



End of Sale Notice

Notification Date: 6-January-2014

Revision Date: 1-Apr-2015

Effective Date: 7-July-2014

Subject: End of Sale – 1692 IP Conference Phone and associated accessories/software.

Theatre/Region: Global

Revision History

Revision Date	Reason for change
6-January-2014	First release
16-January-2014	Addition of link to B189 Tech sheet
1-May-2014	Revision of end-of-sale date to 7-July-2014.
1-April-2015	Change in manufacturer support duration from three years to two years.

Summary

This document provides official End of Sale notification for the Avaya 1692 IP Conference Phone and related accessories/software. Effective **7-July-2014**, Avaya will no longer sell (make commercially available) the “1692 IP Conference Phone” material codes listed in the table below.

Material Availability

As the End of Sale date approaches, material availability may be reduced. Avaya has undertaken planning to support customer needs, however, should a shortage arise, priority will be based on the order of completion date.

Discontinued Order Codes and Migration Strategy

Discontinued Codes:

Material Code	Description
700473689	1692 IP Audio Conference Phone (PoE)
700289846	1692 IP Audio Conference Phone – Extended Microphones
700473697	1692 IP Audio Conference Phone – Universal Power Supply
700473705	1692 IP Audio Conference Phone – North America Power Cord

Migration Strategy

Avaya now offers the following alternative solution:



The Avaya B189 IP Conference Phone is built from the latest 9600-series IP Deskphone software and enables full Avaya Aura® integration offering familiar installation, configuration, and management. The Avaya B189 IP Conference Phone is designed around a 5" touchscreen and includes patented OmniSound® HD audio technology creating best-in-class audio with multiple directional microphones covering 360° of clear and natural sound.

More details:

- Avaya B100 Series Offer Definition on [SFDC](#)
- [Avaya B189 Tech Sheet](#) on main Avaya portal.

Substitute Material Codes:

Material Code	Description
700503700	Avaya B189 IP Conference Phone
700501539	Avaya B100 Series Expansion Microphones – one pair
700500725	IP PHONE SINGLE PORT POE INJECTOR
405362641	US POWER CORD (POE ADAPTER)

Schedule

End of Sale Date (last day to order new hardware)	7-July-2014
End of Manufacturer Support for SOFTWARE *	7-July-2016
End of Manufacturer Support for HARDWARE *	7-July-2016
Last day to order a new Avaya services contract *	7-July-2019
Targeted End of Services Support	7-July-2020

** Per Avaya Product Lifecycle Policy*

***Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.*

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be allowed per the following terms:

- Maintenance contract renewal after End of Sale date provided the renew term does not extend past the End of Services Support date.
- Maintenance contract renewal will be in one year increments after End of Manufacturer Support, until the End of Services Support date.

Additional Information

Avaya website:

<http://www.avaya.com>



Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>

or

<http://support.avaya.com> >> More Resources >> More >> Avaya Product Lifecycle Policy