End of Sale Notice

Notification Date: November 28, 2016
Update Date: January 4, 2017 to includes AES
Effective Date: June 12th, 2017
Subject: EOS Communication Manager R5 and Application Enablement Services (AES) R5 Add/Expansion User Licenses

CID: 175521

Theatre/Region: **Global**

Revisions

Version	Description
Nov 28th , 2016	Original Publication
January 4th, 2017	Added AES R5 to Notification of R5 End of Sale for Add/Expansion
December 5th, 2025	End of Support Sales (EoSS) date published

Summary

Avaya is announcing the End of Sale (EoS) of Communication Manager (CM) R5 Add/Expansion User Licenses, Application Enablement Services (AES) R5 Add/Expansion User Licenses and the Midsize Business Template (MBT) R5 Add/Expansion and Uplift Licenses. This follows the previous announcements of Communication Manager (CM) R5 and Application Enablement Services (AES) EOS notice for New, Upgrade and New Sites and the End of Manufacturer Support.
Previous R5 End of Sale Notice including AES and MBT

These solutions have been superseded by new releases.

Effective **June 12th, 2017,** Avaya will no longer sell (make commercially available) R5 CM or R5 AES Add/Expansion user licenses. Customers seeking additions should look to upgrade to supported versions of Avaya offerings.

Discontinued Order Codes and Migration Strategy

Discontinued Codes

Material Code	Description

Communication Manager and MBT Discontinued Order Codes	
225212	AVAYA AURATM STD ED R5 1-100 ADD LIC
225213	AVAYA AURATM STDED R5 101-1000ADDLIC
225214	AVAYA AURATM STD ED R5 1001+ ADD LIC
225215	AVAYA AURATM ENT ED R5 1-100 ADD LIC
225216	AVAYA AURATM ENTED R5 101-1000ADDLIC
225217	AVAYA AURATM ENT ED R5 1001+ ADD LIC
229005	AVAYA AURATM MBT SE R5 1-100 NEWLIC
229006	AVAYA AURATM MBTSER5 101-1000NEWLIC
229007	AVAYA AURATM MBT SE R5 1001+ NEWLIC
229008	AVAYA AURATM MBT SE R5 1-100 NEWWOCC
229009	AVAYA AURATM MBTSER5 101-1000NEWWOCC
229010	AVAYA AURATM MBT SE R5 1001+ NEWWOCC
229011	AVAYA AURATM MBT EE R5 1-100 NEWLIC
229012	AVAYA AURATM MBT EER5 101-1000NEWLIC
229013	AVAYA AURATM MBT EE R5 1001+ NEW LIC
229014	AVAYA AURATM MBT EE R5 1-100NEWWOCC
229015	AVAYA AURATM MBTEER5 101-1000NEWWOCC
229016	AVAYA AURATM MBT EE R5 1001+ NEWWOCC
225234	AVAYA AURATM R5 ANALOG NEW LIC
226881	AVAYA AURATM MBTR5EE101-1000UPLFTLIC
245452	AVAYA AURATM MBTR5EE 1-100UPLIFT LIC
245453	AVAYA AURATM MBTR5EE 1001+ UPLIFT
229370	AVAYA AURATM MBT R5 SEW/OCCTOEEWO CC
229371	AVAYA AURATM MBT R5 SE W/CCTO EEW/CC
229372	AVAYA AURATM MBT R5 SEW/OCCTO SEW/CC
229373	AVAYA AURATM MBT R5 EEW/OCCTO EEW/CC
229374	AVAYA AURATM MBT R5 SE W/OCCTOEEW/CC
Application Enablement Services (AES) Discontinued Order Codes	
227571	AES 5.X BSC TSAPI RTU
227572	AES 5.X PROPRIETARY TSAPI
227573	AES 5.X PARTNER APPL TSAPI
227574	AES 5.X BSC TSAPI HA

227575	AES 5.X PAR BSC TSAPI HA
227576	AES 5.X PROP BSC TSAPI HA
227593	AES 5.X ADV TSAPI RTU SML
227592	AES 5.X ADV TSAPI RTU MEDIUM
227591	AES 5.X ADV TSAPI RTU LG
227597	AES 5.X ADV TSAPI RTU SML HA
227598	AES 5.X ADV TSAPI RTU MEDIUM HA
227599	AES 5.X ADV TSAPI RTU LG HA
227603	AES 5.X PROPRIETARY BNDL SML
227604	AES 5.X PROPRIETARY BNDL MEDIUM
227605	AES 5.X PROPRIETARY BNDL LG
227578	AES 5.X CVLAN RTU
227581	AES 5.X CVLAN RTU HA
227621	AES CVLAN FOR AVAYA IC
227582	AES 5.X DLG RTU
227585	AES 5.X DLG RTU HA
227606	AES 5.X DMCC FULL LIC

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227608	AES 5.X DMCC BASIC LIC
227611	AES 5.X DMCC PARTNER LIC
227587	AES 5.X DMCC FULL HA
227588	AES 5.X DMCC BASIC HA
227589	AES 5.X DMCC PARTNER HA
227613	AES 5.X UNFD DSKTP
227615	AES 5.X UNFD DSKTP HA

Migration Strategy

Avaya now offers the following alternative solution: Avaya Aura® 7.X and Avaya Aura® which is available to provide greater security, capacity and functionality than Release 5. Avaya Aura Application Enablement Services 7.x is also now available. For complete details please link to the Sales and Partner Portal.

Schedule

Communication Manager/MBT CM 5 Add/Expansion and MBT Uplift licenses

End of Sale Date	12-June-2017
Last day to order CM R5 or AES R5 Add/Expansion User Licenses	11-June-2017
End of Manufacturer Support for SOFTWARE	Already End of Support
End of Support Sales (EoSS)	1-Dec-2025

Additional Information

Avaya website

Lifecycle Summary Matrix

Avaya End-of-Sale Notices:

Avaya Product Lifecycle Policy

http://support.avaya.com >> More Resources >> More >> Avaya Product Lifecycle Policy

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