



End of Sale Notice

Notification Date: 07-Oct-2013

Effective Date: 03-March-2014 for materials specified

Subject: End of Sale Avaya B5800 Branch Gateway 6.1 and 6.2

Theatre/Region: ALL

Summary

Effective March 3rd, 2014, Avaya will no longer sell (make commercially available) the Avaya B5800 Branch Gateway release 6.1 and release 6.2 and all the associated unique material listed in this document.

Please note that the next release of the Avaya B5800 Branch Gateway (B5800) is the IP Office Release R9.0 and existing B5800 customers will have the ability to migrate and upgrade their B5800 installed base to IP Office R9.0.

Avaya will make every effort to have a supply of these products available for orders, but cannot guarantee product availability through their end of sale dates. Avaya reserves the right to manage and/or limit order quantities, substitute like materials, or to cancel orders if supply is exhausted prior to the End of Sale dates in this notice. Avaya will issue an updated notice and accelerate removal of the applicable product codes from price lists and associated order entry systems are required.

Transition Summary

- Marketing collateral and web-site / portal content will be modified to reflect this product transition
- Following standard Avaya Global Support and warranty guidelines, products identified as EoS will be supported (technical support, repairs, etc) for a minimum of three (3) years March 3rd, 2017) for the hardware and for a minimum of one (1) year for the licenses (March 3rd, 2015). Note: With the introduction of IP Office Release R9.0 there is no longer support for manufacturing maintenance support for upgrades or new systems of Avaya B5800 Branch Gateway. As IP Office R9.0 is the next release for B5800 there will be support available with IP Office R9.0.

Important Avaya B5800 Branch Gateway support notification

The Avaya N-1 software policy states that Avaya will provide support for the current major release and one prior release. Avaya will provide this support for B5800 6.2 and IP Office R9.0 via the standard software patches. Customers with B5800 6.1 will be supported in the event of a B5800 6.1 bug, where Avaya has the option to either provide customers with an upgrade to a newer release or fix the bug.

Avaya offers Support Services (SS) and Support Advantage (SA), both standard manufacturer support offers for customers on Avaya B5800 Branch Gateway 6.1 and 6.2.

With IP Office R9.0 when deployed as a branch, the IP Office Support Services (IPOSS) offer is relevant to the Standalone, Distributed and Mixed branch deployment models. The SA offer is relevant to the Centralized user branch deployment model. The selected service offer will have the option to lock in future maintenance patches, as well as product software upgrades, for the



life of your support contract term. Contact your channel account manager for information concerning IPOSS or SA.

Discontinued Order Codes and Migration Strategy

Discontinued Codes

The following Avaya B5800 Branch Gateway material codes will be discontinued as of March 3rd, 2014.

Discontinued Material/Offer Code	Description
267595	AV B5800 R6 IP MG ASIPP LIC
268040	AV B5800 IP MG TRACKING CODE
268041	AV B5800 DIGITAL MG TRACKING CODE
268650	IP to IP TRACKING CODE
700502298	AV BRANCH GATEWAY DEMO KIT NA
700502299	AV BRANCH GATEWAY DEMO KIT INTL
268651	AV B5800 DEMO KIT LIC BNDL
700502041	AV B5800 USER/ADMIN DVD R6.2
700501149	AV B5800 USER/ADMIN DVD R6.1
700501214	AV B5800 CHASSIS
700502082	AV B5800 SD CARD R6.2
700501214R	AV B5800 CHASSIS REP
700501066	AV B5800 R6.1 SD CARD
264220	AV BRANCH GTWY MODEL
266231	AV BRANCH GTWY ADDS MODEL
263129	AV B5800 R6 SYS SFTW LIC
263330	AV B5800 R6 NATIVE STN LIC
263331	AV B5800 R6 SURV STN RTU LIC
263332	AV B5800 R6 EMBD MSGING PT LIC
263333	AV B5800 R6 VMPRO MSGING PT LIC
263334	AV B5800 R6 SIP TRNKS LIC
263335	AV B5800 R6 UPLIFT NATIVE TO SURV
263336	AV B5800 R6 UPLIFT SURV TO NATIVE
263337	AV B5800 R6 TRIAL LIC 120 DAYS
264288	AV B5800 T1 ADD 1CH LIC
264289	AV B5800 E1 ADD 1CH LIC

Migration Strategy

The IP Office R9.0 release is the next major release for Avaya B5800 Branch Gateway and delivers on the consolidation of the Avaya B5800 Branch Gateway and IP Office into a single product.

All B5800 customers will have the ability to migrate and upgrade to IP Office R9.0. The migration involves an upgrade of the software to IP Office R9.0 and this action can be done either locally on premise or remotely using IP Office Manager or the Aura® System Manager.

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There is no hardware changes required in support of a migration of the B5800 to an IP Office R9.0. The current chassis is assumed to be an IP500v2 and the current B5800 SD card can be re-used and migrated to the IP Office R9.0.

IP Office R9.0 supports the ability to migrate and upgrade IP500v2 platforms running either B5800 releases 6.1 or 6.2 to an IP Office R9.0.

Migration and upgrade scenarios include the following:

- B5800 6.1 to IP Office R9.0
- B5800 6.2 to IP Office R9.0

The following licensing migration scenarios are also supported from/to:

- B5800 6.1 (PLDS) to IP Office R9.0 PLDS
- B5800 6.2 (PLDS) to IP Office R9.0 PLDS

IP Office R9.0 when deployed as a branch will support the following deployment scenarios:

- Standalone IP Office branches managed with IP Office Manager
- Distributed IP Office branches managed by a Centralized Avaya Aura® System Manager with Centralized WebLM licensing.
- Distributed IP Office branches with SIP trunks to Avaya Session Manager & Avaya Aura® core solutions (includes: MM, AAM, MX, AAC, CC-Elite, Centralized Trunks)
- Distributed IP Office branches with SIP trunks to Avaya Session Manager & Avaya CS 1000 core solutions (includes: CallPilot)
- Centralized Avaya Aura® SIP user IP Office branches managed by a Centralized Avaya Aura® System Manager with Centralized WebLM licensing.
- Centralized Avaya Aura® SIP user IP Office branches with SIP trunks to Avaya Session Manager & Avaya Aura® core solutions (includes: MM, AAM, MX, AAC, CC-Elite, Centralized Trunks).

In support of the migration of the Avaya B5800 Branch Gateway to IP Office R9.0 the following reflects the available IPOffice R9.0 replacement material codes.

Discontinued Material/Offer Code	Description	Replacement Material/Offer Code	IP Office R9.0 Replacement Description
267595	AV B5800 R6 IP MG ASIPP LIC	N/A	No replacement available or required
268040	AV B5800 IP MG TRACKING CODE	N/A	No replacement available or required
268041	AV B5800 DIGITAL MG TRACKING CODE	N/A	No replacement available or required
268650	IP to IP TRACKING CODE	N/A	No replacement available or required
700502298	AV BRANCH GATEWAY DEMO KIT NA	N/A	No replacement available or required
700502299	AV BRANCH GATEWAY DEMO KIT INTL	N/A	No replacement available or required
268651	AV B5800 DEMO KIT LIC BNDL	N/A	No replacement available or required
700502041	AV B5800 USER/ADMIN DVD R6.2	N/A	No replacement available or required
700501149	AV B5800 USER/ADMIN DVD R6.1	N/A	No replacement available or required



700501214	AV B5800 CHASSIS	700476005	IPO IP500 V2 CNTRL UNIT
700502082	AV B5800 SD CARD R6.2	N/A	No replacement available or required
700501214R	AV B5800 CHASSIS REP	N/A	No replacement available or required
700501066	AV B5800 R6.1 SD CARD	N/A	No replacement available or required
264220	AV BRANCH GTWY MODEL	N/A	No replacement available or required
266231	AV BRANCH GTWY ADDS MODEL	N/A	No replacement available or required
263129	AV B5800 R6 SYS SFTW LIC	273913 273935* 273975	IPO R9 ESSNTL ED LIC IPO R9 PREFRD VM PRO LIC* IPO R9 WEBLM LIC
263330	AV B5800 R6 NATIVE STN LIC**	273900 273901 273902	IPO R9 AV IP ENDPT 1 LIC IPO R9 AV IP ENDPT 5 LIC IPO R9 AV IP ENDPT 20 LIC
263331	AV B5800 R6 SURV STN RTU LIC	273978	IPO R9 CENTRALIZED ENDPT LIC
263332	AV B5800 R6 EMBD MSGING PT LIC	273914	IPO R9 ESSNTL ED ADD 2 CH LIC
263333	AV B5800 R6 VM PRO MSGING PT LIC**	273953 273954 273955 273956	IPO R9 VM PRO 2 LIC IPO R9 VM PRO 4 LIC IPO R9 VM PRO 8 LIC IPO R9 VM PRO 16 LIC
263334	AV B5800 R6 SIP TRNKS LIC	273941 273942 273943 273944	IPO R9 SIP TRNK 1 LIC IPO R9 SIP TRNK 5 LIC IPO R9 SIP TRNK 10 LIC IPO R9 SIP TRNK 20 LIC
263335	AV B5800 R6 UPLIFT NATIVE TO SURV	N/A	No replacement available or required
263336	AV B5800 R6 UPLIFT SURV TO NATIVE	N/A	No replacement available or required
263337	AV B5800 R6 TRIAL LIC 120 DAYS	N/A	No replacement available or required
264288	AV B5800 T1 ADD 1CH LIC**	273921 273922 273923	IPO R9 IP500 T1 ADD 2CH LIC IPO R9 IP500 T1 ADD 32CH LIC IPO R9 IP500 T1 ADD 8CH LIC
264289	AV B5800 E1 ADD 1CH LIC**	273915 273916 273917	IPO R9 IP500 E1 ADD 22CH LIC IPO R9 IP500 E1 ADD 2CH LIC IPO R9 IP500 E1 ADD 8CH LIC

*Inclusion of the Preferred Edition license is dependent on whether the solution was a B5800 6.1 and included support for VM-Pro.

** Material codes that have multiple replacements, for example AV B5800 E1 ADD 1CH LIC, reflect the case where IP Office R9.0 supports the option to implement scalable bundles in support of the migration of multiple license instances.

Please note that the migration of the Avaya B5800 Branch Gateway includes the conversion or mapping of the B5800 PLDS licenses to IP Office R9.0 PLDS licenses. The conversion or mapping is implemented through a manual process that is implemented by the Avaya Business Operations team.

The following steps are required to engage with the Avaya Business Operations team:

1. Send an e-mail to productops@avaya.com and ask to have your B5800 licenses converted to IP Office R9.
2. The e-mail should include the appropriate "SoldTo" or "GroupID" where the current licenses reside.



3. Product Operations team will manually convert B5800 R6.X licenses to IP Office R9 licenses.
4. There is no charge for this conversion. Customers may update locations incrementally or all at once.

For more details on the migration and upgrade scenarios supported as well as the mechanics please refer to

- “IP Office Release 9.0 deployed as a Branch” Product Offer
- Migrating an IP Office or B5800 Branch Gateway to an IP Office Enterprise Branch.

Schedule

End of Sale Date (Avaya B5800 Branch Gateway codes as indicated)	03-Mar-2014
End of Manufacturer Support for SOFTWARE *	03-Mar-2015
End of Manufacturer Support for HARDWARE *	03-Mar-2017
Last day to purchase system expansions	NA
Last day to purchase a new Avaya services contract *	03-Mar-2015
Targeted End of Services Support	03-Mar-2020

** Per Avaya Product Lifecycle Policy*

***Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.*

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be for at least 3 years.

Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>

or

<http://support.avaya.com> >> More Resources >> More >> Avaya Product Lifecycle Policy