



# End of Sale Notice

**Notification Date:** 21<sup>st</sup> December 2015

**Effective Date:** 13<sup>th</sup> June 2016

**Subject:** End of Sale for Avaya Contact Center Select Rel 6.4.2 for New Systems and ASIPP migrations.

**Theatre/Region:** All

## Revision History

Revision Date	Reason for change
21 <sup>st</sup> December 2015	Initial publication of the End of Sale notice

## Summary

Effective **13<sup>th</sup> June 2016** Avaya will end the sale ACCS 6.4.2 for New Systems and ASIPP migrations.

Effective **14<sup>th</sup> March 2016** Avaya will end the sale ACCS 6.4.2 Hardware Appliance Server 306737.

Existing customers will also be able to add licenses per standard Avaya corporate lifecycle policy until the End Of Manufacturer Support date **13<sup>th</sup> June 2017**.

## Discontinued ACCS 6.4.2 Codes

The following Material codes will be End of Sale on the **14<sup>th</sup> March 2016** and the offer will be removed from the Avaya Solution Designer provisioning and quotation toolset.

Material Code	Description
306737	ACCS 6.4.2 Hardware Appliance Server

The following Material codes will be End of Sale on the **13<sup>th</sup> June 2016** and the offer will be removed from the Avaya Solution Designer provisioning and quotation toolset.

Material Code	Description
370230	ACCS R6 FP2 Base System Software + License Bundle
700509036	ACCS 6.4 DVD
380825	ACCS R6 FP2 BASE SW ASIPP UPG LIC
380826	ACCS R6 FP2 BASE SW ASIPP ENTL LIC
339115	ACCS R6 MMED ASIPP UPG LIC



339116	ACCS R6 MMED ASIPP ENTL LIC
339117	ACCS R6 SPV ASIPP UPG LIC
339118	ACCS R6 SPV ASIPP ENTL LIC
380827	ACCS R6 BUS CONTINUITY ASIPP UPG LIC
380828	ACCS R6 BUS CONTINUITY ASIPP ENTL LIC

### Expansion ACCS 6.4.2 Codes

The following Material codes will remain on sale until the End of Manufacture Support date of **13<sup>th</sup> June 2017** at which point the offer will be removed from the Avaya Solution Designer provisioning and quotation toolset.

Material Code	Description
306808	Voice Agent License
306809	Contact Center - Multimedia Agent License
306810	Contact Center -Supervisor License
370231	ACCS Business Continuity
307703	Dialog Port

### Migration Strategy

Customers may expand existing ACCS 6.4.2 systems until the End of Manufacture Support date of **13<sup>th</sup> June 2017**

Customers may upgrade to ACCS 7.0 using the IPOSS entitlement or transactional codes, refer to the ACCS 7.0 Offer Definition for full details.

### Schedule

End of Sale Date (last day to order new systems)	13-June-2016 (14 Mar-2016 for code 306737)
End of Manufacturer Support for SOFTWARE *	13 June 2017
End of Manufacturer Support for HARDWARE *	13 June 2017
Last day to purchase system expansions	13 June 2017
Last day to purchase a new Avaya services contract *	13 June 2017
Targeted End of Services Support	June 2022

*The support dates will be as per the lifecycle for AACC 6.x and Elite 6.x. This is just removal of packages,*

*\* Per Avaya Product Lifecycle Policy*

*\*\*Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.*

*\*\*\* End of Services Support 1 Year or until an alternative application is available*



## Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

## Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>

<http://support.avaya.com> >> More Resources >> More >> Avaya Product Lifecycle Policy

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