



# End of Sale Notice

**Notification Date:** 5-Dec-2016

**Revision Date:** 22-Mar-2017

**Effective Dates:** 28-Aug-2017

**Subject: E129 SIP Deskphone and Associated Accessories**  
**End of Sale**

**Theatre/Region: Global**

## Revision History

Revision Date	Reason for change
5-Dec-2016	Initial version of Notice.
6-Jan-2017	EOS date changed from 13-Mar-2017 to 13-Jun-2017
22-Mar-2017	EOS date changed from 13-Jun-2017 to 31-Aug-2017

## Summary

### End of Sale: Avaya E129 SIP Deskphone and Associated Accessories

This document provides notice of the End of Sale of the E129 SIP Deskphone and its associated accessories, effective August 28, 2017 **OR While Quantities Last**. As of this date, or when stock is depleted, these materials will no longer be made available for sale. In their place, Avaya has made available the J129 IP Phone. This similar phone is planned for introduction December 20, 2016.

**Customers are highly encouraged to place any orders for the E129 SIP Deskphone as soon as possible to minimize the risk of availability issues. Avaya cannot guarantee the availability of these materials as stock may be depleted prior to the End of Sale date.**

### Migration Strategy: Avaya J129 IP Phone

Customers that are considering purchasing the E129 or have previously purchased the E129 and are looking to deploy additional endpoints should consider the Avaya J129 IP Phone. The J129 offers additional Avaya Aura Advanced SIP Telephony (SIP-AST) features, 3 way simultaneous registration with Session Manager for improved resiliency to network outages.

When considering purchasing the J129, the Offer Definition should be carefully reviewed. J129 is not a like-for-like direct replacement of E129. Although J129 offers many additional features, it



does not support headsets, for example. Customers that need to connect headsets should consider one of the many other Avaya Deskphone products that support headsets.

Avaya will continue to make available the E129 SIP Deskphone and associated accessories while quantities last: until the discontinuance date, or until stock is depleted, whichever occurs first. The reason is to allow customers to obtain the exact same form factor as recent purchases, where that is desired.

**Customers are highly encouraged to place any orders for the E129 SIP Deskphone as soon as possible to minimize the risk of availability issues. Avaya cannot guarantee the availability of these materials as stock may be depleted prior to the End of Sale date.**

## End of Sale Timing

### Discontinued Codes: 28 August 2017 OR While Quantities Last

Material/Offer Code	Description
700507151	E129 SIP DESKPHONE
700507153	E129 RPLCMNT HANDSET
700507152	E129 AC PWR ADPTR US
700508000	E129 AC PWR ADPTR UK
700508001	E129 AC PWR ADPTR AU
700508002	E129 AC PWR ADPTR EU
700508003	E129 AC PWR ADPTR JAP
700508004	E129 AC PWR ADPTR ARG
700508005	E129 AC PWR ADPTR BRAZIL
700508007	E129 AC PWR ADPTR CHINA
700508008	E129 AC PWR ADPTR KOREA
700510361	E129 WALLMNT ADPTR

### Replacement\* Codes: 20 December 2016

Material/Offer Code	Description
700512392	J129 IP PHONE
700512662	J100/K100 RPLCMNT HANDSET CORD
700512663	J100 RPLCMNT CORDED HANDSET
700512707	J129 WALLMOUNT KIT AND RPLCMNT STND

**\*J129 Offer Definition should be carefully reviewed. Although J129 is very similar to E129 it is not a like-for-like direct replacement of E129. Although J129 offers many additional features, it does not support headsets, for example. Customers that need to connect headsets should consider one of the many other Avaya Deskphone products that support headsets.**

## Schedule

Milestone	Date
End of Sale Date	28-August-2017
End of Manufacturer Support for SOFTWARE *	13-Dec-2018

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End of Manufacturer Support for HARDWARE *	13-Dec-2018
Last day to purchase system expansions	n/a
Last day to purchase a new Avaya services contract **	13-Jun-2018
Targeted End of Services Support***	13-Jun-2021

*\* Per E129 Offer Definition, identifying manufacturer support period for E129 may be shorter.*

*\*\* Per Avaya Product Lifecycle Policy*

*\*\*\*Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.*

## Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be allowed per the following terms:

- Maintenance contract renewal after End of Sale date provided the renew term does not extend past the End of Services Support date.
- Maintenance contract renewals will be in one year increments after End of Manufacturer Support, until the End of Services Support date.

## Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>