Product Support Notice

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PSN # PSN020397u

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Original publication date: 21-Mar-2019, published date: 21-Mar-2019 Severity/risk level* Medium Urgency* Immediately

Name of problem*

AS5300 R3 SP 15.1

Products affected*

Avaya Aura® Application Server 5300 (AS 5300) Release: 3.0 SP11 - SP15

Problem description*

This PSN covers the following areas:

1) Linux security updates
2) MCP application update
3) MCP DB (PostgreSQL) security update
4) UC Client updates

Resolution*

The R3 15.1 Service Pack contains the following updates:

Linux security patches for the following packages (refer to the platform release notes for full security details):

- ntp
- syslog over TCP is now supported

MCP DB (PostgreSQL):

- Up-versioned to 9.6.11-7

MCP Application and UCC updates (refer to Release Bulletin for further information):

- AS5300DEV-26901 Hunt group in PA was wrong when delete/ add member, can't move in list of agent
- AS5300DEV-26897 Please update copyright on EM Console
- AS5300DEV-26896 Please update copyright on UCC
- AS5300DEV-26834 [SP15] Provisioning Client is incorrectly added MADN memberFixed in MCPxxx
- AS5300DEV-26833 1-14035043493 MADN number does not ring when added to an existing MADN group
- AS5300DEV-26829 1-14025167097 - Hunt Group fails to hunt
- AS5300DEV-26823 SimRing potential issue
- AS5300DEV-26794 [UCC] Adding more information to AVAYA INFORMATION.rtf.
- AS5300DEV-26760 [SP14.3] Name of sender is displayed NULL on PA notification when User forwards XMPP message by Advanced Routes on PA
- AS5300DEV-26759 [SP14.3] PA works Authorized watchers incorrectly if Username has symbol
- AS5300DEV-26748 101.2.11 MP1214 Documentation Error
- AS5300DEV-26444 1-13180758756 - DFAS - Documentation updates needed 106.1.5
- AS5300DEV-26837Second user is auto disconnected when calling to video meet me conference after 2 minutes due to exception error
- AS5300DEV-26864[SP15] Primary EM can't upgrade to MCP Platform 15.0.77
- AS5300DEV-26267The call is not established after doing Pickup a call in case of SIMring situation
- AS5300DEV-26863 Key password promt dialog

MOP Updates:

- 101.2.11_AS_5300_Install_and_Config_Method_for_Audiocodes_MP1xx_WEB
  - Note added pertaining to CSR creation
- 101.2.10_AS_5300_Install_and_Config_Method_for_Audiocodes_M800_IAD_WEB
  - Note added pertaining to CSR creation
- 101.2.9_AS_5300_Install_and_Config_Method_for_Audiocodes_M800_PRI_GW_WEB
  - Note added pertaining to CSR creation
- 101.2.8_AS_5300_Install_and_Config_Method_for_Audiocodes_M3K_PRI_GW_WEB
  - Note added pertaining to CSR creation
- 105.4.1_AS5300_3.0-Security_Administration
  - Added details on using TCP or UDP for syslog

Workaround or alternative remediation*

n/a

Remarks

n/a

Patch Notes

The information in this section concerns the patch, if any, recommended in the Resolution above.

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Backup before applying the patch

Please follow the backup guidance in the 103.1.2 AS 5300 3.0 Software Update MOP for instructions for installing the patches.

Download

Starting with SP15, the 11xx firmware files will no longer be hosted on support.avaya.com. Refer to the SP15 Release Bulletin for information on how to obtain the 11xx firmware files for SP15.

All other AS 5300 files can be found on the AS 5300 R3 SP15 support portal webpage.

Patch install instructions	Service-interrupting?
Follow the AS 5300 R3.0 update procedures as documented in 103.1.2 AS 5300 3.0 Software Update MOP to apply all of the patches.	Yes

Verification

To verify the OS platform version after applying the platform patch:

1) Log into the SIP Core or AMS server as a user in the SSA role
2) Run the following command:

   mcpRelease.pl

Example output:

[sysadm@server4879-vm01 ~]$ mcpRelease.pl

*** MCP Platform Release ***

System Type: mcp_core_linux_ple2
Release Level: **15.0.78** (via patching)
Hardware Env: VMware Virtual Machine

To verify the MCP version after applying the MCP Patch:

Verify that the title of the EM Console window to ensure the version listed matches the SP15 MCP Patch version.

Failure

n/a

Patch uninstall instructions

n/a

Security Notes

The information in this section concerns the security risk, if any, represented by the topic of this PSN.

Security risks

n/a

Avaya Security Vulnerability Classification

Not Susceptible

Mitigation

n/a

If you require further information or assistance please contact your Authorized Service Provider, or visit support.avaya.com. There you can access more product information, chat with an Agent, or open an online

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