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PSN #	PSN004259u

Original publication date: 29-Jul-14. This is Issue #01, published date: 29-Jul-14.	Severity/risk level	Medium	Urgency	Optional

Name of problem	CS1000 – additional platform QFEs for AMS 7.0

Products affected

Communications Server 1000E – R7.5 and R7.6

Problem description

Introduction

Two new AMS 7.0 platform QFEs are available for CS1000E R7.5 and R7.6.

QFE-platform-7.0.0.623-0011 solves an issue, where users may experience garbled audio sessions or fast announcement playbacks on Linux Avaya Media Servers that have been continuously in service for 248 days, without a restart (or server reboot).

QFE-platform-7.0.0.623-0012 solves an issue, where users may not hear treatments due to disk space issues.

These two new platform QFEs are for AMS 7.0 only and do not apply to newer AMS 7.6 (as introduced with CS1000 R7.6 Service Pack 5).

Resolution

Apply the two new platform QFEs for AMS 7.0.

Workaround or alternative remediation

Not Applicable

Remarks

Not Applicable

Patch Notes

Backup before applying the patch

Data dump as before any maintenance activity

Download

AMS 7.0 QFEs can be downloaded via ESPL as normal

Patch install instructions	Service-interrupting?
As per standard documentation for CS 1000	No

Verification

Not Applicable

Failure

Not Applicable

Patch uninstall instructions

Not Applicable

Security Notes

The information in this section concerns the security risk, if any, represented by the topic of this PSN.

Security risks

Not Applicable

Avaya Security Vulnerability Classification

Not Susceptible

Mitigation

Not Applicable

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