



End of Sale Notice

Notification Date: 1-July-2013
Effective Date: 3-February-2013
Subject: End of Sale CS1000 DECT Messenger and DMLS
Theatre/Region: EMEA and APAC

Summary

Effective February 3, 2014 Avaya will no longer offer for sale or make commercially available the CS1000 DECT Messenger and DMLS products. Customers are encouraged to look for 3rd party products to meet their needs.

Discontinued Order Codes and Migration Strategy

Discontinued Codes

Material Code	Description
NT4Y18AA	DECT Messenger Basic Core Package
NT4Y18BA	DECT Messenger Basic Expansion Package
NT4Y18CA	DECT Messenger Premium Core Package
NT4Y18DA	DECT Messenger Premium Expansion Package
NT4Y18EA	DECT Messenger Serial Input Module
NT4Y18FA	DECT Messaging ESPA Paging Interface
NT4Y18GA	DECT Messaging Web Basic Interface
NT4Y18HA	DECT Messaging Web Premium Interface
NT4Y18JA	DECT Messaging GSM SMS Output Interface
NT4Y18KA	DECT Messaging I/O Module
NT4Y18MA	DECT Messaging SMTP Client interface (output)
NT4Y18NA	DECT Messaging SMTP Server interface (input)
NT4Y18QA	DECT Messaging Ghost Back Up Software
NT4Y18RA	DECT Messenger Basic to Premium Package
NT4Y18SA	DECT Messenger SMS Module
NT4Y18TA	DECT Messenger SNMP Module
NT4Y18UA	DECT Messenger LOCATION Module
NTTQ44DA	DECT Messenger Basic
NTTQ44EA	DECT Messenger Premium
NTTQ45DA	Web Premium Interface
NTTQ45KA	DECT Messenger Floppy
NTTQ46AA	DECT Messenger CD ROM
NTTQ46BAE5	DECT Messenger Dongle
NTTQ02AA	DECT Messaging Server Kit
NTTQ45AA	DECT Messenger Serial Input Module
NT4Y36AA	License code for DECT DMLS Messaging
NT4Y36BA	License code for DECT DMLS Location
NTCW30BA	License, DECT DMLS Location
NTCW30AA	License, DECT DMLS Messaging



Migration Strategy

Customers are encouraged to look for 3rd party solutions.

Schedule

End of Sale Date (last day to order new systems)	2-February-2014
End of Manufacturer Support for SOFTWARE *	2-February-2015
End of Manufacturer Support for HARDWARE *	2-February-2017
Last day to purchase system expansions	2-February-2014
Last day to purchase a new Avaya services contract *	2-February-2015
Targeted End of Services Support	2-February-2020

** Per Avaya Product Lifecycle Policy*

***Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.*



Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be allowed until further notice.

Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>

or

<http://support.avaya.com> >> More Resources >> More >> Avaya Product Lifecycle Policy