

Integrated Management 6.0 Site Administration 6.0 Release Notes Service Pack 12

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Integrated Management 6.0 Site Administration 6.0 Release Notes Service Pack 12

Introduction

Overview

Integrated Management Site Administration service packs are cumulative. Integrated Management Site Administration Release 6.0 Service Pack 12 (SP 12) includes modifications and enhancements specific to this service pack and earlier service packs, if any. This release notes document contains the following:

- Enhancements and WIs delivered in 6.0 SP 12, see <u>Enhancements delivered in Site</u> <u>Administration 6.0 SP 12</u> on page 7.
- Known issues in Site Administration 6.0 SP 12, see <u>Known issues in Site Administration 6.0 SP</u>
 12 on page 8.
- Fixes delivered in Site Administration 6.0 SP 12, see <u>Fixes delivered in Site Administration 6.0 SP 12</u> on page 9.

To learn about the installation steps for Site Administration 6.0 SP 12, see <u>Installing the update</u> on page 5.

Product Support Notices

About this task

Some problems are also documented as Product Support Notices (PSN). The PSN number defines the related document and appears in the Problem column in the tables. To read the PSN description online:

Procedure

- 1. Go to the Avaya support site at http://support.avaya.com/.
- 2. Click Support by Product > Documents.

The browser displays the Documents page.

- 3. In the Enter Your Product Here field type Integrated Management (All Offers).
- 4. In the Choose Release field click 6.0.x.
- 5. In the **Content Type** filter, select **Product Support Notices**.
- 6. Click Enter.
- 7. Click the PSN title link to open the document.

Installing the update

Procedure

- 1. Verify that Admin Tools Release 6.0.07 is installed on your computer.
- 2. Before you click the download link, you must be logged in as Administrator on the Windows computer where the product resides.
- 3. Close all applications (including Site Administration and Voice Announcement Manager).
- 4. Run Site_Admin_6_00_007_SP12_01.exe.
- 5. Follow the instructions on each screen.

Uninstalling the update

Procedure

- 1. In Control Panel, click Add/Remove Programs.
- 2. Select Avaya Integrated Management Administration Tools 6.0 SP 12.
- 3. Select Uninstall.
- 4. Follow the instructions on each screen.

Product compatibility

The following matrix provides intersect points where enhancements, corrective content, and interop testing was conduct for Avaya Site Administration 6.0 and other supported applications that Avaya Site Administration provides administration such as the following:

- Communication Manager
- Modular Messaging
- · Communication Manager Messaging
- Avaya Aura[®] Messaging

The following table is intended to only go back to the first release of Avaya Site Administration 6.0 that was part of an Avaya Aura[®] 6.2 Feature Pack program:

Avaya Site Administration	Communication Manager	Modular Messaging	Communication Manager Messaging	Avaya Aura [®] Messaging
6.0 SP8 (Dec 2012) Avaya Aura® 6.2 Feature Pack 1	6.2.4 (SP4)	5.2	6.2.4 (SP4)	6.2
6.0 SP9 (May 2013) Avaya Aura [®] 6.2 Feature Pack 2	6.3.0	5.2	6.3.0	6.2
6.0 SP10 (Oct 2013) Avaya Aura® 6.2 Feature Pack 3	6.3.2	5.2	6.3.2	6.2
6.0 SP11 (June 2014) Avaya Aura® 6.2 Feature Pack 4	6.3.6	5.2	6.3.6	6.2
6.0 SP12 (August 2015) Avaya Aura® 7	7.0	not supported	not supported	6.2

Avaya Site Administration features in Avaya Aura® 7.0

Avaya Site Administration is a management application that is at the end of its life cycle and is being replaced by System Manager. A large percentage of the functionality available in Avaya Site Administration is now available in System Manager. Avaya will address the remaining customer-defined significant gaps in a future release of System Manager. Avaya will then issue an End of Sale (EoS) for Avaya Site Administration 6.0.

Avaya Site Administration 6.0 was first introduced in June 2010, and has been maintained using Service Packs since the initial 6.0 release. For details on the changes Avaya Site Administration Service Pack, see the appropriate Service Pack in this Avaya Site Administration release notes. Until Avaya Site Administration 6.0 SP 11, the Avaya Site Administration application has not been maintained to support new features added to Communication Manager 7.0. Avaya Site Administration 6.0 SP 12 supports Communication Manager 7.0. However, any new Communication Manager features introduced in Avaya Aura® 7.0 will need to be administered through System Manager or the Communication Manager cut-through interface available in System Manager. Avaya Site Administration provides both Emulation and GEDI that can be used for direct Communication Manager access.

The following is a list of Communication Manager 7.0 features added in System Manager 7.0 and not concurrent in Avaya Site Administration 6.0 SP 12. Many of the features are SIP-related and System Manager would be part of those solutions. Use System Manager to configure the new features on Communication Manager 7.0.

- Triple Ring Pattern for Call Pickup Button new ring pattern option.
- Support for the Avaya Aura® Media Server and associated announcements.
- Support for the Communication Manager 6.3.100 (Discovery, Inventory, Software Management (upgrades/patching), new MIBS).

- Service Observing from SIP Phone Support new endpoint button.
- VOA Repeat / Interrupt for SIP CC Phone Support new endpoint button.
- Add / Remove Agent Skill from SIP Phone Support new endpoint button.
- SO-Coaching (non- SIP) Support new endpoint button.
- SPI Link Enhancements, a new attribute field on Agent Login.
- SIP Station Reachability, a field on the SIP Endpoint object.
- Prevent 96x1SIPCC from having MDA.

Also, Avaya Aura® 7.0 that includes Avaya Site Administration 6.0 SP12:

- Support for Modular Messaging 5.2 will stop as the Modular Messaging application has reached End of Support phase of its life cycle.
- Support for Communication Manager Messaging 7.0 will stop, as Communication Manager Messaging 7.0 has been converted to an VMware-based OVA that runs Avaya Appliance Virtualization Platform 7.0 and a customer-provided Virtualization Environment (VE). Avaya Site Administration 6.0 SP 12 or earlier testing is done to support these environments from Avaya Site Administration 6.0 and no enhancements are planned to support Communication Manager Messaging 7.0. Basic User Management (mailboxes assigned to users) for Communication Manager Messaging 7.0 is supported from System Manager 7.0.
- Avaya Site Administration 6.0 SP 11 supports Avaya Aura® Messaging 6.2 and earlier.

Service Pack 12

Enhancements delivered in Site Administration 6.0 SP 12



The work item numbers are only for internal reference, to be used by Avaya engineers and do not in any way impact the end users of this document.

Enhancements and WIs in 6.0 SP 12

JIRA story/WI number	Description
IMS-413	1-5451311733 Time 8 ASA 6.0 SP 11 does not always show the reserve field.
IMS-430	[165286-1010] (System Rqmt) <testable –y=""> Support New Ringer Type for Call Pickup Button (H.323 Sets).</testable>
IMS-431	[165286-1020] (System Rqmt) <testable –y=""> Service Observe Button Support.</testable>

JIRA story/WI number	Description
IMS-432	[165286-1022] (System Rqmt) Listen Only Option (Service Observe Button).
IMS-433	[165286-1024] (System Rqmt) Coach Option (Service Observe Button).
IMS-434	[165286-1025] (System Rqmt) Service Observing Coaching Button Support
IMS-435	[165286-1030] (System Rqmt) VOA Repeat Button Support.
IMS-436	[165286-1040] (System Rqmt) Add/Remove Agent Skill Button Support.
IMS-437	[165286-1045] (System Rqmt) Attribute Field on Agent Support
IMS-439	[165286-1055] (System Rqmt) Route Selection Field Support.
IMS-440	[165286-1060] (System Rqmt) Route Selection Field Support (Off- PBX-Telephone Station-Mapping).

Known issues in Site Administration 6.0 SP 12



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Known issues in Site Administration 6.0 SP 12

Work Item	Known issue Workaround	
IMS-424	Unable to use Space key to delete the field entry in change public-unknown-numbering.	You can use Backspace.
	When you run change public- unknown-numbering command on GEDI interface and try delete Ext Len, CPN Prefix and Total CPN len, the Space key does not work to delete entry of these fields.	
IMS-427	ASA might crash randomly in presence of application Avaya CMS Supervisor as ASA and CMS Supervisor are incompatible.	Do not install ASA and CMS on same system

Note:

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Fixes delivered in Site Administration 6.0 SP 12

JIRA story/WI number	Problem	Solution
IMS-408	Intermittently there is missing data in the report.(ASA).	This issue is fixed in this release.
IMS-409	SR# 1-5235651702 CZ GROEP ZORGVERZEKERAARS ASA 6.0 with two GEDI.	This issue is fixed in this release.
IMS-412	1-5017187542 - ASA exports dropping the last few records. (List extension-type).	This issue is fixed in this release.
IMS-414	WI01194052 Policy-routing-table scheduled task takes place immediately as well as at scheduled time.	This issue is fixed in this release.
IMS-415	ASA and LDAP changing password.	This issue is fixed in this release.
IMS-416	Work Item wi01194296 first-time login password with customer ASG soft key forced change.	This issue is fixed in this release.
IMS-421	SR #1-6196457743/PEA 1-2V7AJG5/IMS-419/ Unable to export agent-loginid (10 or more digits) when range is specified/ BellSystem24 (Sendai).	This issue is fixed in this release.
IMS-428	Site Administration SP 10 & SP 11 crashes when exporting from AAM 6.2.	This issue is fixed in this release.
wi01172438	Integrated Management ASA Export Filter fails for AAM Storage Destination.	This issue is fixed in this release.
wi01157674	Using ASA 6, SP 10 - unable to change AAM storge Destination from Avaya Message Store to Microsoft Exchange.	This issue is fixed in this release.
wi01165850	Since upgrade to ASA 6.0, SP 10 scheduled export of MM subscribers fails to complete.	This issue is fixed in this release.

JIRA story/WI number	Problem	Solution
wi01186057	Command aborted by user Exception in LDAP search.	This issue is fixed in this release.
wi01182625	Unable to create template via GEDI interface when the station license reaches the limitation on CM.	This issue is fixed in this release.
IMS-429	Announcement broadcast feature FTP transfers fail.	This issue is fixed in this release.
IMS-442	Having trouble bulk loading announcements to a G450.	This issue is fixed in this release.

Enhancements delivered in Site Administration 6.0 SP 11



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Enhancements and WIs in 6.0 SP 11

JIRA story/WI number	Description
IMS-57	[160793-1010] (System Rqmt) <testable -y=""> (ASA 6.0 SP11) Replace LSP/ESS References</testable>
IMS-58	[160793-1020] (System Rqmt) (ASA 6.0 SP11) Check Skill TN to Match Agent TN Field
IMS-59	[160793-1025] (System Rqmt) (ASA 6.0 SP11) Include Tenant Calling Permissions Field Support
IMS-60	[160793-1030] (System Rqmt) (ASA 6.0 SP11) Display Warning Message On Change of TN in Hunt Group Support
wi01142301	Prompts for site administration challenge box after password change on next
wi01134628	"list ip-interface" command not showing media resource in the B carriers
wi01140760	Unable to import a modified agent-loginID export file using "Re-import import

JIRA story/WI number	Description
wi01129857	Unable to display all Media Gateways in the Hardware Manager
wi01163811	Unable to change the Security code via Change Extension Operation

CQ Build WIs for ASA 6.0 SP 11

ID	Product Item	Мај	Min	SP	SR	Build Num	State
wi0117278	IMS:Admin Tools:	6	0	11	0	1	Submitted

Site Administration 6.0 SP 11

Site Administration 6.0 SP 11

Operating Systems	Third party applications and packages	Virtual machine support	Additional notes
Windows 8 Enterprise (32-bit and 64-bit)	N/A	VMWare ESX 3.0 VMWare ESX 3.5	For installing Windows 8 on ESXi 5.0, see http://blogs.vmware.com/
Windows 7 Enterprise SP1 (32-bit and 64-bit)		VMWare ESX 4.0	guestosguide/2012/09/ windows-8-2.html. You require a VMware patch for Windows 8 to
• Windows 7			VMWare ESX 4.1 VM Fox: 5.0
Professional SP1 (32- bit and 64-bit)		VMware ESXi 5.0	
Windows XP Professional with SP3			
Windows Vista (32-bit and 64-bit)			
Windows 2003 Server with SP2 (Standard and Enterprise)			
Windows 2008 R2 server			

Enhancements delivered in Site Administration 6.0 SP 10

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Enhancements delivered in Site Administration 6.0 SP 10

JIRA story/WI number	Description
IMS-11	Site Administration supports the Match BCA Display to Principal field in COS Group.
IMS-10	Site Administration supports the Match BCA Display to Principal field in the COS object.
IMS-8	Site Administration supports the Restrict Second Consult field in the COR object.
IMS-2	Site Administration supports the Extra Caller ID Security field in the Off-PBX-Telephone Station-Mapping object.
IMS-18	Site Administration supports the MWI enabled field in AAM.
IMS-17	Site Administration supports the Pronounceable name field in AAM.
IMS-16	As an administrator, you can administer up to three additional extensions in the AAM Subscriber object.
IMS-15	Site Administration supports the Include in Auto Attendant Directory field in AAM.
IMS-13	Site Administration supports the Exchange email address field in AAM.
IMS-12	Site Administration supports the Storage Destination field in AAM.

Fixes delivered in Site Administration 6.0 SP 10



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JIRA story/WI number	Problem	Solution
wi01093895	When you tried importing an ARS analysis table with dialed string in ascending order, only the latest record was imported in Communication Manager.	All the records are successfully imported in Communication Manager.
wi01104118	There was no option to change the ASG key after your first login.	This issue is fixed in this release.
wi01105548	In the Browse Dial Ranges option, Find Unused Extension tool did not display the correct DID ranges.	This issue is fixed in this release.
wi01114373	When you right-clicked and selected Audio Group > Restore Announcements , the restore job failed.	This issue is fixed in this release.
wi01109817	When you added a PPP connection in Site Administration system with Windows 7 or a later version, you could not delete the PPP connection using Site Administration.	You can now delete the PPP connections from Site Administration.
wi01091158	From Site Administration installed on Windows 2008 R2 64 bit, when you exported VDN, Hunt Group, Station, or Trunk Data, the system displayed the You have entered unsupported characters message at times.	This issue is fixed in this release.
IMS-53	Site Administration crashed if you performed import and find and replace jobs on two different messaging systems.	This issue is fixed in this release.

Site Administration 6.0 SP 10

Site Administration 6.0 SP 10

Operating Systems	Third party applications and packages	Virtual machine support	Additional notes
 Windows 8 Enterprise 	N/A	VMWare ESX 3.0	For installing Windows 8 on ESXi
(32-bit and 64-bit)		VMWare ESX 3.5 VMWare ESX 4.0	5.0, see http://blogs.vmware.com/guestosguide/2012/09/
		VMWare ESX 4.0	windows-8-2.html. You require a

Operating Systems	Third party applications and packages	Virtual machine support	Additional notes
Windows 7 Enterprise SP1 (32-bit and 64-bit)		VMWare ESX 4.1 VMware ESXi 5.0	VMware patch for Windows 8 to work on ESXi 5.0.
Windows 7 Professional SP1 (32-bit and 64-bit)		Viviware LOXI 3.0	
Windows XP Professional with SP3			
Windows Vista (32-bit and 64-bit)			
Windows 2003 Server with SP2 (Standard and Enterprise)			
Windows 2008 R2 server			

Network Management 6.0 SP 8

Network Management 6.0 SP 8 server

Operating Systems	Third party applications and packages	Virtual machine support	Additional notes
 Windows 7 Professional SP1 (32-bit and 64-bit) Windows XP Professional with SP3 Windows 2003 Server with SP2 (Standard and Enterprise) Windows 2008 Server R2 with SP1 (Standard and Enterprise) Windows 2008 Server with SP2 (Business and Enterprise; without Hyper-V; 32-bit and 64-bit) Windows 7 SP1 	 JRE Version - 1.6.0_24 Apache Server Version - 2.2.21 PostgreSQL Version - 8.3 	 VMWare ESX 3.0 VMWare ESX 3.5 VMWare ESX 4.0 VMWare ESX 4.1 VMware ESXi 5.0 	NM Serveron Windows 2008 Server R2 (Standard and Enterprise) & Windows 7 Professional 64-bit is only supported on Intel 64-bit processors. AMD 64-bit processors are not supported for these Operating Systems.

Network Management 6.0 SP 8 client

Operating Systems	Third party applications and packages	Virtual machine support	Additional notes
 Windows 7 Professional SP1 (32-bit and 64-bit) Windows XP Professional with SP3 Windows 2003 Server with SP2 (Standard and Enterprise) Windows 2008 Server R2 with SP1 (Standard and Enterprise) Windows 2008 Server with SP2 (Business and Enterprise; without Hyper-V; 32-bit and 64-bit) Windows 7 SP1 	JRE Version - 1.6.0_24 Browsers - IE6, IE7, IE8, IE9, Firefox 3.5, Firefox 3.6 (higher versions of FF will also work, but have not been tested extensively)	 VMWare ESX 3.0 VMWare ESX 3.5 VMWare ESX 4.0 VMWare ESX 4.1 VMware ESXi 5.0 	 There is only support for IE8 on Windows 7 professional Ensure that the JRE minor version is equal to or greater than the minor version of the server It is recommended that the JRE minor version be equal to or greater than the servers minor version

Performance and Administration 6.0 SP 8

Performance & Administration 6.0 SP 8 P&A server

Operating Systems	Third party applications and packages	Virtual machine support	Additional notes
• RHEL 5.8, RHEL 5.5 and earlier versions (x86 and x64)	 JRE Version - 1.6.0_24 Apache Server Version - 2.2.21 Tomcat Version- 6-6.0.35-1 PostgreSQL Version - 8.3 	 VMWare ESX 3.0 VMWare ESX 3.5 VMWare ESX 4.0 VMWare ESX 4.1 VMware ESXi 5.0 	

Performance & Administration 6.0 SP 8 P&A client

Operating Systems	Third party applications and packages	Virtual machine support	Additional notes
 Windows 7 Professional (32-bit and 64-bit) Windows XP Professional with SP3 Windows Vista (32-bit and 64-bit) Windows 2003 Server with SP2 (Standard and Enterprise) Windows 2008 Server R2 with SP1 (Standard and Enterprise) Windows 2008 Server with SP1 (Standard and Enterprise) Windows 2008 Server with SP2 (Business and Enterprise; without Hyper-V; 32-bit and 64-bit) 	JRE Version - 1.6.0_24 Browsers - IE6, IE7, IE8, IE9, Firefox 3.5, Firefox 3.6 (higher versions of FF will also work, but have not been tested extensively)	 VMWare ESX 3.0 VMWare ESX 4.0 VMWare ESX 4.1 VMware ESX 5.0 	There is only support for IE8 on Windows 7 professional It is recommended that the JRE minor version be equal to or greater than the servers minor version

Service Pack 9

Enhancements delivered in Site Administration 6.0 SP 9



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Enhancements delivered in Site Administration 6.0 SP 9

Work Item	Description
wi01086406	Site Administration now supports the following VDN fields:
	Daylight Saving Rule
	2. Apply Ringback for Auto Answer calls?

Work Item	Description
wi00978068	You can now restore announcements and specify the backup location for audio groups.
wi01077706	The messaging type for Avaya Aura Messaging is now changed to MM/AAM system.
wi01004659	You can administer up to a value of 2000 in the Location field in the Station form.
wi01004660	You can administer up to a value of 2000 in the Location field in the ARS form.
wi01010889	Site Administration supports increased capacity of ARS Analysis up to
wi01010892	You can now import and export up to 2000 Route Patterns.
wi01041668	You can administer up to a value of 2000 in the Location field in the Off-PBX-Telephone Station-Mapping object.
wi01044774	Site Administration supports the For Toll Compliance, Treat As field in the Trunk Group object.
wi01065635	Site Administration supports the following CCA fields in the Station form:
	DSN Number
	Public/PSTN Number
	Site Administration supports the following CCA System-Parameters features fields through GEDI and Start Emulation:
	CTI Link Number
	• LSC CCA-ID
	Primary MFSS CCA-ID
	Backup MFSS CCA-ID
wi01096397	Site Administration supports Communication Manager devices with Active Directory configuration.
	Site Administration supports Communication Manager 6.3 and Communication Manager Messaging 6.3 systems.
	Site Administration now supports Windows 8 Enterprise (32-bit and 64-bit).

Known issues in Site Administration 6.0 SP 9

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Known issues in Site Administration 6.0 SP 9

Work Item	Known issue	Workaround
wi01093895	When you import entries in the ARS Analysis table with dialed string in the increasing order, the latest record overrides the previous entries.	Depending on the structure of the table, running import multiple times might solve this issue.
wi01076719	When you start the Emulator for CMS, the cursor position is incorrectly displayed for some of the forms.	
wi01091158	In Site Administration running on Windows 2008 R2 64-bit, when you schedule jobs to export VDN, Hunt Groups, Stations and trunk data, sometimes the system displays the You have entered unsupported characters error message.	
wi01092340	Site Administration crashes if you add a Communication Manager through telnet (port 23 only) and manually login to the system.	When the system prompts you to manually enter the login and password, press Enter twice instead of clicking Continue . The system displays the terminal prompt. Click Continue at the terminal prompt.
wi01092124	You are able to install a lower version of Site Administration.	
wi01092611	In Windows > Control Panel > Add and remove programs, the system displays the incorrect version of Site Administration.	

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Fixes delivered in Site Administration 6.0 SP 9

Work Item	Problem	Solution
wi01058352	Shift button was not working in System > Advanced > Emulation.	This issue is fixed in this release.

Site Administration 6.0 SP 9

Site Administration 6.0 SP 9

Operating Systems	Third party applications and packages	Virtual machine support	Additional notes
Windows 8 Enterprise (32-bit and 64-bit)	N/A	VMWare ESX 3.0VMWare ESX 3.5	For installing Windows 8 on ESXi 5.0, see http://blogs.vmware.com/
Windows 7 Enterprise SP1 (32-bit and 64-bit)		VMWare ESX 4.0	guestosguide/2012/09/ windows-8-2.html. You require a VMware patch for Windows 8 to
Windows 7 Professional SP1 (32-bit and 64-bit)		VMWare ESX 4.1 VMware ESXi 5.0	work on ESXi 5.0.
Windows XP Professional with SP3			
Windows Vista (32-bit and 64-bit)			
Windows 2003 Server with SP2 (Standard and Enterprise)			
Windows 2008 R2 server			

Network Management 6.0 SP 6

Network Management 6.0 SP 6 server

Operating Systems	Third party applications and packages	Virtual machine support	Additional notes
 Windows 7 Professional SP1 (32-bit and 64-bit) Windows XP Professional with SP3 Windows 2003 Server with SP2 (Standard and Enterprise) Windows 2008 Server R2 with SP1 (Standard and Enterprise) Windows 2008 Server with SP2 (Business and Enterprise; without Hyper-V; 32-bit and 64-bit) 	 JRE Version - 1.6.0_24 Apache Server Version - 2.2.21 PostgreSQL Version - 8.3 	VMWare ESX 3.0 VMWare ESX 4.0 VMWare ESX 4.1	NM Serveron Windows 2008 Server R2 (Standard and Enterprise) & Windows 7 Professional 64-bit is only supported on Intel 64-bit processors. AMD 64-bit processors are not supported for these Operating Systems.

Network Management 6.0 SP 6 client

Operating Systems	Third party applications and packages	Virtual machine support	Additional notes
Windows 7 Professional SP1 (32-bit and 64-bit) Windows XP Professional with SP3 Windows 2003 Server with SP2 (Standard and Enterprise) Windows 2008 Server R2 with SP1 (Standard and Enterprise) Windows 2008 Server with SP2 (Business and Enterprise; without Hyper-V; 32-bit and 64-bit)	• JRE Version - 1.6.0_24 • Browsers - IE6, IE7, IE8, Firefox 3.5, Firefox 3.6	VMWare ESX 3.0 VMWare ESX 3.5 VMWare ESX 4.0 VMWare ESX 4.1	There is only support for IE8 on Windows 7 professional Ensure that the JRE minor version is equal to or greater than the minor version of the server Read the topic User guidelines for JRE 1.6.0_19 and later versions in the Network Management Release Notes.

Performance and Administration 6.0 SP 8

Performance & Administration 6.0 SP 8 P&A server

Operating Systems	Third party applications and packages	Virtual machine support	Additional notes
RHEL 5.5 and earlier versions (x86 and x64)	 JRE Version - 1.6.0_23 Apache Server Version - 2.2.3 Tomcat Version- 4-4.1.24 PostgreSQL Version - 8.1.11 	 VMWare ESX 3.0 VMWare ESX 3.5 VMWare ESX 4.0 VMWare ESX 4.1 	

Performance & Administration 6.0 SP 8 P&A client

Operating Systems	Third party applications and packages	Virtual machine support	Additional notes
Windows 7 Professional (32-bit and 64-bit) Windows XP Professional with SP3 Windows Vista (32-bit and 64-bit) Windows 2003 Server with SP2 (Standard and Enterprise) Windows 2008 Server R2 with SP1 (Standard and Enterprise) Windows 2008 Server with SP2 (Business and Enterprise; without Hyper-V; 32-bit and 64-bit)	• JRE Version - 1.6.0_23 • Browsers - IE6, IE7, IE8, Firefox 3.5, Firefox 3.6	VMWare ESX 3.0 VMWare ESX 3.5 VMWare ESX 4.0 VMWare ESX 4.1	 There is only support for IE8 on Windows 7 professional It is recommended that the JRE minor version be equal to or greater than the servers minor version Read the topic User guidelines for JRE 1.6.0_19 and later versions in the Performance and Administration Release Notes.

Enhancements delivered in Site Administration 6.0 SP 8

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Enhancements delivered in Site Administration 6.0 SP 8

Work Item	Enhancement
wi01041655	Site Administration now supports the Enhanced Callr-Info display for 1-line phones field on the Station object.
wi01016140	Site Administration now supports the Block Exclusion Notification field on the COR Object.
wi01004656	Site Administration now supports the Mute in Shared Control field for 96x1, SIP, and H.323 set types.
wi00869150	Site Administration now supports sorting of announcements.

Fixes delivered in Site Administration 6.0 SP 8



Note:

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Fixes in Site Administration 6.0 SP 8

Work Item	Problem	Solution
wi01036007	Sorting function did not work if the list station command had digit length greater than 10.	Sorting function works even if the list station command contains extensions with length greater than 10 digits.
wi01036181	When you exported abbreviated-dialing personal list, the output contained only members of personal list 1.	You can now export all the personal lists of an abbreviated-dialing personal list.
wi01044836	When you exported all the hunt groups, the task was completed successfully, but the system	This issue is fixed in this release.

Work Item	Problem	Solution
	displayed error messages several hunt groups.	
wi01035996	When you entered the SHIFT-TAB key combination, the latest parameter of a Communication Manager command in 513 terminal emulation mode in ASA is not deleted.	Now use the SHIFT-TAB key with the SSH connection in the terminal emulation mode.
wi01040125	When you exported a scheduled export job in Site Administration, the values in fields displayed unknown.	This issue is fixed in this release.
wi00971503	You could not select or clear languages in the Native Name field.	This issue is fixed in this release.
wi00936721	Password was not validated while connecting to Communication Manager or Modular Messaging through manual login.	The system displays an error message if you enter a password without numeric or alphanumeric characters.
wi00884221	When you created an audio group task in Announcements, the default name was displayed.	The user defined name is now displayed for the audio groups.
wi00697293	After you removed an audio group using find and replace wizard, the audio groups list was not refreshed.	The audio groups list is now automatically refreshed after you remove an audio group using the find and replace wizard.
wi00972292	After you swapped stations successfully, the : character appeared in the display message.	This issue is fixed in this release.
wi00971082	When you tried adding a station with the aut-msg-button, and did not enter any value in the extension field, the system displayed a message, Extension invalid. Please check the dial plan.	The system displays the message Field cannot be blank if you did not enter any value in the extension field.
wi00971172	If you edited the button labels in Site Administration, the text is not saved.	Now button labels are read-only.
wi00697297	Audio group filter did not have audio group name as a filter parameter.	This issue is fixed in this release.
wi00884141	When you added, deleted, or changed announcements, or scheduled any of these jobs, the	The task name is now updated in the scheduler page.

Work Item	Problem	Solution
	task name was not updated in the scheduler page.	
wi01053658	The print preview report in Site Administration displayed incorrect data.	This issue is fixed in this release.
wi01053665	Call -accounting did not open the document when you selected Open Document from the History tab.	This issue is fixed in this release.

Enhancements delivered in Site Administration 6.0 SP 7



The work item numbers are only for internal reference, to be used by Avaya engineers and do not in any way impact the end users of this document.

Requirements/Enhancements delivered in Site Administration 6.0 SP 7

Work Item	Enhancement
wi01008043	Column titles are now available for "list bcms the
wi01006637	summary agent xxxx", "list bcms summary vdn xxxx" and "list bcms split" reports in output report file.
wi01004661	Site Administration now supports the Avaya Aura® Messaging – Time Zone field.
wi01016164	Site Administration now supports the Avaya Aura® Messaging – Personal Operator/Attendant field.
wi01016153	Site Administration now supports the Modular Messaging – TUI Message Order.

Note:

Ignore the following two features available in online help, as Communication Manager will support them in future service packs.

- 1. Block Exclusion Notification field on COR object.
- 2. Mute in Shared Control field for 96x1 SIP and H.323 sets.

Fixes in Site Administration 6.0 SP 7

Work Item	Problem	Solution
wi01004651	LDAP port could not be changed which led to errors while exporting data to LDAP directory.	Now it allows to change LDAP port while exporting data to LDAP directory.
wi00975999	Run-time error occurred while importing new ARS entries.	No error message is displayed while importing new ARS entries.
wi00969527	When a backup function of all the announcements was performed from bthe VAL boards, Site Administration executed a "list directory board /annc" command which led to a run-time error.	This issue is fixed in this release.
wi00884238	"Broadcasting Announcements" help page opened when "Moving Announcements" help page was selected.	The "Broadcasting Announcements" help page opens, if you click on the "Broadcasting Announcements" link in context-sensitive help.
wi01006075	The default name of a report used to populate, even after you changed its name.	Now you can change the report
wi00984007	Site Administration event log showed inconsistent results when data was exported to off-pbx stations.	This issue is fixed in this release.

Service Pack 6

Enhancements delivered in Site Administration 6.0 SP 6



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Enhancements delivered in Site Administration 6.0 SP 6

Work Item	Enhancement	
wi00841087	Site Administration supports the following set types:	
	1. 9608	
	2. 9611	
	3. 9621	
	4. 9641	
	SIP station types:	
	1. 9608SIP	
	2. 9611SIP	
	3. 9621SIP	
	4. 9641SIP	
	5. 9404 DCP	
	6. 9408 DCP	
	SIP Call center phones:	
	1. 9608SIPCC	
	2. 9611SIPCC	
	3. 9621SIPCC	
	4. 9641SIPCC	
	Support for new buttons	
wi00862790	Aut-Msg-Wt Button	
wi00862776:	After-Call Button	
wi00862774	Auto-In Button	
wi00862773:	Aux-Work Button	
wi00862770:	Manual-In Button	
wi00862769:	Agnt-Login Button	
wi00862768: wi00862767:	Stroke-Cnt Button Work-Code Button	
wi00862767:		
wi00862763	Vu-Display Button	
wi00862765	Q-Calls Button UUI-Info Button	
wi00862350:	MOC Control on COS Object	
wi00862339.	VDN Form Changes	
wi00841091	Button assignments for the SIP related features (team button) and (Enhanced Call Forward Button).	

Work Item	Enhancement
wi00940198	Using the import tool in Uniform Diaplan, Site Administration now refers to an object identifier for every change that is made, thus keeping a track of the "change" commands given as input to the
wi00940812	Script Tag in the Station Import Wizard, has been removed. So the user does not need to enter any string in the Script Tag.
wi00951127	Site Administration 6.0 now supports AES encryption for SNMPv3.
wi00965697	Site Administration 6.0 now supports the "Type of 3PCC Enabled" field which enables a new feature called the 'query station status'.
wi00841084	Site Administration supports Communication Manager 6.2.

Fixes in Site Administration 6.0 SP 6

Work Item	Problem	Solution
wi00959155	When you click the View button, the system inconsistently displayed a menu with the following fields: Rate , Size , Length (sec) and Time Stamp values of an announcement.	This issue is fixed in this release.
wi00951126	In the export wizard you could not enter any values in the expansion module field of the 8434D set type, except for 4620 and	You can now enter values in the expansion module field.
wi00937084	When you clicked Find Unused Extension, you received an incorrect	This issue is fixed in this release.
wi00906563	Site Administration 6.0 crashed on Windows Vista when you clicked on any of the Help links.	This issue is fixed in this release.
wi00935262	When you searched for announcements, in Site Administration 6.0, the output window did not display objects for the audio file, but instead showed the number of objects found.	The output window now displays objects for the audio file.

Site Administration 6.0 SP 6

Site Administration 6.0 SP 6

Operating Systems	Third party applications and packages	Virtual machine support	Additional notes
• Windows 7	N/A	VMWare ESX 3.0	
Professional SP1 (32- bit and 64-bit)		VMWare ESX 3.5	
Windows XP		VMWare ESX 4.0	
Professional with SP3		VMWare ESX 4.1	
Windows Vista (32-bit and 64-bit)			
Windows 2003 Server with SP2 (Standard and Enterprise)			

Service Pack 5

Enhancements delivered in Site Administration 6.0 SP 5



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Enhancements delivered in Site Administration 6.0 SP 5

Work Item	Enhancement
wi00930745	The system now supports Windows 7 SP 1.
wi00894013	You can add a subscriber to Avaya Aura® Communication Manager Messaging 6.2.

Fixes in Site Administration 6.0 SP 5

Work Item	Problem	Solution
wi00896427	Site Administration could not connect to Modular Messaging using SSL.	This issue is fixed in this release.
wi00890605	If you tried to move the persist.dat file from Windows XP to Windows 7, the system generated a configuration error message.	This issue is fixed in this release.
wi00886675	When you used the manual login to change the password on Avaya Aura® Communication Manager, Site Administration threw up a challenge dialog box on the next login.	This issue is fixed in this release.
wi00903430	When you tried to import the ARS analysis table in Site Administration, quite a few entries were missing.	This issue is fixed in this release.
wi00906988	The list media-gateway command output in GEDI, did not show fields that were shown in the previous Site Adminstration releases.	This issue is fixed in this release.
wi00906993	In the application, the UI Restore Column order is misspelled as Colum.	The spelling has been corrected.
wi00884140	When you deleted an announcement from the delete wizard, the list of announcements did not refresh.	This issue is fixed in this release.
wi00852380	While adding an announcement, if you uploaded a .wav file and then browsed for the extension, the .wav file name disappeared.	This issue is fixed in this release.
wi00908935	GEDI enhancement: There is support for duplicate entries in the list registered-ip-stations commands.	

Work Item	Problem	Solution
wi00921337	When you tried to export agent-loginID using a filter, and if the extension contained a punctuation mark, Site Adminstration failed to do	This issue is fixed in this release.

Fixes delivered in Site Administration 6.0 SP 4

Fixes in Site Administration 6.0 SP 4

Work Item	Problem	Solution
	Site Administration crashed when you added voice system through the Access Security Gateway (ASG).	This issue is fixed in this release.
	Site Administration displayed Serious Error message when you tried to export subscribers on Modular Messaging or Avaya Aura® Communication Manager Messaging.	This issue is fixed in this release.
	The Help tab did not work for the Find and Replace page.	This issue is fixed in this release.
	The text for button-assignments was not reflected in the label text box.	This issue is fixed in this release.
	The name given to a task did not show when you ran the multi lingual wizard.	This issue is fixed in this release.
	Some column titles in the list VDN in Site Administration were missing.	This issue is fixed in this release.
	You did not get the password change prompt when you used Secure Shell (SSH) connection with a manual login.	This issue is fixed in this release.

Work Item	Problem	Solution
	In the List val source in Site Administration, all the boards in the Audio group did not display.	This issue is fixed in this release.
	Site Administration did not sort list command output in GEDI, based on the extension numbers if they are with dashes.	This issue is fixed in this release.

Enhancements delivered in Site Administration 6.0 SP 3



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Enhancements delivered in Site Administration 6.0 SP 3

Work Item	Enhancement
	Site Administration supports the following set types:
	• 9608SIP
	• 9608SIPCC
	• 9611SIP
	• 9611SIPCC
	• 9621SIP
	• 9621SIPCC
	• 9641SIP
	• 9641SIPCC
	The VALSource backup task can backup any newly added announcements for the next scheduled run if you select all files and/or properties of that VALSource. You do not need to return to the scheduled backup to add the way files for backup.

Fixes in Site Administration 6.0 SP 3

Work Item	Problem	Solution
	You could not copy a command from an excel sheet and paste it into Emulator.	This issue is fixed in this release.
	You got the message SERIOUS ERROR when you tried to use the unused extensions wizard.	This issue is fixed in this release.

Service Pack 2

Fixes delivered in Site Administration 6.0 SP 2

Fixes in Site Administration 6.0 SP 2

Work Item	Problem	Solution
	Site Administration did not assure you of authenticity when the user attempted to connect to a new server.	Site Administration stores trusted server fingerprints / certificates and when you attempt to connect to a new server, the system prompts you to either trust or to not trust the server based on the fingerprint / certificates.
	The previous release did not have SSL FIPS certification.	From this release, the FIPS certification for Site Administration assures you that the algorithms have been tested and they implement the standards correctly, and that the keys are secure.
	The Secondary Extension field for CMM subscriber had no support.	This issue is fixed in this release.
	There was no Find and Replace for Val Sources in Audio Groups.	From the current release, Audio Group includes the Advanced search option.
	You could not view IPDECT System Capacity in the Fault &	You can view IPDECT System Capacity in the Fault & Performance > System Capacity

Work Item	Problem	Solution
	Performance > System Capacity wizard of Site Administration.	wizard of Site Administration. The "IPDECT" entry is new to CM 6.0 under the Total Subscribed Ports Group of the System Capacity wizard.
	You could not configure an Xmobile set type with the following X-Mobile types in the import grid of Site Administration:	You can configure an Xmobile set type with the following X-Mobile Types in the import grid of Site Administration:
	• DECT	• DECT
	• EC500	• EC500
	• PHS	• PHS
	• IPDECT	• IPDECT (IPDECT is new in CM 6.0)
	You could not administer the Timed ACW After Held Call Drops? on the Hunt-Group object using Site Administration	This issue is fixed in this release.
	You could not administer the Timed ACW After Held Call Drops? on the VDN object using Site Administration.	This issue is fixed in this release.
	When you created an agentLoginID template by using GEDI and gave a proper value of RL field, it was not showing in the fields of template. Also if you created add agentloginID using this template, RL value was not getting added.	A fix has been made so that you can see the agentLogin ID template in the template field after creating it. Also the RL value now gets added when you create agentloginID.
	You could not administer the XOIP Treatment for the Trunk Group Object.	You can administer the XOIP Treatment field for the Trunk Group Object. From the Import/ Export wizards in ASA, the field XOIP Treatment is supported. It accepts values of "auto", "fax", "modem", "tty" and 4-255. The default is "auto".
	You could not administer the Identity for Calling Party Display field for the Trunk Group Object.	You are able to administer the Identify for Calling Party Display field for the Trunk Group Object. From the Import/Export Wizards in ASA, the field Identify for Calling Party Display is supported. It

Work Item	Problem	Solution
		accepts values of "from" and "p- asserted-identity". The default is "p-asserted-identity".
	List node-names all did not display IP address information on GEDI interface.	This issue is fixed in this release.
	You could not print denial events from GEDI.	This issue is fixed in this release.
	Site Administration was showing incorrect / duplicate entries when running Find Unused Extensions wizard.	Site Administration shows correct entries when running Find Unused Extensions wizard.
	Find Unused Extensions wizard was taking a lot of time to complete. The user got the impression that Site Administration had stopped responding.	Find Unused Extensions does not take a long time to complete.
	Find and replace wizard was not working for SIP trunk.	This issue is fixed in this release.
	The system did not support for Advanced search of Announcements properties and files.	There is support for advanced search of Announcements properties and files on CM 3.1.

Known issues in Site Administration 6.0 SP 1



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Known issues in Site Administration 6.0 SP 1

Work Item	Known issue	Workaround
	While specifying filters in Find and Replace wizard or Export Data wizard, Site Administration closes if user types in the filter or deletes the filter.	Select filters from the list. While clearing filter do not use the backspace key or the delete button. Instead, either select some

Work Item	Known issue	Workaround
		other field or close the wizard and run it again.
	While exporting Subscribers for Modular Messaging system, Site Administration displays "Administrative Limits Exceeded"	To solve this problem, user can change the connection timeout value. To Change the connection timeout value do the following: 1. Go to the System Properties menu and select the Connections tab. 2. Select the connection and click on the Properties button. 3. On the Advanced tab, change Timeout (ms) value to a smaller value for example, 30000.

Fixes in Site Administration 6.0 SP 1

Work Item	Problem	Solution
	Multilingual Name wizard did not display the native name properly if the extension contained punctuation marks.	A fix allows the display of native name properly even if the extension contains punctuation marks.
	There was no support for Avaya Aura Messaging 6.1 - Simplex Midsize Enterprise Template running on S8800.	From the current release, there is support for Avaya Aura Messaging 6.1 - Simplex Midsize Enterprise Template running on S8800.
	Site Administration displayed "SERIOUS ERROR" when the user tried to use the Find Unused Extension(s) wizard.	Site Administration no longer displays "SERIOUS ERROR" when users try to use the Find Unused Extension(s) wizard.
	There was no support for bulk delete for Announcements in the earlier release.	Current release supports bulk delete for Announcements.
	The system did not allow to send various reports through email on non English OS.	A fix has been made, so that reports are now sent properly through email on non English OS.
	If you changed the cor's entries from "y" to "n" through GEDI, it	To fix the problem, user can use the Import wizard to change the

Work Item	Problem	Solution
	locked the keyboard and closed the GEDI window.	values for cor object, and can use the mouse drag option, similar to MS Excel, to copy the field value, "y" or "n" across multiple rows.
	You could not login into CM through Site Administration after choosing Force password / key change on next login.	User can login into CM through Site Administration after choosing Force password / key change on next login.
	There was no template support for Announcements.	Template support for Announcements is enforced from this release.
	In the CMM over LDAP, there was no support for add subscriber using Add User wizard.	Current release supports add subscriber using Add User wizard in the CMM over LDAP.
	There was no option to open the files generated by Site Administration using Report or Export wizards directly from Site Administration's History tab.	Open Document support is added to the History tab. This allows an option to open the files generated by Site Administration using Report or Export wizards directly from Site Administration's History tab.
	There was no support for new field Short / Prefixed Registration Allowed.	From the current release, there is support for new field Short / Prefixed Registration Allowed .
	There was no support for G4X0 Media Gateway Access over IPv6 to transfer announcements using File Transfer Protocol.	The support for G4X0 Media Gateway Access over IPv6 is added in this release to transfer announcements using File Transfer Protocol.
	There was no advanced search feature for Announcements properties and files.	From this release, advanced search for Announcements properties and files is supported.

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