Release Notes for Avaya Scopia® Mobile



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Avaya Scopia® Mobile Version 8.3.3xx
8.3.301 (77.x) for iOS
8.3.3(53.x) for Android
August 2015

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Release Notes for Avaya Scopia® Mobile Version 8.3.3xx, August 2015

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What's New

Avaya Scopia® Mobile Version 8.3.3xx contains some relevant iOS and Android new features listed in below sections, and a set of fixes listed in the Resolved Issues section.

Released applications are 8.3.301 (77.x) for iOS and 8.3.3(53.x) for Android.

Table 1: **What's New at a Glance**

Feature Description	iOS	Android	Notes
Mobile Link with XT endpoint	✓	✓	
Virtual Knock on the door support	✓	✓	
Updated OS support	✓	✓	iOS: New 7.0 SDK used. iPad 1 and iPod Touch 4th gen no longer supported. Android: 3.0 supported. Dropped 2.3 (Gingerbread)
Updated OpenSSL	✓	✓	OpenSSL version upgraded to 1.0.1j
Send e-mail invitation to join the meeting in Options > "Call in Info"	✓	✓	
Adoption of new x264 Decoder	✓	✓	Video decoder improvements
Native 64 bits support	✓	N/A	
Refreshed modern UI	✓	N/A	Graphics revision for iOS; Enhancements
Added video visualization in demo mode	✓	N/A	Now demo mode emulates remote video, local video and presentation
Allow to mute audio and/or block video when joining a conference (only for current call)	✓	N/A	Joining screen now gives the possibility to mute/unmute audio and video for current call, without changing default preferences
Monitoring network status with initial "Cannot connect" screenshot	✓	N/A	When both cellular data and Wi-Fi network are down, a "Cannot connect" screen is shown
Monitoring current SDS server reachability	✓	N/A	when newly configured or network connectivity changes, server name is displayed in red when not reachable (error in server name or no longer reachable). It also shortens the time you have to wait before understanding that you cannot connect to the meeting any longer.
Logs for Android	N/A	✓	

Mobile Link with Scopia® XT Series Endpoints

When attending a Scopia® Meeting using a Scopia® Mobile application, a user can transfer the audio and video streams of the meeting to a nearby Scopia® XT Series Endpoint, while keeping the control of the conference and the presentation on the Scopia® Mobile application.

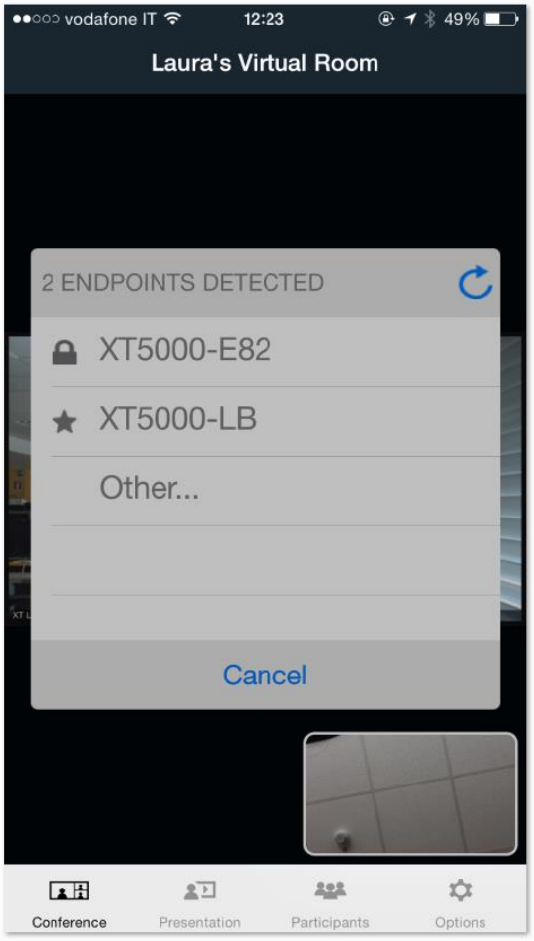
This way you can benefit from the Scopia® XT Endpoint's high definition experience, while controlling the meeting and having a copy of the presentation with the slider functionality on your mobile device.

Mobile Link: Automatic Detection

When in a Scopia Meeting, tap Mobile Link. The automatic detection of all nearby Scopia® XT endpoints starts, using automatic acoustic pairing (see "Troubleshooting" section for details and

limitations). A list of nearby detected endpoints is displayed, with icons representing their status (see XT Status section).

Figure 1: **Scopia® Mobile iOS: Mobile Link automatic detect**



If no endpoints are detected, try to increase the device volume or to position it neared to the XT microphone pod.

tap refresh icon to scan again for nearby endpoints. The list of detected endpoints remains available for a maximum of two minutes.

You can select a detected XT endpoint or manually pair with a different XT endpoint (by IP address), by choosing "Other…"

Mobile Link: Detected Endpoint Status

When Mobile Link is activated using automatic detection, a list of nearby Scopia® XT Series endpoints is displayed, together with a status icon. Below table describes the icons representing the status of the detected endpoint:

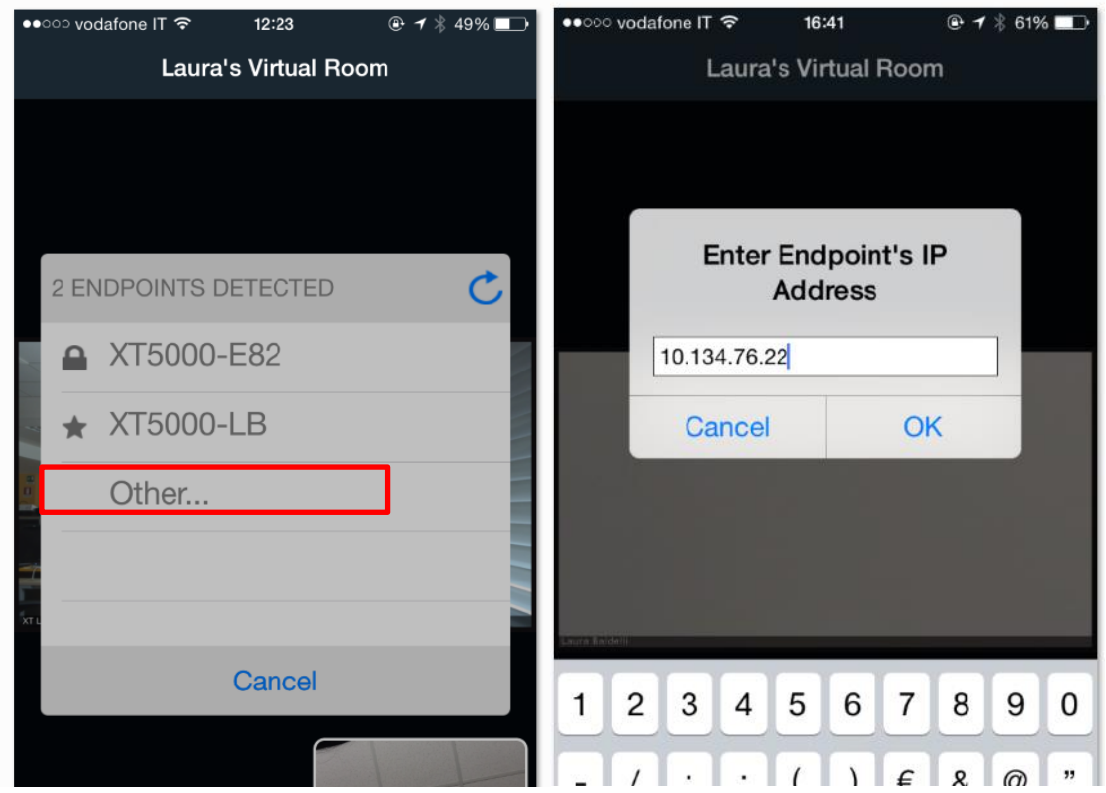
Table 2: **Detected XT Endpoints Status Icon**

	No Icon	XT can be selected for Mobile Link pairing. No PIN is required to pair with this XT
★	Star Icon	XT can be selected for Mobile Link pairing and is already connected to the same meeting as the Scopia Mobile application.
🔒	Lock icon	XT can be selected for Mobile Link pairing. A PIN will be required to complete the pairing. The PIN will be displayed on XT screen for a couple of minutes (Clicking back on XT remote control dismisses the PIN earlier). The PIN is needed to assure physical proximity between the Scopia® Mobile application and the selected XT when manually pairing or as an extra security measure is set in the Endpoint's configuration.
⊘	Forbidden icon	XT cannot be selected for Mobile Link pairing. This happens when Mobile Link has been disabled on XT (see XT Configuration)
⊖	Busy icon	XT cannot be selected for Mobile Link pairing. This happens when XT is already in a call or in another Scopia Meeting (not the same as the Scopia® Mobile application).

Mobile Link: Manual Endpoint Selection

When no endpoint are automatically detected by Mobile Link, or you want to pair with a different endpoint, you can manually pair using the endpoint's IP address by tapping "Other…" in the endpoint list.

Figure 2: **Scopia® Mobile iOS: Mobile Link manual selection**



Important

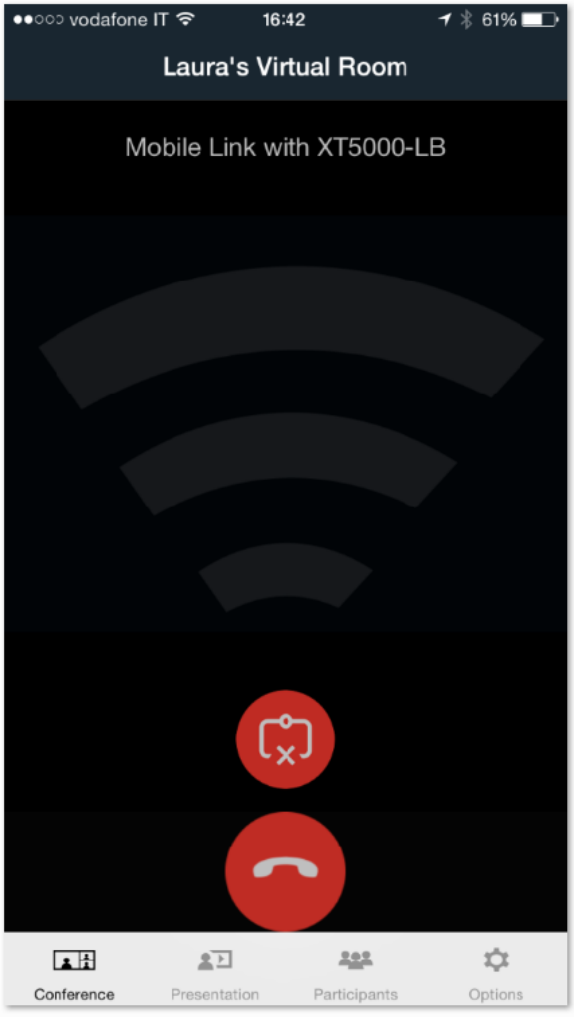
- Mobile Link is enabled by default on XT Endpoints, and a PIN is required by default for manual pairing to assure physical proximity between Scopia® Mobile user and Endpoint.
- Manual selection of the XT endpoint requires direct connectivity between Scopia® Mobile and the selected XT or between Scopia® Management and the selected XT.

Mobile Linking

Once one XT endpoint has been selected via automatic or manual detection, the mobile linking procedure completes and the Scopia® Mobile application does not receive and send any longer audio and video to the meeting.

The conference tab (phone) or portion of the application (tablet) containing the video changes to this visualization (or similar, depending on the device).

Figure 3: **Scopia® Mobile iOS: Mobile Link active with an XT**



- Note that the XT endpoint needs to be able to connect to that specific meeting (if located outside of the network, Pathfinder is still required)

Mobile Unlinking or Disconnection

Once the Mobile Link pairing is active, you can decide between:

Mobile Unlink Options:

- 1A - Unlink the Mobile and drop XT from the meeting (i.e. you are leaving your office and want to continue the meeting on Scopia® Mobile only)
- 1B - Unlink the Mobile and keep XT in the meeting (i.e. you are leaving a meeting room with other people connected to the meeting via XT and want to continue the meeting on Scopia® Mobile without dropping XT)

Disconnect Options:

- 2A - Disconnect Scopia® Mobile from the meeting, while keeping XT in the meeting
- 2B - Disconnect both Scopia Mobile and XT from the meeting

Figure 4: **Scopia® Mobile iOS: Mobile Link active with an XT. Unlink and Disconnect Options**



Mobile Link: XT Configuration

To change Mobile Link option on Scopia® XT Series Endpoint, browse to:

[GUI] > CONFIGURE > ADVANCED > UTILITIES > REMOTE ACCESS > SCREEN LINK/MOBILE LINK
[WEB] > ADMINISTRATOR SETTINGS > UTILITIES > REMOTE ACCESS > SCREEN LINK/MOBILE LINK

Mobile Link/Screen Link Mode:

- Disabled
- Enabled - No PIN
- Enable - Ask PIN (manual pairing)
- Enable - Ask PIN (always)

Important

Mobile Link configuration changes affect also the Screen Link feature, i.e. the possibility for Scopia® Desktop Client applications to share the computer screen with a nearby XT without using a DVI cable.

Important

The automatic pairing (by sound) is possible only in quiet meeting rooms or offices where:

- The mobile device is near the XT microphone pod (the distance between the pod and the device is not more than 1 meter away from a 3-way pod, or less using the 1-way pod)
- There are no relevant obstacles between the device speakers and the pod, and the speakers are oriented towards the pod.
- XTE240 built-in microphone embedded in XTE240 camera cannot detect the pairing sound. To use Mobile Link functionality, please add a 3-way or 1-way microphone pod to your XTE or select the XT manually.

Mobile Link: Known Issues and Troubleshooting

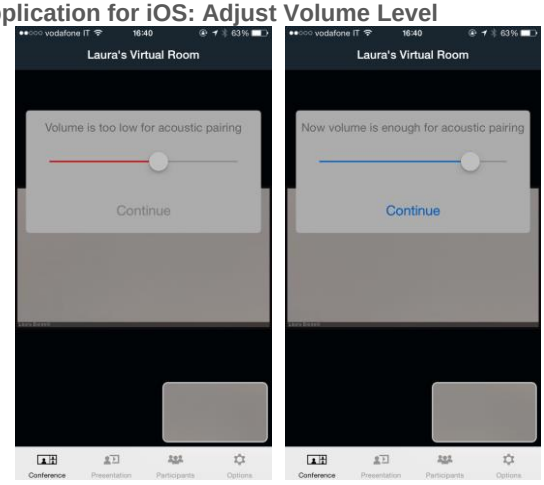
This section illustrates known issues and limitations of Scopia® XT and Avaya Scopia® Mobile Version 8.3.3xx and Scopia® Mobile.

Mobile Link Acoustic Pairing Limitations

The automatic pairing (by sound) is possible only in quiet meeting rooms or offices where:

- The device is near to XT microphone pod, the device speakers are not covered with hands or parts of the body and they are oriented towards the pod.
- The distance between the pod and the device is not more than 1 meter away from a 3-way pod, or less using the 1-way pod
- There are no relevant obstacles between the device speakers and the pod.
- XTE240 embedded camera cannot detect the pairing sound. Please add a 3-way or 1-way microphone pod to your XTE or select the XT manually.
- Do not use Mobile Link with acoustic pairing if the sound (using frequencies in the 17- 20 kHz range) is annoying or hearable for you or other people in open space offices. In this case use the manual pairing procedure, specifying the XT IP address.
- If the XT is not able to detect the sound for acoustic pairing, try to adjust the volume in the Scopia® Mobile application. Manual adjusting of the volume is needed in iOS devices, where the application cannot automatically adjust the volume due to iOS restrictions.

Figure 5: **Scopia® Mobile Application for iOS: Adjust Volume Level**



⚠ Mobile Link Acoustic pairing

- You can verify if the Acoustic pairing is affected by interfering sounds generated by the ambient (for instance by monitors or fire detection devices) on XT graphical user interface.
- In Configure>System Status> Diagnostics>I/O connections>Audio>Tests check the level of the Sonic Performance (acoustic pairing) meter when you are not generating acoustic signals for pairing. The performance meter (blue bar) should be not present or low when acoustic generation is idle, and should reach high performance (full blue bar) during generation of the acoustic signal.
- It the performance is high or variable even if the acoustic generation is not active, the XT might be not be able to perform acoustic pairing properly. Check if there are ultrasonic sources in the room (fans or other devices).
- It the performance is low even if the acoustic generation is active, try to adjust the volume in the Scopia® Mobile application (see previous section).

Figure 6: **XT Acoustic Performance Meter while Idle**

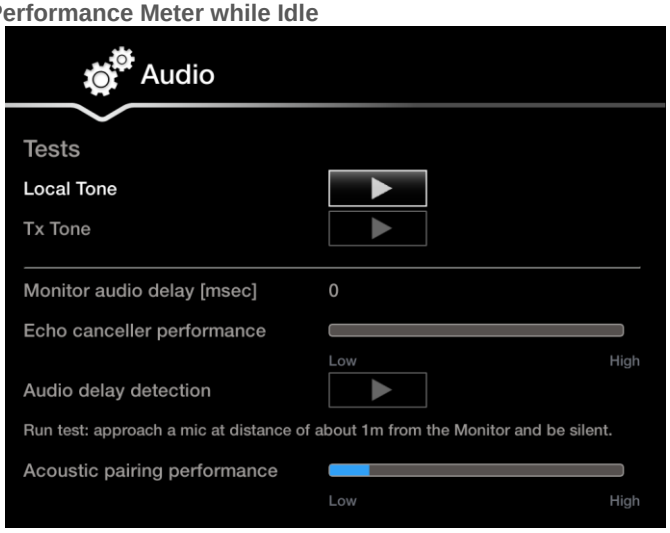
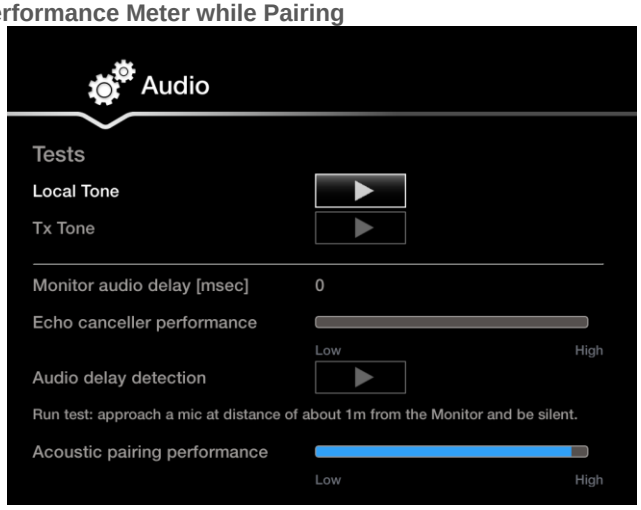
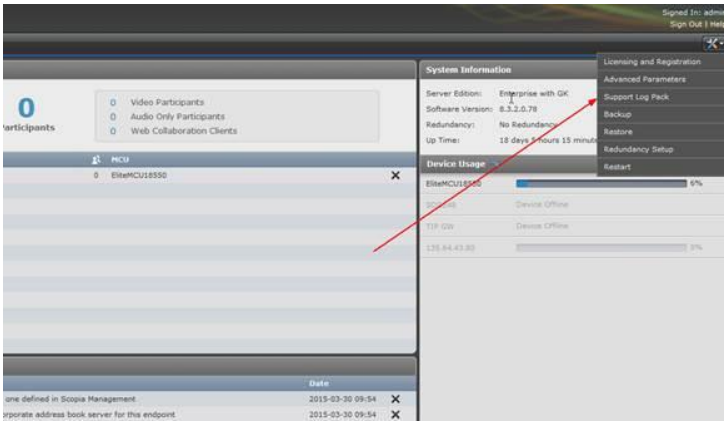


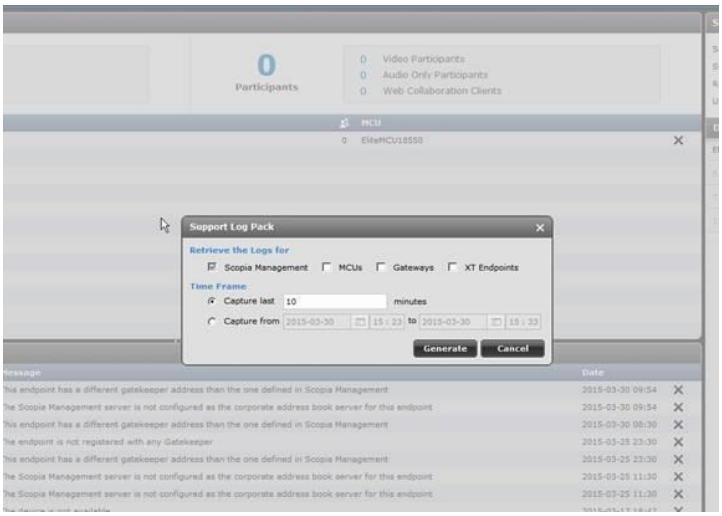
Figure 7: **XT Acoustic Performance Meter while Pairing**



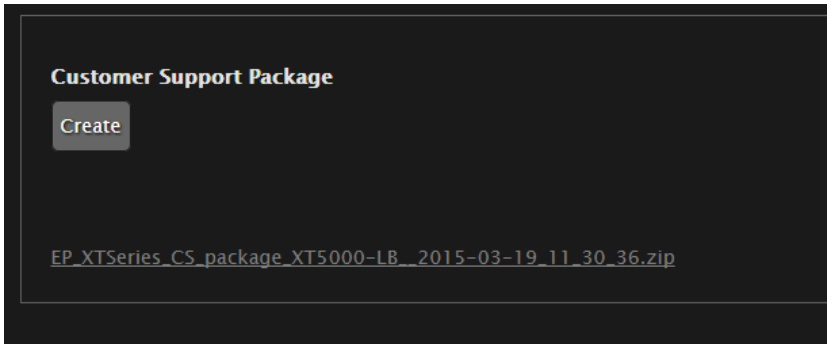
How to retrieve log files

- To collect Mobile Link log files to analyze issues you need to retrieve some log files on Scopia® Mobile application and on other Scopia® Solution components See section Retrieving Log Files for Scopia® Mobile logs, and read along for other log files.
- On Scopia® Management, retrieve the log pack from the toolbar -> Support Log Pack, as the snapshots below.





- On Scopia® XT Series, retrieve the XT CSPackage ([Web] > Diagnostics> Utilities >Customer Support Package: press Create and click on the newly created package)



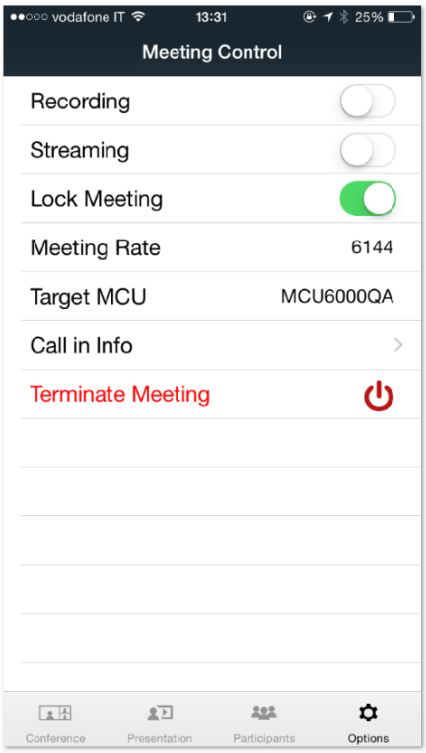
Virtual Knock on the Door

With Scopia® Solution 8.3.2 or later, the moderator can lock down the meeting. When the meeting is locked, a user can request admission to the meeting, like when you "knock on the door" to ask permission to enter a locked room (note that allowing request to join a meeting needs to be set in the virtual room settings)

Lock the Meeting with Scopia® Mobile

if you are a moderator for the meeting, you can lock down the meeting in the Options Section, Lock Meeting.

Figure 8: **Knock on the Door: Moderator can Lock the Meeting**



Important

- The possibility to lock down a meeting is available also in Scopia® Desktop Server versions earlier than 8.3.2, but in such versions the moderator will not be alerted that a participant wants to join a locked meeting.

When a participant wants to join a locked meeting, and the virtual room configuration allows receiving requests to join the meeting, a moderator using the Scopia® Mobile application will see the following notification.

Figure 9: **Knock on the Door: Moderator receives Knock on the Door Request.**



The moderator can decide to admit the requester to the meeting, or to refuse admission. If the above message is dismissed with "Cancel", the request can be accepted by a different moderator or automatically rejected in 30 seconds if no moderator accepts it.

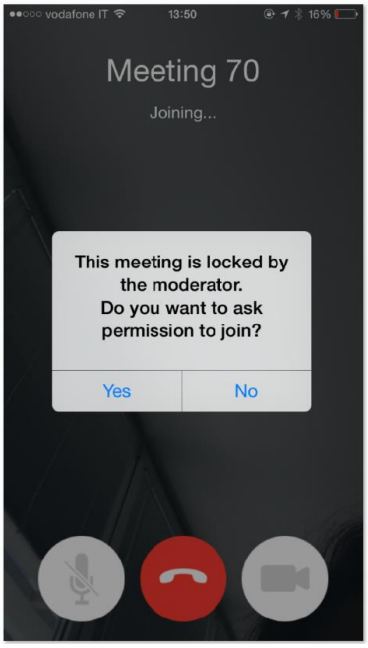
Important

- When a user is requesting admission to the meeting (“knocking on the door”) the following participants will get a notification about it and will be able to accept or refuse the request.
  - When a virtual room has a moderator PIN defined
    - Virtual room owner
    - Any user that entered the moderator PIN.
  - When a virtual room doesn’t have a moderator PIN defined
    - Any user connected to the meeting with credentials.

Ask to Join a Locked Meeting with Scopia® Mobile

When you join a locked meeting using Scopia® Mobile Application, you can see the following message, alerting you that the meeting has been locked by a moderator, and you have the possibility to ask for permission to join the meeting.

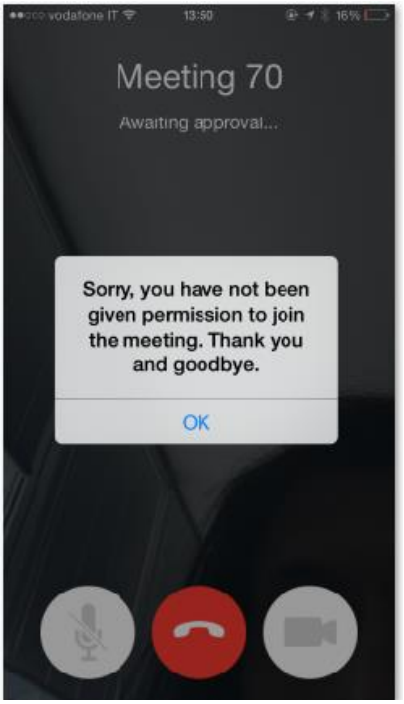
Figure 10: **Knock on the Door: Ask permission to join a locked meeting**



You can decide to ask for permission to join (knock on the door), or to leave the meeting without knocking.

If you decide to ask permission to the moderator, you'll be placed in a waiting room until the moderator accepts or rejects you request. If the moderator rejects the request or does not answer in about 30 seconds, you will see the following notice and then you'll be disconnected from the call.

Figure 11: **Knock on the Door: Permission to join a locked meeting not granted.**



Important

- The possibility to lock down a meeting is available also in Scopia® Desktop Server versions earlier than 8.3FP2, but in such versions the possibility to knock on the door is not supported. You must ask permission to join by directly contacting the meeting moderator (by phone or by mail).

Configuring Knock on the Door for a Virtual Room

This feature is configured per virtual room and can be changed in the Virtual Room setting screen either in SM Admin GUI or User portal or in SDS portal (supported only in Solution 8.3FP2). The feature is configurable in Scopia® Desktop Server or in Scopia® Management, with a checkbox “Allow requests to join locked meetings”, active by default.

When the checkbox is checked, a user trying to join a locked meeting will get the option to send a joining request to the moderator (i.e. “knock on the door” of the meeting).

When the checkbox is unchecked, a user trying to join a locked meeting will get the same experience as the current 8.3.1 version. An SDC will get a message saying that the meeting is locked.

Figure 12: **Knock on the Door Configuration in Scopia® Desktop Server**

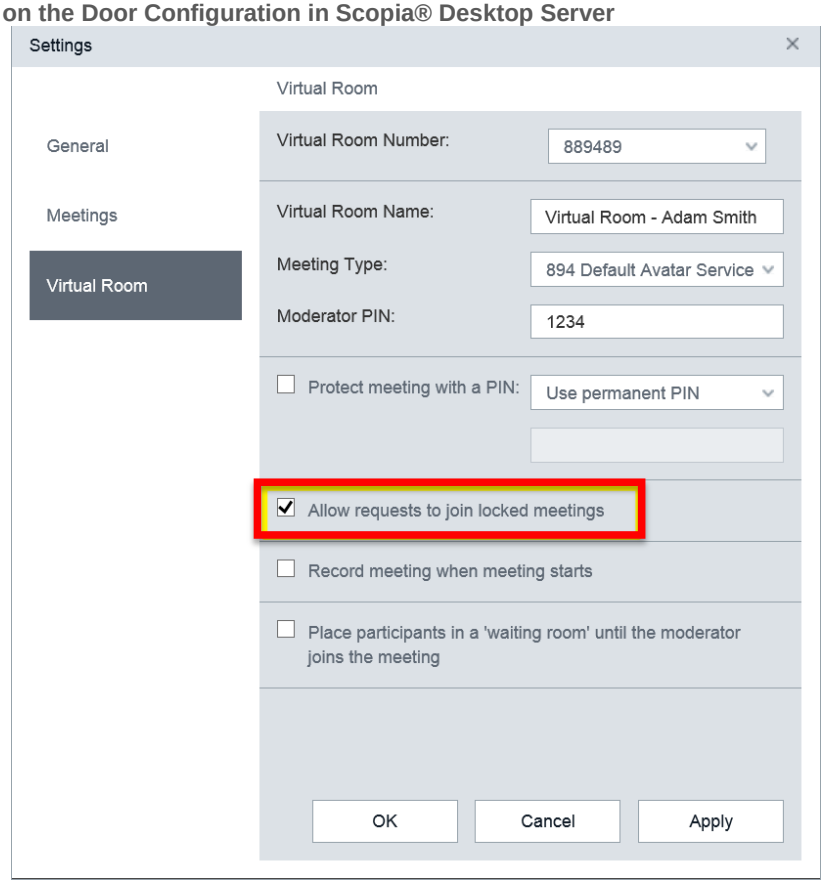
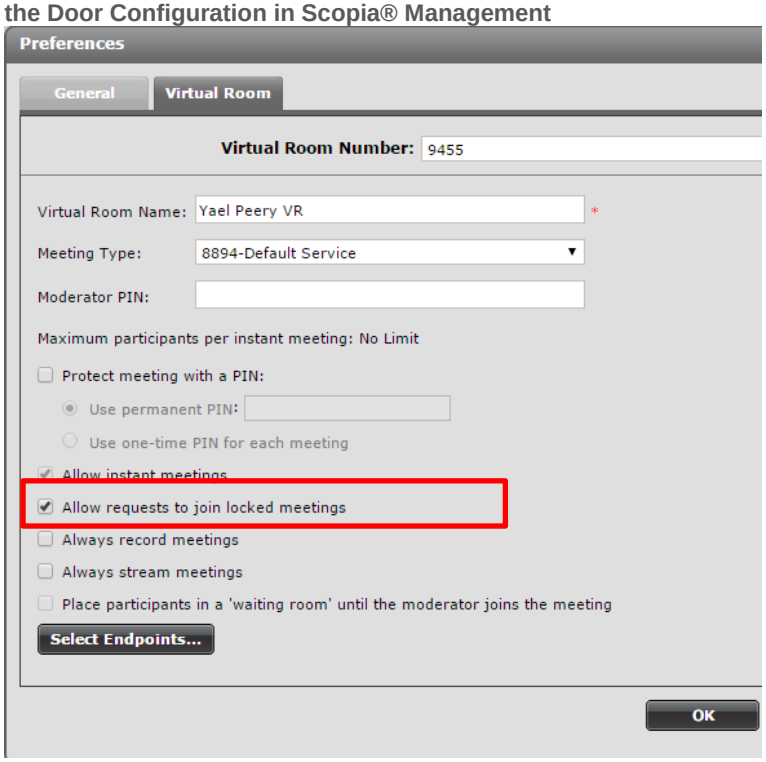


Figure 13: **Knock on the Door Configuration in Scopia® Management**



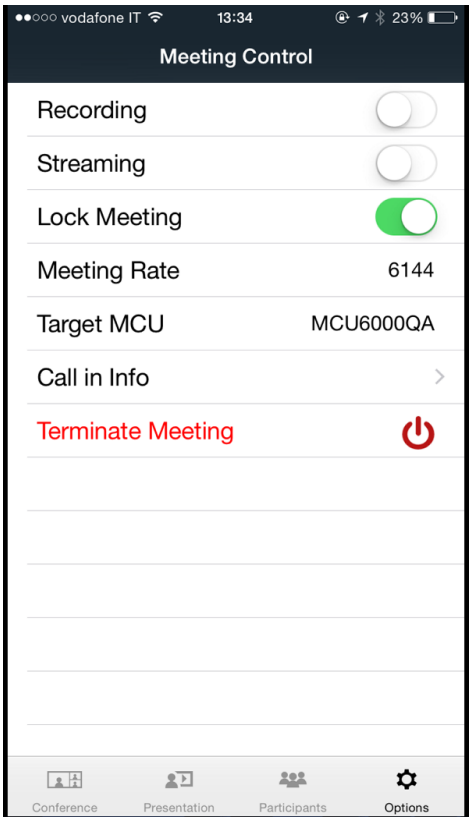
Send e-mail invitation to join the meeting

Now you can easily invite other users to join a meeting in which you are participating with a Scopia® Mobile application.

Browse to Options > Call in Info.

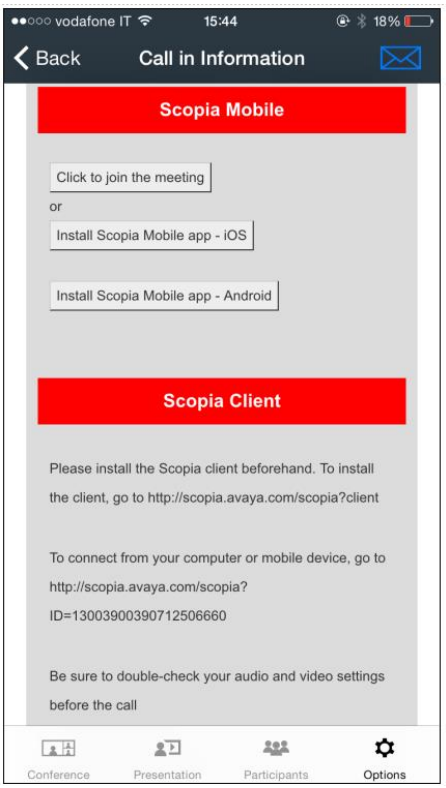
Note that you cannot invite other users in a meeting in which you are only a guest (Options tab is not available when joining a meeting as a guest).

Figure 14: **Options menu**



You will get to the following screen:

Figure 15: **Send Invite to Join by e-mail**



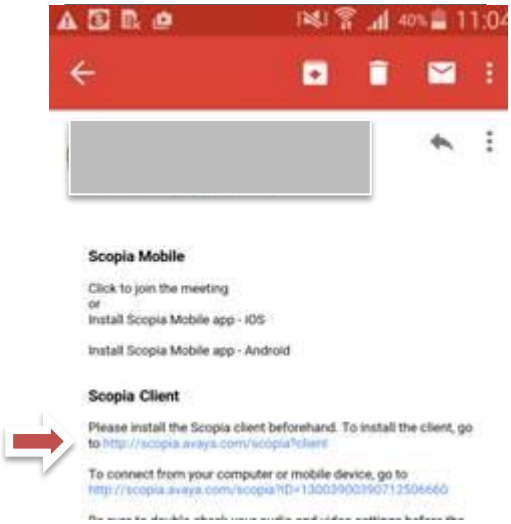
Tap the envelope and add the recipients for your email invitation (you can send an email with the invitation to one or more of your contacts). The email is sent using your default email account.

The invitation text contains instructions how to join the ongoing meeting using the Scopia® Mobile, Scopia® Desktop, a phone or endpoint.

Important

- Please note that your Scopia® Desktop Server administrator should configure the proper information about how to join meetings in the server setup
- On Android devices, some mail clients (for instance gmail) are not able to resolve references with advanced hyperlink (not conforming to the simple http(s):// schema). In such case the shortcut links in the Scopia® Mobile section of the mail will not work.
  Please use the alternate links in the Scopia® Client section of the mail, evidenced with the arrow below.

Figure 16: **Invitations Received with Android Gmail - Use links in the Scopia Client Section.**


Scopia Mobile
Click to join the meeting
or
Install Scopia Mobile app - iOS
Install Scopia Mobile app - Android
Scopia Client
Please install the Scopia client beforehand. To install the client, go to http://scopia.avaya.com/scopia?client
To connect from your computer or mobile device, go to

iOS Enhancements

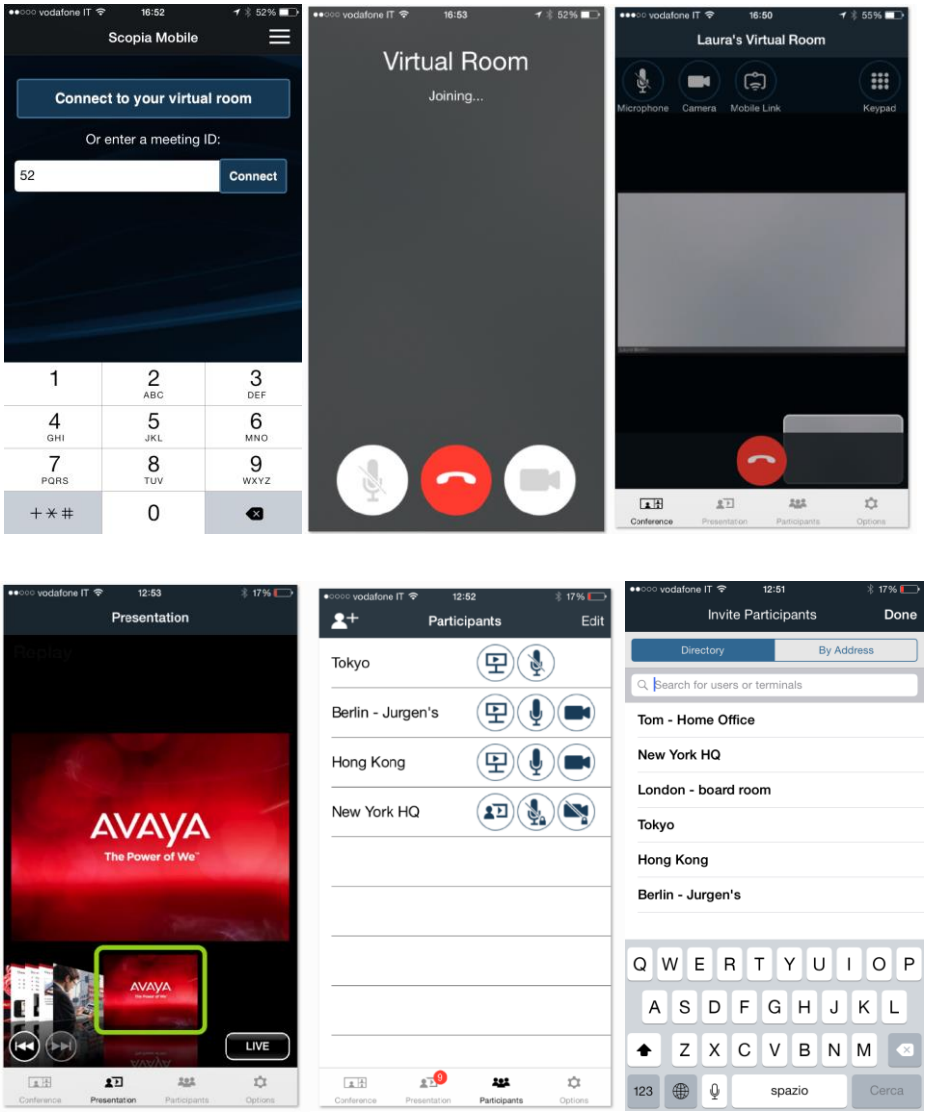
This version includes several enhancements specific for the Scopia® Mobile application for iOS.

New Graphics

In this version the look and feel of the iOS Scopia® Mobile application has been revised to align with latest iOS releases and to better fit the newer iOS devices. Overall usability has been improved as well.

These are examples of the new graphical style of the application, on different devices.

Figure 17: **iPhone Screenshots**



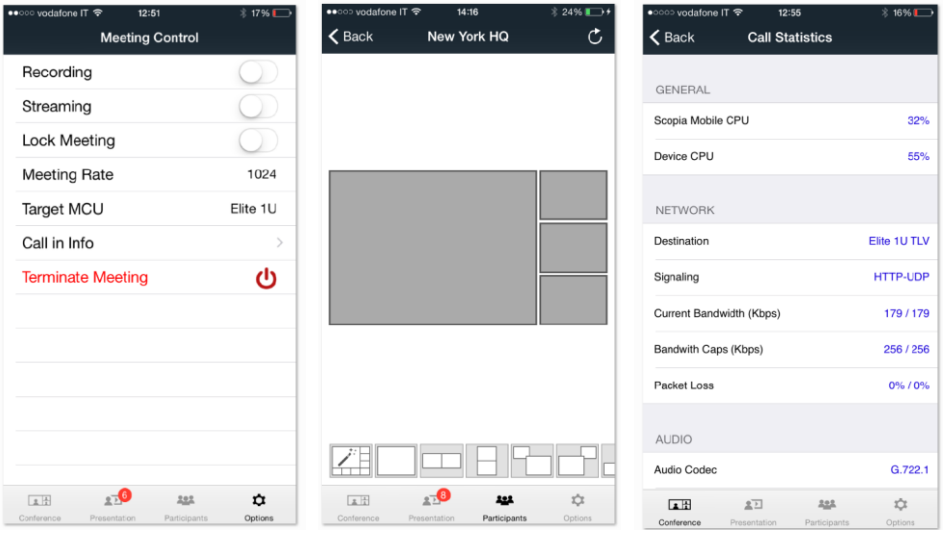
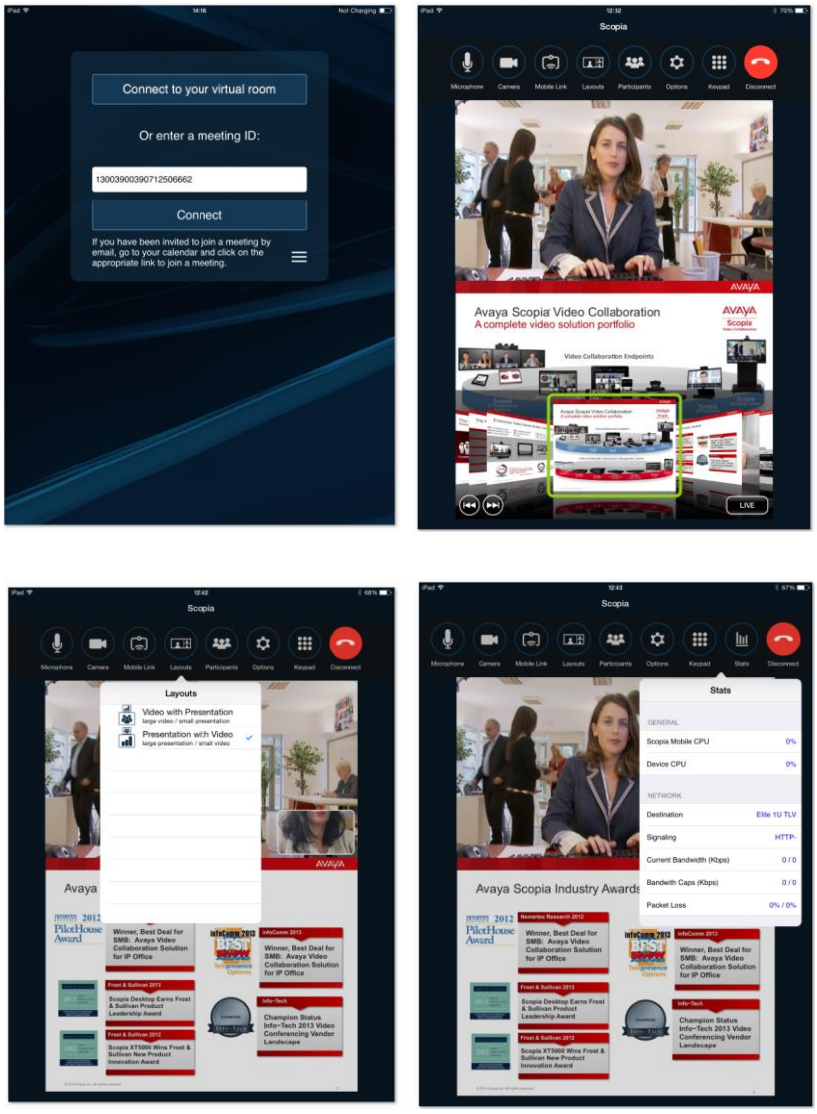
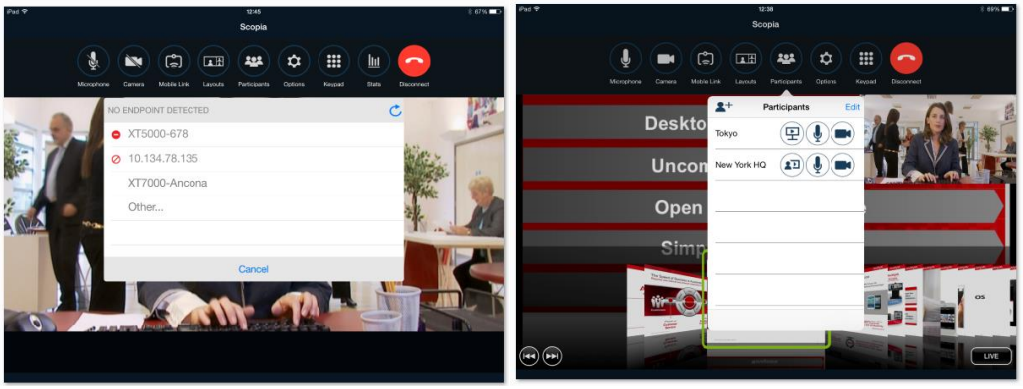


Figure 18: **iPad Screenshots**





Enhancements for Demo Mode

This version allows playing a live video in demo mode, emulating a real meeting experience.

The demo mode also allows demonstrating the "Mobile Link" feature and the "invite by e-mail" feature.

Change Audio/Video Preferences while Joining

When joining a meeting, you can check at a glance if your microphone is currently muted and if your camera is currently blocked, and toggle their status by tapping on the corresponding icons in the initial Joining screen.

The default initial status of the microphone and the camera depends on your preferences in Settings>Scopia>When Joining a Meeting, but they can be changed, only for the current meeting, on the fly.

Figure 19: **Default Microphone and Camera Preferences**

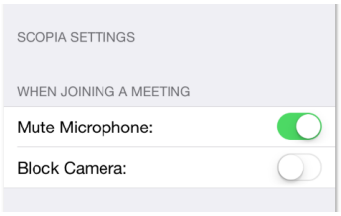


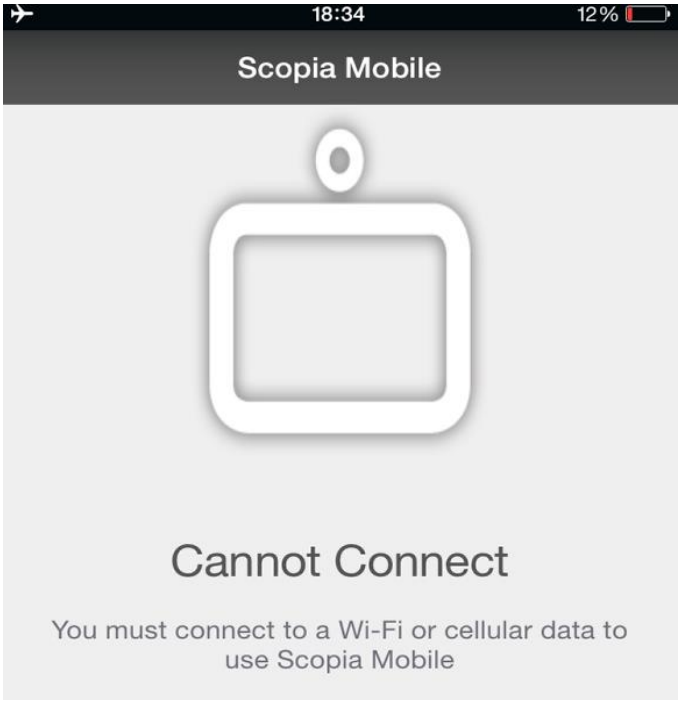
Figure 20: **Change Microphone and Camera Preferences for the Current Meeting Only**



Other Enhancements

- In this version iPhone devices can start a meeting also in landscape orientation or upside down.
- Improved management of device rotation.
- Improvement management of credentials associated to a specific Scopia® Desktop Server.
- Long tapping on a participant name on the participant list now shows info about the participant
- This Scopia® Mobile version for iOS can now run in native 64-bits mode on devices and iOS versions supporting it.
- In this version the application check for the availability of a network connection before displaying the connect page. If a WIFI or cellular data network is available, the reachability of the configured server is checked before connecting. The configured server URL is displayed in red if it is not reachable.

Figure 21: **No Network Connectivity for Scopia® Mobile**



Android Enhancements

This version includes a few enhancements specific for the Scopia® Mobile application for Android.

Log files

Log files are now supported in Scopia Mobile for Android without installing third party applications.

Log files should be available in the data folder of the application and they can be retrieved by connecting the device to a computer using an USB cable, or browsing the files in the computer and sharing them by email or by other ways.

The data folder of the application, whose exact path depends of the device model, is usually Android/data/com.radvision.ctm.android.client or you can search for *.log.

Other Enhancements

- This version uses latest crypto libraries - OpenSSL 1.0.1j
- Improvements in Video Encoder/Decoder

Integrating with Other Scopia® Solution Components

Avaya Scopia® Mobile Version 8.3.3xx is compatible with the following Avaya Scopia® Solution product versions:

- Scopia Elite MCU version 7.7.3 minimum
- Scopia Management Suite version 7.7.3 minimum
- Scopia Desktop Server 7.7.3 minimum
- Scopia XT Desktop Server 7.7.3 minimum

Important

- New solution wise features like Mobile Link and Virtual Knock on the door require that the solution as a whole is up to date to Scopia® Solution 8.3FP3 minimum and all components support those features (Scopia management, Scopia Desktop, MCY, XT Endpoints). Please refer to the release notes of the specific components (it is always recommended to update the solution to the latest release).
- Avaya Scopia® Mobile Version 8.3.3xx is not compatible with the Scopia Classic MCU.

System Requirements

Table 3: **System Requirements for Apple iOS and Android**

	Apple iOS	Android
Minimum CPU requirements	ARM v7 processor	ARM v7 processor[1] Dual Core CPU 1GHz
Minimum OS requirements	iOS 7.0	Android 3.0 (Honeycomb)
Supported phones	iPhone 4, 4S iPhone 5, 5c, 5s iPhone 6, 6Plus iPod Touch 5th generation	Samsung Galaxy S2, S3, S4, S5, S6, S6 Edge Samsung Galaxy Note 3 Nexus HTC One X, Sensation Motorola Razr, Atrix
Supported tablets	iPad 2, 3, 4, Air, Air 2 iPad Mini (all generations)	Samsung Galaxy Tab 10.1, 8.9 Galaxy Tab 2 10.1, Galaxy Tab 3 7.0, Galaxy Tab S Asus Transformer Prime

Important

- iPad 1 and iPod touch 4th generation are no longer supported.
- Android 2.3 Gingerbread is no longer supported

[1] Intel Atom processor is not supported

Supported Languages

Scopia® Mobile application supports 13 languages:

English, German, Finnish, French, Italian, Japanese, Korean, Polish, Portuguese, Russian, Spanish, Simplified Chinese and Traditional Chinese.

How to Retrieve Log Files for Scopia® Mobile

Logs from iOS Devices

Scopia Mobile for iOS will write an XML log file for each call. Logs are saved to the Documents/Log folder of the application, and the last 10 log files are saved. If you are synchronized with iTunes, you can access the logs from **Apps →File Sharing**. You will see ***Scopia*** in the list of apps that support file sharing, and if you click on it you can select the log(s) to save to your computer.

In the unfortunate and unlikely event that Scopia Mobile crashes (or stops running), a crash report is also generated. The crash report will be copied to the computer the next time the device is synchronized with iTunes. This report is useful for R&D to try and find/fix the issue.

There should be two files generated for each crash: .crash and .plist.

On a mac, the files can be found here:
`~/Library/Logs/CrashReporter/MobileDevice/<DEVICE_NAME>/SCOPIAMobile*`

On Windows Vista/Windows 7, they can be found here:
`C:\Users\<USERNAME>\AppData\Roaming\Apple Computer\Logs\CrashReporter\MobileDevice\<DEVICE_NAME>\SCOPIAMobile*`

And on Windows XP, they can be found here:
`C:\Documents and Settings\<USERNAME>\Application Data\Apple Computer\Logs\CrashReporter\MobileDevice\<DEVICE_NAME>\SCOPIAMobile*`

Log files should be available in a data folder of the app starting from version 8.3.3, and they can be retrieved by connecting the device to a computer using an USB cable, or browsing the files in the computer and sharing them by email or by other ways.

Logs from Android Devices

Log files are now supported in Scopia Mobile for Android without installing third party applications.

Log files should be available in the data folder of the application and they can be retrieved by connecting the device to a computer using an USB cable, or browsing the files in the computer and sharing them by email or by other ways.

The data folder of the application, whose exact path depends of the device model, is usually Android/data/com.radvision.ctm.android.client, or you can search for *.log.

Application Gestures Quick Reference

[All] Tap on a participant name to change the layout options

[All] Tap and hold the video window on the screen to show pause/resume video functions

[All] To see a specific participant, double-tap the participant image on the video window.

[All] To change the video conference display layout, tap and hold the video window on the screen, and tap one of the layout options.

[All] To change the position of the participant images, drag the images to the location that you want.

[All] To change the position of the self-view image, drag it to one of the 4 corners.

[iOS] Long tap on self-view video image to activate the option to remove it

[iOS] Long tap on a participant name to show call info for that participant

[iOS] when using a phone-sized device, tap the videoconference with two fingers to switch to presentation view. Tap the presentation with two fingers to switch back to conference view.

[iOS] when using a tablet sized device, swipe the videoconference to switch to presentation view. Tap the presentation with two fingers to switch back to conference view.

[iOS] To disconnect a participant, swipe across the participant’s name and tap Delete.

[Android] In the error dialog, perform a long tap gesture on error message text. It will reveal extra error details (not localized).

[Android] To disconnect a participant, tap and hold on the participant's name and tap yes when prompted to remove.

Resolved Issues

The table below details the list of issues that were fixed in this update of Avaya Scopia® Mobile, respect to previous versions 8.3.107.75.7 (iOS) and 8.3.1.52.5 (Android)

Table 4: **List of resolved issues in this version**

Case Number	iOS	Android	Description of Issue
RVSCOMOB-338	✓	✓	1-6416775233 - Android and iOS clients use source ports outside the specified range in SDS. Connect as TCP and cause latency.
RVSCOMOB-320	✓		"x" to clear a field content on iPhone 6+ is not located on the border of the field
RVSCOMOB-303	✓		iPad3 - Failed to swipe a participant
RVSCOMOB-322	✓		Presentation Only-iPAD does not have Disconnect button when in portrait view
RVSCOMOB-302	✓		iPad2 - display error message while initiate recording
RVSCOMOB-72	✓		SI #161564: SCOPIA Mobile user able to change main layout w/o entering moderator PIN
RVSCOMOB-301	✓		iPad3 - display XT5000 without mic icon
RVSCOMOB-189	✓		iPhone 4s is stuck while joining to a meeting upside down
RVSCOMOB-248	✓		iPad2 - error occurred during start recording
RVSCOMOB-292	✓		Mobile user (iOS) are not returned into live presentation after freeze & resume presentation
RVSCOMOB-274	✓		PIN code request gets truncated if you start the call with the iPhone orientation -180º and then invert the phone
RVSCOMOB-247	✓		iPhone4 - statistics display actual lower BW (448) than was defined 'Enhanced'
RVSCOMOB-211	✓		[Options][Apple] Options menu not always is synchronized between devices even after refreshing repeatedly
RVSCOMOB-140	✓		SI #167896 iOS App iPhone 4S: Meeting ID not allowed (ios5 only)
RVSCOMOB-300	✓		iPhone#6 -Login credential deleted controller location is in the middle of edit box
RVSCOMOB-289	✓		Mobile user can't invite EP from directory
RVSCOMOB-325	✓		Refresh button at Layout menu doesn't perform any action
RVSCOMOB-129	✓		SI #165309: DF1455 - iPad: letter characters are accepted on meeting id
RVSCOMOB-53	✓		[SD][Mobile][IOS][Iphone 4s]Sometimes the application is flickering
RVSCOMOB-20	✓		string of error message is incorrect
RVSCOMOB-51	✓		Meeting options view does not fit in iPad popover view if conference is cascaded
RVSCOMOB-285		✓	1-6069986842 - Android app allows guest access to DTMF keypad
RVSCOMOB-174		✓	[Solution][SDS][Mobile] Android 4.4.2 kitkat has cut tab names when using "Huge" font instead of "Normal"
RVSCOMOB-249		✓	Android: When using high profile, the statistics popover doesn't quite fit, so the codec information bleeds onto the label
RVSCOMOB-205		✓	Scopia Mobile icon is active on the home page of the Scopia mobile app
RVSCOMOB-168		✓	[Solution][SDS][Mobile] Options menu have truncated buttons when using the Italian language on the Samsung Galaxy Tab1
RVSCOMOB-59		✓	[Solution][8.0.1][Mobile] When terminating the meeting from a different participant (not the mobile), there is no warning for the mobile user that the meeting was terminated

Known Issues

This section details the list of issues that remain unresolved in this version. It applies to both the iOS and Android clients.

Table 5: **List of known issues in this version**

Case Number	iOS	Android	Description of issue
RVSM-4167	✓	✓	Alternating a presentation between a Scopia® Desktop client using WCC (Web Collaboration Plugin) and a Scopia® Desktop Client not using WCC or a standard endpoint (XT Series or other vendors) the slider functionality on Scopia® Desktop Clients is disabled and the Scopia® Mobile app does not receive any presentation. As a workaround, ask the presenter to stop and send again the presentation.
RVSM-4154	✓	✓	XT can join a wrong meeting for Mobile Link when it is managed by Scopia® Management 8.3.2.XX. Scopia management should be updated to release 8.3.3 for that functionality to be used with Scopia Mobile
RVSCOMOB-406	✓		iOS devices when working via Proxy with Authentication, with media streams tunneled through some HTTP proxy server used by the Wi-Fi or cellular data connectivity , might have up to 10 seconds delay on actions. This issue is caused by changes in Apple iOS.
RVSCOMOB-172		✓	If "Smart network switch" Wi-Fi setting or applications able to detect availability of data connections are enabled in your device, the meeting can be dropped when the quality of the data network changes (a better data network is detected). It is suggested to disable such feature to maintain the meeting connected.  On some devices, 3G/4G connection will in any case be dropped when a wifi connection is detected.
RVSCOMOB-263		✓	[Note 3][Volume] Default maximum volume of the Note 3 is very low when using scopia mobile application
RVSCOMOB-122	✓		Using iOS 7.0 or later, volume cannot be lowered to zero with the volume button. Use the volume on/off switch button.
	✓	✓	When connecting to a Scopia XT Desktop (using the internal MCU of the Scopia XT endpoint), you will face the following limitations: You will only connect as a guest – so you will not see the participant list and will have no moderation functionality You can only have G.711 audio
9017	✓	✓	When you connect with the option to mute your microphone when joining a meeting, your audio might be heard for a very short period of time.
21454	✓	✓	Scopia Mobile on iPhone will be disconnected from a meeting if user accepts phone call and stays on phone call for more than 1 min.
9194	✓		If you launch Scopia Mobile from either web page or URL, where the server defined in the web page doesn't quite match the server in the settings, you will connect as a guest since Scopia Mobile does not recognize the server as your home server.
18603 18029		✓	Bluetooth headsets are not supported with Android phones and tablets
		✓	If you use the Asus Transformer with an external keyboard, mute speakers key is not functional in Scopia Mobile app.
		✓	Notifications for new slides received are not available
		✓	Mobile link could not work when the device is configured to use a proxy with authentication for internet access.

Additional References

- For Scopia® Technical Documentation, see http://support.avaya.com. Enter Scopia® Mobile as the product name, to download User Guides or Release Notes.
- For Third Party Notice and Copyright Info about Scopia® Mobile Applications, see http://support.avaya.com/Copyright
- To search the Scopia® Knowledge Base, see http://support.avaya.com or directly at http://kb.avaya.com
- For more information about Administering Avaya Video Conferencing Solution, see https://downloads.avaya.com/css/P8/documents/100172067
- For more information about the complete set of products offered in the Scopia® Solution, see http://www.avaya.com
- For support on Avaya products, see http://support.avaya.com

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