



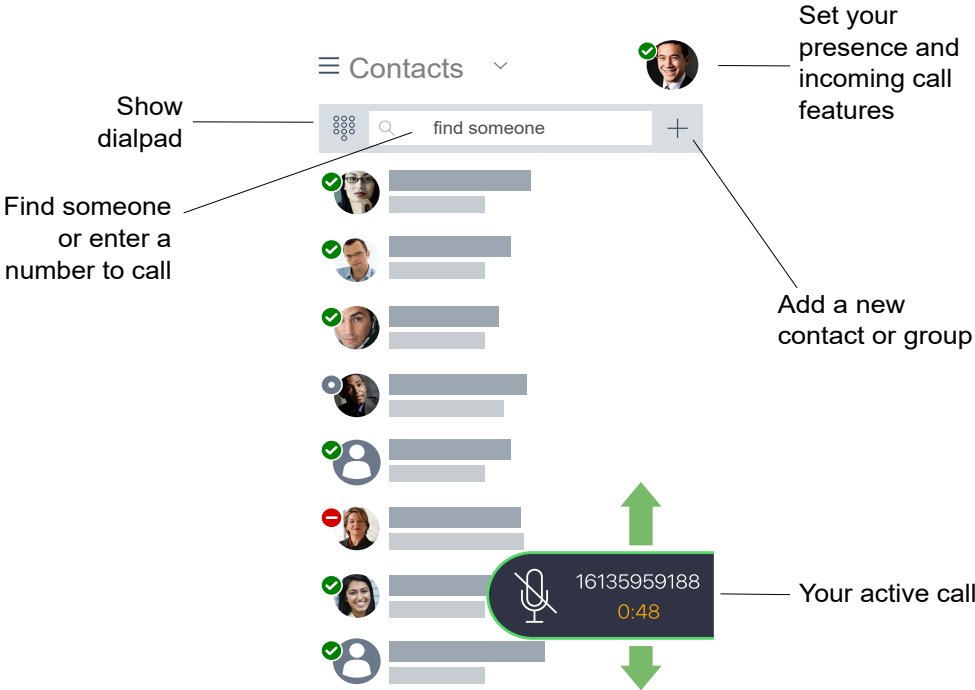
# **Avaya Workplace Client Quick Reference Guide**

# Contents

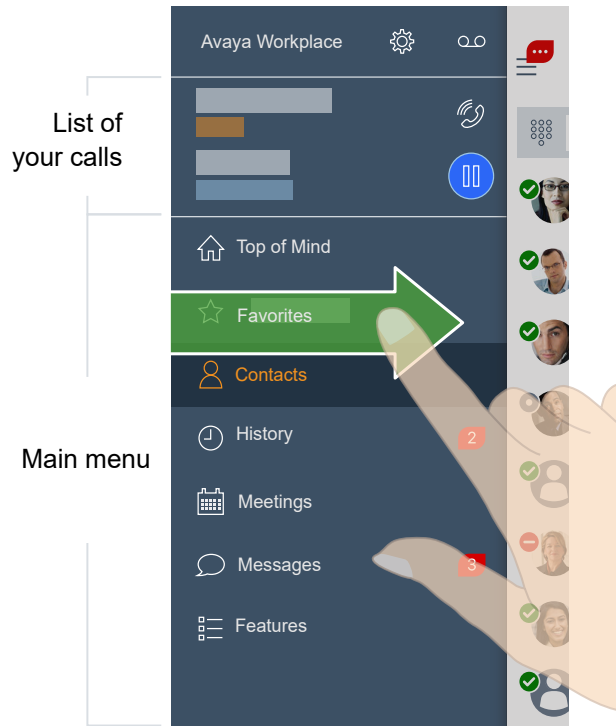
<b>Chapter 1: Mobile platforms</b> .....	3
Contacts.....	3
Main menu.....	4
Call screen.....	5
History screen.....	6
Avaya Cloud Services.....	7
Agent Service screen.....	7
<b>Chapter 2: Desktop platforms</b> .....	9
Welcome screen.....	9
Presence and call options.....	10
Top of Mind.....	10
Customize your Top of Mind.....	12
Contacts.....	13
Start a group conference or chat.....	14
Video call.....	15
Conference screen.....	16
Messaging.....	17
Avaya Cloud Services.....	18

# Chapter 1: Mobile platforms

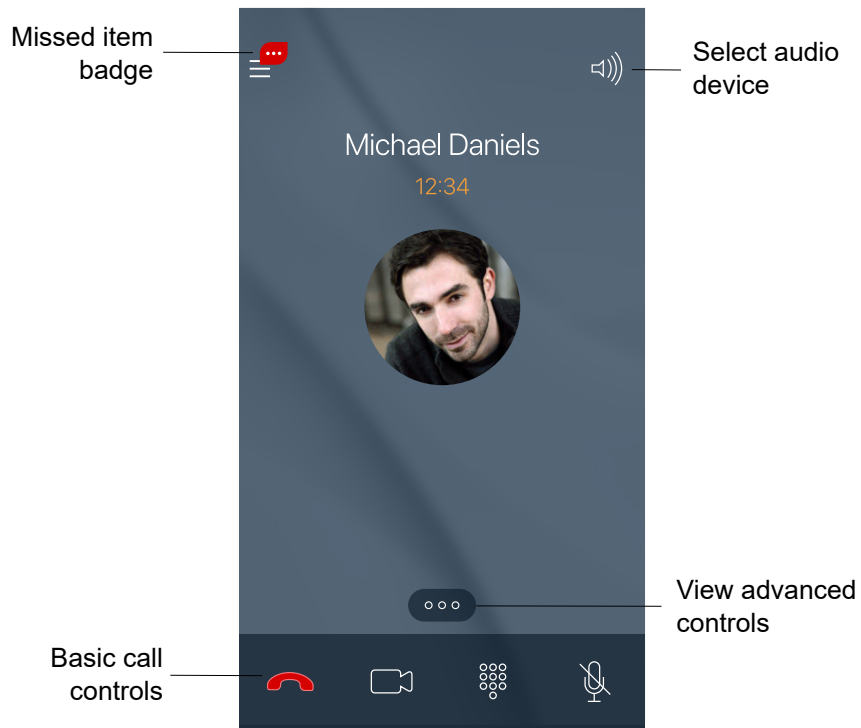
## Contacts



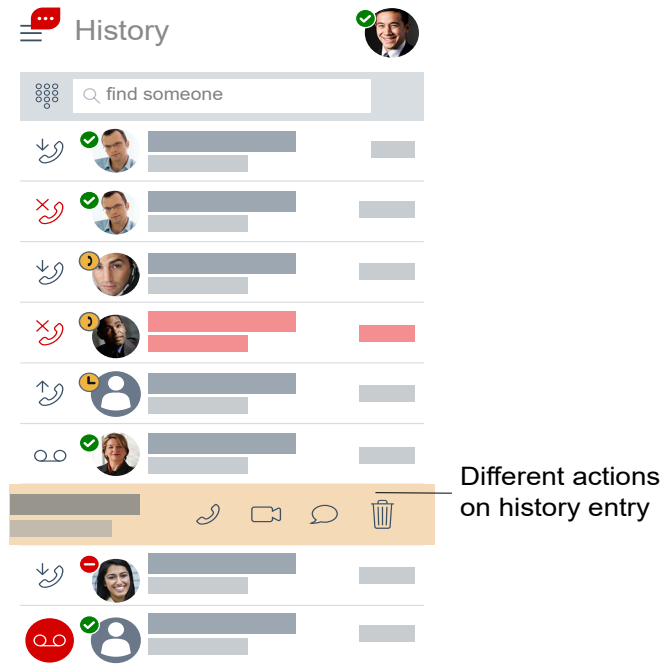
# Main menu



# Call screen

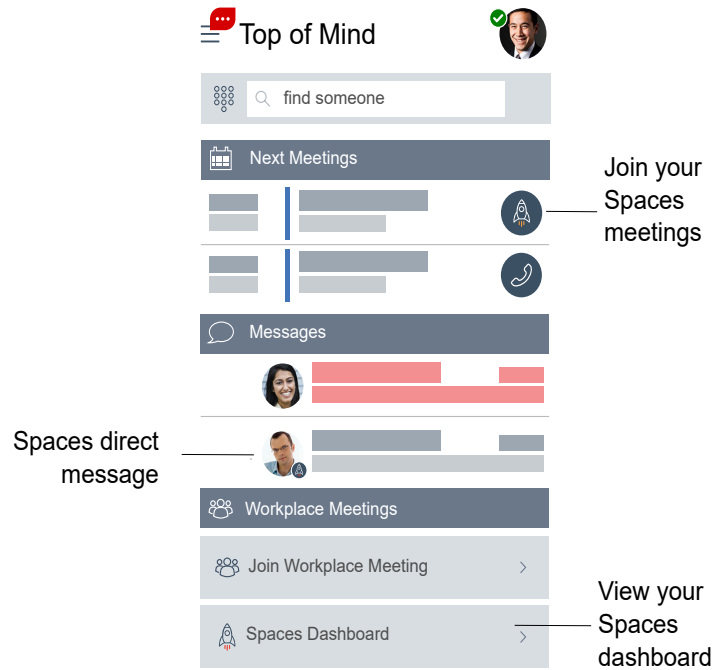


# History screen



---

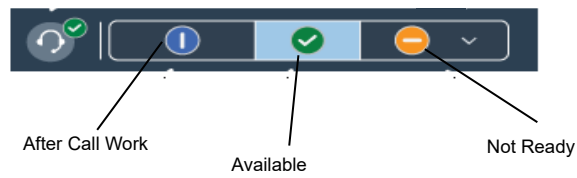
# Avaya Cloud Services



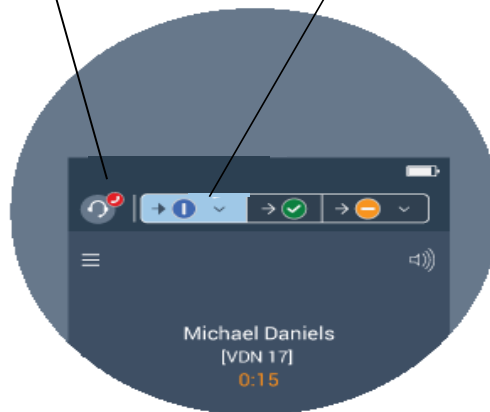
---

## Agent Service screen

To use the Contact Center agent capabilities with Avaya Workplace Client, you must log in to the Agent Service mode.



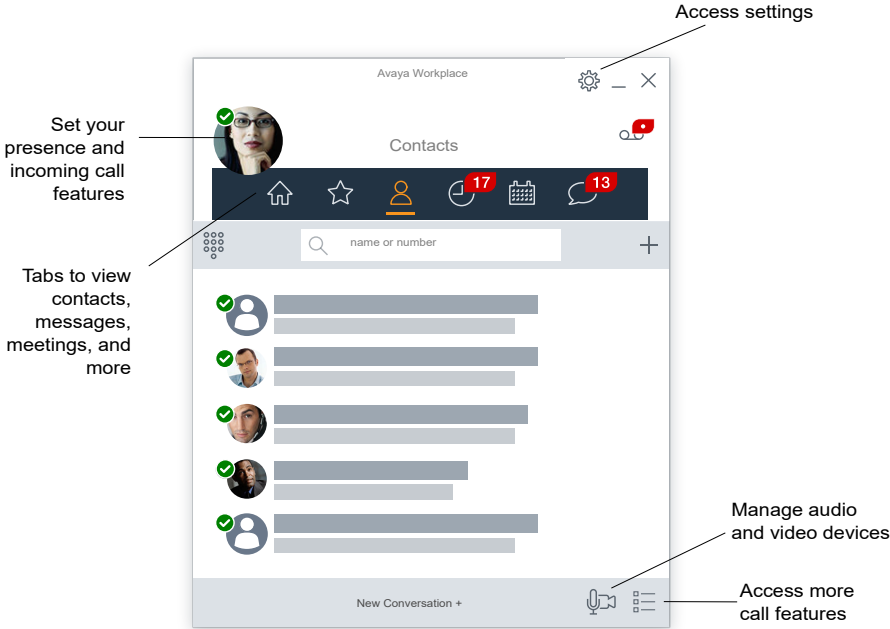
while on a call, set your next availability state





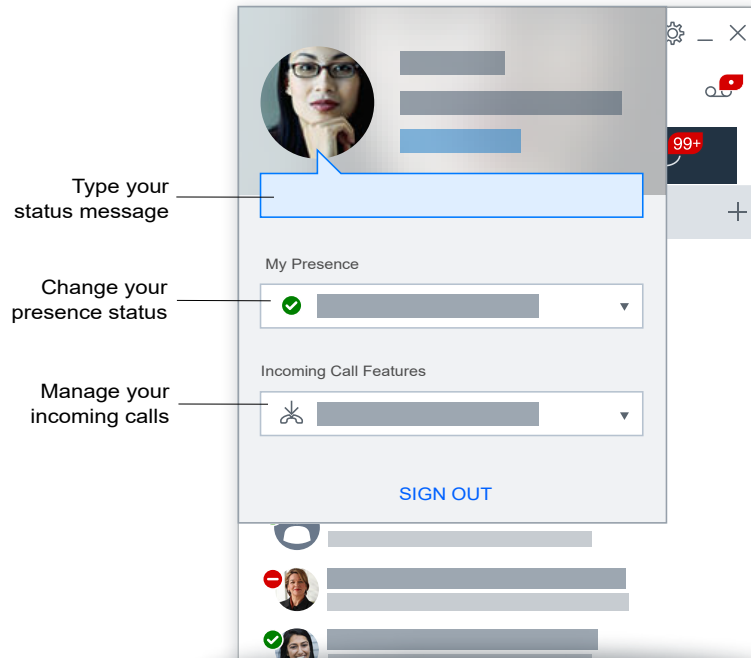
# Chapter 2: Desktop platforms

## Welcome screen



---

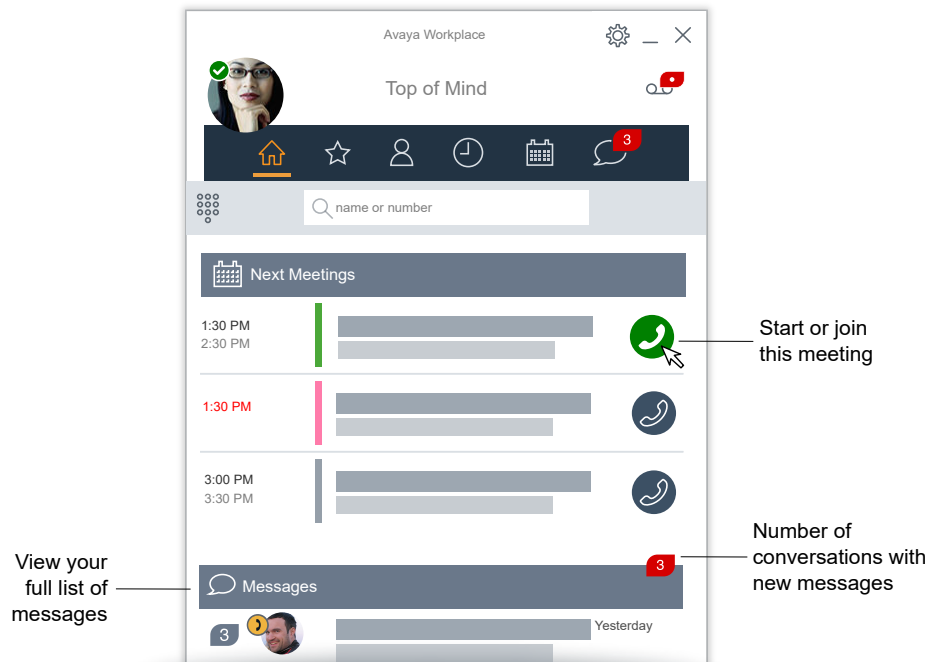
## Presence and call options



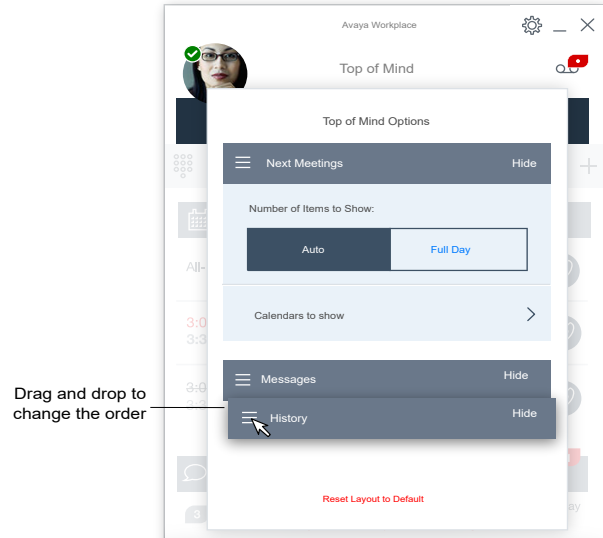
---

## Top of Mind

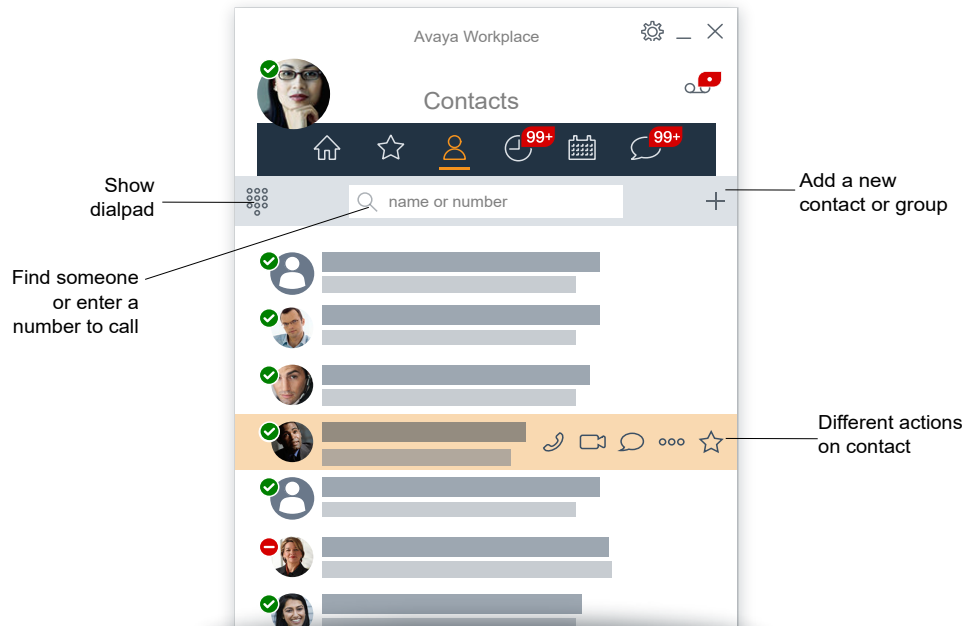
View your next meetings, latest messages, and recent calls on this screen.



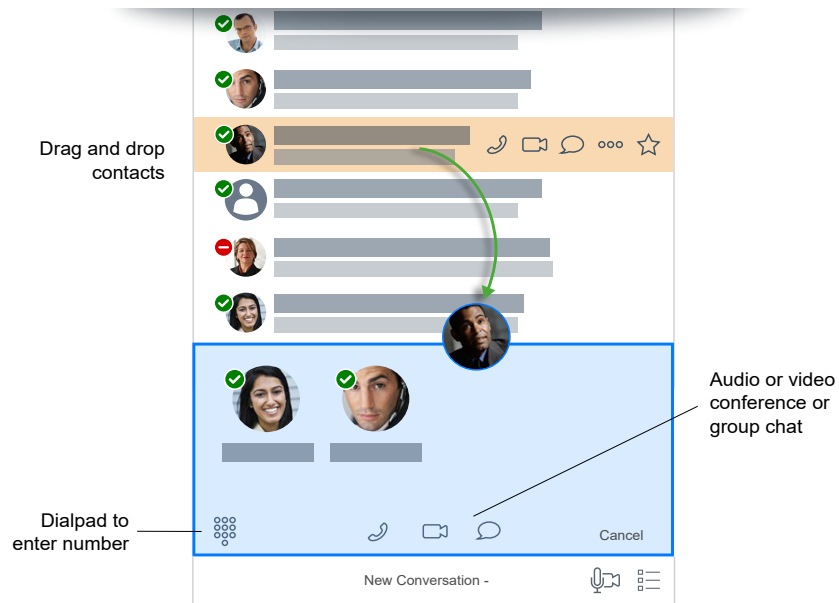
# Customize your Top of Mind



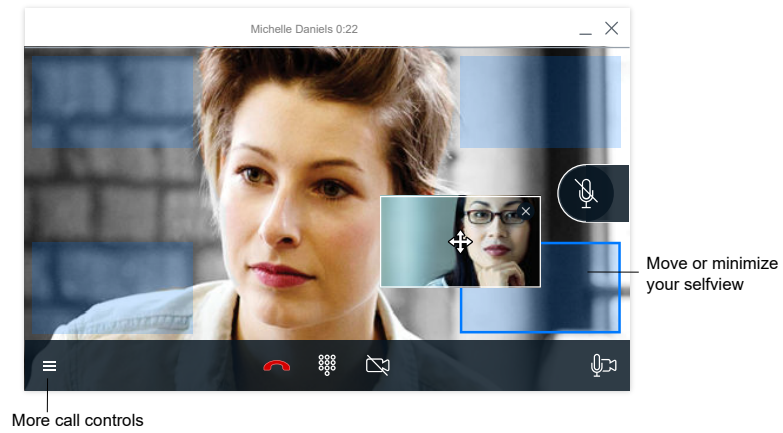
# Contacts



## Start a group conference or chat



# Video call

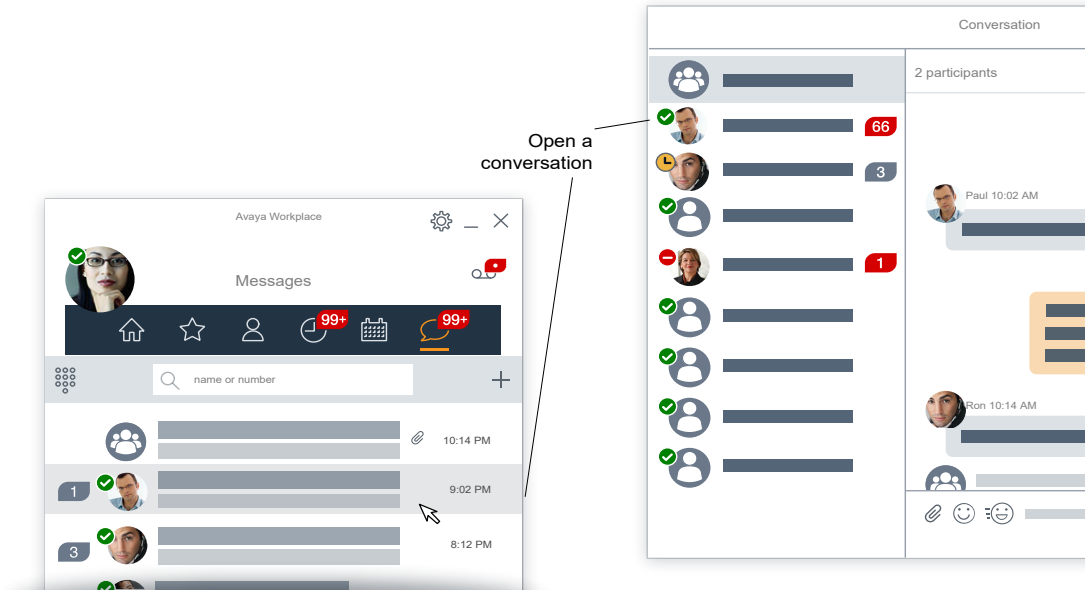


# Conference screen





# Messaging



# Avaya Cloud Services

