



End of Sale Notice

Notification Date: June 3, 2016

Effective Date: March 8, 2015

Subject: Ethernet Routing Switch 4524GT-PWR TAA End of Manufacturer Support

Theatre/Region: Global

Summary

Update 6/3/2016- This bulletin is intended to provide notice that this product has reached the End of Manufacturer Support-Software period., and is now in the Extended Services Support period. As a result, no new patches or releases will be distributed for the affected products.

This bulletin is intended to provide notice that effective March 8, 2015 Avaya will no longer be offering the Ethernet Routing Switch 4524GT-PWR (TAA compliant) models in US (including Gov), AI or EMEA regions.

Lifetime warranty support for these models will terminate 5 years from the End of Sale date listed below.

Mitigation Strategy

Customers can evaluate use of ERS 4826GTS-PWR+ (TAA), ERS 4548GT-PWR (TAA) or ERS 4826GTS-PWR+ (TAA) versions.

Discontinued Order Codes

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Material/Offer Code	Description
AL4500A15-E6GS	ERS 4524GT-PWR with 24 10/100/1000 802.3af PoE ports and 4 shared SFP ports, plus HiStack ports and RPS connector. Inc. Base Software License & 46cm stack cable. (No power cord) GSA VERSION
AL4500E15-E6GS	ERS 4524GT-PWR with 24 10/100/1000 802.3af PoE ports and 4 shared SFP ports, plus HiStack ports and RPS connector. Inc. Base Software License & 46cm stack cable. (N America power cord) GSA VERSION



Schedule

End of Sale Date (last day to order) (Note 1)	March 8, 2015 (Note 1)
Last day to purchase system expansions	March 8, 2016
End of Manufacturer Support for SOFTWARE *	NA
End of Manufacturer Support for HARDWARE *	March 31, 2018
End of Lifetime Warranty period	March 31, 2020
Targeted End of Services Support (EoSS) (note 1)	March 31, 2021

** Per Avaya Product Lifecycle Policy except as noted in this bulletin.*

***Avaya Services may revise the Target End of Services Support date and new service contract purchase date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.*

Note 1: While supplies last.

Note 1: As of November 2018, Avaya will not offer access to software images for the affected products, and all existing images will be removed from www.avaya.com/support. Customers and partners are advised to immediately download copies of all desired images, including the latest available images.

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be allowed until further notice.

Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<http://support.avaya.com/css/P8/documents/100081098>