AVAYA

End of Sale Notice

Subject	Notification Date	Effective Date
End of Sale (EoS) Avaya Aura® R7 New and Upgrades for User Licenses: Suites, Analog, IPT Basic, IPT Enhanced and R7 Session Manager New and Upgrades (Perpetual and Enterprise Fixed Term Subscription) For both Commercial and JITC customers	**Commercial (Includes JITC) October 26, 2018**	**Commercial (Includes JITC) October 14, 2019**
End of Sale (EoS) Avaya Aura® Call Center Elite R7 New and Upgrades for Agent Licenses (Perpetual and Enterprise Fixed Term Subscription) For both Commercial and JITC customers	**Commercial (Includes JITC) December 10, 2018**	**Commercial (Includes JITC) October 14, 2019**
End of Sale (EoS) Avaya Aura® Application Enablement Services R7 New and Upgrades	**Commercial (Includes JITC) January 22, 2018**	**Commercial October 14, 2019 JITC March 2021**
Avaya Aura® R7 End of Manufacturer Support (EoMS) **Communication Manager, System Manager, Session Manager, AVP, Utility Services, Presence Services, CMM, Avaya Aura Device Services*	Per policy EoMS is 12 months from New and Upgrades EoS Effective date **June 3, 2020**	**Commercial December 14, 2020 JITC September 2021**
Avaya Aura® Call Center Elite R7 End of Manufacturer Support (EoMS)		**Commercial December 14, 2020 JITC September 2021**
Avaya Aura® Application Enablement Services R7 End of Manufacturer Support (EoMS)		**Commercial December 14, 2020 JITC September 2021**
Avaya Aura® R7 Add (Expansion) & Uplift End of Sale Avaya Aura® R7 Upgrade/Move/Merge and ASIPP to an existing R7 system and Session Manager New systems for existing R7 deployments and Connection licenses Avaya Aura® R7 New Sites: Local Survivable Processor (LSP) including Branch Session Manager (BSM) and R7 ESS and Duplex Additions	**June 3, 2020**	**December 14, 2020**

Avaya Aura® Call Center Elite R7 Add (Expansion) & Consolidations (Upgrade move/merge to existing R7 System) End of Sale	June 3, 2020	**December 14, 2020**
Avaya Aura® Call Center Elite R6 Add (Expansion) & Consolidations (Upgrade move/merge to existing R6 System) End of Sale	December, 2017	**December 14, 2020**
Avaya Aura® Application Enablement Services R7 Add (Expansion) End of Sale	June 3, 2020	**Commercial** **December 14, 2020** JITC **March 2021**
Avaya Aura® Media Server R7 End of Sale New and Upgrades	May 15, 2019	**July 5, 2019**

** AVP and Utility Services 7.x are included in the Avaya Aura R7 EoMS
*** Avaya Aura Device Services 7.x was sold as an one for one entitlement with the Session Manager 7.x Its effective End of Sale date and End of Manufacturing Support date align with Aura 7.x

CID: 180078
Theatre/Region: Global
Update/Revision Date:
 (this document will be updated with official notification for each transaction/lifecycle event, please check for latest revision)
Revisions

Version	Description
October 26, 2018	Original Publication – Avaya Aura® R7 New and Upgrades License EoS
November 2, 2018	Clarification around Buy to Current implications
December 10, 2018	Add information for Avaya Aura® Call Center Elite R7 New and Upgrades
December 18, 2018	Add information for Avaya Aura® Application Enablement Services R7 New and Upgrades
January 22, 2018	Update for JITC (AES)
September 13, 2019	Update: extend EoS for Upgrade/Move/Merge and ASIPP to R7 systems. Align EoS for this transaction with the Add transaction.
October 15, 2019	Remove SM infrastructure codes from EoS
June 3, 2020	Extend EoMS for CM and Elite to December 14/2020 from October 2020 – due to COVID Formalize End of Sale of remaining transactions Avaya Aura® Communication Manager R7 and Session Manager R7. End of Sale is now fully implemented for these applications (extension to December14, 2020 due to COVID)
Nov 17, 2020	Update with clarifications this EoS / EoMS notice on the OneCloud™ Subscription offer. (no Add capacity as of Dec 14 and new contracts designed and booked Dec 14 and onward are no longer eligible for 20% overage) Update: Add Aura R7 MLPP code to EoS Notice. Aura R7 for JITC customers EoMS is September 10, 2021.

Jan 28, 2020	AMS R7 added. Previously went EoS in 2019. Adding the CM DSP Channel add license for AMS to this EoS Notice.
Nov 18, 2021	Updated to include AADS, AVP, and Utility Services

Summary

On June 2, 2020 Avaya is announcing the **End of Sale of Avaya Aura® R7 remaining license transactions (Add, Uplift, Upgrade/Move/Merge, CS1K ASIPP, ESS/Duplex Adds, Simplex to Duplex migrations, New R7 Session managers for existing Systems, R7 New Sites: Local Survivable Processor (LSP) including Branch Session Manager (BSM)** for Commercial and Government (non JITC) customers **that will be effective <u>December 14, 2020</u>.**
This announcement applies to Perpetual (CAPEX) (all transactions) as well as the Adds and Overage entitlements of the <u>OneCloud™ Subscription</u> perpetual to subscription transitions.
This announcement makes all Avaya Aura R7 license transactions End of Sale including Buy to Current R8 deploying as R7.
Avaya is also announcing the End of Sale of Avaya Aura® R7 remaining license transactions for Avaya Aura® R7 Application Enablement Services (AES)
Avaya is also announcing the End of Sale of Avaya Aura® R7 remaining license transactions for Avaya Aura® R6 Call Center Elite.
Avaya is also announcing the End of Sale of Avaya Aura® R7 remaining license transactions for Avaya Aura® R7 Call Center Elite.
Avaya OneCloud(TM) Subscription

End of Manufacturer Support (EoMS) is <u>December 14, 2020</u> (previously October 2020) **for Avaya Aura® R7 , CC Elite R7 and Avaya Aura® R7 Application Enablement Services (AES)**
*for JITC customers Avaya Aura® R7 EoMS is September 10, 2021.

This announcement follows previous End of Sale of Avaya Aura® R7 New and Upgrades and Avaya Aura® Call Center Elite R7 New and Upgrades for Agent Licenses for Commercial and Government (non JITC) customers in effect as of October 14, 2019.
(as well as change notice August 27, 2019 (see Notice Historical Changes) for Upgrade/Move/Merge and CS1K ASIPP Move/Merge – now EoS effective December 14, 2020)
This announcement also follows previous notice of the End of Sale of Avaya Aura® Application Enablement Services R7 New and Upgrades for Commercial and Government (non JITC) customers that will be effective October 14, 2019.
This End of Sale also applies to Avaya Aura® Application Enablement Services. Effective October 14th, 2019 Avaya will no longer make available licenses, hardware or software for new Avaya Aura® Application Enablement Services (AES) R7 systems and will no longer make available licenses for upgrades to AES R7.

This End of Sale applies to
- Perpetual (Capex) solutions and OneCloud™ Subscription Adds and Overage entitlements (see OneCloud™ Subscription section below for details)
- All Commercial and Government customers except for customers that must purchase JITC certified software from the Approved Products List (APL). Customer that must purchase JITC certified from the APL will continue to purchase New and Upgrades at the

R7 level until Avaya Aura® R8 / AES R9.x is JITC certified at which time R7 will be EoS for New and Upgrades for this segment.

This End of Sale, effective December 14, 2020 includes:
- all transactions for Avaya Aura® R7 Suites Foundation, Core and Power, R7 Analog, R7 IPT Basic/Enhanced as well as Avaya Aura® R7 Session Manager
- all transactions for Avaya Aura® R7 Application Enablement Services (AES)
- all transactions for Avaya Aura® R6 Call Center Elite
- all transactions for Avaya Aura® R7 Call Center Elite
- OneCloud™ Subscription Add Capacity and Overage entitlement

OneCloud™ Subscription
The OneCloud™ Subscription offer continues to be available with the stated boundaries per the OneCloud™ Subscription Offer Definition.
This End of Sale of Avaya Aura R7 of the Avaya Aura, CC Elite and AES license transactions and End of Manufacturer Support (EoMS) applies to the OneCloud™ Subscription offer.
As of December 14, 2020, Additions to existing capacity for R7 level OneCloud™ Subscription will no longer be available.
This also means the 20% overage on <u>new</u> contracts will no longer apply.
- Any R7 Subscription contracts already in place as of Dec 14, 2020 will maintain their 20% overage for the duration of that contract.
- Any R7 Subscription contract closed by Dec 13 (before Dec 14) will receive the 20% overage and maintain for the duration of that contract.
- Any R7 Subscription design in RTO by Dec 13 (before Dec 14) will have the 20% overage included if it is ordered withing the 90-day quote validity policy. This mean the quote will be valid to order from the date it was made Ready to Order (RTO). As of December 14, 2021, the only action can be to order the design as is. Any change/opening of the design will take it out of RTO state and it cannot be put back into RTO with the 20% overage.
- Any Design not in RTO or as of Dec 14 for R7 Subscription will not receive the 20% overage.

☛ **Buy to Current (BTC and Lifecycle Policy**
  BTC does not change the natural lifecycle/availability of a software release**.** Buy to Current (BTC) Policy requires to always purchase to the most current release N but gives you the option to deploy the N or N-1. When the N-1 is no longer available (end of sale) Buy to Current will only offer the N release for deployment. This means:
- as of October 14,2019, Aura R7 End of Sale for New and Upgrades, R8 is the only target deployment release level. Deploying as R7 is no longer available
- as of December 14,2020, Aura R7 Adds EoS, licenses cannot be purchased at R8 and deployed as R7 for capacity expansion. An upgrade to current (non EoS) software release level is required to further expand capacity.
- BTC also applies to Avaya Aura® Call Center Elite agent licenses and Application Enablement Service (AES) Licensing.

These R7 solutions have been superseded by new software major release.

EoS applies to the Major release and all the minor/dots of that Major release.
I.e. R7.X.X where R7 is the Major and the. X's are the minor release
- ☛ EoS notices are not generated for minor release (i.e. R7.1 replaced 7.0) as a minor release replaces the previous minor release.

For these core applications, critical to your business operations, Avaya strives to provide a substantial notice period greater than the standard policy (which is 60 days), to allow sales, partners, distributors help manage customer planning for timing and budget cycle for:
1) Future upgrades to Current supported software release
2) New System Purchase planning (whether new customer or new system in a network of existing customer base)
3) Consolidations including License Merge/Moves from older systems and Migrations; which includes CS1000 License ASIPP transitions to Avaya Aura®.
4) Proactively Last Time Buy (LTB) R7 Add / Expand Capacity in support of business operations until upgrade
5) Proactively Last Time Buy (LTB) R7 License Uplift in support of business operations until upgrade.

See Sales Guidance and Things to Consider

Migration Strategy

Avaya now offers the following alternative solution(s).
Avaya Cloud
Avaya Aura® 8.x Enterprise Premise Upgrade and transition to OneCloud™ Subscription
Avaya Aura® 8.x Enterprise Premise Upgrade - Perpetual
Avaya Aura® Call Center Elite 8.x is now available to provide customer engagement solutions.
Avaya Aura® Application Enablement Services 8.x is now available to provide both unified communication and customer engagement solutions.

Avaya Aura® R7 , CC Elite and AES Perpetual (Capex) Transactions **still available to design & order until December 13, 2020** (day before EoS effective date)

- **Capacity Add/expansion for Avaya Aura® user licenses**; Suites (Core and Power), IPT Basic, IPT Enhanced and Analog
- **Capacity Add/expansion for Avaya Aura® Call Center Elite agent licenses**
- **Capacity Add/expansion for Avaya Aura® Application Enablement Services licenses**
- **License Uplift for Avaya Aura® user licenses (in release uplift from one license level to another)**; Suites (Core and Power), IPT Basic, IPT Enhanced and Analog
- ☛ Upgrade Move/ Merge and CS1K ASIPP Move/Merge to a system deployed as R7 will be available. See Change to EoS section
  - o Target system must be in R8 Buy to Current format / deployed as R7
- ☛ New Session Manager System for existing R7 deployed environments. See Change to EoS section
- **LSP New sites including BSM**
- **Communication Manager Base Stations Adds** included as part of Avaya Call Center bundled offers (AES DMCC Full, WFO, AEP EMC) continue to be available as part of the associated product bundle. Expectation is these will end of sale Mid 2020
  - ☛ CM Base Stations cannot be leveraged for User Capacity or CC Agents

- **Consolidations (move/merge) for Avaya Aura® <u>R7 to R7</u> systems**
  - ☞ **Consolidations follow the policies for <u>both</u> the License Compatibility/EoS status and the Buy to Current system record status. See [Consolidation Guidelines](#) for specifics.**
    As part of planning a Move/Merge design, be sure to check <u>both</u> the donor and target system
    - o Buy to Current record status (see PLDS Buy to Current Report and [Buy to Current Job Aid](#) for instruction on determining BTC status)
    - o License type of Donor and Target system (see PLDS record)
  - ☞ Move Merges of Licenses that are R6 and below or CS1000 ASIPP are considered upgrades. See Merge and Migration planning
  - ☞ Remember to Update the target and donor systems Maintenance Contract quantities
- **Consolidations (move/merge) for Avaya Aura® Call Center Elite <u>R7 to R7</u> systems**
- **Consolidations (move/merge) for Avaya Aura® Application Enablement Services <u>R7 to R7</u> systems**

R7 Avaya OneCloud™ Subscription <u>Transactions</u> **still available to design & order until December 13, 2020** (day before EoS effective date)
OneCloud™ Subscription UC Basic, Core, Power, Attendant, CC Basic Voice, CTI service (R7 DMCC/TSAPI), AES R7 DLG, CVLAN, TSAPI Advanced and ASAI
- o Fixed Quantity **Capacity Adds**
- o **Overage** inclusion as applicable by service

Discontinued Order Codes

Discontinued Codes with the October 14, 2019 R7 deployment End of Sale for New and Upgrades
Perpetual Licenses

Material Code	Description	Transaction
Multi-Level Precedence and Preemption (MLPP)		
380363	AVAYA AURA® R7 MLP SFTW LIC	New System License
R7 Analog		
380365	AVAYA AURA® R7 ANALOG UPG LIC	Paid Upgrades
380366	AVAYA AURA® R7 ANALOG ENTITLE LIC	Entitled Upgrades
380367	AVAYA AURA® R7 ANALOG MOVE LIC	Upgrades/Move
R7 IPT Basic & Enhanced		
380675	AVAYA AURA® R7 BASIC IPT NEW LIC	New System License
380677	AVAYA AURA® R7 BASIC IPT UPG LIC	Paid Upgrades
380678	AVAYA AURA® R7 BASIC IPT UPG ENTITLE LIC	Entitled Upgrades
380679	AVAYA AURA® R7 BASIC IPT MOVE LIC	Paid Upgrades & Move
380680	AVAYA AURA® R7 BASIC IPT MOVE ENTITLE LIC	Entitled Upgrades & Move
380682	AVAYA AURA® R7 ENH IPT NEW LIC	New System License
380684	AVAYA AURA® R7 ENH IPT UPG LIC	Upgrades to R7 Basic

Material Code	Description	Transaction
380685	AVAYA AURA® R7 ENH IPT UPG ENTITLE LIC	Entitled Upgrades
380686	AVAYA AURA® R7 ENH IPT MOVE LIC	Paid Upgrades & Move
380687	AVAYA AURA® R7 ENH IPT MOVE ENTITLE LIC	Entitled Upgrades & Move
R7 Foundation Suite V1		
380369	AVAYA AURA® R7 FND UPG/UPL ENTITLE LIC	Entitled Upgrades
380374	AVAYA AURA® R7 FND ASIPP SRS LIC	ASIPP Entitled Upgrades
380370	AVAYA AURA® R7 FND MOVE/UPL ENTITLE LIC	Entitled Upgrades and Move
R7 Core Suite V2		
380398	AVAYA AURA® R7 CORE NEW LIC	New
380400	AVAYA AURA® R7 CORE UPG/UPL LIC	Paid Upgrades to Core
380401	AVAYA AURA® R7 CORE UPG ENTITLE LIC	Entitled Upgrades/Uplift to Core
380402	AVAYA AURA® R7 CORE UPG/UPL UA LIC	Entitled upgrades with paid uplift to Core
380411	AVAYA AURA® R7 CORE ASIPP LIC	ASIPP Paid Upgrades to Core
380412	AVAYA AURA® R7 CORE ASIPP SRS LIC	ASIPP Entitled Upgrades & Paid Uplift to Core
380403	AVAYA AURA® R7 CORE MOVE/UPL LIC	Paid Upgrades & Move
380404	AVAYA AURA® R7 CORE MOVE ENTITLE LIC	Entitled Upgrades & Move
380405	AVAYA AURA® R7 CORE MOVE/UPL UA LIC	Entitled Upgrades and Move with Paid Uplift to Core

R7 Power Suite V2		
380612	AVAYA AURA® R7 POWER NEW LIC	New
380614	AVAYA AURA® R7 POWER UPG/UPL LIC	Paid Upgrades with Uplift to Power
386082	AVAYA AURA® R7 POWER UPG FRM CLB/POWER LIC	Paid Upgrades from Collaboration or Power License to Power
380615	AVAYA AURA® R7 POWER UPG ENTITLE LIC	Entitled Upgrades to Power
380616	AVAYA AURA® R7 POWER UPG UA FRM BASE LIC	Entitled Upgrades with Paid Uplift to R7 Power from SE/EE Foundation or Core

380661	AVAYA AURA® R7 POWER UPG/UPL UA FRM MOB LIC	Entitled Upgrades with Paid uplift to Power from Mobility License
380626	AVAYA AURA® R7 POWER ASIPP LIC	Paid Upgrades with Paid Uplift to Power
380627	AVAYA AURA® R7 POWER ASIPP SRS LIC	Entitled Upgrades with Paid Uplift to Power
380617	AVAYA AURA® R7 POWER MOVE/UPL LIC	Paid Upgrades, Uplift and Move to Power from SE EE Foundation Core or Mobility
386083	AVAYA AURA® R7 POWER MOVE FRM CLB/POWER LIC	Paid Upgrades, Uplift and Move to Power from Collaboration or Power License
380618	AVAYA AURA® R7 POWER MOVE ENTITLE LIC	Entitled Upgrades and Move
380619	AVAYA AURA® R7 POWER MOVE UA FRM BASE LIC	Entitled Upgrades and Move with Paid Uplift from SE EE Foundation Core or Mobility
380665	AVAYA AURA® R7 POWER MOVE UA FRM MOB LIC	Entitled Upgrades and Move with Paid Uplift from Mobility

Avaya Aura® Call Center Elite		
270361	CC R7 NEW ELITE PER AGENT 1-250 LIC:CU	New
270362	CC R7 NEW ELITE PER AGENT 251+ LIC:CU	New
270366	CC R7 ELITE UPGRADE PER AGENT LIC:CU	Paid Upgrade
270367	CC R7 ELITE AGENT ENTITLE LIC:CU	Entitled Upgrade
270372	CC R7 MIGRATION DELUXE TO ELITE LIC:CU	Paid Upgrade and Migration
270373	CC R7 ELITE UPGRADE MOVE PER AGENT LIC:CU	Paid Upgrades and Move
380780	CC R7 ELITE AGENT ASIPP LIC:CU	ASIPP Paid Upgrade
380781	CC R7 ELITE AGENT ASIPP ENTITLE LIC:CU	ASIPP Entitled Upgrade
380784	CC R7 ELITE UPGRADE MOVE PER AGENT ENTL LIC:CU	Entitled Upgrades and Move

Avaya Aura® Application Enablement Services (AES)	
380231	AES R7 BSC TSAPI UPG LIC
380232	AES R7 BSC TSAPI ENTL LIC
380234	AES R7 PROP BSC TSAPI UPG LIC
380235	AES R7 PROP BSC TSAPI ENTL LIC
380237	AES R7 PAR BSC TSAPI UPG LIC
380238	AES R7 PAR BSC TSAPI ENTL

380240	AES R7 ADV TSAPI SML UPG LIC
380241	AES R7 ADV TSAPI SML ENTL LIC
380243	AES R7 ADV TSAPI MED UPG LIC
380244	AES R7 ADV TSAPI MED ENTL LIC
380246	AES R7 ADV TSAPI LG UPG
380247	AES R7 ADV TSAPI LG ENTL LIC
380248	AES R7 ADV TSAPI SM-MED UPLIFT LIC
380249	AES R7 ADV TSAPI SM-LG UPLIFT LIC
380250	AES R7 ADV TSAPI MED-LG UPLIFT LIC
380255	AES R7 CVLAN UPG LIC
380256	AES R7 CVLAN ENTL LIC
380259	AES R7 DLG UPG LIC
380260	AES R7 DLG ENTL LIC
380264	AES R7 DMCC BASIC UPG LIC
380265	AES R7 DMCC FULL ENTL LIC
380267	AES R7 UNFD DSKTP UPG
380268	AES R7 UNFD DSKTP ENTL LIC
380270	AES R7 GRHA SM UPG LIC
380271	AES R7 GRHA SM ENTL LIC
380273	AES R7 GRHA MED UPG LIC
380274	AES R7 GRHA MED ENTL LIC
380276	AES R7 GRHA LG UPG LIC
380277	AES R7 GRHA LG ENTL LIC
380278	AES R7 GRHA SM TO MED UPL LIC
380279	AES R7 GHRA SM TO LG UPL LIC
380280	AES R7 GHRA MED TO LG UPL LIC
380281	AES R7 FRHA TO GRHA UPG/UPL SM LIC
380282	AES R7 FRHA TO GRHA UPG/UPL MED LIC
380283	AES R7 FRHA TO GRHA UPG/UPL LG LIC
380284	AES R7 FRHA TO GRHA UPG/UA SM
380285	AES R7 FRHA TO GRHA UPG/UA MED
380286	AES R7 FRHA TO GRHA UPG/UA LG
380287	AES R7 MPHA TO GRHA UPG/UPL SM LIC
380288	AES R7 MPHA TO GRHA UPG/UPL MED LIC
380289	AES R7 MPHA TO GRHA UPG/UPL LG LIC
380290	AES R7 MPHA TO GRHA UPG/UA SM
380291	AES R7 MPHA TO GRHA UPG/UA MED
380292	AES R7 MPHA TO GRHA UPG/UA LG
380295	AES R7 NEW SYS TRACKING
380296	AES R7 UPG SYS TRACKING
380297	CUST SFTW RTU RUSSIA SORM CV AES R7
380299	AES R7 TSAPI ADV MED TO LG S8510

380302	CM R7 ASAI ALLFEAT FOR AES UPG
381322	AES R7 DMCC FULL UPG LIC
381323	AES R7 DMCC PAR UPG LIC
700510415	AES R7 AURA BNDL MEDIA
700510416	AES R7 SFTW ONLY MEDIA
700510417	AES R7 TSAPI SDK MEDIA
700511327	AES R7.0.1 AURA OVA MEDIA
700511328	AES R7.0.1 SFTW ONLY MEDIA
700512295	AES R7.1 AURA OVA MEDIA
700512296	AES R7.1 SFTW ONLY MEDIA
700512297	AES R7.1 TSAPI SDK MEDIA
700513683	AES R7.1 .2 AURA OVA MEDIA
700513684	AES R7.1.2 SFTW ONLY MEDIA
700513685	AES R7.1.2 AURA KVM DVD
700513686	AES R7.1.2 TSAPI SDK MEDIA
700513962	AES R7.1.3 AURA OVA MEDIA
700513963	AES R7.1.3 SFTW ONLY MEDIA
700513965	AES R7.1.3 AURA KVM DVD
700513964	AES R7.1.3 TSAPI SDK MEDIA
700514295	AES R7.1.3.1 AURA OVA MEDIA
700514296	AES R7.1.3.1 Software Only Media
700514297	AES R7.1.3.1 TSAPI SDK
700514298	AES R7.1.3.1 Aura KVM Media

Perpetual: IPT and Suite License Entitlements R7 deployment End of Sale effective Oct 14, 2019

Material Code	Entitlement Description	
R7 Enterprise Term Subscription Entitlements		
380697	BASIC IPT R7 PRESENCE SRVS R7 UPG /E	Basic and Enhanced IPT License Entitlement for Enterprise OneCloud™ ™ ed Term Subscription offer
380699	ENH IPT R7 PRESENCE SRVS R7 UPG /E	
380701	BASIC IPT R7 PRESENCE R7 UPG ENTL /E	
380703	ENH IPT R7 PRESENCE R7 UPG ENTL /E	
380375	FND R7 VIDEO R7 /E	Foundation Suite License Entitlements for Enterprise OneCloud™ ™ ed Term Subscription offer
380378	FND R7 PRESENCE SERVICES R7 /E	
380379	FND R7 BREEZE R3 SRVR PS INSTNC /E	
380380	FND R7 CMM R7 /E	
380382	FND R7 EQUINOX WIN R3 /E	
380383	FND R7 EQUINOX MAC R3 /E	
380384	FND R7 ONE-X COMM R6 /E	
380385	FND R7 COMM FOR MS LYNC R6 /E	
380386	FND R7 INTG MGMT ADMIN R6 /E	

Material Code	Entitlement Description	
380387	FND R7 EC500 SM R9 /E	
380390	FND R7 PRESENCE SRVS R7 UPG ENTL /E	
380391	FND R7 CMM R7 UPG ENTL /E	
380707	CORE R7 ASBCE R7 STD UPG /E	Core Suite License Entitlements for Enterprise OneCloud™ ™ ed Term Subscription offer
380708	CORE R7 ASBCE R7 ADV UPG /E	
380709	CORE R7 ASBCE R7 STD HA UPG /E	
380710	CORE R7 ASBCE R7 ADV HA UPG /E	
380446	CORE R7 AES UNIFIED DSKTP R7 UPG /E	
380452	CORE R7 PRESENCE SERVICES R7 UPG /E	
380454	CORE R7 CMM R7 UPG /E	
392848	CORE R7 MSG SEAT BASIC R7 UPG /E	
380711	CORE R7 ASBCE R7 STD UPG ENTL /E	
380712	CORE R7 ASBCE R7 ADV UPG ENTL /E	
380713	CORE R7 ASBCE R7 STD HA UPG ENTL/E	
380714	CORE R7 ASBCE R7 ADV HA UPG ENTL/E	
380437	CORE R7 AES UNFD DSKTP R7 UPG ENTL/E	
380440	CORE R7 PRESENCE SRVS R7 UPG ENTL/E	
380441	CORE R7 CMM R7 UPG ENTL /E	
392849	CORE R7 MSG SEAT BASIC R7 UPG ENTL/E	
380715	POWER R7 ASBCE R7 STD UPG /E	Power Suite License Entitlements
380716	POWER R7 ASBCE R7 ADV UPG /E	
380717	POWER R7 ASBCE R7 STD HA UPG /E	
380718	POWER R7 ASBCE R7 ADV HA UPG /E	
380659	POWER R7 CONF MM R8 UPG /E	
380663	POWER R7 AES UNIFIED DSKTP R7 UPG /E	
380669	POWER R7 PRESENCE SERVICES R7 UPG /E	
380671	POWER R7 CMM R7 UPG /E	
392478	POWER R7 MSG MAINSTREAM R7 UPG /E	
380719	POWER R7 ASBCE R7 STD UPG ENTL /E	
380720	POWER R7 ASBCE R7 ADV UPG ENTL /E	
380721	POWER R7 ASBCE R7 STD HA UPG ENTL/E	
380722	POWER R7 ASBCE R7 ADV HA UPG ENTL/E	
380653	POWER R7 CONF MM R8 UPG ENTL /E	
380654	POWER R7 AES UNFD DSKTP UPG ENTL /E	
380657	POWER R7 PRESENCE SRVS UPG ENTL /E	
380658	POWER R7 CMM R7 UPG ENTL /E	
392479	POWER R7 MSG MAINSTM R7 UPG ENTL /E	

Discontinued Codes with the December 14, 2020 – All other R7 License Transactions

Add/Uplift Codes R7 End of Sale effective December 14, 2020

Material Code	Description	Transaction
Analog & IPT Licenses		
380364	AURA R7 ANALOG NEW LIC	Analog New/Add
380676	AURA R7 BASIC IPT ADD LIC	IPT Basic Add
380681	AURA R7 BASIC IPT UPL FROM ANLG LIC	Analog to IPT Basic uplift
380683	AURA R7 ENH IPT ADD LIC	IPT Enhanced Add
380688	AURA R7 ENH IPT UPL FROM ANLG LIC	Analog to IPT Enh Uplift
380689	AURA R7 ENH IPT UPL FROM BASIC LIC	IPT Basic to IPT Enh Uplift
Core Suite		
380399	AURA R7 CORE ADD LIC	Core Suite Add
380406	AURA R7 CORE UPL FROM ANLG LIC	Analog to Core Uplift
380407	AURA R7 CORE UPL FROM BASIC IPT LIC	IPT Basic to Core Uplift
380408	AURA R7 CORE UPL FROM ENH IPT LIC	IPT Enh to Core Uplift
380409	AURA R7 CORE UPL FROM FND LIC	Foundation to Core Uplift (no UA)
380410	AURA R7 CORE UPL UA FROM FND LIC	Foundation (UA) to Core Uplift
Power Suite		
380613	AURA R7 POWER ADD LIC	Power Suite Add
380620	AURA R7 POWER UPL FROM ANLG LIC	Analog to Power Uplift
380621	AURA R7 POWER UPL FROM BASIC IPT LIC	IPT Basic to Power Uplift
380622	AURA R7 POWER UPL FROM ENH IPT LIC	IPT Enh to Power Uplift
380623	AURA R7 POWER UPL FROM FND LIC	Foundation to Power Uplift (no UA)
380624	AURA R7 POWER UPL UA FROM FND LIC	Foundation to Power Uplift (UA)
380625	AURA R7 POWER UPL FROM CORE LIC	Core to Power Uplift

IPT License & Suite Entitlement (/E) R7 End of Sale Effective December 20, 2020

Material Code	Description
IPT Entitlements (for Add/Uplift Transaction)	
380691	BASIC IPT R7 PRESENCE SERVICES R7 /E
380690	BASIC IPT R7 SYSTEM MANAGER R7 /E
380694	BSC IPTR7 BREEZER3 SRVR PS INSTNC /E
380693	ENH IPT R7 PRESENCE SERVICES R7 /E
380692	ENH IPT R7 SYSTEM MANAGER R7 /E
380695	ENH IPT R7 BREEZE R3 SRVR INSTANCE /E
Core Suite Entitlements (for Add/Uplift Transaction)	
380413	CORE R7 ASBCE R7 STD /E
380414	CORE R7 ASBCE R7 ADV /E
380415	CORE R7 ASBCE R7 STD HA /E
380416	CORE R7 ASBCE R7 ADV HA /E
380417	CORE R7 MSG SEAT BASIC R6 /E
392475	CORE R7 MSG SEAT BASIC R7 /E
392862	CORE R7 MSG SEAT MAINSTREAM R7 /E
380418	CORE R7 AMM R2 BASIC USR /E
380419	CORE R7 EQUINOX IPAD R3 /E

Material Code	Description
380420	CORE R7 EQUINOX WIN R3 /E
380421	CORE R7 EQUINOX MOBILE R3 /E
380422	CORE R7 AES UNIFIED DESKTOP R7 /E
380424	CORE R7 EC500 SM R9 /E
380425	CORE R7 ONE-X CES R6 /E
380426	CORE R7 VIDEO R7 /E
380423	CORE R7 INTG MGMT ADMIN R6 /E
380429	CORE R7 PRESENCE SERVICES R7 /E
380430	CORE R7 BREEZE R3 USER /E
380431	CORE R7 BREEZE R3 SRVR PS INSTNC /E
380432	CORE R7 CMM R7 /E
380434	CORE R7 EQUINOX MAC R3 /E
380435	CORE R7 ONE-X COMM R6 /E
380436	CORE R7 COMM FOR MS LYNC R6 /E
380428	CORE R7 SYSTEM MANAGER R7 /E
403832	AURA R7 ONECLOUD™ WORKPLACE INTG /E (same code used for Core & Power)
Power Suite Entitlement (from Add/Uplift transaction)	
380628	POWER R7 ASBCE R7 STD /E
380629	POWER R7 ASBCE R7 ADV /E
380630	POWER R7 ASBCE R7 STD HA /E
380631	POWER R7 ASBCE R7 ADV HA /E
380632	POWER R7 MSG MAINSTREAM R6 /E
392477	POWER R7 MSG MAINSTREAM R7 /E
380633	POWER R7 AMM R2 ENH USR /E
380634	POWER R7 CONF MM R8 /E
387381	POWER SUITE R7 EQNX CONF USR/E
387382	POWER SUITE R7 EQNX CONF USR NE/E
380635	POWER R7 EQUINOX IPAD R3 /E
380636	POWER R7 EQUINOX WIN R3 /E
380637	POWER R7 EQUINOX MOBILE R3 /E
380638	POWER R7 AES UNIFIED DESKTOP R7 /E
380640	POWER R7 EC500 SM R9 /E
380641	POWER R7 ONE-X CES R6 /E
380642	POWER R7 VIDEO R7 /E
380639	POWER R7 INTG MGMT ADMIN R6 /E
380645	POWER R7 PRESENCE SERVICES R7 /E
380646	POWER R7 BREEZE R3 USER /E
380647	POWER R7 BREEZE R3 SRVR PS INSTNC /E
380648	POWER R7 CMM R7 /E
380650	POWER R7 EQUINOX MAC R3 /E
380651	POWER R7 ONE-X COMM R6 /E
380652	POWER R7 COMM FOR MS LYNC R6 /E
380644	POWER R7 SYSTEM MANAGER R7 /E
403832	AURA R7 ONECLOUD™ WORKPLACE INTG /E (same code used for Core & Power)

Communication Manager R7 Tracking and Deployment Codes <mark>End of Sale effective December 14, 2020</mark>

Material Code	Description
380044	AURA R7 LARGE ENT DUPLX SOL MIG TRK
380046	AURA R7 LARGE ENT SMPLX SOL MIG TRK

Material Code	Description
380749	AURA R7 EMBEDDED CM ONLY SOL MIG TRK
380049	AURA R7 CM VIRTUAL PLTFRM SOL MIG TRK
380349	AURA R7 CM VE VAPP SYS LIC
380360	AURA R7 CM DUP VE VAPP SYS LIC
392030	AURA CM R7 AWS AMI LIC
392031	AURA CM R7 DUP AWS AMI LIC
395685	AURA CM R7 KVM LIC
395686	AURA CM R7 DUP KVM LIC

Avaya Aura® R7 Session Manager <mark>End of Sale effective December 14, 2020</mark>

Material Code	Description
380007	SESSION MANAGER R7 SYSTEM UPGRADE LICENSE LIC:DS
380009	SESSION MANAGER R7 ONLY USER LIC:DS
380790	SESSION MANAGER R7 ONLY USER UPGRADE LIC:DS
380791	SM R7 ONLY USER UPG ENTL
381547	SM BRANCH (BSM) R7 VE VAPP LIC
382464	AURA R7 SESSION MANAGER ASIPP LIC:DS
382465	AURA R7 SESSION MANAGER ASIPP EQUIVALENT LIC:DS
385111	AURA R7 SESSION MANAGER SYSTEM /H
389614	SESSION MANAGER R7 SYS LICENSE USED WITH IP OFFICE LIC:DS;NU;SR
389615	SESSION MANAGER R7 SYSTEM UPGRADE LIC IP OFFICE LIC:DS;NU;SR
389616	SM R7 SYSTEM UPG ENTL LIC IPO
389838	SESSION MANAGER R7 ADDITIONAL SYS LIC UPG IP OFFICE LIC:DS;NU;SR
389839	SM BRANCH SESSION MANAGER(BSM) R7 VE VAPPLIANCE SYSTEM LAB LIC:DS
389900	SM BRANCH SESSION MANAGER (BSM) R7 SYSTEM LICENSE LIC:DS,NU,SR
389901	SM BRANCH SESSION MANAGER (BSM) R7 ADDL SYS LIC UPG LIC:DS;NU;SR
389902	SM BRANCH (BSM) R7 SYSTEM UPG ENTL
389903	SM BRANCH SESSION MANAGER(BSM) R7 SYSTEM UPGRADE LIC LIC:DS,NU,SR
395513	SM BRANCH (BSM) R7 KVM LAB LIC
395695	SM BRANCH (BSM) R7 KVM LIC
700510787	SM R7.0 DVD
700511318	SM BRANCH (BSM) R7.0.0.1 DVD
700511933	SM R7.0.0.2 DVD
700511934	SM BRANCH (BSM) R7.0.0.2 DVD
380004_T	AURA R7 SESSION MANAGER SYSTEM LIC:DS - 120DAY TRIAL

Avaya Aura® 7.x Device Services Deployment Codes <mark>End of Sale effective December 14, 2020</mark>

Material Code	Description
387760	AURA R7 DEVICE SERVICES VE VAPPLIANCE SYSTEM LIC:DS;NU;SR
393299	AURA AADS R7 AWS AMI LIC
395697	AURA AADS R7 KVM LIC

Avaya Aura® R7 Application Enablement Services other transactions <mark>End of Sale effective December 14, 2020</mark>

Material code	Description
380230	AES R7 BSC TSAPI LIC
380233	AES R7 PROP TSAPI LIC
380236	AES R7 PAR BSC TSAPI LIC
380239	AES R7 ADV TSAPI SML LIC
380242	AES R7 ADV TSAPI MED LIC
380245	AES R7 ADV TSAPI LG LIC
380251	AES R7 ADV TSAPI SML PROP LIC
380252	AES R7 PROP ADV TSAPI MED LIC
380253	AES R7 PROP ADV TSAPI LG
380254	AES R7 CVLAN LIC
380257	AES R7 CVLAN PROP LINKS FOR AVAYA IC
380258	AES R7 DLG LIC
380261	AES R7 DMCC FULL LIC
380262	AES R7 DMCC PARTNER FULL LIC
380263	AES R7 DMCC BASIC LIC
380266	AES R7 UNFD DSKTP LIC
380269	AES R7 GRHA SM LIC
380272	AES R7 GRHA MED LIC
380275	AES R7 GRHA LG LIC
380293	AES R7 GRHA VM TRACKING
380294	AES R7 VE VAPP
380297	CUST SFTW RTU RUSSIA SORM CV AES R7
380298	AES R7 PLDS ENABLE FOR APPL LIC
380300	PLDS BNDL STA TRACKING FOR CM R7 SYSTEMS
380301	CM R7 ASAI ALL FEAT FOR AES
380303	CM R7 ASAI ALL FEAT LIC ENABLE AES

Avaya Aura® 7.x Virtualized Platform (AVP) <mark>End of Sale effective December 14, 2020</mark>

700510424	AV APP VRTL PLATFORM R7 MEDIA KIT
700512294	AV APP VRTL PLTFRM R7.1 DVD
700513946	AV APP VRTL PLTFRM R7.1.2 DVD
381275	AVP R7+ SNGL CPU CMN LIC
381276	AVP R7+ SNGL CPU EMBD LIC
381277	AVP R7+ DUAL CPU CMN LIC
389893	AVP R7+ XL SRVR LIC

Avaya Aura® 7.x Utility Services <mark>End of Sale effective December 14, 2020</mark>

700512293	AURA UTILITY SERVICES R7.1 DVD
380361	AURA R7 UTILITY SVCS VE VAPP SYS LIC
391426	AURA UTILITY SVCS R7.1 VE SYS LIC
391427	AURA UTILITY SVCS R7.1 AVP SYS LIC
392032	AURA UTILITY SVCS R7 AWS AMI LIC
395687	AURA UTILITY SVCS R7 KVM LIC

Avaya Aura® R7 Application Enablement Services BTC <mark>End of Sale effective December 14, 2020</mark>

Material Code	Description
RA_380230	APPL ENBLMNT RA 7/6 BASIC TSAPI RTU LIC:DS,CU
RA_380233	APPL ENBLMNT RA 7/6 PROPRIETARY TSAPI LIC:DS,CU
RA_380236	APPL ENBLMNT RA 7/6 PARTNER APPLICATION TSAPI LIC:DS,CU
RA_380239	APPL ENBLMNT RA 7/6 ADVANCED TSAPI RTU SMALL LIC:DS
RA_380242	APPL ENBLMNT RA 7/6 ADVANCED TSAPI RTU MEDIUM LIC:DS
RA_380245	APPL ENBLMNT RA 7/6 ADVANCED TSAPI RTU LARGE LIC:DS
RA_380248	APPL ENBLMNT RA 7/6 ADVANCED TSAPI RTU SMALL TO MEDIUM UPLIFT LIC:DS
RA_380249	APPL ENBLMNT RA 7/6 ADVANCED TSAPI RTU SMALL TO LARGE UPLIFT LIC:DS
RA_380250	APPL ENBLMNT RA 7/6 ADVANCED TSAPI RTU MEDIUM TO LARGE UPLIFT LIC:DS
RA_380251	APPL ENBLMNT RA 7/6 PROPRIETARY BUNDLE SMALL LIC:DS,CU
RA_380252	APPL ENBLMNT RA 7/6 PROPRIETARY BUNDLE MEDIUM LIC:DS,CU
RA_380253	APPL ENBLMNT RA 7/6 PROPRIETARY BUNDLE LARGE LIC:DS,CU
RA_380254	APPL ENBLMNT RA 7/6 CVLAN RTU LIC:DS
RA_380257	APPL ENBLMNT RA 7/6 CVLAN FOR AVAYA IC LIC:DS
RA_380258	APPL ENBLMNT RA 7/6 DLG RTU LIC:DS
RA_380261	APPL ENBLMNT RA 7/6 DMCC FULL LIC:DS,CU
RA_380262	APPL ENBLMNT RA 7/6 FOR DMCC PARTNER LIC:DS,CU
RA_380263	APPL ENBLMNT RA 7/6 DMCC BASIC LIC:DS,CU
RA_380266	APPL ENBLMNT RA 7/6 UNIFIED DESKTOP LIC:DS,CU
RA_380269	APPL ENBLMNT RA 7/6 GEO REDUNDANCY HIGH AVAILABILITY SMALL LIC:DS
RA_380272	APPL ENBLMNT RA 7/6 GEO REDUNDANCY HIGH AVAILABILITY MEDIUM LIC:DS
RA_380275	APPL ENBLMNT RA 7/6 GEO REDUNDANCY HIGH AVAILABILITY LARGE LIC:DS
RA_380278	APPL ENBLMNT RA 7/6 GEO REDUNDANCY HA SM TO MED UPLIFT LIC:DS
RA_380279	APPL ENBLMNT RA 7/6 GEO REDUNDANCY HA SM TO LG UPLIFT:DS
RA_380280	APPL ENBLMNT RA 7/6 GEO REDUNDANCY HA MED TO LG UPLIFT LIC:DS
RA_380294	AES RA 7/6 VIRTUALIZATION SYSTEM LIC:DS
RA_380297	CUSTOM SOFTWARE RTU RUSSIA SORM CALLVISOR AES RA 7/6 LIC:DS
RA_380298	APPL ENBLMNT RA 7/6 PLDS ENABLE FOR APPLICATION SPECIFIC LIC:DS
RA_380299	APPL ENBLMNT RA 7/6 TSAPI ADVANCED MED TO LARGE FOR S8510 ONLY LIC:DS

Avaya Aura® R6 Call Center Elite other transactions <mark>End of Sale effective December 14, 2020</mark>

Material Code	Description
225990	CC R6 ADD ELITE PER AGT 1-100
226021	CC R6 ADV SEG NEW OR ADD PER AGT
228001	CC R6 ADD ELITE PER AGT 101-250
228002	CC R6 ADD ELITE PER AGT 251+

Avaya Aura® R7 Call Center Elite other transactions <mark>End of Sale effective December 14, 2020</mark>

Material Code	Description
270364	CC R7 ADD ELITE PER AGENT1-250 LIC:CU
270365	CC R7 ADD ELITE PER AGENT 251+ LIC:CU

CM R7 AMS DSP Channel Code <mark>End of Sale effective December 14, 2020</mark>

Material Code	Description
380932	AAMS R7 DSP CHANNEL LICSNE:CU

Former Enterprise OneCloud™ ™ ed Term Subscription Services (Not ONECLOUD™ Subscription)

New and Upgrades/Convert Codes R7 deployment End of Sale effective Oct 14, 2019

Material Code	Description	Transaction
R7 Enterprise OneCloud™ ™ ed Term Subscription		
384515	AVAYA AURA® R7 CORE NEW SUB LIC	New
384567	AVAYA AURA® R7 POWER NEW SUB LIC	New
384621	AVAYA AURA® R7 CORE UPG/UPL/CVRT SUB LIC	Upgrades/convert
384711	AVAYA AURA® R7 POWER UPG/UPL/CVRT SUB LIC	Upgrades/convert
384712	AVAYA AURA® R7 POWER UPG/CVRT CLB/PWR SUB LIC	Upgrades/convert
384622	AVAYA AURA® R7 CORE UPG/CVRT ENTL SUB LIC	Upgrades/convert
384713	AVAYA AURA® R7 POWER UPG/CVRT ENTL SUB LIC	Upgrades/convert
384623	AVAYA AURA® R7 CORE UPG/CVRT ENTL SUB LIC	Upgrades/convert
384714	AVAYA AURA® R7 POWER UPG/CVRT UA BASE SUB LIC	Upgrades/convert
384715	AVAYA AURA® R7 PWR UPG/UPL/CVRT UA MOB SUB	Upgrades/convert
384624	AVAYA AURA® R7 CORE MOVE/UPL/CVRT SUB LIC	Upgrades/convert
384716	AVAYA AURA® R7 POWER MOVE/UPL/CVRT SUB LIC	Upgrades/convert
384717	AVAYA AURA® R7 POWER MOVE/CVRT CLB/POWER SUB	Upgrades/convert
384625	AVAYA AURA® R7 CORE MOVE/CVRT ENTL SUB LIC	Upgrades/convert
384718	AVAYA AURA® R7 POWER MVE/CVRT ENTL SUB LIC	Upgrades/convert
384626	AVAYA AURA® R7 CORE MOVE/CVRT UA SUB LIC	Upgrades/convert
384719	AVAYA AURA® R7 POWER MVE/CVRT UA FRM BASE SUB	Upgrades/convert
384720	AVAYA AURA® R7 POWER MOVE/CVRT UA FRM MOB SUB	Upgrades/convert
384517	AVAYA AURA® R7 CORE ASIPP/CVRT SUB LIC	Upgrades/convert

Material Code	Description	Transaction
384518	AVAYA AURA® R7 CORE ASIPP/CVRT SRS SUB LIC	Upgrades/convert
384569	AVAYA AURA® R7 POWER ASIPP/CVRT SUB LIC	Upgrades/convert

Enterprise OneCloud™ ™ ed Term Subscription Entitlements R7 deployment End of Sale effective Oct 14, 2019

Material Code	Entitlement Description
R7 Enterprise OneCloud™ ™ ed Term Subscription Entitlements	
384627	CORE R7 ASBCE R7 STD UPG /T
384628	CORE R7 ASBCE R7 ADV UPG /T
384629	CORE R7 ASBCE R7 STD HA UPG /T
384630	CORE R7 ASBCE R7 ADV HA UPG /T
384631	CORE R7 AES UNIFIED DSKTP R7 UPG /T
384633	CORE R7 PRESENCE SERVICES R7 UPG /T
384634	CORE R7 CMM R7 UPG /T
392978	CORE R7 MSG SEAT BASIC R7 UPG /T
384635	CORE R7 ASBCE R7 STD UPG ENTL /T
384636	CORE R7 ASBCE R7 ADV UPG ENTL /T
384637	CORE R7 ASBCE R7 STD HA UPG ENTL/T
384638	CORE R7 ASBCE R7 ADV HA UPG ENTL/T
384639	CORE R7 AES UNFD DSKTP R7 UPG ENTL/T
384641	CORE R7 PRESENCE SRVS R7 UPG ENTL/T
384642	CORE R7 CMM R7 UPG ENTL /T
392979	CORE R7 MSG SEAT BASIC R7 UPG ENTL/T
384721	POWER R7 ASBCE R7 STD UPG /T
384722	POWER R7 ASBCE R7 ADV UPG /T
384723	POWER R7 ASBCE R7 STD HA UPG /T
384724	POWER R7 ASBCE R7 ADV HA UPG /T
384725	POWER R7 CONF MM R8 UPG /T
384726	POWER R7 AES UNIFIED DSKTP R7 UPG /T
384728	POWER R7 PRESENCE SERVICES R7 UPG /T
384729	POWER R7 CMM R7 UPG /T
392980	POWER R7 MSG MNSTM R7 UPG /T
384730	POWER R7 ASBCE R7 STD UPG ENTL /T
384731	POWER R7 ASBCE R7 ADV UPG ENTL /T

Former Enterprise OneCloud™ ™ ed Term Subscription Services (Not ONECLOUD™ Subscription)
Add/Uplift Codes R7 deployment End of Sale <mark>effective Dec 14, 2020</mark>

Material Code	Description	Transaction
R7 Enterprise OneCloud™ ™ ed Term Subscription		
384516	AURA R7 CORE ADD SUB LIC	Add
384568	AURA R7 POWER ADD SUB LIC	Add

Enterprise OneCloud™ ™ ed Term Subscription Entitlements R7 End of Sale <mark>effective Dec 14, 2020</mark>

Material Code	Entitlement Description
R7 Enterprise OneCloud™ ™ ed Term Subscription Entitlements	
384519	CORE R7 ASBCE R7 STD /T
384520	CORE R7 ASBCE R7 ADV /T
384521	CORE R7 ASBCE R7 STD HA /T
384522	CORE R7 ASBCE R7 ADV HA /T
384523	CORE R7 MSG SEAT BASIC R6 /T
392920	CORE R7 MSG SEAT BASIC R7 /T
384524	CORE R7 AMM R2 BASIC USR /T
384525	CORE R7 EQUINOX IPAD R3 /T
384526	CORE R7 EQUINOX WIN R3 /T
384527	CORE R7 EQUINOX MOBILE R3 /T
384528	CORE R7 AES UNIFIED DESKTOP R7 /T
384529	CORE R7 EC500 SM R9 /T
384530	CORE R7 ONE-X CES R6 /T
384531	CORE R7 VIDEO R7 /T
384532	CORE R7 INTG MGMT ADMIN R6 /T
384534	CORE R7 PRESENCE SERVICES R7 /T
384535	CORE R7 BREEZE R3 USER /T
384536	CORE R7 BREEZE R3 SRVR PS INSTNC /T
384537	CORE R7 CMM R7 /T
384538	CORE R7 EQUINOX MAC R3 /T
384539	CORE R7 ONE-X COMM R6 /T
384540	CORE R7 COMM FOR MS LYNC R6 /T
384571	POWER R7 ASBCE R7 STD /T
384572	POWER R7 ASBCE R7 ADV /T
384573	POWER R7 ASBCE R7 STD HA /T
384574	POWER R7 ASBCE R7 ADV HA /T
384575	POWER R7 MSG MAINSTREAM R6 /T
392921	POWER R7 MSG MAINSTREAM R7 /T
384576	POWER R7 AMM R2 ENH USR /T
384577	POWER R7 CONF MM R8 /T
392334	POWER SUITE R7 EQNX R9 MGMT ED /T
392301	POWER SUITE R7 EQNX R9 MGMT ED NE/T
384578	POWER R7 EQUINOX IPAD R3 /T
384579	POWER R7 EQUINOX WIN R3 /T
384580	POWER R7 EQUINOX MOBILE R3 /T
384581	POWER R7 AES UNIFIED DESKTOP R7 /T
384582	POWER R7 EC500 SM R9 /T
384583	POWER R7 ONE-X CES R6 /T
384584	POWER R7 VIDEO R7 /T
384585	POWER R7 INTG MGMT ADMIN R6 /T
384587	POWER R7 PRESENCE SERVICES R7 /T

Material Code	Entitlement Description
384588	POWER R7 BREEZE R3 USER /T
384589	POWER R7 BREEZE R3 SRVR PS INSTNC /T
384590	POWER R7 CMM R7 /T
384591	POWER R7 EQUINOX MAC R3 /T
384592	POWER R7 ONE-X COMM R6 /T
384593	POWER R7 COMM FOR MS LYNC R6 /T

Lifecycle Schedule

Avaya Aura® R7 Suites (including Suite Entitlements), Analog, IPT
Avaya Aura® Session Manager

End of Sale Transaction:	Last Day to Design*	End of Sale Effective Date**
End of Sale **New and Upgrades (full system) to Avaya Aura® R7 Licensing deployment**	Sunday October 13, 2019	Monday October 14, 2019
End of Sale **New and Upgrades for R7 Avaya Aura® Session Manager deployment for new systems**	Sunday October 13, 2019	Monday October 14, 2019
End of Sale **New and Upgrades for R7 Avaya Aura® Application Enablement Services deployment**	Sunday October 13, 2019 * JITC only March 2021	Monday October 14, 2019 *JITC only March 2021
End of Sale **New and Upgrades for R7 System Manager deployment**	Target 2HCY20 TBC	
End of Sale **R7 New and Upgrades (full system) Call Center Elite R7 deployment**	Sunday October 13, 2019	Monday October 14, 2019 Implemented
End of Sale: New sites (LSP) and BSM End of Sale: Communication Manager ESS Adds End of Sale: Communication Manager Duplex Adds End of Sale: Upgrade Move/Merge to a R7 deployed system End of Sale: ASIPP Move/Merge to a R7 Deployed System End of Sale: New Session Manager for existing R7 deployed systems End of Sale: R7 Add/Expansion and Uplifts for - Avaya Aura®	December 13, 2020	**December 14, 2020** (extension from October 2020 target due to COVID-19)
End of Sale: Communication Manager Base Stations as part of Call Center bundles (AES DMCC FUL, EMC, WFO, and AEP) End of Sale	December 13, 2020	**December 14, 2020** (extension from October 2020 target due to COVID-19)
End of Sale: Upgrade Move/Merge to a R7 deployed system - **Call Center Elite** End of Sale: ASIPP Move/Merge to a R7 Deployed System – **Call Center Elite**	December 13, 2020	**December 14, 2020** (extension from October 2020 target due to COVID-19)

	December 13, 2020	**December 14, 2020** (extension from October 2020 target due to COVID-19)
End of Sale: R6 Add/Expansion - **Call Center Elite**	December 13, 2020	**December 14, 2020** (extension from October 2020 target due to COVID-19)
End of Sale: R7 Add/Expansion - **Call Center Elite**	December 13, 2020	**December 14, 2020** (extension from October 2020 target due to COVID-19)
End of Sale: R7 Add/Expansion - Avaya Aura® Application Enablement Services	December 13, 2020	**December 14, 2020** (extension from October 2020 target due to COVID-19)
End of Manufacturer Support (EoMS) for Avaya Aura® (including AVP, AADS and Utility Services), Call Center Elite and Avaya Aura® Application Enablement Services Software	Per lifecycle Policy	**December 14, 2020** (extension from October 2020 target due to COVID-19) *For JITC Customers only September 2021

* This will always be a Sunday since EoS Effective dates aligns with the Avaya Tool introduction on Mondays. This is the last day to create a Ready to Order (RTO) design/quote for these license/transactions **on Avaya** that is orderable after EoS date per Quote Protection Policy
Avaya Sales and Partners need to consider time it takes to transact designs through Distributors and then into Avaya in order to be ahead of the EoS windows.
** This is the date the End of Sale is Effective. This aligns with the Avaya Tools introduction on Mondays.
Design/Quotes created on this date and forward will only be offered the current available (non-End of Sale) release level.
Per Quote Protection Policy Design/ quotes that are in Ready to Order state (RTO) have standard 90 days from the RTO date to order.

- ☞ These designs cannot be refreshed, changed, updated or opened after the effective EoS date or they will go into incomplete status and will be subject to the current offer   i.e. not EoS transactions.
- ☞ Designs NOT in RTO status or where the design has already expired by the EoS date, will be required to redesign to the current offer i.e. not EoS transactions.

Additional Information and Links

Avaya website

Lifecycle Summary

Avaya Product Lifecycle Policy

Quote Protection Policy

http://support.avaya.com >> More Resources >> More >> Avaya Product Lifecycle Policy

Buy to Current Offer Definition

Buy to Current Job Aid

Avaya Aura® Suite Licensing Version 1 End of Sale Notice

Avaya OneCloud™ Subscription Offer Definition

Sales Guidance and Things to Consider

Customer Planned Activity	Lifecycle Events to consider	Sales Motions / Guidance
New System Instances		
New System deployment for New Customer or Existing Customer Network	1. As of Oct 14, 2019, R7 <u>was effective EoS</u> for New systems deployments. (Buy to Current* does not change this) 2. End of Manufacturer Support (EoMS) ** **as of December 14, 2020**	**1.** Avaya Cloud **2.** Upgrade to Avaya Aura® Premise R8 ONECLOUD™ Subscription **3.** Upgrade to Avaya Aura® R8 Perpetual
Upgrades (full system or upgrades license move/merges; Flatten and Consolidate)		
Full System Upgrades Flatten & Consolidate Upgrade/Move/Merge	1. **End of Sale Oct 14, 2019,** All License upgrades go to R8 and can be deployed as R8 only (Buy to Current* does not change this) 2. End of Manufacturer Support (EoMS) ** **as of December 14, 2020**	1. Avaya Cloud 2. Upgrade to Avaya Aura® Premise R8 ONECLOUD™ Subscription – take advantage of flexible Subscription service including capacity entitlement of 20% overage 3. Upgrade to Avaya Aura® R8 Perpetual
Add / Expansion and License Uplift		
Customer requires expanded Capacity	1. **End of Sale as of December 14, 2020** 2. End of Manufacturer Support (EoMS) ** **as of December 14, 2020**	**4.** Avaya Cloud **5.** Upgrade to Avaya Aura® Premise R8 ONECLOUD™ Subscription – take advantage of flexible Subscription service including capacity entitlement of 20% overage Uplifts to higher value licenses available **6.** Upgrade to Avaya Aura® R8 Perpetual Uplifts to higher value licenses available
Customer may have future capacity needs but cannot upgrade before EoS		1. Proactively sell an Add capacity and/or License Uplift as Last Time Buy **before December 14, 2020** (depending on format of existing system records may be purchased as - R7 only Adds for systems that are R7 (not BTC R8) or - R8 BTC deployed as R7 Adds ↦ License Add Purchase MUST match established format of existing PLDS records. Failure will cause entitlements to be mismatched, services will be fragmented and future upgrade design issues.

		2.OTN for a next stage plan to move to currency; Cloud or Current Premise solution, ONECLOUD™ Subscription or Perpetual

* When a software Release is made EoS, it is no longer offered through Buy to Current as a deployment option

**End of Manufacturer Support (EoMS): Avaya will no longer provide on this software release, Bug Fixes, Patches, Design Root Cause Analysis, Feature Enhancements, or Security Updates (i.e. if a new vulnerability is identified customer must move to current software release level for resolution)

Avaya Aura® R7 to Avaya Aura® R7 License Move Consolidation Guidelines
As of the Oct 14, 2019 R7 deployment End of Sale for New and Upgrades
As of December 14, 2020, R7 Add/Uplifts are end of sale

Donor System instance		Target System Instance		Compatibility	Action Required
PLDS Record	Deployed As	PLDS Record	Deployed As		
BTC R7	R7	BTC R7	R7	Compatible	Using A1SC order Move of Suite licenses. Then via PLDS, Move Parent licenses and all the associated entitlements to the Target system record
R7 only	R7	R7 only	R7	Compatible	
R7 only	R7	R8 BTC	R7	Incompatible	As of Dec. 14, 2020, the Donor license records cannot be put into the same R8 BTC deployed as R7 format as the Target Must upgrade Target system to R8 first. Then upgrade move donor R7 to R8 to deploy on Target
BTC R8	R7	BTC R8	R7	Compatible	Using A1SC order Move of Suite licenses. Then via PLDS, Move Parent licenses and all the associated entitlements to the Target system record
BTC R8	R7	BTC R8	R8	Incompatible	Must activate the R8 entitlement of Donor license first and then move to a R8 deployed system
BTC R8	R8	BTC R8	R7	Incompatible	Must activate and deploy the R8 for the Target system first.

Consolidations follow License Compatibility Policy and End of Sale status
 (see R7 license types and compatibility on the same system instance below)
        Basic = Analog, IPT Basic, IPT Enhanced

Suites V1 = Foundation, Mobility, Collaboration
Suites V2= Core, Power

R7 to R7 License Move/Merge Available based on License Type (Donor and Target System)				
Consolidation of Suite R7 Donor system licenses to a Target R7 deployed system effective Oct. 14, 2019				
R7 Donor License type	R7 Target System License Type			
	Suites V1 only	Suites V1 & V2	Suites V2 only	Option
Suites V1 Foundation	Y		Per Suite Policy, cannot mix Suites V1 on a Suites V2 only system.	Y Paid Uplift Foundation License to Core or Power and move to the target system
Suites V2 Core	Y			Y Paid uplift to Power and move to target system
Suites V2 Power	Y			

Consolidation of Basic (Non-Suite) R7 Donor system licenses to deployed Target R7 system effective Oct. 14, 2019							
R7 Donor License type	Basic Licenses may be move as:				Moved to a Target System with License Type		
	Analog	IPT Basic	IPT Enhanced	Suites V2 Core or Power	Suites V1	Suites V1 and V2	Suites V2 only
IPT Enhanced	License Downgrades not available		Y	Y may do Paid uplift to these license types	Y		
IPT Basic		Y	Y may do paid uplift				
Analog	Y	Y may do a Paid uplift to these license types					

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Historical changes to this End of Sale notice - Detail

☞ On August 27, 2019 the following changes to this EoS was approved

1) **Allow Upgrade Move/Merge and CS1K ASIPP Move/Merge to an <u>existing</u> R7 system, enabling customers to continue flatten and consolidate activities deployed on R7 for Aura (CM) and CC Elite.**
   This will enable customers to continue to Upgrade/Merge Move licenses or ASIPP licenses <u>to an existing Aura CM system deployed as R7</u>.
   o Target system MUST be in R8 Buy to Current deployed as R7 format. If the target system is a R7 only (not R8 BTC), an upgrade design must be processed to put the system record into Buy to Current R8. You can leave the system deployed as R7.
   o This change applies <u>only</u> to upgrade/ASIPP licenses that are merging to another system deployed R7 (R8 BTC). Full system upgrade (ie upgrade of all the licenses on a single system that are remaining on the same system will still be End of Sale on ~~Oct 14, 2019~~ now moved to December 14, 2020). New R7 Aura and CC Elite system also remain EoS for Oct 14,2019
   o The upgrade/Move/Merge and ASIPP move/merge transaction is expected to EoS at the same time frame as the target Add transaction EoS
   o Order tools will support this change ~~Oct 14, 2019~~ now moved to December 14, 2020
2) **To allow New Session Manager (SM) system to be ordered <u>for existing R7 deployed environments</u>. As the R7 Add transaction is not yet EoS, this change supports the customers need for additional SMs as part of their capacity growth**
   o New R7 SM for New Aura Systems and Upgrades to R7 as a deployment choice remain EoS for ~~Oct 14, 2019~~ now moved to December 14, 2020