AVAYA

End of Sale Notice

Revised Date: June 3, 2016

Notification Date: February 27, 2015

Effective Date: December 14, 2015

Subject: ERS 5500 Product Family End of Manufacturer Support - Software date change, and End of Sale and EoMS for all software releases

Theatre/Region: Global

Reason for Revision

This bulletin is updated to provide notice that effective May 4, 2016, Avaya will no longer release or distribute any new features, patches, or maintenance releases for the ERS 5500 platforms. As a result, no new patches or releases will be distributed for the affected products and releases after May 4, 2016.

Per prior notice, software release 6.3 End of Sale was effective December 14, 2015. Effective May 4, 2016, release 6.3 is considered to be in the Extended Services Support period, which will remain in effect until the original December 14, 2021 date.

Summary

This bulletin is updated to provide notice that effective December 14, 2015 Avaya will no longer be offering the Ethernet Routing Switch 5500 series. The ability to order the models outlined below is subject to availability. Avaya may at its discretion offer an alternative model.

This also serves as End of Sale notice for the 6.3 software release

Lifetime warranty support for these ERS5500 models will terminate 5 years from the End of Sale date listed below.

Update 6/3/2016- This bulletin is intended to provide notice that May 4, 2016 represents the End of Manufacturer Support dates for all software revisions. ERS 5500 6.3 is considered to be in the Extended Services Support period, which will remain effective until the original December 14, 2021 date.

Mitigation Strategy

The feature compatible successors to the ERS 5500 platforms are the ERS5900 platforms, which are now generally available. The ERS5900 platforms support advanced functionality such as SPF+ (10G), 802.11at (PoE+), and Avaya Shortest Path Bridging, which is not supported in the ERS 5500.

Note that the ERS5900 platforms will not stack with the ERS5500. Customers needing to expand existing networks may look to deploy new stacks using ERS5900 platforms, while consolidating existing ERS5500 platforms into existing stacks.

Ultimately customers should work with their Avaya representative to determine the optimal solution to meet their networking needs.

Discontinued Order Codes

Discontinued Order Codes

Order Code	Description
AL1001A05-E5	Ethernet Routing Switch 5520-48T-PWR with 48 10/100/1000 IEEE 802.3af Power over Ethernet ports plus 4 SFP ports and a 1.5 foot Stacking Cable. Includes Base Software License Kit (See Note 1). (EUED RoHS 5/6 compliant). No Power Cord.
AL1001B05-E5	Ethernet Routing Switch 5520-48T-PWR with 48 10/100/1000 IEEE 802.3af Power over Ethernet ports plus 4 SFP ports and a 1.5 foot Stacking Cable. Includes Base Software License Kit (See Note 1). (EUED RoHS 5/6 compliant). Includes EU Power Cord.
AL1001C05-E5	Ethernet Routing Switch 5520-48T-PWR with 48 10/100/1000 IEEE 802.3af Power over Ethernet ports plus 4 SFP ports & 1.5ft Stacking Cable. Includes Base S/W Lic Kit (See Note 1). (EUED RoHS 5/6 compliant). Includes power cord used in the UK & Ireland.
AL1001D05-E5	Ethernet Routing Switch 5520-48T-PWR with 48 10/100/1000 IEEE 802.3af Power over Ethernet ports plus 4 SFP ports & 1.5 foot Stacking Cable. Includes Base Software License Kit (See Note 1).(EUED RoHS 5/6 compliant). Includes power cord used in Japan.
AL1001E05-E5	Ethernet Routing Switch 5520-48T-PWR with 48 10/100/1000 IEEE 802.3af Power over Ethernet ports plus 4 SFP ports & 1.5ft Stacking Cable. Includes Base Software License Kit (See Note 1). (EUED RoHS 5/6 compliant) Includes North American power cord.
AL1001F05-E5	Ethernet Routing Switch 5520-48T-PWR with 48 10/100/1000 IEEE 802.3af Power over Ethernet ports plus 4 SFP ports & 1.5ft Stacking Cable. Includes Base S/W Lic Kit (See Note 1).(EUED RoHS 5/6 compliant). Includes Australia/NZ power cord.
AL1001A06-E5	Ethernet Routing Switch 5520-24T-PWR with 24 10/100/1000 IEEE 802.3af Power over Ethernet ports plus 4 SFP ports and a 1.5 foot Stacking Cable. Includes Base Software License Kit (See Note 1). (EUED RoHS 5/6 compliant). No Power Cord.
AL1001B06-E5	Ethernet Routing Switch 5520-24T-PWR with 24 10/100/1000 IEEE 802.3af Power over Ethernet ports plus 4 SFP ports and a 1.5 foot Stacking Cable. Includes Base Software License Kit (See Note 1). (EUED RoHS 5/6 compliant). Includes EU Power Cord.
AL1001C06-E5	Ethernet Routing Switch 5520-24T-PWR with 24 10/100/1000 IEEE 802.3af Power over Ethernet ports plus 4 SFP ports & 1.5ft Stacking Cable. Includes Base S/W Lic Kit (See Note 1).(EUED RoHS 5/6 compliant). Includes power cord used in the UK & Ireland.
AL1001D06-E5	Ethernet Routing Switch 5520-24T-PWR with 24 10/100/1000 IEEE 802.3af Power over Ethernet ports plus 4 SFP ports & 1.5ft Stacking Cable. Includes Base Software License Kit (See Note 1).(EUED RoHS 5/6 compliant). Includes power cord used in Japan.
AL1001E06-E5	Ethernet Routing Switch 5520-24T-PWR with 24 10/100/1000 IEEE 802.3af Power over Ethernet ports plus 4 SFP ports & 1.5ft Stacking Cable. Includes Base Software License Kit (See Note 1). (EUED RoHS 5/6 compliant). Includes North American power cord.
AL1001F06-E5	Ethernet Routing Switch 5520-24T-PWR with 24 10/100/1000 IEEE 802.3af Power over Ethernet ports plus 4 SFP ports & 1.5ft Stacking Cable. Includes Base S/W Lic Kit (See Note 1).(EUED RoHS 5/6 compliant). Includes Australian/NZ power cord.
AL1001A07-E5	Ethernet Routing Switch 5530-24TFD Stackable Switch (24 10/100/1000BaseT ports, 12 shared SFP ports, 2 XFP 10 Gig ports, and a 1.5 foot Stacking Cable. Includes Base Software License Kit (See Note 1). (EUED RoHS 5/6 compliant). No Power Cord.

AL1001B07-E5	Ethernet Routing Switch 5530-24TFD Stackable Switch (24 10/100/1000BaseT ports, 12 shared SFP ports, 2 XFP 10 Gig ports & 1.5 ft Stacking Cable. Includes Base Software License Kit (See Note 1). (EUED RoHS 5/6 compliant). Includes European Shuko pwr cord.
AL1001C07-E5	Ethernet Routing Switch 5530-24TFD Stackable Switch (24 10/100/1000BaseT ports, 12 shared SFP ports, 2 XFP 10 Gig ports & 1.5 ft Stacking Cable. Includes Base Software License Kit (See Note 1). (EUED RoHS 5/6 compliant). Includes UK/Ireland power cord.
AL1001D07-E5	Ethernet Routing Switch 5530-24TFD Stackable Switch (24 10/100/1000BaseT ports, 12 shared SFP ports, 2 XFP 10 Gig ports & 1.5ft Stacking Cable. Includes Base Software License Kit (See Note 1). (EUED RoHS 5/6 compliant). Includes Japan power cord.
AL1001E07-E5	Ethernet Routing Switch 5530-24TFD Stackable Switch (24 10/100/1000BaseT ports, 12 shared SFP ports, 2 XFP 10 Gig ports, & 1.5 foot Stacking Cable. Includes Base Software Lic Kit (See Note 1). (EUED RoHS 5/6 compliant). Includes North American power cord.
AL1001F07-E5	Ethernet Routing Switch 5530-24TFD Stackable Switch (24 10/100/1000BaseT ports, 12 shared SFP ports, 2 XFP 10 Gig ports & 1.5ft Stacking Cable. Includes Base S/W Lic Kit (See Note 1). (EUED RoHS 5/6 compliant). Includes Aust/NZ pwr cord.
AL2011013-E6	Console cable for use with Ethernet Switches and Ethernet Routing Switches. (EUED RoHS 6/6 compliant).
AL2018009-E6	5500-SRC Stacking Cable (3 feet). For the Ethernet Routing Switch 5510-48T, 5510-24T, 5520-48T-PWR, 5520-24T-PWR, and 5530-24TFD only. (EUED RoHS 6/6 compliant)
AL2018011-E6	5500-SSC Stacking Cable (1.5 feet). For the Ethernet Routing Switch 5510-48T, 5510-24T, 5520-48T-PWR, 5520-24T-PWR, and 5530-24TFD only. (EUED RoHS 6/6 compliant)
AL2018013-E6	5500-SSC Stacking Cable (10 feet). For the Ethernet Routing Switch 5510-48T, 5510-24T, 5520-48T-PWR, 5520-24T-PWR, and 5530-24TFD only. (EUED RoHS 6/6 compliant)
AL2018014-E6	5500-SSC Stacking Cable (5 meter/16.4 feet). For the Ethernet Routing Switch 5510-48T, 5510-24T, 5520-48T-PWR, 5520-24T-PWR, and 5530-24TFD only. (EUED RoHS 6/6 compliant)
AL2011010-E6	Rack Mount Kit for Ethernet Routing Switch 5510-24T, 5510-48T, 5520-24T-PWR and 5520-48T-PWR (EUED RoHS 6/6 Compliant)

Schedule

End of Sale Date (last day to order)***	December 14, 2015
End of Manufacturer Support for SOFTWARE *	*May 4, 2016*
End of Manufacturer Support for HARDWARE *	December 14, 2018
Last day to purchase system expansions	NA
Last day to purchase a new Avaya services contract **	December 14, 2020
Targeted End of Services Support (note 1)	December 14, 2021

* Per Avaya Product Lifecycle Policy except as noted in this bulletin.
**Avaya Services may revise the Target End of Services Support date and new service contract purchase date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.
***While supplies last.

Note 1: As of November 2018, Avaya will not offer access to software images for the affected products, and all existing images will be removed from www.avaya.com/support. Customers and partners are advised to immediately download copies of all desired images, including the latest available images.

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the Services Offer Information Web site.

Renewals of existing Avaya service contracts covering this product will be allowed until further notice.

Additional Information

Avaya website:
http://www.avaya.com

Avaya End-of-Sale Notices:
http://support.avaya.com

Avaya Product Lifecycle Policy:
http://support.avaya.com/css/P8/documents/100081098