AVAYA

Cloud Services Matrix

Last Updated: December 2025

Offer	Software License and Services Agreement	Applicable Use Policies/Terms
Avaya Experience Platform Public Cloud (renamed from Avaya Experience Platform)	✓	Avaya Experience Platform Service Description Acceptable Use Policy Avaya Cloud CPNI Policy Avaya Cloud Numbering Policy Avaya Cloud 911 Disclosure Notice (Canada - French) Avaya One Cloud Emergency Service Disclosure Notice (English)
Avaya Experience Platform Private Cloud (formerly Avaya Enterprise Cloud)	✓	Avaya Enterprise Cloud Service Description Acceptable Use Policy
Avaya Contact Center AI (Developed with Google Cloud)	✓	Avaya Contact Center AI (Developed with Google Cloud) Service Description Acceptable Use Policy
Avaya Infinity™	✓	Avaya Infinity Service Description Acceptable Use Policy