



Release Notes for Avaya Scopia® XT Desktop



Version 8.3.4
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Table of Contents

General 3

Compatibility..... 3

Technical Documentation..... 4

System Requirements..... 4

Server Platforms 4

Client Platforms 5

Resolved Issues and Enhancements 6

Known Issues 8

Scopia XT Desktop Known Issues 8

This document contains late breaking or other information that supplements these Avaya Scopia Desktop components:

- Scopia Desktop Server 8.3.400.057
- Conference Server 8.3.400.056
- Conference Client 8.3.400.054
- Mac Client 8.3.4 (818)

General

Avaya Scopia XT Desktop version 8.3.4 contains fixes listed in the resolved Issues section. It also adds support for Edge Browser.

Compatibility

Scopia XT Desktop Server version 8.3.400.057 is compatible with Scopia XT Series version 3.1.0 or later (XT1000 series with release 2.5.416 or later) .

Note that Screen Link requires XT serie release 8.3.2 and up

Technical Documentation

Download the product documentation from <http://support.avaya.com/downloads/>

Enter **Scopia XT Desktop** as the product name to download:

- Installation Guide for Scopia XT Desktop for version 8.3.3
- Administrator Guide for Scopia XT Desktop version 8.3.3
- Release Notes for Scopia XT Desktop version 8.3.3

System Requirements

This section describes the system requirements for the Scopia XT Desktop Server and Scopia XT Desktop Client.

Server Platforms

- Machine Specifications Scopia XT Desktop Server
 - Intel® Core™ i3 Processor @ 2GHz or higher
 - 2 GB or more RAM
- Operating systems
 - Windows 7 Professional
 - Windows 2008 SP2 or Windows 2008 R2, 32 and 64 bit (English, Japanese)
 - Windows Server 2012 Standard Edition (English)
- Virtualization
 - VMware vSphere 5.1-5.5
 - Resources required per SDS VM:
 - 4 Vcores @ 2GHz
 - 2 GB RAM
 - 64 bit VM
 - Restrictions:
 - If additional VMs are running on the host, the host CPU must not surpass 60% CPU.
- Web browsers (for the Administration User Interface)
 - Internet Explorer 8 minimum (Windows)
 - Firefox 40 minimum (Mac and Windows)
 - Safari 6 minimum (Mac)
 - Google Chrome 44 minimum (Mac and Windows)

 Important

Scopia XT Desktop is tested with the latest browser versions available at the time of release.

Client Platforms

- Machine Specifications for Standard Definition experience
 - PC Intel Pentium 4, 3.0 GHz or faster
 - PC AMD Athlon 3.0 GHz or faster
 - PC Intel Centrino Mobile Processor 1.8 GHz or faster
 - Mac with Intel Core Duo 1.8 GHz or faster
 - Netbook Intel Atom Processor 1.6 GHz or faster
 - 1 GB of RAM or more
- Machine Specifications for Enhanced Definition experience
 - PC Intel true dual core processors - Core 2 Duo 1.8 GHz or faster
 - PC AMD true dual core processors - e.g. Phenom IIx4 91- 2.X GHz or faster
 - Minimum 2 GB of RAM
- Machine Specifications for High Definition experience
 - Intel PC architecture should have at least one of the following:
 - PC Intel with 2nd Generation (Sandy bridge) Intel Core Processor or newer
 - Or
 - Any Intel generation with Quad core processors
 - i5 or i7 processors recommended
 - PC AMD Quad-Core Opteron
 - Mac with Intel Core 2 Duo 2.7 GHz or faster
 - Minimum 2 GB of RAM, 3 GB of RAM or more recommended
- Operating Systems (we recommend that you use the latest service pack of Windows operating systems listed in this section)
 - Windows 7 (32 and 64 Bit)
 - Windows 8 (8.0 and 8.1 Desktop mode, 32 and 64 Bit)
 - Windows 10 (Desktop mode 32 and 64 Bit)
 - Macintosh OS X version 10.7 (Snow Leopard) or higher, Intel CPU only
- Web browsers
 - Internet Explorer 8 minimum (Windows)
 - Note that 32bit version is the default browser on any Windows PC. The portal should not be opened from within a 64 bit IE window
 - Edge 25 minimum (Windows)
 - Firefox 40 minimum (Mac and Windows)
 - Safari 6 minimum (Mac)
 - Google Chrome 44 minimum (Mac and Windows)
- Screen link
 - Proximity based pairing requires that the computer's speakers can play sounds up to 19KHz.

Important

It is mandatory to have Internet Explorer installed on your Windows PC in order to use Scopia Desktop Client, even if you chose to access the meeting with an alternate web browser like Firefox, Safari or Chrome.

Scopia XT Desktop is tested with the latest browser versions available at the time of release.

Resolved Issues and Enhancements

This section details the list of issues that were resolved in this version..

Table 1: List of resolved issues in this version

Case Number	Description of issue
RVSCODSK-3333 1-9401103522	Scopia Desktop icon on Mac is invisible when using Mac "dark menu bar" preference.
RVSCODSK-3306	Client installation not working properly when connecting via Proxy server with authentication
RVSCODSK-3296	Memory leak (leading to a server crash) with Slider
RVSCODSK-3293 1-9367272407	Stack trace shown after clicking Details on error messages even when showstacktrace=false on Scopia desktop server
RVSCODSK-3283	Client does not share popup window or menu list in application sharing
RVSCODSK-3267	When the Proxy Authentication pop-up is displayed, the focus wasn't at the login username
RVSCODSK-3262	Proxy authenticated only work if configured on the client settings
RVSCODSK-3243 1-9339356345	Scopia Desktop Optional Components show wrong language in Chrome and Firefox
RVSCODSK-3242	Client doesn't present the RED border when enabling presentation
RVSCODSK-3237	Scopia desktop Launcher proxy authentication popup does not allow moving between fields by pressing on Tab
RVSCODSK-3236	Scopia Desktop Launcher does not work with Proxy with authentication when working with HTTPS
RVSCODSK-3234	CuCore crashed when opening the "Settings" of the Scopia Desktop client
RVSCODSK-3229 1-9330046529	Desktop client crash when chars Ü/Ö/Ä are used in "Your name"
RVSCODSK-3221	Scopia Desktop Mac OSX 11 after upgrade doesn't restart
RVSCODSK-3220	Client issue with Firefox and Proxy Authentication

1-9253441650	
RVSCODSK-3219 1-9315115097	Conference Server crash
RVSCODSK-3186 1-9349078462	Data only URL parameter does not work
RVSCODSK-3183	PARTICIPATE NOW button does nothing on iOS 9
RVSCODSK-3179	When Middleware is restarted while there are ongoing calls, false recording indications are sent
RVSCODSK-3171 1-9273705222	When Content Codec is set to H.263+ Viewing Clients see cropped screen and no red border
RVSCODSK-3170 1-9278991460	Scopia Desktop Server Freeze
RVSCODSK-3151 1-9263794886	Russian Translation Error
RVSCODSK-3027	Autojoin does not work on Mobile portal
RVSCODSK-3015 1-9214979130	Error on entry page when Guest access disabled
RVSCODSK-3005 1-8873115721	Content Center – when trying to play a recording user gets the following error: "Recording has Bad Public Movie Atom"
RVSCODSK-2985	Link to download a client doesn't work and gives a bad pop-up window sequence if done in Internet Explorer
RVSCODSK-2975 1-8710215216	Error: "The server is unavailable or the login credentials are incorrect" due to special characters
RVSCODSK-2950 1-9091259503	Some client settings parameter labels displayed in English when French language is set
RVSCODSK-2918	Request of user/password for proxy from MSPROXY application doesn't present any clear information that the user/password requested is for PROXY settings
RVSCODSK-2875	The text shown when streaming is started indicated "recording" instead of "webcast"
RVSCODSK-2782 1-6734523348 1-6921154770 1-6838948398	MWProxy floods Scopia Desktop Server with install requests
RVSCODSK-2750	CUCore PC process crashing when user ends Application sharing/presentation
RVSCODSK-2695	Localization fixes
RVSCODSK-2608	Updates are not presented in a clean installation of Scopia Desktop client with new browser Microsoft Edge

RVSCODSK-2348	Scopia Desktop Server crash with full capacity Web Collaboration Server
RVSCODSK-2316 1-6416775233	PC and Mac clients use src ports outside the specified range in Scopia Desktop Server. Connect as TCP and cause latency.
RVSCODSK-2212	Content Center - Portal is missing recording & streaming tabs
RVSCODSK-1965 1-9204026126	Recording And Streaming - No maximize option on player with FireFox
RVSCODSK-1362	Only portion of the screen is presented when using H263+ presentation at the Scopia Desktop Windows Client
RVSCODSK-1325	When choosing a specific application to present and then minimize the red rectangle remains as a very small rectnagle in the upper left corner of the monitor
RVSCODSK-2826 1-7339880882	Incorrect icon for Copy to Clipboard
RVSCODSK-1882	Scopia Desktop Server crashed during stress test

Starting with 8.3.3:

1. **MWProxy.exe** has been renamed to **ScopiaLauncher.exe** for a more friendly name in the Chrome/Firefox external protocol approval request

Known Issues

This section details the list of known issues for this version.

Scopia XT Desktop Known Issues

Table 2: List of known Scopia Desktop issues in this version

Case Number	Description of issue
3369	The HP Elite Autofocus web camera shows pink bands in the picture. Eventually, the picture freezes. Please check on the HP site for an updated driver.
3391	If a user changes their computer's resolution while watching a presentation, on some machines the presentation disappears (and is replaced by the remote video). Restoring the resolution will restore the presentation.
18452 (16384-10455)	On Windows, when the Scopia Desktop Client is viewing the video in full-screen, the menu options might appear off screen. If this happens, the same menu options are available from a context menu, right-click on the video to view the context menu.
19033	The Mac Client supports 'Basic' and 'Digest' HTTP proxy authentication only. NTLM, Kerberos, and Negotiate authentication are not supported. This can cause call failures when

	working with ISA proxy that requires authentication.
19045	The Mac client will work with HTTP proxies. However, If multiple proxies are returned in the PAC file, Scopia Desktop will only try to connect to the first one in the list.
19046	Note that if only HTTPS Proxy is configured (no HTTP proxy) and the HTTPS Proxy requires authentication, the username and password must be configured manually in the System Preferences (for Mac client) or the Scopia Desktop Settings (for Windows client) in order for the client to connect properly
19241 (160064)	The Scopia Desktop Client will not be able to send private chat messages to Scopia Mobile Clients – they do not appear in private chat drop-down window.
RVSCODSK-94	On Internet Explorer 10 and up, the links on the portal page to Check Your Audio and Check Your Video do not work. As a workaround, from the Start menu, choose Conference Client > Settings. In the settings dialog, switch to the desired Audio or Video tab.
RVSCODSK-196	After uninstalling Scopia Desktop, make sure to manually remove the following folders: C:\Program Files (x86)\Radvision\Scopia Desktop C:\Program Files (x86)\Radvision\ bak
RVSCODSK-339	Slider doesn't open when Scopia Desktop client from a manually cascaded meeting shares a presentation
RVSCODSK-393	When sharing an application using the Windows client, some areas not belonging to the application might be shared.
RVSCODSK-455	Windows client might get stuck: when changing the audio device during call- There is a need to kill CuCore & CAXHost through Task Manager.
RVSCODSK-519	Upgrade to new location does not maintain old configuration - After upgrade the version to another location. The user will have to reconfigure the system.
RVSCODSK-542	HTTPS upgrade – Certificate file is not saved if non default certificate was set and the file resides under the SCOPIA Desktop installation directory path - The certificate should not be saved under the default installation directory path of SDS
RVSCODSK-670	In MAC client – sometimes presentation icon next to the terminals and remote clients is missing
RVSCODSK-835	After the restart of SDS, the confsrv.exe service does not always start automatically – - Set the service startup mode to delayed if available, or start the services manually)
RVSCODSK-950	If using Windows 8 and 8.1, you must install the Scopia Desktop Client from the Desktop interface.
RVSCODSK-1115	After a full uninstall some folders and files are left on the SDS - The user needs to manually delete the files at: C:\Program Files (x86)\Radvision\SCOPIA Desktop
RVSCODSK-1143	Uninstallation of Scopia Desktop Server leaves folder and log files on the server that cannot be removed manually until the service "opcle" is closed in Task Manager
RVSCODSK-1177 SI# 173450	Lync client was visible in presentation mode although the SDC user shared specific application (PowerPoint)
RVSCODSK-1302	The Config Tool can gets distorted when enabling HTTPs, user won't see the top-right close window "X" button. User can close the config tool from the task bar.
RVSCODSK-1421 SR# 1-6058169322	Scopia Desktop client displays certificate warning when expired Verisign certificates exist on the PC. Delete the expired certificate from the PC then reboot.
RVSCODSK-1860	Screen Link requires a direct IP connectivity between computer and XT Endpoint. 1. Computer must reach the selected XT by IP address, using HTTPS (port 443/TCP). 2. XT must reach the computer's IP address using RTPS (port 8554/TCP). 3. You need to allow ingoing connections from XT to Scopia Desktop Client (port 8554, TCP) on your computer. When the firewall alert appears on your computer, press "Allow access". Windows PCs may require administrator's permission to open ports in the firewall. The user will get a pop-up that requires choice of one of the following two options in case

	there is not exception in the firewall settings: 1. Allow access: in this case you will get another pop-up requesting the Administrator Password. 2. Cancel: if you cancel, the Mobile Link or Screen Link won't work.
RVSCODSK-1866	Scopia Desktop Mac client upgrade doesn't work if the SCOPIADesktop drive is mounted - user needs to eject it before installation by Right clicking on it and selecting "Eject SCOPIADesktop". Otherwise the new client will not be installed, although you will be able to go through the whole installation procedure, you will always be prompted to install the new client.
RVSCODSK-2285	Video option disabled for the user who leaves a meeting and rejoins. User will have to reconnect. What is the difference between Leave/Rejoin and Reconnect?
RVSCODSK-2877	When Firefox and IE proxy settings are different and the SDC has proxy set to automatic, Firefox will have problems joining a conf
RVSCODSK-2970	After a fresh install of the client, the server URL and the username are not filled automatically in the client (quick access to the user portal and contact list for Pro users will not work). The user will have to configure it manually in the client settings
RVSCODSK-3248	Guest participant fails to "knock on door" if guest name contains quotation mark (?) or apostrophe (')
RVSCODSK-3250	Windows 10 - Application sharing on virtual desktop 2 is partially hidden by the client residing on virtual desktop 1
RVSCODSK-3297	When Proxy FQDN is not resolvable, the Scopia Desktop updates are presented even though the client is installed
RVSCODSK-3304	Mac OS X client at full screen view, part of the video/presentation is cut.
RVSCODSK-3312	Scopia Desktop portal on Chrome and Firefox relies on cookies to determine if the client is installed. When using different browsers or after clearing the cookies, the user will be asked to install the client even if the client is already installed and up to date.
RVSCODSK-3323	Video window is stuck when moving it while presentation is loading. To resolve, stop and initiate presentation
RVSCODSK-3949 1-9089205847	Pinning SDC app to Task bar will result in a blank window opening when clicked
RVSCODSK-3228 1-9303920314	Wrong position of dropdown menu in the FP3 SD client when window is maximized
RVSCODSK-3998 1-9191951942	SD portal supports TLS v1.2, but the client does not yet
RVSCODSK-3923 1-7776673346	SDC Black strips on ppt Pres w/HiRes Monitor
RVSCODSK-3825 1-6733961419	Error Ajax Request popup on Chrome and Firefox when refreshing the portal multiple times
RVSCODSK-2812 1-6733668546	On Mac Chrome browser indicates client must be installed when it's already installed
RVSCODSK-2811 1-6650678838	Windows client memory continues to grow until an eventual crash (approx 3 days)
RVSCODSK-2229	Remote Video menu display problems in MINI
RVSCODSK-1016 16384-10270	No way to specify time period for SCOPIA Desktop CSLog downloads via SDS admin GUI. Workaround: https://kb.avaya.com/ext/index?page=content&id=FAQ107063
RVSCODSK-632	Missing HTTPOnly flag on cookies

1-6267701970	
RVSCODSK-3366	Microsoft Edge keeps requesting to use "Avaya Scopia Client" before any actions with Scopia Desktop client
RVSCODSK-3371	Scopia Desktop client still runs after user ends meeting even though 'Exit Conference Client when conference ends' is enabled in Settings
RVSCODSK-3369	Scopia mini cannot join meeting with PIN code
RVSCODSK-3362	Info button for Scopia Mini on Mac OSX don't work
RVSCODSK-3367	Scopia Desktop portal prompts to install the client even if the client is installed and up to date when connecting to a system (different Scopia Desktop URL) for the first time.
RVSCODSK-3361	Protect meeting field on Scopia Desktop settings (portal) displays indicates permanent PIN even when one-time PIN is selected. This is only a display bug, the one time PIN is actually being in use
RVSCODSK-2488	Scopia Desktop server does not work with HTTPs certificate via Store. Workaround is to use the certificate file itself.