End of Sale Notice

Notification Date: 12-January-2017
Effective Date: 12-March-2017
Subject: Unified Communication Management Software
Theatre/Region: Global

Summary

Effective **12-March-2017** an assortment of Older Revision Unified Communication Management Software will no longer be commercially available and will reach the lifecycle milestone of “End of Sale”. The last ship date for the product is **12-March-2017, subject to availability**.

Discontinued Order Codes and Migration Strategy

Discontinued Codes Material Code	Description	Replacement * Material Code
AH2735001-3.1	COM 3.1 BASE LICENSE	390638 & 390639
AH2735003	COM UPGRADE 50 TO 250 DEVICES	390638 & 390639 & 2x390760
AH2735006-3.1	BCM 3.1 BASE LICENSE.	390638 & 390639
AH2735012-3.1	COM VSN MANAGER UPGRADE - 3.1	390638 & 390639
AH3313109-3.0	VPFM 3.0 BASE FOR 500 DEVICES	390638 & 390761
AH2735001-3.1	COM 3.1 BASE LICENSE	390638 & 390639

*** No identical replacement available. Please refer to the sites mentioned below for ordering information.**

Migration Strategy

Due to significant architectural changes and technology transitions, identical replacements are not available. Customers should consider migrating to the next generation Integrated Management Products (**COM Plus and VPFM Plus)** to meet their needs. Customers with existing products can order take advantage of discounted upgrade codes.

Configuration and Orchestration Manager Plus (**COM Plus**) is a real-time web-based network management solution that offers best-in-class configuration, provisioning and troubleshooting for a wide range of network devices and technologies. For more information and ordering guides, please visit https://sales.avaya.com/en/pss/configuration-and-orchestration-manager-plus.

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Visualization Performance and Fault Manager Plus (**VPFM Plus**) is a powerful Avaya application that provides advanced network discovery, topology visualization, fault and performance management. For more information and ordering guides, please visit https://sales.avaya.com/en/pss/visualization-performance-and-fault-manager-plus.

Schedule

End of Sale Date (last day to order new systems)	12-March-2017
End of Manufacturer Support for SOFTWARE *	12-March-2018
End of Manufacturer Support for HARDWARE *	N/A
Last day to purchase system expansions	N/A
Last day to purchase a new Avaya services contract *	N/A
Targeted End of Services Support**	12-March-2021

** Per Avaya Product Lifecycle Policy*

***Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.*

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the Services Offer Information Web site.

Additional Information

Avaya website:
http://www.avaya.com
Avaya End-of-Sale Notices:
http://support.avaya.com
Avaya Product Lifecycle Policy:
http://support.avaya.com/css/P8/documents/100081098

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