Product Support Notice

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PSN #	PSN004417u

Original publication date: 09-Apr-15. This is Issue #03, published date: 15-Jun-15.	Severity/risk level	Medium	Urgency	When convenient

Name of problem Avaya Aura® Application Enablement (AE) Services Leap Second Update

Products affected

Avaya Aura® Application Enablement (AE) Services, Releases: 5.2.4, 6.1.x, 6.2.x and 6.3.x (all offer types)

Problem description

A positive leap second will be introduced at the end of June 2015. This change does not affect AE Services 5.2.4 and later for the Bundled, System Platform and VMware offer types.

Note:
Red Hat issued an advisory about a potential kernel crash for kernels older than kernel-2.6.18-164.el5, https://access.redhat.com/solutions/1325313. The kernel version supported by AE Services 5.2.4 and later is 2.6.18-308.4.1.el5 or newer. This statement does not include the SW Only offer. AE Services does not manage or provide updates for the SW Only kernel. It is recommended that you upgrade the kernel or stop the NTP service before the leap second occur and start the NTP service again after the leap second occurs. In order to determine your kernel version execute the following command from the AE Services CLI, "rpm –qa | grep kernel".

Note:
The information related to this issue for the System Platform domain's (dom0 and udom) is available in PSN027015u.

Resolution

n/a

Workaround or alternative remediation

n/a

Remarks

n/a

Patch Notes

The information in this section concerns the patch, if any, recommended in the Resolution above.

Backup before applying the patch

n/a

Download

n/a

Patch install instructions — **Service-interrupting?**

n/a — Yes

Verification

n/a

Failure

n/a

Patch uninstall instructions

n/a

Security Notes

The information in this section concerns the security risk, if any, represented by the topic of this PSN.

Security risks

n/a

Avaya Security Vulnerability Classification

Not Susceptible

Mitigation

n/a

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