Avaya

End of Sale Notice

Notification Date: 12-Feb-2019

Revision Date: 5-April-2021
Effective Dates: 12-June-2021
Subject: Avaya 1100 Series IP Deskphones Select Models and Accessories End of Sale

Theatre/Region: Global

Revision History

Revision Date	Reason for change
12-Feb-2019	Initial version of Notice.
10-June-2019	Deferral of several items to December End of Sale
4-December-2019	EoS status of 4 device codes have been deferred and accessories added
31-January-2020	EoS announced for 1120SA TSG model commencing March 2020
28-February-2020	EoS announced for various kits, keycaps and accessories commencing June 2020
28-February-2020	EoS announced for various power modules, accessories and IP 1100 series handset commencing Sept. 2020
22-March-2021	Deferred EOS codes and additional 1100 series codes included for June 2021 EOS.
5-April-2021	Removed table of 1100 series codes deferred in November 2019 as they are now included in the June 2021 EOS list.

Summary

End of Sale: Avaya 1100 Series IP Deskphones and Associated Accessories

This document provides notice of the End of Sale of the 1100 Series of IP Deskphones identified in this notice. Please note that GSA/TAA versions will be announced for End of Sale at a future date along with associated accessories with both GSA and non-GSA Deskphone devices. The effective End of Sale date for the material codes identified in this notice is June 10, 2019 **OR While Quantities Last**. Additional material codes will end of sale as of December 9, 2019, March 9, 2020, June 9, 2020, September 9, 2020, June 12, 2021 **OR While Quantities Last.** The material codes impacted on the dates above are outlined in the EOS Material Codes and Timing section. The EOS schedule leading to end of services support for each of these codes are in the last section. As of these dates, or when stock is depleted, these materials will no longer be available for sale.

Avaya, at Avaya's discretion and depending on available quantities may substitute equivalent or similar GSA materials. Note that in the case of substitutions there may be slight differences such as icon button labeling instead of English button labeling on the physical keys of the device.

Customers are highly encouraged to place any orders for any 1100 Series IP Deskphones as soon as possible to minimize the risk of availability issues. Avaya cannot guarantee the availability of these materials as stock may be depleted prior to the End of Sale date.

The 1100 Series was introduced in 2004 and the critical electronic components required to continue manufacturing these phones are no longer available. In addition, the call control platform the 1100 Series was designed for, the Avaya Communication Server 1000 (CS 1000), is no longer available for sale as of April 9, 2018.

Please refer to the link below for information pertaining to the CS 1000 EOS.
https://downloads.avaya.com/css/P8/documents/101046049

Migration Strategy:

Avaya does not have a direct replacement for the 1100 Series IP Deskphones for the CS 1000. Customers that require additional IP Phones should consider the variety of modernization paths for CS 1000 customers to Avaya Aura ®, Avaya IP Office, and Avaya Cloud Solutions.

Customers migrating to Avaya Aura ®, Avaya IP Office, and Avaya Cloud Solutions platforms are recommended to use the J100 Series IP Deskphones which provide advanced functionality and have additional features that go above and beyond what the 1100 Series can offer. Note that some of the similar features may have different configuration and end user operation due to platform difference compared to the CS 1000. **Please note that a J100 Series are not compatible and not supported with CS 1000.**

To ease migration to Avaya Aura® a software-based solution known as the Device Adapter has been introduced. This software adapter enables 1100 Series IP Deskphones configured with UNIStim to function with additional features on Avaya Aura®. The Avaya Device Adapter Snap-in is a modular reusable solution. The Device Adapter is deployed on the Avaya Breeze™ platform.

Please contact Avaya Sales or your Avaya Authorized Business Partner for information about system migration and endpoint migration, Device Adapter, and available promotional offers designed to make migrating from CS 1000 and 1100 Series sets to a current Avaya platform and endpoints easy.

End of Sale Material Codes and Timing

Discontinued Codes: 10 June 2019 OR While Quantities Last

Material Code	Description
NTYS07BBE6	1165E – ENG KEYS NO PS
NTYS12AA	IP Phone 11xx Phone number label and lens kit (Package of 12)
NTYS12AAE6	IP Phone 11xx Phone number label and lens kit (Package of 12) _RoHS
NTYS13ABE6	IP Phone Cat 5E Eth
NTYS17PMPQ	Power modules for 1120E and 1140E rework (box of 96)
NTYS17DAE6	1100/1200 Global Power Supply

Discontinued Codes: 9 December 2019 OR While Quantities Last

Material Code	Description
NTEX14MEE6	MOBILE USB ADAPTER
NTYS06ABE6	1150E - ICON KEYS NO PS

Discontinued Codes: 9 March 2020 OR While Quantities Last

Material Code	Description
NTYS03SPGS	1120-Eng keys no PwrSply TSG Model Bundle

Discontinued Codes: 9 June 2020 OR While Quantities Last

Material Code	Description
NTEX14MDE6	MOBILE USB KIT
NTYS11CBE6	STAND KIT-1120E/40E/65E CAT 6
NTYS32CAE6	1140E/50E/65E BRANDLINES - 12
NTYS15DAE6	KEYCAP KT ICON 1120E 1140E
NTYS01LAE6	SIP Advanced Features
NTYS01EAE6	UNIStim VPN Client
NTYS11BB70E6	Footstand Kit - 1110/50E
N0212464	Universal 2.7M plat. HS cord

Discontinued Codes: 9 September 2020 OR While Quantities Last

Material Code	Description
NTYS17PMPS	PWR MODULES 1120E 1140E - REWORK
N0212463	Universal 2.7M char. HS cord
NTYS09AA70E6	IP 1100 Series Handset (Char)
N0074886	Telephone Handset (Charcoal)

Discontinued Codes: 12 June 2021 OR While Quantities Last

Material Code	Description
NTYS03AFE6	1120E - ICON KEYS NO PS
NTYS03BFE6	1120E - ENG KEYS NO PS
NTYS05AFE6	1140E - ICON KEYS - NO PS
NTYS05BFE6	1140E - ENG KEYS - NO PS
NTYS03BFGS	1120E - Eng keys, no ps (GSA)
NTYS05BFGS	1140E - Eng keys, no ps (GSA)
NTYS03SAGS	1120-Eng keys no PwrSply(GSA)
NTYS17EAE6	PS IP Phone 11xx12xx
NTYS14AAE6	Standard IEC Cable - NA

General Recommendations:

It is recommended that when migrating from one system platform to another, including acquiring new sets, or using the Device Adapter discussed above, that offer definitions be thoroughly reviewed.

The following are some general recommendations for migration.

- Although 1100 GSA will be announced separately, customers that are considering purchasing an 1100 Series GSA version phone are encouraged to migrating to the J100 Series and where GSA materials can also be found. **Please note that a J100 Series are not compatible and not supported with CS 1000.**
- Customers that are considering purchasing i2050 soft clients or are using USB headsets should consider Avaya Equinox.
- Customers that have a VPN configuration for phones should consider moving to a SBC based solution.
- Customers that are considering adding button modules to 1100 Series phones should purchase the following material code:
  - NTYS08ABE6 Expansion Module 11
- Power solutions such as power adapters and plugs available for the 1100 Series are not compatible with the J100 Series.
- Customers that desire a color screen phone should consider the J179 IP Phone.

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Schedule For Items End of Sale 10-June-2019

Milestone	Date
End of Sale Date	10-Jun-2019
End of Manufacturer Support for SOFTWARE	10-Jun-2021
End of Manufacturer Support for HARDWARE	10-Jun-2021
Last day to purchase system expansions	*n/a*
Last day to purchase a new Avaya services contract	10-Jun-2020
Targeted End of Services Support*	10-Jun-2023

*Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.

Schedule For Items End of Sale 9-December-2019

Milestone	Date
End of Sale Date	9-December-2019
End of Manufacturer Support for SOFTWARE	9-December -2021
End of Manufacturer Support for HARDWARE	9-December -2021
Last day to purchase system expansions	*n/a*
Last day to purchase a new Avaya services contract	9-December -2020
Targeted End of Services Support*	9-December -2023

*Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.

Schedule For Items End of Sale 9-March-2020

Milestone	Date
End of Sale Date	9-March-2020
End of Manufacturer Support for SOFTWARE	9-March -2022
End of Manufacturer Support for HARDWARE	9-March -2022
Last day to purchase system expansions	*n/a*
Last day to purchase a new Avaya services contract	9-March-2021
Targeted End of Services Support*	9-March-2024

*Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.

Schedule For Items End of Sale 9-June-2020

Milestone	Date
End of Sale Date	9-June-2020
End of Manufacturer Support for SOFTWARE	9-June -2022
End of Manufacturer Support for HARDWARE	9-June -2022
Last day to purchase system expansions	*n/a*
Last day to purchase a new Avaya services contract	9-June-2021
Targeted End of Services Support*	9-June-2024

Schedule For Items End of Sale 9-September-2020

Milestone	Date
End of Sale Date	9-Sept-2020
End of Manufacturer Support for SOFTWARE	9-Sept -2022
End of Manufacturer Support for HARDWARE	9-Sept -2022
Last day to purchase system expansions	*n/a*
Last day to purchase a new Avaya services contract	9-Sept-2021
Targeted End of Services Support*	9-Sept-2024

Schedule For Items End of Sale 12-June-2021

Milestone	Date
End of Sale Date	12-June-2021
End of Manufacturer Support for SOFTWARE	12-June-2023
End of Manufacturer Support for HARDWARE	12-June-2023
Last day to purchase system expansions	*n/a*
Last day to purchase a new Avaya services contract	12-June-2022
Targeted End of Services Support*	12-June-2025

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the Services Offer Information Web site.

Renewals of existing Avaya service contracts covering this product will be allowed per the following

Schedule For Items End of Sale 9-June-2020

terms:

- Maintenance contract renewal after End of Sale date provided the renew term does not extend past the End of Services Support date.
- Maintenance contract renewals will be in one year increments after End of Manufacturer Support, until the End of Services Support date.

Additional Information

Avaya website:
http://www.avaya.com

Avaya End-of-Sale Notices:
http://support.avaya.com

Avaya Product Lifecycle Policy:
https://support.avaya.com/css/P8/documents/100081098