



End of Sale Notice

Notification Date: 15 February 2019

Effective Date: 10 June 2019

Subject: End of Sale – J100 Button Module (JBM24)

Theatre/Region: Global

Revision History

Revision Date	Reason for change
15 February 2019	Initial version

Summary

Effective **on the dates shown below** Avaya will no longer sell (make commercially available) the Avaya J100 Button Module (JBM24).

In the event of depletion of Avaya inventory prior to the end-of-sale, Avaya will advise customers/partners to order the JEM24 instead.

Discontinued Order Codes and Migration Strategy

Discontinued Codes: 10 June 2019 OR While Quantities Last

Material/Offer Code	Description
700513570	J100 BM24 LCD

Migration Strategy – Avaya J100 Expansion Module (JEM24)

The Avaya J100 Expansion Module (JEM24) attaches to the right side of the J169/J179 IP Phone to provide 24 additional configurable feature/line buttons. It operates with a color display when used with the J179 IP Phone and with a grayscale display when used with the J169 IP Phone. Up to three JEM24 can be connected to a J169/J179 IP Phone. When a single JEM24 is connected, it offers 3 x 24 pages of buttons. When multiple JEM24 are connected, each offers a single page of 24 buttons. If more than one JEM24 is connected, a 5 volt power supply is required for the J169/J179 IP Phone.



Material/Offer Code	Description
700514337	J100 EXP MOD 24B
700514338	J100 EXP MOD 24B WALL MOUNT



Channel partners can find additional information in the [J100-Series Offer Definition](#).

Schedule

End of Sale Date	10 June 2019
End of Manufacturer Support for SOFTWARE *	10 June 2022
End of Manufacturer Support for HARDWARE *	10 June 2022
Last day to purchase system expansions	n/a
Last day to purchase a new Avaya services contract *	10 June 2023
Targeted End of Services Support**	10 June 2025

** Per Avaya Product Lifecycle Policy*

***Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.*

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be allowed until further notice.

Supply Availability

Avaya will make every effort to supply the discontinued models for all orders, but cannot guarantee product availability through the End of Sale date. Avaya reserves the right to manage and/or limit order quantities, or to cancel orders if supply is no longer available. Customer orders will be fulfilled on a first-come, first-served basis. If supply is exhausted prior to the targeted End of Sale date in this notice, Avaya will accelerate removal of the applicable product codes from price lists and associated order entry systems. If supply is no longer available requiring order cancellation, customers will be notified to re-order with the appropriate replacement order code.

Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>

or

<http://support.avaya.com> >> More Resources >> More >> Avaya Product Lifecycle Policy