



## Product Support Notice

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PSN # PSN005490u

Original publication date: This is Issue #01, published date:

Severity/risk level Medium Urgency Immediately

Name of problem Avaya one-X Client Enablement Services releases for System Platform are no longer provided.

Products affected

Avaya one-X Client Enablement Services 6.2 SP9 and later.

Problem description

Avaya Aura® System Platform is no longer officially supported and starting from 6.2 SP9 Avaya one-X Client Enablement Services releases for System Platform are not provided.

Resolution

n/a

Workaround or alternative remediation

It is recommended to perform migration from CES release for System Platform to a software-only CES release of the same version and upgrade to the latest version 6.2 SP9. Migration can be performed using regular database backup/restore procedure described in the “Administering Avaya one-X® Client Enablement Services” document. Software-only CES release can be installed on a physical or a virtual machine that satisfies the requirements, described in the “Implementing Avaya one-X® Client Enablement Services” document. For this release OS security is managed by the customer.

Remarks

n/a

### Patch Notes

The information in this section concerns the patch, if any, recommended in the Resolution above.

Backup before applying the patch

n/a

Download

n/a

Patch install instructions

Service-interrupting?

n/a

No

Verification

See product specific Release Notes for verification instructions.

Failure

See product specific Release Notes for instructions to follow in the event of a failure.

Patch uninstall instructions

n/a

### Security Notes

The information in this section concerns the security risk, if any, represented by the topic of this PSN.

Security risks

n/a

Avaya Security Vulnerability Classification

Not Susceptible

Mitigation

n/a

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