



End of Sale Notice

Revised Date: June 3, 2016

Notification Date: July 1, 2014

Effective Date: December 8, 2014

Subject: Discontinuation of ERS4500 TAA Compliant Models
End of Manufacturer Support - Software date
change, and End of Sale and EoMS for all software
releases

Theatre/Region: Global

Reason for Revision

This bulletin is updated to provide notice that effective May 4, 2016, Avaya will no longer release or distribute any new features, patches, or maintenance releases for the ERS 4500 platforms. As a result, no new patches or releases will be distributed for the affected products and releases after May 4, 2016.

As a result of this change, May 4, 2016 represents the End of Sale and End of Manufacturer Support dates for all software revisions. Software revisions 5.7 and earlier are considered to be in the Extended Services Support period, which will remain in effect until the original December 31, 2021 date for these platforms.

Summary

This bulletin is intended to provide notice that effective December 8, 2014 Avaya will no longer be offering the TAA compliant models of the Ethernet Routing Switch 4500.

Lifetime warranty support for these specific ERS4500 models will terminate 5 years from the End of Sale date listed below.

Update 6/3/2016- This bulletin is intended to provide notice that May 4, 2016 represents the End of Sale and End of Manufacturer Support dates for all software revisions. ERS 4500 5.7 is considered to be in the Extended Services Support period.

Mitigation Strategy

The alternative product offering will be the TAA compliant versions of the Ethernet Routing Switch 4800 or consider other models of the Ethernet Routing Switches.



Discontinued Order Codes

Discontinued Order Codes

Order Code	Description
AL4500A01-E6GS	ERS 4526FX with 24 100BaseFX ports plus 2 combo 10/100/1000 SFP ports, HiStack ports and RPS slot. Inc. Base Software License & 46cm stack cable. (No power cord) GSA VERSION
AL4500A02-E6GS	ERS 4550T with 48 10/100 BaseTX ports plus 2 combo 10/100/1000 SFP ports, HiStack ports and RPS slot. Inc. Base Software License & 46cm stack cable. (No power cord) GSA VERSION
AL4500A03-E6GS	ERS 4526T with 24 10/100 BaseTX ports plus 2 combo 10/100/1000 SFP ports, HiStack ports and RPS slot. Inc. Base Software License & 46cm stack cable. (No power cord) GSA VERSION
AL4500A04-E6GS	ERS 4548GT with 48 10/100/1000 BaseTX ports and 4 shared SFP ports, plus HiStack ports and RPS slot. Inc. Base Software License & 46cm stack cable. (No power cord) GSA VERSION
AL4500A05-E6GS	ERS 4524GT with 24 10/100/1000 BaseTX ports and 4 shared SFP ports (inc 100FX SFP support), HiStack ports and RPS slot. Inc. Base Software License & 46cm stack cable. (No power cord) GSA VERSION
AL4500A06-E6GS	ERS 4526GTX with 24 10/100/1000 BaseTX ports and 4 shared SFP ports plus 2 10Gig XFP slots, HiStack ports and RPS slot. Inc. Base Software License & 46cm stack cable. (No power cord) GSA VERSION
AL4500A12-E6GS	ERS 4550T-PWR with 48 10/100 802.3af PoE ports plus 2 combo 10/100/1000 SFP ports, HiStack ports and RPS connector. Inc. Base Software License & 46cm stack cable. (No power cord) GSA VERSION
AL4500A13-E6GS	ERS 4526T-PWR with 24 10/100 802.3af PoE ports plus 2 combo 10/100/1000 SFP ports, HiStack ports and RPS connector. Inc. Base Software License & 46cm stack cable. (No power cord) GSA VERSION
AL4500A16-E6GS	ERS 4526GTX-PWR with 24 10/100/1000 802.3af PoE ports and 4 shared SFP ports, plus 2 10GE XFP slots, HiStack ports and RPS connector. Inc. Base Software License & 46cm stack cable. (No power cord) GSA VERSION
AL4500E01-E6GS	ERS 4526FX with 24 100BaseFX ports plus 2 combo 10/100/1000 SFP ports, HiStack ports and RPS slot. Inc. Base Software License & 46cm stack cable. (N America power cord) GSA VERSION
AL4500E02-E6GS	ERS 4550T with 48 10/100 BaseTX ports plus 2 combo 10/100/1000 SFP ports, HiStack ports and RPS slot. Inc. Base Software License & 46cm stack cable. (N America power cord) GSA VERSION
AL4500E03-E6GS	ERS 4526T with 24 10/100 BaseTX ports plus 2 combo 10/100/1000 SFP ports, HiStack ports and RPS slot. Inc. Base Software License & 46cm stack cable. (N America power cord) GSA VERSION
AL4500E04-E6GS	ERS 4548GT with 48 10/100/1000 BaseTX ports and 4 shared SFP ports, plus HiStack ports and RPS slot. Inc. Base Software License & 46cm stack cable. (N America power cord) GSA VERSION
AL4500E05-E6GS	ERS 4524GT with 24 10/100/1000 BaseTX ports and 4 shared SFP ports (inc 100FX SFP support), HiStack ports and RPS slot. Inc. Base Software License & 46cm stack cable. (N America power cord) GSA VERSION
AL4500E06-E6GS	ERS 4526GTX with 24 10/100/1000 BaseTX ports and 4 shared SFP ports plus 2 10Gig XFP slots, HiStack ports and RPS slot. Inc. Base Software License & 46cm stack cable. (N America power cord) GSA VERSION



AL4500E12-E6GS	ERS 4550T-PWR with 48 10/100 802.3af PoE ports plus 2 combo 10/100/1000 SFP ports, HiStack ports and RPS connector. Inc. Base Software License & 46cm stack cable. (N America power cord) GSA VERSION
AL4500E13-E6GS	ERS 4526T-PWR with 24 10/100 802.3af PoE ports plus 2 combo 10/100/1000 SFP ports, HiStack ports and RPS connector. Inc. Base Software License & 46cm stack cable. (N America power cord) GSA VERSION
AL4500E16-E6GS	ERS 4526GTX-PWR with 24 10/100/1000 802.3af PoE ports and 4 shared SFP ports, plus 2 10GE XFP slots, HiStack ports and RPS connector. Inc. Base Software License & 46cm stack cable. (N America power cord) GSA VERSION
AL4500A22-E6GS	ERS 4550T-PWR+ with 48 10/100 802.3at PoE+ ports plus 2 combo 10/100/1000 SFP ports & HiStack ports. Inc. Base Software License, 1 Field replaceable 1000W PSU & 46cm stack cable. NO PC GSA VERSION
AL4500A23-E6GS	ERS 4526T-PWR+ with 24 10/100 802.3at PoE+ ports plus 2 combo 10/100/1000 SFP ports & HiStack ports. Inc. Base Software License, 1 Field replaceable 1000W PSU & 46cm stack cable. NO PC GSA VERSION
AL4500E22-E6GS	ERS 4550T-PWR+ with 48 10/100 802.3at PoE+ ports plus 2 combo 10/100/1000 SFP ports & HiStack ports. Inc. Base Software License, 1 Field replaceable 1000W PSU & 46cm stack cable. NA PC GSA VERSION
AL4500E23-E6GS	ERS 4526T-PWR+ with 24 10/100 802.3at PoE+ ports plus 2 combo 10/100/1000 SFP ports & HiStack ports. Inc. Base Software License, 1 Field replaceable 1000W PSU & 46cm stack cable. NA PC GSA VERSION

Schedule

End of Sale Date (last day to order)***	December 7, 2014
End of Manufacturer Support for SOFTWARE *	May 4, 2016
End of Manufacturer Support for HARDWARE *	December 31, 2019
Last day to purchase system expansions	NA
Last day to purchase a new Avaya services contract **	December 31, 2018
Targeted End of Services Support (note 1)	December 31, 2019

* Per Avaya Product Lifecycle Policy except as noted in this bulletin.

**Avaya Services may revise the Target End of Services Support date and new service contract purchase date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.

***While supplies last.

Note 1: As of November 2018, Avaya will not offer access to software images for the affected products, and all existing images will be removed from www.avaya.com/support. Customers and partners are advised to immediately download copies of all desired images, including the latest available images.

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers.



Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be allowed until further notice.

Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<http://support.avaya.com/css/P8/documents/100081098>