



# End of Sale Notice

**Notification Date:** 01-Oct-2013

**Revision Date:**

**Effective Date:** 02-June-2014

**Subject:** End of Sale of Meeting Exchange 5.2 (all revisions)

**Theatre/Region:** Global

## Revision History

Revision Date	Reason for change
01-Oct-2013	Initial Notice

## Summary

With the successful introduction of Meeting Exchange 6.2 Avaya is discontinuing supply of Meeting Exchange 5.2 along with any and all previous versions of Meeting Exchange not previously discontinued.

Meeting Exchange 6.2 extends the functionality and heritage of the Meeting Exchange suite of products now deployed on a modern platform improving the supportability of the offering and reducing the total cost of ownership.

Effective June 2<sup>nd</sup> 2014 Avaya no longer sells (makes commercially available) the Meeting Exchange 5.2 suite.



## Discontinued Order Codes and Migration Strategy

### Discontinued Codes

Material Code	Description
265902	R610 SRVR MX ENTPRS
265903	R610 SRVR MX CRS
265904	R610 SRVR MX WEB CONF
265900	R610 SRVR MX INTG WEB APPLS
267272	R610 MX SRVR OCS 2CPU LO1
<b>No longer Available</b>	
700476930	S8800 MX 2U SRVR RCDG SRVR (Customers needing Web Recording must use MX 6.2)

### System Expansion post-End of Sale

While the sale of new systems will cease on June 2<sup>nd</sup> 2014, capacity expansions on existing hardware will continue to be available through to June 2<sup>nd</sup> 2015.

### Migration Strategy

Existing customers currently using Meeting Exchange 5.2 may transition to Meeting Exchange 6.2 or to the AAC 7.2 or higher solution.

For customers upgrading to Meeting Exchange 6.2 there are upgrade kits available for the S8800 (IBM x3550m2) and Dell R610 server platforms. Depending on the services deployed and capacity required replacement or additional servers may be required as well as the need to have a System Manager available. The port license upgrade is covered under the Upgrade Advantage program, or at the then current upgrade pricing. Hardware, upgrade kits, or professional services are extra.

Customers upgrading from Meeting Exchange may transition to AAC 7.2 or higher receiving up to 10\* AAC end user licenses for every port of Meeting Exchange that is migrated. Migration tools are available to move certain user data from Meeting Exchange to AAC. This license transition is covered under the Upgrade Advantage program or at the then current upgrade pricing. Hardware and professional services are extra.

\* Note – Subject to change.

## Schedule

End of Sale Date (last day to order new systems)	02-Jun-2014
End of Manufacturer Support for SOFTWARE *	02-Jun-2015
End of Manufacturer Support for HARDWARE *	02-Jun-2017
Last day to purchase system expansions	02-Jun-2015
Last day to purchase a new Avaya services contract *	02-Jun-2015
Targeted End of Services Support	02-Jun-2020**

\* Per Avaya Product Lifecycle Policy

\*\*Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.



## Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be allowed until further notice.

## Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>