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Quick Setup Guide

Avaya IX Huddle Camera HC020



Congratulations on purchasing your HC020 Camera for your videoconferencing client. The HC020 Camera provides:

- A High Quality 4K sensor video source to your conferencing experience, with HD 1080p 30 frames per second (fps), including 8x Digital zoom, and an optimal horizontal field of view for video conferencing huddle rooms.
- A built in Microphones Array to capture the local participant's voice.

Package Content:

- Avaya HC020 Camera
- USB 3.0 Cable
- Remote Control
- Remote control batteries

CAUTION:

Make sure all units are switched off whenever connecting or disconnecting devices.

Setting Up this Device

The Avaya IX HC020 Camera is compatible with all Avaya Conferencing clients, such as Spaces and IX Workplace, and with third party conferencing clients such as Microsoft© Skype for Business, Microsoft© Teams, Zoom©, and BlueJeans©. The Avaya IX HC020 Camera can be also used as a first or additional camera on XT4300, XT5000, and XT7100 Endpoints.

More information can be found on the Avaya Support Site: browse **https://support.avaya.com/**, select "**Support by Product** > **Product Specific Support**", search "**Huddle Cameras**" and choose the desired product version.

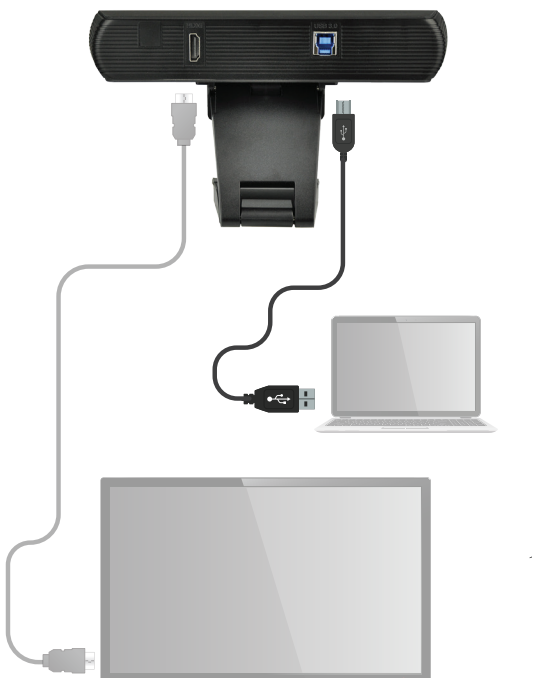
1. Use the HC020 Camera as a USB camera for your PC or MAC conferencing client

Step 1.

Connect the camera into a USB v3 port of your laptop or computer as follows:

- Plug it directly into a PC/Mac USB v3.x port; Not through a USB hub and not into a PC docking station.
- Use the USB v3 cable present inside the packaging.

Note: Plugging the camera into a USB v2.x port may not deliver sufficient resources to the camera. Successful operation cannot be guaranteed in all scenarios and with all laptop/PC models.



Note: Starting from version 8.4.037, the HC020 HDMI port is disabled by default. It is possible to enable it on the "**Setting**" menu. You can access this menu using the On Screen Display (OSD) by pressing the Menu button on the remote control.

Step 2.

Launch your conferencing application and select the HC020 device from the appropriate setting/user preference section.
Note: Links to Avaya Cloud Service platforms are as follows:

- Avaya IX Spaces **https://spaces.avayacloud.com** You do not have to install any client. Simply join any Spaces Meeting with your browser and then configure your web client with the Avaya HC020 audio/video drivers.
- Avaya Equinox Meeting Online **https://meetings.avaya.com** You can download the Equinox/IX Workplace application from the home page and then configure the Avaya HC020 audio/video drivers by clicking the Settings wheel.

Step 3.

With this configuration, you can only manage the HC020 camera using its remote control. The remote control can also enable an On Screen Display (OSD) on top of the camera video image to configure its video advanced parameters.

2. Use the HC020 as the Main Camera for XT Series Endpoints

Step 1.

Insert the USB connector into its socket at the rear of the camera.

Step 2.

Plug the USB connector into the USB upper port at the rear of the XT Series endpoint (XT4300, XT5000 or XT7100).

Step 3.

If you are using the HC020 as a main camera, you should enable it as the Default Camera in **Configure** > **Advanced** > **I/O connections** > **Cameras** > **General** > **Default Camera: USB**

- Remove the thin adhesive transparent film in front of the lens before you use the camera.
- The video stream is captured by the USB port of the XT Codec. The USB port is also used for camera control.

Note: Since the HC020 Camera Pan, Tilt, and Zoom is digital (ePTZ), you should first zoom in using the XT remote control. From there, you can perform any other pan and tilt operation.



XT Series Codec Unit

Step 4.

With this configuration, you can easily manage the HC020 camera using the XT remote control. If you need to configure its video advanced parameters, you can enable an On Screen Display (OSD) on top of the camera video image and configure the settings using the camera remote control.

About Avaya

Businesses are built on the experiences they provide and every day millions of those experiences are built by Avaya (NYSE:AVYA). For over one hundred years, we've enabled organizations around the globe to win—by creating intelligent communications experiences for customers and employees. Avaya builds open, converged and innovative solutions to enhance and simplify communications and collaboration—in the cloud, on premise, or a hybrid of both. To grow your business, we're committed to innovation, partnership, and a relentless focus on what's next. We're the technology company you trust to help you deliver Experiences that Matter.
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