



End of Sale Notice

Notification Date: 9 September 2020

Revision Date: 9 September 2020

Effective Date: 8 March 2021

Subject: End of Sale – Avaya 2500/2554/1140 Analog Phones

Theatre/Region: Global

Revision History

Revision Date	Reason for change
9 September 2020	Initial version

Summary

Effective **8 March 2021**, Avaya will no longer sell (make commercially available) the Avaya 2500 MMGN Analog Phone, the Avaya 2500 YMGP Analog Phone, the Avaya 2554 MMGN Analog Phone, the Avaya 2554 YMGP Analog Phone, and the TTY Uniphone 1140. Avaya will respond to orders for the affected codes subject to availability of stock.

Customers are encouraged to place any orders for the Avaya 2500/2554 Analog Phones as soon as possible to minimize the risk of availability issues. Avaya cannot guarantee the availability of these materials as stock may be depleted prior to the End of Sale date.

Discontinued Order Codes and Migration Strategy

Discontinued Codes: 8 March 2021 OR While Quantities Last

Material Code	Description
108209016	TELSET 2500 MMGN-003 SGL LN RING VOL BLK
108209032	TELSET 2554MMGN-003 SGL LN RING VOL BLK
108209057	TELSET 2500 YMGP-003 SGL LN RING VOL BLK
108209073	TELSET 2554YMGP-003 SGL LN RING VOL BLK
107481582	TELSET TTY UNIPHONE 1140

2500 MMGN	2500 YMGP	2554 MMGN	2554 YMGP	TTY 1140
				



Migration Strategy

Avaya is not offering alternative analog phones. Customers who still require analog phones will need to purchase them from other suppliers. Customers should also consider when possible to migrate to alternative solutions such as Avaya Digital Phone or Avaya IP Phones. Customers who previously purchased the TTY UNIPHONE 1140 may be able to purchase it directly from Ultratec.

Schedule

End of Sale Date	8-Mar-2021
End of Manufacturer Support for SOFTWARE *	N/A
End of Manufacturer Support for HARDWARE *	8-Mar-2024
Last day to purchase system expansions	N/A
Targeted End of Services Support	8-Mar-2027

** Per Avaya Product Lifecycle Policy*

***Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.*

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be allowed until further notice.

Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>

or

<http://support.avaya.com> >> Policies and Legal >> Warranty & Product Lifecycle >> Avaya Product Lifecycle Policy