









Quick Reference for Avaya J159 SIP IP Phone in Open SIP

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Chapter 1: Main menu

The following table lists the Main menu icons used in Avaya J159 IP Phone:

Icons	Name	Description
	Features	To access administrator activated features.
	Applications	<ul style="list-style-type: none">• To access phone applications such as Contacts, Recents, Calendar, My Presence, and Activate screen saver.• To sign off the phone, to protect your settings, or to let another user log in.
	Settings	To change your phone settings, customize button labels, adjust brightness, audio settings, assign speed dial entries, etc. Used to view the connected USB devices such as USB stick and keyboard.
	Network information	To check network settings.
	Administration	To access administration settings.
	About	To view the phone model, software version, default device type, and the default server type.

Chapter 2: General phone icons

The following table lists the icons used in Avaya J159 IP Phone:






























Icon	Description
	Microphone is muted.
	Missed call on your phone. You can see the Missed Call icon in the Recents application.
	Incoming call indicates you answered this call. You can see the Incoming Call icon in the Recents application.
	Outgoing call indicates you made this call. You can see the Outgoing Call icon in the Recents application.
	The Bridged Call icon indicates the line is used for a call on another phone.
	Incoming call is alerting.
	Outgoing call indicates you made this call.
	Call is active.
	Call is on hold.
	Call is on hold during a conference or transfer call setup.
	Conference is active.
	Conference is on hold.
	Use the Right or Left navigation arrow to see more pages, screens, or options.
	Scroll left for more options.
	Scroll right for more options.

Table continues...

General phone icons

Icon	Description
	<p>Indicates that the phone is not connected to the call server and operates in Failover mode. Some features might not be available or work incorrectly.</p> <p>If the appearance line displays this icon, it indicates that the phone encountered a failure and preserved the media session until the user hangs up.</p> <p>This icon can also indicate that the phone is connected to the call server but the features are not available.</p>
	<p>Indicates that the call uses a wideband codec for excellent voice quality.</p>
	<p>Indicates a low network performance or local network issues that might result in lower call quality.</p>
	<p>The Limit Number of Concurrent Calls (LNCC) feature is on.</p>
	<p>Indicates that the SLA Mon™ agent took control of the phone.</p>
	<p>Indicates that the call is recorded for SLA Mon™.</p>
	<p>Indicates that the audio alert for incoming calls is off.</p>
	<p>Guest Login feature.</p>
	<p>Indicates the Bluetooth feature is on.</p>
	<p>Indicates that you missed a call. The number in the icon indicates the number of missed calls. In the example icon, the agent missed 9 calls.</p>
	<p>Indicates that you missed a call. The plus sign (+) in the icon indicates that the number of missed calls is more than 9.</p>
	<p>Autodialing feature.</p>
	<p>Toll call.</p>
	<p>Toll-free call.</p>

Chapter 3: Getting started

Entering the provisioning details

About this task

You can enter the provisioning server address on the phones when the phone displays the Enter provisioning details screen.

Before you begin

Obtain the provisioning server address from the system administrator.

Procedure

1. When you boot the phone for the first time, the Auto Provisioning screen displays `Do you want to activate Auto Provisioning now?`, press one of the following:
 - **Yes**: To connect to the Device Enrollment Services server to obtain the provisioning server address and ignore the provisioning server address from the DHCP.

- **No**: To obtain the provisioning server address from the DHCP server.

In case of a time out, and the DHCP does not provide the provisioning server address, the phone selects **Yes**.

If the connection to Device Enrollment Services is successful, and the phone receives the provisioning server address, the phone continues to boot and not prompt you for the provisioning server address.

If the connection to Device Enrollment Services is successful, and the phone does not receive the provisioning server address from Device Enrollment Services, the phone prompts you for a Numeric Enrollment code. Contact your administrator for a numeric enrollment code. When you enter the valid numeric enrollment code, the phone continues to boot and not prompt you for the provisioning server address.

If you do not have a numeric enrollment code, press **Cancel**. The phone continues to boot using the DHCP.

The phone displays the `Starting` message. If the phone does not receive the provisioning server address from the Device Enrollment Services or the DHCP server, the phone displays the Enter provisioning details screen.

2. On Enter provisioning details screen, press one of the following:
 - **Config**: To enter the provisioning server address.

- **Never:** To never prompt for the provisioning server address.
 - **Cancel:** To cancel the prompt and display the Login screen.
3. After you press **Config**, enter the provisioning server address in the **Address** field.
The address is an alphanumeric URL. For example, `http://myfileservr.com/j100/`.

 **Tip:**

To enter the dot symbol (.) in the field, press the alphanumeric soft key to toggle to the ABC mode.

To enter the forward-slash symbol (/) in the field, press the / soft key.

4. **(Optional)** Enter the **Group** number.
Obtain the Group number from your system administrator. The value ranges from 0 to 999. If you do not enter a value, the phone uses the default value of 0.
5. Press **Save**.
The phone continues the boot process and connects to the provisioning server.

Logging in to your phone

Before you begin

Your extension and password are provided by your administrator.

Procedure

1. On the Login screen in the **Username** field, type your extension.
2. Press **Enter**.
3. In the **Password** field, type your password.
4. Press **Enter**.

Logging out of your phone

About this task

Use this procedure to log out of your extension.

Procedure

1. Press **Main Menu**.
2. Scroll to **Applications** and press **Select**.

3. Scroll to **Log out**, and press **Select**.
4. In the confirmation window, press **Log out**.

Locking your phone

About this task

Lock the phone to prevent unauthorized usage. Locking the phone does not log you out. You can still receive all incoming calls and make calls to emergency numbers.

Procedure

1. Press **Main menu**.
2. Select **Applications > Lock**.

Chapter 4: Operations

Making a call by using the manual dial mode

About this task

In a manual dial mode, you can edit the dialed input and initiate a call using the current dialed string. When you initiate a call, there is no dial tone, and no time out for completing the dialed string.

Procedure

1. Do one of the following:
 - Lift the handset.
 - Press **Speaker**.
 - Press **Headset**.
2. Dial the number, and press the **Call** soft key or **OK** button.

If your system administrator enables the digit mapping feature, the phone automatically corrects the wrongly dialed numbers or prevent you from dialing certain numbers.

Making a call by using speed dial

Before you begin

Ensure you have speed dial numbers assigned to your contacts.

Procedure

Press and hold the dial pad key assigned to the number you want to call.

Making an emergency call

Before you begin

Ensure that the **Emerg** soft key is assigned by your administrator.

Procedure

Do one of the following:

- On the Phone screen, press the **Emerg** soft key, and again press **Emerg** when the phone prompts you for confirmation.
- Dial the emergency number by using the dial pad.

Chapter 5: Advanced features

Avaya Spaces Calendar integration

Avaya Spaces is a cloud-based team collaboration and meeting application. You can use it for instant messaging, voice and video communication, track communications, and manage tasks. For more information about Avaya Spaces, see *Using Avaya Spaces* guide.

With the Avaya Spaces Calendar integration feature, you can press the Call soft key on the calendar appointment of your phone and join a meeting hosted on Avaya Spaces. The phone dials into the meeting phone number and enters the Space ID and Space password automatically without any further user input.

The Avaya Spaces Calendar integration feature is optimized to work when meeting organizers use the Avaya Spaces Outlook plugin. For more information about the Outlook plugin, see the Microsoft Outlook Add-on section of the Avaya Spaces user guide.

Joining an Avaya Spaces meeting through a direct dial-in phone number

About this task

You can use a direct dial-in phone number to connect to the Avaya Spaces audio-only meeting. If you choose to join the meeting through the direct number, enable the Prompt direct number feature. The phone displays the direct numbers from the meeting invitation. Choose the direct number of your country. If your country is not listed, you can select the direct phone number of the country that is most appropriate to your location. The phone dials in the number and enters the Space ID and optional password to join the meeting.

Before you begin

Ensure that your administrator enables the Avaya Spaces feature and the option to select a direct number.

Enable the Prompt direct number option.

Procedure

1. Press **Main Menu**.
2. Scroll to **Applications** and press **Select**.

3. Scroll to **Calendar** and press **Select**.

The phone displays the appointments in the start-time order.

4. To scroll from one appointment to another, press one of the following:

- The **Up Arrow** key.
- The **Down Arrow** key.

5. Select an Avaya Spaces calendar event, and press **Call**.

6. In the Country > Select direct number screen, press one of the following:

- **Select**: To call the direct number available for the selected country.

The phone dials in the number and enters the Space ID and optional password to join the meeting.

- **Country**: To select the direct number of a different country. The Direct numbers > Select Country screen displays a list of countries for selection.

- **Details**: To view the details of the selected direct number. The Direct number > Details screen displays the information.

Preventing duplicate audio streams on Avaya Spaces application

About this task

For a smooth audio experience, prevent duplicate audio streams. You can establish an audio session to Avaya Spaces using Avaya J100 Series IP Phones and use the Avaya Spaces application on your computer to view the presentation. To prevent duplicate audio session on your Avaya Spaces application, use this procedure.

Procedure

1. Log on to Avaya Spaces application on your computer.
2. On application screen, click on the display name.
3. Select **User Preferences** option.
4. On the left panel, select **Meeting defaults**.
5. Toggle to enable **Show preview when joining**.
6. Join a meeting on spaces from your computer.
7. On the Preview screen, click **Other join options > Join By Phone**.
8. On the Join Presentation Mode, follow the screen instructions.

You join the Avaya Spaces meeting as a view-only participant on your computer without using an audio and video session.

The audio session is established on your phone.

Busy Lamp Field

With the Busy Lamp Field (BLF) feature, you can monitor the call status of other phones connected to the same network.

Important:

BLF lines are not call appearance lines and cannot be used to make calls.

In the Broadsoft environment, you can add a BLF user from the Phone screen.

In the Asterisk environment, the system administrator adds the new BLF user.

Depending on the configuration, you can use BLF lines to the following tasks:

- Monitor the activity status of the phone.
- Receive incoming calls for another user that is Directed Call Pickup.
- Speed Dial of a BLF user in an idle state.
- View outgoing call status.
- Barge-in on an active call.
- Unpark a call in the Broadsoft environment.

The administrator configures the action of the BLF line key. Depending on the configuration, when you press the BLF line key, the phone does one of the following:

First soft key is the key on the bottom left corner of the phone screen.

- Performs the action of left-most soft key on the phone screen.
- Highlights the corresponding line.
- Does not take any action if the corresponding line is already highlighted.

However, in this case you can use the **OK** button on the phone to perform the action of the first soft key.

Adding a Broadsoft BLF user

About this task

In the Broadsoft environment, you can add a new BLF monitored user by the common customization process of adding a new line key on the Phone screen.

Note:

To add a BLF user in the Asterisk environment, contact your system administrator.

Before you begin

Ensure that your administrator enables the BLF feature for your extension.


Procedure

1. On the Phone screen, navigate to an empty line, and press **Custom**.
Depending on the way your administrator configures your phone, the phone adds a new BLF user to the first available line or to the selected line.
2. Press **Add > More**.
3. Press **BLF**.
4. **(Optional)** If there are many user names, press **Search**.
5. **(Optional)** Enter the search criteria in one or both the search fields:
 - **First name**
 - **Last name**
6. Press **Search**.
7. Navigate to the name of the required user, and press **Select**.

BLF call operations

Making a call to a monitored user

Before you begin

Ensure that the status of the monitored user is idle: .

Procedure

Press **Call** or the corresponding BLF line key.

The phone automatically blocks an available primary line and dials the extension of the monitored user.

Picking up an incoming call

About this task

Use this procedure to pick up an incoming call for the monitored user.

Before you begin

Ensure that the administrator has activated the direct call pick up operation on your phone.

Procedure


Press **Pickup** or the corresponding BLF line key.

Note:

If your monitored user holds a local conference call, you can receive multiple incoming calls for each held participant.

Barging in on an active call

About this task

Use this procedure to barge in on an active call if the monitored user is busy: .

Before you begin

Ensure that the administrator has activated the direct call pick up with barge in operation on your phone.


Procedure

Press **Barge in** or the corresponding BLF line key.

Unparking a call

About this task

Use this procedure to unpark a parked call for the monitored user.

A call parked by the monitored user is indicated with the parked call icon  and the blinking of the green LED of the corresponding line key.

Before you begin

Ensure that the administrator has activated the Call Retrieve feature.

Procedure

Press **Unpark** or the corresponding BLF line key.

BroadWorks Anywhere

With the BroadWorks Anywhere feature, you can make and receive calls using any phone from any location. You can use this feature to:



- Configure other phones to work in conjunction with your business phone.
- Make calls from phones using your BroadWorks business phone number as the Calling Line ID.
- Move calls across phones.
- Specify phones on which you can attend calls.

Note:

To activate the feature, contact your system administrator or go to the BroadSoft web interface yourself to activate the feature. See <https://www.broadsoft.com/> for more information.

Enabling and disabling BroadWorks Anywhere

Procedure

1. Press **Main menu**: .
2. Scroll to **Features**: , and press **Select**.
3. Scroll to **BroadWorks Anywhere**, and press one of the following:

- **Enable**: To enable the feature.

The green LED light turns on if one location is configured, else the user is redirected to the feature configuration to perform one of the following:

- Press **Add**: To add a location.
- Press **Delete**: To delete a location.
- Press **Edit**: To modify a location.
- Press **Toggle**: To enable or disable a location.

 **Note:**

The **BroadWorks Anywhere** feature is enabled only if a location is enabled.

- **Disable**: To disable the feature.

The red LED light turns on, indicating that the feature is available, but inactive.



4. **(Optional)** To enable or disable **BroadWorks Anywhere** feature, press the corresponding line key.

Configuring BroadWorks Anywhere locations

About this task

A location is a phone number that you can use with your primary business number. Use this procedure to configure locations for the BroadWorks Anywhere feature.

Procedure

1. Press **Main menu**: .
2. Scroll to **Settings**, and press **Select**.
3. Scroll to **Features**: , and press **Select**.
4. Scroll to **BroadWorks Anywhere**.
5. Scroll to **Locations**, and press **Select**.

6. Press **Add**, and configure the following:
 - **Phone number**: The phone number that you want to use for BroadWorks Anywhere.
 - **Description**: A brief description about the phone number.
 - **Alternate phone number**: The alternate phone number that you want to use for BroadWorks Anywhere.
 - **BroadWorks call control**: The BroadWorks server controls the call. Press **Toggle** to enable the server-based call control.
 - **Use diversion inhibitor**: To prevent call redirection for unanswered calls.
 - **Answer confirmation required**: A confirmation digit is required to prevent redirection of incoming call to non BroadWorks device.
7. Press **Save**.



The phone number is added as a location.
8. To cancel the changes and go back to the previous menu, press **Cancel**.

Changing location details

About this task

Use this procedure to change saved location details.

Procedure

1. Press **Main menu**: .
2. Scroll to **Settings**, and press **Select**.
3. Scroll to **Features**: , and press **Select**.
4. Scroll to **BroadWorks Anywhere**, and press **Select**.
5. Scroll to **Locations**, and press **Select**.
6. Press **Edit**.

The Location Edit screen displays the configured locations.
7. Change the following:
 - **Description**: To change the description, press **Backspace** and then edit the description.
 - **BroadWorks call control**: Press **Toggle** to enable or disable the BroadWorks call control server.
 - **Use diversion inhibitor**: Press **Toggle** to enable or disable this field.
 - **Answer confirmation required**: Press **Toggle** to enable or disable this field.
8. Press **Save**.

BroadWorks Mobility

With the BroadWorks Mobility feature, you can use your personal mobile device in conjunction with your desk IP phone. You can make calls from your personal mobile using a BroadWorks business number as the calling ID.

Limitations

The following are the limitations of the BroadWorks Mobility feature:



- Only an administrator can enable or disable the Mobility feature.
- Only an administrator can add the mobile numbers for the Mobility feature.

Note:

To activate the feature, contact your system administrator or go to the BroadSoft web interface to activate the feature. See <https://www.broadsoft.com/> for more information.

Enabling and disabling BroadWorks Mobility alerting

Procedure

1. Press **Main menu**: .
2. Scroll to **Features**: , and press **Select**.
3. Scroll to **BroadWorks Mobility**, and press one of the following:

- **Enable**: To enable the feature.

The green LED light turns on, indicating that some or all configured mobile alerting are enabled.

- **Disable**: To disable the feature.

The red LED light turns on, indicating that all configured mobile alerting are disabled.

Note:

If the LED does not light, contact your administrator.

Configuring BroadWorks Mobility



About this task

Use this procedure to configure the mobile device you want to use in conjunction with your office phone.

Before you begin

Ensure your administrator has enabled the BroadWorks Mobility feature for your extension.

Procedure

1. Press **Main menu**: .
2. Scroll to **Settings**, and press **Select**.
3. Scroll to **Features**: , and press **Select**.
4. Scroll to **BroadWorks Mobility**, and press one of the following:
5. Scroll to **Mobile identity alerting**, and press **Select**.
6. Do the following:
 - Press **Toggle** for the required mobility numbers.
 - Press **Back** to go back to the previous menu.
7. Scroll to **Profile identity alerting**.
8. Configure the following fields:
 - **Device to ring**
 - **Include shared call appearance**
 - **Include BroadWorks Anywhere**
 - **Include executive assistant**
 - **Mobile identities alerted**

Flexible Seating

If configured by the system administrator, you can log in from another agent's phone to your extension and have your primary phone settings there.

The phone used for guest login is called a host phone. If the system administrator activated the Flexible Seating feature on the host phone, you can log in to your primary phone extension from its Features menu.

The top bar of the host phone displays the Host or the Guest icon depending on the guest status.

 **Note:**

This feature is available in BroadSoft environment.

Logging in to your primary phone extension from the host phone

About this task

Use this procedure to access your primary phone features from another phone. After logging in, the host phone is reconfigured with your primary phone settings.

If you want to use your primary phone again, you must log out of your primary phone extension on the host phone or turn off the host phone.

Before you begin

Ensure the following:

- The system administrator has auto-provisioned the host phone with the Flexible Seating Host account.
- The system administrator has activated Flexible Seating for the host phone.
- You have turned off your primary phone.

Procedure

1. Press **Main menu**.
2. Scroll to **Applications**, and press **Select**.
3. Scroll to **Guest Login**, and press **Select**.
4. On the Guest login screen, in the **Username** field, type your phone extension.
5. Press **Enter**.
6. In the **Password** field, type your password.
7. Press **Enter**.

The phone displays the `Guest login is in progress` notification. After logging in, you are directed to the Phone screen of your primary phone.

Logging out of your primary phone extension using a host phone

About this task

You must log out of your primary phone extension on the host phone or turn off the host phone if you want to resume using your primary phone.

Procedure

1. Press **Main menu**.
2. Scroll to **Applications**, and press **Select**.
3. Scroll to **Guest logout**, and press **Select**.

The phone displays the `Guest logout in progress` notification and rolls back to the host settings.

Shared call appearance

With the Shared Call Appearance (SCA) feature, your primary extension can be private or shared. Up to ten additional shared extensions can be configured to appear on your phone. All extensions are shared with other phones connected to the same network.

Depending on the configuration of your phone, any of your shared extensions can be used to:

- Dial outgoing calls.
- Answer incoming calls.
- Perform all the usual operations on a local call, including hold, transfer, and conference.
- View the status of calls on other phones with the same shared line.
- Barge into a call on another phone with the same shared extension.
- Put local calls on private hold to block others from barging into the call.

Incoming calls to any shared extension alert all phones configured with this extension.

Note:

SCA is available only in Avaya J139 IP Phone, Avaya J159 IP Phone, Avaya J169/J179 IP Phone, and Avaya J189 IP Phone.

To activate the feature, contact your system administrator or go to the BroadSoft web interface yourself to activate the feature. See <https://www.broadsoft.com/> for more information.


Limitation

The features that are configured on your phone, such as Call park, apply only to your primary extension and cannot be used on additional shared extensions.

Conference and Transfer can only be performed within a single extension. For example, you cannot start a conference with a call on your primary extension and a call on an additional shared extension.

Joining a call in a shared line

About this task

Join a call that is active on another phone on an extension which you are sharing. These calls are identified by the In-use icon: .

Before you begin

Ensure that you are assigned a shared extension.


Procedure

1. Scroll to the shared line.
2. Press **Barge in**.
3. **(Optional)** Press the corresponding line key beside the held call that is active on the other phone.

Putting a call on private hold and resuming a call

About this task

If you are on call using a shared extension, use this procedure to put your call on private hold. Putting a call on private hold prevents any other phone with the same shared extension from barging into the call while it is on hold. The private hold feature can be useful when transferring a call or preparing to create a conference call.

A unique icon  indicates a call on private hold on another phone on the same shared extension. When a call is on private hold on another phone, the Barge-in softkey is not available and the green LED does not blink.

Before you begin

Ensure that you are assigned a shared extension.

Procedure

1. Scroll to the shared line.
2. During a call, press **More**.
3. Press **Priv Hold**.

Next steps

To retrieve a call held privately on a shared extension, press **Resume** or the corresponding line key beside the held call.

Shared Parking



You can park an active call to a Shared Parking room from which other agents can retrieve it to talk to the caller. The Phone screen displays the shared room as a BLF line. The line icons reflect the current status of the shared room: idle or busy.

You can move a Shared Parking line occupied by the room and change its label from the Phone keys customization menu.

To monitor the shared room, you must have the Shared Parking feature configured on the phone. Contact your system administrator for more details.

Shared Parking icons and indication

The following table shows the Shared Parking icons for Avaya J159 IP Phone:

Shared room state	Phone icons	Red LED for the line key	Green LED for the line key
Idle		Off	Off
Busy		Off	Blink

Parking a call to a shared room

About this task

You might need to park an active call to the shared room so that other agents having access to that room can resume it.

Before you begin

- Make a call.
- Ensure the Shared Parking room is idle.

Procedure

On the Phone screen, do one of the following:

- Scroll to the Shared Parking line, and press **Park**.
- Press the corresponding line key.

The call is parked to the shared room. The Shared Parking line displays the Busy icon.

Unparking a call from a shared room

About this task

If you have access to the shared room, you can resume a call parked to that room by the agent who answered it first.

Before you begin

Ensure the Shared Parking room has a parked call.

Procedure

On the Phone screen, do one of the following:

- Scroll to the Shared Parking line, and press **Unpark**.
- Press the corresponding line key.

The call is unparked from the shared room, and you can talk to the caller. The Shared Parking line displays the Idle icon.

Chapter 6: Customization

Configuring Long term acoustic protection

About this task

Long-term acoustic protection feature reduces the loud volume of the conversations on the phone call to permissible acoustic limits, you can configure the long-term acoustic exposure protection for your headset.

Before you begin

Ensure you set the headset profile to Profile1, and use L100 Series Headsets.

Procedure

1. Press **Main Menu**.
2. Scroll to **Settings** and press **Select**.
3. Scroll to **Audio** settings and press **Select**.
4. Scroll to **Long term acoustic protection**, and press **Select**.
5. Choose one of the following and press **Select**:
 - **Default** : Sets the acoustic protection values to one of the following options that your administrator sets:
 - Dynamic
 - 8 hours
 - 4 hours
 - OffAdministrator configured value will be chosen as the default value.
 - **Off**: Sets the acoustic protection off.
 - **Dynamic**: Sets the acoustic feature to Dynamic, which activates itself and gradually reduces the loud volume of the phone conversations to prevent from reaching the damaging decibel levels.
 - **4 hours**: Sets the acoustic protection for 4 hours.
 - **8 hours**: Sets the acoustic protection to 8 hours.
6. Press **Save**.

Turning button clicks on and off

Procedure

1. Press **Main Menu**.
2. Scroll to **Settings** and press **Select**.
3. Scroll to **Audio** settings and press **Select**.
4. Use the **Down Arrow** key to go to the Button clicks screen.
5. Press **Toggle** to turn the audio on or off.
6. Press **Save**.

Setting the display language

Procedure

1. Press **Main Menu**.
2. Scroll to **Settings** and press **Select**.
3. Scroll to **Display** and press **Select**.
4. Scroll to **Language**, and press **Select**.
5. Scroll to the language that you want to use, and press **Select**.
6. Press one of the following when the phone prompts for confirmation:
 - **Confirm**
 - **Cancel**

The phone returns to the Display screen and the language changes to the selected language.

Setting the time format

Before you begin

Ensure that your administrator has enabled the time format feature.

Procedure

1. Press **Main Menu**.
2. Scroll to **Settings** and press **Select**.
3. Scroll to **Display** and press **Select**.

4. Use the **Down Arrow** key to go to the Time format screen.
5. Press **Toggle** to select one of the following options:
 - **Time format 24 Hour**
 - **Time format 12 Hour**
 - **Time format Default**: The phone uses the administrator set value.
6. Press **Save**.

Viewing USB menu

About this task

Use this procedure to view the USB menu for information on connected USB devices.

Before you begin

Connect the USB device to the phone and ensure that USB support is enabled.

Procedure

1. Press **Main Menu**.
2. Scroll to **Settings** and press **Select**.
3. Scroll to **USB** and press **Select**.

You can view the list of USB devices connected to the phone, such as a USB flash drive and keyboard.

Chapter 7: For more information

Go to www.avaya.com/support for latest support information, including the user guide, administrator guide, installation and maintenance guide, interactive document, and software downloads.