - PG230 based Agents	https://support.avaya.com/css/P8/documents/100017918		15-Oct-05	15-Oct-08	15-Oct-08	15-Oct-11			
Predictive Dialer System (PDS) R9.10	https://support.avaya.com/css/P8/documents/100019770		13-Dec-99	30-Sep-05	30-Sep-05	31-Dec-05			159514, 159532, 159537, 159550, 159551
Predictive Dialing System 12.0	https://support.avaya.com/css/P8/documents/100018822		31-Jul-07	31-Jul-08		31-Jul-13			159575, 174898, 176860, 176861, 176864, 176865, 176986, 186774, 187051, 70233893, 70233901
Proactive Contact 3.0	https://support.avaya.com/css/P8/documents/100018687		30-Apr-08		30-Apr-11	30-Apr-14			192615, 192617, 213941, 213945, 213947, 213948, 214360, 214361, 214362, 700447915, 700447949, 700448301, 700459266, 700459274, 700459282, 700476070, 700476088, 700500825
Proactive Contact 3.0 Software	https://support.avaya.com/css/P8/documents/100018687		30-Apr-08	30-Jun-11	N/A	30-Jun-16			192599, 192600, 192601, 192602, 193412, 193413, 195316, 195319, 195320, 195321, 195322, 195323, 195327, 195328, 195329, 195330, 195331, 195332, 195333, 195334, 195335, 195336, 195337, 195338, 195339, 195340, 195341, 195342, 195343, 195347, 195348, 195349, 195350, 195351, 195352, 195353, 195354, 195355, 195356, 195357, 195358, 195359, 195360, 195361, 195364, 195365, 195366, 195367, 195368, 195369, 195373, 195374, 195390, 195391, 195392, 195393, 195394, 195395, 195446, 195447, 195448, 195449, 195450, 195451, 195452, 195454, 195455, 195456, 195457, 195458, 195459, 195460, 195461, 195462, 195463, 195464, 195465, 195466, 195467, 195468, 195469, 195470, 195471, 195472, 195506, 195507, 195508, 195509, 195510, 195511, 195512, 195513, 195515, 195516, 195517, 195518, 195519, 195520, 195521, 195522, 195523, 195524, 195525, 195526, 195527, 195528, 195529, 195530, 195531, 195532, 195533, 200690, 200691, 200692, 200693, 200694, 200695, 200696, 213943, 227902, 227903, 227904, 227905, 229254, 229255, 229256, 229257, 700381858, 700448335
Proactive Contact 4.0	https://support.avaya.com/css/P8/documents/100022795		20-Apr-09	20-Apr-10	20-Apr-12	09-Jan-17			182403, 212541, 212542, 700420383, 700448061, 700448079, 700448087, 700448095, 700448103, 700448111
Proactive Contact 4.1	https://support.avaya.com/css/P8/documents/100090044		13-Sep-10	13-Sep-10		09-Jan-17			224341, 224342
Proactive Contact 4.2	https://support.avaya.com/css/P8/documents/100125021		01-Aug-11	03-Jun-15	04-Aug-16	07-Aug-19			207857, 207858, 207859, 207860, 227906, 227907, 227908, 227909, 227910, 227911, 227912, 227913, 227914, 227915, 227916, 227919, 227920, 227921, 227924, 227925, 229367, 229368, 700450216, 700450240, 700453319, 700453327, 700459035, 700464381, 700464449, 700472681, 700476112, 700476120, 700477680, 700478084, 700478969, 700502122
Proactive Contact 5.0	https://support.avaya.com/css/P8/documents/100170620		03-Jun-13	02-Jun-14		03-Jun-19			700500966, 70500965
Proactive Contact 5.1	https://support.avaya.com/css/P8/documents/101062273		31-Dec-19	30-Nov-20			30-Nov-23		700504976, 700504977, 700509677, 700509683, 700511312, 700511313, 700513565, 700513566
Proactive Contact 5.1.2 (FP)	https://support.avaya.com/css/P8/documents/101062273		31-Dec-19	30-Nov-20			30-Nov-23		
Proactive Contact 5.2	https://support.avaya.com/css/P8/documents/101071241		31-Dec-20	31-Dec-22	30-Jun-23	N/A	N/A	31-Dec-25	229471, 229472, 229473, 229474, 229475, 229476, 229477, 229478, 229479, 229480, 229481, 229482, 229483, 229484, 229485, 229486, 229487, 229488, 229489, 229490, 229491, 229492, 229493, 263841, 263842, 263843, 263844, 263845, 263846, 385323, 385324, 385325, 385326, 385327, 385328, 388622, 391721, 398483, 400276, 700513703, 700513704
Proactive Contact Components	https://support.avaya.com/css/P8/documents/100074915		09-Aug-10	N/A	09-Aug-13	N/A	N/A		182401, 213944, 700375637, 700385941, 700447907, 700448053, 700448129, 700448160, 700448368, 700448376
Proactive Contact HP B2600 System (formerly PDS)	https://support.avaya.com/css/P8/documents/100019680		03-Apr-06	07-Apr-09	07-Apr-09	N/A	N/A		174909, 700223043, 700223050, 700223068, 700223076, 700261209
Proactive Contact HP DL385 G2 Server			03-Nov-08	03-Nov-11	03-Nov-11	03-Nov-14		TBD	700446560
Proactive Contact HP DL385 G5 Server	https://support.avaya.com/css/P8/documents/100066873		14-Dec-09	01-Dec-12	01-Dec-12	14-Dec-15		TBD	700464498
Proactive Contact HP Tape Drive	https://support.avaya.com/css/P8/documents/100177407		01-Apr-14	N/A	01-Apr-17	01-Apr-20		TBD	70046594
Proactive Contact Labels	https://support.avaya.com/css/P8/documents/100075079		02-Nov-09	02-Nov-12	02-Nov-12	N/A	N/A		202861
Proactive Contact Large Cabinet Offer	https://support.avaya.com/css/P8/documents/100035581		04-May-09	N/A	04-May-12	N/A	N/A		195318, 195324, 213060, 213061, 213062

Scopia Elite 6140, Scopia Elite 6140 NE, Scopia Elite 6000 for Aura Collaboration, Scopia Elite 6000 for Aura Collaboration NE, Scopia Elite 6140 HW Vaas	https://support.avaya.com/css/P8/documents/101045920		12-Mar-18	12-Mar-19	12-Mar-21		TBD		
Scopia Management, Scopia Desktop and related bundles, Scopia Streaming and Recording	https://support.avaya.com/css/P8/documents/101060254		30-Aug-19	30-Aug-20			30-Aug-25		55591-00910, 55591-00911, 55591-00912, 55591-00913, 55591-00914, 55591-00920, 55591-00921, 55591-00925, 88591-00011, 88591-00012, 88591-00013, 88591-00014, 88591-00015, 88591-00018, 88591-00019, 88591-00021, 88591-00022, 88591-00023, 88591-00025, 88591-00031, 88591-00032, 88591-00033, 88591-00035, 88591-00103, 88591-00901, 55892-00005, 55892-00002, 55892-00901, 88892-00006, 88892-00030, 88892-00035, 88892-00103, 88892-00803, 88892-00806, 88892-00830, 88892-00835, 88892-00891, 88892-00894, 88892-00895, 88892-00896, 88892-00901, 88892-00904, 88892-00908, 88892-00934, 88893-00900, 303697, 54546-00008, 54546-00018, 54546-00808, 54546-00818, 54546-00908, 54546-00918, 54546-00981, 54546-00988, 54547-00901, 54547-00902, 54547-00903, 54547-00904, 54547-00908, 54547-00988, 55546-00935, 55546-00985, 55546-00986, 88679-00011, 55679-00901, 55679-00981, 381076, 381077, 381078, 381079, 381260, 381261, 381262, 381263
Scopia PathFinder 10 ports and 20 ports	https://support.avaya.com/css/P8/documents/101054113		11-Mar-19	11-Mar-20	11-Mar-22	N/A	11-Mar-22		55678-30610, 55678-30620
Scopia PathFinder 10 ports No Encryption (NE)	https://support.avaya.com/css/P8/documents/101040727		16-Jun-17	18-Jun-18	17-Jun-19		TBD		55678-00810
Scopia PathFinder 20 ports No Encryption (NE)	https://support.avaya.com/css/P8/documents/101046099		16-Jan-18	16-Jan-19	16-Jan-20		TBD		55678-00820
Scopia Pathfinder Gross Point Server			07-Jul-14	06-Jul-17	06-Jul-17	06-Jul-17	TBD		55678-00603, 55678-00604, 55678-00803, 55678-00804, 55678-30603, 55678-30604
Scopia Solution 8.3.3 (FP)	https://support.avaya.com/css/P8/documents/101047076		27-Aug-18	27-Aug-19	27-Aug-21		27-Aug-24		55547-30020, 55547-00820, 55547-30021, 55547-00821, 55547-30025
Scopia TTP Gateway	https://support.avaya.com/css/P8/documents/101016035		01-Nov-15	01-Nov-16	01-Nov-18		01-Nov-21		55679-00011, 55679-00811, 55679-30011
Scopia Video Gateway for Microsoft Lync 10 ports 55548-00001	https://support.avaya.com/css/P8/documents/101051991		04-Sep-18	04-Sep-19	04-Sep-21		04-Sep-24		55548-00001
Scopia Video Gateway for Microsoft Lync 10 ports 55548-30001 and 55548-00801 No Encryption (NE)	https://support.avaya.com/css/P8/documents/101046108		01-Dec-17	01-Dec-18	01-Dec-20		TBD		55548-30001, 55548-00801
Scopia Web Collaboration Server	https://support.avaya.com/css/P8/documents/101040725		16-Sep-17	16-Sep-18	16-Sep-20		TBD		55548-00050, 88548-00050, 88548-00850
Scopia XT 5000 720	https://support.avaya.com/css/P8/documents/101008654		07-Jun-15	08-Jun-18	08-Jun-18	08-Jun-21	TBD		55211-00026, 55211-00826, 55211-00426
Scopia XT Advanced Camera	https://support.avaya.com/css/P8/documents/101053726		12-Mar-19	12-Mar-20	12-Mar-22		12-Mar-25		55111-00019
Scopia XT Advanced Remote Control	https://support.avaya.com/css/P8/documents/101052036		10-Dec-18	10-Dec-19	10-Dec-21		10-Dec-24		55111-00018
Scopia XT Executive 240	https://support.avaya.com/css/P8/documents/101053722		12-Jun-18	12-Jun-19	12-Jun-21		12-Jun-24		55411-0000, 55411-00801, 55411-00401, 55411-00026
Scopia XT Executive 240 in EU COUNTRIES - RoHS	https://support.avaya.com/css/P8/documents/101027307		21-Jul-16	21-Jul-17	21-Jul-19	21-Jul-22	TBD		55411-00001, 55411-00801, 55411-00401
Scopia XT Premium Camera and related XT Series bundles	https://support.avaya.com/css/P8/documents/101046145		10-Dec-17	10-Dec-18	10-Dec-20		TBD		55211-00001, 55211-00801, 55211-00401, 55111-00001, 55111-00801, 55111-00401, 55211-00020, 55211-00820, 55111-00015, 55111-00063, 55111-00024, 55111-00031, 55111-00007
Scopia XT1000 Piccolo and Scopia VC240			13-Mar-13			13-Mar-16	TBD		55111-10121, 98017-00001, 98017-00002, 98017-00003, 98017-00004, 98017-00005, 98017-00006, 98017-00007, 98017-00008, 98017-00009, 98017-00010, 98017-00011, 98017-00012, 98017-00013, 98017-00014, 98017-00015, 98017-00016, 98017-00017, 98017-00018, 98017-00019, 98017-00020, 98017-00021, 98017-00022, 98017-00023, 98017-00024, 98017-00025, 98017-00026, 98017-00027, 98017-00028, 98017-00029, 98017-00030, 98017-00031, 98017-00032, 98017-00033, 98017-00034, 98017-00035, 98017-00036, 98017-00037, 98017-00038, 98017-00039
Scopia XT1000, all related accessories including the 2nd Black Standard Camera	https://support.avaya.com/css/P8/documents/101010630		24-May-12	24-May-13	01-Dec-17	01-Dec-20	TBD		55111-00005, 55111-00014, 55111-10101
Scopia XT1200 (Scopia Solution)			01-Dec-14	01-Dec-15	01-Dec-17	01-Dec-20	TBD		55111-00009, 55111-00020, 55111-00021, 55111-10008, 55111-10016, 55111-10808, 55111-10816
SDM Firewall				N/A	N/A	08-Aug-15			DS1404080, DS1404081, DS1404104, DS1404106-E5, DS1404107-E5, DS1404108-E5
Secure Access Link (SAL) Business Partner Core Concentrator	https://support.avaya.com/css/P8/documents/100169139		22-Mar-13	22-Mar-14			N/A		227271, 273121
Secure Access Link 1.5	https://support.avaya.com/css/P8/documents/101007965 https://support.avaya.com/css/P8/documents/101015054		09-Mar-15				01-Oct-16		
Secure Access Link 1.8	https://support.avaya.com/css/P8/documents/101007965 https://support.avaya.com/css/P8/documents/101015054		09-Mar-15				01-Oct-16		
Secure Access Link 2.0	https://support.avaya.com/css/P8/documents/101037130		31-Jul-17	31-Dec-17			31-Dec-18		
Secure Access Link 2.1	https://support.avaya.com/css/P8/documents/101037130		31-Jul-17	31-Dec-17			31-Dec-18		
Secure Access Link 2.2	https://support.avaya.com/css/P8/documents/101037130		31-Jul-17	31-Dec-17			31-Dec-18		
Secure Access Link 2.3	https://support.avaya.com/css/P8/documents/101037130		31-Jul-17	31-Dec-17			31-Dec-18		
Secure Access Link 2.5	https://support.avaya.com/css/P8/documents/101037130		31-Jul-17	31-Dec-17			31-Dec-18		227272, 272750, 273122, 303571, 307096, 307382, 227273
Secure Access Link 3.x	https://support.avaya.com/css/P8/documents/101076321		31-Dec-21	31-Dec-22	N/A	N/A	31-Dec-22		
Secure Access Link Gateway release 1.x and associated material codes	https://support.avaya.com/css/P8/documents/101007965 https://support.avaya.com/css/P8/documents/101015054		09-Mar-15	09-Dec-15			01-Oct-16		307098, 340055
Secure Services Gateway (SSG) all releases and associated material codes	https://support.avaya.com/css/P8/documents/101015174						01-Oct-16		700383607
Select 94xx/95xx Digital Phones	https://support.avaya.com/css/P8/documents/101070842		14-Dec-20	14-Dec-23	14-Dec-23	N/A	14-Dec-26		700508256, 700508257, 700510248, 700510247
Select IP Office Server Platforms - DL120 G7 and R210 II XL	https://support.avaya.com/css/P8/documents/101008944		08-Jun-15	N/A	08-Jun-18	08-Jun-21	TBD		269810, 270391, 270395, 302786, 302787, 302788, 306626
Select TN Cards - various dates	https://support.avaya.com/css/P8/documents/101036299 https://support.avaya.com/css/P8/documents/101026404		29-Aug-16	N/A	29-Aug-19	29-Aug-22	TBD		179546, 195310, 224270, 700393390, 700393416, 700393424, 700394471, 700394513, 700394562, 700394570, 700432974

SWC 9.1.13 (FP)	https://support.avaya.com/css/P8/documents/101088485		01-Feb-24	01-Feb-25	N/A	N/A	TBD		394284, 387381, 397122, 390759, 387381, 397122, 387383, 391613, 394285, 387382, 397123, 391612, 387382, 397123, 387357, 387358, 392214, 389953, 389954, 387375, 387377, 387383, 387376, 387378, 387383, 387426, 392291, 387428, 392293, 390577, 390779, 390579, 390781, 390775, 387388, 390777, 389945, 390578, 390780, 390770, 390782, 390776, 387389, 389943, 390787, 390918, 391580, 390788, 391581, 387353, 412963, 387359, 387354, 412984, 390914, 392289, 390915, 392290, 402453, 402454, 397220, 397270, 397228, 397222, 387374, 387366, 387367
Symposium Contact Center Manager (SCCM) 1.5	https://support.avaya.com/css/P8/documents/100106507			28-Feb-01	28-Feb-01	N/A		25-Jun-12	
Symposium Contact Center Manager (SCCM) 3.0	https://support.avaya.com/css/P8/documents/100106507			30-May-03	30-May-03	N/A		25-Jun-12	
Symposium Contact Center Manager (SCCM) 4.0	https://support.avaya.com/css/P8/documents/100106507			30-Apr-04	30-Apr-04	N/A		25-Jun-12	
Symposium Contact Center Manager (SCCM) 4.2	https://support.avaya.com/css/P8/documents/100106507			30-Nov-05	30-Nov-05	N/A		25-Jun-12	
Symposium Contact Center Manager (SCCM) 5.0	https://support.avaya.com/css/P8/documents/100106507			30-Sep-07	30-Sep-07	N/A		25-Jun-12	
Symposium Express Call Center (SECC) 4.2	https://support.avaya.com/css/P8/documents/100129247 https://support.avaya.com/css/P8/documents/101011762		01-Mar-10	31-Oct-10	31-Oct-10	N/A		31-Dec-16	
Symposium Web Center Portal (SWCP) 4.0			01-Mar-10	31-Oct-10	31-Oct-10	N/A		31-Oct-12	
synTelate OEM Components	https://support.avaya.com/css/P8/documents/100129580		06-Jun-11			N/A		N/A	202055, 228498, 228499, 228511, 700286107, 700286149, 700286156, 700369812, 700369820, 700477425, 700477433
System2000					N/A	N/A		28-Feb-18	2705B, 27155A-08, 2803, 2813-04, 28135A
T3 ISDN, E3 digital/analog, Accessories for T3 ISDN	https://support.avaya.com/css/P8/documents/100134044		30-Sep-11	30-Sep-14	30-Sep-14		31-Dec-16	TBD	
T3 OS33 incl. accessories	https://support.avaya.com/css/P8/documents/100134044		31-Dec-14	31-Dec-17	31-Dec-17		31-Dec-17	TBD	
T3 Series IP Telephones for IP Office	https://support.avaya.com/css/P8/documents/100170901		07-May-10	N/A	01-May-12		31-Dec-16	31-Dec-16	4999097863, 4999103625, 4999103626, 4999103633, 4999103634, 4999103642, 4999103643, 4999107464
T3 Standard – analog phone for Integral Enterprise, Integral 5, IP Office	https://support.avaya.com/css/P8/documents/100170901		07-May-12	N/A	N/A		31-Dec-16	31-Dec-16	499109522, 499109523
T7208 Government Solutions Telephone Charcoal & Station Auxiliary Power Supply 220v for BCM/Norstar	https://support.avaya.com/css/P8/documents/100162418		04-Jun-12	N/A	04-Jun-15		N/A	TBD	NT8B26GSMAE6
T7208 Telephone	https://support.avaya.com/css/P8/documents/100170901		04-Jun-12	N/A	04-Jun-15		N/A	TBD	NT8B60DB03E6
T7208, T7316E Digital Deskphones and Accessories (BCM and Norstar)	https://support.avaya.com/css/P8/documents/101021447		29-Aug-16	N/A	29-Aug-19		29-Aug-22	TBD	NT8B26AAMAE6, NT8B26AAMBE6, NT8B27JAMAE6, NT8B27JAMBE6, NT8B27GSMAE6, NT8B29AAAAE6, NT8B29AAABE6, NT8B24BAAGE6, NT8B79FDE6, NT8B79FE6E, N0074885, NTAB3181E6, NTAB3185E6, NTAB3188E6, NTAB3191E6, NTAB3198E6
TAA (GSA) ERS 5530-24TFD Product	https://support.avaya.com/css/P8/documents/101008038		08-Mar-15	N/A	09-Mar-18		09-Mar-21	09-Mar-21	
TAA (GSA) ERS 5600 Product Family	https://support.avaya.com/css/P8/documents/101008032		30-Aug-15	N/A	31-Aug-18		31-Aug-21	31-Aug-21	
TAA ERS4548GT-PWR, ERS4524GTPWR	https://support.avaya.com/css/P8/documents/101008064		30-Aug-15	31-Aug-16	31-Aug-18		31-Aug-21	31-Aug-21	AL4500A14-E6GS, AL4500E14-E6GS
Telephony Manager - Refer to CS1K Release Entries	https://support.avaya.com/css/P8/documents/100117703		01-Nov-10	N/A	N/A		N/A	TBD	
Tenovis Legacy Telephony Software Com4Tel C 2.0	https://support.avaya.com/css/P8/documents/100040879		31-Mar-09	31-Dec-11	31-Dec-11		N/A	N/A	230002537, 230002538, 230002539, 230002540, 230002541, 230002542, 230002543, 230002544, 230002545, 230002546, 230002547, 230002548, 230002549, 230002550, 230002551, 230002552, 230003015, 230003016, 4999110762, 4999110763, 4999110765, 4999110766, 4999110767, 4999110768, 4999110769, 4999110770, 4999110771, 4999110772, 4999110773, 4999110774, 4999110775, 4999110776, 4999110777, 4999114816, 4999114817
Tenovis Legacy Call Center MCC	https://support.avaya.com/css/P8/documents/100016611		31-Dec-08	31-Dec-09	31-Dec-09		N/A	N/A	4999017559, 4999017565, 4999055442, 4999055445, 4999055448, 4999055451, 4999055454, 4999055459, 4999055534, 4999055537, 4999055540, 4999055596, 4999055597, 4999055598, 4999055599, 4999055600, 4999055601, 4999055602, 4999055603, 4999055604, 4999055605, 4999055606, 4999055608, 4999055610, 4999055616, 4999055626, 4999055627, 4999055630, 4999055631, 4999055632, 4999055633, 4999055666, 4999056257, 4999056266, 4999056350, 4999056399, 4999056408, 4999056410, 4999056411, 4999056420, 4999056460, 4999056913, 4999057959, 4999057966, 4999057967, 4999057968, 4999057969, 4999057970, 4999057971, 4999057972, 4999057973, 4999057974, 4999057981, 4999058000, 4999058001, 4999074041, 4999074042, 4999076730, 4999076989, 4999076997, 4999077725, 4999077726, 4999078523, 4999081669, 4999081670, 4999082296, 4999082672, 4999083374, 4999083375, 4999083376, 4999083377, 4999083378, 4999083379, 4999083380, 4999083381, 4999083382, 4999083383, 4999083384, 4999083385, 4999083386, 4999083387, 4999083388, 4999083389, 4999083390, 4999083391, 4999083392, 4999083393, 4999083394, 4999083395, 4999083396, 4999083397, 4999083398, 4999083399, 4999083400, 4999083401, 4999083402, 4999083403, 4999083404, 4999083405, 4999083406, 4999083407, 4999083408, 4999083409, 4999083410, 4999083411, 4999083412, 4999083413, 4999083414, 4999083415, 4999083416, 4999083417, 4999083418, 4999083419, 4999083420, 4999083421, 4999083422, 4999083423, 4999083424, 4999083425, 4999083426, 4999083428, 4999083429, 4999085400, 4999087899, 4999087900, 4999087909, 4999087917, 4999087918, 4999087919, 4999087920, 4999087921, 4999087923, 4999087924, 4999087925, 4999087926, 4999087927, 4999087928, 4999087935, 4999092499, 4999092501, 4999092502
Tenovis Legacy CTI Software connect 3.1	https://support.avaya.com/css/P8/documents/100040755		31-Dec-08	31-Dec-10	31-Dec-10		N/A	N/A	230000312, 230000338, 230000339, 230000340, 230000345, 230001611, 230001940, 230001941, 230001942, 4999096697, 4999096698, 4999096699, 4999096700, 4999096701, 4999102376, 4999105401, 4999105402, 4999105403
Threat Protection System				N/A	N/A		N/A	31-May-16	EB1639141, EB1639142, EB1639142E5, EB1639155, EB1639155E5, EB1639156, EB1639156E5, EB1639159, EB1639160, EB1639161, EB1639162, EB1639163, EB1639164, EB1639165, EB1639166, EB1639167, TPS 21701S
TN2305 and TN2306 ATM Interface			05-Jun-06	N/A	08-Jun-09		TBD	TBD	
TN2314 Processor with IP600/DEFINITY ONE (TN795 NT Platform)	https://support.avaya.com/css/P8/documents/100019750		04-Mar-02	N/A	07-Mar-05		TBD	TBD	
TN2314 Processor with S8100/IP600/DEFINITY ONE (TN2314 Windows 2000 Platform)	https://support.avaya.com/css/P8/documents/100019750		22-Nov-04	N/A	30-Mar-07		TBD	TBD	180466, 180866, 181906, 182000, 182581, 182583, 700276579
TN429D and TN763D Circuit Packs	https://support.avaya.com/css/P8/documents/100179297		02-Jun-14	N/A	02-Jun-17		TBD	TBD	700393317, 700394547
TN755B Neon Power CP	https://support.avaya.com/css/P8/documents/100019898		08-Oct-10	N/A	08-Oct-13		TBD	TBD	105568984
TN793 Analog Circuit Packs	https://support.avaya.com/css/P8/documents/101080137 https://support.avaya.com/css/P8/documents/101084367			N/A	N/A		N/A	01-Apr-22	700306517, 103557468, 108551755, 118547, 119931, 119932, 700394729, 700463524
TN798 Processor				N/A	07-Feb-10		TBD	TBD	

TransTalk MDW 9000, MDW 9010, MDW 9030, MDW 9030P, MDW 9031, MDW 9031P and all associated peripherals	https://support.avaya.com/css/P8/documents/101014969			N/A	02-Feb-07	N/A	30-Apr-16		101966, 101967, 101968, 101969, 101970, 101971, 101972, 101973, 101974, 101975, 101976, 101977, 101978, 101979, 101980, 101981, 101982, 101983, 101984, 101985, 101986, 101987, 101988, 101989, 101990, 101991, 101992, 101993, 101994, 101995, 101996, 101997, 101998, 101999, 102000, 102001, 102002, 102003, 102004, 102005, 102006, 102007, 102008, 102009, 105636, 105637, 105979, 105980, 105981, 106263, 106732, 106760804, 106760804R
Trapeze Networks SmartPass Guest Access	https://support.avaya.com/css/P8/documents/100125022		31-Jan-11	31-Jan-12	N/A	N/A	31-Jan-12		DR4010007, DR4010008
UCC 2.1	https://support.avaya.com/css/P8/documents/100019530		05-Aug-08	05-Aug-09	05-Aug-11	01-Aug-15	TBD		185143, 186836, 186837, 215906, 215916, 215917, 215918, 215919, 215920, 700307283, 700345564, 700345572, 700345598, 700345655, 700345671, 700347230, 700419039, 700419047, 700452436
UN331C Processor Server Circuit Pack	https://support.avaya.com/css/P8/documents/100019697		01-Nov-04	N/A	05-Nov-07	N/A	08-Dec-09		171158, 172518
Unified Communication Center (UCC) R1.2 Web Messaging (WMA) and Web Collaboration (WCA)	https://support.avaya.com/css/P8/documents/100019439		01-Jul-04	01-Jul-07		01-Aug-15	TBD		182650, 700307176
Unified Communications Center (UCC) Speech Access R1.2	https://support.avaya.com/css/P8/documents/100019768		31-Dec-04	31-Dec-05		01-Aug-15	TBD		182646, 700307085
Unified Messaging 2000 R3.2				01-Sep-08	01-Sep-08	01-Sep-16	01-Sep-16		
Unified Messaging 2000 R3.3			01-Sep-10	01-Sep-11	01-Sep-11	01-Sep-16	01-Sep-16		
Unified Messaging 2000 R3.4			01-Jan-10	01-Jan-13	01-Jan-13	01-Jan-18	01-Jan-18		
Unified Messenger R4.x	https://support.avaya.com/css/P8/documents/100019706		08-Nov-04	08-Nov-04	08-Nov-04	01-Jan-18	01-Jan-18		116152, 116154, 116155, 116156, 116157, 116158, 116159, 170720, 170722, 170723, 170724, 170725, 170746, 170756, 170757, 170758, 170759, 170761, 170762, 174206, 174207, 408223600, 408223626, 408223667, 408223865, 408269827, 408337335, 408337343, 408337350, 408337368, 408337525, 408337541, 408337566, 408337574, 408337590, 700021819, 700021827, 700021942, 700021959, 700021967, 700021975, 700021983, 700021991, 700182124, 700182140, 700182157, 700182165, 700182173, 700228695, 700228703, 700228711, 700228745, 700229826
Uninterruptible Power Supply (UPS) 300VA, 550VA and 700VA Standby Power	https://support.avaya.com/css/P8/documents/100016684		06-Jun-05	N/A	06-Jun-08	N/A	06-Oct-07		700290521, 700290539, 700290547, 700290554, 700290562, 700290570
Uninterruptible Power Supply (UPS) 650VA-5000VA				01-Oct-06	N/A	N/A	N/A		101240, 101244, 101245, 101247, 101251, 101256, 101257, 101260, 101261, 101263, 101264, 101266, 101267, 101301, 101302, 101310, 101311, 101312, 101314, 101316, 101317, 105634, 109262, 114967, 114968, 114969, 114970, 118577, 407195403, 407195411, 407464049, 407464221, 407464296, 407464304, 407465889, 407483262, 407483270, 407483288, 407483296, 407483304, 407483320, 407483346, 407505858, 407553783, 407553791, 407553809, 407553817, 407566702, 407580034, 407662717, 407662733, 407662741, 407662758, 407780204, 407801968, 407830942, 408095198, 408095206, 408095214, 408095222, 408095230, 408095248, 408128023, 408128049, 408128064, 408301596
Uninterruptible Power Supply (UPS) 9130	https://support.avaya.com/css/P8/documents/101050125 https://support.avaya.com/css/P8/documents/12-Jun-2018		12-Jun-17	N/A	12-Jun-17	N/A			700465289, 700465420, 700465453, 700465503, 700501389, 700470016, 700434681, 700434798, 700465305, 700465461, 700465438, 700465487, 700501388, 700465297, 700465412, 700465529, 700434715, 700434731
Uninterruptible Power Supply (UPS) 9135, 9155, 9355	https://support.avaya.com/css/P8/documents/10014739		09-Dec-13	N/A	09-Dec-13	09-Dec-15			700329907, 700401029, 700401037, 700401045, 700401060, 700401086, 700401094, 700401102, 700401151, 700401193, 700401227, 700401235, 700401243, 700404817, 700404858, 700404874, 700404882, 700404908, 700404908, 700427073, 700427115, 700427131, 700427149, 700427156, 700462195, 700462203, 700462211, 700462229, 700465446, 700465495, 700501385, 700501386, 700501387
Uninterruptible Power Supply (UPS) Online 2000VA 230V	https://support.avaya.com/css/P8/documents/100018811		10-Jul-06	N/A	01-Jul-09	N/A	31-Mar-14		408427433
Uninterruptible Power Supply (UPS) Products	https://support.avaya.com/css/P8/documents/100018320		06-Jun-06	N/A	06-Jun-09	N/A	02-Feb-13		101206, 101207, 101208, 101209, 101210, 101211, 101239, 101303, 105241, 107285801, 107310187, 108064, 114971, 114972, 170438, 172708, 172709, 173646, 181588, 181589, 194385, 406313023, 407294768, 407294776, 407294784, 407460716, 407483353, 407483361, 407669845, 407672849, 407691401, 407727445, 407727452, 407727460, 407727478, 407727486, 407727502, 407727510, 407970870, 408128056, 408128072, 408128098, 408300416, 408357036, 408357044, 408357051, 408357069, 408357093, 408427078, 408427383, 408427391, 408427417, 408427656, 408427664, 408427672, 700019300, 700136195, 700142862, 700230733, 700230741, 700243033, 700243041, 700243058, 700243074, 700243082, 700243090, 700243108, 700243116, 700243157, 700243165, 700243173, 700243181, 700243199, 700243207, 700243215, 700243223, 700243231, 700243249, 700243256, 700243264, 700243272, 700243280, 700243298, 700243306, 700243330, 700243348, 700243355, 700243371, 700243389, 700243397, 700243405, 700243413, 700243421, 700243439, 700243447, 700243454, 700243462, 700243470, 700243488, 700243496, 700243504, 700243512, 700243520, 700243535, 700243561, 700243579, 700243587, 700243603, 700243611, 700243629, 700243637, 700243645, 700243652, 700243660, 700243678, 700243686, 700243694, 700243702, 700243710, 700243728, 700243744, 700243751, 700245004, 700248958, 700248966, 700248990, 700249014, 700249022, 700252406, 700252422, 700285265, 700285273, 700285299, 700285307, 700285315, 700285323, 700285331, 700285588, 700290281, 700315047, 700315054, 700315062, 700315070, 700315104, 700315138, 700315146, 700322183, 700329915, 700358609, 700395668, 700395676, 700395684, 700395692, 700395700, 700395718, 700401110, 700401136, 700401144, 700401169, 700401185, 700401250, 700401268, 700401276, 700401300, 700401318, 700404635, 700404650, 700404791, 700404809, 700404825, 700404833, 700404841, 700404866, 700404880, 700404890, 700427081, 700427107, 700427123, 700434632, 700434640, 700434657, 700434665, 700434673, 700434699, 700434707, 700434723, 700434749, 700434756, 700434764, 846951796, 847803749, ED1E49670G6, ED1E49670G7, ED1E49670G8
Uninterruptible Power Supply (UPS) Products 3kVA - 18kVA 120V				N/A	01-Apr-10	N/A	27-Feb-09		700248974, 700248982, 700249030, 700249048, 700249055, 700326689, 700326697, 700326705, 700326713, 700326721, 700326739, 700326747, 700326754, 700326762, 700326770
Uninterruptible Power Supply (UPS) Three-Phase 20-40kVA	https://support.avaya.com/css/P8/documents/100019793		05-Jun-06	N/A	05-Jun-09	N/A			700331903, 700331911, 700331929, 700331937, 700331945, 700331952, 700331960, 700331978, 700331986
Various Gigabit Interface Converters (GBICs) and Small Form-factor Pluggables (SFPs)	https://support.avaya.com/css/P8/documents/101011669		01-Sep-15	N/A	30-Sep-18	30-Jun-18	30-Jun-18		??AA1419060-E6
VDI Communicator 1.0			03-Oct-14	03-Oct-14		01-Dec-15			230873, 230874, 230875, 230876, 230877, 230878, 230891, 230892, 230893, 230894, 230895, 230896, 270670, 270671, 270672, 270676, 270677, 270678, 270679, 270830
Verint Impact 360 Release 7.8 and ContactStore for Communication Manager (CSCM)	https://support.avaya.com/css/P8/documents/100088311		10-Aug-10	10-Aug-11	N/A	15-Dec-15			185647, 186422, 190189, 191765, 192121, 192123, 192130, 192131, 192132, 192151, 192152, 193395, 193477, 213615, 218041, 218042, 218043, 218057, 218058, 218059, 218061, 218063, 218064, 218065, 218067, 218069, 218070, 218071, 218078, 218080, 218081, 218083, 218084, 218085
Verint/Witness Blue Pumpkin Workforce Management r2.x & 3.x (aka CRM WFM)	https://support.avaya.com/css/P8/documents/100019731		07-May-07	01-Nov-07	01-Nov-07	N/A	N/A		108829888, 700027196, 700030828, 700179815

Verint/Witness Contact Store for Communication Manager (CSCM) R7.2	https://support.avaya.com/css/P8/documents/100160021		02-Apr-07	01-Oct-07	01-Oct-07	15-Dec-15	02-Sep-16	
Verint/Witness Quality for Communication Manager r5.3	https://support.avaya.com/css/P8/documents/100018804		02-Apr-07	01-Oct-07	01-Oct-07	15-Dec-15	02-Sep-16	181880
Verint/Witness Quality for Communication Manager r5.3/5.4	https://support.avaya.com/css/P8/documents/100016965		02-Apr-07	01-Oct-08	01-Oct-08	15-Dec-15	02-Sep-16	
Verint/Witness Various Materials	https://support.avaya.com/css/P8/documents/100034195 https://support.avaya.com/css/P8/documents/101011760		04-May-09	04-Apr-11	N/A	31-Dec-16	02-Sep-16	191761, 192052, 192119, 192120, 192122, 192124, 192140, 192141, 192142, 192143, 192144, 192145, 192150, 192151, 192152, 192153, 192154, 192155, 193393, 193476, 198836, 213614, 218066, 218074, 218075, 218076
Verint/Witness Workforce Management r4.x	https://support.avaya.com/css/P8/documents/100019731		07-May-07	01-Nov-07	01-Nov-07	15-Dec-15	02-Sep-16	700027220, 700030877
viaIP and INVISION (by Scopia/Radvision)				N/A	N/A	30-Nov-13		
Voice Announcement Manager (VAM) 5.x	https://support.avaya.com/css/P8/documents/100113586		18-Dec-10	18-Dec-11	N/A	18-Dec-16		
Voice Portal 3.0.1	https://support.avaya.com/css/P8/documents/100064951		04-Jun-07	01-Sep-08	04-Jun-10	30-Sep-15		191506, 191507, 191508, 191509, 191510, 191511, 191512, 191513, 191514, 191515, 191516, 191517, 191536, 192736, 192746, 192747, 192748, 192749, 192750, 192751, 192752, 192753, 192754, 192755, 192756, 192757, 192758, 192759, 192760, 192761, 192762, 192763, 192764, 192765, 192766, 192767, 192768, 192769, 192770, 192771, 192772, 192773, 192774, 192775, 193199, 207320, 700383128, 700383136, 700419948
Voice Portal 4.0	https://support.avaya.com/css/P8/documents/003960383		07-Jan-08	01-Sep-11		30-Sep-16		700438252, 700438260
Voice Portal 4.1	https://support.avaya.com/css/P8/documents/100022430		04-May-09	01-Sep-11	01-Sep-11	30-Sep-16		211828, 211837, 211846, 211855, 211864, 211873, 211879, 211880, 211881, 211882, 211883, 211884, 211885, 211886, 211888, 212567, 215409, 700450901, 700450927
Voice Portal 5.0	https://support.avaya.com/css/P8/documents/100077557		05-Jul-10	07-May-12		03-Feb-19		700460017, 700460025
Voice Portal 5.1	https://support.avaya.com/css/P8/documents/100150453		06-Feb-12	03-Feb-14		03-Feb-19		218106, 218115, 218130, 218139, 218148, 218157, 218166, 218175, 218184, 218193, 218202, 218211, 218220, 218221, 218222, 218223, 218224, 218225, 218226, 218227, 218228, 218229, 218231, 218232, 218290, 218422, 218423, 226823, 226824, 226916, 228762, 228763, 229300, 229301, 263616, 700480221, 700480239
Voice Portal H.323 Port Connect Licenses	https://support.avaya.com/css/P8/documents/100168701		04-Mar-13	04-Mar-14	N/A	04-Mar-19		226821, 229408, 264860, 264862, 264864, 264866
Voice Portal IBM x3250 Server	https://support.avaya.com/css/P8/documents/003964941		05-Jun-08	N/A	05-Jun-11	N/A	N/A	700438245
Voice Portal: Dell 1950	https://support.avaya.com/css/P8/documents/100064988		14-Sep-09	N/A	15-Feb-13	N/A	N/A	700454531, 700464735
Voice Portal: IBM WebSphere Voice Server 5 (WSVS 5)	https://support.avaya.com/css/P8/documents/100083211		10-Aug-10	10-Aug-10	N/A	N/A		191671, 191672, 191673, 191674, 191675, 191686, 194264, 194265, 194496, 194497, 194498, 194499, 194500, 194501, 194502, 194503, 194504, 194505, 194506, 194507, 194508, 194509, 194510, 194511, 195111, 195112, 195113, 195114, 195115, 212516, 214103
VSP 4000 Conversion Kit	https://support.avaya.com/css/P8/documents/101010163		01-Sep-15	N/A	31-Aug-17	31-Aug-21		EC4400705-E6, EC4800778-E6, EC4800788-E6
WebLM Standalone 10.1	https://support.avaya.com/css/P8/documents/101090414		N/A	31-Dec-25	N/A	N/A	TBD	
WebLM Standalone 10.1.2 (FP)	https://support.avaya.com/css/P8/documents/101090414		N/A	31-Dec-25	N/A	N/A	TBD	
WebLM Standalone 10.1.3 (FP)	https://support.avaya.com/css/P8/documents/101090414		N/A	31-Dec-25	N/A	N/A	TBD	
WebRTC Snap-in	https://support.avaya.com/css/P8/documents/101084077		15-Feb-23	15-Feb-24		N/A		308442, 308443, 308444, 308445, 339253, 339254, 339255
Witness ContactStore 7.1	https://support.avaya.com/css/P8/documents/100160021		02-Apr-07	01-Oct-07	01-Oct-07	15-Dec-15	02-Sep-16	
Witness ContactStore 7.3	https://support.avaya.com/css/P8/documents/100160021		02-Apr-07	01-Oct-08	01-Oct-08	15-Dec-15	02-Sep-16	
Witness ContactStore 7.7	https://support.avaya.com/css/P8/documents/100016965		01-Dec-08	04-Apr-11	14-Jul-15	31-Dec-16	02-Sep-16	108829920, 170917, 170918, 170919, 170920, 170921, 170922, 170923, 170924, 170925, 174646, 174647, 174648, 174649, 174650, 174651, 174652, 174796, 174797, 181881, 181882, 181883, 181884, 182367, 182368, 182369, 184051, 184052, 184053, 184054, 184057, 184058, 185646, 185656, 185657, 185658, 185659, 185660, 186726, 186727, 186728, 186729, 186787, 186788, 186789, 188196, 188197, 188606, 188607, 188608, 188609, 188610, 188611, 188612, 188613, 188614, 188615, 190186, 190187, 190188, 191760, 191763, 192026, 192027, 192028, 192029, 192030, 192031, 192032, 192033, 192034, 192050, 192051, 192053, 192055, 192074, 192075, 192097, 192106, 192107, 192108, 192109, 192110, 192118, 192126, 192127, 192128, 192129, 192136, 192137, 192138, 192139, 192146, 192147, 192148, 192149, 192157, 192158, 192159, 192160, 192161, 192162, 192163, 192164, 192165, 192166, 192167, 193394, 193748, 195726, 197107, 197108, 197109, 197110, 197111, 197112, 197113, 197114, 197115, 197216, 197217, 197218, 197219, 197220, 197221, 197222, 197223, 197224, 197225, 197226, 197227, 198156, 198157, 198158, 198159, 198160, 198161, 198162, 198163, 198164, 198165, 198166, 198167, 198168, 198169, 198837, 198838, 198839, 198840, 198841, 198842, 198843, 198844, 203050, 203051, 203052, 203053, 203054, 203055, 203056, 203057, 203058, 203059, 203060, 203061, 213610, 213611, 213612, 213613, 213616, 213617, 218038, 218039, 218040, 218044, 218045, 218046, 218047, 218048, 218049, 218050, 218051, 218052, 218053, 218060, 218072, 218073, 700179773, 700179807, 700462302
WLAN Handset 6100 Series 3.0	https://support.avaya.com/css/P8/documents/101004375		31-Aug-15	08-Jun-18	08-Jun-18		31-Mar-21	
Workforce Engagement - Avaya OneCloud Public 15.2	https://support.avaya.com/css/P8/documents/101072836		08-Dec-20	N/A	N/A	N/A	TBD	400930, 400931, 400933, 400932, 400893, 400890, 400891, 400892, 400935, 400936, 400937, 400938, 400894, 400895, 400896, 400897, 400934
Workforce Engagement Cloud (Calabrio Cloud-to-Cloud for Avaya Experience Platform)		10-Dec-23						
xCaaS 1.3.1 (FP)	https://support.avaya.com/css/P8/documents/101045616		12-Mar-18	12-Sep-18		12-Sep-23		303814, 307113, 303863, 303868, 304282, 339124, 303885, 304280, 381112, 304281, 381093, 381094, 303890, 303895, 381333, 381334, 370506, 370505, 370504, 383607
xCaaS 1.3.2 (FP)	https://support.avaya.com/css/P8/documents/101045618		12-Oct-18	12-Oct-19		12-Oct-24		
XM24 Expansion Module Used with the 6416D+ and 6424D+ Digital Telephones	https://support.avaya.com/css/P8/documents/100018825		05-Jan-04	N/A	05-Jan-07	N/A	09-Apr-16	
XT Meeting Center (Scopia Solution)	https://support.avaya.com/css/P8/documents/100181302		02-Aug-14		02-Aug-17	02-Aug-20	TBD	54211-00001, 54211-00002