



End of Sale Notice

Notification Date: 01-Jun-2015

Effective Date: 31-Aug-2015

Subject: End of Sale Avaya Attendant Console – 302D/26C

Theatre/Region: All

Summary

Avaya makes continuous improvements in its portfolio of products as more modern products naturally replace mature ones. So is the case now with the 302 Attendant Consoles and 26C Expansion Products.

Effective August 31, 2015, Avaya will no longer sell or make commercially available the select products described below.

Discontinued Order Codes and Migration Strategy

Discontinued Codes

Material Code	Description
700381759	DEFINITY ATTENDANT CONSOLE 2-WIRE BLACK 302D1-B-003 ROHS
700381775	DEFINITY ATTENDANT CONSOLE 2-WIRE GRAY 302D1-B-323 ROHS
700381783	DEFINITY DSS BLACK 26C1-C-003 ROHS
700381809	DEFINITY DSS GRAY 26C1-C-323 ROHS
407228717	AMPLIFIED HANDSET-BLACK FOR 302C/D DEFINITY

Availability of some models is limited. Orders will be honored as long as inventory exists. If inventories are depleted before the End of Sale effective date, orders may be rejected and alternatives may be presented for consideration.

Migration Strategy

Avaya now offers the following alternative solution(s).

The Avaya one-X® Attendant is the PC based operator console for the Avaya Communication Manager R 3.1 or higher.

Schedule

End of Sale Date	31-AUG-2015
End of Manufacturer Support for SOFTWARE *	N/A
End of Manufacturer Support for HARDWARE *	31-AUG-2018
Last day to purchase a new Avaya services contract *	31-AUG-2016
Targeted End of Services Support	31-AUG-2021

* Per Avaya Product Lifecycle Policy

**Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.



Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be continued until further notice.

Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>

or

<http://support.avaya.com> >> More Resources >> More >> Avaya Product Lifecycle Policy