



End of Sale Notice

Subject	Notification Date	Effective Date
End of Sale (EoS) Avaya Aura® R6 Suites, Analog, IPT, Call Center Elite and Session Manager New and Upgrade User Licenses	December 5, 2016	June 12, 2017
Avaya Aura R6 New Sites: Local Survivable Processor (LSP) including Branch Session Manager (BSM) and R6 ESS and Duplex Additions	July 13, 2017	January 8, 2018
Avaya Aura R6 & Call Center Elite R6 End of Manufacturer Support (EoMS)	September 28, 2017	July 9, 2018
Avaya Aura R6 Add(Expansion) & Uplift End of Sale and Session Manager Connection licenses	December 15, 2017	July 9, 2018

CID: 175302

Update Date: See [Revision Section](#)

Theatre/Region: Global

Revisions

Version	Description
December 5th, 2016	Original Publication – R6 New and Upgrade License EoS
December 19, 2016	Add Call Center Elite End of Sale information; R6 CC Elite New and Upgrade License EoS
June 26, 2017	Add clarifying language
July 13, 2017	Include EoS for R6 New LSP and ESS/Duplex Additions
July 26, 2017	Correct typo on cover page
September 28, 2017	Announce End of Manufacturer Support (EoMS) date of July 9, 2018 for Avaya Aura R6 UC and CC Elite
December 15, 2017	Announce End of Sale of Aura R6 Add (Expansion) & Uplift licenses on July 9, 2018
December 20, 2017	Clarify Aura R6 Add EoS relative the CC Elite R6 Agent availability
June 6, 2018	Re- Clarify that Buy to Current does not change the EoS Lifecycle of a Release (applies New, Upgrades, Adds, Uplifts, LSP's ESS/Duplex)
December 30, 2018	Clarify Minimum Release levels for CC Elite R6 Add and CM Base Station licenses
November 4, 2025	End of Support Sales (EoSs) date published



Summary

Continuing the Avaya Aura R6 Lifecycle plan, Avaya is announcing the **End of Sale of Avaya Aura R6 License Add (Expansion) and Uplift and Aura Session Manager Connection licenses.**

(Note Call Center Elite R6 Add (Expansions) continue to be available).

This follows the previously announced End of Sale (EoS) of New and Upgrade for Avaya Aura® R6 Suites, R6 Analog, R6 IPT Basic/Enhanced, Session Manager and Call Center Elite Licenses, as well as Avaya Aura R6 New Survivable Remote Sites ie Local Survivable Processor (LSP) inclusive of the Branch Session Manager (BSM) and Additions of Communication Manager R6 ESS and Duplex capability and End of Manufacturer Support for Avaya Aura® R6 and Call Center Elite R6. (also covered in this EoS document) and previous [EoS of Communication Manager R6 Standard Edition \(SE\), Enterprise Edition \(EE\) User licenses and Avaya Aura Suites Version 1 for New and Upgrades.](#)

Buy to Current offer does NOT change the natural lifecycle of a software release. With the End of Sale (availability) of each of the R6 transactions, order tools will only offer Avaya Aura® Current Release offer.

For example: when Aura R6 goes EoS for New and Upgrades the order tools will no longer offer R6 as a BTC option for New and Upgrades.

When Aura R6 goes EoS for Adds/Uplifts the order tools will no longer offer the option to purchase at R7 and deploy as R6. Systems that are currently in Aura R7 Buy to Current but deployed as Aura R6 will need to deploy their R7 (or upgrade to 8) to continue to Add capacity (capacity would be added at the R7 level).

These solutions have been superseded by new releases.

All End of Sale and End of Manufacturer support listed apply to both Commercial and Federal customers.

Effective July 9, 2018, Avaya will no longer make available **Avaya Aura® R6 License Add (Expansion) and Uplifts. This also is the end of sale of the remaining R6 Session Manager Connection Licenses.**

This includes Avaya Aura R6 Add Licenses for Standard Edition (SE), Enterprise Addition (EE), Analog, IPT Basic, IPT Enhanced, Foundation Suite, Core Suite and Power Suite and the Session Manager Connection licenses. Avaya Aura R6 License Uplifts (in release level uplift from one license level to another) are also End of Sale; this includes uplifts to SE, EE, IPT Basic, IPT Enhanced, Foundation, Core and Power. This is the final Avaya Aura R6 Lifecycle event, as of July 9, 2018 Avaya Aura R6 will be fully End of Sale and End of Manufacturer Support.

Avaya Extended Support Services for Avaya Aura®6 remains available, per Lifecycle policy

<https://downloads.avaya.com/css/P8/documents/100081098>.

When Aura R6 goes EoS for Adds/Uplifts the order tools will no longer offer the option to purchase at R7 and deploy as R6. Systems that are currently in Aura R7 Buy to Current but deployed as Aura R6 will need to deploy their R7 (or upgrade to 8) to continue to Add capacity (which will be added at the R7 level).

Avaya recommends customers upgrade to current manufacturer supported release for business expansion and to benefit from the new business values and to maintain the support and security levels their business demand.

Effective July 9, 2018, Avaya Aura® R6 and Call Center Elite R6, will be End of Manufacturer Support (EoMS)

Per [Lifecycle Policy](#), EoMS of a Major Software release occurs roughly 12 months after End of Sale (EoS) of that release New and Upgrade transactions which, for Avaya Aura® R6, occurred June 12, 2017. [EoMS](#) means there will be no further manufacturer design support for Avaya Aura® R6; [this includes Service Packs/Bug Fix/Patches and Security Updates.](#)

Avaya Extended Support Services for Avaya Aura®6 remains available, per Lifecycle policy

<https://downloads.avaya.com/css/P8/documents/100081098>.



Avaya recommends customers upgrade to current manufacturer supported release to benefit from the new business values and to maintain the support and security levels their business demand.

Effective January 8th, 2018, Avaya will no longer make available

- **New R6 Sites/ Local Survivable Processor (LSP) including the Branch Session Manager (BSM)**
- **Addition of R6 ESS or Duplex options to an existing R6 system** Customers requiring:
- New site capacity in the form of LSPs may order a Avaya Aura® R7 LSP and add it to the existing Avaya Aura® R6 core system. Contact ATAC for ordering directions.
- To add ESS to an Existing Avaya Aura R6 system may order a R7 ESS solution and add it to the existing Avaya Aura® R6 core system. Contact ATAC for ordering directions.
- To add Duplex to an Existing Avaya Aura® R6 Simplex system will need to upgrade and deploy at Avaya Aura® R7 level. Avaya Aura® R7.1 introduced enhancements that now allow CM Duplex systems to be physically separated. See Section 5.4.14 of the [Avaya Aura® R7.1 Offer Definition](#).

Effective June 12th, 2017, Avaya will no longer make available R6 Suites licenses for **New systems or system Upgrades** (inclusive of entitled upgrade, paid upgrade, upgrade/move, upgrade/uplift, upgrade/uplift/move, upgrade/ASIPP migrate transactions).

All new systems or upgrades are available in the most current release.

[Buy to Current offer](#) does not change the natural lifecycle of a software release. With the End of Sale (availability) of R6 New and Upgrades, order tools will only offer Avaya Aura® R7 for new and upgrades until the next major release becomes available.

Upgrade Move/Merge and ASIPP migrations are upgrades not add/expansion and are therefore part of the New and Upgrade End of Sale

Other Transactions:

- **Communication Manager Base Stations Adds** included as part of Avaya Call Center bundle offers such as AES DMCC Full, WFO, AEP EMC continue to be available as part of the associated product bundle. Expectation is these will end of sale Mid 2019.
 - ☞ Systems must be on or updated to minimum release level of CM 6.3.118 Load 141 and if applicable System Platform R6.4
 - ☞ CM Base Stations cannot be leveraged or uplifted for User Capacity
- **Capacity Add / Expansions for existing Call Center Elite R6** systems continue to be available until an official End of Sale is published. See [Schedule Section](#) for target timelines.
 - ☞ Systems must be on or updated to minimum release level of CM 6.3.118 Load 141 and if applicable System Platform R6.4
 - ☞ [See Options to Continue to Add R6 CC Elite agents to an existing Avaya Aura System](#)
- **Session Manager Connection for CS1K solutions**; these will EoS when CS1K EoS
- **Consolidations (move/merge) for Avaya Aura® and Call Center Elite R6 systems** continue to be available until an official End of Sale is published
 - ☞ **Consolidations follow the policies for both the License Compatibility/EoS status and the Buy to Current system record status.** [See Consolidation Guidelines for specifics](#) As part of **planning a Move/Merge design, be sure to check both the donor and target system**
 - Buy to Current record status (see [Buy to Current Job Aid](#) for instruction on determining BTC status)
 - License type of Donor and Target system (see PLDS record)
 - ☞ Remember to Update the target and donor systems Maintenance Contract quantities



Options to Continue to Add R6 CC Elite Agents to an existing Avaya Aura system

It is recognized that a customer’s CC Elite environment may be delayed in upgrade because of 3rd party product interactions, which is why CC Elite does not necessarily EoS a specific release Add the same time as the Aura Add EoS. As of July 9, 2018 you can purchase the CC Elite R6 ADD Agent Licenses but cannot purchase a R6 UC license to support it. (UC licenses are not bundled with the CC Elite license) **Systems must be running minimum release level of CM 6.3.118 Load 141 and System Platform R6.4**

Choices if you foresee R6 CC Elite Agent capacity requirements past July 9, 2018 are:

- 1) Even though CC Elite and Aura CM are technically the same software base, you can run a CC Elite R6 license on an Aura CM upgraded and deployed as R7 or R8. So if the customer is not ready to upgrade the CC Elite specifically, you can upgrade and deploy the Aura CM to current (R7 or 8) but keep the CC Elite running as R6. This way you would Add your Aura UC licenses at the R7 or R8 level to support the CC Elite Agent Capacity but can still add your CC Elite at R6 level.
- 2) If the customer wants to keep the Aura CM running at R6 ... the options for future capacity of CC Elite R6 are:
 - a. Does customer have excess capacity of R6 UC licenses on the system to support the CC Elite capacity needs ([*see Licenses not available for use with CC Elite Agents](#))
 - i. They can use that capacity to support CC Elite R
 - ii. If they have excess UC licenses on other systems that are R6, they can move them to the system adding CC Elite capacity
Must meet [Consolidation Guideline](#) requirements
 - b. If they do not have available R6 UC license capacity, they can Last Time Buy their Aura R6 Add licenses before the July 9, 2018 to support anticipated R6 CC Elite capacity growth until they upgrade the Aura to current release.
The license would remain in their PLDS records for use at any time. This license would be part of the volume you would need to include as part of your Aura upgrade to current design.

*** The following Licenses are not available to use for CC Elite Agents** Analog

Stations, IPT Basic, IPT Enhanced

or “CM Base Stations”; Base Station are not an orderable item and are only deployed as part of another service such as DMCC Full. They cannot be leveraged for User Capacity

Consolidation Guidelines

Consolidations follow the [Buy to Current merge policy](#):

Donor System Record	Target System Records	Action Required	Sales Guidance
R6 Non Buy to Current licenses	R6 Non Buy to Current system	Straight Move In PLDS	Customer should be on a path to upgrade to a Current Aura Release level



R6 deployed Buy to Current licenses	R6 deployed Buy to Current system	Straight Move in PLDS	As of July 9, 2018 Avaya Aura R6 will be fully EoS for all transactions/capacity and will be End of Manufacturer Support (No further Design service packs, bug fix, patches Root Cause Analysis or Security Updates
R6 Non Buy to Current licenses	R6 deployed Buy to Current R7 system	Donor Licenses and Target system must be in the same Buy to Current Record state See Buy to Current Job Aid	
R6 deployed Buy to Current licenses	R6 Non Buy to Current System		

Consolidations follow [License Compatibility Policy](#) and [End of Sale status](#)

(see R6 license types and compatibility on the same system instance below)

SE = Standard Edition EE = Enterprise Edition Basic = Analog, IPT Basic, IPT Enhanced
 Suites V1 = Foundation, Mobility, Collaboration
 Suites V2= Core, Power

As of July 9, 2018, R6 License Move/Merge Available based on License Type (Donor and Target System)						
R6 Donor License type	R6 Target System License Type					Option
	SE	EE	Suites V1 only	Suites V1 & V2	Suites V2 only	
SE	Y	N as of July 9, 2018 Uplifts not available				Upgrade Target System to Current Release to Move and Uplift Donor License
EE		Y				
Suites V1 Foundation	N License Downgrades are not available		Y as existing License Type can be moved but not uplift the license type eg: Foundation move as Foundation only	Per Suite Policy, cannot mix Suites V1 on a Suites V2 only system. As of July 9, 2018 cannot Uplift to make compatible	Move to Target at current license type (within boundaries of Suites policy) OR Upgrade Target System to Current release to Move and Uplift the Donor License.	
Suites V1 Mobility						
Suites V1 Collaboration						
Suites V2 Core				Y as Core License Can be moved but not uplifted		
Suites V2 Power				Y as Power Licenses		

Consolidation of Basic R6 Donor system licenses to a Target R6 system

R6 Donor License type	Basic Licenses may be move as:			Moved To a Target System with License Type				
	Analog	IPT Basic	IPT Enhanced	SE	EE	Suites V1	Suites V1 and V2	Suites V2 only
IPT Enhanced	License Downgrades not available		Y	IPT licenses are only compatible with systems on		Y as R6 IPT Enhanced License Can be moved but not uplifted		



IPT Basic		Y		Suite Licenses	Y as R6 IPT Basic License Can be moved but not uplifted
Analog	Y		N as of July 9, 2018 Uplifts not available		Y as R6 Analog License Can be moved but not uplifted

Discontinued Order Codes and Migration Strategy

Discontinued Codes with the **June 12, 2017** End of Sale.

Please reference previous End of Sale notices

[SE EE End of Sale - Avaya Aura\(R\) 6.x Standard Edition and Enterprise Edition License Bundles](#)

[Avaya Aura Suite Licensing Version 1 End of Sale Notice](#)

Material Code	Description	Transaction
R6 Analog		
225186	AURA R6 ANALOG UPG LIC	Paid Upgrade
245461	AVAYA AURATM ANLG R6 ENTITLE SW LIC	Entitled Upgrade
225187	AURA R6 ANALOG MOVE LIC	Upgrade/Move
R6 IPT Basic & Enhanced		
304056	AURA BASIC IPT R6 NEW SFTW LIC	New R6
304057	AURA ENH IPT R6 NEW SFTW LIC	New R6
R6 Foundation Suite V1		
268685	AURA FOUNDATION SUITE R6 UPG/UPLIFT ENTITLEMENT SOFTWARE LIC:DS	Entitled Upgrade/Uplift to R6 Foundation
268686	AURA FOUNDATION SUITE R6 MOVE/UPLIFT ENTITLE SFTW LIC:DS	Entitled Upgrade/Move/Uplift to R6 Foundation
268841	AURA FOUNDATION SUITE R6 SW INVST PRT PLCY SW RLSSBSCP LIC:NU,CU	ASIPP Entitled Migration/ Upgrade to R6 Foundation
Material Code	Description	Transaction
268689	AURA MBT R5 TO FOUNDATION SUITE R6 ENTITLEMENT SOFTWARE LIC:DS	Entitled MBT Upgrade to R6 Foundation
R6 Core Suite V2		
339400	AURA CORE SUITE R6 NEW SOFTWARE LIC:1TDM-NU,1 IPSTA-CU	New
339406	UPG/UPLIFT CM TO AURA CORE SUITE R6 SOFTWARE LIC:NU;CU;DS	Paid Upgrade to R6 Core
339407	SUBSCRIPTION/UPG CM TO AURA CORE SUITE R6 SOFTWARE LIC:NU;CU;DS	Entitled Upgrade/Uplift to R6 Core



339404	MOVE/UPLIFT CM TO AURA CORE SUITE R6 SOFTWARE LIC:NU;CU;DS	Paid Upgrade Move to R6 Core
339405	SUBSCRIPTION/MOVE CM TO AURA CORE SUITE R6 SOFTWARE LIC:NU;CU;DS	Entitled Upgrade/Uplift/Move to R6 Core
339408	UPG/UPLIFT MBT R5 TO AURA CORE SUITE R6 SOFTWARE LIC:NU;CU;DS	MBT Paid Upgrade/Uplift to R6 Core
339409	SUBSCRIPTION/UPG MBT R5 TO AURA CORE SUITE R6 SFTW LIC:NU;CU;DS	MBT Entitled Upgrade/Uplift to R6 Core
339418	AURA CORE SUITE R6 AVAYA SW INVEST PROTECTION POLICY LIC:NU, CU	ASIPP Paid Migration/Upgrade to R6 Core
339419	AURA CORE SUITE R6 SW INVEST PROTECTION POLICY SW RLS SBSCP LIC:NU, CU	ASIPP Entitled Migration/Upgrade/Uplift to R6 Core

R6 Power Suite V2		
339447	AURA POWER SUITE R6 NEW SOFTWARE LIC:1TDMNU,1 IPSTA-CU	New
339451	MOVE/UPLIFT CM TO AURA POWER SUITE R6 SOFTWARE LIC:NU;CU;DS	Paid Upgrade/Move/Uplift to R6 Power
339452	SUBSCRIPTION/MOVE CM TO AURA POWER SUITE R6 SOFTWARE LIC:NU;CU;DS	Entitled Upgrade/Move/Uplift to R6 Power
339453	UPG/UPLIFT CM TO AURA POWER SUITE R6 SOFTWARE LIC:NU;CU;DS	Paid Upgrade/Uplift to R6 Power
339454	SUBSCRIPTION/UPG CM TO AURA POWER SUITE R6 SOFTWARE LIC:NU;CU;DS	Entitled Upgrade/Uplift to R6 Power
339455	UPG/UPLIFT MBT R5 TO AURA POWER SUITE R6 SOFTWARE LIC:NU;CU;DS	MBT Paid Upgrade/Uplift to R6 Power
339456	SUBSCRIPTION/UPG MBT R5 TO AURA POWER SUITE R6 SFTW LIC:NU;CU;DS	MBT Entitled Upgrade/Uplift to R6 Power
339467	AURA POWER SUITE R6 AVAYA SW INVEST PROTECTION POLICY LIC:NU, CU	ASIPP Paid Migration/Upgrade/Uplift to R6 Power
339468	AURA POWER SUITE R6 SW INVEST PROTECTION POLICY SW RLS SBSCP LIC:NU, CU	ASIPP Entitled Migration/Upgrade/Uplift to R6 Power
R6 Call Center Elite		
225925	CC R6 NEW ELITE PER AGT 1-100	New R6



226000	CC R6 ELITE AGT ENTITLE 1-100	Entitled Upgrade
226013	CC ELITE R5 TO R6 NON PROD LIC	Upgrade Non-production
226014	CC ELITE R4 AND PREV TO R6 NON PROD	Upgrade Non-production
226015	CC R6 ADV SEG ENTITLE	Entitled Upgrade
226016	CC PRE-R6 AS UPG FOR MAINT	Upgrade/Maintenance
228012	CC R6 MG DLX TO ELITE	Upgrade
228013	CC R6 NEW ELITE PER AGT 101-250	New R6
228014	CC R6 NEW ELITE PER AGT 251+	New R6
228291	CC R6 ELITE AGT ENTITLE 101-250	Entitled Upgrade
228292	CC R6 ELITE AGT ENTITLE 251+	Entitled Upgrade
229550	CC R6 ELITE UPG MOVE PER AGT	Upgrade/Move
229553	CC R6 ELITE UPG PER AGT	Upgrade
302560	CC R6 ELITE UPG MOVE AGT 1-100 ENTL	Upgrade/Move
304043	CCR6 ELITE UPG MOVE AGT 101-250 ENTL	Upgrade/Move
304044	CC R6 ELITE UPG MOVE AGT 250+ ENTL	Upgrade/Move
302546	CC R6 ELITE AGT MIG FROM NES	Migration
302547	CC R6 ELITE AGT FR NES 1-100 ENTL	Migration
302548	CC R6 ELITE AGT FR NES 101-250 ENTL	Migration
302549	CC R6 ELITE AGT FR NES 251+ ENTL	Migration
R6 Session Manager		
264679	SM R5.X TO R6.X UPG CONN LIC ENTITLE	Session Manager Upgrade
264680	SM5.X TO R6.X UPG CONNECTION LIC	Session Manager Upgrade
229416	SM R5.X TO R6.X UPG ONLY USER LIC	Session Manager Upgrade

As of January 8, 2018 End of Sale, New R6 LSP and Adds for R6 ESS and Duplex will no longer be offered through the Avaya order/configurator tools. No specific material codes as associated.



Migration Strategy

Avaya now offers the following alternative solution(s). Avaya Aura® 7.x is now available to provide unified communication solutions. Please review the respective product pages

Customers requiring:

- New site capacity in the form of LSPs may order a Avaya Aura® R7 LSP and add it to the existing Avaya Aura® R6 core system. Contact ATAC for ordering directions.
- To add ESS to an Existing Avaya Aura R6 system may order a R7 ESS solution and add it to the existing Avaya Aura® R6 core system. Contact ATAC for ordering directions.
- To add Duplex to an Existing Avaya Aura® R6 Simplex system will need to upgrade and deploy at Avaya Aura® R7 level. Avaya Aura® R7.1 introduced enhancements that now allow CM Duplex systems to be physically separated. See Section 5.4.14 of the [Avaya Aura® R7.1 Offer Definition](#).

Discontinued Codes as of the July 9, 2018 End of Sale

User Licenses

Material Code	Description	Transaction
R6 Analog Add/Uplift		
225185	AVAYA AURA ANALOG R6 NEW/ADD	Aura R6 Analog New and Add
304110	UPLIFT ANALOG R6 TO BASIC IPT R6 SOFTWARE LIC:1 TDM-NU	Aura R6 Analog uplift to IPT Basic
304111	UPLIFT ANALOG R6 TO ENHANCED IPT R6 SOFTWARE LIC:1 TDM-NU	Aura R6 Analog uplift to IPT Basic
339417	AURA ANALOG R6 TO AURA CORE SUITE R6 SOFTWARE LIC:1 TDM-NU	Aura R6 Analog uplift to Core
339466	AURA ANALOG R6 TO AURA POWER SUITE R6 SOFTWARE LIC:1 TDM-NU	Aura R6 Analog uplift to Power
R6 IPT Basic & Enhanced Add/Uplift/Trial		
304058	AVAYA AURA BASIC IPT R6 ADD SOFTWARE LIC:1TDMNU,1 IPSTA-CU	Aura R6 IPT Basic ADD
304059	AVAYA AURA ENHANCED IPT R6 ADD SOFTWARE LIC:1TDM-NU,1 IPSTA-CU	Aura R6 IPT Enhanced Add
304113	UPLIFT BASIC IPT R6 TO ENHANCED IPT R6 SOFTWARE LIC:NU;CU;DS	Aura R6 IPT Basic uplift to IPT Enhanced
339446	UPLIFT ENHANCED IPT R6 TO CORE SUITE R6 SOFTWARE LIC:NU;CU;DS	Aura R6 IPT Enhanced uplift to Core
339445	UPLIFT BASIC IPT R6 TO CORE SUITE R6 SOFTWARE LIC:NU;CU;DS	Aura R6 IPT Basic uplift to Core



339497	UPLIFT ENHANCED IPT R6 TO POWER SUITE R6 SOFTWARE LIC:NU;CU;DS	Aura R6 IPT Enhanced uplift to Power
339496	UPLIFT BASIC IPT R6 TO POWER SUITE R6 SOFTWARE LIC:NU;CU;DS	Aura R6 IPT Basic uplift to Power
304127	AVAYA AURA R6 BASIC IPT 120DAY TRIAL SW LIC:1TDMNU,1 IPSTA-CU	Aura R6 IPT Basic Trial License
304128	AVAYA AURA R6 ENH IPT 120DAY TRIAL SW LIC:1TDMNU,1 IPSTA-CU	Aura R6 IPT Basic Trial License
R6 SE/EE Add/Uplift		
225167	AVAYA AURATM STD ED R6 1-100 ADD LIC	CM R6 Standard Edition (SE) Add
225168	AVAYA AURATM STD ED R6 101-1000 ADD LIC	
225169	AVAYA AURATM STD ED R6 1001+ ADD LIC	
225170	AVAYA AURATM ENT ED R6 1-100 ADD LIC	CM R6 Enterprise Edition (EE) Add
225171	AVAYA AURATM ENT ED R6 101-1000 ADD LIC	

Material Code	Description	Transaction
225172	AVAYA AURATM ENT ED R6 1001+ ADD LIC	
245456	AVAYA AURATM R6 EE 1-100 UPLIFT LIC DU	CM R6 SE Uplift to EE
225141	AVAYA AURATM R6 EE 101-1000UPLFT LIC DU	CM R6 SE Uplift to EE
245457	AVAYA AURATM R6 EE 1001+ UPLIFT LIC DU	CM R6 SE Uplift to EE
268850	AURA STD ED TO FOUNDATION SUITE R6 UPLIFT ENTITLEMENT SFTW LIC:DS	CM R6 SE Uplift to Aura R6 Foundation
270131	AURA ENT ED TO FOUNDATION SUITE R6 UPLIFT ENTITLEMENT SFTW LIC:DS	CM6 EE Uplift to Aura R6 Foundation
339410	UPLIFT CM6 SE TO CORE SUITE R6 SOFTWARE LIC:NU;CU;DS	CM R6 SE Uplift to Aura R6 Core
339411	SUBSCRIPTION/UPLIFT CM6 SE TO CORE SUITE R6 SOFTWARE LIC:NU;CU;DS	CM R6 SE with SS+U/UA Uplift to Aura R6 Core
339412	UPLIFT CM6 EE TO CORE SUITE R6 SOFTWARE LIC:NU;CU;DS	CM R6 EE Uplift to Aura R6 Core
339413	SUBSCRIPTION/UPLIFT CM6 EE TO CORE SUITE R6 SOFTWARE LIC:NU;CU;DS	CM R6 EE with SS+U/UA Uplift to Aura R6 Core
339457	UPLIFT CM6 SE TO POWER SUITE R6 SOFTWARE LIC:NU;CU;DS	CM R6 SE Uplift to Aura R6 Power
339458	SUBSCRIPTION/UPLIFT CM6 SE TO POWER SUITE R6 SFTW LIC:NU;CU;DS	CM R6 SE with SS+U/UA Uplift to Aura R6 Power
339459	UPLIFT CM6 EE TO POWER SUITE R6 SOFTWARE LIC:NU;CU;DS	CM R6 EE Uplift to Aura R6 Power



339460	SUBSCRIPTION/UPLIFT CM6 EE TO POWER SUITE R6 SFTW LIC:NU;CU;DS	CM R6 EE with SS+U/UA Uplift to Aura R6Power
R6 Suits V1 Foundation Add / Uplift Mobility/Collaboration Uplift (New and Adds already Eos)		
268687	AURA FOUNDATION SUITE R6 ADD SFTW LIC:1 TDMNU, 1 IPSTA-CU	Aura R6 Foundation Suite Add
339414	UPLIFT CM6 FND SUITE TO CORE SUITE R6 SOFTWARE LIC:NU;CU;DS	Aura R6 Foundation Uplift to Aura R6 Core
339415	SUBSCRIPTION/UPLIFT CM6 FND TO CORE SUITE R6 SFTW LIC:NU;CU;DS	Aura R6 Foundation with SS+U/UA Uplift to Aura R6 Core
339416	UPLIFT CM6 MOBILE TO CORE SUITE R6 SOFTWARE LIC:NU;CU;DS	Aura R6 Suites V1 Mobility with SS+U/UA Uplift to Aura R6 Core
339461	UPLIFT CM6 FND SUITE TO POWER SUITE R6 SOFTWARE LIC:NU;CU;DS	Aura R6 Foundation Uplift to Aura R6 Power
339462	SUBSCRIPTION/UPLIFT CM6 FND SUITE TO POWER R6 SFTW LIC:NU;CU;DS	Aura R6 Foundation with SS+U/UA Uplift to Aura R6 Power
339463	UPLIFT CM6 MOBILE TO POWER SUITE R6 SOFTWARE LIC:NU;CU;DS	Aura R6 Suites V1 Mobility Uplift to Aura R6 Power
339495	SUBSCRIPTION/UPLIFT CM6 MOBILE TO POWER SUITE R6 SW LIC:NU;CU;DS	Aura R6 Suites V1 Mobility with SS+U/UA Uplift to Aura R6 Power
339464	UPLIFT CM6 COLLAB TO POWER SUITE R6 SOFTWARE LIC:NU;CU;DS	Aura R6 Suites V1 Collaboration Uplift to Aura
Material Code	Description	Transaction
		R6 Power
R6 Core and Power Suite V2 Add/Uplift		
339401	AURA CORE SUITE R6 ADD SOFTWARE LIC:1TDM-NU,1 IPSTA-CU	Aura R6 Core Suite Add primary Aura License offer
339465	UPLIFT CM6 CORE TO POWER SUITE R6 SOFTWARE LIC:NU;CU;DS	Aura R6 Core Uplift to Aura R6 Power
339448	AURA POWER SUITE R6 ADD SOFTWARE LIC:1TDMNU,1 IPSTA-CU	Aura R6 Power Suite Add primary Aura License offer

Discontinued R6 Session Manager material codes

Material Code	Description
R6 Session Manager Connection License	



264231	SM R6.X SIP CONNECTION LIC ENTLMNT
264148	SM R6.X SIP CONNECTION LICENSE
264232	SM R6.X SIP CONNECTION LAB LICENSE
229412	SM R6.X ONLY USER LICENSE
229414	SM R5.X TO R6.X UPG LIC W/EE ENTITLE
231829	SM R6.X USER LICENSE ENTITLE
231830	SM R6.X THIRDPARTY USER LIC ENTITLE
264740	AVAYA AURATM R6.X SM ASIPP LIC
264741	AVAYA AURATM R6.X SM ASIPP SRS LIC
271552	AVAYA AURATM SM R6 VAPP SYS LIC
271553	SM R6 VIRTUAL PLATFRM NEW SYS TRK
271554	SM R6 VIRTUAL PLTFRM UPG SYS TRK

Discontinued Other CM R6 material codes

Material Code	Description
R6 other CM R6 Material codes	
271535	AVAYA AURATM CM R6 VE VAPP
271841	AVAYA AURATM CMR6 DUP VE VAPP
271466	R6 CM VIRTUAL PLTFRM SOL TRK
271531	R6 CM VIRTUAL PLTFRM SOL MIG TRK
271532	R6 CM VIRTUAL PLATFORM SOL UPG TRK
266523	R6 LARGE ENT SMPLX SOLUTION TRACKING
266528	R6 LARGE ENT SIMPLX SOL MIG TRACKING
266529	R6 LARGE ENT SIMPLX SOL UPG TRACKING
266522	R6 LARGE ENT DUPLX SOLUTION TRACKING
266526	R6 LARGE ENT DUPLX SOL MIG TRACKING
266527	R6 LARGE ENT DUPLX SOL UPG TRACKING
266524	R6 EMBEDDED CM ONLY SOLUTION TRK

Discontinued Power, Core, Foundation, IPT Enhanced, IPT Basic License Entitlement material codes

(Suites V1 Mobility and Collaboration Entitlements previously discontinued)

R6 Core Suite Entitlements		R6 Power Suite Entitlements	
339420	CORE R6 CE R3 USER LIC /E (will be updated in Avaya systems to "CORE	339469	POWER R6 CE R3 USER LIC /E (will be updated in Avaya systems to "POWER R6
	R6 EDP R3 USER LIC /E as of the May 2015)		EDP R3 USER LIC /E as of the May 2015)
339425	CORE R6 MSG SEAT BASIC R6 /E	339474	POWER R6 MSG SEAT MAINSTREAM R6 /E
339426	CORE R6 AMM R2 BASIC USR LIC /E	339475	POWER R6 AMM R2 ENHANCED USR LIC /E
339427	CORE R6 FLARE/COMM IPAD R2/E	339476	POWER R6 FLARE/COMM IPAD R2/E



339428	CORE R6 1X MBL SIP CLIENT R5 /E	339477	POWER R6 1X MBL SIP CLIENT R5 /E
339429	CORE R6 AES UNIFIED DESKTOP R6 /E	339478	POWER R6 AES UNIFIED DESKTOP R6 /E
339430	CORE R6 EC500 RFA R9 /E	339479	POWER R6 EC500 RFA R9 /E
339431	CORE R6 EC500 SM R9 /E	339480	POWER R6 EC500 SM R9 /E
339432	CORE R6 ONE-X CES R6 /E	339481	POWER R6 ONE-X CES R6 /E
339433	CORE R6 ONE-XC VIDEO R6 /E	339482	POWER R6 ONE-XC VIDEO R6 /E
339434	CORE R6 MGMT SITE ADMIN R6 /E	339483	POWER R6 MGMT SITE ADMIN R6 /E
388003	CORE R6 SYSTEM MANAGER R7 /E	388004	POWER R6 SYSTEM MANAGER R7 /E
339436	CORE R6 SM SIP CONN R6 /E	339485	POWER R6 SM SIP CONN R6 /E
339437	CORE R6 PRESENCE SERVICES R6 /E	339486	POWER R6 PRESENCE SERVICES R6 /E
339439	CORE R6 CMM R6 /E	339488	POWER R6 CMM R6 /E
339440	CORE R6 CMM RFA R6 /E	339489	POWER R6 CMM RFA R6 /E
339441	CORE R6 FLARE/COMMWINR2/CM6/E	339490	POWER R6 FLARE/COMM WINR2/CM6/E
339442	CORE R6 1XC MAC OS R2 /E	339491	POWER R6 1XC MAC OS R2 /E
339443	CORE R6 ONE-X COMM R6 /E	339492	POWER R6 ONE-X COMM R6 /E
339444	CORE R6 CA OFFCE LYNC R6 /E	339493	POWER R6 CA OFFCE LYNC R6 /E
339279	CORE R6 CA DCE ENBL R6 /E	339531	POWER R6 CA DCE ENBL R6 /E
339421	CORE R6 ASBCE R6.2+ STD /E	339494	POWER R6 CONF MM R8 LIC /E
339422	CORE R6 ASBCE R6.2+ ADV /E	339470	POWER R6 ASBCE R6.2+ STD /E
339423	CORE R6 ASBCE R6.2+ STD HA /E	339471	POWER R6 ASBCE R6.2+ ADV /E
339424	CORE R6 ASBCE R6.2+ ADV HA /E	339472	POWER R6 ASBCE R6.2+ STD HA /E
392474	CORE R6 MSG SEAT BASIC R7 /E	339473	POWER R6 ASBCE R6.2+ ADV HA /E
381760	CORE R6 COMM MS LYNC R6 /E	392476	POWER R6 MSG MAINSTREAM R7 /E
		381761	POWER R6 COMM MS LYNC R6 /E

R6 Suite V1 Foundation Entitlements	
269422	ENT CORE ONE-XC VIDEO R6 LIC /E
269360	ENT CORE MGMT R6 SITE ADMIN LIC /E
269363	ENT CORE SM R6.X SIP CONN LIC /E
269405	ENT CORE PRESENCE SERVICES /E
270052	ENT CORE R6 CMM EE R6 LIC /E
270053	ENT CORE R6 CMM EE RFA R6 LIC /E
269426	ENT CORE EC500 R9 SM LIC SNGL UPG /E Upgrades only from CMEE R5/6
271180	ENT CORE FLARE EXP WIN R1 CM6 /E LIC
271181	ENT CORE 1XC MAC OS R1 /E LIC
269390	ENT Core UCE R6.1 ONE-X COMM R6 SFTW /E
272783	ENT CORE R6 CA DCE ENBL R6 /E
272785	ENT CORE R6 CA OFFCE LYNC R6 /E
269393	FND SUITE R6 EC500 SM R9 LIC /E



381744	FND SUITE R6 COMM FOR MS-LYNC R6 /E
269742	FND SUITE R6 FLARE STDALN WINR1 LIC /E
269420	FND SUITE R6 B5800 SURV STNR6 LIC /E
269421	FND SUITE R6 B5800 SIP TRNKR6 LIC /E
388002	FND SUITE R6 SYSTEM MANAGER R7 LIC /E
R6 IPT Basic and IPT Enhanced Entitlements	
304132	BASIC IPT R6 SESSION MANAGER SIP CONN R6 /E LIC:CU
304133	BASIC IPT R6 PRESENCE SERVICES R6 /E LIC:CU
304136	ENHANCED IPT R6 SESSION MANAGER SIP CONN R6 /E LIC:CU
304137	ENHANCED IPT R6 PRESENCE SERVICES R6 /E LIC:CU
R6 UCE Entitlements	
263133	UCE R6.X ONE-X CES R6.1 CLIENT /E
229191	UCE R6 ONE-X COMM R6 SFTW /E



R6 SE and EE Entitlements	
269904	ENT ED R6 EC500 SM R9 LIC /E
269364	ENT ED R6 MGMT SITE ADMIN R6 LIC /E
269367	ENT ED R6 SM SIP CONN R6 LIC /E
269407	ENT ED R6 PS R6 LIC /E
269901	ENT ED R6 ONE-X COMM R6 LIC /E
269902	ENT ED R6 AES UNFD DSK R6 LIC /E
270054	ENT ED R6 CMM R6 LIC /E
269906	ENT ED R6 ONE-X CES R6 LIC /E

Schedule

Avaya Aura® R6 Suites, Analog, IPT and Call Center Elite User Licenses

End of Sale Transaction:	Last Day to Design*	End of Sale Effective Date**
End of Sale New and Upgrades (including ASIPP migrations) to Avaya Aura R6 Licensing and R6 Call Center Elite	Sunday June 11, 2017	Monday June 12, 2017
End of Sale: New sites (LSP) End of Sale: Communication Manager ESS Adds End of Sale: Communication Manager	Sunday January 7, 2018	Monday January 8, 2018
End of Sale: Add/Expansion and Uplifts for - Avaya Aura®	Sunday July 8, 2018	Monday July 9, 2018
End of Sale: Communication Manager Base Stations as part of Call Center bundles (AES DMCC FUL, EMC, WFO, and AEP) End of Sale activity.	Target Mid 2019 as part of CC Bundle EoS ☞ Systems must be running minimum release level of CM 6.3.118 Load 141 and System Platform R6.4	
End of Sale: Add/Expansion - Call Center Elite	No current plan ☞ Systems must be running minimum release level of CM 6.3.118 Load 141 and System Platform R6.4	
End of Manufacturer Support (EoMS) for Avaya Aura® and Call Center Elite Software	n/a	Monday July 9, 2018
End of Support Sales (EoS) for Avaya Aura® and Call Center Elite Software	n/a	Monday December 1, 2025

* This is the last day to create a design/quote for these license/transactions **on Avaya**. This will always be a Sunday since EoS Effective dates aligns with the Avaya Tool introduction on Mondays.

Partners need to consider time it takes to transaction designs through Distributors and then into Avaya in order to meet the EoS windows.

Design/ quotes have standard 60 days to order but cannot be refreshed or opened after the effective EoS date or they will be subject to the current offer which is not End of Sale.



** This is the date the End of Sale is Effective. This aligns with the Avaya Tools introduction on Mondays. Design/Quotes created on this date and forward will only be offered the current available (non End of Sale) release level.

If an existing design is refreshed or opened on or after this date, it will now only be offered available (non End of sale) release level.

Additional Information

[Avaya website](#)

[Lifecycle Summary Matrix](#)

[Avaya End-of-Sale Notices:](#)

[Avaya Product Lifecycle Policy](#)

<http://support.avaya.com> >> More Resources >> More >> Avaya Product Lifecycle Policy

[Buy to Current Offer Definition](#)

[Buy to Current Job Aid](#)

[SE EE End of Sale - Avaya Aura\(R\) 6.x Standard Edition and Enterprise Edition License Bundles](#)

[Avaya Aura Suite Licensing Version 1 End of Sale Notice](#)