



End of Sale Notice

Notification Date: 24-Aug-2015

Revision Date: 24-Aug-2015

Effective Date: 14-Mar-2016

Subject: 9608 Transition to 9608G

Theatre/Region: Global

Revision History

Revision Date	Reason for change
24-Aug-2015	Initial version of Notice.

Summary

End of Sale: 9608 IP Deskphone

This document provides notice of the End of Sale of the 9608 IP Deskphone (material codes 700504844 and 700507947), effective March 14, 2016. As of this date the specific material codes noted here will no longer be made available for sale. Avaya recommends the 9608G IP Deskphone as the replacement material, which has been available since February 2014. The 9608G has the same form factor, display, and features as the 9608. In addition the 9608G has higher speed 10/100/1000 Mbps throughput on the dual-port Ethernet switch, whereas the 9608 has only 10/100 Mbps throughput.

Customers are highly encouraged to place any final orders of the 9608 IP Deskphone as soon as possible to minimize the risk of availability issues. Avaya cannot guarantee the availability of these materials as stock may be depleted prior to the End of Sale date.

Transition Timing

Discontinued Codes: 14 March 2016

Material/Offer Code	Description
700504844	IP TELEPHONE 9608 GLOBAL
700507947	IP TELEPHONE 9608 GLOBAL (TAA)
700503222	IP PHONE 9608 FRANCE TELECOM

Replacement Codes: 2 February 2014

Material/Offer Code	Description
700505424	IP TELEPHONE 9608G GLOBAL
700507946	IP TELEPHONE 9608G GLOBAL (TAA)
700509996	IP PHONE 9608G FRANCE TELECOM GLOBAL



Please click [Previous EOS Notice](#) for 9608 materials that were end of sale in 2014.

Transition / Migration Strategy

Avaya will continue to make available the 9608 IP Deskphone while quantities last until the discontinuance date or until stock is depleted, whichever occurs first.

Customers are highly encouraged to place any final orders of the 9608 IP Deskphone as soon as possible to minimize the risk of availability issues. Avaya cannot guarantee the availability of these materials as stock may be depleted prior to the End of Sale date.

Avaya recommends the following migrations:

Previous Model	Target Model	Comments
9608	9608G	9608G supports dual port 10/100/1000
9608 TAA	9608G TAA	9608G TAA supports dual port 10/100/1000
9608 France Telecom	9608G France Telecom	9608G France Telecom supports dual port 10/100/1000

Schedule

Milestone	9608
End of Sale Date	14-Mar-2016
End of Manufacturer Support for SOFTWARE *	14-Mar-2019
End of Manufacturer Support for HARDWARE *	14-Mar-2019
Last day to purchase system expansions	n/a
Last day to purchase a new Avaya services contract *	14-Mar-2017
Targeted End of Services Support**	14-Mar-2022

* Per Avaya Product Lifecycle Policy

**Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be allowed per the following terms:

- Maintenance contract renewal after End of Sale date provided the renew term does not extend past the End of Services Support date.
- Maintenance contract renewals will be in one year increments after End of Manufacturer Support, until the End of Services Support date.



Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>

or

<http://support.avaya.com> >> More Resources >> More >> Avaya Product Lifecycle Policy